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General Counsel

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May 21, 2003

VIA HAND DELIVERY

Hon. Sara Kyle, Chairman
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37238

Re: *Docket to Establish Generic Performance Measurements, Benchmarks and Enforcement Mechanisms for BellSouth Telecommunications, Inc.*
Docket No. 01-00193

Dear Chairman Kyle:

In response to the Staff's request, enclosed are the original and a CD Rom of BellSouth's MSS Reports for the period of December 2002 through March 2003. These reports have been revised consistent with the Florida Public Service Commission and Excel formats.

Very truly yours,

Guy M. Hicks

GMH:ch

491839

BellSouth Monthly State Summary

Tennessee II, December 2002

				Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Resale - Ordering											
	% Rejected Service Requests - Mechanized											
A.1.1.1	O-7	Residence/TN (%)		Diagnostic			7.94%	11,900				Diagnostic
A.1.1.2	O-7	Business/TN (%)		Diagnostic			27.97%	143				Diagnostic
A.1.1.3	O-7	Design (Specials)/TN (%)		Diagnostic								Diagnostic
A.1.1.4	O-7	PBX/TN (%)		Diagnostic								Diagnostic
A.1.1.5	O-7	Centrex/TN (%)		Diagnostic								Diagnostic
A.1.1.6	O-7	ISDN/TN (%)		Diagnostic								Diagnostic
	% Rejected Service Requests - Partially Mechanized											
A.1.2.1	O-7	Residence/TN (%)		Diagnostic			23.23%	1,257				Diagnostic
A.1.2.2	O-7	Business/TN (%)		Diagnostic			47.62%	126				Diagnostic
A.1.2.3	O-7	Design (Specials)/TN (%)		Diagnostic								Diagnostic
A.1.2.4	O-7	PBX/TN (%)		Diagnostic			50.00%	2				Diagnostic
A.1.2.5	O-7	Centrex/TN (%)		Diagnostic								Diagnostic
A.1.2.6	O-7	ISDN/TN (%)		Diagnostic								Diagnostic
	% Rejected Service Requests - Non-Mechanized											
A.1.3.1	O-7	Residence/TN (%)		Diagnostic			36.70%	109				Diagnostic
A.1.3.2	O-7	Business/TN (%)		Diagnostic			53.33%	90				Diagnostic
A.1.3.3	O-7	Design (Specials)/TN (%)		Diagnostic			11.76%	17				Diagnostic
A.1.3.4	O-7	PBX/TN (%)		Diagnostic			40.00%	10				Diagnostic
A.1.3.5	O-7	Centrex/TN (%)		Diagnostic			53.85%	13				Diagnostic
A.1.3.6	O-7	ISDN/TN (%)		Diagnostic			35.48%	31				Diagnostic
	Reject Interval - Mechanized											
A.1.4.1	O-8	Residence/TN (%)		>= 97% w in 1 hr			99.26%	945				YES
A.1.4.2	O-8	Business/TN (%)		>= 97% w in 1 hr			97.50%	40				YES
A.1.4.3	O-8	Design (Specials)/TN (%)		>= 97% w in 1 hr								
A.1.4.4	O-8	PBX/TN (%)		>= 97% w in 1 hr								
A.1.4.5	O-8	Centrex/TN (%)		>= 97% w in 1 hr								
A.1.4.6	O-8	ISDN/TN (%)		>= 97% w in 1 hr								
	Reject Interval - Partially Mechanized - 10 hours											
A.1.7.1	O-8	Residence/TN (%)		>= 95% w in 10 hrs			98.29%	292				YES
A.1.7.2	O-8	Business/TN (%)		>= 95% w in 10 hrs			93.33%	60				NO
A.1.7.3	O-8	Design (Specials)/TN (%)		>= 95% w in 10 hrs								
A.1.7.4	O-8	PBX/TN (%)		>= 95% w in 10 hrs			100.00%	1				YES
A.1.7.5	O-8	Centrex/TN (%)		>= 95% w in 10 hrs								
A.1.7.6	O-8	ISDN/TN (%)		>= 95% w in 10 hrs								
	Reject Interval - Non-Mechanized											
A.1.8.1	O-8	Residence/TN (%)		>= 95% w in 24 hrs			100.00%	41				YES
A.1.8.2	O-8	Business/TN (%)		>= 95% w in 24 hrs			100.00%	48				YES
A.1.8.3	O-8	Design (Specials)/TN (%)		>= 95% w in 24 hrs			100.00%	2				YES
A.1.8.4	O-8	PBX/TN (%)		>= 95% w in 24 hrs			100.00%	4				YES
A.1.8.5	O-8	Centrex/TN (%)		>= 95% w in 24 hrs			71.43%	7				NO
A.1.8.6	O-8	ISDN/TN (%)		>= 95% w in 24 hrs			100.00%	11				YES
	FOC Timeliness - Mechanized											
A.1.9.1	O-9	Residence/TN (%)		>= 95% w in 3 hrs			99.45%	10,939				YES
A.1.9.2	O-9	Business/TN (%)		>= 95% w in 3 hrs			92.38%	105				NO
A.1.9.3	O-9	Design (Specials)/TN (%)		>= 95% w in 3 hrs								
A.1.9.4	O-9	PBX/TN (%)		>= 95% w in 3 hrs								
A.1.9.5	O-9	Centrex/TN (%)		>= 95% w in 3 hrs								
A.1.9.6	O-9	ISDN/TN (%)		>= 95% w in 3 hrs								
	FOC Timeliness - Partially Mechanized - 10 hours											
A.1.12.1	O-9	Residence/TN (%)		>= 95% w in 10 hrs			95.00%	1,001				YES

