



REC'D TN
REGULATORY AUTH.

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February 21, 2002

02 FEB 21 11:05
Guy M. Hicks
General Counsel
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OFFICE OF
EXECUTIVE SECRETARY

VIA HAND DELIVERY

PROPRIETARY INFORMATION ENCLOSED

David Waddell, Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243

Re: *Docket to Determine the Compliance of BellSouth
Telecommunications, Inc.'s Operations Support Systems with State
and Federal Regulations*
Docket No. 01-00362

Dear Mr. Waddell:

In response to AT&T Interrogatory No. 36, please find the following:

- (a) an original and four paper copies of state-specific flow-through results
- (b) CD # 1 – BellSouth Workpapers (BellSouth Proprietary; CLEC-Specific)
- (c) CD # 2 – BellSouth Workpapers (BellSouth Proprietary; CLEC-Specific)
- (d) CD # 3 – State-specific flow-through results
- (e) CD # 4 – BellSouth Workpapers (BellSouth Proprietary; CLEC-Specific)
- (f) CD # 5 – BellSouth Workpapers (BellSouth Proprietary; CLEC-Specific)
- (g) CD # 6 – BellSouth Workpapers (BellSouth Proprietary)

It is BellSouth's policy to maintain the confidentiality of CLEC-specific information. Consequently, while BellSouth has provided all 6 of the above-referenced CDs to the Authority, BellSouth has produced only CDs #3 and #6 to the parties. If the Authority directs BellSouth to produce CLEC-specific data to the parties, BellSouth will provide the additional CDs to the parties.

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In addition, as BellSouth previously informed the Authority, BellSouth has 12 Digital Linear Tapes ("DLT") that contain the source data for the Flow-Through Reports. These tapes also contain CLEC-specific data. BellSouth is waiting for direction from the Authority as to whether the Authority wants BellSouth to file the tapes with the Authority. Furthermore, as with the CLEC-specific information discussed above, BellSouth will not produce the DLT tapes to the parties absent an order from the Authority directing BellSouth to produce CLEC-specific data to other CLECs.

When reviewing the state-specific flow through data, the Authority will note that BellSouth could not provide state-specific LNP flow through data for January, nor could it provide any state-specific flow through data for February. For the state-specific LNP flow-through data, BellSouth did not begin capturing state identification tables for LNP until March data when it began producing LNP product disaggregations. Consequently, there is no data pursuant to which BellSouth can identify LNP orders on a state-specific basis. With respect to all state-specific flow-through data for February, the tape on which the data is stored to recreate the measurement is corrupt. Specifically, the LNOTE Table, which is the table that contains the LESOG notes that indicate whether the order flowed through the systems, is blank on the tape. Without the data from the LNOTE Table, BellSouth cannot recreate the measurements for February. Unfortunately, the tape is the only place where the data exists – BellSouth does not retain the data in LEO which is the source system from which it is extracted. BellSouth regrets that it is unable to reproduce this limited amount of data.

As BellSouth explained on numerous occasions during the hearings, these numbers are not, nor should they be the same. CLECs order different product mixes. It is this variation in product type and complexity that causes differences in the flow through numbers throughout the states. As BellSouth witnesses testified, BellSouth's electronic OSS are the same region-wide. Put another way, if the CLECs placed the same orders, in the same quantities, in each state, the flow through numbers of each state would be virtually the same. Moreover, as Mr. Bradbury testified, the FCC has never compared performance data between states to assess regionality. Thus, while BST is providing this information to the Authority in accordance with its orders, we continue to submit that the report is indicative of only what mix of services the CLECs are using in a particular state

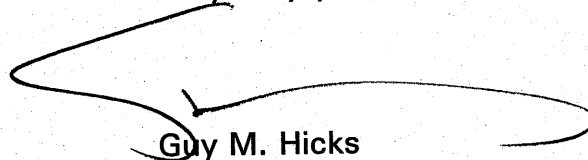
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during a particular month and is not indicative of or relevant to determining regionality.

Finally, to aid in understanding the chart when assessing BellSouth's performance (rather than regionality), please note that the percent flow through column is the number that reflects the FCC's definition of flow through. It represents the total LSRs less the manual fallout (those orders designed to fall out), auto clarification, pending supps and CLEC errors divided by the number of service orders. As it represents a calculation of the numbers of orders flowing through without regard to those excluded because of CLEC-error or because they are designed to fallout, it reflects realistic performance, and thus is the column on which the Authority should focus when looking at BellSouth's flow through performance.

If you have any questions about any of the above, please do not hesitate to contact me.

Very truly yours,

A handwritten signature in black ink, appearing to read "Guy M. Hicks". The signature is stylized with a large, sweeping loop that extends to the left and then curves back to the right, ending under the name.

Guy M. Hicks

CERTIFICATE OF SERVICE

I hereby certify that on February 21, 2002, a copy of the foregoing document was served on counsel for known parties, via the method indicated, addressed as follows:

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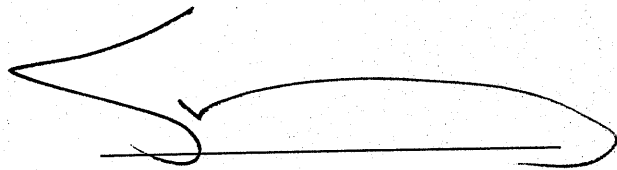
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A handwritten signature in black ink, appearing to read 'Terry Monroe', with a long horizontal line extending to the right.

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - UNE)
REPORT PERIOD: January, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH			
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
		Mechanized Interface Used					Errors								
LENS	EDI	TAG	Total Mech LSR's	Manual Total	Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's				
JANUARY, 2001															
Name															
ALABAMA															
	EDI Subtotal			237	103	37	11	86	15	4	11	71	39.88%	82.56%	94.67%
	TAG Subtotal		2,344	339	339	529	10	1,466	263	209	54	1,203	68.70%	82.06%	86.20%
	LENS Subtotal	3,521		3,521	365	427	50	2,679	662	533	129	2,017	68.19%	75.29%	79.10%
TOTAL INTERFACES		3,521	237	2,344	6,102	807	71	4,231	940	746	194	3,291	67.94%	77.78%	81.52%
FLORIDA															
	EDI Subtotal			722	514	73	35	100	39	20	19	61	10.25%	81.00%	75.31%
	TAG Subtotal		3,299	3,299	571	509	35	2,184	464	373	91	1,720	64.56%	78.75%	82.18%
	LENS Subtotal	4,661		4,661	972	501	89	3,099	762	644	118	2,337	59.12%	75.41%	78.40%
TOTAL INTERFACES		4,661	722	3,299	8,682	2,057	159	5,383	1,265	1,037	228	4,118	57.10%	76.50%	79.88%
GEORGIA															
	EDI Subtotal			2,257	655	165	39	1,398	192	146	46	1,206	60.09%	86.27%	89.20%
	TAG Subtotal		6,613	6,613	1,116	1,251	42	4,204	965	625	340	3,239	65.04%	77.05%	83.83%
	LENS Subtotal	12,825		12,825	1,384	1,263	128	10,050	2,218	1,814	404	7,832	71.01%	77.93%	81.19%
TOTAL INTERFACES		12,825	2,257	6,613	21,695	3,155	209	15,652	3,375	2,585	790	12,277	68.14%	76.44%	82.61%
KENTUCKY															
	EDI Subtotal			10	2	6	1	1	1	0	1	0	0.00%	0.00%	0.00%
	TAG Subtotal		1,125	1,125	213	290	6	616	232	168	64	384	50.20%	62.34%	69.57%
	LENS Subtotal	1,904		1,904	241	159	29	1,475	486	423	63	989	59.89%	67.05%	70.04%
TOTAL INTERFACES		1,904	10	1,125	3,039	456	36	2,092	719	591	128	1,373	56.74%	66.63%	69.91%
LOUISIANA															
	EDI Subtotal			114	45	6	6	57	7	3	4	50	51.02%	87.72%	94.34%
	TAG Subtotal		964	964	155	454	9	346	141	114	27	205	43.25%	59.25%	64.26%
	LENS Subtotal	572		572	38	61	4	469	151	99	52	318	66.89%	67.80%	76.26%
TOTAL INTERFACES		572	114	964	1,650	238	19	872	299	216	83	573	55.79%	65.71%	72.62%
MISSISSIPPI															
	EDI Subtotal			179	103	12	8	56	14	3	11	42	28.38%	75.00%	93.33%
	TAG Subtotal		132	132	15	21	1	95	18	12	6	77	74.04%	81.05%	86.52%
	LENS Subtotal	504		504	53	69	6	376	111	87	24	265	65.43%	70.48%	75.28%
TOTAL INTERFACES		504	179	132	815	171	15	527	143	102	41	384	58.45%	72.87%	79.01%
NORTH CAROLINA															
	EDI Subtotal			532	372	60	49	51	29	20	9	22	5.31%	43.14%	52.36%
	TAG Subtotal		3,204	3,204	552	715	13	1,924	328	228	100	1,596	67.17%	82.95%	87.50%
	LENS Subtotal	1,118		1,118	106	79	2	931	111	86	25	820	81.03%	88.08%	90.51%
TOTAL INTERFACES		1,118	532	3,204	4,854	1,030	64	2,906	468	334	134	2,438	64.12%	83.90%	87.96%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - UNE)
REPORT PERIOD: January, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESO										Percent Achieved Flowthrough		Base Calculation	Percent Flow Through		
Name		Mechanized Interface Used				Manual Total		Rejects	Pending Supps (Z Status)		Validated	Errors		Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Auto Classification			Total System Fallout	BST Caused Fallout	CLEC Caused Fallout					
SOUTH CAROLINA																	
EDJ Subtotal			164		164	36	41		24	63	35	21	14	28	32.94%	44.44%	57.14%
TAG Subtotal				1,289	1,289	192	283		7	807	136	112	24	671	68.82%	83.15%	85.70%
LENS Subtotal		852			852	102	93		4	653	192	153	39	461	64.39%	70.60%	75.09%
TOTAL INTERFACES		852	164	1,289	2,305	330	417		35	1,523	363	286	77	1,160	65.32%	76.17%	80.22%
TENNESSEE																	
EDJ Subtotal			475		475	311	74		24	66	21	15	6	45	12.13%	68.18%	75.00%
TAG Subtotal				2,524	2,524	344	495		16	1,669	485	405	80	1,184	61.25%	70.94%	74.51%
LENS Subtotal		687			687	102	71		3	511	137	119	18	374	62.86%	73.19%	75.86%
TOTAL INTERFACES		687	475	2,524	3,686	757	640		43	2,246	643	539	104	1,603	55.29%	71.37%	74.84%
UNKNOWN																	
EDJ Subtotal			2		2	0	2		0	0	0	0	0	0	0.00%	0.00%	0.00%
TAG Subtotal				0	0	0	0		0	0	0	0	0	0	0.00%	0.00%	0.00%
LENS Subtotal		0			0	0	0		0	0	0	0	0	0	0.00%	0.00%	0.00%
TOTAL INTERFACES		0	2	0	2	0	2		0	0	0	0	0	0	0.00%	0.00%	0.00%
BELLSOUTH REGION																	
EDJ Subtotal		0	4,692	0	4,692	2,141	476		197	1,878	353	232	121	1,525	39.12%	81.20%	86.80%
TAG Subtotal		0	0	21,494	21,494	3,497	4,547		139	13,311	3,032	2,246	786	10,279	64.16%	77.22%	82.07%
LENS Subtotal		26,644	0	0	26,644	3,363	2,723		315	20,243	4,830	3,958	872	15,413	67.80%	76.14%	79.57%
TOTAL INTERFACES		26,644	4,692	21,494	52,830	9,001	7,746		651	35,432	8,215	6,436	1,779	27,217	63.81%	76.61%	80.88%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - UNE)
 REPORT PERIOD: February, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH				
Company Info		LESOG												Percent Achieved Flowthrough	Base Calculation			
FEBRUARY, 2001		Mechanized Interface Used																
Name		RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	Validated	Total System Fallout	Errors BST Caused Fallout	CLEC Caused Fallout	Issued SO's				
										LSR's								
UNABLE TO PROVIDE																		

UNABLE TO PROVIDE

AGGREGATE ORDER TYPES					
Company Info					
MARCH, 2001					
Name					
ALABAMA					
EDI Subtotal					
TAG Subtotal					
LENS Subtotal					
TOTAL INTERFACES					
FLORIDA					
EDI Subtotal					
TAG Subtotal					
LENS Subtotal					
TOTAL INTERFACES					
GEORGIA					
EDI Subtotal					
TAG Subtotal					
LENS Subtotal					
TOTAL INTERFACES					
KENTUCKY					
EDI Subtotal					
TAG Subtotal					
LENS Subtotal					
TOTAL INTERFACES					
LOUISIANA					
EDI Subtotal					
TAG Subtotal					
LENS Subtotal					
TOTAL INTERFACES					
MISSISSIPPI					
EDI Subtotal					
TAG Subtotal					
LENS Subtotal					
TOTAL INTERFACES					
NORTH CAROLINA					
EDI Subtotal					
TAG Subtotal					
LENS Subtotal					
TOTAL INTERFACES					

AGGREGATE ORDER TYPES		LSR PROCESSING													FLOWTHROUGH			
Company Info		LESOG																
MARCH, 2001		Mechanized Interface Used						Rejects				Errors			Percent Achieved Flowthrough		Base Calculation	Percent Flow Through
Name	LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's						
SOUTH CAROLINA																		
EDI Subtotal		292		292	89	51	29	123	35	24	11	88			43.76%	71.54%	78.57%	
TAG Subtotal			726	726	134	136	7	449	125	98	27	324			58.27%	76.78%	76.78%	
LENS Subtotal	1,045			1,045	168	82	10	785	149	121	28	636			68.76%	81.02%	84.02%	
TOTAL INTERFACES	1,045	292	726	2,063	391	269	46	1,357	309	243	66	1,048			62.31%	77.23%	81.18%	
TENNESSEE																		
EDI Subtotal		799		799	539	161	32	67	25	15	10	42			7.05%	62.69%	73.69%	
TAG Subtotal			4,050	4,050	684	674	21	2,671	1,013	852	161	1,658			51.91%	62.07%	66.06%	
LENS Subtotal	1,206			1,206	161	109	5	931	185	138	47	746			71.39%	80.13%	84.39%	
TOTAL INTERFACES	1,206	799	4,050	6,055	1,394	944	58	3,669	1,223	1,005	218	2,446			50.59%	66.67%	70.89%	
UNKNOWN																		
EDI Subtotal		0		0	0	0	0	0	0	0	0	0			0.00%	0.00%	0.00%	
TAG Subtotal			0	0	0	0	0	0	0	0	0	0			0.00%	0.00%	0.00%	
LENS Subtotal	0			0	0	0	0	0	0	0	0	0			0.00%	0.00%	0.00%	
TOTAL INTERFACES	0	0	0	0	0	0	0	0	0	0	0	0			0.00%	0.00%	0.00%	
BELLSOUTH REGION																		
EDI Subtotal	0	7,673	0	7,673	3,619	925	444	2,685	678	406	272	2,007			33.27%	74.75%	83.17%	
TAG Subtotal	0	0	24,865	24,865	4,107	4,249	167	16,352	4,564	3,428	1,136	11,788			61.01%	72.09%	77.47%	
LENS Subtotal	30,766	0	0	30,766	3,869	3,036	305	23,565	5,071	3,991	1,060	18,495			70.20%	78.48%	82.25%	
TOTAL INTERFACES	30,766	7,673	24,865	63,304	11,585	8,210	906	42,603	10,313	7,825	2,488	32,290			62.46%	75.79%	80.49%	

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - UNE)
REPORT PERIOD: April, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
Company Info		LESOG												Percent Achieved Flowthrough	Base Calculation	
APRIL, 2001		Mechanized Interface Used														
Name	LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	Errors		CLEC Caused Fallout	Issued SO's			
										BST Caused Fallout						
ALABAMA																
EDI Subtotal		458		458	221	53	21	163	69	38	31	94	26.63%	57.67%	71.21%	
TAG Subtotal			1,333	1,333	213	187	13	920	309	241	68	611	57.37%	66.41%	71.71%	
LENS Subtotal	1,692			1,692	231	275	24	1,162	259	205	54	903	67.44%	77.71%	81.50%	
TOTAL INTERFACES	1,692	458	1,333	3,483	665	515	58	2,245	637	484	153	1,608	58.32%	71.63%	76.86%	
FLORIDA																
EDI Subtotal		1,158		1,158	634	48	80	396	121	76	45	275	27.92%	69.44%	78.35%	
TAG Subtotal			2,153	2,153	383	250	34	1,486	532	452	80	954	53.33%	64.20%	67.85%	
LENS Subtotal	7,304			7,304	1,198	862	56	5,188	1,166	972	194	4,022	64.95%	77.53%	80.54%	
TOTAL INTERFACES	7,304	1,158	2,153	10,615	2,215	1,160	170	7,070	1,819	1,500	319	5,251	58.57%	74.27%	77.78%	
GEORGIA																
EDI Subtotal		4,302		4,302	501	801	26	2,974	2,113	148	1,965	861	57.02%	28.95%	85.33%	
TAG Subtotal			4,135	4,135	812	612	27	2,684	868	602	266	1,816	56.22%	67.66%	75.10%	
LENS Subtotal	7,923			7,923	817	967	95	6,044	1,246	837	409	4,798	74.36%	79.38%	85.15%	
TOTAL INTERFACES	7,923	4,302	4,135	16,360	2,130	2,380	148	11,702	4,227	1,587	2,640	7,475	66.79%	63.88%	82.49%	
KENTUCKY																
EDI Subtotal		221		221	28	28	1	164	27	15	12	137	76.11%	83.54%	90.13%	
TAG Subtotal			997	997	165	151	2	679	269	224	45	410	51.31%	60.39%	64.67%	
LENS Subtotal	1,634			1,634	139	321	16	1,158	280	219	61	878	71.04%	75.82%	80.04%	
TOTAL INTERFACES	1,634	221	997	2,852	332	500	19	2,001	576	458	118	1,425	64.33%	71.21%	75.68%	
LOUISIANA																
EDI Subtotal		186		186	71	30	6	79	29	18	11	50	35.97%	63.28%	73.53%	
TAG Subtotal			406	406	59	203	0	144	47	34	13	97	51.05%	67.36%	74.05%	
LENS Subtotal	459			459	20	82	8	349	95	50	45	254	78.40%	72.78%	83.55%	
TOTAL INTERFACES	459	186	406	1,051	150	315	14	572	171	102	69	401	61.41%	70.10%	79.72%	
MISSISSIPPI																
EDI Subtotal		194		194	70	11	11	102	47	35	12	55	34.38%	53.92%	61.11%	
TAG Subtotal			177	177	40	20	1	116	63	46	17	53	38.13%	45.66%	53.54%	
LENS Subtotal	508			508	73	85	5	345	136	93	43	209	55.73%	60.58%	69.21%	
TOTAL INTERFACES	508	194	177	879	183	116	17	563	246	174	72	317	47.03%	56.31%	64.56%	
NORTH CAROLINA																
EDI Subtotal		573		573	357	77	41	98	58	41	17	40	9.13%	40.82%	49.38%	
TAG Subtotal			1,220	1,220	252	174	4	790	213	178	35	577	57.30%	73.04%	76.42%	
LENS Subtotal	894			894	64	128	6	696	138	97	41	558	77.61%	80.17%	85.19%	
TOTAL INTERFACES	894	573	1,220	2,687	673	379	51	1,584	409	316	93	1,175	54.30%	74.18%	78.81%	

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
APRIL, 2001		Mechanized Interface Used					Rejects			Validated		Errors		Percent Achieved Flowthrough		
Name		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual	Auto Clarification	Pending Supps (2 Status)	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
SOUTH CAROLINA																
EDI Subtotal			213		213	76	54	15	33	19	14	35	26.92%	51.47%	64.81%	
TAG Subtotal				351	351	98	57	6	93	66	27	97	37.16%	51.05%	59.51%	
LENS Subtotal		565			565	114	67	8	105	82	23	271	58.03%	72.07%	76.77%	
TOTAL INTERFACES		565	213	351	1,129	288	178	29	231	167	64	403	46.97%	63.56%	70.70%	
TENNESSEE																
EDI Subtotal			919		919	590	139	33	115	93	22	42	5.79%	26.75%	31.11%	
TAG Subtotal				2,039	2,039	356	290	15	1,378	408	94	876	53.41%	63.57%	68.22%	
LENS Subtotal		979			979	96	145	12	203	144	59	523	68.55%	72.04%	78.41%	
TOTAL INTERFACES		979	919	2,039	3,937	1,042	574	60	820	645	175	1,441	46.07%	63.73%	69.08%	
UNKNOWN																
EDI Subtotal			0		0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
TAG Subtotal				0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
LENS Subtotal		0			0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
TOTAL INTERFACES		0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
BELL SOUTH REGION																
EDI Subtotal		0	8,224	0	8,224	2,548	1,241	234	2,612	483	2,129	1,589	34.39%	37.82%	76.69%	
TAG Subtotal		0	0	12,811	12,811	2,378	1,944	102	2,898	2,251	645	5,491	54.26%	65.47%	70.92%	
LENS Subtotal		21,958	0	0	21,958	2,752	2,932	230	16,044	3,628	929	12,416	69.49%	77.39%	82.14%	
TOTAL INTERFACES		21,958	8,224	12,811	42,993	7,678	6,117	566	28,632	5,433	3,703	19,496	59.79%	68.09%	78.21%	

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - UNE)
REPORT PERIOD: May, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
		Mechanized Interface Used								Errors					Issued SO's	
		LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout					CLEC Caused Fallout
MAY, 2001																
Name																

NORTH CAROLINA

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESOG															
MAY, 2001		Mechanized Interface Used				Rejects		Pending Supps (Z Status)		Validated		Errors		Percent Achieved Flowthrough		Percent Flow Through	
Name		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Base Calculation			
SOUTH CAROLINA																	
EDI Subtotal			279		279	75	35	14	155	61	40	21	94	60.65%		70.15%	
TAG Subtotal				606	606	149	106	3	348	143	115	28	205	58.91%		64.06%	
LENS Subtotal		1,273			1,273	149	91	17	1,016	356	298	58	660	64.96%		68.89%	
TOTAL INTERFACES		1,273	279	606	2,158	373	232	34	1,519	560	453	107	959	53.73%		67.92%	
TENNESSEE																	
EDI Subtotal			919		919	512	160	15	232	158	129	29	74	10.35%		36.45%	
TAG Subtotal				2,896	2,896	481	464	30	1,921	815	726	89	1,106	47.82%		60.37%	
LENS Subtotal		1,731			1,731	142	148	17	1,424	321	263	58	1,103	73.14%		80.76%	
TOTAL INTERFACES		1,731	919	2,896	5,546	1,135	772	62	3,577	1,294	1,118	176	2,283	50.33%		67.13%	
UNKNOWN																	
EDI Subtotal			1		1	0	0	0	1	1	0	1	0	0.00%		0.00%	
TAG Subtotal				0	0	0	0	0	0	0	0	0	0	0.00%		0.00%	
LENS Subtotal		0			0	0	0	0	0	0	0	0	0	0.00%		0.00%	
TOTAL INTERFACES		0	1	0	1	0	0	0	1	1	0	1	0	0.00%		0.00%	
BELL SOUTH REGION																	
EDI Subtotal		0	11,401	0	11,401	2,354	1,565	89	7,393	2,857	1,312	1,545	4,536	55.30%		61.36%	
TAG Subtotal		0	0	21,774	21,774	3,045	4,018	204	14,507	6,687	5,412	1,275	7,820	48.04%		59.10%	
LENS Subtotal		34,109	0	0	34,109	3,441	3,099	273	27,296	6,305	5,083	1,222	20,991	71.12%		76.90%	
TOTAL INTERFACES		34,109	11,401	21,774	67,284	8,840	8,682	566	49,196	15,849	11,807	4,042	33,347	67.76%		80.51%	

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - UNE)
REPORT PERIOD: June, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING													FLOWTHROUGH		
Company Info		LESOG													Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
JUNE, 2001		Mechanized Interface Used															
		LENS	EDI	TAG	Total Mech LSR's	Manual		Rejects	Pending Supps (Status)	Validated	Total System Fallout	Errors		CLEC Caused Fallout			
Manual Fallout	Auto Clarification					BST Caused Fallout											
ALABAMA																	
EDI Subtotal			644		644	353	69	2	220	84	55	29	136	25.00%	61.82%	71.20%	
TAG Subtotal				1,841	1,841	274	278	9	1,280	679	543	136	601	42.38%	46.95%	52.53%	
LENS Subtotal		2,623			2,623	264	262	18	2,079	495	393	102	1,584	70.68%	76.19%	80.12%	
TOTAL INTERFACES		2,623	644	1,841	5,108	891	609	29	3,579	1,258	991	267	2,321	55.22%	64.85%	70.08%	
FLORIDA																	
EDI Subtotal			952		952	475	117	9	351	241	170	71	110	14.57%	31.34%	39.29%	
TAG Subtotal				3,557	3,557	466	399	105	2,587	1,823	1,508	315	764	27.90%	29.53%	33.63%	
LENS Subtotal		11,535			11,535	1,668	1,053	122	8,692	2,748	2,185	563	5,944	60.87%	68.38%	73.12%	
TOTAL INTERFACES		11,535	952	3,557	16,044	2,609	1,569	236	11,630	4,812	3,863	949	6,818	51.30%	58.82%	63.83%	
GEORGIA																	
EDI Subtotal			23,298		23,298	1,168	3,117	29	18,984	7,421	3,297	4,124	11,563	72.14%	60.91%	77.81%	
TAG Subtotal				6,738	6,738	849	796	83	5,010	2,914	2,086	828	2,096	41.66%	41.84%	50.12%	
LENS Subtotal		10,436			10,436	1,006	951	109	8,370	1,769	1,264	505	6,601	74.41%	78.86%	83.93%	
TOTAL INTERFACES		10,436	23,298	6,738	40,472	3,023	4,864	221	32,364	12,104	6,647	5,457	20,260	67.69%	62.60%	75.30%	
KENTUCKY																	
EDI Subtotal			79		79	42	19	1	17	8	4	4	9	16.36%	52.94%	69.23%	
TAG Subtotal				772	772	108	131	9	524	371	254	117	153	29.71%	29.20%	37.59%	
LENS Subtotal		2,537			2,537	188	301	40	2,008	845	626	219	1,163	58.83%	57.92%	65.01%	
TOTAL INTERFACES		2,537	79	772	3,388	338	451	50	2,549	1,224	884	340	1,325	52.02%	51.98%	59.98%	
LOUISIANA																	
EDI Subtotal			326		326	109	53	1	163	66	26	40	97	41.81%	59.51%	78.86%	
TAG Subtotal				253	253	53	55	8	137	75	60	15	62	35.43%	45.26%	50.82%	
LENS Subtotal		1,729			1,729	159	194	35	1,341	446	345	101	895	63.97%	66.74%	72.18%	
TOTAL INTERFACES		1,729	326	253	2,308	321	302	44	1,641	587	431	156	1,054	58.36%	64.23%	70.98%	
MISSISSIPPI																	
EDI Subtotal			249		249	134	25	0	90	31	21	10	59	27.57%	65.56%	73.75%	
TAG Subtotal				300	300	32	38	2	228	126	98	28	102	43.97%	44.74%	51.00%	
LENS Subtotal		1,985			1,985	265	219	35	1,466	700	562	138	768	48.09%	52.25%	57.68%	
TOTAL INTERFACES		1,985	249	300	2,534	431	282	37	1,784	857	681	176	927	45.46%	51.96%	57.65%	
NORTH CAROLINA																	
EDI Subtotal			1,203		1,203	613	133	28	429	282	224	58	147	14.94%	34.27%	39.62%	
TAG Subtotal				1,960	1,960	295	313	26	1,326	785	612	173	541	37.36%	40.80%	46.92%	
LENS Subtotal		5,561			5,561	332	440	77	4,712	1,158	987	171	3,554	72.93%	75.42%	78.26%	
TOTAL INTERFACES		5,561	1,203	1,960	8,724	1,240	886	131	6,467	2,225	1,823	402	4,242	58.07%	65.59%	69.94%	

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - UNE)
REPORT PERIOD: June, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING														FLOWTHROUGH				
Company Info		LESOG														Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
JUNE, 2001		Mechanized Interface Used												Errors					CLEC Caused Fallout	Issued SO's
		LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Auto Clarification	Rejects	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	BST Caused Fallout								
Name																				
SOUTH CAROLINA																				
EDI Subtotal			429		429	143		65	14	207	104	74	30	103	32.19%	49.76%	58.19%			
TAG Subtotal				894	894	148	140		12	594	296	231	65	298	44.02%	50.17%	56.33%			
LENS Subtotal		909			909	89	73		9	738	211	178	33	527	66.37%	71.41%	74.75%			
TOTAL INTERFACES		909	429	894	2,232	390	278		35	1,539	611	483	128	928	51.81%	60.30%	65.77%			
TENNESSEE																				
EDI Subtotal			864		864	500	131		22	211	146	117	29	65	9.53%	30.81%	35.71%			
TAG Subtotal				2,378	2,378	327	358		17	1,676	868	689	179	808	44.30%	48.21%	53.97%			
LENS Subtotal		1,893			1,893	181	241		21	1,450	242	181	51	1,208	76.46%	83.31%	86.35%			
TOTAL INTERFACES		1,893	864	2,378	5,135	1,008	730		60	3,337	1,256	997	289	2,081	50.93%	62.36%	67.81%			
UNKNOWN																				
EDI Subtotal			0		0	0	0		0	0	0	0	0	0	0.00%	0.00%	0.00%			
TAG Subtotal				0	0	0	0		0	0	0	0	0	0	0.00%	0.00%	0.00%			
LENS Subtotal		0	0	0	0	0	0		0	0	0	0	0	0	0.00%	0.00%	0.00%			
TOTAL INTERFACES		0	0	0	0	0	0		0	0	0	0	0	0	0.00%	0.00%	0.00%			
BELL SOUTH REGION																				
EDI Subtotal		0	28,044	0	28,044	3,537	3,729		106	20,672	8,383	3,988	4,395	12,289	62.02%	59.45%	75.50%			
TAG Subtotal		0	0	18,693	18,693	2,552	2,508		271	13,362	7,937	6,081	1,856	5,425	38.59%	40.60%	47.15%			
LENS Subtotal		39,208	0	0	39,208	4,152	3,734		466	30,856	8,614	6,731	1,883	22,242	67.15%	72.08%	76.77%			
TOTAL INTERFACES		39,208	28,044	18,693	85,945	10,241	9,971		843	64,890	24,934	16,800	8,134	39,956	59.64%	61.57%	70.40%			

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - UNE)
REPORT PERIOD: July, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
		Mechanized Interface Used					Rejects								Errors	
JULY, 2001	Name	LENS		EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Classification	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's		
ALABAMA																
	EDI Subtotal		580			580	238	62	5	275	123	95	28	152	55.27%	61.54%
	TAG Subtotal			1,777		1,777	206	239	11	1,321	745	548	197	576	43.31%	51.25%
	LENS Subtotal	3,407				3,407	698	218	39	2,452	577	437	140	1,875	62.29%	81.10%
	TOTAL INTERFACES	3,407	580	1,777		5,764	1,142	519	55	4,048	1,445	1,080	365	2,603	63.95%	70.68%
FLORIDA																
	EDI Subtotal		989			989	408	97	29	455	304	229	75	151	19.16%	39.74%
	TAG Subtotal			3,168		3,168	371	287	115	2,395	1,815	1,387	428	580	24.81%	29.49%
	LENS Subtotal	11,484				11,484	2,066	914	188	8,316	2,751	2,195	556	5,565	56.64%	71.71%
	TOTAL INTERFACES	11,484	989	3,168		15,641	2,845	1,298	332	11,166	4,870	3,811	1,059	6,296	48.61%	62.29%
GEORGIA																
	EDI Subtotal		31,105			31,105	1,522	3,719	61	25,803	10,321	7,847	2,474	15,482	62.30%	66.36%
	TAG Subtotal			7,809		7,809	892	663	45	6,219	4,531	3,050	1,481	1,688	30.04%	35.63%
	LENS Subtotal	17,263				17,263	1,321	1,032	168	14,742	2,694	2,036	658	12,048	78.21%	85.54%
	TOTAL INTERFACES	17,263	31,105	7,809		56,177	3,725	5,414	274	46,764	17,546	12,933	4,613	29,218	63.69%	69.32%
KENTUCKY																
	EDI Subtotal		44		44	2	13	1	1	28	7	3	4	21	80.77%	87.50%
	TAG Subtotal			1,007		1,007	102	87	3	815	737	498	239	78	11.50%	13.54%
	LENS Subtotal	2,609				2,609	254	275	49	2,031	756	581	175	1,275	60.43%	68.70%
	TOTAL INTERFACES	2,609	44	1,007		3,660	358	375	53	2,874	1,500	1,082	418	1,374	48.83%	55.94%
LOUISIANA																
	EDI Subtotal		486			486	116	84	5	281	116	84	32	165	45.21%	58.72%
	TAG Subtotal			268		268	58	43	0	167	123	86	37	44	23.40%	33.85%
	LENS Subtotal	1,773				1,773	468	189	36	1,080	337	243	94	743	51.10%	75.35%
	TOTAL INTERFACES	1,773	486	268		2,527	642	316	41	1,528	576	413	163	952	47.43%	69.74%
MISSISSIPPI																
	EDI Subtotal		363			363	109	21	1	232	85	63	22	147	46.08%	63.36%
	TAG Subtotal			295		295	38	50	3	204	93	56	37	111	54.15%	66.47%
	LENS Subtotal	1,890				1,890	332	158	38	1,362	467	385	82	895	55.52%	69.92%
	TOTAL INTERFACES	1,890	363	295		2,548	479	229	42	1,798	645	504	141	1,153	53.98%	69.58%
NORTH CAROLINA																
	EDI Subtotal		992			992	441	128	29	394	212	174	38	182	22.84%	46.19%
	TAG Subtotal			2,073		2,073	263	315	31	1,464	964	711	253	500	33.92%	41.29%
	LENS Subtotal	4,375				4,375	292	270	31	3,782	1,268	1,129	139	2,514	63.89%	66.47%
	TOTAL INTERFACES	4,375	992	2,073		7,440	996	713	91	5,640	2,444	2,014	430	3,196	51.50%	61.34%

