

TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman
Lynn Greer, Director
Melvin Malone, Director



460 James Robertson Parkway
Nashville, Tennessee 37243-0505

MEMORANDUM

TO: Chairman Sara Kyle
Director Lynn Greer
Director Melvin Malone

FROM: Eddie Roberson, Chief, Consumer Services Division
Ed Mimms, Program Coordinator, Tennessee Do Not Call
Consumer Services Division

DATE August 24, 2001

SUBJECT: R & R Consultants

01-00938

RECOMMENDATION: Open a docket to investigate R & R Consultants to determine whether grounds exist for the issuance of a show cause order, due to possible violations of TRA Rule Chapter 1220-4-11 and Tenn. Code Ann. § 65-4-401 et seq. and appoint a hearing officer, should it become necessary, to prepare the matter for hearing. This matter will be on the September 11, 2001 Conference for your consideration.

From February 28, 2001 through May 30, 2001, the Authority has received, through its Consumer Services Division, sixteen (16) consumer complaints of consumers registered on the Tennessee Do Not Call Register, against R & R Consultants. R & R Consultants is not registered as a solicitor with the TRA. It is a violation of this statute for the telephone solicitation of any residential subscriber listed in the Do Not Call Register, by any person or entity who is not duly registered and who is not otherwise exempt by law.

The investigative staff of the Tennessee Do Not Call program believes that grounds exist for the Authority to open a formal docket to further investigate whether justification exists for the issuance of a show cause order against R & R Consultants Communications.

cc: David Waddell
Richard Collier
Andrew N. Cove, Counsel for R & R Consultants
Investigative Staff

10/26/01