BellSouth Monthly State Summary

Tennessee II, December 2002

				Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.1.12.2	O-9	Business/TN (%)		>= 95% w in 10 hrs			95.00%	80				YES
A.1.12.3	O-9	Design (Specials)/TN (%)		>= 95% w in 10 hrs								
A.1.12.4	O-9	PBX/TN (%)		>= 95% w in 10 hrs			0.00%	1				NO
A.1.12.5	O-9	Centrex/TN (%)		>= 95% w in 10 hrs								
A.1.12.6	O-9	ISDN/TN (%)		>= 95% w in 10 hrs								
	FOC Timeliness - Non-Mechanized											
A.1.13.1	O-9	Residence/TN (%)		>= 95% w in 24 hrs			96.77%	62				YES
A.1.13.2	O-9	Business/TN (%)		>= 95% w in 24 hrs			96.97%	33				YES
A.1.13.3	O-9	Design (Specials)/TN (%)		>= 95% w in 24 hrs			93.33%	15				NO
A.1.13.4	O-9	PBX/TN (%)		>= 95% w in 24 hrs			80.00%	5				NO
A.1.13.5	O-9	Centrex/TN (%)		>= 95% w in 24 hrs			80.00%	5				NO
A.1.13.6	O-9	ISDN/TN (%)		>= 95% w in 24 hrs			94.12%	17				NO
	FOC & Reject Response Completeness - Mechanized											
A.1.14.1.1	O-11	Residence/EDI/TN (%)		>= 95%			100.00%	356				YES
A.1.14.1.2	O-11	Residence/TAG/TN (%)		>= 95%			99.84%	11,544				YES
A.1.14.2.1	O-11	Business/EDI/TN (%)		>= 95%			100.00%	11				YES
A.1.14.2.2	O-11	Business/TAG/TN (%)		>= 95%			100.00%	132				YES
A.1.14.3.1	O-11	Design (Specials)/EDI/TN (%)		>= 95%								
A.1.14.3.2	O-11	Design (Specials)/TAG/TN (%)		>= 95%								
A.1.14.4.1	O-11	PBX/EDI/TN (%)		>= 95%								
A.1.14.4.2	O-11	PBX/TAG/TN (%)		>= 95%								
A.1.14.5.1	O-11	Centrex/EDI/TN (%)		>= 95%								
A.1.14.5.2	O-11	Centrex/TAG/TN (%)		>= 95%								
A.1.14.6.1	O-11	ISDN/EDI/TN (%)		>= 95%								
A.1.14.6.2	O-11	ISDN/TAG/TN (%)		>= 95%								
	FOC & Reject Response Completeness - Partially Mechanized											
A.1.15.1.1	O-11	Residence/EDI/TN (%)		>= 95%			100.00%	33				YES
A.1.15.1.2	O-11	Residence/TAG/TN (%)		>= 95%			100.00%	1,224				YES
A.1.15.2.1	O-11	Business/EDI/TN (%)		>= 95%			100.00%	4				YES
A.1.15.2.2	O-11	Business/TAG/TN (%)		>= 95%			100.00%	122				YES
A.1.15.3.1	O-11	Design (Specials)/EDI/TN (%)		>= 95%								
A.1.15.3.2	O-11	Design (Specials)/TAG/TN (%)		>= 95%								
A.1.15.4.1	O-11	PBX/EDI/TN (%)		>= 95%								
A.1.15.4.2	O-11	PBX/TAG/TN (%)		>= 95%			100.00%	2				YES
A.1.15.5.1	O-11	Centrex/EDI/TN (%)		>= 95%								
A.1.15.5.2	O-11	Centrex/TAG/TN (%)		>= 95%								
A.1.15.6.1	O-11	ISDN/EDI/TN (%)		>= 95%								
A.1.15.6.2	O-11	ISDN/TAG/TN (%)		>= 95%								
	FOC & Reject Response Completeness - Non-Mechanized											
A.1.16.1	O-11	Residence/TN (%)		>= 95%			92.66%	109				NO
A.1.16.2	O-11	Business/TN (%)		>= 95%			91.11%	90				NO
A.1.16.3	O-11	Design (Specials)/TN (%)		>= 95%			100.00%	17				YES
A.1.16.4	O-11	PBX/TN (%)		>= 95%			90.00%	10				NO
A.1.16.5	O-11	Centrex/TN (%)		>= 95%			100.00%	13				YES
A.1.16.6	O-11	ISDN/TN (%)		>= 95%			93.55%	31				NO
	Resale - Provisioning											
	Order Completion Interval											
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/TN (days)		Res	6.55	10,050	5.35	281	4.966	0.30037	4.0076	YES
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/TN (days)		Res	1.01	238,293	0.58	7,734	1.564	0.01807	23.9512	YES
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/TN (days)		Res	6.85	13			3.579			
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/TN (days)		Res								
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/TN (days)		Bus	5.57	2,787	2.88	14	9.625	2.57876	1.0447	YES
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/TN (days)		Bus	1.31	10,663	0.62	149	2.880	0.23757	2.9266	YES
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/TN (days)		Bus	13.39	34			13.651			
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/TN (days)		Bus	4.73	11			0.905			