NORTH CAROLINA

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - UNE)
REPORT PERIOD: July, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH			
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
JULY, 2001		Mechanized Interface Used					Rejects		Errors						
Name	LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Auto Classification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout				Issued SO's
SOUTH CAROLINA															
EDI Subtotal		393		393	111	48	18	216	102	79	23	114	37.50%	52.78%	59.07%
TAG Subtotal			1,059	1,059	157	132	17	753	400	302	98	353	43.47%	48.88%	53.89%
LENS Subtotal	1,185			1,185	155	79	10	941	255	221	34	686	64.60%	72.90%	75.63%
TOTAL INTERFACES	1,185	393	1,059	2,637	423	259	45	1,910	757	602	155	1,153	52.94%	60.37%	65.70%
TENNESSEE															
EDI Subtotal		942		942	424	136	38	344	229	181	48	115	15.97%	33.43%	38.85%
TAG Subtotal			2,117	2,117	301	268	15	1,533	908	697	211	625	38.51%	40.77%	47.28%
LENS Subtotal	2,142	942	2,117	5,201	1,083	547	72	3,499	1,405	1,083	322	2,094	70.63%	83.48%	86.85%
TOTAL INTERFACES													49.16%	59.85%	65.91%
UNKNOWN															
EDI Subtotal		1		1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
TAG Subtotal			3	3	1	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
LENS Subtotal	0			0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
TOTAL INTERFACES	0	1	3	4	1	2	0	1	1	0	1	0	0.00%	0.00%	0.00%
BELLSOUTH REGION															
EDI Subtotal	0	35,895	0	35,895	3,371	4,309	187	28,028	11,499	8,755	2,744	16,529	57.68%	58.97%	65.37%
TAG Subtotal	0	0	19,576	19,576	2,379	2,085	240	14,872	10,317	7,335	2,982	4,555	31.92%	30.63%	38.31%
LENS Subtotal	46,128	0	0	46,128	5,944	3,278	578	36,328	9,373	7,432	1,941	26,955	66.83%	74.20%	78.39%
TOTAL INTERFACES	46,128	35,895	19,576	101,599	11,694	9,672	1,005	79,228	31,189	23,522	7,667	48,039	57.70%	60.63%	67.13%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - UNE)
REPORT PERIOD: August, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH			
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
Name	LENS	Mechanized Interface Used				Errors				Issued SO's					
		EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout				
ALABAMA															
EDI Subtotal		590		590	186	60	4	340	149	112	37	191	39.06%	56.18%	63.04%
TAG Subtotal			2,344	2,344	335	389	16	1,624	483	383	100	1,141	61.38%	70.26%	74.89%
LENS Subtotal	3,578			3,578	376	315	41	2,846	652	525	127	2,194	70.89%	77.09%	80.89%
TOTAL INTERFACES	3,578	590	2,344	6,512	897	744	61	4,810	1,284	1,020	264	3,526	64.78%	73.31%	77.56%
FLORIDA															
EDI Subtotal		1,232		1,232	409	200	30	593	330	199	131	263	30.20%	44.35%	58.93%
TAG Subtotal			4,667	4,667	731	634	146	3,156	1,015	760	255	2,141	58.95%	67.84%	73.90%
LENS Subtotal	13,952			13,952	2,392	1,830	165	9,565	2,471	1,752	719	7,094	63.13%	74.17%	80.19%
TOTAL INTERFACES	13,952	1,232	4,667	19,851	3,532	2,664	341	13,314	3,816	2,711	1,105	9,498	60.34%	71.34%	77.90%
GEORGIA															
EDI Subtotal		41,657		41,657	1,971	5,210	73	34,403	7,957	5,359	2,598	28,446	78.30%	76.87%	83.15%
TAG Subtotal			8,987	8,987	1,621	1,171	100	6,095	2,026	1,459	567	4,069	58.92%	66.76%	73.61%
LENS Subtotal	17,185			17,185	1,678	1,597	147	13,763	1,888	1,239	649	11,875	80.28%	86.28%	90.55%
TOTAL INTERFACES	17,185	41,657	8,987	67,829	5,270	7,978	320	54,261	11,871	8,057	3,814	42,390	76.08%	78.12%	84.03%
KENTUCKY															
EDI Subtotal		69		69	13	7	0	49	24	17	7	25	45.45%	51.02%	59.52%
TAG Subtotal			1,074	1,074	212	140	15	707	257	204	53	450	51.96%	63.61%	68.81%
LENS Subtotal	2,645			2,645	261	396	23	1,965	394	267	127	1,571	74.85%	79.95%	85.47%
TOTAL INTERFACES	2,645	69	1,074	3,788	486	543	38	2,721	676	488	187	2,046	67.75%	75.19%	80.74%
LOUISIANA															
EDI Subtotal		545		545	124	115	3	303	135	80	55	168	45.16%	55.45%	67.74%
TAG Subtotal			725	725	133	121	10	461	108	70	38	353	63.49%	76.57%	83.45%
LENS Subtotal	1,811			1,811	241	149	27	1,394	481	375	106	913	59.71%	65.49%	70.89%
TOTAL INTERFACES	1,811	545	725	3,081	498	385	40	2,158	724	525	199	1,434	58.36%	66.45%	73.20%
MISSISSIPPI															
EDI Subtotal		330		330	155	22	2	151	69	52	17	82	28.37%	54.30%	61.19%
TAG Subtotal			328	328	63	36	8	221	99	84	15	122	45.35%	55.20%	59.22%
LENS Subtotal	1,588			1,588	218	95	9	1,266	426	337	89	840	60.22%	66.35%	71.37%
TOTAL INTERFACES	1,588	330	328	2,246	436	153	19	1,638	594	473	121	1,044	53.46%	63.74%	68.82%
NORTH CAROLINA															
EDI Subtotal		943		943	401	161	23	358	187	132	55	171	24.29%	47.77%	56.44%
TAG Subtotal			3,484	3,484	649	555	27	2,253	1,071	807	264	1,182	44.81%	52.48%	59.43%
LENS Subtotal	3,442			3,442	849	189	27	2,377	787	652	135	1,590	51.44%	66.89%	70.92%
TOTAL INTERFACES	3,442	943	3,484	7,869	1,899	905	77	4,988	2,045	1,591	454	2,943	45.75%	59.00%	64.91%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - UNE)
REPORT PERIOD: August, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH			
Company Info		LESOG												Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
		Mechanized Interface Used						Errors									
		Total Mech LSR's		Rejects		Validated		Total System Fallout		BST Caused Fallout		CLEC Caused Fallout					Issued SO's
LENS	EDI	TAG	Total	Manual	Auto Classification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout							
SOUTH CAROLINA																	
			421		421	114	51	8	248	105	63	42	143	44.69%	57.68%	69.42%	
		1,553		1,553	1,553	279	236	20	1,018	435	307	128	583	49.87%	57.27%	65.51%	
1,627				1,627	1,627	269	114	13	1,231	292	208	84	939	66.31%	76.28%	81.87%	
1,627	421	1,553		3,601	662	401	41	41	2,497	832	578	254	1,665	57.31%	66.68%	74.23%	
TOTAL INTERFACES																	
TENNESSEE																	
			1,133		1,133	492	155	25	461	267	205	62	194	21.77%	42.08%	48.62%	
		3,227		3,227	632	479	21	21	2,085	770	609	161	1,325	51.64%	63.25%	68.51%	
2,536				2,536	345	193	193	27	1,971	394	322	72	1,577	70.28%	80.01%	83.04%	
2,536	1,133	3,227		6,896	1,469	827	73	73	4,527	1,431	1,136	295	3,096	54.31%	68.39%	73.16%	
TOTAL INTERFACES																	
UNKNOWN																	
			87		87	0	8	0	79	18	18	0	61	77.22%	77.22%	77.22%	
		1,226		1,226	2	139	3	3	1,082	211	196	15	871	81.48%	80.50%	81.63%	
0				0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
0	87	1,226		1,313	2	147	3	3	1,161	229	214	15	932	81.18%	80.28%	81.33%	
TOTAL INTERFACES																	
BELL SOUTH REGION																	
			47,007	0	47,007	3,865	5,989	168	36,985	9,241	6,237	3,004	27,744	73.31%	75.01%	81.65%	
0		27,615		27,615	4,657	3,880	366	366	18,712	6,475	4,879	1,596	12,237	56.20%	65.40%	71.49%	
48,364	0	0		48,364	6,629	4,878	479	479	36,378	7,785	5,677	2,108	28,593	69.91%	78.60%	83.43%	
48,364	47,007	27,615		122,986	15,151	14,747	1,013	1,013	92,075	23,501	16,793	6,708	68,574	68.22%	74.48%	80.33%	
TOTAL INTERFACES																	

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - UNE)
REPORT PERIOD: September, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
Name		Mechanized Interface Used				Rejects		Errors								
		LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Auto Classification	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's			
SEPTEMBER, 2001																
ALABAMA																
EDI Subtotal			499		499	86	48	5	360	190	131	59	170	43.93%	47.22%	56.48%
TAG Subtotal				2,182	2,182	278	468	14	1,422	471	370	101	951	59.47%	66.88%	71.99%
LENS Subtotal		1,729			1,729	236	196	16	1,281	301	219	82	960	68.29%	76.50%	81.73%
TOTAL INTERFACES		1,729	499	2,182	4,410	600	712	35	3,063	962	720	242	2,101	61.41%	68.59%	74.48%
FLORIDA																
EDI Subtotal			910		910	276	123	18	493	254	153	101	239	35.76%	48.49%	60.97%
TAG Subtotal				3,554	3,554	508	599	139	2,308	764	590	184	1,544	58.66%	66.90%	72.69%
LENS Subtotal		8,857			8,857	1,336	1,177	104	6,240	1,935	1,423	512	4,305	60.94%	68.99%	75.16%
TOTAL INTERFACES		8,857	910	3,554	13,321	2,120	1,899	261	9,041	2,953	2,156	797	6,088	58.74%	67.34%	73.85%
GEORGIA																
EDI Subtotal			37,755		37,755	1,988	5,414	62	30,291	7,792	5,341	2,451	22,499	75.43%	74.28%	80.82%
TAG Subtotal				7,549	7,549	1,060	1,375	105	4,989	1,634	1,105	529	3,355	60.56%	67.25%	75.22%
LENS Subtotal		10,384			10,384	913	894	90	8,487	1,328	797	531	7,159	80.72%	84.35%	89.98%
TOTAL INTERFACES		10,384	37,755	7,549	55,688	3,981	7,683	257	43,767	10,754	7,243	3,511	33,013	74.63%	75.43%	82.01%
KENTUCKY																
EDI Subtotal			39		39	1	3	0	35	19	14	5	16	51.61%	45.71%	53.33%
TAG Subtotal				636	636	81	147	1	407	105	80	25	302	65.23%	74.20%	79.06%
LENS Subtotal		1,862			1,862	202	250	17	1,393	296	202	94	1,097	73.08%	78.75%	84.45%
TOTAL INTERFACES		1,862	39	636	2,537	284	400	18	1,835	420	296	124	1,415	70.93%	77.11%	82.70%
LOUISIANA																
EDI Subtotal			388		388	67	78	4	239	93	64	29	146	52.71%	61.08%	69.52%
TAG Subtotal				613	613	90	171	5	347	87	52	35	260	64.68%	74.93%	83.33%
LENS Subtotal		1,048			1,048	165	96	10	777	234	178	56	543	61.29%	69.88%	75.31%
TOTAL INTERFACES		1,048	388	613	2,049	322	345	19	1,363	414	294	120	949	60.64%	69.63%	76.35%
MISSISSIPPI																
EDI Subtotal			285		285	64	33	0	188	68	47	21	120	51.95%	63.83%	71.86%
TAG Subtotal				560	560	71	85	3	401	130	95	35	271	62.01%	67.58%	74.04%
LENS Subtotal		1,109			1,109	142	100	13	854	250	210	40	604	63.18%	70.73%	74.20%
TOTAL INTERFACES		1,109	285	560	1,954	277	218	16	1,443	448	352	96	995	61.27%	68.95%	73.87%
NORTH CAROLINA																
EDI Subtotal			795		795	339	137	6	313	142	107	35	171	27.71%	54.63%	61.51%
TAG Subtotal				2,517	2,517	350	546	22	1,599	454	348	106	1,145	62.13%	71.61%	76.69%
LENS Subtotal		2,051			2,051	182	198	27	1,644	571	404	167	1,073	64.68%	65.27%	72.65%
TOTAL INTERFACES		2,051	795	2,517	5,363	871	881	55	3,566	1,167	859	308	2,389	58.00%	67.18%	73.58%

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REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - UNE)
REPORT PERIOD: September, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING														FLOWTHROUGH				
Company Info		LESOG														Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
SEPTEMBER, 2001		Mechanized Interface Used												Errors					CLEC Caused Fallout	Issued SO's
		LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Manual	Rejects	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	BST Caused Fallout								
Name																				
SOUTH CAROLINA																				
EDI Subtotal			351		351	77	65	3	206	90	63	27	116	45.31%	56.31%	64.80%				
TAG Subtotal				1,416	1,416	216	198	22	980	377	282	95	603	54.77%	61.53%	68.14%				
LENS Subtotal		1,105			1,105	93	83	9	920	207	127	80	713	76.42%	77.50%	84.88%				
TOTAL INTERFACES		1,105	351	1,416	2,872	386	346	34	2,106	674	472	202	1,432	62.53%	68.00%	76.21%				
TENNESSEE																				
EDI Subtotal			912		912	268	135	4	505	174	127	47	331	45.59%	65.54%	72.27%				
TAG Subtotal				3,144	3,144	475	460	28	2,181	772	622	150	1,409	56.23%	64.60%	69.37%				
LENS Subtotal		1,456			1,456	178	140	9	1,129	259	197	62	870	69.88%	77.06%	81.54%				
TOTAL INTERFACES		1,456	912	3,144	5,512	921	735	41	3,815	1,205	946	259	2,610	58.30%	68.41%	73.40%				
UNKNOWN																				
EDI Subtotal			3		3	1	0	0	2	2	1	1	0	0.00%	0.00%	0.00%				
TAG Subtotal				7	7	0	0	0	7	6	2	4	1	33.33%	14.29%	33.33%				
LENS Subtotal		0			0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%				
TOTAL INTERFACES		0	3	7	10	1	0	0	9	8	3	5	1	20.00%	11.11%	25.00%				
BELL SOUTH REGION																				
EDI Subtotal		0	41,937	0	41,937	3,167	6,036	102	32,632	8,824	6,048	2,776	23,808	72.10%	72.96%	79.74%				
TAG Subtotal		0	0	22,178	22,178	3,149	4,049	339	14,641	4,800	3,536	1,264	9,841	59.55%	67.22%	73.57%				
LENS Subtotal		29,601	0	0	29,601	3,447	3,134	295	22,725	5,381	3,757	1,624	17,344	70.65%	76.32%	82.20%				
TOTAL INTERFACES		29,601	41,937	22,178	93,716	9,763	13,219	736	69,998	19,005	13,341	5,664	50,993	68.82%	72.85%	79.26%				

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - UNE)
REPORT PERIOD: October, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH			
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
OCTOBER, 2001		Mechanized Interface Used													
Name	LENS	EDI	TAG	Total Mech LSR's	Manual		Rejects	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	Errors		CLEC Caused Fallout	Issued SO's	
					Total Manual	Manual Fallout					BST Caused Fallout				
ALABAMA															
EDI Subtotal		841		841	129		84	15	613	327	231	96	288	44.27%	55.32%
TAG Subtotal			2,918	2,918	358		617	23	1,920	636	437	199	1,284	61.76%	74.61%
LENS Subtotal	2,246			2,246	348		205	18	1,675	326	243	83	1,349	69.54%	84.74%
TOTAL INTERFACES	2,246	841	2,918	6,005	835		906	56	4,208	1,289	911	378	2,919	62.57%	76.21%
FLORIDA															
EDI Subtotal		1,119		1,119	385		116	19	599	295	180	115	304	34.98%	62.81%
TAG Subtotal			5,397	5,397	1,003		892	180	3,322	1,307	914	393	2,015	51.25%	68.79%
LENS Subtotal	13,459			13,459	2,609		1,435	191	9,224	2,753	2,086	867	6,471	57.95%	75.62%
TOTAL INTERFACES	13,459	1,119	5,397	19,975	3,997		2,443	390	13,146	4,355	3,180	1,175	8,790	55.05%	73.43%
GEORGIA															
EDI Subtotal		40,550		40,550	2,918		4,867	75	32,690	9,791	6,451	3,340	22,899	70.97%	78.02%
TAG Subtotal			9,596	9,596	1,124		1,862	156	6,454	2,433	1,659	774	4,021	59.10%	62.30%
LENS Subtotal	13,051			13,051	1,377		935	102	10,637	1,964	1,332	632	8,673	76.20%	81.54%
TOTAL INTERFACES	13,051	40,550	9,596	63,197	5,419		7,664	333	49,781	14,188	9,442	4,746	35,593	70.55%	79.03%
KENTUCKY															
EDI Subtotal		96		96	13		11	1	71	27	17	10	44	59.46%	72.13%
TAG Subtotal			1,007	1,007	95		264	9	639	207	107	100	432	68.14%	80.15%
LENS Subtotal	3,078			3,078	615		317	22	2,124	502	344	158	1,622	62.84%	82.50%
TOTAL INTERFACES	3,078	96	1,007	4,181	723		592	32	2,834	736	468	268	2,098	63.79%	81.76%
LOUISIANA															
EDI Subtotal		549		549	103		83	3	360	149	92	57	211	51.97%	69.64%
TAG Subtotal			876	876	104		238	6	528	138	83	55	390	67.59%	82.45%
LENS Subtotal	1,199			1,199	275		147	8	769	251	178	73	518	53.35%	74.43%
TOTAL INTERFACES	1,199	549	876	2,624	482		468	17	1,657	538	353	185	1,119	57.27%	76.02%
MISSISSIPPI															
EDI Subtotal		533		533	57		48	1	427	189	152	37	238	53.24%	61.03%
TAG Subtotal			508	508	67		110	6	325	106	75	31	219	60.66%	74.49%
LENS Subtotal	1,940			1,940	248		148	27	1,517	656	532	124	861	52.47%	61.81%
TOTAL INTERFACES	1,940	533	508	2,981	372		306	34	2,289	951	759	192	1,318	53.82%	63.46%
NORTH CAROLINA															
EDI Subtotal		1,207		1,207	463		228	12	504	239	156	83	265	29.98%	62.95%
TAG Subtotal			3,467	3,467	452		802	36	2,177	846	598	248	1,331	55.90%	69.00%
LENS Subtotal	2,833			2,833	456		269	45	2,063	685	521	164	1,378	58.51%	72.56%
TOTAL INTERFACES	2,833	1,207	3,467	7,507	1,371		1,299	93	4,744	1,770	1,275	495	2,974	52.92%	69.99%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - UNE)
REPORT PERIOD: October, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH			
Company Info		LESOG												Percent Achieved Flowthrough	Percent Base Calculation	Percent Flow Through	
Name		Mechanized Interface Used															
		LENS		EDI	TAG	Total Mech LSR's	Manual Fallout	Auto Classification	Pending Supps (Z Status)	Validated	Total System Fallout	Errors	CLEC Caused Fallout				Issued SO's
OCTOBER, 2001																	
SOUTH CAROLINA																	
EDI Subtotal			426		426	54	66	5	301	135	100	35	166	51.88%	55.15%	62.41%	
TAG Subtotal				1,763	1,763	254	308	36	1,165	433	339	94	732	55.25%	62.83%	68.35%	
LENS Subtotal		955			955	148	85	13	709	163	124	39	546	66.75%	77.01%	81.49%	
TOTAL INTERFACES		955	426	1,763	3,144	456	459	54	2,175	731	563	168	1,444	58.63%	66.39%	71.95%	
TENNESSEE																	
EDI Subtotal			1,205		1,205	373	146	24	662	358	256	102	304	32.58%	45.92%	54.29%	
TAG Subtotal				3,842	3,842	524	654	44	2,620	850	648	202	1,770	60.16%	67.56%	73.20%	
LENS Subtotal		1,716			1,716	303	182	21	1,210	313	244	69	887	62.12%	74.13%	78.62%	
TOTAL INTERFACES		1,716	1,205	3,842	6,763	1,200	982	89	4,492	1,521	1,148	373	2,971	55.86%	66.14%	72.13%	
UNKNOWN																	
EDI Subtotal			0		0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
TAG Subtotal				8	8	0	0	1	7	4	3	1	3	50.00%	42.86%	50.00%	
LENS Subtotal		0			0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
TOTAL INTERFACES		0	0	8	8	0	0	1	7	4	3	1	3	50.00%	42.86%	50.00%	
BELL SOUTH REGION																	
EDI Subtotal		0	46,526	0	46,526	4,495	5,649	155	36,227	11,510	7,635	3,875	24,717	67.08%	68.23%	76.40%	
TAG Subtotal		0	0	29,382	29,382	3,981	5,747	497	19,157	6,960	4,863	2,097	12,197	57.97%	63.67%	71.49%	
LENS Subtotal		40,477	0	0	40,477	6,379	3,723	447	29,928	7,613	5,604	2,009	22,315	65.06%	74.56%	79.93%	
TOTAL INTERFACES		40,477	46,526	29,382	116,385	14,855	15,119	1,099	85,312	26,083	18,102	7,981	59,229	64.25%	69.43%	76.59%	

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - UNE)
REPORT PERIOD: November, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
Company Info		Mechanized Interface Used						LESOG						Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		TAG		EDI	Total Mech LSR's		Manual	Rejects	Pending Supps (Z Status)		Validated	Errors				
Name		LENS					Manual	Auto Clarification				Total System	BST Caused			
							Fallout					Fallout	Fallout	Issued SO's		
ALABAMA																
EDI Subtotal				886			121	181	15	569		227	171	56	342	60.11%
TAG Subtotal				2,552			315	437	21	1,779		513	371	142	1,266	66.67%
LENS Subtotal	1,861			1,861			451	174	13	1,223		240	170	70	963	77.54%
TOTAL INTERFACES	1,861	886	2,552	5,299			887	792	49	3,571		980	712	268	2,591	80.38%
FLORIDA																
EDI Subtotal				1,815			451	300	17	1,047		308	230	78	739	60.65%
TAG Subtotal				4,384			686	591	121	2,966		1,175	864	311	1,811	70.58%
LENS Subtotal	12,915			12,915			3,280	1,815	140	7,680		2,055	1,544	511	5,625	67.70%
TOTAL INTERFACES	12,915	1,815	4,384	19,114	4,417		4,417	2,706	278	11,713		3,638	2,638	900	8,175	73.24%
GEORGIA																
EDI Subtotal				40,722			2,692	6,472	73	31,485		6,198	4,392	1,806	25,287	65.89%
TAG Subtotal				8,597			959	1,372	76	6,190		2,106	1,510	596	4,084	70.08%
LENS Subtotal	13,364			13,364			1,904	832	127	10,501		1,775	1,259	516	8,728	66.56%
TOTAL INTERFACES	13,364	40,722	8,597	62,683	5,556		5,556	8,676	276	48,176		10,079	7,161	2,918	38,097	83.10%
KENTUCKY																
EDI Subtotal				117			18	28	0	71		20	17	3	51	79.08%
TAG Subtotal				924			93	139	5	687		216	144	72	471	80.31%
LENS Subtotal	2,126			2,126			428	192	19	1,487		270	174	96	1,217	67.01%
TOTAL INTERFACES	2,126	117	924	3,167	539		539	359	24	2,245		506	335	171	1,739	73.40%
LOUISIANA																
EDI Subtotal				676			106	101	3	466		142	105	37	324	81.84%
TAG Subtotal				954			113	240	6	595		206	143	63	389	66.53%
LENS Subtotal	1,853			1,853			231	234	13	1,375		771	676	95	604	60.31%
TOTAL INTERFACES	1,853	676	954	3,483	450		450	575	22	2,436		1,119	924	195	1,317	43.93%
MISSISSIPPI																
EDI Subtotal				366			74	54	4	234		85	68	17	149	38.97%
TAG Subtotal				611			117	125	4	365		112	74	38	253	51.20%
LENS Subtotal	2,633			2,633			218	215	29	2,171		1,224	1,009	215	947	56.96%
TOTAL INTERFACES	2,633	366	611	3,610	409		409	394	37	2,770		1,421	1,151	270	1,349	43.62%
NORTH CAROLINA																
EDI Subtotal				1,040			409	199	13	419		155	109	46	264	46.37%
TAG Subtotal				3,094			403	484	30	2,177		821	643	178	1,356	48.70%
LENS Subtotal	3,071			3,071			378	311	51	2,331		638	482	156	1,693	63.68%
TOTAL INTERFACES	3,071	1,040	3,094	7,205	1,190		1,190	994	94	4,927		1,614	1,234	380	3,313	69.32%
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REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - UNE)
REPORT PERIOD: November, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING														FLOWTHROUGH		
Company Info		LESOG														Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
NOVEMBER, 2001		Mechanized Interface Used				Rejects		Pending Supps (Z Status)	Validated LSR's	Total System Fallout	Errors		Issued SO's					
		LENS	EDI	TAG	Total Mech LSR's	Manual Fallout	Auto Classification				Total	BST Caused Fallout		CLEC Caused Fallout				
Name																		
SOUTH CAROLINA																		
EDI Subtotal			521		521	69	100	1	351	89	67	22	262	65.83%	74.64%	79.64%		
TAG Subtotal				1,474	1,474	178	248	16	1,032	410	333	77	622	54.90%	60.27%	65.13%		
LENS Subtotal		1,102			1,102	113	94	8	887	213	173	40	674	70.21%	75.99%	79.57%		
TOTAL INTERFACES		1,102	521	1,474	3,097	360	442	25	2,270	712	573	139	1,558	62.55%	68.63%	73.11%		
TENNESSEE																		
EDI Subtotal			986		986	311	160	10	505	205	160	45	300	38.91%	59.41%	65.22%		
TAG Subtotal				3,424	3,424	443	570	18	2,393	696	492	204	1,697	64.48%	70.92%	77.52%		
LENS Subtotal		1,335			1,335	227	122	8	978	234	181	53	744	64.58%	76.07%	80.43%		
TOTAL INTERFACES		1,335	986	3,424	5,745	981	852	36	3,876	1,135	833	302	2,741	60.18%	70.72%	76.69%		
UNKNOWN																		
EDI Subtotal			257		257	0	76	0	181	61	61	0	120	66.30%	66.30%	66.30%		
TAG Subtotal				637	637	0	143	0	494	65	64	1	429	87.02%	86.84%	87.02%		
LENS Subtotal		0			0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
TOTAL INTERFACES		0	257	637	894	0	219	0	675	126	125	1	549	81.45%	81.33%	81.45%		
BELL SOUTH REGION																		
EDI Subtotal		0	47,386	0	47,386	4,251	7,671	136	35,328	7,490	5,380	2,110	27,838	74.30%	78.80%	83.80%		
TAG Subtotal		0	0	26,651	26,651	3,307	4,349	297	18,698	6,320	4,638	1,682	12,378	60.91%	66.20%	72.74%		
LENS Subtotal		40,260	0	0	40,260	7,230	3,989	408	28,633	7,420	5,668	1,752	21,213	62.19%	74.09%	78.91%		
TOTAL INTERFACES		40,260	47,386	26,651	114,297	14,788	16,009	841	82,659	21,230	15,886	5,544	61,429	66.84%	74.32%	79.66%		

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - UNE)
REPORT PERIOD: December, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING											FLOWTHROUGH			
Company Info		LESOG											Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
		Mechanized Interface Used					Errors									
LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's					
DECEMBER, 2001																
Name																
ALABAMA																
		781		781	129	131	2	519	186	140	46	333	55.32%	64.16%	70.40%	
			2,221	2,221	292	364	34	1,531	448	308	140	1,083	64.35%	70.74%	77.86%	
	1,967			1,967	406	197	10	1,354	236	182	54	1,118	65.53%	82.57%	86.00%	
	1,967	781	2,221	4,969	827	692	46	3,404	870	630	240	2,534	63.49%	74.44%	80.09%	
TOTAL INTERFACES																
FLORIDA																
		2,327		2,327	367	276	14	1,670	426	335	91	1,244	63.93%	74.49%	78.78%	
			4,835	4,835	367	485	132	3,851	883	637	246	2,968	74.72%	77.07%	82.33%	
	16,226			16,226	4,918	1,559	162	9,587	2,453	1,929	524	7,134	51.03%	74.41%	78.72%	
	16,226	2,327	4,835	23,388	5,652	2,320	308	15,108	3,762	2,901	861	11,346	57.02%	75.10%	79.64%	
TOTAL INTERFACES																
GEORGIA																
		37,703		37,703	3,153	4,493	126	29,931	4,324	2,844	1,480	25,607	81.02%	85.55%	90.00%	
			7,467	7,467	922	1,149	92	5,304	1,581	1,078	503	3,723	65.05%	70.19%	77.55%	
	14,520			14,520	2,824	904	109	10,683	1,251	913	338	9,432	71.62%	88.29%	91.17%	
	14,520	37,703	7,467	59,690	6,899	6,546	327	45,918	7,156	4,835	2,321	38,762	76.76%	84.42%	88.91%	
TOTAL INTERFACES																
KENTUCKY																
		91		91	12	8	0	71	24	18	6	47	61.04%	66.20%	72.31%	
			782	782	87	120	1	574	198	146	52	376	61.74%	65.51%	72.03%	
	2,629			2,629	589	186	20	1,834	208	164	44	1,626	68.35%	88.66%	90.84%	
	2,629	91	782	3,502	688	314	21	2,479	430	328	102	2,049	66.85%	82.65%	86.20%	
TOTAL INTERFACES																
LOUISIANA																
		517		517	115	89	2	311	97	67	30	214	54.04%	68.81%	76.16%	
			1,719	1,719	200	629	15	875	251	166	86	624	63.03%	71.31%	78.99%	
	5,184			5,184	515	512	46	4,111	1,838	1,667	171	2,273	51.02%	55.29%	57.69%	
	5,184	517	1,719	7,420	830	1,230	63	5,297	2,186	1,900	286	3,111	53.26%	58.73%	62.08%	
TOTAL INTERFACES																
MISSISSIPPI																
		381		381	75	35	9	262	79	65	14	183	56.66%	68.86%	73.79%	
			438	438	59	74	0	305	103	76	27	202	59.94%	66.23%	72.66%	
	3,115			3,115	253	295	26	2,541	1,382	1,263	119	1,159	43.33%	45.61%	47.85%	
	3,115	381	438	3,934	387	404	35	3,108	1,564	1,404	160	1,544	46.30%	49.68%	52.37%	
TOTAL INTERFACES																
NORTH CAROLINA																
		902		902	219	121	7	555	131	91	40	424	57.77%	76.40%	82.33%	
			2,789	2,789	300	400	36	2,063	633	466	167	1,430	65.12%	69.32%	75.42%	
	3,773			3,773	338	292	26	3,117	684	538	146	2,433	73.53%	81.89%	87.99%	
	3,773	902	2,789	7,474	857	813	69	5,735	1,448	1,095	353	4,287	68.71%	74.75%	79.65%	
TOTAL INTERFACES																

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH						
Company Info		LESOG																
		Mechanized Interface Used				Rejects			Errors									
		Total Mech LSR's		TAG		Auto Clarification		Validated		Total System Fallout		BST Caused Fallout		CLEC Caused Fallout				
Name		LENS	EDI					Pending Supps (Z Status)	LSR's							Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
SOUTH CAROLINA																		
EDI Subtotal			384			384	45	44	9	286	71	53	18	215		68.69%	75.17%	80.22%
TAG Subtotal				1,484		1,484	250	200	15	1,019	289	229	70	720		60.05%	70.66%	75.87%
LENS Subtotal		993				993	129	77	12	775	157	118	39	618		71.45%	79.74%	83.97%
TOTAL INTERFACES		993	384	1,484		2,861	424	321	36	2,080	527	400	127	1,553		65.33%	74.66%	79.52%
TENNESSEE																		
EDI Subtotal			882			882	113	98	12	659	181	147	34	478		64.77%	72.53%	76.48%
TAG Subtotal				2,751		2,751	348	380	28	1,995	562	403	159	1,433		65.61%	71.83%	78.05%
LENS Subtotal		2,084				2,084	718	155	19	1,192	253	191	62	939		50.81%	78.78%	83.10%
TOTAL INTERFACES		2,084	882	2,751		5,717	1,179	633	59	3,846	996	741	255	2,850		59.75%	74.10%	79.37%
UNKNOWN																		
EDI Subtotal			278			278	0	60	0	218	73	72	1	145		66.82%	66.51%	66.82%
TAG Subtotal				556		556	3	76	3	474	75	69	6	398		84.71%	84.18%	85.25%
LENS Subtotal		0				0	0	0	0	0	0	0	0	0		0.00%	0.00%	0.00%
TOTAL INTERFACES		0	278	556		834	3	136	3	692	148	141	7	544		79.07%	78.61%	79.42%
BELL SOUTH REGION																		
EDI Subtotal		0	44,246	0		44,246	4,228	5,355	181	34,482	5,592	3,832	1,780	28,890		78.19%	83.78%	88.29%
TAG Subtotal		0	0	25,052		25,052	2,828	3,877	356	17,981	5,033	3,578	1,455	12,958		66.92%	72.02%	78.36%
LENS Subtotal		50,491	0	0		50,491	10,680	4,177	430	35,194	8,462	6,965	1,497	26,732		60.22%	75.96%	79.33%
TOTAL INTERFACES		50,491	44,246	25,052		119,789	17,746	13,409	967	87,667	19,087	14,375	4,712	68,580		68.10%	78.23%	82.67%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - BUSINESS)
REPORT PERIOD: January, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
Company Info		LESOG												Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
JANUARY, 2001		Mechanized Interface Used				Rejects		Errors		Issued SO's						
		LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Auto Classification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout				
Name																
ALABAMA																
	EDI Subtotal		193		193	77	28	21	67	25	19	6	42	30.43%	62.69%	68.85%
	TAG Subtotal			52	52	26	9	0	17	8	6	2	9	21.95%	52.94%	60.00%
	LENS Subtotal	833			833	254	87	19	473	188	189	19	285	40.25%	60.25%	62.78%
	TOTAL INTERFACES	833	193	52	1,078	357	124	40	557	221	194	27	336	37.88%	60.32%	63.40%
FLORIDA																
	EDI Subtotal		173		173	90	15	8	60	12	5	7	48	33.57%	80.00%	90.57%
	TAG Subtotal			133	133	38	31	6	58	33	20	13	25	30.12%	43.10%	55.56%
	LENS Subtotal	5,648			5,648	1,214	558	50	3,826	1,295	1,112	183	2,531	52.11%	66.15%	69.48%
	TOTAL INTERFACES	5,648	173	133	5,954	1,342	604	64	3,944	1,340	1,137	203	2,604	51.23%	66.02%	69.61%
GEORGIA																
	EDI Subtotal		119		119	74	7	4	34	7	5	2	27	25.47%	79.41%	84.38%
	TAG Subtotal			81	81	33	9	2	37	24	18	6	13	20.31%	35.14%	41.94%
	LENS Subtotal	1,784			1,784	497	170	36	1,081	446	388	58	635	41.78%	58.74%	62.07%
	TOTAL INTERFACES	1,784	119	81	1,984	604	186	42	1,152	477	411	66	675	39.94%	58.59%	62.15%
KENTUCKY																
	EDI Subtotal		0		0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
	TAG Subtotal			21	21	7	7	0	7	5	4	1	2	15.38%	28.57%	33.33%
	LENS Subtotal	380			380	83	59	8	230	103	94	9	127	41.78%	55.22%	57.47%
	TOTAL INTERFACES	380	0	21	401	90	66	8	237	108	98	10	129	40.69%	54.43%	56.83%
LOUISIANA																
	EDI Subtotal		224		224	110	3	13	98	52	35	17	46	24.08%	46.94%	56.79%
	TAG Subtotal			187	187	43	70	1	73	40	32	8	33	30.56%	45.21%	50.77%
	LENS Subtotal	946			946	225	112	10	599	253	218	35	346	43.85%	57.76%	61.35%
	TOTAL INTERFACES	946	224	187	1,357	378	185	24	770	345	285	60	425	39.06%	55.19%	59.86%
MISSISSIPPI																
	EDI Subtotal		52		52	33	1	0	18	12	9	3	6	12.50%	33.33%	40.00%
	TAG Subtotal			18	18	6	3	0	9	5	5	0	4	26.67%	44.44%	44.44%
	LENS Subtotal	802			802	137	116	11	538	224	174	50	314	50.24%	58.36%	64.34%
	TOTAL INTERFACES	802	52	18	872	176	120	11	565	241	188	53	324	47.09%	57.35%	63.28%
NORTH CAROLINA																
	EDI Subtotal		27		27	17	3	2	5	2	2	0	3	13.64%	60.00%	60.00%
	TAG Subtotal			148	148	50	12	1	85	37	27	10	48	38.40%	56.47%	64.00%
	LENS Subtotal	951			951	148	92	11	700	341	289	52	359	45.10%	51.29%	55.40%
	TOTAL INTERFACES	951	27	148	1,126	215	107	14	790	380	318	62	410	43.48%	51.90%	56.32%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - BUSINESS)
REPORT PERIOD: January, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																											
Company Info		LESOG												Percent Achieved Flowthrough	Base Calculation	Percent Flow Through																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																									
		Mechanized Interface Used				Rejects		Pending Supps (Z Status)		Validated		Errors																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																													
Name	LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Auto Classification	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																															

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - BUSINESS)
 REPORT PERIOD: February, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
		Mechanized Interface Used					Rejects		Pending Supps (Z Status)		Validated	Errors		Percent Achieved Flowthrough		Percent Flow Through
		RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification				Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Base Calculation
FEBRUARY, 2001																
Name																

UNABLE TO PROVIDE

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - BUSINESS)
REPORT PERIOD: March, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING														FLOWTHROUGH		
Company Info		LESOG														Percent Achieved Flowthrough	Base Calculation	
MARCH, 2001	Name	Mechanized Interface Used																
		Errors																
LENS		EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Rejects Auto Classification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's						
ALABAMA			180		180	88	36	15	41	11	4	7	30	24.59%	73.17%	88.24%		
	EDI Subtotal					21	5	1	46	33	31	2	13	20.00%	28.26%	29.55%		
	TAG Subtotal			73	73	202	95	13	489	233	189	44	256	39.57%	52.35%	57.53%		
	LENS Subtotal	799			799	311	136	29	576	277	224	53	299	35.85%	51.91%	57.17%		
TOTAL INTERFACES		799	180	73	1,052	311	136	29	576	277	224	53	299	35.85%	51.91%	57.17%		
FLORIDA																		
	EDI Subtotal		280		280	161	55	10	54	14	6	8	40	19.32%	74.07%	86.96%		
	TAG Subtotal			81	81	42	9	2	28	16	10	6	12	18.75%	42.86%	54.55%		
	LENS Subtotal	5,671			5,671	1,775	545	58	3,293	1,285	1,016	269	2,008	41.84%	60.98%	66.40%		
	TOTAL INTERFACES	5,671	280	81	6,032	1,978	609	70	3,375	1,315	1,032	283	2,060	40.63%	61.04%	66.62%		
GEORGIA																		
	EDI Subtotal		91		91	40	9	9	33	18	5	13	15	25.00%	45.45%	75.00%		
	TAG Subtotal			89	89	28	20	1	40	26	18	8	14	23.33%	35.00%	43.75%		
	LENS Subtotal	1,525			1,525	420	138	18	949	384	305	79	565	43.80%	59.54%	64.94%		
	TOTAL INTERFACES	1,525	91	89	1,705	488	167	28	1,022	428	328	100	594	42.13%	58.12%	64.43%		
KENTUCKY																		
	EDI Subtotal		0		0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
	TAG Subtotal			25	25	12	3	0	10	8	4	4	2	11.11%	20.00%	33.33%		
	LENS Subtotal	424			424	70	33	8	313	133	106	27	180	50.56%	57.51%	62.94%		
	TOTAL INTERFACES	424	0	25	449	82	36	8	323	141	110	31	182	48.66%	56.35%	62.33%		
LOUISIANA																		
	EDI Subtotal		119		119	50	17	7	45	22	5	17	23	29.49%	51.11%	82.14%		
	TAG Subtotal			32	32	14	0	1	17	11	8	3	6	21.43%	35.29%	42.86%		
	LENS Subtotal	1,036			1,036	181	115	13	727	266	211	55	461	54.04%	63.41%	68.60%		
	TOTAL INTERFACES	1,036	119	32	1,187	245	132	21	789	299	224	75	490	51.09%	62.10%	68.63%		
MISSISSIPPI																		
	EDI Subtotal		103		103	55	14	9	25	19	14	5	6	8.00%	24.00%	30.00%		
	TAG Subtotal			13	13	3	1	0	9	4	3	1	5	45.45%	55.56%	62.50%		
	LENS Subtotal	1,003			1,003	180	106	18	699	314	238	76	385	47.95%	55.08%	61.80%		
	TOTAL INTERFACES	1,003	103	13	1,119	238	121	27	733	337	255	82	396	44.54%	54.02%	60.83%		
NORTH CAROLINA																		
	EDI Subtotal		40		40	28	4	2	6	1	1	0	5	14.71%	83.33%	83.33%		
	TAG Subtotal			56	56	32	5	0	19	12	9	3	7	14.58%	36.84%	43.75%		
	LENS Subtotal	1,617			1,617	456	162	16	983	505	395	110	478	35.97%	48.63%	54.75%		
	TOTAL INTERFACES	1,617	40	56	1,713	516	171	18	1,008	518	405	113	490	34.73%	48.61%	54.75%		

[illegible]