BellSouth Monthly State Summary

Tennessee II, December 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/TN (days)	Design	19.50	835	4.50	2	25.638	18.15067	0.8263	YES
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Design	12.14	140	6.33	3	9.718	5.67049	1.0237	YES
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Design	18.01	89			8.582			
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Design								
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/TN (days)	PBX	8.58	22	6.00	1	10.919	11.16413	0.2307	YES
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/TN (days)	PBX	10.55	88	3.50	4	10.945	5.59531	1.2605	YES
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/TN (days)	PBX	12.38	8			8.766			
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/TN (days)	PBX	3.15	11			6.661			
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/TN (days)	Centrex	4.21	164			7.074			
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/TN (days)	Centrex	1.70	337	2.00	2	2.530	1.79442	-0.1665	YES
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/TN (days)	Centrex	13.21	11			10.756			
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Centrex	0.57	7	2.00	1	0.630	0.67344	-2.1213	NO
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/TN (days)	ISDN	17.44	224			27.336			
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/TN (days)	ISDN	3.47	522	3.43	7	8.398	3.19518	0.0134	YES
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/TN (days)	ISDN	25.00	30			25.449			
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/TN (days)	ISDN	25.07	15	7.50	2	47.087	35.44562	0.4956	YES

Average Order Completion and Completion Notice Interval - Mechanized

A.2.2.1.1.1	P-4A	Residence/<10 circuits/Dispatch/TN (days)	Res	6.85	8,980	6.36	240	3.731	0.24400	1.9811	YES
A.2.2.1.1.2	P-4A	Residence/<10 circuits/Non-Dispatch/TN (days)	Res	1.25	235,819	0.68	7,443	1.650	0.01942	29.2247	YES
A.2.2.1.2.1	P-4A	Residence/>=10 circuits/Dispatch/TN (days)	Res	6.08	11			2.672			
A.2.2.1.2.2	P-4A	Residence/>=10 circuits/Non-Dispatch/TN (days)	Res								
A.2.2.2.1.1	P-4A	Business/<10 circuits/Dispatch/TN (days)	Bus	4.43	2,315	3.03	10	4.829	1.53050	0.9143	YES
A.2.2.2.1.2	P-4A	Business/<10 circuits/Non-Dispatch/TN (days)	Bus	1.43	10,451	0.67	100	2.617	0.26292	2.9031	YES
A.2.2.2.2.1	P-4A	Business/>=10 circuits/Dispatch/TN (days)	Bus	8.51	19			11.265			
A.2.2.2.2.2	P-4A	Business/>=10 circuits/Non-Dispatch/TN (days)	Bus	4.92	11			0.950			
A.2.2.3.1.1	P-4A	Design (Specials)/<10 circuits/Dispatch/TN (days)	Design	8.77	472			8.632			
A.2.2.3.1.2	P-4A	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Design	11.57	122			8.988			
A.2.2.3.2.1	P-4A	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Design	21.28	9			1.809			
A.2.2.3.2.2	P-4A	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Design								
A.2.2.4.1.1	P-4A	PBX/<10 circuits/Dispatch/TN (days)	PBX	5.37	13			5.972			
A.2.2.4.1.2	P-4A	PBX/<10 circuits/Non-Dispatch/TN (days)	PBX	11.77	83	4.15	1	12.109	12.18132	0.6258	YES
A.2.2.4.2.1	P-4A	PBX/>=10 circuits/Dispatch/TN (days)	PBX	10.46	2			11.980			
A.2.2.4.2.2	P-4A	PBX/>=10 circuits/Non-Dispatch/TN (days)	PBX	1.47	10			2.990			
A.2.2.5.1.1	P-4A	Centrex/<10 circuits/Dispatch/TN (days)	Centrex	4.28	153			4.491			
A.2.2.5.1.2	P-4A	Centrex/<10 circuits/Non-Dispatch/TN (days)	Centrex	1.98	330			2.661			
A.2.2.5.2.1	P-4A	Centrex/>=10 circuits/Dispatch/TN (days)	Centrex	13.85	10			11.258			
A.2.2.5.2.2	P-4A	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Centrex	0.95	7			1.630			
A.2.2.6.1.1	P-4A	ISDN/<10 circuits/Dispatch/TN (days)	ISDN	15.55	93			18.268			
A.2.2.6.1.2	P-4A	ISDN/<10 circuits/Non-Dispatch/TN (days)	ISDN	2.71	489			4.944			
A.2.2.6.2.1	P-4A	ISDN/>=10 circuits/Dispatch/TN (days)	ISDN	14.46	12			8.237			
A.2.2.6.2.2	P-4A	ISDN/>=10 circuits/Non-Dispatch/TN (days)	ISDN	28.34	8	7.57	1	63.936	67.81391	0.3063	YES

Average Order Completion and Completion Notice Interval - Non-Mechanized

A.2.3.1.1.1	P-4A	Residence/<10 circuits/Dispatch/TN (days)	Res	[redacted]		3.51	21	[redacted]			Diagnostic
A.2.3.1.1.2	P-4A	Residence/<10 circuits/Non-Dispatch/TN (days)	Res			1.00	145				Diagnostic
A.2.3.1.2.1	P-4A	Residence/>=10 circuits/Dispatch/TN (days)	Res								Diagnostic
A.2.3.1.2.2	P-4A	Residence/>=10 circuits/Non-Dispatch/TN (days)	Res								Diagnostic
A.2.3.2.1.1	P-4A	Business/<10 circuits/Dispatch/TN (days)	Bus			4.49	4				Diagnostic
A.2.3.2.1.2	P-4A	Business/<10 circuits/Non-Dispatch/TN (days)	Bus			1.36	29				Diagnostic
A.2.3.2.2.1	P-4A	Business/>=10 circuits/Dispatch/TN (days)	Bus								Diagnostic
A.2.3.2.2.2	P-4A	Business/>=10 circuits/Non-Dispatch/TN (days)	Bus								Diagnostic
A.2.3.3.1.1	P-4A	Design (Specials)/<10 circuits/Dispatch/TN (days)	Design			5.52	1				Diagnostic
A.2.3.3.1.2	P-4A	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Design			8.42	3				Diagnostic
A.2.3.3.2.1	P-4A	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Design								Diagnostic
A.2.3.3.2.2	P-4A	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Design								Diagnostic
A.2.3.4.1.1	P-4A	PBX/<10 circuits/Dispatch/TN (days)	PBX			7.73	1				Diagnostic
A.2.3.4.1.2	P-4A	PBX/<10 circuits/Non-Dispatch/TN (days)	PBX			5.08	3				Diagnostic
A.2.3.4.2.1	P-4A	PBX/>=10 circuits/Dispatch/TN (days)	PBX								Diagnostic
A.2.3.4.2.2	P-4A	PBX/>=10 circuits/Non-Dispatch/TN (days)	PBX								Diagnostic