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - BUSINESS)
REPORT PERIOD: April, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING														FLOWTHROUGH		
Company Info		LESOG														Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
Name		Mechanized Interface Used				Rejects				Errors				Issued SO's				
		LENS	EDI	TAG	Total Mech LSR's	Manual Total	Auto Clarification	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout						
APRIL, 2001																		
ALABAMA																		
	EDI Subtotal		140		140	48	35	9	48	23	13	10	25		29.07%	52.08%	65.79%	
	TAG Subtotal			66	66	31	5	0	30	12	8	4	18		31.58%	69.23%	69.23%	
	LENS Subtotal	634			634	143	68	10	413	206	168	38	207		39.96%	50.12%	55.20%	
	TOTAL INTERFACES	634	140	66	840	222	108	19	491	241	189	52	250		37.82%	50.92%	56.95%	
FLORIDA																		
	EDI Subtotal		248		248	133	28	12	75	23	8	15	52		26.94%	69.33%	86.67%	
	TAG Subtotal			141	141	46	38	4	53	30	21	9	23		25.56%	43.40%	52.27%	
	LENS Subtotal	4,493			4,493	1,183	550	38	2,722	1,220	984	256	1,502		41.16%	55.18%	60.91%	
	TOTAL INTERFACES	4,493	248	141	4,882	1,362	616	54	2,850	1,273	993	280	1,577		40.11%	55.33%	61.36%	
GEORGIA																		
	EDI Subtotal		85		85	30	16	6	33	19	13	6	14		24.56%	42.42%	51.85%	
	TAG Subtotal			121	121	49	22	0	50	31	23	8	19		20.88%	38.00%	45.24%	
	LENS Subtotal	1,406			1,406	348	105	20	933	345	277	68	588		48.47%	63.02%	67.98%	
	TOTAL INTERFACES	1,406	85	121	1,612	427	143	26	1,016	395	313	82	621		45.63%	61.12%	66.49%	
KENTUCKY																		
	EDI Subtotal		1		1	0	1	0	0	0	0	0	0		0.00%	0.00%	0.00%	
	TAG Subtotal			45	45	14	6	2	23	16	9	7	7		23.33%	30.43%	43.75%	
	LENS Subtotal	413			413	71	66	7	269	93	80	13	176		53.82%	65.43%	68.75%	
	TOTAL INTERFACES	413	1	45	459	85	73	9	292	109	89	20	183		51.26%	62.67%	67.28%	
LOUISIANA																		
	EDI Subtotal		111		111	53	7	10	41	18	12	6	23		26.14%	56.10%	65.71%	
	TAG Subtotal			20	20	5	0	1	14	5	4	1	9		50.00%	64.23%	69.23%	
	LENS Subtotal	1,123			1,123	306	127	20	670	277	230	47	393		42.30%	58.66%	63.08%	
	TOTAL INTERFACES	1,123	111	20	1,254	364	134	31	725	300	246	54	425		41.06%	58.62%	63.34%	
MISSISSIPPI																		
	EDI Subtotal		45		45	25	8	3	9	6	3	3	3		9.68%	33.33%	50.00%	
	TAG Subtotal			11	11	1	4	0	6	0	0	0	6		85.71%	100.00%	100.00%	
	LENS Subtotal	655			655	125	67	12	451	214	159	55	237		45.49%	52.55%	59.85%	
	TOTAL INTERFACES	655	45	11	711	151	79	15	466	220	162	58	246		44.01%	52.79%	60.29%	
NORTH CAROLINA																		
	EDI Subtotal		21		21	10	1	1	9	5	2	3	4		25.00%	44.44%	66.67%	
	TAG Subtotal			60	60	37	11	0	12	8	5	3	4		8.70%	33.33%	44.44%	
	LENS Subtotal	957			957	171	132	16	638	355	281	74	283		38.50%	44.38%	50.18%	
	TOTAL INTERFACES	957	21	60	1,038	218	144	17	659	368	288	80	291		36.51%	44.16%	50.26%	

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
		Mechanized Interface Used				Rejects		Errors								
		Total Mech LSR's		Manual	Total Manual	Auto	Pending Supps (Z Status)	Validated	Total System	BST Caused	CLEC	Issued SO's				
Name		LENS	EDI	TAG	Fallout	Classification		LSR's	Fallout	Fallout	Caused		Percent Achieved Flowthrough			
													Base Calculation	Percent Flow Through		
SOUTH CAROLINA																
EDI Subtotal			45		45	13	4	4	24	14	8	6	10	32.26%	41.67%	55.58%
TAG Subtotal				54	54	27	12	2	13	8	8	0	5	12.50%	38.46%	38.46%
LENS Subtotal		1,048			1,048	635	66	12	335	165	139	26	170	18.01%	50.75%	55.02%
TOTAL INTERFACES		1,048	45	54	1,147	675	82	18	372	187	155	32	185	18.23%	49.73%	54.41%
TENNESSEE																
EDI Subtotal			20		20	13	1	1	5	1	0	1	4	23.53%	80.00%	100.00%
TAG Subtotal				79	79	39	4	0	36	16	14	2	20	27.40%	58.82%	58.82%
LENS Subtotal		554			554	110	69	11	364	149	123	26	215	47.95%	59.07%	63.61%
TOTAL INTERFACES		554	20	79	653	162	74	12	405	165	137	29	239	44.42%	59.01%	63.56%
UNKNOWN																
EDI Subtotal			0		0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
TAG Subtotal				0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
LENS Subtotal		0			0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
TOTAL INTERFACES		0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
BELLSOUTH REGION																
EDI Subtotal		0	716	0	716	325	101	46	244	109	59	50	135	26.01%	55.33%	69.59%
TAG Subtotal		0	0	597	597	249	102	9	237	126	92	34	111	24.56%	46.84%	54.69%
LENS Subtotal		11,283	0	0	11,283	3,092	1,250	146	6,795	3,024	2,421	603	3,771	40.62%	55.50%	60.90%
TOTAL INTERFACES		11,283	716	597	12,596	3,666	1,453	201	7,276	3,259	2,572	687	4,017	39.17%	55.21%	60.97%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - BUSINESS)
REPORT PERIOD: May, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH			
Company Info		LESOG												Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
		Mechanized Interface Used															
Name	LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Rejects	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	Errors		Issued SO's					
										BST Caused Fallout	CLEC Caused Fallout						
ALABAMA																	
EDI Subtotal		175		175	60	39	5	71	22	18	4	49	38.58%	69.01%	73.13%		
TAG Subtotal			43	43	20	10	0	13	7	6	1	6	18.75%	46.15%	50.00%		
LENS Subtotal	592			592	123	89	5	375	172	131	41	203	44.42%	54.13%	60.78%		
TOTAL INTERFACES	592	175	43	810	203	138	10	459	201	155	46	258	41.88%	56.21%	62.47%		
FLORIDA																	
EDI Subtotal		156		156	95	19	2	40	10	8	2	30	22.56%	75.00%	78.95%		
TAG Subtotal			127	127	30	28	0	69	42	28	14	27	31.76%	39.13%	49.09%		
LENS Subtotal	5,400			5,400	1,153	698	51	3,498	1,524	1,229	295	1,974	45.32%	56.43%	61.63%		
TOTAL INTERFACES	5,400	156	127	5,683	1,278	745	53	3,607	1,576	1,265	311	2,031	44.40%	56.31%	61.62%		
GEORGIA																	
EDI Subtotal		60		60	27	2	3	28	11	10	1	17	31.48%	60.71%	62.96%		
TAG Subtotal			104	104	33	20	1	50	37	28	9	13	17.57%	26.00%	31.71%		
LENS Subtotal	1,060			1,060	230	128	13	689	290	233	57	389	46.29%	57.91%	63.13%		
TOTAL INTERFACES	1,060	60	104	1,224	290	150	17	767	338	271	67	429	43.33%	55.93%	61.29%		
KENTUCKY																	
EDI Subtotal		5		5	0	2	0	3	2	0	2	1	100.00%	33.33%	100.00%		
TAG Subtotal			31	31	9	10	1	11	6	5	1	5	26.32%	45.45%	50.00%		
LENS Subtotal	682			682	166	98	23	395	185	139	46	210	40.78%	53.16%	60.17%		
TOTAL INTERFACES	682	5	31	718	175	110	24	409	193	144	49	216	40.37%	52.81%	60.00%		
LOUISIANA																	
EDI Subtotal		102		102	42	12	1	47	24	16	8	23	28.40%	48.94%	58.97%		
TAG Subtotal			29	29	14	2	1	12	7	2	5	5	23.81%	41.67%	71.43%		
LENS Subtotal	1,384			1,384	319	174	14	877	414	323	91	463	41.90%	52.79%	58.91%		
TOTAL INTERFACES	1,384	102	29	1,515	375	188	16	936	445	341	104	491	40.68%	52.46%	59.01%		
MISSISSIPPI																	
EDI Subtotal		63		63	22	12	3	26	15	11	4	11	25.00%	42.31%	50.00%		
TAG Subtotal			4	4	1	1	0	2	2	1	1	0	0.00%	0.00%	0.00%		
LENS Subtotal	873			873	177	101	10	585	271	214	57	314	44.54%	53.68%	59.47%		
TOTAL INTERFACES	873	63	4	940	200	114	13	613	288	226	62	325	43.28%	53.02%	58.98%		
NORTH CAROLINA																	
EDI Subtotal		26		26	8	2	0	16	10	3	7	6	35.29%	37.50%	66.67%		
TAG Subtotal			77	77	37	8	1	31	23	14	9	8	13.56%	25.81%	36.36%		
LENS Subtotal	1,166			1,166	205	173	24	764	429	336	93	335	38.24%	43.85%	49.93%		
TOTAL INTERFACES	1,166	26	77	1,269	260	183	25	811	462	353	109	349	36.66%	43.03%	49.72%		

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
MAY, 2001		Mechanized Interface Used					Rejects		Errors			Percent Achieved Flowthrough		Percent Flow Through		
		Total Mech LSR's		Manual	Total Manual	Auto	Pending Supps (Z Status)	Validated	Total System	BST Caused	CLEC				Issued SO's	Base Calculation
		LENS	EDI	TAG	Fallout	Clarification	LSR's	Fallout	Fallout	Fallout	Fallout					
Name		LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual	Auto	Pending Supps (Z Status)	Validated	Total System	BST Caused	CLEC	Issued SO's	Percent Achieved Flowthrough	Percent Flow Through
SOUTH CAROLINA			23		23	6	4	0	0	13	4	2	2	9	52.94%	81.82%
EDI Subtotal						32	15	0	0	20	15	10	5	5	25.00%	33.33%
TAG Subtotal		749		67	67	256	53	5	435	213	182	31	222	236	33.64%	54.95%
LENS Subtotal																
TOTAL INTERFACES		749	23	67	839	294	72	5	468	232	194	38	236	236	32.60%	54.88%
TENNESSEE			33		33	7	15	0	0	11	6	4	2	5	31.25%	55.56%
EDI Subtotal						50	12	1	26	10	10	6	4	16	22.22%	72.73%
TAG Subtotal		527		89	89	109	68	9	341	148	116	32	193	214	46.17%	62.46%
LENS Subtotal																
TOTAL INTERFACES		527	33	89	649	166	95	10	378	164	126	38	214	214	42.29%	62.94%
UNKNOWN			0		0	0	0	0	0	0	0	0	0	0	0.00%	0.00%
EDI Subtotal						0	0	0	0	0	0	0	0	0	0.00%	0.00%
TAG Subtotal			1		1	0	0	0	0	1	1	0	1	0	0.00%	0.00%
LENS Subtotal		0			0	0	0	0	0	0	0	0	0	0	0.00%	0.00%
TOTAL INTERFACES		0	0	1	1	0	0	0	0	1	1	0	1	0	0.00%	0.00%
BELL SOUTH REGION			643	0	643	267	107	14	255	104	72	32	151	151	30.82%	67.71%
EDI Subtotal		0	0	572	572	226	106	5	235	150	100	50	85	85	20.68%	45.95%
TAG Subtotal		12,433	0	0	12,433	2,798	1,582	154	7,959	3,646	2,903	743	4,313	4,313	43.33%	59.77%
LENS Subtotal																
TOTAL INTERFACES		12,433	643	572	13,648	3,231	1,795	173	8,449	3,900	3,075	825	4,549	4,549	41.91%	58.67%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - BUSINESS)
REPORT PERIOD: June, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING													FLOWTHROUGH		
Company Info		LESOG													Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
JUNE, 2001		Mechanized Interface Used															
Name	LENS	EDI	TAG	Total Mech LSR's	Manual		Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	Errors		CLEC Caused Fallout	Issued SO's			
					Manual Fallout	Total					BST Caused Fallout	CLEC Caused Fallout					
ALABAMA																	
EDI Subtotal		140		140	55		26	0	59	22	20	2	37	33.04%	62.71%	64.91%	
TAG Subtotal			53	53	19		15	0	19	12	11	1	7	18.92%	38.84%	38.89%	
LENS Subtotal	630			630	148		53	12	417	213	183	30	204	38.13%	48.92%	52.71%	
TOTAL INTERFACES	630	140	53	823	222		94	12	495	247	214	33	248	36.26%	60.10%	53.68%	
FLORIDA																	
EDI Subtotal		160		160	85		27	1	47	13	10	3	34	26.36%	72.34%	77.27%	
TAG Subtotal			134	134	28		44	5	57	45	34	11	12	16.22%	21.05%	26.09%	
LENS Subtotal	3,903			3,903	788		576	43	2,496	1,164	903	261	1,332	44.06%	53.37%	59.60%	
TOTAL INTERFACES	3,903	160	134	4,197	901		647	49	2,600	1,222	947	275	1,378	42.72%	53.00%	59.27%	
GEORGIA																	
EDI Subtotal		66		66	24		16	0	26	7	4	3	19	40.43%	73.08%	82.61%	
TAG Subtotal			84	84	36		19	0	29	17	14	3	12	19.35%	41.38%	46.15%	
LENS Subtotal	1,083			1,083	216		137	12	718	281	219	62	437	50.11%	60.86%	66.62%	
TOTAL INTERFACES	1,083	66	84	1,233	276		172	12	773	305	237	68	468	47.71%	60.54%	66.38%	
KENTUCKY																	
EDI Subtotal		11		11	1		4	0	6	3	3	0	3	42.86%	50.00%	50.00%	
TAG Subtotal			34	34	14		5	1	14	9	7	2	5	19.23%	35.71%	41.67%	
LENS Subtotal	724			724	241		80	12	391	198	154	44	193	32.82%	49.36%	55.62%	
TOTAL INTERFACES	724	11	34	769	256		89	13	411	210	164	46	201	32.37%	48.91%	55.07%	
LOUISIANA																	
EDI Subtotal		106		106	44		13	0	49	31	23	8	18	21.18%	36.73%	43.90%	
TAG Subtotal			18	18	7		0	0	11	5	5	0	6	33.33%	54.55%	54.55%	
LENS Subtotal	1,145			1,145	166		157	20	802	350	290	60	452	49.78%	56.36%	60.92%	
TOTAL INTERFACES	1,145	106	18	1,269	217		170	20	862	386	318	68	476	47.08%	55.22%	59.95%	
MISSISSIPPI																	
EDI Subtotal		115		115	41		16	8	50	29	26	3	21	23.86%	42.00%	44.68%	
TAG Subtotal			11	11	2		4	1	4	1	1	0	3	50.00%	75.00%	75.00%	
LENS Subtotal	833			833	124		98	26	585	318	237	81	267	42.52%	45.64%	52.98%	
TOTAL INTERFACES	833	115	11	959	167		118	35	639	348	264	84	291	40.30%	45.54%	52.43%	
NORTH CAROLINA																	
EDI Subtotal		31		31	16		3	0	12	7	3	4	5	20.83%	41.67%	62.50%	
TAG Subtotal			73	73	42		11	1	19	14	13	1	5	8.33%	26.32%	27.78%	
LENS Subtotal	1,113			1,113	218		114	20	761	472	368	104	289	33.03%	37.98%	43.99%	
TOTAL INTERFACES	1,113	31	73	1,217	276		128	21	792	493	384	109	299	31.18%	37.75%	43.78%	

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - BUSINESS)
REPORT PERIOD: June, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
Company Info		LESOG												Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
JUNE, 2001		Mechanized Interface Used														
Name	LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Rejects	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	Errors BST Caused Fallout	CLEC Caused Fallout	Issued SO's				
SOUTH CAROLINA																
		28		28	6	4	0	18	10	2	8	8	50.00%	44.44%	80.00%	
			31	31	9	8	0	14	5	5	0	9	38.13%	64.29%	64.29%	
	623			623	126	72	8	417	197	166	31	220	42.97%	52.76%	56.99%	
	623	28	31	682	141	84	8	449	212	173	39	237	43.01%	52.78%	57.80%	
TOTAL INTERFACES																
TENNESSEE																
		15		15	6	3	0	6	3	3	0	3	25.00%	50.00%	50.00%	
			46	46	14	11	0	21	10	6	4	11	35.48%	52.38%	64.71%	
	581			581	111	72	11	387	209	117	92	178	43.84%	45.99%	60.34%	
	581	15	46	642	131	86	11	414	222	126	96	192	42.76%	46.38%	60.38%	
TOTAL INTERFACES																
UNKNOWN																
		0		0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
			0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
	1			1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
	1	0	0	1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	
TOTAL INTERFACES																
BELLSOUTH REGION																
		0	672	0	672	278	112	9	273	125	94	31	148	28.46%	54.21%	61.16%
		0	0	484	484	171	117	8	188	118	96	22	70	20.77%	37.23%	42.17%
	10,636	0	0	10,636	2,138	1,359	164	6,975	3,402	2,637	765	3,573	42.80%	51.23%	57.54%	
	10,636	672	484	11,792	2,587	1,588	181	7,436	3,645	2,827	818	3,791	41.18%	50.98%	57.28%	
TOTAL INTERFACES																

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - BUSINESS)
REPORT PERIOD: July, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING													FLOWTHROUGH			
Company Info		LESOG													Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
JUNE, 2001		Mechanized Interface Used																
		LENS		EDI	TAG	Total Mech LSR's		Manual Total	Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	Errors					CLEC Caused Fallout
Name																		
ALABAMA																		
EDI Subtotal		192			192	90	28	2		72	22	14	8	50	32.47%	69.44%	78.13%	
TAG Subtotal			52		52	5	7	1		39	25	23	2	14	33.33%	35.90%	37.84%	
LENS Subtotal	465				465	140	58	6		261	119	100	19	142	37.17%	54.41%	58.68%	
TOTAL INTERFACES	465	192	52	709	235	93	9	372	166	137	29	206	35.64%	55.38%	60.06%			
FLORIDA																		
EDI Subtotal		181			181	95	17	1		68	19	5	14	49	32.89%	72.06%	90.74%	
TAG Subtotal			147		147	47	42	9		49	33	25	8	16	18.18%	32.65%	39.02%	
LENS Subtotal	4,147				4,147	950	549	116		2,532	1,144	922	222	1,388	42.58%	54.82%	60.09%	
TOTAL INTERFACES	4,147	181	147	4,475	1,092	608	126	2,649	1,196	952	244	1,453	41.56%	54.85%	60.42%			
GEORGIA																		
EDI Subtotal		89			89	18	24	0		47	11	4	7	36	62.07%	76.60%	90.00%	
TAG Subtotal			67		67	12	12	1		42	28	21	7	14	29.79%	33.33%	40.00%	
LENS Subtotal	1,239				1,239	265	138	27		809	311	249	62	498	49.21%	61.56%	66.67%	
TOTAL INTERFACES	1,239	89	67	1,395	295	174	28	898	350	274	76	548	49.06%	61.02%	66.67%			
KENTUCKY																		
EDI Subtotal		6			6	0	4	0		2	1	1	0	1	50.00%	50.00%	50.00%	
TAG Subtotal			13		13	6	0	1		6	4	1	3	2	22.22%	33.33%	66.67%	
LENS Subtotal	466				466	94	42	7		323	116	97	19	207	52.01%	64.09%	68.09%	
TOTAL INTERFACES	466	6	13	485	100	46	8	331	121	99	22	210	51.34%	63.44%	67.96%			
LOUISIANA																		
EDI Subtotal		271			271	74	24	3		170	120	87	33	50	23.70%	29.41%	36.50%	
TAG Subtotal			41		41	18	1	0		22	5	3	2	17	44.74%	77.27%	85.00%	
LENS Subtotal	818				818	129	103	30		556	233	204	29	323	49.24%	58.09%	61.29%	
TOTAL INTERFACES	818	271	41	1,130	221	128	33	748	358	294	64	390	43.09%	52.14%	57.02%			
MISSISSIPPI																		
EDI Subtotal		67			67	30	10	1		26	10	9	1	16	29.09%	61.54%	64.00%	
TAG Subtotal			15		15	8	3	0		4	0	0	0	4	33.33%	100.00%	100.00%	
LENS Subtotal	696				696	94	78	20		504	234	170	64	270	50.56%	53.57%	61.36%	
TOTAL INTERFACES	696	67	15	778	132	91	21	534	244	179	65	290	48.25%	54.31%	61.83%			
NORTH CAROLINA																		
EDI Subtotal		78			78	23	13	0		42	7	4	3	35	56.45%	83.33%	89.74%	
TAG Subtotal			50		50	19	7	0		24	15	13	2	9	21.95%	37.50%	40.91%	
LENS Subtotal	1,006				1,006	267	100	19		620	269	228	71	321	39.34%	51.77%	58.47%	
TOTAL INTERFACES	1,006	78	50	1,134	309	120	19	686	321	245	76	365	39.72%	53.21%	59.84%			

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - BUSINESS)
REPORT PERIOD: July, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING														FLOWTHROUGH				
Company Info		LESOG														Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
JUNE, 2001		Mechanized Interface Used																		
Name		LENS		EDI	TAG	Total Mech LSR's		Total Manual Fallout	Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	Errors		CLEC Caused Fallout		Issued SO's			
						LSR's				BST Caused Fallout										
SOUTH CAROLINA				34		34	14	5	0	15	6	4	2	9	33.33%	60.00%	69.23%			
EDJ Subtotal						45	11	9	1	24	19	6	13	5	22.73%	20.83%	45.45%			
TAG Subtotal						604	117	70	10	407	197	165	32	210	42.68%	51.60%	56.00%			
LENS Subtotal						604	117	70	10	407	197	165	32	210	42.68%	51.60%	56.00%			
TOTAL INTERFACES		604	34	45	683	142	84	11	446	222	175	47	224	41.40%	50.22%	56.14%				
TENNESSEE				38		38	28	0	0	10	2	2	0	8	21.05%	80.00%	80.00%			
EDJ Subtotal						54	9	10	2	33	18	15	3	15	38.46%	45.45%	50.00%			
TAG Subtotal						530	124	50	6	350	163	125	38	187	42.89%	53.43%	59.94%			
LENS Subtotal						530	124	50	6	350	163	125	38	187	42.89%	53.43%	59.94%			
TOTAL INTERFACES		530	38	54	622	161	60	8	393	183	142	41	210	40.94%	53.44%	59.66%				
UNKNOWN				0		0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%			
EDJ Subtotal						0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%			
TAG Subtotal						0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%			
LENS Subtotal						0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%			
TOTAL INTERFACES		0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%			
BELLSOUTH REGION				956	0	956	372	125	7	452	198	130	68	254	33.60%	56.19%	66.15%			
EDJ Subtotal						484	135	91	15	243	147	107	40	96	28.40%	39.51%	47.29%			
TAG Subtotal						9,971	2,180	1,188	241	6,362	2,816	2,280	556	3,546	44.40%	55.74%	61.07%			
LENS Subtotal						9,971	2,180	1,188	241	6,362	2,816	2,280	556	3,546	44.40%	55.74%	61.07%			
TOTAL INTERFACES		9,971	956	484	11,411	2,687	1,404	263	7,057	3,161	2,497	664	3,896	42.91%	55.21%	60.94%				

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - BUSINESS)
REPORT PERIOD: August, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH		
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		Mechanized Interface Used					Errors							
		Total Mech LSR's		Manual Manual Fallout	Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's			
Name	LENS	EDI	TAG					LSR's						
ALABAMA														
EDI Subtotal		173		173	67	20	5	81	26	21	5	55	38.46%	67.90%
TAG Subtotal			65	65	8	17	0	40	17	11	6	23	54.76%	57.65%
LENS Subtotal	636			636	125	89	7	415	105	78	27	310	60.43%	74.70%
TOTAL INTERFACES	636	173	65	874	200	126	12	536	148	110	38	388	55.59%	72.39%
FLORIDA														
EDI Subtotal		136		136	46	38	2	50	21	13	8	29	32.95%	58.00%
TAG Subtotal			152	152	66	21	0	65	18	12	6	47	37.60%	72.31%
LENS Subtotal	4,834			4,834	1,020	629	64	3,121	1,127	797	330	1,994	52.32%	63.89%
TOTAL INTERFACES	4,834	136	152	5,122	1,132	688	66	3,236	1,166	822	344	2,070	51.44%	63.97%
GEORGIA														
EDI Subtotal		136		136	36	31	1	68	26	12	14	42	46.67%	61.78%
TAG Subtotal			77	77	17	11	1	48	27	18	9	21	37.50%	43.75%
LENS Subtotal	1,444			1,444	297	145	17	985	325	210	115	660	56.56%	67.01%
TOTAL INTERFACES	1,444	136	77	1,657	350	187	19	1,101	378	240	138	723	55.06%	66.67%
KENTUCKY														
EDI Subtotal		0		0	0	0	0	0	0	0	0	0	0.00%	0.00%
TAG Subtotal			18	18	12	1	0	5	0	0	0	5	29.41%	100.00%
LENS Subtotal	616			616	147	45	7	417	96	73	23	321	59.33%	76.98%
TOTAL INTERFACES	616	0	18	634	159	46	7	422	96	73	23	326	58.42%	77.25%
LOUISIANA														
EDI Subtotal		90		90	24	25	0	41	20	15	5	21	35.00%	51.22%
TAG Subtotal			70	70	21	10	0	39	15	9	6	24	44.44%	72.74%
LENS Subtotal	720			720	109	78	17	516	188	152	36	328	55.69%	63.57%
TOTAL INTERFACES	720	90	70	880	154	113	17	596	223	176	47	373	53.06%	62.58%
MISSISSIPPI														
EDI Subtotal		95		95	31	35	2	27	15	8	7	12	23.53%	44.44%
TAG Subtotal			31	31	12	5	1	13	3	3	0	10	40.00%	76.92%
LENS Subtotal	845			845	124	115	8	598	199	138	61	399	60.36%	66.72%
TOTAL INTERFACES	845	95	31	971	167	155	11	638	217	149	68	421	57.12%	65.99%
NORTH CAROLINA														
EDI Subtotal		39		39	17	8	0	14	3	3	0	11	35.48%	78.57%
TAG Subtotal			119	119	51	19	0	49	30	14	16	19	22.62%	38.75%
LENS Subtotal	1,041			1,041	211	103	25	702	326	212	114	376	47.06%	53.58%
TOTAL INTERFACES	1,041	39	119	1,199	279	130	25	765	359	229	130	406	44.42%	53.94%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - BUSINESS)
REPORT PERIOD: August, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING														FLOWTHROUGH		
Company Info		LESOG														Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
Name		Mechanized Interface Used				Rejects		Pending Supps (Z Status)		Validated		Errors		Issued SO's				
		LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Total Manual Fallout	Auto Classification	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout						
SOUTH CAROLINA			51		51	16	19	0	16	8	7	1	8	25.81%	50.00%	53.33%		
EDI Subtotal					26	6	2	2	16	12	7	5	4	23.53%	25.00%	36.36%		
TAG Subtotal		695			695	149	65	27	454	166	131	35	288	50.70%	63.44%	68.74%		
LENS Subtotal		695	51	26	772	171	86	29	486	186	145	41	300	48.70%	61.73%	67.42%		
TOTAL INTERFACES																		
TENNESSEE			18		18	2	3	0	13	5	3	2	8	61.54%	61.54%	72.73%		
EDI Subtotal					42	10	5	0	27	11	9	2	16	45.71%	59.26%	64.00%		
TAG Subtotal		709			709	112	68	7	522	167	129	38	355	59.56%	68.01%	73.35%		
LENS Subtotal		709	18	42	769	124	76	7	562	183	141	42	379	58.85%	67.44%	72.88%		
TOTAL INTERFACES																		
UNKNOWN			0		0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
EDI Subtotal					1	0	0	1	0	0	0	0	0	0.00%	0.00%	0.00%		
TAG Subtotal		0			0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
LENS Subtotal		0	0	1	1	0	0	1	0	0	0	0	0	0.00%	0.00%	0.00%		
TOTAL INTERFACES																		
BELLSOUTH REGION			738	0	738	239	179	10	310	124	82	42	186	36.69%	60.00%	69.40%		
EDI Subtotal		0	0	601	601	203	91	5	302	133	83	50	169	37.14%	55.96%	67.06%		
TAG Subtotal		11,540	0	0	11,540	2,294	1,337	179	7,730	2,699	1,920	779	5,031	54.42%	65.08%	72.38%		
LENS Subtotal		11,540	738	601	12,879	2,736	1,607	194	8,342	2,956	2,085	871	5,386	52.77%	64.56%	72.09%		
TOTAL INTERFACES																		

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - BUSINESS)
REPORT PERIOD: September, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING														FLOWTHROUGH		
Company Info		LESOG														Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
Name		Mechanized Interface Used				Rejects				Errors		CLEC Caused Fallout	Issued SO's					
		LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Classification	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout							
SEPTEMBER, 2001																		
Name																		
ALABAMA																		
EDI Subtotal			161		161	26	26	6	103	61	27	34	42	44.21%	40.78%	60.87%		
TAG Subtotal				51	51	17	8	0	26	16	5	11	10	31.25%	38.46%	66.67%		
LENS Subtotal		348			348	98	56	7	187	64	51	13	123	45.22%	65.78%	70.69%		
TOTAL INTERFACES		348	161	51	560	141	90	13	316	141	83	58	175	43.86%	55.38%	67.83%		
FLORIDA																		
EDI Subtotal			97		97	7	21	4	65	20	10	10	45	72.58%	69.23%	81.82%		
TAG Subtotal				125	125	26	20	2	77	38	18	20	39	46.99%	50.65%	68.42%		
LENS Subtotal		4,129			4,129	849	569	87	2,624	1,076	757	319	1,548	49.08%	59.99%	67.16%		
TOTAL INTERFACES		4,129	97	125	4,351	882	610	93	2,766	1,134	785	349	1,632	49.47%	59.00%	67.52%		
GEORGIA																		
EDI Subtotal			212		212	25	39	14	134	77	59	18	57	40.43%	42.54%	49.14%		
TAG Subtotal				73	73	28	11	1	33	8	6	2	25	42.37%	75.69%	80.65%		
LENS Subtotal		1,187			1,187	238	169	16	764	308	196	112	456	51.24%	59.68%	69.94%		
TOTAL INTERFACES		1,187	212	73	1,472	291	219	31	931	393	261	132	538	49.36%	57.79%	67.33%		
KENTUCKY																		
EDI Subtotal			0		0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
TAG Subtotal				15	15	8	0	1	6	2	2	0	4	28.57%	66.67%	66.67%		
LENS Subtotal		478			478	130	35	8	305	82	52	30	223	55.06%	73.11%	81.09%		
TOTAL INTERFACES		478	0	15	493	138	35	9	311	84	54	30	227	54.18%	72.99%	80.78%		
LOUISIANA																		
EDI Subtotal			66		66	9	10	1	46	23	12	11	23	52.27%	50.00%	65.71%		
TAG Subtotal				41	41	11	10	0	20	8	3	5	12	46.15%	60.00%	80.00%		
LENS Subtotal		627			627	88	62	12	465	141	90	51	324	64.54%	69.68%	78.26%		
TOTAL INTERFACES		627	66	41	734	108	82	13	531	172	105	67	359	62.76%	67.61%	77.37%		
MISSISSIPPI																		
EDI Subtotal			33		33	10	2	0	21	15	11	4	6	22.22%	28.57%	35.29%		
TAG Subtotal				34	34	7	14	0	13	4	2	2	9	50.00%	69.23%	81.82%		
LENS Subtotal		669			669	114	98	7	450	181	142	39	269	51.24%	59.78%	65.45%		
TOTAL INTERFACES		669	33	34	736	131	114	7	484	200	155	45	284	49.82%	58.68%	64.69%		
NORTH CAROLINA																		
EDI Subtotal			40		40	4	7	0	29	15	4	11	14	63.64%	48.28%	77.78%		
TAG Subtotal				84	84	26	17	2	39	22	8	14	17	33.33%	43.59%	68.00%		
LENS Subtotal		642			642	98	80	14	450	206	128	80	244	52.14%	54.22%	65.95%		
TOTAL INTERFACES		642	40	84	766	128	104	16	518	243	138	105	275	50.83%	53.09%	66.59%		

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - BUSINESS)
REPORT PERIOD: September, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING														FLOWTHROUGH							
Company Info		LESOG														Percent Achieved Flowthrough	Base Calculation	Percent Flow Through					
SEPTEMBER, 2001		Mechanized Interface Used												Errors					CLEC Caused Fallout	Issued SO's			
		ED I		TAG		Total Mech LSR's		Manual Fallout		Rejects		Pending Supps (Z Status)		Validated LSR's							Total System Fallout		
		LENS																					
Name																							
SOUTH CAROLINA																							
EDI Subtotal			19		19	4	7	0	8	5	5	0	0	3	25.00%	37.50%	37.50%						
TAG Subtotal				28	28	15	2	0	11	8	4	4	4	3	13.64%	27.27%	42.86%						
LENS Subtotal		573			573	163	63	14	333	145	106	39	188	188	41.14%	56.46%	63.95%						
TOTAL INTERFACES		573	19	28	620	182	72	14	352	158	115	43	194	194	39.51%	55.11%	62.78%						
TENNESSEE																							
EDI Subtotal			7		7	1	1	0	5	1	0	0	1	4	80.00%	80.00%	100.00%						
TAG Subtotal				60	60	11	2	0	47	28	10	18	19	19	47.50%	40.43%	65.52%						
LENS Subtotal		363			363	65	41	3	254	104	67	37	150	150	53.19%	59.06%	69.12%						
TOTAL INTERFACES		363	7	60	430	77	44	3	306	133	77	56	173	173	52.91%	56.54%	69.20%						
UNKNOWN																							
EDI Subtotal			0		0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%						
TAG Subtotal				10	10	0	0	1	9	7	4	3	2	2	33.33%	22.22%	33.33%						
LENS Subtotal		0			0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%						
TOTAL INTERFACES		0	0	10	10	0	0	1	9	7	4	3	2	2	33.33%	22.22%	33.33%						
BELL SOUTH REGION																							
EDI Subtotal		0	635	0	635	86	113	25	411	217	128	89	194	194	47.55%	47.20%	60.25%						
TAG Subtotal		0	0	521	521	149	84	7	281	141	62	79	140	140	39.89%	49.82%	69.31%						
LENS Subtotal		9,016	0	0	9,016	1,843	1,173	168	5,832	2,307	1,587	720	3,525	3,525	50.68%	60.44%	68.96%						
TOTAL INTERFACES		9,016	635	521	10,172	2,078	1,370	200	6,524	2,665	1,777	888	3,859	3,859	50.03%	59.15%	68.47%						

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - BUSINESS)
REPORT PERIOD: October, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
Company Info		LESOG												Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
OCTOBER, 2001	Name	Mechanized Interface Used						Errors								
		LENS		EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout			
		LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout				
ALABAMA																
	EDI Subtotal		190		190	29		39	5	117	52	34	18	65	50.78%	55.56%
	TAG Subtotal			112	112	45		8	0	59	34	8	26	25	32.05%	42.37%
	LENS Subtotal	423			423	138		43	4	238	83	53	30	155	44.80%	75.76%
	TOTAL INTERFACES	423	190	112	725	212		90	9	414	169	95	74	245	44.38%	72.06%
FLORIDA																
	EDI Subtotal		84		84	9		18	1	56	23	13	10	33	60.00%	58.93%
	TAG Subtotal			122	122	31		17	1	73	25	11	14	48	53.33%	81.36%
	LENS Subtotal	6,098			6,098	1,286		908	99	3,805	1,558	1,126	432	2,247	48.23%	66.62%
	TOTAL INTERFACES	6,098	84	122	6,304	1,326		943	101	3,934	1,606	1,150	456	2,328	48.46%	66.94%
GEORGIA																
	EDI Subtotal		139		139	31		23	4	81	35	18	17	46	48.42%	58.79%
	TAG Subtotal			114	114	43		17	0	54	17	12	5	37	40.22%	75.51%
	LENS Subtotal	1,582			1,582	368		151	19	1,044	403	271	132	641	50.08%	70.29%
	TOTAL INTERFACES	1,582	139	114	1,835	442		191	23	1,179	455	301	154	724	49.35%	70.63%
KENTUCKY																
	EDI Subtotal		2		2	1		0	0	1	0	0	0	1	50.00%	100.00%
	TAG Subtotal			13	13	5		5	0	3	0	0	0	3	37.50%	100.00%
	LENS Subtotal	934			934	346		89	4	495	142	86	56	353	44.97%	80.41%
	TOTAL INTERFACES	934	2	13	949	352		94	4	499	142	86	56	357	44.91%	80.59%
LOUISIANA																
	EDI Subtotal		75		75	15		12	2	46	25	17	8	21	39.62%	55.26%
	TAG Subtotal			159	159	55		16	0	88	27	14	13	61	46.92%	81.33%
	LENS Subtotal	756			756	121		96	9	530	161	132	29	369	59.32%	73.65%
	TOTAL INTERFACES	756	75	159	990	191		124	11	664	213	163	50	451	58.02%	73.45%
MISSISSIPPI																
	EDI Subtotal		56		56	6		16	0	34	17	12	5	17	48.57%	50.00%
	TAG Subtotal			51	51	5		9	0	37	16	1	15	21	77.78%	58.62%
	LENS Subtotal	639			639	129		78	20	412	165	124	41	247	49.40%	95.45%
	TOTAL INTERFACES	639	56	51	746	140		103	20	483	198	137	61	285	50.71%	67.54%
NORTH CAROLINA																
	EDI Subtotal		27		27	3		3	0	21	10	5	5	11	57.89%	52.38%
	TAG Subtotal			167	167	61		22	3	81	33	15	18	48	38.71%	68.75%
	LENS Subtotal	1,218			1,218	406		122	18	672	238	162	76	434	43.31%	76.19%
	TOTAL INTERFACES	1,218	27	167	1,412	470		147	21	774	281	182	99	493	43.06%	72.82%
SOUTH CAROLINA																
	EDI Subtotal		57		57	14		15	0	28	17	6	11	11	35.48%	64.71%
	TAG Subtotal			82	82	11		10	0	61	41	12	29	20	46.51%	32.79%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - BUSINESS)
REPORT PERIOD: October, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING														FLOWTHROUGH		
Company Info		LESOG														Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
OCTOBER, 2001																		
Name		Mechanized Interface Used				Rejects		Pending Supps (Z Status)		Validated		Errors		CLEC Caused Fallout				
LENS	EDI	TAG	Total Mech LSR's		Total Manual Fallout	Auto Classification			LSR's	Total System Fallout	BST Caused Fallout			Issued SO's				
554			554		92	65	5		392	138	99		39	254		57.08%	64.80%	71.95%
554	57	82	693		117	90	5		481	196	117		79	285		54.91%	59.25%	70.90%
TOTAL INTERFACES																		
TENNESSEE																		
EDI Subtotal		55		55	39	1	0		15	4	1		3	11		21.57%	73.33%	91.67%
TAG Subtotal			59	59	11	7	0		41	16	5		11	25		60.98%	60.98%	83.33%
LENS Subtotal		593		593	174	48	8		363	129	73		56	234		48.65%	64.46%	76.22%
TOTAL INTERFACES		593	55	707	224	56	8		419	149	79		70	270		47.12%	64.44%	77.36%
UNKNOWN																		
EDI Subtotal		0		0	0	0	0		0	0	0		0	0		0.00%	0.00%	0.00%
TAG Subtotal			6	6	0	0	0		6	6	2		4	0		0.00%	0.00%	0.00%
LENS Subtotal		0		0	0	0	0		0	0	0		0	0		0.00%	0.00%	0.00%
TOTAL INTERFACES		0	0	6	6	0	0		6	6	2		4	0		0.00%	0.00%	0.00%
BELLSOUTH REGION																		
EDI Subtotal		0	685	0	685	147	127	12	399	183	108		77	216		46.06%	54.14%	67.08%
TAG Subtotal		0	0	885	885	267	111	4	503	215	80		135	288		45.35%	57.26%	78.26%
LENS Subtotal		12,797	0	0	12,797	3,060	1,600	186	7,951	3,017	2,126		891	4,934		48.75%	62.06%	69.89%
TOTAL INTERFACES		12,797	685	885	14,367	3,474	1,838	202	8,853	3,415	2,312		1,103	5,438		48.45%	61.43%	70.17%