BellSouth Monthly State Summary

Tennessee II, December 2002

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.3.5.1.1	P-4A	Centrex/<10 circuits/Dispatch/TN (days)	Centrex								
A.2.3.5.1.2	P-4A	Centrex/<10 circuits/Non-Dispatch/TN (days)	Centrex			3.80	2				Diagnostic
A.2.3.5.2.1	P-4A	Centrex/>=10 circuits/Dispatch/TN (days)	Centrex								Diagnostic
A.2.3.5.2.2	P-4A	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Centrex			4.66	1				Diagnostic
A.2.3.6.1.1	P-4A	ISDN/<10 circuits/Dispatch/TN (days)	ISDN								Diagnostic
A.2.3.6.1.2	P-4A	ISDN/<10 circuits/Non-Dispatch/TN (days)	ISDN			4.44	7				Diagnostic
A.2.3.6.2.1	P-4A	ISDN/>=10 circuits/Dispatch/TN (days)	ISDN								Diagnostic
A.2.3.6.2.2	P-4A	ISDN/>=10 circuits/Non-Dispatch/TN (days)	ISDN								Diagnostic
	Held Orders										
A.2.4.1.1.1.1	P-1	Residence/<10 circuits/Dispatch/Facility/TN (days)	Res	11.27	75	0.00	0	8.115			YES
A.2.4.1.1.1.2	P-1	Residence/<10 circuits/Dispatch/Equipment/TN (days)	Res	0.00	0	0.00	0				YES
A.2.4.1.1.1.3	P-1	Residence/<10 circuits/Dispatch/Other/TN (days)	Res	3.17	6	0.00	0	2.401			YES
A.2.4.1.1.2.1	P-1	Residence/<10 circuits/Non-Dispatch/Facility/TN (days)	Res	0.00	0	0.00	0				YES
A.2.4.1.1.2.2	P-1	Residence/<10 circuits/Non-Dispatch/Equipment/TN (days)	Res	0.00	0	0.00	0				YES
A.2.4.1.1.2.3	P-1	Residence/<10 circuits/Non-Dispatch/Other/TN (days)	Res	0.00	0	0.00	0				YES
A.2.4.1.2.1.1	P-1	Residence/>=10 circuits/Dispatch/Facility/TN (days)	Res	0.00	0						
A.2.4.1.2.1.2	P-1	Residence/>=10 circuits/Dispatch/Equipment/TN (days)	Res	0.00	0						
A.2.4.1.2.1.3	P-1	Residence/>=10 circuits/Dispatch/Other/TN (days)	Res	0.00	0						
A.2.4.1.2.2.1	P-1	Residence/>=10 circuits/Non-Dispatch/Facility/TN (days)	Res	0.00	0						
A.2.4.1.2.2.2	P-1	Residence/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Res	0.00	0						
A.2.4.1.2.2.3	P-1	Residence/>=10 circuits/Non-Dispatch/Other/TN (days)	Res	0.00	0						
A.2.4.2.1.1.1	P-1	Business/<10 circuits/Dispatch/Facility/TN (days)	Bus	9.63	8	0.00	0	8.052			YES
A.2.4.2.1.1.2	P-1	Business/<10 circuits/Dispatch/Equipment/TN (days)	Bus	0.00	0	0.00	0				YES
A.2.4.2.1.1.3	P-1	Business/<10 circuits/Dispatch/Other/TN (days)	Bus	3.50	6	0.00	0	4.680			YES
A.2.4.2.1.2.1	P-1	Business/<10 circuits/Non-Dispatch/Facility/TN (days)	Bus	0.00	0	0.00	0				YES
A.2.4.2.1.2.2	P-1	Business/<10 circuits/Non-Dispatch/Equipment/TN (days)	Bus	0.00	0	0.00	0				YES
A.2.4.2.1.2.3	P-1	Business/<10 circuits/Non-Dispatch/Other/TN (days)	Bus	0.00	0	0.00	0				YES
A.2.4.2.2.1.1	P-1	Business/>=10 circuits/Dispatch/Facility/TN (days)	Bus	0.00	0						
A.2.4.2.2.1.2	P-1	Business/>=10 circuits/Dispatch/Equipment/TN (days)	Bus	0.00	0						
A.2.4.2.2.1.3	P-1	Business/>=10 circuits/Dispatch/Other/TN (days)	Bus	0.00	0						
A.2.4.2.2.2.1	P-1	Business/>=10 circuits/Non-Dispatch/Facility/TN (days)	Bus	0.00	0						
A.2.4.2.2.2.2	P-1	Business/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Bus	0.00	0						
A.2.4.2.2.2.3	P-1	Business/>=10 circuits/Non-Dispatch/Other/TN (days)	Bus	0.00	0						
A.2.4.3.1.1.1	P-1	Design (Specials)/<10 circuits/Dispatch/Facility/TN (days)	Design	0.00	0	0.00	0				YES
A.2.4.3.1.1.2	P-1	Design (Specials)/<10 circuits/Dispatch/Equipment/TN (days)	Design	0.00	0	0.00	0				YES
A.2.4.3.1.1.3	P-1	Design (Specials)/<10 circuits/Dispatch/Other/TN (days)	Design	5.00	2	0.00	0	0.000			YES
A.2.4.3.1.2.1	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Facility/TN (days)	Design	0.00	0	0.00	0				YES
A.2.4.3.1.2.2	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Equipment/TN (days)	Design	0.00	0	0.00	0				YES
A.2.4.3.1.2.3	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Other/TN (days)	Design	5.00	1	0.00	0	0.000			YES
A.2.4.3.2.1.1	P-1	Design (Specials)/>=10 circuits/Dispatch/Facility/TN (days)	Design	0.00	0						
A.2.4.3.2.1.2	P-1	Design (Specials)/>=10 circuits/Dispatch/Equipment/TN (days)	Design	0.00	0						
A.2.4.3.2.1.3	P-1	Design (Specials)/>=10 circuits/Dispatch/Other/TN (days)	Design	0.00	0						