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH							
Company Info		LESQG										Percent Achieved Flowthrough							
NOVEMBER, 2001		Mechanized Interface Used				Rejects				Errors		Base Calculation		Percent Flow Through					
Name		TAG		Total Mech LSR's		Manual Total		Pending Supps (Z Status)		Validated		Total System Fallout		BST Caused Fallout		CLC Caused Fallout		Issued SO's	
LENS		EDI		LENS		Manual		Auto		LSR's		System		Fallout		Fallout		SO's	
ALABAMA		117		117		12		30		1		74		37		28		9	
EDI Subtotal						12		30		1		74		37		28		9	
TAG Subtotal		123		123		24		9		0		90		48		22		26	
LENS Subtotal		233		233		46		27		3		157		56		42		14	
TOTAL INTERFACES		233		233		82		66		4		321		141		92		49	
FLORIDA		106		106		7		28		1		70		34		15		19	
EDI Subtotal						7		28		1		70		34		15		19	
TAG Subtotal		189		189		40		45		0		104		31		20		11	
LENS Subtotal		5,735		5,735		1,102		1,236		83		3,314		1,106		747		359	
TOTAL INTERFACES		5,735		5,735		1,149		1,309		84		3,488		1,171		782		389	
GEORGIA		108		108		27		21		1		59		27		13		14	
EDI Subtotal						27		21		1		59		27		13		14	
TAG Subtotal		136		136		28		30		1		77		24		17		7	
LENS Subtotal		1,340		1,340		403		169		13		755		249		167		82	
TOTAL INTERFACES		1,340		1,340		468		220		15		891		300		197		103	
KENTUCKY		10		10		9		0		0		1		1		1		0	
EDI Subtotal						9		0		0		1		1		1		0	
TAG Subtotal		10		10		6		2		0		2		0		0		2	
LENS Subtotal		585		585		125		125		3		332		83		59		24	
TOTAL INTERFACES		585		585		140		127		3		335		84		60		24	
LOUISIANA		81		81		16		9		0		56		20		16		4	
EDI Subtotal						16		9		0		56		20		16		4	
TAG Subtotal		160		160		51		22		1		86		26		15		11	
LENS Subtotal		674		674		95		73		6		500		110		84		26	
TOTAL INTERFACES		674		674		162		104		7		642		156		115		41	
MISSISSIPPI		25		25		1		4		1		19		11		9		2	
EDI Subtotal						1		4		1		19		11		9		2	
TAG Subtotal		62		62		13		6		0		43		20		6		14	
LENS Subtotal		426		426		55		70		4		297		94		73		21	
TOTAL INTERFACES		426		426		69		80		5		359		125		88		37	
NORTH CAROLINA		22		22		5		2		0		15		4		2		2	
EDI Subtotal						5		2		0		15		4		2		2	
TAG Subtotal		89		89		37		11		0		41		10		7		3	
LENS Subtotal		722		722		190		94		6		432		146		91		55	
TOTAL INTERFACES		722		722		232		107		6		488		160		100		60	

REPORT PERIOD: November, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH											
Company Info																							
NOVEMBER, 2001		LESOG										Percent Achieved Flowthrough			Base Calculation			Percent Flow Through					
		Mechanized Interface Used			Rejects		Validated		Errors												Issued SO's		
		LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout										BST Caused Fallout	CLEC Caused Fallout	
Name																							
SOUTH CAROLINA																							
EDI Subtotal			26		26	2	12	0	12	5	4	1	7	53.85%	58.33%	63.64%							
TAG Subtotal				52	52	12	1	0	39	25	12	13	14	36.84%	35.90%	53.85%							
LENS Subtotal		550			550	208	54	5	283	107	71	36	178	38.68%	62.19%	71.28%							
TOTAL INTERFACES		550	26	52	628	222	67	5	334	137	87	50	197	38.93%	58.98%	69.37%							
TENNESSEE																							
EDI Subtotal			72		72	37	6	1	28	13	8	5	15	25.00%	53.57%	65.22%							
TAG Subtotal				81	81	10	4	0	67	30	15	15	37	59.68%	55.22%	71.15%							
LENS Subtotal		386			386	74	69	6	247	72	44	28	175	59.73%	70.85%	79.91%							
TOTAL INTERFACES		386	72	81	549	121	79	7	342	115	67	48	227	54.70%	66.37%	77.21%							
UNKNOWN																							
EDI Subtotal			1		1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%							
TAG Subtotal				3	3	0	1	0	2	1	1	0	1	50.00%	50.00%	50.00%							
LENS Subtotal		0			0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%							
TOTAL INTERFACES		0	1	3	4	0	1	0	3	1	1	0	2	66.67%	66.67%	66.67%							
BELLSOUTH REGION																							
EDI Subtotal		0	568	0	568	116	112	5	335	152	96	56	183	46.33%	54.63%	65.59%							
TAG Subtotal		0	0	905	905	221	131	2	551	115	115	100	336	50.00%	74.50%	74.50%							
LENS Subtotal		10,661	0	0	10,661	2,298	1,917	129	6,317	2,023	1,378	645	4,294	53.88%	67.98%	75.71%							
TOTAL INTERFACES		10,661	568	905	12,134	2,635	2,160	136	7,203	2,390	1,589	801	4,813	53.26%	66.82%	76.18%							

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - BUSINESS)
REPORT PERIOD: December, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		Mechanized Interface Used				LESOG				Errors		Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
				Manual	Rejects	Validated	Total System Fallout		BST Caused Fallout	CLEC Caused Fallout	Issued SO's					
Name		LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)							LSR's	
DECEMBER, 2001																
ALABAMA																
EDI Subtotal			148		148	74	26	1	47	24	19	5	23	19.83%	48.94%	54.76%
TAG Subtotal				56	56	14	7	0	35	9	5	4	26	57.78%	74.29%	83.87%
LENS Subtotal		318			318	65	68	1	184	52	39	13	132	55.93%	71.74%	77.19%
TOTAL INTERFACES		318	148	56	522	163	101	2	266	85	63	22	181	45.59%	68.05%	74.18%
FLORIDA																
EDI Subtotal			96		96	9	14	0	73	32	14	18	41	64.06%	56.16%	74.55%
TAG Subtotal				80	80	16	16	0	48	15	10	5	33	55.93%	68.75%	76.74%
LENS Subtotal		4,627			4,627	936	823	95	2,773	897	624	273	1,876	54.60%	67.65%	75.04%
TOTAL INTERFACES		4,627	96	80	4,803	961	853	95	2,894	944	648	296	1,950	54.79%	67.38%	75.06%
GEORGIA																
EDI Subtotal			93		93	12	26	1	54	24	14	10	30	53.57%	55.56%	68.18%
TAG Subtotal				137	137	57	16	1	63	17	10	7	46	40.71%	73.02%	82.14%
LENS Subtotal		1,037			1,037	259	93	8	677	227	141	86	450	52.94%	66.47%	76.14%
TOTAL INTERFACES		1,037	93	137	1,267	328	135	10	794	268	165	103	526	51.62%	66.25%	76.12%
KENTUCKY																
EDI Subtotal			1		1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
TAG Subtotal				8	8	5	0	0	3	0	0	0	3	37.50%	100.00%	100.00%
LENS Subtotal		378			378	81	65	3	229	67	48	19	162	55.67%	70.74%	77.14%
TOTAL INTERFACES		378	1	8	387	86	65	3	233	67	48	19	166	55.33%	71.24%	77.57%
LOUISIANA																
EDI Subtotal			37		37	6	4	0	27	9	5	4	18	62.07%	66.67%	78.26%
TAG Subtotal				78	78	31	8	0	39	16	6	10	23	38.33%	56.97%	79.31%
LENS Subtotal		371			371	63	27	6	275	94	80	14	181	55.86%	69.35%	70.93%
TOTAL INTERFACES		371	37	78	486	100	39	6	341	119	91	28	222	53.75%	65.10%	70.93%
MISSISSIPPI																
EDI Subtotal			39		39	6	11	1	21	11	7	4	10	43.48%	47.62%	58.82%
TAG Subtotal				20	20	4	5	0	11	8	5	3	3	25.00%	27.27%	37.50%
LENS Subtotal		521			521	83	54	8	376	173	133	40	203	48.45%	53.99%	60.42%
TOTAL INTERFACES		521	39	20	580	93	70	9	408	192	145	47	216	47.58%	52.94%	59.83%
NORTH CAROLINA																
EDI Subtotal			46		46	11	3	1	31	14	10	4	17	44.74%	54.84%	62.96%
TAG Subtotal				105	105	47	15	0	43	22	11	11	21	26.58%	48.84%	65.63%
LENS Subtotal		611			611	160	77	9	365	124	73	51	241	50.84%	66.03%	76.75%
TOTAL INTERFACES		611	46	105	762	218	95	10	439	160	94	66	279	47.21%	63.55%	74.80%

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG														
		Mechanized Interface Used				Rejects		Errors								
		TAG		Total Mech LSR's	Manual	Auto Clarification	Pending Supps (2 Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
Name		LENS	EDI													
SOUTH CAROLINA																
EDI Subtotal			12		12	3	0	1	8	4	3	1	4	40.00%	50.00%	57.14%
TAG Subtotal					56	19	11	0	26	9	2	7	17	44.74%	65.35%	89.47%
LENS Subtotal		431			431	141	47	5	238	85	66	19	153	42.50%	64.29%	89.86%
TOTAL INTERFACES		431	12	56	499	163	58	6	272	98	71	27	174	42.65%	63.97%	71.02%
TENNESSEE																
EDI Subtotal			31		31	5	11	0	15	8	5	3	7	41.18%	46.67%	58.33%
TAG Subtotal				49	49	2	3	0	44	23	12	11	21	60.00%	47.73%	63.64%
LENS Subtotal		336			336	66	40	1	229	46	32	14	183	65.12%	79.91%	85.12%
TOTAL INTERFACES		336	31	49	416	73	54	1	288	77	49	28	211	63.36%	73.26%	81.15%
UNKNOWN																
EDI Subtotal			2		2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
TAG Subtotal				0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
LENS Subtotal		0			0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
TOTAL INTERFACES		0	2	0	2	0	1	0	1	1	0	1	0	0.00%	0.00%	0.00%
BELL SOUTH REGION																
TAG Subtotal		0	505	0	505	128	96	5	278	127	77	50	151	42.66%	54.32%	66.23%
LENS Subtotal		0	0	589	589	195	81	1	312	119	61	58	193	42.98%	61.86%	75.98%
TOTAL INTERFACES		8,630	505	589	9,724	2,175	1,471	142	5,936	2,011	1,374	637	3,925	52.52%	66.12%	74.07%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - RESIDENCE)
REPORT PERIOD: January, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH		
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
JANUARY, 2001												Issued SO's		
Name	Mechanized Interface Used				Manual Total	Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	Errors		CLEC Caused Fallout		
	LENS	EDI	TAG	Total Mech LSR's						BST Caused Fallout	GLEC			
ALABAMA														
EDI Subtotal		369		369	4	166	6	193	17	6	11	176	94.62%	91.19%
TAG Subtotal			3,990	3,990	154	721	83	3,032	783	623	140	2,269	74.49%	78.44%
LENS Subtotal	12,992			12,992	705	1,175	41	11,071	934	864	70	10,137	86.60%	91.56%
TOTAL INTERFACES	12,992	369	3,990	17,351	863	2,062	130	14,296	1,714	1,493	221	12,582	84.23%	88.01%
FLORIDA														
EDI Subtotal		3,990		3,990	24	1,558	18	2,390	283	216	67	2,107	88.77%	90.70%
TAG Subtotal			4,744	4,744	211	721	43	3,769	336	234	102	3,433	88.53%	91.09%
LENS Subtotal	34,412			34,412	2,500	4,015	122	27,775	3,997	3,435	562	23,778	80.03%	85.61%
TOTAL INTERFACES	34,412	3,990	4,744	43,146	2,735	6,294	183	33,934	4,616	3,885	731	29,318	81.58%	86.40%
GEORGIA														
EDI Subtotal		5,440		5,440	229	1,044	50	4,117	254	158	96	3,863	90.89%	93.83%
TAG Subtotal			8,304	8,304	298	1,099	108	6,799	580	422	158	6,219	88.62%	91.47%
LENS Subtotal	24,368			24,368	1,532	2,519	82	20,235	1,501	1,286	215	18,734	86.92%	92.58%
TOTAL INTERFACES	24,368	5,440	8,304	38,112	2,059	4,662	240	31,151	2,335	1,866	469	28,816	88.01%	92.50%
KENTUCKY														
EDI Subtotal		197		197	1	45	0	151	11	5	6	140	95.89%	92.72%
TAG Subtotal			1,102	1,102	61	177	16	848	80	57	23	768	86.68%	90.07%
LENS Subtotal	6,529			6,529	384	553	19	5,573	679	611	68	4,894	83.10%	87.82%
TOTAL INTERFACES	6,529	197	1,102	7,828	446	775	35	6,572	770	673	97	5,802	83.83%	88.28%
LOUISIANA														
EDI Subtotal		606		606	13	201	1	391	33	12	21	358	93.47%	91.56%
TAG Subtotal			4,321	4,321	198	572	38	3,513	181	116	45	3,352	91.43%	96.42%
LENS Subtotal	24,150			24,150	1,436	2,554	60	20,100	1,390	1,267	123	18,710	87.38%	93.08%
TOTAL INTERFACES	24,150	606	4,321	29,077	1,647	3,327	99	24,004	1,584	1,395	189	22,420	88.05%	93.40%
MISSISSIPPI														
EDI Subtotal		351		351	3	131	0	217	11	3	8	206	97.17%	94.93%
TAG Subtotal			8,272	8,272	180	404	68	7,620	186	139	47	7,434	95.89%	97.56%
LENS Subtotal	10,969			10,969	641	1,101	44	9,183	1,018	932	86	8,165	83.85%	88.91%
TOTAL INTERFACES	10,969	351	8,272	19,592	824	1,636	112	17,020	1,215	1,074	141	15,905	85.28%	92.86%
NORTH CAROLINA														
EDI Subtotal		480		480	79	40	8	353	241	228	13	112	26.73%	31.73%
TAG Subtotal			849	849	60	192	23	574	133	109	24	441	72.30%	76.83%
LENS Subtotal	11,063			11,063	483	950	34	9,596	1,157	1,064	93	8,439	84.51%	87.94%
TOTAL INTERFACES	11,063	480	849	12,392	622	1,182	65	10,523	1,531	1,401	130	8,992	81.63%	85.45%

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH		
Company Info		LESOG												
Name	JANUARY, 2001	Mechanized Interface Used				Rejects		Validated		Errors		Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		LENS	EDI	TAG	Total Mech LSR's	Manual	Total Manual	Pending Supps (Z Status)	Total System	BST Caused	CLEC Caused			
SOUTH CAROLINA														
			18		18	0	12	1	5	0	0	100.00%	100.00%	100.00%
				2,500	2,500	109	291	22	2,078	175	137	88.55%	91.58%	91.58%
		13,000		13,000	628	1,064	30	11,278	1,325	1,270	55	83.98%	88.25%	88.63%
		13,000	18	2,500	15,518	737	1,367	53	13,361	1,500	1,407	84.69%	88.77%	89.40%
TOTAL INTERFACES														
EDJ Subtotal														
TAG Subtotal														
LENS Subtotal														
TOTAL INTERFACES														
TENNESSEE														
			769		769	7	193	0	569	37	20	95.17%	93.50%	96.38%
				1,459	1,459	56	105	11	1,287	56	42	92.63%	95.65%	96.70%
		10,879		10,879	607	1,008	24	9,240	633	576	57	87.92%	93.15%	93.73%
		10,879	769	1,459	13,107	670	1,306	35	11,096	726	638	88.80%	93.46%	94.20%
TOTAL INTERFACES														
UNKNOWN														
			0		0	0	0	0	0	0	0	0.00%	0.00%	0.00%
				1	1	0	0	0	1	1	1	0.00%	0.00%	0.00%
		0		0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
		0	0	1	1	0	0	0	1	1	1	0.00%	0.00%	0.00%
TOTAL INTERFACES														
BELL SOUTH REGION														
		0	12,220	0	12,220	360	3,390	84	8,386	887	648	88.15%	89.42%	92.05%
		0	0	35,542	35,542	1,327	4,282	412	29,521	2,471	1,880	89.40%	91.63%	93.50%
		148,362	0	0	148,362	8,916	14,939	466	124,051	12,634	11,305	84.64%	89.82%	90.79%
		148,362	12,220	35,542	196,124	10,603	22,611	952	161,958	16,992	13,833	85.66%	90.13%	91.34%
TOTAL INTERFACES														

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - RESIDENCE)
 REPORT PERIOD: February, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH			
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
FEBRUARY, 2001	Name	Mechanized Interface Used			Manual	Total	Rejects	Errors		Validated	Pending Supps (Z Status)	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's
		RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Manual Fallout	Auto Classification							

UNABLE TO PROVIDE

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - RESIDENCE)
REPORT PERIOD: March, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH		
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		Mechanized Interface Used					Rejects		Errors					
		Total Mech LSR's		Manual	Total Manual Fallout	Auto Classification	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout			
Name		LENS	EDI	TAG										
ALABAMA														
	EDI Subtotal		764		764	24	340	5	395	39	356	19	20	356
	TAG Subtotal			2,824		137	571	53	2,063	680	1,383	522	158	1,383
	LENS Subtotal	12,533			12,533	839	957	35	10,086	616	515	515	101	10,086
	TOTAL INTERFACES	12,533	764	2,824	16,121	1,000	1,868	93	13,160	1,335	1,825	1,056	279	11,825
FLORIDA														
	EDI Subtotal		9,996		9,996	129	3,261	101	6,505	1,170	5,335	640	530	5,335
	TAG Subtotal			4,134		249	502	26	3,357	629	2,728	489	140	2,728
	LENS Subtotal	38,550			38,550	3,492	3,730	165	31,163	4,952	26,211	3,852	1,100	26,211
	TOTAL INTERFACES	38,550	9,996	4,134	52,680	3,870	7,493	292	41,025	6,761	34,274	4,981	1,770	34,274
GEORGIA														
	EDI Subtotal		9,415		9,415	561	1,767	34	7,053	823	6,230	573	250	6,230
	TAG Subtotal			6,807		351	1,069	53	5,334	1,315	4,019	900	415	4,019
	LENS Subtotal	25,631			25,631	2,072	2,429	86	21,042	1,721	19,321	1,414	307	19,321
	TOTAL INTERFACES	25,631	9,415	6,807	41,853	2,984	5,265	175	33,429	3,859	29,570	2,887	972	29,570
KENTUCKY														
	EDI Subtotal		506		506	17	145	1	343	24	319	9	15	319
	TAG Subtotal			1,102		115	167	4	816	73	743	57	16	743
	LENS Subtotal	6,851			6,851	432	507	15	5,897	421	5,476	357	64	5,476
	TOTAL INTERFACES	6,851	506	1,102	8,459	564	819	20	7,056	518	6,538	423	95	6,538
LOUISIANA														
	EDI Subtotal		1,282		1,282	52	477	2	751	64	687	21	43	687
	TAG Subtotal			3,851		230	384	27	3,210	231	2,979	165	66	2,979
	LENS Subtotal	25,718			25,718	2,058	2,461	56	21,143	1,479	19,664	1,215	264	19,664
	TOTAL INTERFACES	25,718	1,282	3,851	30,851	2,340	3,322	85	25,104	1,774	23,330	1,401	373	23,330
MISSISSIPPI														
	EDI Subtotal		759		759	24	286	1	448	92	356	44	48	356
	TAG Subtotal			8,500		221	508	19	7,752	314	7,438	238	76	7,438
	LENS Subtotal	11,685			11,685	771	860	42	10,012	1,040	8,972	854	186	8,972
	TOTAL INTERFACES	11,685	759	8,500	20,944	1,016	1,654	62	18,212	1,446	16,766	1,136	310	16,766
NORTH CAROLINA														
	EDI Subtotal		763		763	77	95	4	587	275	312	241	34	312
	TAG Subtotal			831		106	155	8	562	137	425	112	25	425
	LENS Subtotal	11,981			11,981	1,025	961	72	9,923	1,489	8,434	1,267	222	8,434
	TOTAL INTERFACES	11,981	763	831	13,575	1,208	1,211	84	11,072	1,901	9,171	1,620	281	9,171

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - RESIDENCE)
REPORT PERIOD: March, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESOG															
MARCH, 2001																	
Name																	
LENS	EDI	TAG	Mechanized Interface Used		Total Mech LSR's	Manual		Rejects	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	Errors		Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
						Total Manual	Fallout					BST Caused Fallout	CLEC Caused Fallout				
SOUTH CAROLINA																	
		5			5	0	2	1	2	0	0	0	2	100.00%	100.00%	100.00%	100.00%
			2,101		2,101	120	246	18	1,717	427	360	67	1,290	72.88%	75.13%	78.18%	78.18%
12,746					12,746	723	909	36	11,078	957	868	89	10,121	86.42%	91.36%	92.10%	92.10%
12,746	5	2,101			14,852	843	1,157	55	12,797	1,384	1,228	156	11,413	84.64%	89.18%	90.29%	90.29%
TOTAL INTERFACES																	
TENNESSEE																	
		1,700			1,700	66	492	3	1,139	127	65	62	1,012	88.54%	88.85%	93.96%	93.96%
			985		985	48	80	6	851	60	46	14	791	89.38%	92.95%	94.50%	94.50%
11,092					11,092	659	877	19	9,537	592	464	128	8,945	88.85%	93.79%	95.07%	95.07%
11,092	1,700	985			13,777	773	1,449	28	11,527	779	575	204	10,748	88.86%	93.24%	94.92%	94.92%
TOTAL INTERFACES																	
UNKNOWN																	
		3			3	0	2	0	1	1	0	1	0	0.00%	0.00%	0.00%	0.00%
			5		5	0	1	0	4	3	3	0	1	25.00%	25.00%	25.00%	25.00%
1					1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%	100.00%
1	3	5			9	0	3	0	6	4	3	1	2	40.00%	33.33%	40.00%	40.00%
TOTAL INTERFACES																	
BELL SOUTH REGION																	
		25,193	0		25,193	950	6,867	152	17,224	2,615	1,612	1,003	14,609	85.08%	84.82%	90.06%	90.06%
0	0	0	31,140		31,140	1,577	3,683	214	25,666	3,869	2,892	977	21,797	82.99%	84.93%	88.29%	88.29%
156,788	0	0			156,788	12,071	13,691	528	130,498	13,267	10,806	2,461	117,231	83.67%	89.83%	91.56%	91.56%
156,788	25,193	31,140			213,121	14,598	24,241	894	173,388	19,751	15,310	4,441	153,637	83.71%	88.61%	90.94%	90.94%
TOTAL INTERFACES																	

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - RESIDENCE)
REPORT PERIOD: April, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH			
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
		Mechanized Interface Used				Rejects		Errors		CLEC Caused Fallout	Issued SO's				
Name	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Classification	Pending Supps (Z Status)	Validated	Total System Fallout			BST Caused Fallout	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
ALABAMA															
EDI Subtotal		1,069		1,069	33	379	0	657	83	41	42	574	88.58%	87.37%	93.33%
TAG Subtotal			1,863	1,863	99	248	19	1,497	305	249	56	1,192	77.40%	79.63%	82.72%
LENS Subtotal	10,795			10,795	648	767	24	9,356	578	466	112	8,778	88.74%	93.82%	94.96%
TOTAL INTERFACES	10,795	1,069	1,863	13,727	780	1,394	43	11,510	966	756	210	10,544	87.28%	91.61%	93.31%
FLORIDA															
EDI Subtotal		11,145		11,145	183	3,015	115	7,832	2,221	1,143	1,078	5,611	80.89%	71.64%	83.08%
TAG Subtotal			3,349	3,349	156	376	20	2,797	493	408	85	2,304	80.33%	82.37%	84.96%
LENS Subtotal	37,684			37,684	2,925	4,255	116	30,468	5,484	4,329	1,155	25,004	77.75%	82.01%	85.24%
TOTAL INTERFACES	37,684	11,145	3,349	52,178	3,164	7,646	251	41,117	8,198	5,880	2,318	32,919	78.45%	80.06%	84.84%
GEORGIA															
EDI Subtotal		11,039		11,039	601	2,274	24	8,140	1,012	592	420	7,128	85.66%	87.57%	92.33%
TAG Subtotal			7,137	7,137	236	932	25	5,944	1,162	771	391	4,782	82.60%	80.45%	86.12%
LENS Subtotal	20,873			20,873	1,457	1,864	71	17,481	1,287	991	296	16,194	86.87%	92.64%	94.23%
TOTAL INTERFACES	20,873	11,039	7,137	39,049	2,294	5,070	120	31,565	3,461	2,354	1,107	28,104	85.81%	89.04%	92.27%
KENTUCKY															
EDI Subtotal		767		767	24	174	0	559	69	38	31	500	88.97%	87.87%	92.94%
TAG Subtotal			932	932	85	118	3	726	61	36	25	665	84.61%	91.60%	94.86%
LENS Subtotal	5,778			5,778	353	417	15	4,993	421	356	65	4,572	86.57%	91.57%	92.78%
TOTAL INTERFACES	5,778	767	932	7,477	462	709	18	6,288	551	430	121	5,737	86.54%	91.24%	93.03%
LOUISIANA															
EDI Subtotal		2,297		2,297	89	742	0	1,466	122	73	49	1,344	89.24%	91.68%	94.85%
TAG Subtotal			3,170	3,170	168	309	17	2,676	277	183	94	2,399	87.24%	89.65%	92.91%
LENS Subtotal	19,579			19,579	1,140	2,628	54	15,757	1,140	940	200	14,617	87.54%	92.77%	93.96%
TOTAL INTERFACES	19,579	2,297	3,170	25,046	1,397	3,679	71	19,889	1,539	1,196	343	18,360	87.62%	92.27%	93.88%
MISSISSIPPI															
EDI Subtotal		1,018		1,018	45	299	1	673	133	68	65	540	82.70%	80.24%	88.82%
TAG Subtotal			7,011	7,011	83	401	10	6,517	289	213	76	6,228	95.46%	95.67%	96.69%
LENS Subtotal	9,743			9,743	659	619	40	8,425	819	619	200	7,606	85.61%	90.28%	92.47%
TOTAL INTERFACES	9,743	1,018	7,011	17,772	787	1,319	51	15,615	1,241	900	341	14,374	89.50%	92.05%	94.11%
NORTH CAROLINA															
EDI Subtotal		3,006		3,006	201	527	6	2,272	317	219	98	1,955	82.32%	86.05%	89.93%
TAG Subtotal			709	709	76	107	12	514	122	87	35	392	70.63%	76.26%	81.84%
LENS Subtotal	9,939			9,939	533	810	43	8,553	1,130	994	136	7,423	82.94%	86.79%	88.19%
TOTAL INTERFACES	9,939	3,006	709	13,654	810	1,444	61	11,339	1,569	1,300	269	9,770	82.24%	86.16%	88.26%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - RESIDENCE)
REPORT PERIOD: April, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING														FLOWTHROUGH		
Company Info		LESOG														Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		Mechanized Interface Used				Rejects		Pending Supps (Z Status)	Validated	Errors		CLEC Caused Fallout	Issued SO's					
LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Auto Clarification	Total System Fallout	BST Caused Fallout											
APRIL, 2001																		
Name																		

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - RESIDENCE)
REPORT PERIOD: May, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
Name	LENS	Mechanized Interface Used			Manual Total	Rejects	Pending Supps (Z Status)	Validated	Errors		CLEC Caused Fallout		Issued SO's			
		EDI	TAG	LSR's					Manual Fallout	Auto Classification		Total System Fallout				
ALABAMA																
EDI Subtotal		1,869			1,869	59	519	0	1,291	61	30	31	1,230	93.25%	95.27%	97.62%
TAG Subtotal			2,422		2,422	113	321	25	1,963	605	511	94	1,358	68.52%	69.18%	72.66%
LENS Subtotal	18,415				18,415	1,157	1,190	29	16,039	803	650	153	15,236	89.40%	94.99%	95.91%
TOTAL INTERFACES	18,415	1,869	2,422	22,706	1,329	2,030	54	54	19,293	1,469	1,191	278	17,824	87.61%	92.39%	93.74%
FLORIDA																
EDI Subtotal		12,250			12,250	257	2,799	8	9,186	2,171	981	1,190	7,015	85.00%	76.37%	87.73%
TAG Subtotal			3,760		3,760	175	282	19	3,284	564	459	105	2,720	81.10%	82.83%	85.56%
LENS Subtotal	65,417				65,417	3,857	7,745	178	53,637	10,119	8,324	1,795	43,518	78.13%	81.13%	83.94%
TOTAL INTERFACES	65,417	12,250	3,760	81,427	4,289	10,826	205	205	66,107	12,854	9,764	3,090	53,253	79.12%	80.55%	84.51%
GEORGIA																
EDI Subtotal		14,062			14,062	671	2,677	5	10,709	1,162	745	417	9,547	87.08%	89.15%	92.76%
TAG Subtotal			6,655		6,655	219	527	18	5,891	1,606	1,271	335	4,285	74.20%	72.74%	77.12%
LENS Subtotal	27,653				27,653	2,357	2,085	128	23,083	2,355	1,939	416	20,728	82.83%	89.80%	91.45%
TOTAL INTERFACES	27,653	14,062	6,655	48,370	3,247	5,289	151	151	39,683	5,123	3,955	1,168	34,560	82.75%	87.09%	89.73%
KENTUCKY																
EDI Subtotal		1,161			1,161	50	229	1	881	38	21	17	843	92.23%	95.69%	97.57%
TAG Subtotal			919		919	69	94	8	748	47	39	8	701	86.65%	93.72%	94.73%
LENS Subtotal	9,278				9,278	629	567	29	8,053	609	507	102	7,444	86.76%	92.44%	93.62%
TOTAL INTERFACES	9,278	1,161	919	11,358	748	890	38	38	9,682	694	567	127	8,988	87.24%	92.83%	94.07%
LOUISIANA																
EDI Subtotal		3,854			3,854	185	990	1	2,678	111	47	64	2,567	91.71%	95.86%	98.20%
TAG Subtotal			3,724		3,724	188	243	15	3,278	221	150	71	3,057	90.04%	93.26%	95.32%
LENS Subtotal	33,242				33,242	2,607	3,240	81	27,314	2,190	1,552	638	25,124	85.80%	91.98%	94.18%
TOTAL INTERFACES	33,242	3,854	3,724	40,820	2,980	4,473	97	97	33,270	2,522	1,749	773	30,748	86.57%	92.42%	94.62%
MISSISSIPPI																
EDI Subtotal		1,780			1,780	74	446	0	1,260	122	60	62	1,138	89.47%	90.32%	94.95%
TAG Subtotal			8,256		8,256	80	294	15	7,967	401	312	89	7,466	95.01%	94.90%	95.99%
LENS Subtotal	12,011				12,011	818	823	46	10,324	1,046	814	232	9,278	85.04%	89.87%	91.93%
TOTAL INTERFACES	12,011	1,780	8,256	22,047	972	1,563	61	61	19,451	1,569	1,186	383	17,882	89.23%	91.93%	93.78%
NORTH CAROLINA																
EDI Subtotal		4,293			4,293	237	746	5	3,305	336	247	89	2,969	85.98%	89.83%	92.32%
TAG Subtotal			647		647	66	69	13	499	118	87	31	381	71.35%	76.35%	81.41%
LENS Subtotal	12,047				12,047	737	901	68	10,341	1,379	1,214	165	8,962	82.12%	86.66%	88.07%
TOTAL INTERFACES	12,047	4,293	647	16,987	1,040	1,716	86	86	14,145	1,833	1,548	285	12,312	82.63%	87.04%	88.83%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - RESIDENCE)
REPORT PERIOD: May, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING														FLOWTHROUGH				
Company Info		LESOG														Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
MAY, 2001		Mechanized Interface Used												Errors					CLEC Caused Fallout	Issued SO's
		LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	Total								
Name																				
SOUTH CAROLINA																				
EDI Subtotal			2,693		2,693	101	786	0	1,806	123	57	66	1,683	91.42%	93.19%	96.72%				
TAG Subtotal				1,971	1,971	62	177	5	1,727	378	311	67	1,349	78.34%	78.11%	81.27%				
LENS Subtotal		12,567			12,567	911	940	33	10,683	1,182	1,100	82	9,501	82.53%	88.94%	89.62%				
TOTAL INTERFACES		12,567	2,693	1,971	17,231	1,074	1,903	38	14,216	1,683	1,468	215	12,533	83.14%	88.16%	89.52%				
TENNESSEE																				
EDI Subtotal			3,709		3,709	98	816	1	2,794	145	82	63	2,649	93.64%	94.81%	97.00%				
TAG Subtotal				1,033	1,033	30	85	6	912	66	49	17	846	91.46%	92.76%	94.53%				
LENS Subtotal		14,360			14,360	1,710	977	32	11,641	802	575	227	10,839	82.59%	93.11%	94.96%				
TOTAL INTERFACES		14,360	3,709	1,033	19,102	1,838	1,878	39	15,347	1,013	706	307	14,334	84.93%	93.40%	95.31%				
UNKNOWN																				
EDI Subtotal			2		2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%				
TAG Subtotal				0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%				
LENS Subtotal		0			0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%				
TOTAL INTERFACES		0	2	0	2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%				
BELL SOUTH REGION																				
EDI Subtotal		0	45,673	0	45,673	1,732	10,010	21	33,910	4,269	2,270	1,999	29,641	88.10%	87.41%	92.89%				
TAG Subtotal		0	0	29,387	29,387	1,002	2,092	124	26,169	4,006	3,189	817	22,163	84.10%	84.69%	87.42%				
LENS Subtotal		204,990	0	0	204,990	14,783	18,468	624	171,115	20,485	16,875	3,810	150,630	82.72%	88.03%	90.03%				
TOTAL INTERFACES		204,990	45,673	29,387	280,050	17,517	30,570	769	231,194	28,760	22,134	6,626	202,434	83.62%	87.56%	90.14%				

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - RESIDENCE)
REPORT PERIOD: June, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING											FLOWTHROUGH				
Company Info		LESOG											Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
		Mechanized Interface Used					Rejects			Errors							
LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Total	Auto Classification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's					
JUNE, 2001																	
Name																	
ALABAMA																	
EDI Subtotal		1,232		1,232	35	294	2	901	268	222	46	633	71.12%	70.26%	74.04%		
TAG Subtotal			2,302	2,302	83	336	21	1,862	359	313	46	1,503	79.15%	80.72%	82.76%		
LENS Subtotal		13,974		13,974	1,153	851	44	11,926	987	825	162	10,939	84.69%	91.72%	92.99%		
TOTAL INTERFACES		13,974	2,302	17,508	1,271	1,481	67	14,689	1,614	1,360	254	13,075	83.25%	89.01%	90.58%		
FLORIDA																	
EDI Subtotal		10,874		10,874	213	2,040	4	8,617	2,966	1,698	1,268	5,651	74.73%	65.58%	76.89%		
TAG Subtotal			3,886	3,886	163	333	20	3,370	384	295	89	2,986	86.70%	88.61%	91.01%		
LENS Subtotal		49,559		49,559	4,033	5,348	216	39,962	10,658	8,057	2,601	29,304	70.79%	73.33%	78.43%		
TOTAL INTERFACES		49,559	10,874	3,886	64,319	4,409	7,721	51,949	14,008	10,050	3,958	37,941	72.41%	73.04%	79.06%		
GEORGIA																	
EDI Subtotal		9,578		9,578	416	1,475	4	7,683	1,510	1,093	417	6,173	80.36%	80.35%	84.96%		
TAG Subtotal			6,129	6,129	121	737	33	5,238	887	570	317	4,351	86.30%	83.07%	88.42%		
LENS Subtotal		25,580		25,580	2,374	2,307	78	20,821	1,806	1,388	418	19,015	83.48%	91.33%	93.20%		
TOTAL INTERFACES		25,580	9,578	6,129	41,287	2,911	4,519	33,742	4,203	3,051	1,152	29,539	83.21%	87.54%	90.64%		
KENTUCKY																	
EDI Subtotal			763		763	23	123	0	617	108	82	509	82.90%	82.50%	86.13%		
TAG Subtotal			846		846	80	58	6	702	56	40	646	84.33%	92.02%	94.17%		
LENS Subtotal		7,477		7,477	550	466	23	6,438	564	462	102	5,874	85.30%	91.24%	92.71%		
TOTAL INTERFACES		7,477	763	846	9,086	653	647	7,757	728	584	144	7,029	85.04%	90.61%	92.33%		
LOUISIANA																	
EDI Subtotal			2,158		2,158	53	504	1	1,600	281	225	1,319	82.59%	82.44%	85.43%		
TAG Subtotal			3,375		3,375	145	183	17	3,030	285	193	2,745	89.04%	90.59%	93.43%		
LENS Subtotal		24,628		24,628	2,452	2,018	53	20,105	1,486	1,159	327	18,619	83.76%	92.61%	94.14%		
TOTAL INTERFACES		24,628	2,158	3,375	30,161	2,650	2,705	24,735	2,052	1,577	475	22,683	84.29%	91.70%	93.50%		
MISSISSIPPI																	
EDI Subtotal			1,262		1,262	49	244	1	968	242	185	726	75.63%	75.00%	79.69%		
TAG Subtotal			8,242		8,242	121	618	24	7,479	447	362	85	7,032	93.57%	94.02%	95.10%	
LENS Subtotal		11,927		11,927	866	900	59	10,102	1,263	986	277	8,839	82.68%	87.50%	89.66%		
TOTAL INTERFACES		11,927	1,262	8,242	21,431	1,036	1,762	18,549	1,952	1,533	419	16,597	86.60%	89.48%	91.54%		
NORTH CAROLINA																	
EDI Subtotal			3,016		3,016	150	487	3	2,376	573	468	1,803	74.47%	75.88%	79.39%		
TAG Subtotal			404		404	37	49	6	312	76	66	236	69.62%	75.64%	78.15%		
LENS Subtotal		11,039		11,039	785	777	59	9,418	1,510	1,264	246	7,908	79.42%	83.97%	86.22%		
TOTAL INTERFACES		11,039	3,016	404	14,459	972	1,313	12,106	2,159	1,798	361	9,947	78.22%	82.17%	84.69%		

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - RESIDENCE)
REPORT PERIOD: June, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through			
Name		Mechanized Interface Used					Rejects		Errors						Issued SO's		
		LENS	EDI	TAG	Total Mech LSR's	Manual		Auto Classification	Pending Supps (Z Status)	Validated	Total System Fallout					BST Caused Fallout	CLEC Caused Fallout
						Total Manual Fallout	Total										
SOUTH CAROLINA																	
EDI Subtotal			1,823		1,823	49	374	0	1,400	267	195	72	1,133	82.28%	80.93%	85.32%	
TAG Subtotal				2,277	2,277	60	242	9	1,966	260	211	49	1,706	86.29%	86.78%	88.99%	
LENS Subtotal		13,812			13,812	1,058	1,085	57	11,612	1,646	1,486	160	9,966	79.66%	83.83%	87.02%	
TOTAL INTERFACES		13,812	1,823	2,277	17,912	1,167	1,701	66	14,978	2,173	1,892	281	12,805	80.72%	86.49%	87.13%	
TENNESSEE																	
EDI Subtotal			2,307		2,307	48	422	2	1,835	223	175	48	1,612	87.85%	87.85%	90.21%	
TAG Subtotal				1,249	1,249	37	108	7	1,097	88	69	19	1,009	90.49%	91.98%	93.60%	
LENS Subtotal		13,341			13,341	976	947	50	11,368	1,007	737	270	10,361	85.81%	91.14%	93.36%	
TOTAL INTERFACES		13,341	2,307	1,249	16,897	1,061	1,477	59	14,300	1,318	981	337	12,982	86.41%	90.78%	92.97%	
UNKNOWN																	
EDI Subtotal			1		1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%	
TAG Subtotal				1	1	0	0	0	1	1	1	0	0	0.00%	0.00%	100.00%	
LENS Subtotal		3			3	1	0	0	2	0	0	0	2	66.67%	100.00%	66.67%	
TOTAL INTERFACES		3	1	1	5	1	1	0	3	1	1	0	2	50.00%	66.67%		
BELLSOUTH REGION																	
EDI Subtotal		0	33,014	0	33,014	1,036	5,964	17	25,997	6,438	4,343	2,095	19,559	78.43%	75.24%	81.83%	
TAG Subtotal		0	0	28,711	28,711	847	2,664	143	25,057	2,843	2,120	723	22,214	88.22%	88.65%	91.29%	
LENS Subtotal		171,340	0	0	171,340	14,248	14,699	639	141,754	20,927	16,364	4,563	120,827	79.79%	85.24%	88.07%	
TOTAL INTERFACES		171,340	33,014	28,711	233,065	16,131	23,327	799	192,808	30,208	22,827	7,381	162,600	80.67%	84.33%	87.69%	

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - RESIDENCE)
REPORT PERIOD: July, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
JULY, 2001		Mechanized Interface Used														
Name	LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Rejects	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	Errors			Issued SO's			
										BST Caused Fallout	CLEC Caused Fallout					
ALABAMA																
EDI Subtotal		1,349		1,349	59	403	3	884	341	297	44	543	60.40%	61.43%	64.64%	
TAG Subtotal			2,719	2,719	71	295	25	2,328	599	507	62	1,789	75.27%	75.59%	77.63%	
LENS Subtotal	20,065			20,065	1,744	2,343	46	15,932	2,619	1,295	1,324	13,313	81.42%	83.59%	91.13%	
TOTAL INTERFACES	20,065	1,349	2,719	24,133	1,874	3,041	74	19,144	3,529	2,099	1,430	15,615	79.72%	81.57%	88.15%	
FLORIDA																
EDI Subtotal		11,521		11,521	452	2,130	1	8,938	3,376	1,785	1,591	5,562	71.32%	62.23%	75.70%	
TAG Subtotal			4,635	4,635	133	358	30	4,114	697	612	85	3,417	82.10%	83.06%	84.81%	
LENS Subtotal	52,497			52,497	3,975	5,503	466	42,553	14,636	11,709	2,927	27,917	64.03%	65.61%	70.45%	
TOTAL INTERFACES	52,497	11,521	4,635	68,653	4,560	7,991	497	55,605	18,709	14,106	4,603	36,896	66.41%	66.35%	72.34%	
GEORGIA																
EDI Subtotal		10,083		10,083	698	1,772	4	7,609	2,281	1,793	488	5,328	68.14%	70.02%	74.82%	
TAG Subtotal			5,117	5,117	83	367	35	4,632	971	794	177	3,661	80.67%	79.04%	82.18%	
LENS Subtotal	24,983			24,983	2,476	2,985	135	19,677	2,392	2,002	390	17,285	79.42%	87.84%	89.62%	
TOTAL INTERFACES	24,983	10,083	5,117	40,183	3,257	4,834	174	31,918	5,644	4,589	1,055	26,274	77.00%	82.32%	85.13%	
KENTUCKY																
EDI Subtotal		719		719	31	146	0	542	148	136	12	394	70.23%	72.69%	74.34%	
TAG Subtotal			617	617	55	44	7	511	62	60	2	449	79.61%	87.87%	88.21%	
LENS Subtotal	8,323			8,323	618	686	46	6,973	1,151	1,035	116	5,822	77.89%	83.49%	84.91%	
TOTAL INTERFACES	8,323	719	617	9,659	704	876	53	8,026	1,361	1,231	130	6,665	77.50%	83.04%	84.41%	
LOUISIANA																
EDI Subtotal		1,955		1,955	74	547	1	1,333	384	327	57	949	70.30%	71.19%	74.37%	
TAG Subtotal			3,101	3,101	123	120	25	2,833	474	410	64	2,359	81.57%	83.27%	85.19%	
LENS Subtotal	25,485			25,485	2,263	1,850	80	21,292	2,995	2,751	244	18,297	78.49%	85.93%	86.93%	
TOTAL INTERFACES	25,485	1,955	3,101	30,541	2,460	2,517	106	25,458	3,853	3,488	365	21,605	78.41%	84.87%	86.10%	
MISSISSIPPI																
EDI Subtotal		1,071		1,071	42	284	0	745	246	192	54	499	68.08%	66.98%	72.21%	
TAG Subtotal			7,584	7,584	77	254	26	7,227	955	891	64	6,272	86.63%	86.79%	87.56%	
LENS Subtotal	12,576			12,576	1,067	1,111	92	10,306	1,926	1,669	257	8,380	75.39%	81.31%	83.39%	
TOTAL INTERFACES	12,576	1,071	7,584	21,231	1,186	1,649	118	18,278	3,127	2,752	375	15,161	79.37%	82.89%	84.63%	
NORTH CAROLINA																
EDI Subtotal		2,945		2,945	169	528	0	2,248	815	705	110	1,433	62.12%	63.75%	67.03%	
TAG Subtotal			348	348	54	33	9	252	77	73	4	175	57.95%	69.44%	70.56%	
LENS Subtotal	11,946			11,946	857	787	64	10,238	2,270	2,073	197	7,968	73.11%	77.83%	79.35%	
TOTAL INTERFACES	11,946	2,945	348	15,239	1,080	1,348	73	12,738	3,162	2,851	311	9,576	70.90%	76.18%	77.06%	

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - RESIDENCE)
REPORT PERIOD: July, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
Company Info		LESOG												Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
Name		Mechanized Interface Used				Rejects		Pending Supps (Z Status)	Validated	Errors		Issued SO's				
		LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Total			System Fallout	BST Caused Fallout		CLEC Caused Fallout			
JULY, 2001																
SOUTH CAROLINA			1,735		1,735	50	466	2	1,217	287	241	46	930	76.17%	76.42%	79.42%
EDI Subtotal																
TAG Subtotal				1,885	1,885	44	104	10	1,727	381	319	62	1,346	76.76%	77.94%	80.84%
LENS Subtotal		12,603			12,603	972	932	54	10,645	1,846	1,729	117	8,799	76.51%	82.66%	83.58%
TOTAL INTERFACES		12,603	1,735	1,885	16,223	1,066	1,502	66	13,569	2,514	2,289	225	11,075	76.75%	81.50%	82.87%
TENNESSEE			2,373		2,373	98	477	2	1,796	308	265	43	1,488	80.39%	82.85%	84.88%
EDI Subtotal																
TAG Subtotal				981	981	22	31	4	924	116	107	9	808	86.23%	87.45%	88.31%
LENS Subtotal		14,835			14,835	946	909	58	12,922	2,095	1,237	858	10,827	83.22%	83.79%	89.75%
TOTAL INTERFACES		14,835	2,373	981	18,189	1,066	1,417	64	15,642	2,519	1,609	910	13,123	83.07%	83.90%	89.08%
UNKNOWN			0		0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
EDI Subtotal																
TAG Subtotal				1	1	0	0	0	1	1	0	1	0	0.00%	0.00%	0.00%
LENS Subtotal		5			5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%
TOTAL INTERFACES		5	0	1	6	0	0	0	6	1	0	1	5	100.00%	83.33%	100.00%
BELLSOUTH REGION			33,751	0	33,751	1,673	6,753	13	25,312	8,186	5,741	2,445	17,126	69.79%	67.66%	74.89%
EDI Subtotal		0														
TAG Subtotal		0	0	26,988	26,988	662	1,606	171	24,549	4,303	3,773	530	20,246	82.03%	82.47%	84.29%
LENS Subtotal		183,318	0		183,318	14,918	16,816	1,041	150,543	31,930	25,500	6,430	118,613	74.58%	78.79%	82.31%
TOTAL INTERFACES		183,318	33,751	26,988	244,057	17,253	25,175	1,225	200,404	44,419	35,014	9,405	155,985	74.90%	77.84%	81.67%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY-RESIDENCE)
REPORT PERIOD: August, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH		
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		Mechanized Interface Used					Errors							
LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Rejects Auto Clarification	Pending Supps (Status)	Validated LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's			
ALABAMA														
			1,329		36	490	2	801	205		170	35	596	74.31%
EDI Subtotal														74.41%
TAG Subtotal		2,909		99	367	19	2,424	334			238	96	2,090	86.22%
LENS Subtotal			15,347	1,453	1,347	45	12,502	823			630	193	11,679	84.86%
TOTAL INTERFACES		2,909	19,585	1,588	2,204	66	15,727	1,362			1,038	324	14,365	93.26%
FLORIDA														
			6,450		130	1,734	2	4,584	1,842		799	1,043	2,742	74.69%
EDI Subtotal														74.44%
TAG Subtotal		4,986		220	396	13	4,357	379			288	111	3,978	89.07%
LENS Subtotal			57,358	4,575	8,880	358	43,545	8,240			5,526	2,714	35,305	81.08%
TOTAL INTERFACES		4,986	68,794	4,925	11,010	373	52,486	10,461			6,593	3,868	42,025	86.44%
GEORGIA														
			9,230		379	1,736	1	7,114	1,764		1,346	418	5,350	75.62%
EDI Subtotal														75.20%
TAG Subtotal		5,492		191	538	24	4,739	495			299	196	4,244	89.55%
LENS Subtotal			25,843	2,655	2,366	103	20,719	1,407			1,004	403	19,312	84.07%
TOTAL INTERFACES		5,492	40,565	3,225	4,640	128	32,572	3,666			2,649	1,017	28,906	83.11%
KENTUCKY														
			669		26	144	0	499	100		77	23	399	79.48%
EDI Subtotal														79.96%
TAG Subtotal		579		51	40		2	486	24		16	8	462	87.33%
LENS Subtotal			8,456	724	732	26	6,974	527			381	146	6,447	85.37%
TOTAL INTERFACES		579	9,704	801	916	28	7,959	651			474	177	7,308	85.15%
LOUISIANA														
			1,866		107	478	0	1,281	271		195	76	1,010	76.98%
EDI Subtotal														78.84%
TAG Subtotal		2,783		112	112		10	2,549	234		184	50	2,315	90.82%
LENS Subtotal			28,442	2,528	2,077	59	23,778	1,337			1,032	305	22,441	86.31%
TOTAL INTERFACES		2,783	33,091	2,747	2,667	69	27,608	1,842			1,411	431	25,766	93.33%
MISSISSIPPI														
			1,063		40	233	1	789	206		143	63	583	73.89%
EDI Subtotal														73.89%
TAG Subtotal		9,130		98	455	12	8,565	359			274	85	8,206	95.66%
LENS Subtotal			13,457	1,043	879	57	11,478	1,195			884	311	10,283	84.22%
TOTAL INTERFACES		9,130	23,650	1,181	1,567	70	20,832	1,760			1,301	459	19,072	91.55%
NORTH CAROLINA														
			2,825		175	453	2	2,195	802		644	158	1,393	62.97%
EDI Subtotal														63.46%
TAG Subtotal		369		44	35		4	286	99		84	15	187	59.37%
LENS Subtotal			12,796	1,328	988	57	10,423	1,354			1,171	183	9,069	78.40%
TOTAL INTERFACES		369	15,990	1,547	1,476	63	12,904	2,255			1,899	356	10,649	75.55%
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REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY-RESIDENCE)
REPORT PERIOD: August, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH					
Company Info		LESOG												Percent Achieved Flowthrough	Base Calculation	Percent Flow Through			
		Mechanized Interface Used				Rejects		Errors		Issued SO's									
LENS	EDI	TAG	Total Mech LSR's	Manual	Total	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's								
				Manual Fallout	Auto Classification														
Name																			
SOUTH CAROLINA																			
				1,464		1,464	42	270	1	1,151	238	179	59	913	80.51%	79.32%	83.61%		
						2,429	54	235	7	2,133	251	186	65	1,882	88.69%	88.23%	91.01%		
				15,583		15,583	1,361	1,270	50	12,902	1,297	1,134	163	11,605	82.30%	89.95%	91.10%		
				15,583		2,429	19,476	1,457	1,775	58	16,186	1,786	287	14,400	82.97%	88.97%	90.57%		
TOTAL INTERFACES																			
TENNESSEE																			
				2,074		2,074	58	381	1	1,634	193	154	39	1,441	87.17%	88.19%	90.34%		
						1,107	24	63	3	1,017	99	75	24	918	90.27%	90.27%	92.45%		
				14,572		14,572	1,207	943	43	12,379	994	678	316	11,385	85.80%	91.97%	94.38%		
				14,572		2,074	17,753	1,289	1,387	47	15,030	1,286	379	13,744	86.22%	91.44%	93.81%		
TOTAL INTERFACES																			
UNKNOWN																			
				1		1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%		
						0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
				1		1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%		
				1		0	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%		
TOTAL INTERFACES																			
BELLSOUTH REGION																			
				0		26,971	0	26,971	993	5,920	10	20,048	5,621	3,707	1,914	14,427	75.43%	71.96%	79.56%
				0		0	29,784	29,784	893	2,241	94	26,556	2,274	1,624	650	24,282	90.61%	91.44%	93.73%
				191,855		0	0	191,855	16,874	19,482	798	154,701	17,174	12,440	4,734	137,527	82.43%	88.90%	91.70%
				191,855		26,971	29,784	248,610	18,760	27,643	902	201,305	25,069	17,771	7,298	176,236	82.83%	87.55%	90.84%
TOTAL INTERFACES																			

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - RESIDENCE)
REPORT PERIOD: September, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
SEPTEMBER, 2001		Name														
LENS	EDI	TAG	Total Mech LSR's	Mechanized Interface Used			Manual Fallout	Rejects	Pending Supps (Status)	Validated LSR's	Total System Fallout	Errors			Issued SO's	Percent Flow Through
				LENS	EDI	TAG						BST Caused Fallout	CLEC Caused Fallout			
ALABAMA																
EDI Subtotal	887		887	24	300		1	562	182	153	29	380	66.22%	67.62%	71.29%	
TAG Subtotal		1,860	1,860	45	212		15	1,588	231	151	80	1,357	87.38%	85.45%	89.99%	
LENS Subtotal	13,827		13,827	1,039	1,172		36	11,580	747	594	163	10,833	86.97%	93.55%	94.88%	
TOTAL INTERFACES	13,827	887	16,574	1,108	1,684		52	13,730	1,160	888	272	12,570	86.30%	91.55%	93.40%	
FLORIDA																
EDI Subtotal	5,107		5,107	57	1,614		0	3,436	1,911	737	1,174	1,525	65.76%	44.38%	67.42%	
TAG Subtotal		3,775	3,775	150	332		15	3,278	547	355	192	2,731	84.39%	83.31%	88.50%	
LENS Subtotal	52,615		52,615	4,964	7,911		331	39,409	7,570	5,227	2,343	31,839	75.75%	80.79%	85.90%	
TOTAL INTERFACES	52,615	5,107	61,497	5,171	9,857		346	46,123	10,028	6,319	3,709	36,095	75.85%	76.26%	85.10%	
GEORGIA																
EDI Subtotal	7,207		7,207	286	1,362		2	5,557	1,148	914	234	4,409	78.61%	79.34%	82.83%	
TAG Subtotal		4,761	4,761	433	522		23	3,783	498	325	173	3,285	81.25%	86.84%	91.00%	
LENS Subtotal	21,771		21,771	2,103	2,223		53	17,392	1,112	807	305	16,280	84.84%	93.61%	95.28%	
TOTAL INTERFACES	21,771	7,207	4,761	33,739	2,822	4,107	78	26,732	2,768	2,046	712	23,974	83.12%	89.68%	92.14%	
KENTUCKY																
EDI Subtotal	457		457	8	81		0	368	61	48	13	307	84.57%	83.42%	86.48%	
TAG Subtotal		370	370	35	22		2	311	11	8	3	300	87.46%	96.46%	97.40%	
LENS Subtotal	6,471		6,471	516	460		19	5,476	439	297	142	5,037	86.10%	91.98%	94.43%	
TOTAL INTERFACES	6,471	457	370	7,298	563		21	6,155	511	353	158	5,644	86.09%	91.70%	94.11%	
LOUISIANA																
EDI Subtotal	1,715		1,715	75	273		1	1,366	290	227	63	1,076	78.08%	78.77%	82.58%	
TAG Subtotal		1,784	1,784	74	72		8	1,630	181	136	45	1,449	87.34%	88.90%	91.42%	
LENS Subtotal	25,982		25,982	2,030	2,067		67	21,818	1,439	1,052	387	20,379	86.86%	93.40%	95.09%	
TOTAL INTERFACES	25,982	1,715	1,784	29,481	2,179	2,412	76	24,814	1,910	1,415	495	22,904	86.44%	92.30%	94.18%	
MISSISSIPPI																
EDI Subtotal	822		822	18	161		0	643	139	99	40	504	81.16%	78.38%	83.58%	
TAG Subtotal		6,626	6,626	76	198		15	6,337	319	232	87	6,018	95.13%	94.97%	96.29%	
LENS Subtotal	11,443		11,443	812	769		37	9,825	1,061	805	256	8,764	84.42%	89.20%	91.59%	
TOTAL INTERFACES	11,443	822	6,626	18,891	906	1,128	52	16,805	1,519	1,136	383	15,266	88.22%	90.96%	93.08%	
NORTH CAROLINA																
EDI Subtotal	2,506		2,506	107	333		2	2,064	693	562	131	1,371	67.21%	66.42%	70.93%	
TAG Subtotal		217	217	26	34		5	152	61	50	11	91	54.49%	59.87%	64.54%	
LENS Subtotal	10,649		10,649	819	741		39	9,050	1,155	973	182	7,895	81.50%	87.24%	89.03%	
TOTAL INTERFACES	10,649	2,506	217	13,372	952	1,108	46	11,266	1,909	1,585	324	9,357	78.67%	83.06%	85.51%	

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - RESIDENCE)
REPORT PERIOD: September, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH						
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through				
		Mechanized Interface Used					Rejects		Errors						Issued SO's			
		Total Mech LSR's		TAG	EDI	LENS	Manual Fallout	Total Manual	Auto Clarification	Pending Supps (Z Status)	Validated					Total System Fallout	BST Caused Fallout	CLEC Caused Fallout
Name																		
SOUTH CAROLINA																		
EDI Subtotal					1,319		1,319	38	197	3	1,081	213	150	63	868	82.20%	80.30%	85.27%
TAG Subtotal						1,757	1,757	40	126	12	1,579	277	229	48	1,302	82.88%	82.46%	85.04%
LENS Subtotal		13,402					13,402	1,053	1,132	43	11,174	1,217	1,074	143	9,957	82.40%	89.11%	90.26%
TOTAL INTERFACES		13,402	1,319	1,757	16,478	1,131	1,455	58	13,834	1,707	1,453	254	12,127	254	12,127	82.43%	87.66%	89.30%
TENNESSEE																		
EDI Subtotal					1,586		1,586	41	223	2	1,320	181	150	31	1,139	85.64%	86.29%	88.36%
TAG Subtotal						835	835	17	33	3	782	82	58	24	700	90.32%	89.51%	92.35%
LENS Subtotal		12,361					12,361	967	745	37	10,612	735	507	228	9,877	87.01%	93.07%	95.12%
TOTAL INTERFACES		12,361	1,586	835	14,782	1,025	1,001	42	12,714	998	715	283	11,716	283	11,716	87.07%	92.15%	94.25%
UNKNOWN																		
EDI Subtotal					2		2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
TAG Subtotal						0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
LENS Subtotal		16					16	0	1	0	15	1	1	0	14	93.33%	93.33%	93.33%
TOTAL INTERFACES		16	2	0	18	0	3	0	15	1	15	1	1	0	14	93.33%	93.33%	93.33%
BELLSOUTH REGION																		
EDI Subtotal		0	21,608	0	21,608	654	4,546	11	16,397	4,818	3,040	1,778	11,579	1,778	11,579	75.81%	70.62%	79.21%
TAG Subtotal		0	0	21,985	21,985	896	1,551	98	19,440	2,207	1,544	663	17,233	1,544	17,233	87.60%	88.65%	91.78%
LENS Subtotal		168,537	0	0	168,537	14,303	17,221	662	136,351	15,476	11,327	4,149	120,875	11,327	120,875	82.51%	88.65%	91.43%
TOTAL INTERFACES		168,537	21,608	21,985	212,130	15,853	23,318	771	172,188	22,501	15,911	6,590	149,687	6,590	149,687	82.49%	86.93%	90.39%

BELLSOUTH REGION

EDI Subtotal		0	21,608	0	21,608	654	4,546	11	16,397	4,818	3,040	1,778	11,579	75.81%	79.21%
TAG Subtotal		0	0	21,985	21,985	896	1,551	98	19,440	2,207	1,544	663	17,233	87.60%	91.78%
LENS Subtotal		168,537	0	0	168,537	14,303	17,221	682	136,351	15,476	11,327	4,149	120,875	82.51%	91.43%
TOTAL INTERFACES		168,537	21,608	21,985	212,130	15,853	23,318	771	172,188	22,501	15,911	6,590	149,687	82.49%	90.39%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - RESIDENCE)
REPORT PERIOD: October, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH			
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
		Mechanized Interface Used					Errors								Issued SO's
LENS	EDI	TAG	Total Mech LSR's	Manual Manual Fallout	Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout					
OCTOBER, 2001															
Name															
ALABAMA															
EDI Subtotal		1,076			1,076	22	240	0	814	265	216	49	549	67.44%	71.76%
TAG Subtotal			2,123		2,123	34	278	13	1,798	340	197	143	1,458	86.32%	88.10%
LENS Subtotal	15,356				15,356	1,230	1,041	57	13,028	931	726	205	12,097	86.08%	94.34%
TOTAL INTERFACES	15,356	1,076	2,123		18,555	1,286	1,559	70	15,640	1,536	1,139	397	14,104	85.33%	92.53%
FLORIDA															
EDI Subtotal		10,443			10,443	42	2,756	0	7,645	3,187	654	2,533	4,458	86.50%	87.21%
TAG Subtotal			3,907		3,907	128	306	12	3,461	778	484	284	2,683	81.43%	84.72%
LENS Subtotal	82,643				82,643	6,496	14,955	463	60,729	11,797	8,566	3,231	48,932	76.46%	85.10%
TOTAL INTERFACES	82,643	10,443	3,907		96,993	6,666	18,017	475	71,835	15,762	9,704	6,058	56,073	77.40%	85.25%
GEORGIA															
EDI Subtotal		8,804			8,804	268	1,495	2	7,039	1,455	1,090	365	5,584	80.44%	83.67%
TAG Subtotal			5,160		5,160	376	541	23	4,220	688	400	288	3,532	81.99%	89.83%
LENS Subtotal	23,894				23,894	2,399	2,211	85	19,199	1,646	1,234	412	17,553	82.85%	91.43%
TOTAL INTERFACES	23,894	8,804	5,160		37,858	3,043	4,247	110	30,458	3,789	2,724	1,065	26,669	82.22%	90.73%
KENTUCKY															
EDI Subtotal		932			932	10	190	0	732	215	137	78	517	77.86%	79.05%
TAG Subtotal			424		424	25	36	3	360	14	12	2	346	90.34%	96.65%
LENS Subtotal	7,919				7,919	655	549	18	6,697	536	375	161	6,161	85.68%	94.26%
TOTAL INTERFACES	7,919	932	424		9,275	690	775	21	7,789	765	524	241	7,024	85.26%	93.06%
LOUISIANA															
EDI Subtotal		2,036			2,036	54	362	0	1,620	408	320	88	1,212	76.42%	79.11%
TAG Subtotal			1,664		1,664	110	58	7	1,489	157	124	33	1,332	85.06%	91.48%
LENS Subtotal	28,758				28,758	2,416	2,099	77	24,166	1,610	1,233	377	22,556	86.08%	94.82%
TOTAL INTERFACES	28,758	2,036	1,664		32,458	2,580	2,519	84	27,275	2,175	1,677	498	25,100	85.50%	93.74%
MISSISSIPPI															
EDI Subtotal		1,669			1,669	31	220	0	1,418	342	250	92	1,076	79.29%	81.15%
TAG Subtotal			7,773		7,773	89	263	13	7,408	286	209	77	7,122	95.98%	97.15%
LENS Subtotal	13,540				13,540	995	802	66	11,677	1,452	1,092	360	10,225	83.05%	90.35%
TOTAL INTERFACES	13,540	1,669	7,773		22,982	1,115	1,285	79	20,503	2,080	1,551	529	18,423	87.36%	92.23%
NORTH CAROLINA															
EDI Subtotal		2,569			2,569	92	298	1	2,178	595	488	107	1,583	73.19%	76.44%
TAG Subtotal			168		168	20	36	7	105	24	22	2	81	65.65%	78.64%
LENS Subtotal	12,127				12,127	820	837	50	10,420	1,274	1,078	196	9,146	82.81%	89.46%
TOTAL INTERFACES	12,127	2,569	168		14,864	932	1,171	58	12,703	1,893	1,588	305	10,810	81.10%	87.19%

76.44% 71.76% 88.10% 94.34% 92.53% 87.21% 84.72% 85.10% 85.25% 83.67% 89.83% 91.48% 94.82% 93.74% 81.15% 76.44% 78.64% 89.46%

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH																	
Company Info		LESOG																											
		Mechanized Interface Used				Rejects		Validated		Errors		Issued SO's		Percent Achieved Flowthrough		Base Calculation		Percent Flow Through											
		Total Mech LSR's		TAG		Total Manual		Auto		Pending Supps (Z)		System		BST Caused		CLEC													
		ED		EDI		Manual		Manual		Status		Fallout		Fallout		Fallout													
Name		LENS		ED		TAG		Total Mech LSR's		Auto		Pending Supps (Z)		System		BST Caused		CLEC		Issued SO's		Percent Achieved Flowthrough		Base Calculation		Percent Flow Through			
SOUTH CAROLINA																													
ED/ Subtotal				1,352				1,352		23		211		1		272		222		50		845		77.52%		75.65%		79.19%	
TAG Subtotal				1,886				1,886		47		170		7		281		216		65		1,381		84.00%		83.09%		86.47%	
LENS Subtotal		14,438						14,438		1,142		1,193		33		1,407		1,271		136		10,663		81.55%		88.34%		89.35%	
TOTAL INTERFACES		14,438		1,352		1,886		17,576		1,212		1,574		41		1,960		1,709		251		12,889		81.52%		86.80%		88.29%	
TENNESSEE																													
ED/ Subtotal				1,960				1,960		24		296		1		403		308		95		1,236		78.83%		75.41%		80.05%	
TAG Subtotal				921				921		13		42		7		187		92		95		672		86.49%		78.23%		87.96%	
LENS Subtotal		13,249						13,249		922		806		49		1,032		739		293		10,440		86.27%		91.00%		93.39%	
TOTAL INTERFACES		13,249		1,960		921		16,130		959		1,144		57		1,622		1,139		483		12,348		85.48%		88.39%		91.55%	
UNKNOWN																													
ED/ Subtotal				10				10		0		4		0		4		0		4		2		100.00%		33.33%		100.00%	
TAG Subtotal				1				1		0		0		0		1		0		1		0		0.00%		0.00%		0.00%	
LENS Subtotal		7						7		2		1		0		1		0		1		3		60.00%		75.00%		100.00%	
TOTAL INTERFACES		7		10		1		18		2		5		0		6		0		6		5		71.43%		45.45%		100.00%	
BELLSOUTH REGION																													
ED/ Subtotal		0		30,851		0		30,851		566		6,072		5		24,208		3,685		3,461		17,062		80.05%		70.48%		82.24%	
TAG Subtotal		0		0		24,027		24,027		842		1,730		92		21,363		2,756		1,000		18,607		87.75%		87.10%		91.38%	
LENS Subtotal		211,931		0				211,931		17,077		24,494		898		169,462		16,314		5,372		147,776		81.57%		87.20%		90.06%	
TOTAL INTERFACES		211,931		30,851		24,027		266,809		18,485		32,296		995		215,033		31,688		9,833		183,445		82.01%		85.31%		89.40%	

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - RESIDENCE)
REPORT PERIOD: November, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING													FLOWTHROUGH		
Company Info		LESOG													Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
NOVEMBER, 2001		Mechanized Interface Used															
Name	LENS	EDI	TAG	Total Mech LSR's	Manual		Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	Errors		CLEC Caused Fallout	Issued SO's			
					Total Manual Fallout	Auto Classification					BST Caused Fallout						
ALABAMA																	
EDI Subtotal		1,145		1,145	17		320	1	807	329	299	30	478	60.20%	59.23%	61.52%	
TAG Subtotal			1,958	1,958	36		285	21	1,616	365	230	135	1,251	82.47%	77.41%	84.47%	
LENS Subtotal	14,671			14,671	1,216		1,011	35	12,409	857	652	205	11,552	86.08%	93.09%	94.66%	
TOTAL INTERFACES	14,671	1,145	1,958	17,774	1,269		1,616	57	14,832	1,551	1,181	370	13,281	84.43%	89.54%	91.83%	
FLORIDA																	
EDI Subtotal		10,989		10,989	66		3,373	5	7,545	3,907	628	3,279	3,638	83.98%	48.22%	85.28%	
TAG Subtotal			2,799	2,799	103		170	9	2,517	416	293	123	2,101	84.14%	83.47%	87.76%	
LENS Subtotal	77,692			77,692	6,606		12,070	481	58,535	11,353	8,264	3,089	47,182	76.04%	80.60%	85.10%	
TOTAL INTERFACES	77,692	10,989	2,799	91,480	6,775		15,613	495	68,597	15,676	9,185	6,491	52,921	76.83%	77.15%	85.21%	
GEORGIA																	
EDI Subtotal		7,741		7,741	201		1,387	1	6,152	1,415	1,036	379	4,737	79.28%	77.00%	82.05%	
TAG Subtotal			3,768	3,768	79		418	25	3,246	573	355	218	2,673	86.03%	82.35%	88.28%	
LENS Subtotal	22,329			22,329	2,126		1,890	78	18,235	1,504	1,109	395	16,731	83.80%	91.75%	93.78%	
TOTAL INTERFACES	22,329	7,741	3,768	33,838	2,406		3,695	104	27,633	3,492	2,500	992	24,141	83.11%	87.36%	90.62%	
KENTUCKY																	
EDI Subtotal		913		913	11		179	0	723	233	132	101	490	77.41%	67.77%	78.78%	
TAG Subtotal			330	330	27		19	2	282	16	12	4	266	87.21%	94.33%	95.68%	
LENS Subtotal	7,321			7,321	555		536	17	6,213	480	352	128	5,733	86.34%	92.27%	94.22%	
TOTAL INTERFACES	7,321	913	330	8,564	593		734	19	7,218	729	496	233	6,489	85.63%	89.90%	92.90%	
LOUISIANA																	
EDI Subtotal		1,685		1,685	33		350	0	1,302	399	366	33	903	69.35%	69.35%	71.16%	
TAG Subtotal			1,761	1,761	116		63	4	1,578	188	148	40	1,390	84.04%	88.09%	90.38%	
LENS Subtotal	26,095			26,095	2,086		1,601	53	22,355	1,321	1,023	298	21,034	87.12%	94.09%	95.36%	
TOTAL INTERFACES	26,095	1,685	1,761	29,541	2,235		2,014	57	25,235	1,908	1,537	371	23,327	86.08%	92.44%	93.82%	
MISSISSIPPI																	
EDI Subtotal		979		979	34		185	0	760	230	196	34	530	69.74%	69.74%	73.00%	
TAG Subtotal			6,591	6,591	64		228	10	6,289	337	241	96	5,952	95.13%	94.64%	96.11%	
LENS Subtotal	12,406			12,406	780		728	51	10,847	1,128	868	260	9,719	85.50%	89.60%	91.80%	
TOTAL INTERFACES	12,406	979	6,591	19,976	878		1,141	61	17,896	1,695	1,305	390	16,201	88.13%	90.53%	92.55%	
NORTH CAROLINA																	
EDI Subtotal		1,957		1,957	54		245	2	1,656	556	515	41	1,100	65.91%	66.43%	68.11%	
TAG Subtotal			145	145	19		17	1	108	31	27	4	77	62.60%	71.30%	74.04%	
LENS Subtotal	10,819			10,819	790		689	44	9,316	1,135	920	215	8,181	82.71%	87.82%	89.89%	
TOTAL INTERFACES	10,819	1,957	145	12,921	863		931	47	11,080	1,722	1,462	260	9,358	80.10%	84.46%	86.49%	

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - RESIDENCE)
REPORT PERIOD: November, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through			
NOVEMBER, 2001		Mechanized Interface Used				Manual		Rejects		Validated	Total System Fallout				Errors		Issued SO's
		LENS	EDI	TAG	Total Mech LSR's	Manual Fallout	Total	Auto Classification	Pending Supps (Z Status)						BST Caused Fallout	CLEC Caused Fallout	
Name																	
SOUTH CAROLINA																	
EDI Subtotal			1,290		1,290	31		237	2		1,020	276	249	27	744	72.66%	74.92%
TAG Subtotal				1,663	1,663	50		114	5	1,494	272	224	48	1,222		81.79%	84.51%
LENS Subtotal		13,802			13,802	952		1,020	42	11,788	1,163	1,008	155	10,625		84.43%	90.13%
TOTAL INTERFACES		13,802	1,290	1,663	16,755	1,033		1,371	49	14,302	1,711	1,481	230	12,591		83.36%	88.04%
TENNESSEE																	
EDI Subtotal			1,357		1,357	26		218	0		1,113	417	383	34	686	62.99%	62.53%
TAG Subtotal				759	759	17		20	1	721	72	56	16	649		89.89%	90.01%
LENS Subtotal		11,544			11,544	781		611	29	10,123	671	466	205	9,452		86.34%	93.37%
TOTAL INTERFACES		11,544	1,357	759	13,660	824		849	30	11,957	1,160	905	255	10,797		86.20%	90.30%
UNKNOWN																	
EDI Subtotal			12		12	0		1	0		11	10	6	4	1	14.29%	14.29%
TAG Subtotal				0	0	0		0	0	0	0	0	0	0		0.00%	0.00%
LENS Subtotal		12			12	1		1	1	9	3	1	2	6		75.00%	66.67%
TOTAL INTERFACES		12	12	0	24	1		2	1	20	13	7	6	7		46.67%	35.00%
BELLSOUTH REGION																	
EDI Subtotal		0	28,068	0	28,068	473		6,495	11	21,089	7,772	3,810	3,962	13,317		75.66%	63.15%
TAG Subtotal		0	0	19,774	19,774	511		1,334	78	17,851	2,270	1,586	684	15,581		88.14%	87.28%
LENS Subtotal		196,691	0	0	196,691	15,893		20,137	831	159,830	19,615	14,663	4,952	140,215		82.11%	87.73%
TOTAL INTERFACES		196,691	28,068	19,774	244,533	16,877		27,966	920	198,770	29,657	20,069	9,598	169,113		82.07%	85.08%
89.40%																	