A.2.4.3.2.2.1	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Facility/TN (days)	Design	0.00	0						
A.2.4.3.2.2.2	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Design	0.00	0						
A.2.4.3.2.2.3	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Other/TN (days)	Design	0.00	0						
A.2.4.4.1.1.1	P-1	PBX/<10 circuits/Dispatch/Facility/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.4.4.1.1.2	P-1	PBX/<10 circuits/Dispatch/Equipment/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.4.4.1.1.3	P-1	PBX/<10 circuits/Dispatch/Other/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.4.4.1.2.1	P-1	PBX/<10 circuits/Non-Dispatch/Facility/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.4.4.1.2.2	P-1	PBX/<10 circuits/Non-Dispatch/Equipment/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.4.4.1.2.3	P-1	PBX/<10 circuits/Non-Dispatch/Other/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.4.4.2.1.1	P-1	PBX/>=10 circuits/Dispatch/Facility/TN (days)	PBX	0.00	0						
A.2.4.4.2.1.2	P-1	PBX/>=10 circuits/Dispatch/Equipment/TN (days)	PBX	0.00	0						
A.2.4.4.2.1.3	P-1	PBX/>=10 circuits/Dispatch/Other/TN (days)	PBX	0.00	0						
A.2.4.4.2.2.1	P-1	PBX/>=10 circuits/Non-Dispatch/Facility/TN (days)	PBX	0.00	0						
A.2.4.4.2.2.2	P-1	PBX/>=10 circuits/Non-Dispatch/Equipment/TN (days)	PBX	0.00	0						
A.2.4.4.2.2.3	P-1	PBX/>=10 circuits/Non-Dispatch/Other/TN (days)	PBX	0.00	0						
A.2.4.5.1.1.1	P-1	Centrex/<10 circuits/Dispatch/Facility/TN (days)	Centrex	1.00	1	0.00	0	0.000			YES
A.2.4.5.1.1.2	P-1	Centrex/<10 circuits/Dispatch/Equipment/TN (days)	Centrex	0.00	0	0.00	0				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.4.5.1.1.3	P-1	Centrex/<10 circuits/Dispatch/Other/TN (days)	Centrex	0.00	0	0.00	0				YES
A.2.4.5.1.2.1	P-1	Centrex/<10 circuits/Non-Dispatch/Facility/TN (days)	Centrex	0.00	0	0.00	0				YES
A.2.4.5.1.2.2	P-1	Centrex/<10 circuits/Non-Dispatch/Equipment/TN (days)	Centrex	0.00	0	0.00	0				YES
A.2.4.5.1.2.3	P-1	Centrex/<10 circuits/Non-Dispatch/Other/TN (days)	Centrex	0.00	0	0.00	0				YES
A.2.4.5.2.1.1	P-1	Centrex/>=10 circuits/Dispatch/Facility/TN (days)	Centrex	14.00	1	0.00	0	0.000			YES
A.2.4.5.2.1.2	P-1	Centrex/>=10 circuits/Dispatch/Equipment/TN (days)	Centrex	0.00	0	0.00	0				YES
A.2.4.5.2.1.3	P-1	Centrex/>=10 circuits/Dispatch/Other/TN (days)	Centrex	0.00	0	0.00	0				YES
A.2.4.5.2.2.1	P-1	Centrex/>=10 circuits/Non-Dispatch/Facility/TN (days)	Centrex	0.00	0	0.00	0				YES
A.2.4.5.2.2.2	P-1	Centrex/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Centrex	0.00	0	0.00	0				YES
A.2.4.5.2.2.3	P-1	Centrex/>=10 circuits/Non-Dispatch/Other/TN (days)	Centrex	0.00	0	0.00	0				YES
A.2.4.6.1.1.1	P-1	ISDN/<10 circuits/Dispatch/Facility/TN (days)	ISDN	79.00	1	0.00	0	0.000			YES
A.2.4.6.1.1.2	P-1	ISDN/<10 circuits/Dispatch/Equipment/TN (days)	ISDN	0.00	0	0.00	0				YES
A.2.4.6.1.1.3	P-1	ISDN/<10 circuits/Dispatch/Other/TN (days)	ISDN	0.00	0	0.00	0				YES
A.2.4.6.1.2.1	P-1	ISDN/<10 circuits/Non-Dispatch/Facility/TN (days)	ISDN	22.33	3	0.00	0	9.452			YES
A.2.4.6.1.2.2	P-1	ISDN/<10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN	0.00	0	0.00	0				YES
A.2.4.6.1.2.3	P-1	ISDN/<10 circuits/Non-Dispatch/Other/TN (days)	ISDN	6.50	2	0.00	0	7.778			YES
A.2.4.6.2.1.1	P-1	ISDN/>=10 circuits/Dispatch/Facility/TN (days)	ISDN	0.00	0	0.00	0				YES
A.2.4.6.2.1.2	P-1	ISDN/>=10 circuits/Dispatch/Equipment/TN (days)	ISDN	0.00	0	0.00	0				YES
A.2.4.6.2.1.3	P-1	ISDN/>=10 circuits/Dispatch/Other/TN (days)	ISDN	0.00	0	0.00	0				YES
A.2.4.6.2.2.1	P-1	ISDN/>=10 circuits/Non-Dispatch/Facility/TN (days)	ISDN	0.00	0	0.00	0				YES
A.2.4.6.2.2.2	P-1	ISDN/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN	0.00	0	0.00	0				YES
A.2.4.6.2.2.3	P-1	ISDN/>=10 circuits/Non-Dispatch/Other/TN (days)	ISDN	0.00	0	0.00	0				YES
		Mean Held Order Interval & Distribution Intervals									
A.2.5.1.1.1.1	P-1	Residence/<10 circuits/Dispatch/Facility/TN (days)	Res	11.58	406	17.00	1	9.322	9.33329	-0.5808	YES
A.2.5.1.1.1.2	P-1	Residence/<10 circuits/Dispatch/Equipment/TN (days)	Res	1.00	6	1.00	1	0.000	0.00000		YES