AGGREGATE ORDER TYPES						LSR PROCESSING								FLOWTHROUGH														
Company Info																												
DECEMBER, 2001						Mechanized Interface Used				LESOG				Issued SO's				Percent Achieved Flowthrough		Base Calculation		Percent Flow Through						
						Lens		TAG		Total Mech LSR's	Manual		Rejects											Validated		Errors		
											Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)											Total System Fallout		BST Caused Fallout	CLEC Caused Fallout	
Name						Lens	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through								
ALABAMA																												
EDI Subtotal							661		661	12	154	1	494	183	169	14	311	63.21%	62.96%	64.79%								
TAG Subtotal								1,841	1,841	36	238	26	1,541	425	279	146	1,116	77.99%	72.42%	80.00%								
LENS Subtotal						13,168			13,168	1,193	903	47	11,025	817	605	212	10,208	85.02%	92.59%	94.40%								
TOTAL INTERFACES						13,168	661	1,841	15,670	1,241	1,295	74	13,060	1,425	1,053	372	11,635	83.53%	89.09%	91.70%								
FLORIDA																												
EDI Subtotal							9,574		9,574	148	2,835	2	6,889	2,998	499	2,509	3,591	84.93%	54.50%	98.01%								
TAG Subtotal								2,533	2,533	78	139	20	2,296	356	265	91	1,940	84.98%	84.49%	87.98%								
LENS Subtotal						71,041			71,041	6,882	10,457	431	53,471	10,069	7,434	2,665	43,372	75.43%	81.11%	85.37%								
TOTAL INTERFACES						71,041	9,574	2,533	83,148	6,908	13,431	453	62,356	13,453	8,188	5,265	48,903	76.41%	78.43%	85.66%								
GEORGIA																												
EDI Subtotal							7,501		7,501	183	1,601	1	5,716	1,609	1,179	430	4,107	75.10%	71.85%	77.70%								
TAG Subtotal								3,460	3,460	75	349	10	3,026	599	346	253	2,427	85.22%	80.20%	87.52%								
LENS Subtotal						21,278			21,278	2,168	1,861	80	17,369	1,319	1,017	302	16,050	83.44%	92.41%	94.04%								
TOTAL INTERFACES						21,278	7,501	3,460	32,239	2,425	3,611	91	26,111	3,527	2,542	985	22,584	81.97%	86.49%	89.88%								
KENTUCKY																												
EDI Subtotal							1,080		1,080	10	271	0	799	131	94	37	668	86.53%	83.60%	87.66%								
TAG Subtotal								382	382	27	21	3	331	21	15	6	310	88.07%	93.66%	95.38%								
LENS Subtotal						6,632			6,632	493	531	12	5,596	446	327	119	5,150	86.26%	92.03%	94.03%								
TOTAL INTERFACES						6,632	1,080	382	8,094	530	823	15	6,726	598	436	162	6,128	86.38%	91.11%	93.36%								
LOUISIANA																												
EDI Subtotal							1,189		1,189	21	250	0	918	269	250	19	649	70.54%	70.70%	72.19%								
TAG Subtotal								1,526	1,526	111	54	1	1,360	144	117	27	1,216	84.21%	89.41%	91.22%								
LENS Subtotal						23,429			23,429	1,833	1,252	60	20,284	1,192	913	279	19,092	87.43%	94.12%	95.44%								
TOTAL INTERFACES						23,429	1,189	1,526	26,144	1,965	1,556	61	22,562	1,605	1,280	325	20,957	86.59%	92.89%	94.24%								
MISSISSIPPI																												
EDI Subtotal							819		819	35	138	0	646	181	146	35	465	71.98%	71.98%	76.10%								
TAG Subtotal								6,376	6,376	99	245	8	6,024	326	230	96	5,698	94.54%	94.59%	96.12%</								

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - RESIDENCE)
REPORT PERIOD: December, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH			
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
		Mechanized Interface Used													
				Manual		Rejects		Validated		Errors					
Name		LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's		
TAG Subtotal				1,465	1,465	32	91	6	1,336	239	209	30	1,097	81.99%	84.00%
LENS Subtotal		11,730			11,730	910	780	21	10,019	1,055	930	125	8,964	82.97%	90.60%
TOTAL INTERFACES		11,730	1,057	1,465	14,252	955	992	28	12,277	1,536	1,359	177	10,741	82.27%	88.77%
TENNESSEE															
EDI Subtotal			1,480		1,480	14	209	0	1,257	413	379	34	844	68.23%	67.14%
TAG Subtotal				705	705	10	24	2	669	65	48	17	604	91.24%	90.28%
LENS Subtotal		10,722			10,722	872	518	35	9,297	607	430	177	8,690	86.97%	93.47%
TOTAL INTERFACES		10,722	1,480	705	12,907	896	751	37	11,223	1,085	857	228	10,138	85.26%	90.33%
UNKNOWN															
EDI Subtotal			13		13	0	2	0	11	11	5	6	0	0.00%	0.00%
TAG Subtotal				0	0	0	0	0	0	0	0	0	0	0.00%	0.00%
LENS Subtotal		5			5	0	0	0	5	0	0	0	5	100.00%	100.00%
TOTAL INTERFACES		5	13	0	18	0	2	0	16	11	5	6	5	50.00%	50.00%
BELLSOUTH REGION															
EDI Subtotal		0	25,137	0	25,137	503	5,780	6	18,848	6,515	3,364	3,151	12,333	76.13%	65.43%
TAG Subtotal		0	0	18,436	18,436	484	1,185	76	16,691	2,209	1,537	672	14,482	87.75%	86.77%
LENS Subtotal		178,145	0	0	178,145	15,607	17,383	757	144,398	17,421	13,148	4,273	126,977	81.54%	87.94%
TOTAL INTERFACES		178,145	25,137	18,436	221,718	16,594	24,348	839	179,937	26,145	18,049	8,096	163,792	81.62%	85.47%

[illegible]

UNABLE TO PROVIDE

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY-LNP)
 REPORT PERIOD: FEBRUARY, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING													FLOWTHROUGH	
Company Info		LESOG														
FEBRUARY, 2001																
Name	RESH / OCN	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Rejects	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		

UNABLE TO PROVIDE

AGGREGATE ORDER TYPES						LSR PROCESSING								FLOWTHROUGH					
Company Info																			
MARCH, 2001						LESOG													
								Manual		Rejects		Validated		Errors					
								Total Mech LSR's	Total Manual Fallout	Auto Clarification		Total System Fallout		BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough		
Name	RESH / OCN	EDI	TAG															Base Calculation	Percent Flow Through
ALABAMA	EDI Subtotal	138	0	138	89	6	43	25	13	12	18	15%	41.86%	58.06%					
	TAG Subtotal	0	720	720	668	42	10	2	0	2	8	1%	80%	100%					
	TOTAL INTERFACES	138	720	858	757	48	53	27	13	14	26	3%	49.06%	66.67%					
FLORIDA	EDI Subtotal	9,004	0	9,004	2,069	512	6,423	909	409	466	5,514	69%	85.85%	92.56%					
	TAG Subtotal	0	2,253	2,253	835	119	1,299	490	307	158	809	41%	62.28%	70.9%					
	TOTAL INTERFACES	9,004	2,253	11,257	2,904	631	7,722	1,399	716	624	6,323	63%	81.88%	89.08%					
GEORGIA	EDI Subtotal	5,929	0	5,929	1,022	80	4,827	449	221	216	4,378	78%	90.7%	94.95%					
	TAG Subtotal	0	680	680	559	78	43	6	4	2	37	6%	86.05%	90.24%					
	TOTAL INTERFACES	5,929	680	6,609	1,581	158	4,870	455	225	218	4,415	71%	90.66%	94.91%					
KENTUCKY	EDI Subtotal	167	0	167	35	9	123	26	12	9	97	65%	78.86%	85.09%					
	TAG Subtotal	0	0	0	0	0	0	0	0	0	0	%	%						
	TOTAL INTERFACES	167	0	167	35	9	123	26	12	9	97	65%	78.86%	85.09%					
LOUISIANA	EDI Subtotal	17	0	17	16	1	0	0	0	0	0	0%	0%	0%					
	TAG Subtotal	0	36	36	25	0	11	3	2	1	8	23%	72.73%	80%					
	TOTAL INTERFACES	17	36	53	41	1	11	3	2	1	8	16%	72.73%	80%					
MISSISSIPPI	EDI Subtotal	17	0	17	15	0	2	2	1	1	0	0%	0%	0%					
	TAG Subtotal	0	2	2	1	0	1	0	0	0	1	50%	100%	100%					
	TOTAL INTERFACES	17	2	19	16	0	3	2	1	1	1	6%	33.33%	50%					
NORTH CAROLINA	EDI Subtotal	1,428	0	1,428	775	77	576	231	144	81	345	27%	59.7%	69.7%					
	TAG Subtotal	0	18	18	10	0	8	3	1	2	5	31%	62.5%	83.33%					
	TOTAL INTERFACES	1,428	18	1,446	785	77	584	234	145	83	350	27%	59.93%	69.86%					

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY-LNP)
REPORT PERIOD: MARCH, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH	
Company Info															
MARCH, 2001															
Name	RESH / OCN	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	LSR's	Validated	Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
									Manual	Rejects	Total System Fallout				
SOUTH CAROLINA															
EDI Subtotal		573	0	573	327	25	221	112	83	27	109	21%	49.32%	56.19%	
TAG Subtotal		0	189	189	179	9	1	1	0	1	0	0%	0%	0%	
TOTAL INTERFACES		573	189	762	506	34	222	113	83	28	109	16%	49.1%	56.19%	
TENNESSEE															
EDI Subtotal		586	0	586	270	36	280	136	83	46	144	29%	51.43%	61.54%	
TAG Subtotal		0	102	102	73	3	26	4	3	1	22	22%	84.62%	88%	
TOTAL INTERFACES		586	102	688	343	39	306	140	86	47	166	28%	54.25%	64.09%	
UNKNOWN															
EDI Subtotal		4	0	4	0	0	4	2	0	2	2	100%	50%	100%	
TAG Subtotal		0	0	0	0	0	0	0	0	0	0	0%	0%	0%	
TOTAL INTERFACES		4	0	4	0	0	4	2	0	2	2	100%	50%	100%	
BELL SOUTH REGION															
EDI Subtotal		17,863	0	17,863	4,618	746	12,499	1,892	966	860	10,607	65%	84.86%	91.13%	
TAG Subtotal		0	4,000	4,000	2,350	251	1,399	509	317	167	890	25%	63.62%	72.24%	
TOTAL INTERFACES		17,863	4,000	21,863	6,968	997	13,898	2,401	1,283	1,027	11,497	58%	82.72%	89.32%	

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY-LNP)
REPORT PERIOD: APRIL, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH			
Company Info		LESOG													
						Manual		Rejects		Validated		Errors			
						Total Manual Fallout		Auto Clarification		LSR's		Total System Fallout		CLEC Caused Fallout	

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY-LNP)
REPORT PERIOD: APRIL, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING											FLOWTHROUGH	
Company Info		LESOG												
APRIL, 2001														
Name	RESH / OCN	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
SOUTH CAROLINA														
EDI Subtotal		353	0	353	184	9	160	36	16	18	124	38%	77.5%	87.32%
TAG Subtotal		0	236	236	207	16	13	1	0	1	12	5%	92.31%	100%
TOTAL INTERFACES		353	236	589	391	25	173	37	16	19	136	25%	78.61%	88.31%
TENNESSEE														
EDI Subtotal		469	0	469	211	19	239	110	74	33	129	31%	53.97%	62.62%
TAG Subtotal		0	87	87	64	6	17	4	2	2	13	16%	76.47%	86.67%
TOTAL INTERFACES		469	87	556	275	25	256	114	76	35	142	29%	55.47%	64.25%
UNKNOWN														
EDI Subtotal		2	0	2	2	0	0	0	0	0	0	0%	0%	0%
TAG Subtotal		0	0	0	0	0	0	0	0	0	0	0%	0%	0%
TOTAL INTERFACES		2	0	2	2	0	0	0	0	0	0	0%	0%	0%
BELLSOUTH REGION														
EDI Subtotal		13,226	0	13,226	3,749	577	8,900	1,450	708	685	7,450	62%	83.71%	90.69%
TAG Subtotal		0	3,618	3,618	2,152	226	1,240	431	214	204	809	25%	65.24%	78.09%
TOTAL INTERFACES		13,226	3,618	16,844	5,901	803	10,140	1,881	922	889	8,259	55%	81.45%	89.28%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY-LNP)
REPORT PERIOD: MAY, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH	
Company Info		LESOG													
MAY, 2001															
Name	RESH / OCN	EDI	TAG	Total Mech LSR's	Manual	Rejects	Validated	Total System Fallout	Errors	CLSOG Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
ALABAMA															
EDI Subtotal	94	0	94	57	2	35	27	23	4	8	9%	22.86%	25.81%		
TAG Subtotal	0	653	653	608	42	3	2	1	1	1	0%	33.33%	50%		
TOTAL INTERFACES	94	653	747	665	44	38	29	24	5	9	1%	23.68%	27.27%		
FLORIDA															
EDI Subtotal	8,631	0	8,631	1,784	353	6,494	750	344	406	5,744	73%	88.45%	94.35%		
TAG Subtotal	0	2,212	2,212	910	135	1,167	405	257	148	762	40%	65.3%	74.78%		
TOTAL INTERFACES	8,631	2,212	10,843	2,694	488	7,661	1,155	601	554	6,506	66%	84.92%	91.54%		
GEORGIA															
EDI Subtotal	4,533	0	4,533	1,018	107	3,408	334	177	157	3,074	72%	90.2%	94.56%		
TAG Subtotal	0	653	653	585	37	31	7	3	4	24	4%	77.42%	88.89%		
TOTAL INTERFACES	4,533	653	5,186	1,603	144	3,439	341	180	161	3,098	63%	90.08%	94.51%		
KENTUCKY															
EDI Subtotal	640	0	640	150	38	452	54	22	32	398	70%	88.05%	94.76%		
TAG Subtotal	0	0	0	0	0	0	0	0	0	0	0%				
TOTAL INTERFACES	640	0	640	150	38	452	54	22	32	398	70%	88.05%	94.76%		
LOUISIANA															
EDI Subtotal	35	0	35	23	1	11	3	0	3	8	26%	72.73%	100%		
TAG Subtotal	0	17	17	10	3	4	3	1	2	1	8%	25%	50%		
TOTAL INTERFACES	35	17	52	33	4	15	6	1	5	9	21%	60%	90%		
MISSISSIPPI															
EDI Subtotal	6	0	6	4	1	1	1	1	0	0	0%	0%	0%		
TAG Subtotal	0	79	79	35	15	29	14	4	10	15	28%	51.72%	78.95%		
TOTAL INTERFACES	6	79	85	39	16	30	15	5	10	15	25%	50%	75%		
NORTH CAROLINA															
EDI Subtotal	1,327	0	1,327	686	61	580	241	128	113	339	29%	58.45%	72.59%		
TAG Subtotal	0	26	26	10	3	13	1	1	0	12	52%	92.31%	92.31%		
TOTAL INTERFACES	1,327	26	1,353	696	64	593	242	129	113	351	30%	59.19%	73.13%		

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY-LNP)
REPORT PERIOD: MAY, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH		
Company Info														
Name	RESH / OCN	LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
				Manual	Rejects	Validated	Errors							
		EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's			
SOUTH CAROLINA														
EDI Subtotal		599	0	599	287	45	267	99	55	44	168	33%	62.92%	75.34%
TAG Subtotal		0	126	126	123	2	1	1	0	1	0	0%	0%	0%
TOTAL INTERFACES		599	126	725	410	47	268	100	55	45	168	27%	62.89%	75.34%
TENNESSEE														
EDI Subtotal		580	0	580	313	16	251	122	83	39	129	25%	51.39%	60.85%
TAG Subtotal		0	67	67	42	8	17	3	2	1	14	24%	82.35%	87.5%
TOTAL INTERFACES		580	67	647	355	24	268	125	85	40	143	25%	53.36%	62.72%
UNKNOWN														
EDI Subtotal		7	0	7	3	0	4	2	1	1	2	33%	50%	66.67%
TAG Subtotal		0	0	0	0	0	0	0	0	0	0	%	%	%
TOTAL INTERFACES		7	0	7	3	0	4	2	1	1	2	33%	50%	66.67%
BELLSOUTH REGION														
EDI Subtotal		16,452	0	16,452	4,325	624	11,503	1,633	834	799	9,870	66%	85.80%	92.21%
TAG Subtotal		0	3,833	3,833	2,323	245	1,265	436	269	167	829	24%	65.53%	75.50%
TOTAL INTERFACES		16,452	3,833	20,285	6,648	869	12,768	2,069	1,103	966	10,699	58%	83.8%	90.65%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY-LNP)
REPORT PERIOD: JUNE, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH		
Company Info		LESOG												
JUNE, 2001														
Name	RESH / OCN	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	LSR's	Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
								Manual	Rejects	Validated				
ALABAMA														
EDI Subtotal		55	0	55	35	4	16	9	6	3	7	15%	43.75%	53.85%
TAG Subtotal		0	640	640	589	40	11	4	1	3	7	1%	63.64%	87.5%
TOTAL INTERFACES		55	640	695	624	44	27	13	7	6	14	2%	51.85%	66.67%
FLORIDA														
EDI Subtotal		5,912	0	5,912	1,464	235	4,213	475	212	263	3,738	69%	88.73%	94.63%
TAG Subtotal		0	2,039	2,039	941	154	944	335	160	175	609	36%	64.51%	79.19%
TOTAL INTERFACES		5,912	2,039	7,951	2,405	389	5,157	810	372	438	4,347	61%	84.29%	92.12%
GEORGIA														
EDI Subtotal		3,958	0	3,958	1,138	86	2,734	215	114	101	2,519	67%	92.14%	95.67%
TAG Subtotal		0	700	700	618	40	42	17	9	8	25	4%	59.52%	73.53%
TOTAL INTERFACES		3,958	700	4,658	1,756	126	2,776	232	123	109	2,544	58%	91.64%	95.39%
KENTUCKY														
EDI Subtotal		773	0	773	122	29	622	41	23	18	581	80%	93.41%	96.19%
TAG Subtotal		0	0	0	0	0	0	0	0	0	0	%	%	%
TOTAL INTERFACES		773	0	773	122	29	622	41	23	18	581	80%	93.41%	96.19%
LOUISIANA														
EDI Subtotal		16	0	16	9	0	7	3	0	3	4	31%	57.14%	100%
TAG Subtotal		0	35	35	14	7	14	8	6	2	6	23%	42.86%	50%
TOTAL INTERFACES		16	35	51	23	7	21	11	6	5	10	26%	47.62%	62.5%
MISSISSIPPI														
EDI Subtotal		3	0	3	0	0	3	3	3	0	0	0%	0%	0%
TAG Subtotal		0	31	31	20	2	9	6	3	3	3	12%	33.33%	50%
TOTAL INTERFACES		3	31	34	20	2	12	9	6	3	3	10%	25%	33.33%
NORTH CAROLINA														
EDI Subtotal		1,807	0	1,807	972	94	741	228	108	120	513	32%	69.23%	82.61%
TAG Subtotal		0	19	19	7	2	10	4	3	1	6	38%	60%	66.67%
TOTAL INTERFACES		1,807	19	1,826	979	96	751	232	111	121	519	32%	69.11%	82.38%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY-LNP)
REPORT PERIOD: JUNE, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
Company Info		LESOG														
JUNE, 2001																
Name	RESH / OCN	EDI	TAG	Total Mech LSR's	Auto Clarification		Validated	Errors		Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
					Total Manual Fallout	Rejects		Total Manual								
SOUTH CAROLINA																
EDI Subtotal		729	0	729	406	41	282			113	55	58	169	27%	59.93%	75.45%
TAG Subtotal		0	87	87	80	3	4			0	0	0	4	5%	100%	100%
TOTAL INTERFACES		729	87	816	486	44	286			113	55	58	173	24%	60.49%	75.88%
TENNESSEE																
EDI Subtotal		609	0	609	333	33	243			95	60	35	148	27%	60.91%	71.15%
TAG Subtotal		0	37	37	21	3	13			4	2	2	9	28%	69.23%	81.82%
TOTAL INTERFACES		609	37	646	354	36	256			99	62	37	157	27%	61.33%	71.69%
UNKNOWN																
EDI Subtotal		1	0	1	1	0	0			0	0	0	0	0%	0%	0%
TAG Subtotal		0	0	0	0	0	0			0	0	0	0	%	%	%
TOTAL INTERFACES		1	0	1	1	0	0			0	0	0	0	0%	0%	0%
BELL SOUTH REGION																
EDI Subtotal		13,863	0	13,863	4,480	522	8,861			1,182	581	601	7,679	60%	86.66%	92.97%
TAG Subtotal		0	3,588	3,588	2,290	251	1,047			378	184	194	689	21%	63.90%	78.43%
TOTAL INTERFACES		13,863	3,588	17,451	6,770	773	9,908			1,560	765	795	8,348	53%	84.26%	91.61%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY-LNP)
REPORT PERIOD: JULY, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING											FLOWTHROUGH	
Company Info		LESOG												
JULY, 2001														
Name	RESH / OCN	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	LSR's	Total System Fallout	BST Caused Fallout	GLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
ALABAMA														
EDI Subtotal		70	0	70	41	15	14	10	8	2	4	8%	28.57%	33.33%
TAG Subtotal		0	697	697	640	42	15	12	11	1	3	0%	20%	21.43%
TOTAL INTERFACES		70	697	767	681	57	29	22	19	3	7	1%	24.14%	26.92%
FLORIDA														
EDI Subtotal		4,107	0	4,107	1,472	334	2,301	433	193	240	1,868	53%	81.18%	90.64%
TAG Subtotal		0	2,104	2,104	1,079	174	851	257	131	126	594	33%	69.8%	81.93%
TOTAL INTERFACES		4,107	2,104	6,211	2,551	508	3,152	690	324	366	2,462	46%	78.11%	88.37%
GEORGIA														
EDI Subtotal		1,998	0	1,998	1,047	96	855	203	89	114	652	36%	76.26%	87.99%
TAG Subtotal		0	537	537	500	32	5	0	0	0	5	1%	100%	100%
TOTAL INTERFACES		1,998	537	2,535	1,547	128	860	203	89	114	657	29%	76.4%	88.07%
KENTUCKY														
EDI Subtotal		620	0	620	132	19	469	58	41	17	411	70%	87.63%	90.93%
TAG Subtotal		0	0	0	0	0	0	0	0	0	0	%	%	%
TOTAL INTERFACES		620	0	620	132	19	469	58	41	17	411	70%	87.63%	90.93%
LOUISIANA														
EDI Subtotal		36	0	36	13	5	18	3	1	2	15	52%	83.33%	93.75%
TAG Subtotal		0	116	116	28	14	74	33	33	0	41	40%	55.41%	55.41%
TOTAL INTERFACES		36	116	152	41	19	92	36	34	2	56	43%	60.87%	62.22%
MISSISSIPPI														
EDI Subtotal		1	0	1	0	0	1	1	1	0	0	0%	0%	0%
TAG Subtotal		0	2	2	0	0	2	0	0	0	2	100%	100%	100%
TOTAL INTERFACES		1	2	3	0	0	3	1	1	0	2	67%	66.67%	66.67%
NORTH CAROLINA														
EDI Subtotal		1,375	0	1,375	746	113	516	152	78	74	364	31%	70.54%	82.35%
TAG Subtotal		0	27	27	13	5	9	4	0	4	5	28%	55.56%	100%
TOTAL INTERFACES		1,375	27	1,402	759	118	525	156	78	78	369	31%	70.29%	82.55%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY-LNP)
REPORT PERIOD: JULY, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH			
Company Info		LESOG															
JULY, 2001																	
Name	RESH / OCN	EDI	TAG	Total Mech LSR's	Manual		Rejects	Validated	Errors		Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
					Total Manual Fallout	Auto Clarification			LSR's								
SOUTH CAROLINA																	
EDI Subtotal		390	0	390	208		23	159		48	29		19	111	32%	69.81%	79.29%
TAG Subtotal		0	158	158	149		9	0		0	0		0	0	0%	0%	0%
TOTAL INTERFACES		390	158	548	357		32	159		48	29		19	111	22%	69.81%	79.29%
TENNESSEE																	
EDI Subtotal		458	0	458	233		29	196		78	48		30	118	30%	60.2%	71.08%
TAG Subtotal		0	35	35	30		1	4		0	0		0	4	12%	100%	100%
TOTAL INTERFACES		458	35	493	263		30	200		78	48		30	122	28%	61%	71.76%
UNKNOWN																	
EDI Subtotal		0	0	0	0		0	0		0	0		0	0	%	%	%
TAG Subtotal		0	0	0	0		0	0		0	0		0	0	%	%	%
TOTAL INTERFACES		0	0	0	0		0	0		0	0		0	0	%	%	%
BELLSOUTH REGION																	
EDI Subtotal		9,055	0	9,055	3,892		634	4,529		986	488		498	3,543	45%	78.23%	87.89%
TAG Subtotal		0	3,676	3,676	2,439		277	960		306	175		131	654	20%	68.13%	78.89%
TOTAL INTERFACES		9,055	3,676	12,731	6,331		911	5,489		1,292	663		629	4,197	38%	76.46%	86.36%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY-LNP)
REPORT PERIOD: AUGUST, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING														FLOWTHROUGH		
Company Info		LESOG																
AUGUST, 2001																		
Name	RESH / OCN	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	LSR's	Validated	Errors			Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
									Manual	Rejects								
ALABAMA																		
EDI Subtotal		127	0	127	99	5	23				13	3	10	10		9%	43.48%	76.92%
TAG Subtotal		0	856	856	786	56	14				6	5	1	8		1%	57.14%	61.54%
TOTAL INTERFACES		127	856	983	885	61	37				19	8	11	18		2%	48.65%	69.23%
FLORIDA																		
EDI Subtotal		4,151	0	4,151	2,207	349	1,595				422	202	220	1,173		33%	73.54%	85.31%
TAG Subtotal		0	2,520	2,520	1,259	227	1,034				350	155	195	684		33%	66.15%	81.53%
TOTAL INTERFACES		4,151	2,520	6,671	3,466	576	2,629				772	357	415	1,857		33%	70.64%	83.88%
GEORGIA																		
EDI Subtotal		2,271	0	2,271	1,234	92	945				224	110	114	721		35%	76.3%	86.76%
TAG Subtotal		0	832	832	730	64	38				17	8	9	21		3%	55.26%	72.41%
TOTAL INTERFACES		2,271	832	3,103	1,964	156	983				241	118	123	742		26%	75.48%	86.28%
KENTUCKY																		
EDI Subtotal		786	0	786	75	14	697				63	33	30	634		85%	90.96%	95.05%
TAG Subtotal		0	0	0	0	0	0				0	0	0	0		%	%	%
TOTAL INTERFACES		786	0	786	75	14	697				63	33	30	634		85%	90.96%	95.05%
LOUISIANA																		
EDI Subtotal		69	0	69	21	16	32				10	6	4	22		45%	68.75%	78.57%
TAG Subtotal		0	156	156	58	26	72				25	21	4	47		37%	65.25%	69.12%
TOTAL INTERFACES		69	156	225	79	42	104				35	27	8	69		39%	66.35%	71.88%
MISSISSIPPI																		
EDI Subtotal		5	0	5	1	0	4				3	2	1	1		25%	25%	33.33%
TAG Subtotal		0	3	3	0	0	3				2	0	2	1		100%	33.33%	100%
TOTAL INTERFACES		5	3	8	1	0	7				5	2	3	2		40%	28.57%	50%
NORTH CAROLINA																		
EDI Subtotal		1,303	0	1,303	704	72	527				182	85	97	345		30%	65.46%	80.23%
TAG Subtotal		0	61	61	32	12	17				5	3	2	12		26%	70.59%	80%
TOTAL INTERFACES		1,303	61	1,364	736	84	544				187	88	99	357		30%	65.63%	80.22%

NORTH CAROLINA

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY-LNP)
REPORT PERIOD: AUGUST, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH	
Company Info		LESOG													
AUGUST, 2001															
Name	RESH / OCN	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Rejects	Validated	Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
SOUTH CAROLINA															
EDI Subtotal		442	0	442	242	30	30	170	50	21	29	120	31%	70.59%	85.11%
TAG Subtotal		0	299	299	263	16	16	20	5	1	4	15	5%	75%	93.75%
TOTAL INTERFACES		442	299	741	505	46	46	190	55	22	33	135	20%	71.05%	85.99%
TENNESSEE															
EDI Subtotal		603	0	603	322	37	37	244	111	74	37	133	25%	54.51%	64.25%
TAG Subtotal		0	71	71	64	4	4	3	2	1	1	1	2%	33.33%	50%
TOTAL INTERFACES		603	71	674	386	41	41	247	113	75	38	134	23%	54.25%	64.11%
UNKNOWN															
EDI Subtotal		2	0	2	0	0	0	2	1	0	1	1	100%	50%	100%
TAG Subtotal		0	0	0	0	0	0	0	0	0	0	0	%	%	%
TOTAL INTERFACES		2	0	2	0	0	0	2	1	0	1	1	100%	50%	100%
BELLSOUTH REGION															
EDI Subtotal		9,759	0	9,759	4,905	615	615	4,239	1,079	536	543	3,160	37%	74.55%	85.50%
TAG Subtotal		0	4,798	4,798	3,192	405	405	1,201	412	194	218	789	19%	65.70%	80.26%
TOTAL INTERFACES		9,759	4,798	14,557	8,097	1,020	1,020	5,440	1,491	730	761	3,949	31%	72.59%	84.4%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY-LNP)
REPORT PERIOD: SEPTEMBER, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH	
Company Info		LESOG													
SEPTEMBER, 2001															
Name	RESH / OCN	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	LSR's	Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
								Manual	Rejects	Validated					Total System Fallout
ALABAMA															
EDI Subtotal		60	0	60	36	2	22	11	3	8	11	22%	50%		78.57%
TAG Subtotal		0	599	599	535	33	31	16	10	6	15	3%	48.39%		60%
TOTAL INTERFACES		60	599	659	571	35	53	27	13	14	26	4%	49.06%		66.67%
FLORIDA															
EDI Subtotal		3,124	0	3,124	1,458	299	1,367	291	156	135	1,076	40%	78.71%		87.34%
TAG Subtotal		0	2,437	2,437	1,067	192	1,178	359	160	199	819	40%	69.52%		83.66%
TOTAL INTERFACES		3,124	2,437	5,561	2,525	491	2,545	650	316	334	1,895	40%	74.46%		85.71%
GEORGIA															
EDI Subtotal		2,172	0	2,172	1,174	87	911	149	73	76	762	38%	83.64%		91.26%
TAG Subtotal		0	691	691	570	61	60	20	8	12	40	6%	66.67%		83.33%
TOTAL INTERFACES		2,172	691	2,863	1,744	148	971	169	81	88	802	31%	82.6%		90.83%
KENTUCKY															
EDI Subtotal		1,002	0	1,002	74	38	890	119	51	68	771	86%	86.63%		93.8%
TAG Subtotal		0	0	0	0	0	0	0	0	0	0	%	%		%
TOTAL INTERFACES		1,002	0	1,002	74	38	890	119	51	68	771	86%	86.63%		93.8%
LOUISIANA															
EDI Subtotal		93	0	93	30	18	45	22	14	8	23	34%	51.11%		62.16%
TAG Subtotal		0	181	181	66	17	98	15	9	6	83	53%	84.69%		90.22%
TOTAL INTERFACES		93	181	274	96	35	143	37	23	14	106	47%	74.13%		82.17%
MISSISSIPPI															
EDI Subtotal		1	0	1	0	0	1	1	0	1	0	#DIV/0!	0%		0%
TAG Subtotal		0	9	9	6	0	3	2	1	1	1	13%	33.33%		50%
TOTAL INTERFACES		1	9	10	6	0	4	3	1	2	1	13%	25%		50%
NORTH CAROLINA															
EDI Subtotal		867	0	867	490	68	309	101	55	46	208	28%	67.31%		79.09%
TAG Subtotal		0	77	77	42	6	29	14	7	7	15	23%	51.72%		68.18%
TOTAL INTERFACES		867	77	944	532	74	338	115	62	53	223	27%	65.98%		78.25%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY-LNP)
REPORT PERIOD: SEPTEMBER, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING											FLOWTHROUGH	
Company Info		LESOG												
SEPTEMBER, 2001														
Name	RESH / OCN	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
SOUTH CAROLINA														
EDI Subtotal	311	0	311	159	20	20	132	35	15	20	97	36%	73.48%	86.61%
TAG Subtotal	0	291	291	272	9	9	10	3	0	3	7	3%	70%	100%
TOTAL INTERFACES	311	291	602	431	29	29	142	38	15	23	104	19%	73.24%	87.39%
TENNESSEE														
EDI Subtotal	332	0	332	141	31	31	160	59	44	15	101	35%	63.13%	69.66%
TAG Subtotal	0	100	100	81	6	6	13	2	0	2	11	12%	84.62%	100%
TOTAL INTERFACES	332	100	432	222	37	37	173	61	44	17	112	30%	64.74%	71.79%
UNKNOWN														
EDI Subtotal	3	0	3	0	1	1	2	1	0	1	1	100%	50%	100%
TAG Subtotal	0	0	0	0	0	0	0	0	0	0	0	%	%	%
TOTAL INTERFACES	3	0	3	0	1	1	2	1	0	1	1	100%	50%	100%
BELL SOUTH REGION														
EDI Subtotal	7,965	0	7,965	3,562	564	564	3,839	789	411	378	3,050	43%	79.45%	88.12%
TAG Subtotal	0	4,385	4,385	2,639	324	324	1,422	431	195	236	991	26%	69.69%	83.56%
TOTAL INTERFACES	7,965	4,385	12,350	6,201	888	888	5,261	1,220	606	614	4,041	37%	76.81%	86.96%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY-LNP)
REPORT PERIOD: OCTOBER, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH					
Company Info		LESOG												Percent Achieved Flowthrough	Base Calculation	Percent Flow Through			
				Manual		Rejects		Validated		Errors									
				Total Manual Fallout		Auto Clarification		LSR's		Total System Fallout		BST Caused Fallout					CLEC Caused Fallout		Issued SO's
Name	RESH / OCN	EDI	TAG	Total Mech LSR's															
ALABAMA																			
EDI Subtotal		77	0	77	39	12	26	9	6	3	17	27%	65.38%	73.91%					
TAG Subtotal		0	1,003	1,003	901	65	37	8	6	2	29	3%	78.38%	82.86%					
TOTAL INTERFACES		77	1,003	1,080	940	77	63	17	12	5	46	5%	73.02%	79.31%					
FLORIDA																			
EDI Subtotal		4,292	0	4,292	1,224	444	2,624	599	210	389	2,025	59%	77.17%	90.6%					
TAG Subtotal		0	3,490	3,490	1,433	362	1,695	501	279	222	1,194	41%	70.44%	81.06%					
TOTAL INTERFACES		4,292	3,490	7,782	2,657	806	4,319	1,100	489	611	3,219	51%	74.53%	86.81%					
GEORGIA																			
EDI Subtotal		4,209	0	4,209	844	328	3,037	355	145	210	2,682	73%	88.31%	94.87%					
TAG Subtotal		0	888	888	620	101	167	47	28	19	120	16%	71.86%	81.08%					
TOTAL INTERFACES		4,209	888	5,097	1,464	429	3,204	402	173	229	2,802	63%	87.45%	94.18%					
KENTUCKY																			
EDI Subtotal		1,153	0	1,153	104	104	945	84	49	35	861	85%	91.11%	94.62%					
TAG Subtotal		0	2	2	2	0	0	0	0	0	0	0%	0%	0%					
TOTAL INTERFACES		1,153	2	1,155	106	104	945	84	49	35	861	85%	91.11%	94.62%					
LOUISIANA																			
EDI Subtotal		123	0	123	39	37	47	13	5	8	34	44%	72.34%	87.18%					
TAG Subtotal		0	422	422	76	31	315	64	49	15	251	67%	79.68%	83.67%					
TOTAL INTERFACES		123	422	545	115	68	362	77	54	23	285	63%	78.73%	84.07%					
MISSISSIPPI																			
EDI Subtotal		15	0	15	6	4	5	5	2	3	0	0%	0%	0%					
TAG Subtotal		0	9	9	3	2	4	2	2	0	2	29%	50%	50%					
TOTAL INTERFACES		15	9	24	9	6	9	7	4	3	2	13%	22.22%	33.33%					
NORTH CAROLINA																			
EDI Subtotal		1,084	0	1,084	530	152	402	158	85	73	244	28%	60.7%	74.16%					
TAG Subtotal		0	183	183	66	21	96	30	18	12	66	44%	68.75%	78.57%					
TOTAL INTERFACES		1,084	183	1,267	596	173	498	188	103	85	310	31%	62.25%	75.06%					

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY-LNP)
REPORT PERIOD: OCTOBER, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH	
Company Info		LESOG													
OCTOBER, 2001															
Name	RESH / OCN	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	LSR's	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
SOUTH CAROLINA															
EDI Subtotal		415	0	415	202	42	171	171	64	40	24	107	31%	62.57%	72.79%
TAG Subtotal		0	317	317	268	28	21	21	6	4	2	15	5%	71.43%	78.95%
TOTAL INTERFACES		415	317	732	470	70	192	192	70	44	26	122	19%	63.54%	73.49%
TENNESSEE															
EDI Subtotal		369	0	369	150	48	171	171	45	25	20	126	42%	73.68%	83.44%
TAG Subtotal		0	108	108	96	3	9	9	2	0	2	7	7%	77.78%	100%
TOTAL INTERFACES		369	108	477	246	51	180	180	47	25	22	133	33%	73.89%	84.18%
UNKNOWN															
EDI Subtotal		10	0	10	3	0	7	7	2	0	2	5	63%	71.43%	100%
TAG Subtotal		0	0	0	0	0	0	0	0	0	0	0	%	%	%
TOTAL INTERFACES		10	0	10	3	0	7	7	2	0	2	5	63%	71.43%	100%
BELL SOUTH REGION															
EDI Subtotal		11,747	0	11,747	3,141	1,171	7,435	7,435	1,334	567	767	6,101	62%	82.06%	91.50%
TAG Subtotal		0	6,422	6,422	3,465	613	2,344	2,344	660	386	274	1,684	30%	71.84%	81.35%
TOTAL INTERFACES		11,747	6,422	18,169	6,606	1,784	9,779	9,779	1,994	953	1,041	7,785	51%	79.61%	89.09%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY-LNP)
REPORT PERIOD: NOVEMBER, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH	
Company Info		LESOG											
NOVEMBER, 2001													
Name	RESH / OCN	EDI	TAG	Total Mech LSR's	Manual	Rejects	Validated	Errors		Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
								Total Manual Fallout	Auto Clarification				
ALABAMA													
EDI Subtotal		50	0	50	32	4	14	6	5	8	18%	57.14%	61.54%
TAG Subtotal		0	811	811	727	45	39	6	1	33	4%	84.62%	97.06%
TOTAL INTERFACES		50	811	861	759	49	53	12	6	41	5%	77.36%	87.23%
FLORIDA													
EDI Subtotal		7,506	0	7,506	1,730	836	4,940	1,071	324	747	65%	78.32%	92.27%
TAG Subtotal		0	3,067	3,067	1,355	408	1,304	399	204	905	37%	69.4%	81.61%
TOTAL INTERFACES		7,506	3,067	10,573	3,085	1,244	6,244	1,470	528	4,774	57%	76.46%	90.04%
GEORGIA													
EDI Subtotal		4,686	0	4,686	1,113	322	3,251	324	95	229	71%	90.03%	96.86%
TAG Subtotal		0	987	987	716	96	175	43	25	18	15%	75.43%	84.08%
TOTAL INTERFACES		4,686	987	5,673	1,829	418	3,426	367	120	247	61%	89.29%	96.23%
KENTUCKY													
EDI Subtotal		1,236	0	1,236	75	63	1,098	133	102	965	85%	87.89%	90.44%
TAG Subtotal		0	0	0	0	0	0	0	0	0	%	%	%
TOTAL INTERFACES		1,236	0	1,236	75	63	1,098	133	102	965	85%	87.89%	90.44%
LOUISIANA													
EDI Subtotal		77	0	77	22	15	40	16	7	9	45%	60%	77.42%
TAG Subtotal		0	388	388	80	44	264	61	48	13	61%	76.89%	80.88%
TOTAL INTERFACES		77	388	465	102	59	304	77	55	22	59%	74.67%	80.5%
MISSISSIPPI													
EDI Subtotal		11	0	11	5	3	3	3	3	0	0%	0%	0%
TAG Subtotal		0	17	17	14	0	3	1	1	2	12%	66.67%	66.67%
TOTAL INTERFACES		11	17	28	19	3	6	4	4	2	8%	33.33%	33.33%
NORTH CAROLINA													
EDI Subtotal		946	0	946	443	140	363	103	58	45	34%	71.63%	81.76%
TAG Subtotal		0	114	114	32	21	61	18	14	4	48%	70.49%	75.44%
TOTAL INTERFACES		946	114	1,060	475	161	424	121	72	49	36%	71.46%	80.8%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY-LNP)
REPORT PERIOD: NOVEMBER, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESOG															
				Manual		Rejects		Validated		Errors							
				Total Mech LSR's		Auto Clarification		LSR's		Total System Fallout		CLEC Caused Fallout		Issued SO's		Percent Achieved Flowthrough	
Name		RESH / OCN	EDI	TAG													Percent Flow Through
SOUTH CAROLINA																	
EDI Subtotal			341	0	341		34	161	35	16	19	126	44%	78.26%			88.73%
TAG Subtotal			0	292	292		22	24	5	2	3	19	7%	79.17%			90.48%
TOTAL INTERFACES			341	292	633		56	185	40	18	22	145	26%	78.38%			88.96%
TENNESSEE																	
EDI Subtotal			438	0	438		70	149	41	20	21	108	31%	72.48%			84.38%
TAG Subtotal			0	61	61		4	10	3	0	3	7	13%	70%			100%
TOTAL INTERFACES			438	61	499		74	159	44	20	24	115	29%	72.33%			85.19%
UNKNOWN																	
EDI Subtotal			6	0	6		0	5	1	0	1	4	80%	80%			100%
TAG Subtotal			0	0	0		0	0	0	0	0	0	%	%			%
TOTAL INTERFACES			6	0	6		0	5	1	0	1	4	80%	80%			100%
BELLSOUTH REGION																	
EDI Subtotal			15,297	0	15,297		1,487	10,024	1,733	630	1,103	8,291	65%	82.71%			92.94%
TAG Subtotal			0	5,737	5,737		640	1,880	536	295	241	1,344	28%	71.49%			82.00%
TOTAL INTERFACES			15,297	5,737	21,034		2,127	11,904	2,269	925	1,344	9,635	55%	80.94%			91.24%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY-LNP)
REPORT PERIOD: DECEMBER, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH	
Company Info		LESOG													
DECEMBER, 2001															
Name	RESH / OCN	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Validated	Errors			CLEC Caused Fallout	Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
								Manual	Rejects						
ALABAMA															
EDI Subtotal		29	0	29	14	6	9	5	1	3	14%	33.33%	37.5%		
TAG Subtotal		0	859	859	751	68	40	4	3	33	4%	82.5%	89.19%		
TOTAL INTERFACES		29	859	888	765	74	49	9	4	36	4%	73.47%	80%		
FLORIDA															
EDI Subtotal		6,391	0	6,391	1,722	544	4,125	459	496	3,170	59%	76.85%	87.35%		
TAG Subtotal		0	2,791	2,791	1,391	349	1,051	186	179	686	30%	65.27%	78.67%		
TOTAL INTERFACES		6,391	2,791	9,182	3,113	893	5,176	645	675	3,856	51%	74.5%	85.67%		
GEORGIA															
EDI Subtotal		3,729	0	3,729	1,218	213	2,298	100	175	2,023	61%	88.03%	95.29%		
TAG Subtotal		0	905	905	601	94	210	30	28	152	19%	72.38%	83.52%		
TOTAL INTERFACES		3,729	905	4,634	1,819	307	2,508	130	203	2,175	53%	86.72%	94.36%		
KENTUCKY															
EDI Subtotal		800	0	800	102	95	603	44	16	543	79%	90.05%	92.5%		
TAG Subtotal		0	0	0	0	0	0	0	0	0	%	%	%		
TOTAL INTERFACES		800	0	800	102	95	603	44	16	543	79%	90.05%	92.5%		
LOUISIANA															
EDI Subtotal		90	0	90	26	24	40	7	6	27	45%	67.5%	79.41%		
TAG Subtotal		0	277	277	104	22	151	23	7	121	49%	80.13%	84.03%		
TOTAL INTERFACES		90	277	367	130	46	191	30	13	148	48%	77.49%	83.15%		
MISSISSIPPI															
EDI Subtotal		35	0	35	17	4	14	12	1	1	3%	7.14%	7.69%		
TAG Subtotal		0	1	1	0	0	1	0	0	1	100%	100%	100%		
TOTAL INTERFACES		35	1	36	17	4	15	12	1	2	6%	13.33%	14.29%		
NORTH CAROLINA															
EDI Subtotal		760	0	760	310	70	380	111	44	225	35%	59.21%	66.96%		
TAG Subtotal		0	135	135	57	25	53	5	6	42	40%	79.25%	89.36%		
TOTAL INTERFACES		760	135	895	367	95	433	116	50	267	36%	61.66%	69.71%		

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY-LNP)
REPORT PERIOD: DECEMBER, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH		
Company Info		LESOG												
DECEMBER, 2001														
Name	RESH / OCN	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	LSR's	Total System Fallout	Errors		Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
									Manual	Rejects				
SOUTH CAROLINA														
EDI Subtotal		288	0	288	118	28	142	28	21	7	114	45%	80.28%	84.44%
TAG Subtotal		0	331	331	251	40	40	4	2	2	36	12%	90%	94.74%
TOTAL INTERFACES		288	331	619	369	68	182	32	23	9	150	28%	82.42%	86.71%
TENNESSEE														
EDI Subtotal		324	0	324	168	34	122	32	18	14	90	33%	73.77%	83.33%
TAG Subtotal		0	60	60	47	4	9	3	1	2	6	11%	66.67%	85.71%
TOTAL INTERFACES		324	60	384	215	38	131	35	19	16	96	29%	73.28%	83.48%
UNKNOWN														
EDI Subtotal		2	0	2	1	0	1	0	0	0	1	50%	100%	100%
TAG Subtotal		0	0	0	0	0	0	0	0	0	0	%	%	%
TOTAL INTERFACES		2	0	2	1	0	1	0	0	0	1	50%	100%	100%
BELLSOUTH REGION														
EDI Subtotal		12,448	0	12,448	3,696	1,018	7,734	1,537	777	760	6,197	58%	80.13%	88.86%
TAG Subtotal		0	5,359	5,359	3,202	602	1,555	478	251	227	1,077	24%	69.26%	81.10%
TOTAL INTERFACES		12,448	5,359	17,807	6,898	1,620	9,289	2,015	1,028	987	7,274	48%	78.31%	87.62%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY)
REPORT PERIOD: January, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
JANUARY, 2001		Mechanized Interface Used														
Name		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Rejects Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	Errors BST Caused Fallout	CLEC Caused Fallout	Issued SO's			
ALABAMA																
	EDI Subtotal		799		799	184	231	38	346	57	29	28	289	57.57%	83.53%	90.88%
	TAG Subtotal			6,386	6,386	519	1,259	93	4,515	1,034	838	196	3,481	71.95%	77.10%	80.60%
	LENS Subtotal	17,346			17,346	1,324	1,689	110	14,223	1,784	1,566	218	12,439	81.15%	87.46%	88.82%
	TOTAL INTERFACES	17,346	799	6,386	24,531	2,027	3,179	241	19,084	2,875	2,433	442	16,209	78.42%	84.94%	86.95%
FLORIDA																
	EDI Subtotal		4,885		4,885	628	1,646	61	2,550	334	241	93	2,216	71.83%	86.90%	90.19%
	TAG Subtotal			8,176	8,176	820	1,261	84	6,011	833	627	206	5,178	78.16%	86.14%	89.20%
	LENS Subtotal	44,721			44,721	4,686	5,074	261	34,700	6,054	5,191	863	28,646	74.36%	82.55%	84.66%
	TOTAL INTERFACES	44,721	4,885	8,176	57,782	6,134	7,981	406	43,261	7,221	6,059	1,162	36,040	74.72%	83.31%	85.61%
GEORGIA																
	EDI Subtotal		7,816		7,816	958	1,216	93	5,549	453	309	144	5,096	80.09%	91.84%	94.28%
	TAG Subtotal			14,998	14,998	1,447	2,359	152	11,040	1,569	1,065	504	9,471	79.04%	85.79%	89.89%
	LENS Subtotal	38,977			38,977	3,413	3,952	246	31,366	4,165	3,488	677	27,201	79.76%	86.72%	88.63%
	TOTAL INTERFACES	38,977	7,816	14,998	61,791	5,818	7,527	491	47,955	6,187	4,862	1,325	41,768	79.64%	87.10%	89.57%
KENTUCKY																
	EDI Subtotal		207		207	3	51	1	152	12	5	7	140	94.59%	92.11%	96.55%
	TAG Subtotal			2,248	2,248	281	474	22	1,471	317	229	88	1,154	69.35%	78.45%	83.44%
	LENS Subtotal	8,813			8,813	708	771	56	7,278	1,268	1,128	140	6,010	76.60%	82.58%	84.20%
	TOTAL INTERFACES	8,813	207	2,248	11,268	992	1,296	79	8,901	1,597	1,362	235	7,304	75.63%	82.06%	84.28%
LOUISIANA																
	EDI Subtotal		944		944	168	210	20	546	92	50	42	454	67.56%	83.15%	90.08%
	TAG Subtotal			5,472	5,472	396	1,096	48	3,932	342	262	80	3,590	84.51%	91.30%	93.20%
	LENS Subtotal	25,668			25,668	1,699	2,727	74	21,168	1,794	1,584	210	19,374	85.51%	91.52%	92.44%
	TOTAL INTERFACES	25,668	944	5,472	32,084	2,263	4,033	142	25,646	2,228	1,896	332	23,418	84.92%	91.31%	92.51%
MISSISSIPPI																
	EDI Subtotal		582		582	139	144	8	291	37	15	22	254	62.25%	87.29%	94.42%
	TAG Subtotal			8,422	8,422	201	428	69	7,724	209	156	53	7,515	95.46%	97.29%	97.97%
	LENS Subtotal	12,275			12,275	831	1,286	61	10,097	1,353	1,193	160	8,744	81.20%	86.60%	87.99%
	TOTAL INTERFACES	12,275	582	8,422	21,279	1,171	1,858	138	18,112	1,599	1,364	235	16,513	86.69%	91.17%	92.37%
NORTH CAROLINA																
	EDI Subtotal		1,039		1,039	468	103	59	409	272	250	22	137	16.02%	33.50%	35.40%
	TAG Subtotal			4,201	4,201	662	919	37	2,583	498	364	134	2,085	67.02%	80.72%	85.14%
	LENS Subtotal	13,132			13,132	737	1,121	47	11,227	1,609	1,439	170	9,618	81.55%	85.67%	86.99%
	TOTAL INTERFACES	13,132	1,039	4,201	18,372	1,867	2,143	143	14,219	2,379	2,063	326	11,840	75.13%	83.27%	85.22%

AGGREGATE ORDER TYPES		LSR PROCESSING						FLOWTHROUGH								
Company Info		LESOG														
		Mechanized Interface Used			Rejects			Validated		Errors			Percent Achieved Flowthrough		Percent Flow Through	
		Total Mech LSR's		Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSP's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's	Base Calculation				
LENS	EDI	TAG														
SOUTH CAROLINA			215		215	49	57	29	80	39	24	15	41	35.96%	51.25%	63.08%
	EDJ Subtotal															
	TAG Subtotal			3,845	3,845	333	577	30	2,905	323	256	67	2,582	81.43%	88.88%	90.93%
	LENS Subtotal	14,541			14,541	922	1,213	46	12,360	1,992	1,577	115	10,868	81.02%	86.31%	87.12%
	TOTAL INTERFACES	14,541	215	3,845	18,601	1,304	1,847	105	15,345	2,954	1,857	197	13,291	80.79%	86.61%	87.74%
TENNESSEE			1,264		1,264	336	267	24	637	60	36	24	577	60.80%	90.58%	94.13%
	EDJ Subtotal															
	TAG Subtotal			4,032	4,032	424	607	29	2,972	545	449	96	2,427	73.55%	81.66%	84.39%
	LENS Subtotal	11,927			11,927	764	1,125	32	10,006	885	790	95	9,121	85.44%	91.16%	92.03%
	TOTAL INTERFACES	11,927	1,264	4,032	17,223	1,524	1,999	85	13,615	1,490	1,275	215	12,125	81.24%	89.06%	90.49%
UNKNOWN			2		2	0	2	0	0	0	0	0	0	0.00%	0.00%	0.00%
	EDJ Subtotal															
	TAG Subtotal			1	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
	LENS Subtotal	0			0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
	TOTAL INTERFACES	0	2	1	3	0	2	0	1	1	1	0	0	0.00%	0.00%	0.00%
BELL SOUTH REGION			17,763	0	17,763	2,933	3,927	333	10,560	1,356	959	397	9,204	70.28%	87.16%	90.56%
	EDJ Subtotal	0														
	TAG Subtotal	0		57,781	57,781	5,083	8,980	564	43,154	5,671	4,247	1,424	37,483	80.07%	86.86%	89.82%
	LENS Subtotal	187,400	0		187,400	15,084	18,958	933	152,425	20,604	17,956	2,648	131,821	79.96%	86.48%	88.01%
	TOTAL INTERFACES	187,400	17,763	57,781	262,934	23,100	31,865	1,830	206,139	27,631	23,162	4,469	178,508	79.42%	86.60%	88.51%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY)
REPORT PERIOD: February, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG										Percent Achieved Flowthrough		Base Calculation	Percent Flow Through	
FEBRUARY, 2001	Name	Mechanized Interface Used				Manual	Rejects	Pending Supps (Z Status)	Validated	Errors		Total System Fallout	CLEC Caused Fallout	Issued SO's		
		RESH / OCN	LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	LSR's	BST Caused Fallout						

UNABLE TO PROVIDE

REPORT PERIOD: March, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH		
Company Info		LESOG												
		Mechanized Interface Used					Rejects			Errors				
		Total Mech LSR's		Manual	Total Manual	Auto	Pending Supps (Z Status)	Validated	Total System	BST Caused	CLEC	Issued SO's		
Name		LENS	EDI	TAG	Fallout	Classification		LSR's	Fallout	Fallout	Caused			
													Percent Achieved Flowthrough	
													Base Calculation	
													Percent Flow Through	

REPORT PERIOD: March, 2001

BELL SOUTH REGION

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY)
REPORT PERIOD: April, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
		Mechanized Interface Used					Errors									
APRIL, 2001	Name					Manual	Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's			
		LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification									
ALABAMA																
	EDI Subtotal		1,666		1,666	301	467	30	868	175	92	83	693	63.81%	79.84%	88.28%
	TAG Subtotal			3,262	3,262	343	440	32	2,447	625	497	128	1,822	68.44%	74.46%	78.57%
	LENS Subtotal	13,965			13,965	1,096	1,192	65	11,612	1,102	878	224	10,510	84.19%	90.51%	92.29%
	TOTAL INTERFACES	13,965	1,666	3,262	18,893	1,740	2,099	127	14,927	1,902	1,467	435	13,025	80.24%	87.26%	89.88%
FLORIDA																
	EDI Subtotal		12,551		12,551	950	3,091	207	8,303	2,365	1,227	1,138	5,938	73.17%	71.52%	82.88%
	TAG Subtotal			5,643	5,643	585	664	56	4,338	1,052	878	174	3,286	69.19%	75.75%	78.91%
	LENS Subtotal	52,095			52,095	5,388	5,962	210	40,535	7,959	6,334	1,625	32,576	73.54%	80.37%	83.72%
	TOTAL INTERFACES	52,095	12,551	5,643	70,289	6,923	9,717	473	53,176	11,376	8,439	2,937	41,800	73.13%	78.61%	83.20%
GEORGIA																
	EDI Subtotal		15,425		15,425	1,132	3,091	56	11,146	3,143	753	2,390	8,003	80.94%	71.80%	91.40%
	TAG Subtotal			11,393	11,393	1,097	1,566	52	8,678	2,059	1,394	665	6,619	72.66%	76.27%	82.60%
	LENS Subtotal	31,245			31,245	2,836	3,014	193	25,202	2,910	2,123	787	22,292	81.80%	88.45%	91.30%
	TOTAL INTERFACES	31,245	15,425	11,393	58,063	5,065	7,671	301	45,026	8,112	4,270	3,842	36,914	79.82%	81.98%	89.63%
KENTUCKY																
	EDI Subtotal		989		989	52	203	1	733	96	53	43	637	85.85%	86.90%	92.32%
	TAG Subtotal			1,974	1,974	264	275	7	1,428	345	268	77	1,083	67.06%	75.84%	80.16%
	LENS Subtotal	8,322			8,322	600	834	38	6,850	865	722	143	5,985	81.91%	87.37%	89.24%
	TOTAL INTERFACES	8,322	989	1,974	11,285	916	1,312	46	9,011	1,306	1,043	263	7,705	79.73%	85.51%	88.08%
LOUISIANA																
	EDI Subtotal		2,594		2,594	213	779	16	1,586	168	102	66	1,418	81.82%	88.41%	93.29%
	TAG Subtotal			3,596	3,596	232	512	17	2,835	329	221	108	2,506	84.69%	88.40%	91.90%
	LENS Subtotal	21,203			21,203	1,468	2,840	77	16,818	1,521	1,225	296	15,297	85.03%	90.96%	92.59%
	TOTAL INTERFACES	21,203	2,594	3,596	27,393	1,913	4,131	110	21,239	2,018	1,548	470	19,221	84.74%	90.50%	92.55%
MISSISSIPPI																
	EDI Subtotal		1,257		1,257	140	318	15	784	186	106	80	598	70.85%	76.28%	84.94%
	TAG Subtotal			7,199	7,199	124	425	11	6,639	352	259	93	6,287	94.26%	94.70%	96.04%
	LENS Subtotal	11,411			11,411	874	831	57	9,649	1,206	903	303	8,443	82.61%	87.50%	90.34%
	TOTAL INTERFACES	11,411	1,257	7,199	19,867	1,138	1,574	83	17,072	1,744	1,268	476	15,328	86.43%	89.78%	92.36%
NORTH CAROLINA																
	EDI Subtotal		3,600		3,600	568	605	48	2,379	377	259	118	2,002	70.77%	84.15%	88.54%
	TAG Subtotal			1,992	1,992	366	292	16	1,318	343	270	73	975	60.52%	73.98%	78.31%
	LENS Subtotal	11,903			11,903	774	1,105	64	9,960	1,665	1,407	258	8,295	79.18%	83.28%	85.50%
	TOTAL INTERFACES	11,903	3,600	1,992	17,495	1,708	2,002	128	13,657	2,385	1,936	449	11,272	75.57%	82.54%	85.34%

88.54%

78.31%

85.50%

85.34%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY)
REPORT PERIOD: April, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING											FLOWTHROUGH				
Company Info		LESOG															
Name	APRIL, 2001	Mechanized Interface Used						Errors					Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
		LENS	EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout					
SOUTH CAROLINA																	
	EDI Subtotal		2,224		2,224	147	787	21	1,289	170	69	101	1,099	83.57%	86.60%	84.09%	
	TAG Subtotal			2,222	2,222	218	324	13	1,667	400	322	78	1,267	70.12%	76.00%	79.74%	
	LENS Subtotal	12,363			12,363	1,434	967	30	9,932	1,141	1,000	141	8,791	78.32%	88.51%	89.79%	
	TOTAL INTERFACES	12,363	2,224	2,222	16,809	1,799	2,078	64	12,868	1,711	1,391	320	11,167	77.77%	86.70%	88.91%	
TENNESSEE																	
	EDI Subtotal		3,380		3,380	678	686	34	1,982	323	217	106	1,659	64.96%	83.70%	88.43%	
	TAG Subtotal			3,182	3,182	447	405	19	2,311	589	478	111	1,722	65.05%	74.51%	78.27%	
	LENS Subtotal	11,486			11,486	1,050	974	43	9,419	955	709	246	8,464	82.79%	89.86%	92.27%	
	TOTAL INTERFACES	11,486	3,380	3,182	18,048	2,175	2,065	96	13,712	1,867	1,404	463	11,845	76.80%	86.38%	89.40%	
UNKNOWN																	
	EDI Subtotal		2		2	0	1	0	1	0	0	0	1	100.00%	100.00%	100.00%	
	TAG Subtotal			7	7	0	1	0	6	4	2	2	2	50.00%	33.33%	50.00%	
	LENS Subtotal	0			0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
	TOTAL INTERFACES	0	2	7	9	0	2	0	7	4	2	2	3	60.00%	42.86%	60.00%	
BELLSOUTH REGION																	
	EDI Subtotal	0	43,688	0	43,688	4,181	10,028	428	29,051	7,003	2,878	4,125	22,048	75.75%	75.89%	88.45%	
	TAG Subtotal	0	0	40,470	40,470	3,676	4,904	223	31,667	6,098	4,589	1,509	25,569	75.57%	80.74%	84.78%	
	LENS Subtotal	173,993	0	0	173,993	15,520	17,719	777	139,977	19,324	15,301	4,023	120,653	79.65%	86.19%	88.75%	
	TOTAL INTERFACES	173,993	43,688	40,470	258,151	23,377	32,651	1,428	200,695	32,425	22,768	9,657	168,270	78.48%	83.84%	88.08%	

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY)
REPORT PERIOD: May, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH			
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
MAY, 2001	Mechanized Interface Used														
	Manual		Rejects		Pending Supps (Z Status)	Validated		Errors		CLEC Caused Fallout	Issued SO's				
	LENS	EDI	TAG	Total Mech LSR's		Manual Fallout	Auto Classification	Total System Fallout	BST Caused Fallout						
Name															
ALABAMA															
EDI Subtotal		2,692		2,692	347	641	9	1,695	167	113	54	1,528	76.86%	90.15%	93.11%
TAG Subtotal			4,517	4,517	404	736	35	3,342	1,208	1,019	189	2,134	59.89%	63.85%	67.68%
LENS Subtotal	21,390			21,390	1,534	1,493	51	18,312	1,260	1,009	251	17,052	87.02%	93.12%	94.41%
TOTAL INTERFACES	21,390	2,692	4,517	28,599	2,285	2,870	95	23,349	2,635	2,141	494	20,714	82.39%	88.71%	90.63%
FLORIDA															
EDI Subtotal		13,153		13,153	663	2,896	25	9,569	2,345	1,094	1,251	7,224	80.44%	75.49%	86.95%
TAG Subtotal			8,126	8,126	683	1,113	85	6,245	2,108	1,778	330	4,137	62.70%	66.24%	69.94%
LENS Subtotal	81,044			81,044	6,342	9,302	281	65,119	13,263	10,907	2,356	51,856	75.04%	79.63%	82.62%
TOTAL INTERFACES	81,044	13,153	8,126	102,323	7,688	13,311	391	80,933	17,716	13,779	3,937	63,217	74.65%	78.11%	82.10%
GEORGIA															
EDI Subtotal		21,284		21,284	1,322	3,712	37	16,213	3,178	1,448	1,730	13,035	82.47%	80.40%	90.00%
TAG Subtotal			14,144	14,144	1,235	1,805	92	11,012	4,011	3,039	972	7,001	62.09%	63.58%	69.73%
LENS Subtotal	40,358			40,358	3,524	3,353	240	33,241	5,083	4,086	997	28,158	78.72%	84.71%	87.33%
TOTAL INTERFACES	40,358	21,284	14,144	75,786	6,081	8,870	369	60,466	12,272	8,573	3,699	48,194	76.68%	79.70%	84.90%
KENTUCKY															
EDI Subtotal		1,380		1,380	75	255	1	1,049	73	38	35	976	89.62%	93.04%	96.25%
TAG Subtotal			2,572	2,572	298	475	14	1,785	572	462	110	1,213	61.48%	67.96%	72.42%
LENS Subtotal	11,770			11,770	984	920	69	9,797	1,128	902	226	8,669	82.13%	88.49%	90.58%
TOTAL INTERFACES	11,770	1,380	2,572	15,722	1,357	1,650	84	12,631	1,773	1,402	371	10,858	79.74%	85.96%	88.56%
LOUISIANA															
EDI Subtotal		4,395		4,395	342	1,059	2	2,992	227	120	107	2,765	85.69%	92.41%	95.84%
TAG Subtotal			4,162	4,162	295	393	18	3,456	275	191	84	3,181	86.75%	92.04%	94.34%
LENS Subtotal	35,494			35,494	3,019	3,515	105	28,855	2,723	1,969	754	26,132	83.97%	90.56%	92.99%
TOTAL INTERFACES	35,494	4,395	4,162	44,051	3,656	4,967	125	35,303	3,225	2,280	945	32,078	84.35%	90.86%	93.36%
MISSISSIPPI															
EDI Subtotal		2,196		2,196	247	481	6	1,462	240	152	88	1,222	75.39%	83.58%	88.94%
TAG Subtotal			8,505	8,505	124	314	18	8,049	482	380	102	7,567	93.76%	94.01%	95.22%
LENS Subtotal	14,124			14,124	1,157	1,037	75	11,855	1,605	1,264	341	10,250	80.89%	86.46%	89.02%
TOTAL INTERFACES	14,124	2,196	8,505	24,825	1,528	1,832	99	21,366	2,327	1,796	531	19,039	85.14%	88.11%	91.35%
NORTH CAROLINA															
EDI Subtotal		4,958		4,958	558	820	14	3,566	502	375	127	3,064	76.66%	85.92%	89.10%
TAG Subtotal			3,044	3,044	430	521	26	2,067	759	615	144	1,308	55.59%	63.28%	68.02%
LENS Subtotal	16,145			16,145	1,125	1,252	117	13,651	2,352	1,990	362	11,299	78.39%	82.77%	85.03%
TOTAL INTERFACES	16,145	4,958	3,044	24,147	2,113	2,593	157	19,284	3,613	2,980	633	15,671	75.47%	81.26%	84.02%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY)
REPORT PERIOD: May, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH			
Company Info		LESOG										Percent Achieved Flowthrough		Base Calculation	Percent Flow Through
		Mechanized Interface Used					Rejects		Validated		Errors		Issued SO's		
Name	MAY, 2001	LENS			TAG		Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout		BST Caused Fallout	
		LENS	EDI	TAG	Total Mech LSR's	Manual Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's		
SOUTH CAROLINA															
	EDI Subtotal		2,995		2,995	182	825	14	1,974	188	99	89	1,786	86.41%	94.75%
	TAG Subtotal			2,644	2,644	243	298	8	2,085	536	436	100	1,559	69.66%	74.42%
	LENS Subtotal	14,589			14,589	1,316	1,084	55	12,134	1,751	1,580	171	10,383	78.19%	86.78%
	TOTAL INTERFACES	14,589	2,995	2,644	20,228	1,741	2,207	77	16,203	2,475	2,115	360	13,728	78.07%	86.65%
TENNESSEE															
	EDI Subtotal		4,661		4,661	617	991	16	3,037	309	215	94	2,728	76.63%	89.83%
	TAG Subtotal			4,018	4,018	561	561	37	2,859	891	781	110	1,968	59.46%	68.84%
	LENS Subtotal	16,618			16,618	1,961	1,193	58	13,406	1,271	954	317	12,135	80.63%	90.52%
	TOTAL INTERFACES	16,618	4,661	4,018	25,297	3,139	2,745	111	19,302	2,471	1,950	521	16,831	76.78%	87.20%
UNKNOWN															
	EDI Subtotal		3		3	0	2	0	1	1	0	1	0	0.00%	0.00%
	TAG Subtotal			1	1	0	0	0	1	1	0	1	0	0.00%	0.00%
	LENS Subtotal	0			0	0	0	0	0	0	0	0	0	0.00%	0.00%
	TOTAL INTERFACES	0	3	1	4	0	2	0	2	2	0	2	0	0.00%	0.00%
BELL SOUTH REGION															
	EDI Subtotal	0	57,717	0	57,717	4,353	11,682	124	41,558	7,230	3,654	3,576	34,328	81.09%	82.60%
	TAG Subtotal	0	0	51,733	51,733	4,273	6,216	333	40,911	10,843	8,701	2,142	30,068	69.86%	77.50%
	LENS Subtotal	251,532	0	0	251,532	20,962	23,149	1,051	206,370	30,436	24,661	5,775	175,934	79.41%	86.25%
	TOTAL INTERFACES	251,532	57,717	51,733	360,982	29,588	41,047	1,508	288,839	48,509	37,016	11,493	240,330	78.30%	83.21%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY)
REPORT PERIOD: June, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
Company Info		LESOG												Percent Achieved Flowthrough	Base Calculation	
JUNE, 2001		Mechanized Interface Used														
Name	LENS	EDI	TAG	Total Mech LSR's	Manual		Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	Errors		Issued SO's		Percent Flow Through	
					Total Manual Fallout	Auto Classification					BST Caused Fallout	CLEC Caused Fallout				
ALABAMA																
EDI Subtotal		2,016		2,016	443	389	4	1,180	374	297	77	806	52.13%	68.31%	73.07%	
TAG Subtotal			4,196	4,196	376	629	30	3,161	1,050	867	183	2,111	62.94%	66.78%	70.89%	
LENS Subtotal	17,227			17,227	1,585	1,166	74	14,422	1,695	1,401	294	12,727	81.10%	88.25%	90.08%	
TOTAL INTERFACES	17,227	2,016	4,196	23,439	2,384	2,184	108	18,763	3,119	2,555	554	15,644	75.97%	83.38%	85.91%	
FLORIDA																
EDI Subtotal		11,986		11,986	773	2,184	14	9,015	3,220	1,878	1,342	5,795	68.61%	64.29%	75.52%	
TAG Subtotal			7,577	7,577	657	776	130	6,014	2,252	1,637	415	3,762	60.13%	62.55%	67.19%	
LENS Subtotal	64,997			64,997	6,489	6,977	381	51,150	14,570	11,145	3,425	36,580	67.47%	71.52%	76.65%	
TOTAL INTERFACES	64,997	11,986	7,577	84,560	7,919	9,937	525	66,179	20,042	14,860	5,182	46,137	66.95%	69.72%	75.44%	
GEORGIA																
EDI Subtotal		32,942		32,942	1,608	4,608	33	26,693	8,938	4,394	4,544	17,755	74.74%	66.52%	80.16%	
TAG Subtotal			12,951	12,951	1,006	1,552	116	10,277	3,818	2,670	1,148	6,459	63.73%	62.85%	70.75%	
LENS Subtotal	37,099			37,099	3,596	3,395	199	29,909	3,856	2,871	985	26,053	80.11%	87.11%	90.07%	
TOTAL INTERFACES	37,099	32,942	12,951	82,992	6,210	9,555	348	66,879	16,612	9,935	6,877	50,267	75.69%	75.16%	83.50%	
KENTUCKY																
EDI Subtotal		853		853	66	146	1	640	119	89	30	521	77.07%	81.41%	85.41%	
TAG Subtotal			1,652	1,652	202	194	16	1,240	436	301	135	804	61.51%	64.84%	72.76%	
LENS Subtotal	10,738			10,738	979	847	75	8,837	1,607	1,242	365	7,230	76.50%	81.82%	85.34%	
TOTAL INTERFACES	10,738	853	1,652	13,243	1,247	1,187	92	10,717	2,162	1,632	530	8,555	74.82%	79.83%	83.98%	
LOUISIANA																
EDI Subtotal		2,590		2,590	206	570	2	1,812	378	274	104	1,434	74.92%	79.14%	83.96%	
TAG Subtotal			3,646	3,646	205	238	25	3,178	365	258	107	2,813	85.87%	86.51%	91.60%	
LENS Subtotal	27,502			27,502	2,777	2,369	108	22,248	2,282	1,794	488	19,966	81.37%	89.74%	91.76%	
TOTAL INTERFACES	27,502	2,590	3,646	33,738	3,188	3,177	135	27,238	3,025	2,326	699	24,213	81.45%	88.89%	91.24%	
MISSISSIPPI																
EDI Subtotal		1,626		1,626	224	285	9	1,108	302	232	70	806	63.87%	72.74%	77.65%	
TAG Subtotal			8,553	8,553	155	660	27	7,711	574	461	113	7,137	92.05%	92.56%	93.93%	
LENS Subtotal	14,745			14,745	1,255	1,217	120	12,153	2,281	1,785	496	9,872	76.46%	81.23%	84.68%	
TOTAL INTERFACES	14,745	1,626	8,553	24,924	1,634	2,162	156	20,972	3,157	2,478	679	17,815	81.25%	84.95%	87.79%	
NORTH CAROLINA																
EDI Subtotal		4,250		4,250	779	623	31	2,817	862	695	167	1,955	57.01%	69.40%	73.77%	
TAG Subtotal			2,437	2,437	374	373	33	1,657	875	691	184	782	42.34%	47.19%	53.09%	
LENS Subtotal	17,713			17,713	1,335	1,331	156	14,891	3,140	2,619	521	11,751	74.82%	78.91%	81.77%	
TOTAL INTERFACES	17,713	4,250	2,437	24,400	2,488	2,327	220	19,365	4,877	4,005	872	14,488	69.05%	74.82%	78.34%	

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY)
REPORT PERIOD: June, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through			
		Mechanized Interface Used					Errors										
JUNE, 2001	Name	LENS		EDI	TAG	Total Mech LSR's	Total Manual Fallout	Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout		Issued SO's		
SOUTH CAROLINA																	
	EDI Subtotal		2,280			2,280	198	443	14	1,625	381	271	110	1,244	72.62%	76.55%	82.11%
	TAG Subtotal				3,202	3,202	217	390	21	2,574	561	447	114	2,013	75.20%	78.21%	81.83%
	LENS Subtotal	15,344				15,344	1,273	1,230	74	12,767	2,054	1,630	224	10,713	77.54%	83.91%	85.41%
	TOTAL INTERFACES	15,344	2,280	3,202		20,826	1,688	2,063	109	16,966	2,996	2,548	448	13,970	76.73%	82.34%	84.57%
TENNESSEE																	
	EDI Subtotal		3,186			3,186	554	556	24	2,052	372	295	77	1,680	66.43%	81.87%	85.06%
	TAG Subtotal				3,673	3,673	378	477	24	2,794	966	764	202	1,928	81.55%	85.43%	70.52%
	LENS Subtotal	15,815				15,815	1,268	1,260	82	13,205	1,458	1,045	413	11,747	83.55%	88.96%	91.83%
	TOTAL INTERFACES	15,815	3,186	3,673		22,674	2,200	2,293	130	18,051	2,796	2,104	692	15,255	77.99%	84.51%	87.88%
UNKNOWN																	
	EDI Subtotal		1			1	0	1	0	0	0	0	0	0	0.00%	0.00%	0.00%
	TAG Subtotal				1	1	0	0	0	1	1	1	0	0	0.00%	0.00%	0.00%
	LENS Subtotal	4				4	1	0	0	3	0	0	0	3	75.00%	100.00%	100.00%
	TOTAL INTERFACES	4	1	1		6	1	1	0	4	1	1	0	3	60.00%	75.00%	75.00%
BELLSOUTH REGION																	
	EDI Subtotal	0	61,730	0		61,730	4,851	9,805	132	46,942	14,946	8,425	6,521	31,996	70.68%	68.16%	79.16%
	TAG Subtotal	0	0	47,888		47,888	3,570	5,289	422	38,607	10,898	8,297	2,601	27,709	70.01%	71.77%	76.96%
	LENS Subtotal	221,184	0	0		221,184	20,538	19,792	1,269	179,585	32,943	25,732	7,211	146,642	76.01%	81.66%	85.07%
	TOTAL INTERFACES	221,184	61,730	47,888		330,802	28,959	34,886	1,823	265,134	56,787	42,454	16,333	206,347	74.29%	77.83%	82.94%