A.2.5.1.1.1.3	P-1	Residence/<10 circuits/Dispatch/Other/TN (days)	Res	1.46	543	1.80	10	1.801	0.57487	-0.5939	YES
A.2.5.1.1.2.1	P-1	Residence/<10 circuits/Non-Dispatch/Facility/TN (days)	Res	7.00	1			0.000			
A.2.5.1.1.2.2	P-1	Residence/<10 circuits/Non-Dispatch/Equipment/TN (days)	Res								
A.2.5.1.1.2.3	P-1	Residence/<10 circuits/Non-Dispatch/Other/TN (days)	Res	1.96	50	4.00	2	1.470	1.06021	-1.9241	NO
A.2.5.1.2.1.1	P-1	Residence/>=10 circuits/Dispatch/Facility/TN (days)	Res								
A.2.5.1.2.1.2	P-1	Residence/>=10 circuits/Dispatch/Equipment/TN (days)	Res								
A.2.5.1.2.1.3	P-1	Residence/>=10 circuits/Dispatch/Other/TN (days)	Res								
A.2.5.1.2.2.1	P-1	Residence/>=10 circuits/Non-Dispatch/Facility/TN (days)	Res								
A.2.5.1.2.2.2	P-1	Residence/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Res								
A.2.5.1.2.2.3	P-1	Residence/>=10 circuits/Non-Dispatch/Other/TN (days)	Res								
A.2.5.2.1.1.1	P-1	Business/<10 circuits/Dispatch/Facility/TN (days)	Bus	12.22	49			8.697			
A.2.5.2.1.1.2	P-1	Business/<10 circuits/Dispatch/Equipment/TN (days)	Bus								
A.2.5.2.1.1.3	P-1	Business/<10 circuits/Dispatch/Other/TN (days)	Bus	1.81	63			1.974			
A.2.5.2.1.2.1	P-1	Business/<10 circuits/Non-Dispatch/Facility/TN (days)	Bus								
A.2.5.2.1.2.2	P-1	Business/<10 circuits/Non-Dispatch/Equipment/TN (days)	Bus								
A.2.5.2.1.2.3	P-1	Business/<10 circuits/Non-Dispatch/Other/TN (days)	Bus	1.00	1			0.000			
A.2.5.2.2.1.1	P-1	Business/>=10 circuits/Dispatch/Facility/TN (days)	Bus	9.50	2			9.192			
A.2.5.2.2.1.2	P-1	Business/>=10 circuits/Dispatch/Equipment/TN (days)	Bus								
A.2.5.2.2.1.3	P-1	Business/>=10 circuits/Dispatch/Other/TN (days)	Bus								
A.2.5.2.2.2.1	P-1	Business/>=10 circuits/Non-Dispatch/Facility/TN (days)	Bus								
A.2.5.2.2.2.2	P-1	Business/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Bus								
A.2.5.2.2.2.3	P-1	Business/>=10 circuits/Non-Dispatch/Other/TN (days)	Bus								
A.2.5.3.1.1.1	P-1	Design (Specials)/<10 circuits/Dispatch/Facility/TN (days)	Design	22.00	1	9.00	1	0.000	0.00000		YES
A.2.5.3.1.1.2	P-1	Design (Specials)/<10 circuits/Dispatch/Equipment/TN (days)	Design								
A.2.5.3.1.1.3	P-1	Design (Specials)/<10 circuits/Dispatch/Other/TN (days)	Design	5.35	17	1.00	1	4.300	4.42498	0.9837	YES
A.2.5.3.1.2.1	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Facility/TN (days)	Design								
A.2.5.3.1.2.2	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Equipment/TN (days)	Design								
A.2.5.3.1.2.3	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Other/TN (days)	Design	3.00	2			2.828			
A.2.5.3.2.1.1	P-1	Design (Specials)/>=10 circuits/Dispatch/Facility/TN (days)	Design								
A.2.5.3.2.1.2	P-1	Design (Specials)/>=10 circuits/Dispatch/Equipment/TN (days)	Design								
A.2.5.3.2.1.3	P-1	Design (Specials)/>=10 circuits/Dispatch/Other/TN (days)	Design								
A.2.5.3.2.2.1	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Facility/TN (days)	Design								
A.2.5.3.2.2.2	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Design								
A.2.5.3.2.2.3	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Other/TN (days)	Design								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.5.4.1.1.1	P-1	PBX/<10 circuits/Dispatch/Facility/TN (days)	PBX								
A.2.5.4.1.1.2	P-1	PBX/<10 circuits/Dispatch/Equipment/TN (days)	PBX								
A.2.5.4.1.1.3	P-1	PBX/<10 circuits/Dispatch/Other/TN (days)	PBX								
A.2.5.4.1.2.1	P-1	PBX/<10 circuits/Non-Dispatch/Facility/TN (days)	PBX	3.00	1			0.000			
A.2.5.4.1.2.2	P-1	PBX/<10 circuits/Non-Dispatch/Equipment/TN (days)	PBX								
A.2.5.4.1.2.3	P-1	PBX/<10 circuits/Non-Dispatch/Other/TN (days)	PBX	3.00	1			0.000			
A.2.5.4.2.1.1	P-1	PBX/>=10 circuits/Dispatch/Facility/TN (days)	PBX								
A.2.5.4.2.1.2	P-1	PBX/>=10 circuits/Dispatch/Equipment/TN (days)	PBX								
A.2.5.4.2.1.3	P-1	PBX/>=10 circuits/Dispatch/Other/TN (days)	PBX								
A.2.5.4.2.2.1	P-1	PBX/>=10 circuits/Non-Dispatch/Facility/TN (days)	PBX								