BELLSOUTH REGION

EDI Subtotal	0	61,730	0	61,730	4,851	9,805	132	46,942	14,946	8,425	6,521	31,996	68.16%
TAG Subtotal	0	0	47,888	47,888	3,570	5,289	422	38,607	10,898	8,297	2,601	27,709	70.01%
LENS Subtotal	221,184	0	0	221,184	20,538	19,792	1,269	179,585	32,943	25,732	7,211	146,642	76.01%
TOTAL INTERFACES	221,184	61,730	47,888	330,802	28,959	34,886	1,823	265,134	56,787	42,454	16,333	206,347	74.29%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY)
REPORT PERIOD: July, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH			
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
		Mechanized Interface Used					Errors								
Name	LENS	EDI	TAG	Total Mech LSR's	Manual Total	Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's			
					Manual Fallout	Auto Classification		LSR's							
ALABAMA															
EDI Subtotal		2,121		2,121	387	493	10	1,231	486	406	80	745	48.44%	60.52%	64.73%
TAG Subtotal			4,548	4,548	282	541	37	3,688	1,339	1,078	261	2,349	63.33%	63.68%	66.54%
LENS Subtotal	23,937			23,937	2,582	2,619	91	18,645	3,315	1,832	1,483	15,330	77.64%	82.22%	89.33%
TOTAL INTERFACES	23,937	2,121	4,548	30,606	3,251	3,653	138	23,564	5,140	3,316	1,824	18,424	73.72%	78.19%	84.75%
FLORIDA															
EDI Subtotal		12,691		12,691	955	2,244	31	9,461	3,699	2,019	1,680	5,762	65.96%	60.90%	74.05%
TAG Subtotal			7,950	7,950	551	687	154	6,558	2,545	2,024	521	4,013	60.91%	61.19%	66.47%
LENS Subtotal	68,128			68,128	6,991	6,966	770	53,401	18,531	14,826	3,705	34,870	61.51%	65.30%	70.17%
TOTAL INTERFACES	68,128	12,691	7,950	88,769	8,497	9,897	955	69,420	24,775	18,869	5,906	44,645	62.00%	64.31%	70.29%
GEORGIA															
EDI Subtotal		41,277		41,277	2,238	5,515	65	33,459	12,613	9,644	2,969	20,846	63.69%	62.30%	68.37%
TAG Subtotal			12,993	12,993	977	1,042	81	10,893	5,530	3,865	1,665	5,363	52.55%	49.23%	58.12%
LENS Subtotal	43,485			43,485	4,062	3,865	330	35,228	5,397	4,287	1,110	29,831	78.13%	84.68%	87.43%
TOTAL INTERFACES	43,485	41,277	12,993	97,755	7,277	10,422	476	79,580	23,540	17,796	5,744	56,040	69.09%	70.42%	75.90%
KENTUCKY															
EDI Subtotal		769		769	33	163	1	572	156	140	16	416	70.63%	72.73%	74.82%
TAG Subtotal			1,637	1,637	163	131	11	1,332	803	559	244	529	42.29%	39.71%	48.62%
LENS Subtotal	11,398			11,398	966	1,003	102	9,327	2,023	1,713	310	7,304	73.16%	78.31%	81.00%
TOTAL INTERFACES	11,398	769	1,637	13,804	1,162	1,297	114	11,231	2,982	2,412	570	8,249	69.77%	73.45%	77.38%
LOUISIANA															
EDI Subtotal		2,712		2,712	264	655	9	1,784	620	498	122	1,164	60.44%	65.25%	70.04%
TAG Subtotal			3,410	3,410	199	164	25	3,022	602	499	103	2,420	77.61%	80.08%	82.91%
LENS Subtotal	28,076			28,076	2,860	2,142	146	22,928	3,565	3,198	367	19,363	76.17%	84.45%	85.83%
TOTAL INTERFACES	28,076	2,712	3,410	34,198	3,323	2,961	180	27,734	4,787	4,195	592	22,947	75.32%	82.74%	84.54%
MISSISSIPPI															
EDI Subtotal		1,501		1,501	181	315	2	1,003	341	264	77	662	59.80%	66.00%	71.49%
TAG Subtotal			7,894	7,894	123	307	29	7,435	1,048	947	101	6,387	85.65%	85.90%	87.09%
LENS Subtotal	15,162			15,162	1,493	1,347	150	12,172	2,627	2,224	403	9,545	71.97%	78.42%	81.10%
TOTAL INTERFACES	15,162	1,501	7,894	24,557	1,797	1,969	181	20,610	4,016	3,435	581	16,594	76.03%	80.51%	82.85%
NORTH CAROLINA															
EDI Subtotal		4,015		4,015	633	689	29	2,684	1,034	883	151	1,650	52.12%	61.48%	65.14%
TAG Subtotal			2,471	2,471	336	355	40	1,740	1,056	797	259	684	37.64%	39.31%	46.19%
LENS Subtotal	17,327			17,327	1,416	1,157	114	14,640	3,837	3,430	407	10,803	69.03%	73.79%	75.90%
TOTAL INTERFACES	17,327	4,015	2,471	23,813	2,385	2,181	183	19,064	5,927	5,110	817	13,137	63.67%	68.91%	72.00%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY)
REPORT PERIOD: July, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH			
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
JULY, 2001		Mechanized Interface Used													
Name	LENS	EDI	TAG	Total Mech LSR's	Manual		Rejects	Pending Supps (Z Status)	Validated	Total System Fallout	Errors		CLEC Caused Fallout		Issued SO's
					Manual Fallout	Auto Classification					BST Caused Fallout				
SOUTH CAROLINA															
EDI Subtotal		2,162		2,162	175	519	20		1,448	395	324	71	1,053		76.47%
TAG Subtotal			2,989	2,989	212	245	28		2,504	800	627	173	1,704		73.10%
LENS Subtotal	14,392			14,392	1,244	1,081	74		11,993	2,298	2,115	183	9,695		82.09%
TOTAL INTERFACES	14,392	2,162	2,989	19,543	1,631	1,845	122		15,945	3,493	3,066	427	12,452		80.24%
TENNESSEE															
EDI Subtotal		3,353		3,353	550	613	40		2,150	539	448	91	1,611		78.24%
TAG Subtotal			3,152	3,152	332	309	21		2,490	1,042	819	223	1,448		56.15%
LENS Subtotal	17,507			17,507	1,428	1,102	83		14,894	2,526	1,567	959	12,368		80.51%
TOTAL INTERFACES	17,507	3,353	3,152	24,012	2,310	2,024	144		19,534	4,107	2,834	1,273	15,427		78.98%
UNKNOWN															
EDI Subtotal		1		1	0	1	0		0	0	0	0	0		0.00%
TAG Subtotal			4	4	1	1	0		2	2	0	2	0		0.00%
LENS Subtotal	5			5	0	0	0		5	0	0	0	5		100.00%
TOTAL INTERFACES	5	1	4	10	1	2	0		7	2	0	2	5		83.33%
BELLSOUTH REGION															
EDI Subtotal	0	70,602	0	70,602	5,416	11,187	207		53,792	19,883	14,626	5,257	33,909		69.87%
TAG Subtotal	0	0	47,048	47,048	3,176	3,782	426		39,664	14,767	11,215	3,552	24,897		63.37%
LENS Subtotal	239,417	0	0	239,417	23,042	21,282	1,860		193,233	44,119	35,192	8,927	149,114		71.91%
TOTAL INTERFACES	239,417	70,602	47,048	357,067	31,634	36,251	2,493		286,689	78,769	61,033	17,736	207,920		69.17%

REPORT PERIOD: August, 2001

NORTH CAROLINA

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (STATE SUMMARY - RESIDENCE)
REPORT PERIOD: August 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESO										Percent Achieved Flowthrough	Base Calculation			
		Mechanized Interface Used				Manual Total		Rejects		Errors				Issued SO's		
		Total Mech LSR's		Manual Manual Fallout		Auto Clarification		Pending Supps (Z Status)		Validated LSR's					Total System Fallout	
LENS	EDI	TAG														BST Caused Fallout
Name																Percent Flow Through
SOUTH CAROLINA																
EDI Subtotal			1,936		1,936	172	340	9	1,415	351	249	102	1,064	71.65%	75.19%	81.04%
TAG Subtotal				4,008	4,008	339	473	29	3,167	698	500	198	2,469	74.64%	77.96%	83.16%
LENS Subtotal		17,905			17,905	1,779	1,449	90	14,587	1,755	1,473	282	12,832	79.78%	87.97%	89.70%
TOTAL INTERFACES		17,905	1,936	4,008	23,849	2,290	2,262	128	19,169	2,804	2,222	582	16,365	78.39%	85.37%	88.05%
TENNESSEE																
EDI Subtotal			3,225		3,225	552	539	26	2,108	465	362	103	1,643	64.25%	77.94%	81.95%
TAG Subtotal				4,376	4,376	666	547	24	3,139	880	693	187	2,259	62.44%	71.97%	76.52%
LENS Subtotal		17,817			17,817	1,664	1,204	77	14,872	1,555	1,129	426	13,317	82.66%	89.54%	92.18%
TOTAL INTERFACES		17,817	3,225	4,376	25,418	2,882	2,290	127	20,119	2,900	2,184	716	17,219	77.27%	85.59%	88.74%
UNKNOWN																
EDI Subtotal			88		88	0	9	0	79	18	18	0	61	77.22%	77.22%	77.22%
TAG Subtotal				1,227	1,227	2	139	4	1,082	211	196	15	871	81.48%	80.50%	81.63%
LENS Subtotal		1			1	0	0	0	1	0	0	0	1	100.00%	100.00%	100.00%
TOTAL INTERFACES		1	88	1,227	1,316	2	148	4	1,162	229	214	15	933	81.20%	80.29%	81.34%
BELLSOUTH REGION																
EDI Subtotal		0	74,716	0	74,716	5,097	12,088	188	57,343	14,966	10,026	4,960	42,357	73.69%	73.87%	80.86%
TAG Subtotal		0	0	58,000	58,000	5,753	6,212	465	45,570	8,882	6,586	2,296	36,688	74.83%	80.51%	84.78%
LENS Subtotal		251,759	0	0	251,759	25,797	25,697	1,456	198,809	27,658	20,037	7,621	171,151	78.88%	86.09%	89.52%
TOTAL INTERFACES		251,759	74,716	58,000	384,475	36,647	43,997	2,109	301,722	51,526	36,649	14,877	250,196	77.34%	82.92%	87.24%

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY)
REPORT PERIOD: September, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING												FLOWTHROUGH		
Company Info		LESOG												Percent Achieved Flowthrough	Base Calculation	Percent Flow Through
		Mechanized Interface Used				Rejects				Errors						
LENS	EDI	TAG	Total Mech LSR's	Manual	Auto	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's					
ALABAMA																
EDI Subtotal	1,547		1,547	136	374	12	1,025	433	311	122	592	56.98%	57.76%	57.76%	65.56%	
TAG Subtotal		4,093	4,093	340	698	29	3,036	718	526	192	2,318	72.80%	76.35%	76.35%	81.50%	
LENS Subtotal	15,904		15,904	1,373	1,424	59	13,048	1,112	854	258	11,936	84.28%	91.48%	91.48%	93.32%	
TOTAL INTERFACES	15,904	4,093	21,544	1,849	2,486	100	17,109	2,263	1,691	572	14,846	80.75%	86.77%	86.77%	89.77%	
FLORIDA																
EDI Subtotal	6,114		6,114	340	1,758	22	3,994	2,185	900	1,285	1,809	59.33%	45.29%	45.29%	66.78%	
TAG Subtotal		7,454	7,454	684	951	156	5,663	1,349	953	396	4,314	72.49%	76.18%	76.18%	81.91%	
LENS Subtotal	65,601		65,601	7,149	9,657	522	48,273	10,581	7,407	3,174	37,692	72.14%	78.08%	78.08%	83.58%	
TOTAL INTERFACES	65,601	7,454	79,169	8,173	12,366	700	57,930	14,115	9,260	4,855	43,815	71.54%	75.63%	75.63%	82.55%	
GEORGIA																
EDI Subtotal	45,174		45,174	2,299	6,815	78	35,982	9,017	6,314	2,703	26,965	75.79%	74.94%	74.94%	81.03%	
TAG Subtotal		12,383	12,383	1,541	1,908	129	8,905	2,140	1,436	704	6,665	69.12%	75.70%	75.70%	82.27%	
LENS Subtotal	33,342		33,342	3,254	3,286	159	26,643	2,748	1,800	948	23,895	82.54%	89.68%	89.68%	92.99%	
TOTAL INTERFACES	33,342	12,383	90,899	7,094	12,009	366	71,430	13,905	9,550	4,355	57,525	77.56%	80.53%	80.53%	85.76%	
KENTUCKY																
EDI Subtotal	496		496	9	84	0	403	80	62	18	323	81.98%	80.15%	80.15%	83.90%	
TAG Subtotal		1,021	1,021	124	169	4	724	118	90	28	606	73.90%	83.70%	83.70%	87.07%	
LENS Subtotal	8,811		8,811	848	745	44	7,174	817	551	266	6,357	81.96%	88.61%	88.61%	92.02%	
TOTAL INTERFACES	8,811	1,021	10,328	981	998	48	8,301	1,015	703	312	7,286	81.23%	87.77%	87.77%	91.20%	
LOUISIANA																
EDI Subtotal	2,169		2,169	151	361	6	1,651	408	303	103	1,245	73.28%	75.41%	75.41%	80.43%	
TAG Subtotal		2,438	2,438	175	253	13	1,997	276	191	85	1,721	82.46%	86.18%	86.18%	90.01%	
LENS Subtotal	27,657		27,657	2,283	2,225	89	23,060	1,814	1,320	494	21,246	85.50%	92.13%	92.13%	94.15%	
TOTAL INTERFACES	27,657	2,438	32,264	2,609	2,839	108	26,708	2,496	1,814	682	24,212	84.55%	90.65%	90.65%	93.03%	
MISSISSIPPI																
EDI Subtotal	1,140		1,140	92	196	0	852	222	157	65	630	71.67%	73.94%	73.94%	80.05%	
TAG Subtotal		7,220	7,220	154	297	18	6,751	453	329	124	6,298	92.88%	93.29%	93.29%	95.04%	
LENS Subtotal	13,221		13,221	1,068	967	57	11,129	1,492	1,157	335	9,637	81.24%	86.59%	86.59%	89.28%	
TOTAL INTERFACES	13,221	7,220	21,581	1,314	1,460	75	18,732	2,167	1,643	524	16,565	84.85%	88.43%	88.43%	90.98%	
NORTH CAROLINA																
EDI Subtotal	3,341		3,341	450	477	8	2,406	850	673	177	1,556	58.08%	64.67%	64.67%	69.81%	
TAG Subtotal		2,818	2,818	402	597	29	1,790	537	406	131	1,253	60.80%	70.00%	70.00%	75.53%	
LENS Subtotal	13,342		13,342	1,099	1,019	80	11,144	1,932	1,503	429	9,212	77.98%	82.66%	82.66%	85.97%	
TOTAL INTERFACES	13,342	2,818	19,501	1,951	2,093	117	15,340	3,319	2,582	737	12,021	72.62%	78.36%	78.36%	82.32%	

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH		
Company Info		LESOG												
		Mechanized Interface Used				Rejects			Errors					
		Total Mech LSR's		Manual	Total Manual	Auto	Pending Supps (Z Status)	Validated	Total System	BST Caused	CLEC			
Name		LENS	EDI	TAG	Fallout	Clarification	(Z Status)	LSR's	Fallout	Fallout	Fallout	Percent Achieved Flowthrough	Base Calculation	
SEPTEMBER, 2001														
Name														
SOUTH CAROLINA														
EDJ Subtotal			1,689		1,689	269	6	1,295	308	218	90	987	74.55%	76.22%
TAG Subtotal				3,201	271	326	34	2,570	662	515	147	1,908	70.82%	74.24%
LENS Subtotal		15,080			1,309	1,278	66	12,427	1,559	1,307	262	10,858	80.56%	87.37%
TOTAL INTERFACES		15,080	1,689	3,201	1,689	1,873	106	16,292	2,539	2,040	499	13,753	78.62%	84.42%
TENNESSEE														
EDJ Subtotal			2,505		310	359	6	1,830	356	277	79	1,474	71.52%	80.55%
TAG Subtotal				4,039	503	495	31	3,010	882	690	192	2,128	64.08%	70.70%
LENS Subtotal		14,180			1,210	926	49	11,995	1,098	771	327	10,897	84.62%	90.85%
TOTAL INTERFACES		14,180	2,505	4,039	2,023	1,780	86	16,835	2,336	1,738	598	14,499	79.40%	86.12%
UNKNOWN														
EDJ Subtotal			5		1	2	0	2	2	1	1	0	0.00%	0.00%
TAG Subtotal				17	0	0	1	16	13	6	7	3	33.33%	18.75%
LENS Subtotal		16			0	1	0	15	1	1	0	14	93.33%	93.33%
TOTAL INTERFACES		16	5	17	38	3	1	33	16	8	8	17	65.38%	51.52%
BELLSOUTH REGION														
EDJ Subtotal		0	64,180	0	3,907	10,695	138	49,440	13,859	9,216	4,643	35,581	73.06%	71.97%
TAG Subtotal		0	0	44,684	4,194	5,684	444	34,362	7,148	5,142	2,006	27,214	74.46%	79.20%
LENS Subtotal		207,154	0	0	207,154	21,528	1,125	164,908	23,164	16,671	6,493	141,744	79.63%	85.95%
TOTAL INTERFACES		207,154	64,180	44,684	316,018	37,907	1,707	248,710	44,171	31,029	13,142	204,539	77.69%	82.24%

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH															
Company Info		LESOG										Percent Achieved Flowthrough															
Name		Mechanized Interface Used				Rejects			Validated			Errors			Percent Achieved Flowthrough												
		Total Mech LSR's		TAG		Manual		Auto Clarification		Pending Supps Status		Total System Fallout		BST Caused Fallout		CLEC Caused Fallout		Issued SO's									
		LENS	EDI	LENS	EDI	LENS	EDI	LENS	EDI	LENS	EDI	LENS	EDI	LENS	EDI	LENS	EDI	LENS	EDI	LENS	EDI						
OCTOBER, 2001																											
ALABAMA																											
EDI Subtotal		2,107		2,107		180		363		20		1,544		644		163		900		57,66%		58,29%		65,17%			
TAG Subtotal		5,153		5,153		437		903		36		3,777		1,010		368		2,767		71,94%		73,28%		81,17%			
LENS Subtotal		18,025		18,025		1,716		1,289		79		14,941		1,340		1,022		318		83,24%		91,03%		93,01%			
TOTAL INTERFACES		18,025		18,025		2,333		2,555		135		20,262		2,994		2,145		849		79,41%		85,22%		88,95%			
FLORIDA																											
EDI Subtotal		11,646		11,646		436		2,890		20		8,300		3,505		847		2,658		4,795		57,77%		64,99%			
TAG Subtotal		9,426		9,426		1,162		1,215		193		6,856		1,409		701		4,748		64,88%		69,22%		77,11%			
LENS Subtotal		102,200		102,200		10,391		17,298		753		73,758		16,108		11,778		4,330		57,650		78,16%		83,04%			
TOTAL INTERFACES		102,200		102,200		11,989		21,403		966		88,914		21,723		14,034		7,689		67,191		75,57%		82,72%			
GEORGIA																											
EDI Subtotal		49,493		49,493		3,217		6,385		81		39,810		11,281		7,559		3,722		28,529		72,58%		71,66%		79,05%	
TAG Subtotal		14,870		14,870		1,543		2,420		179		10,728		3,138		2,071		1,067		7,580		67,74%		70,75%		78,56%	
LENS Subtotal		38,527		38,527		4,144		3,297		206		30,880		4,013		2,837		1,176		26,867		79,38%		87,00%		90,45%	
TOTAL INTERFACES		38,527		38,527		8,904		12,102		466		81,418		18,432		12,467		5,965		62,986		74,67%		77,36%		83,48%	
KENTUCKY																											
EDI Subtotal		1,030		1,030		24		201		1		804		242		154		88		562		75,95%		69,90%		78,49%	
TAG Subtotal		1,444		1,444		125		305		12		1,002		221		119		102		781		76,20%		77,94%		86,78%	
LENS Subtotal		11,931		11,931		1,616		955		44		9,316		1,180		805		375		8,196		77,07%		87,33%		91,00%	
TOTAL INTERFACES		11,931		11,931		1,765		1,461		57		11,122		1,643		1,078		565		9,479		76,93%		85,23%		89,79%	
LOUISIANA																											
EDI Subtotal		2,660		2,660		172		457		5		2,026		582		429		153		1,444		70,61%		71,27%		77,10%	
TAG Subtotal		2,689		2,689		269		312		13		2,105		322		221		101		1,783		78,44%		84,70%		88,97%	
LENS Subtotal		30,713		30,713		2,812		2,342		94		25,465		2,022		1,543		479		23,443		84,33%		92,06%		93,82%	
TOTAL INTERFACES		30,713		30,713		3,253		3,111		112		29,596		2,926		2,193		733		26,670		83,04%		90,11%		92,40%	
MISSISSIPPI																											
EDI Subtotal		2,258																									

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESOG															
Name	OCTOBER, 2001	Mechanized Interface Used				Total Mech LSR's	Rejects			Errors			Issued SO's	Percent Achieved Flowthrough	Base Calculation	Percent Flow Through	
		LENS	EDI	TAG	Total Manual Fallout		Auto Classification	Pending Supps (Z Status)	Validated	Total System Fallout	BST Caused Fallout	CLEC Caused Fallout					
																	Manual
SOUTH CAROLINA																	
EDI Subtotal			1,835		1,835	91	292	6	1,446	424	328	96	1,022	70.92%	70.88%	75.70%	
TAG Subtotal			3,731		3,731	312	488	43	2,888	755	567	188	2,133	70.82%	73.86%	79.00%	
LENS Subtotal			15,947		15,947	1,382	1,343	51	13,171	1,708	1,494	214	11,463	79.94%	87.03%	88.47%	
TOTAL INTERFACES			1,835	3,731	21,513	1,765	2,123	100	17,505	2,887	2,389	498	14,618	77.79%	83.51%	85.95%	
TENNESSEE																	
EDI Subtotal			3,220		3,220	436	443	25	2,316	785	565	200	1,551	60.78%	66.97%	73.30%	
TAG Subtotal			4,822		4,822	548	703	51	3,520	1,053	745	308	2,467	65.61%	70.09%	76.81%	
LENS Subtotal			15,558		15,558	1,399	1,036	78	13,045	1,474	1,056	418	11,571	82.50%	88.70%	91.64%	
TOTAL INTERFACES			3,220	4,822	23,600	2,393	2,182	154	18,881	3,292	2,366	926	15,589	76.65%	82.56%	86.82%	
UNKNOWN																	
EDI Subtotal			10		10	0	4	0	6	4	0	4	2	100.00%	33.33%	100.00%	
TAG Subtotal			15	15	15	0	0	1	14	11	5	6	3	37.50%	21.43%	37.50%	
LENS Subtotal			7		7	2	1	0	4	1	0	1	3	60.00%	75.00%	100.00%	
TOTAL INTERFACES			10	15	32	2	5	1	24	16	5	11	8	53.33%	33.33%	61.54%	
BELL SOUTH REGION																	
EDI Subtotal			78,062	0	78,062	5,208	11,848	172	60,834	18,839	11,426	7,413	41,995	71.63%	69.03%	78.61%	
TAG Subtotal			0	54,294	54,294	5,090	7,588	593	41,023	9,931	6,699	3,232	31,092	72.51%	75.79%	82.27%	
LENS Subtotal			265,205	0	265,205	26,516	29,817	1,531	207,341	32,316	24,044	8,272	175,025	77.59%	84.41%	87.92%	
TOTAL INTERFACES			78,062	54,294	397,561	36,814	49,253	2,296	309,198	61,086	42,169	19,917	248,112	75.95%	80.24%	85.47%	

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY)
REPORT PERIOD: November, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH					
Company Info		LESOG															
		Mechanized Interface Used				Rejects		Errors									
		Total Mech LSR's		Manual	Total Manual	Pending Supps (Z Status)	Validated	Total System	BST Caused	CLEC							
		LENS	EDI	TAG	Fallout	Auto Clarification	LSR's	Fallout	Fallout	Fallout							
NOVEMBER, 2001													Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
Name																	
ALABAMA																	
EDI Subtotal			2,148		2,148	150	531		17	1,450	593	498	95	857	56.94%	59.10%	63.25%
TAG Subtotal					4,633	375	731		42	3,485	926	623	303	2,559	71.94%	73.43%	80.42%
LENS Subtotal		16,765			16,765	1,713	1,212		51	13,789	1,153	864	289	12,636	83.06%	91.64%	93.60%
TOTAL INTERFACES		16,765	2,148	4,633	23,546	2,238	2,474		110	18,724	2,672	1,985	687	16,052	79.17%	85.73%	88.99%
FLORIDA																	
EDI Subtotal			12,910		12,910	524	3,701		23	8,662	4,249	873	3,376	4,413	75.96%	50.96%	83.48%
TAG Subtotal					7,372	829	806		130	5,607	1,622	1,177	445	3,985	66.52%	71.07%	77.20%
LENS Subtotal		96,342			96,342	10,988	15,121		704	69,529	14,514	10,555	3,959	55,015	71.86%	79.13%	83.90%
TOTAL INTERFACES		96,342	12,910	7,372	116,624	12,341	19,628		857	83,798	20,385	12,605	7,780	63,413	71.77%	75.67%	83.42%
GEORGIA																	
EDI Subtotal			48,571		48,571	2,920	7,880		75	37,696	7,640	5,441	2,199	30,056	78.24%	79.73%	84.67%
TAG Subtotal					12,501	1,066	1,820		102	9,513	2,703	1,882	821	6,810	69.79%	71.59%	78.35%
LENS Subtotal		37,033			37,033	4,433	2,891		218	29,491	3,528	2,535	983	25,963	78.84%	88.04%	91.10%
TOTAL INTERFACES		37,033	48,571	12,501	98,105	8,419	12,591		395	76,700	13,871	9,868	4,013	62,829	77.47%	81.92%	86.44%
KENTUCKY																	
EDI Subtotal			1,040		1,040	38	207		0	795	254	150	104	541	74.21%	68.05%	78.29%
TAG Subtotal					1,264	126	160		7	971	232	156	76	739	72.38%	76.11%	82.57%
LENS Subtotal		10,032			10,032	1,108	853		39	8,032	833	585	248	7,199	80.96%	89.63%	92.48%
TOTAL INTERFACES		10,032	1,040	1,264	12,336	1,272	1,220		46	9,798	1,319	891	428	8,479	79.67%	86.54%	90.49%
LOUISIANA																	
EDI Subtotal			2,442		2,442	155	460		3	1,824	561	487	74	1,263	66.30%	69.24%	72.17%
TAG Subtotal					2,875	280	325		11	2,259	420	306	114	1,839	75.84%	81.41%	85.73%
LENS Subtotal		28,622			28,622	2,412	1,908		72	24,230	2,202	1,763	419	22,028	84.00%	90.91%	92.51%
TOTAL INTERFACES		28,622	2,442	2,875	33,939	2,847	2,693		86	28,313	3,183	2,576	607	25,130	82.25%	88.76%	90.70%
MISSISSIPPI																	
EDI Subtotal			1,370		1,370	109	243		5	1,013	326	273	53	687	64.27%	67.82%	71.56%
TAG Subtotal					7,264	194	359		14	6,697	469	321	148	6,228	92.36%	93.00%	95.10%
LENS Subtotal		15,465			15,465	1,053	1,013		84	13,315	2,446	1,950	496	10,869	78.35%	81.63%	84.79%
TOTAL INTERFACES		15,465	1,370	7,264	24,099	1,356	1,615		103	21,025	3,241	2,544	697	17,784	82.01%	84.59%	87.49%
NORTH CAROLINA																	
EDI Subtotal			3,019		3,019	468	446		15	2,090	715	626	89	1,375	55.69%	65.79%	68.72%
TAG Subtotal					3,328	459	512		31	2,326	862	677	185	1,464	56.31%	62.94%	68.38%
LENS Subtotal		14,612			14,612	1,358	1,074		101	12,079	1,919	1,493	426	10,160	78.09%	84.11%	87.19%
TOTAL INTERFACES		14,612	3,019	3,328	20,959	2,285	2,032		147	16,495	3,496	2,796	700	12,999	71.90%	78.81%	82.30%

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH																	
Company Info		LESOG																											
NOVEMBER, 2001		Mechanized Interface Used				Rejects		Validated		Errors		Issued SO's		Percent Achieved Flowthrough	Percent Flow Through														
		Total Mech LSR's		TAG		Manual		Auto Clarification		Pending Supps (Z Status)		Total System Fallout				BST Caused Fallout		GLEC Caused Fallout											
		EDI		TAG																									
		LENS																											
Name																													
SOUTH CAROLINA																													
EDI Subtotal		1,837				1,837		102		349		3		1,383		370		320		50		1,013		70.59%		73.25%		75.99%	
TAG Subtotal				3,189		3,189		240		363		21		2,565		707		569		138		1,858		69.67%		72.44%		76.56%	
LENS Subtotal		15,454				15,454		1,273		1,168		55		12,958		1,483		1,252		231		11,475		81.96%		88.56%		90.16%	
TOTAL INTERFACES		15,454		1,837		3,189		20,480		1,615		1,880		79		16,906		2,560		2,141		14,346		79.25%		84.86%		87.01%	
TENNESSEE																													
EDI Subtotal		2,415				2,415		374		384		11		1,646		635		551		84		1,011		52.22%		61.42%		64.72%	
TAG Subtotal				4,264		4,264		470		594		19		3,181		798		563		235		2,363		69.76%		74.91%		80.89%	
LENS Subtotal		13,275				13,275		1,082		902		43		11,348		977		691		286		10,371		85.40%		91.39%		93.75%	
TOTAL INTERFACES		13,275		2,415		4,264		19,954		1,926		1,780		73		16,175		2,410		1,805		13,765		78.68%		85.10%		88.41%	
UNKNOWN																													
EDI Subtotal		270				270		0		77		0		193		71		67		4		122		64.55%		63.21%		64.55%	
TAG Subtotal				640		640		0		144		0		486		66		65		1		430		86.87%		86.69%		86.87%	
LENS Subtotal		12				12		1		1		1		9		3		1		2		6		75.00%		66.67%		85.71%	
TOTAL INTERFACES		12		270		640		922		1		222		1		688		140		133		558		80.64%		79.94%		80.75%	
BELLSOUTH REGION																													
EDI Subtotal		0		76,022		0		76,022		4,840		152		56,752		15,414		9,286		6,128		41,338		74.53%		72.84%		81.66%	
TAG Subtotal		0		0		47,330		47,330		4,039		377		37,100		8,805		6,339		2,466		28,295		73.16%		76.27%		81.70%	
LENS Subtotal		247,612		0		0		247,612		26,043		1,368		194,790		29,058		21,709		7,349		165,722		77.96%		85.08%		88.42%	
TOTAL INTERFACES		247,612		76,022		47,330		370,964		34,300		1,897		288,632		53,277		37,334		15,943		235,355		76.67%		81.54%		86.31%	

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY)
REPORT PERIOD: December, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING													FLOWTHROUGH					
Company Info		LESOG													Percent Achieved Flowthrough		Base Calculation		Percent Flow Through	
DECEMBER, 2001		Mechanized Interface Used																		
Name	LENS	EDI	TAG	Total Mech LSR's	Manual		Rejects		Pending Supps (Z Status)	Validated	Errors		Total System Fallout	BST Caused Fallout	CLEC Caused Fallout	Issued SO's				
					Total Manual	Manual Fallout	Auto	Classification												
ALABAMA																				
EDI Subtotal		1,590		1,590	215		311	4	1,060	393	328	65	667	55.12%	62.92%	67.04%				
TAG Subtotal			4,118	4,118	342		609	60	3,107	882	592	290	2,225	70.43%	71.61%	78.98%				
LENS Subtotal	15,453			15,453	1,664		1,168	58	12,563	1,105	826	279	11,458	82.15%	91.20%	93.28%				
TOTAL INTERFACES	15,453	1,590	4,118	21,161	2,221		2,088	122	16,730	2,380	1,746	634	14,350	78.34%	85.77%	89.16%				
FLORIDA																				
EDI Subtotal		11,997		11,997	524		3,125	16	8,332	3,456	838	2,618	4,876	78.17%	58.52%	85.33%				
TAG Subtotal			7,448	7,448	461		640	152	6,195	1,254	912	342	4,941	78.25%	79.76%	84.42%				
LENS Subtotal	91,894			91,894	12,536		12,839	688	65,831	13,449	9,987	3,462	52,382	69.93%	79.57%	83.99%				
TOTAL INTERFACES	91,894	11,997	7,448	111,339	13,521		16,604	856	80,358	18,159	11,737	6,422	62,199	71.12%	77.40%	84.13%				
GEORGIA																				
EDI Subtotal		45,297		45,297	3,348		6,120	128	35,701	5,957	4,037	1,920	29,744	80.11%	83.31%	88.05%				
TAG Subtotal			11,064	11,064	1,054		1,514	103	8,393	2,197	1,434	763	6,196	71.35%	73.82%	81.21%				
LENS Subtotal	36,835			36,835	5,251		2,558	197	28,729	2,797	2,071	726	25,932	77.98%	90.26%	92.60%				
TOTAL INTERFACES	36,835	45,297	11,064	93,196	9,653		10,292	428	72,823	10,951	7,542	3,409	61,872	78.25%	84.96%	89.13%				
KENTUCKY																				
EDI Subtotal		1,172		1,172	22		279	0	871	155	112	43	716	84.24%	82.20%	86.47%				
TAG Subtotal			1,172	1,172	119		141	4	908	219	161	58	689	71.10%	75.88%	81.05%				
LENS Subtotal	9,639			9,639	1,163		782	35	7,659	721	539	182	6,938	80.30%	90.59%	92.79%				
TOTAL INTERFACES	9,639	1,172	1,172	11,983	1,304		1,202	39	9,438	1,095	812	283	8,343	79.77%	88.40%	91.13%				
LOUISIANA																				
EDI Subtotal		1,743		1,743	142		343	2	1,256	375	322	53	881	65.50%	70.14%	73.23%				
TAG Subtotal			3,323	3,323	342		691	16	2,274	411	289	122	1,863	74.70%	81.93%	86.57%				
LENS Subtotal	28,984			28,984	2,411		1,791	112	24,670	3,124	2,660	464	21,546	80.95%	87.34%	89.01%				
TOTAL INTERFACES	28,984	1,743	3,323	34,050	2,895		2,825	130	28,200	3,910	3,271	639	24,290	79.75%	86.13%	88.13%				
MISSISSIPPI																				
EDI Subtotal		1,239		1,239	116		184	10	929	271	218	53	658	66.33%	70.83%	75.11%				
TAG Subtotal			6,834	6,834	162		324	8	6,340	437	311	126	5,903	92.58%	93.11%	95.00%				
LENS Subtotal	13,855			13,855	1,081		1,011	68	11,695	2,459	2,061	398	9,236	74.62%	78.97%	81.76%				
TOTAL INTERFACES	13,855	1,239	6,834	21,928	1,359		1,519	86	18,964	3,167	2,590	577	15,797	80.00%	83.30%	85.91%				
NORTH CAROLINA																				
EDI Subtotal		2,711		2,711	297		323	9	2,082	623	534	89	1,459	63.71%	70.08%	73.21%				
TAG Subtotal			3,052	3,052	363		439	36	2,214	689	505	184	1,525	63.73%	68.88%	75.12%				
LENS Subtotal	14,305			14,305	1,209		988	72	12,036	1,790	1,438	352	10,246	79.47%	85.13%	87.69%				
TOTAL INTERFACES	14,305	2,711	3,052	20,068	1,869		1,750	117	16,332	3,102	2,477	625	13,230	75.27%	81.01%	84.23%				

REPORT: PERCENT FLOW THROUGH SERVICE REQUESTS (SUMMARY)
REPORT PERIOD: December, 2001

AGGREGATE ORDER TYPES		LSR PROCESSING										FLOWTHROUGH				
Company Info		LESOG										Percent Achieved Flowthrough	Base Calculation	Percent Flow Through		
Name	Mechanized Interface Used				Total Mech LSR's	Manual Total Manual Fallout	Rejects Auto Clarification	Pending Supps (Z Status)	Validated LSR's	Errors		CLEC Caused Fallout	Issued SO's			
	LENS	EDI	TAG	Total System Fallout						BST Caused Fallout						
SOUTH CAROLINA																
	EDI Subtotal		1,453		1,453	61	165	11	1,216	317	278	41	899	72.73%	73.93%	76.51%
	TAG Subtotal			3,005	3,005	301	302	21	2,381	547	440	107	1,834	71.03%	71.22%	80.65%
	LENS Subtotal	13,154			13,154	1,180	904	38	11,032	1,287	1,114	183	9,735	80.93%	88.24%	88.73%
	TOTAL INTERFACES	13,154	1,453	3,005	17,612	1,542	1,371	70	14,629	2,161	1,930	331	12,468	78.71%	85.23%	87.20%
TENNESSEE																
	EDI Subtotal		2,393		2,393	132	318	12	1,931	602	531	71	1,329	66.72%	68.82%	71.45%
	TAG Subtotal			3,505	3,505	360	407	30	2,708	650	483	187	2,068	71.43%	76.00%	81.63%
	LENS Subtotal	13,142			13,142	1,656	713	55	10,718	906	653	253	9,812	80.95%	91.55%	93.76%
	TOTAL INTERFACES	13,142	2,393	3,505	19,040	2,148	1,438	97	15,357	2,158	1,647	511	13,199	77.67%	85.95%	88.91%
UNKNOWN																
	EDI Subtotal		293		293	0	63	0	230	85	77	8	145	65.32%	63.04%	65.32%
	TAG Subtotal			556	556	3	76	3	474	75	69	6	399	84.71%	84.18%	85.26%
	LENS Subtotal	5			5	0	0	0	5	0	0	0	5	100.00%	100.00%	100.00%
	TOTAL INTERFACES	5	293	556	854	3	139	3	709	160	146	14	549	78.65%	77.43%	78.99%
BELLSOUTH REGION																
	EDI Subtotal	0	69,888	0	69,888	4,857	11,231	192	53,608	12,234	7,273	4,961	41,374	77.33%	77.18%	85.05%
	TAG Subtotal	0	0	44,077	44,077	3,507	5,143	433	34,984	7,361	5,176	2,185	27,633	76.09%	78.56%	84.22%
	LENS Subtotal	237,266	0	0	237,266	28,151	22,854	1,323	184,938	27,648	21,349	6,299	157,290	76.06%	85.05%	88.05%
	TOTAL INTERFACES	237,266	69,888	44,077	351,231	36,516	39,228	1,948	273,540	47,243	33,798	13,445	226,297	76.29%	82.73%	87.01%