A.2.5.4.2.2.2	P-1	PBX/>=10 circuits/Non-Dispatch/Equipment/TN (days)	PBX								
A.2.5.4.2.2.3	P-1	PBX/>=10 circuits/Non-Dispatch/Other/TN (days)	PBX								
A.2.5.5.1.1.1	P-1	Centrex/<10 circuits/Dispatch/Facility/TN (days)	Centrex	8.00	2			9.899			
A.2.5.5.1.1.2	P-1	Centrex/<10 circuits/Dispatch/Equipment/TN (days)	Centrex								
A.2.5.5.1.1.3	P-1	Centrex/<10 circuits/Dispatch/Other/TN (days)	Centrex	1.00	1			0.000			
A.2.5.5.1.2.1	P-1	Centrex/<10 circuits/Non-Dispatch/Facility/TN (days)	Centrex								
A.2.5.5.1.2.2	P-1	Centrex/<10 circuits/Non-Dispatch/Equipment/TN (days)	Centrex								
A.2.5.5.1.2.3	P-1	Centrex/<10 circuits/Non-Dispatch/Other/TN (days)	Centrex								
A.2.5.5.2.1.1	P-1	Centrex/>=10 circuits/Dispatch/Facility/TN (days)	Centrex	14.00	1			0.000			
A.2.5.5.2.1.2	P-1	Centrex/>=10 circuits/Dispatch/Equipment/TN (days)	Centrex								
A.2.5.5.2.1.3	P-1	Centrex/>=10 circuits/Dispatch/Other/TN (days)	Centrex	1.00	1			0.000			
A.2.5.5.2.2.1	P-1	Centrex/>=10 circuits/Non-Dispatch/Facility/TN (days)	Centrex								
A.2.5.5.2.2.2	P-1	Centrex/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Centrex								
A.2.5.5.2.2.3	P-1	Centrex/>=10 circuits/Non-Dispatch/Other/TN (days)	Centrex								
A.2.5.6.1.1.1	P-1	ISDN/<10 circuits/Dispatch/Facility/TN (days)	ISDN	66.67	6			47.018			
A.2.5.6.1.1.2	P-1	ISDN/<10 circuits/Dispatch/Equipment/TN (days)	ISDN								
A.2.5.6.1.1.3	P-1	ISDN/<10 circuits/Dispatch/Other/TN (days)	ISDN	2.00	1			0.000			
A.2.5.6.1.2.1	P-1	ISDN/<10 circuits/Non-Dispatch/Facility/TN (days)	ISDN	14.86	7			10.915			
A.2.5.6.1.2.2	P-1	ISDN/<10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN								
A.2.5.6.1.2.3	P-1	ISDN/<10 circuits/Non-Dispatch/Other/TN (days)	ISDN	10.00	5			9.566			
A.2.5.6.2.1.1	P-1	ISDN/>=10 circuits/Dispatch/Facility/TN (days)	ISDN								
A.2.5.6.2.1.2	P-1	ISDN/>=10 circuits/Dispatch/Equipment/TN (days)	ISDN								
A.2.5.6.2.1.3	P-1	ISDN/>=10 circuits/Dispatch/Other/TN (days)	ISDN								
A.2.5.6.2.2.1	P-1	ISDN/>=10 circuits/Non-Dispatch/Facility/TN (days)	ISDN								
A.2.5.6.2.2.2	P-1	ISDN/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN								
A.2.5.6.2.2.3	P-1	ISDN/>=10 circuits/Non-Dispatch/Other/TN (days)	ISDN								
		% Jeopardies - Mechanized									
A.2.6.1.1	P-2	Residence/Dispatch/TN (%)	Res	7.06%	11,619	6.50%	277		0.01557	0.3591	YES
A.2.6.1.2	P-2	Residence/Non-Dispatch/TN (%)	Res	0.00%	245,543	0.00%	8,282		0.00002	0.1806	YES
A.2.6.2.1	P-2	Business/Dispatch/TN (%)	Bus	6.40%	3,096	0.00%	12		0.07077	0.9037	YES
A.2.6.2.2	P-2	Business/Non-Dispatch/TN (%)	Bus	0.00%	10,941	0.00%	121		0.00000		YES
A.2.6.3.1	P-2	Design (Specials)/Dispatch/TN (%)	Design	19.96%	1,087						
A.2.6.3.2	P-2	Design (Specials)/Non-Dispatch/TN (%)	Design	6.67%	150						
A.2.6.4.1	P-2	PBX/Dispatch/TN (%)	PBX	15.79%	38						
A.2.6.4.2	P-2	PBX/Non-Dispatch/TN (%)	PBX	0.93%	108	0.00%	1		0.09622	0.0962	YES
A.2.6.5.1	P-2	Centrex/Dispatch/TN (%)	Centrex	6.59%	182						
A.2.6.5.2	P-2	Centrex/Non-Dispatch/TN (%)	Centrex	0.29%	344						
A.2.6.6.1	P-2	ISDN/Dispatch/TN (%)	ISDN	18.12%	287						
A.2.6.6.2	P-2	ISDN/Non-Dispatch/TN (%)	ISDN	4.41%	544	0.00%	1		0.20555	0.2146	YES
		% Jeopardies - Non-Mechanized									
A.2.7.1.1	P-2	Residence/Dispatch/TN (%)	Diagnostic			0.00%	26				Diagnostic
A.2.7.1.2	P-2	Residence/Non-Dispatch/TN (%)	Diagnostic			0.00%	185				Diagnostic
A.2.7.2.1	P-2	Business/Dispatch/TN (%)	Diagnostic			0.00%	7				Diagnostic
A.2.7.2.2	P-2	Business/Non-Dispatch/TN (%)	Diagnostic			0.00%	56				Diagnostic
A.2.7.3.1	P-2	Design (Specials)/Dispatch/TN (%)	Diagnostic			44.44%	9				Diagnostic
A.2.7.3.2	P-2	Design (Specials)/Non-Dispatch/TN (%)	Diagnostic			0.00%	7				Diagnostic
A.2.7.4.1	P-2	PBX/Dispatch/TN (%)	Diagnostic			0.00%	1				Diagnostic
A.2.7.4.2	P-2	PBX/Non-Dispatch/TN (%)	Diagnostic			0.00%	3				Diagnostic

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A.2.7.5.1	P-2	Centrex/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.7.5.2	P-2	Centrex/Non-Dispatch/TN (%)	Diagnostic			0.00%	3				Diagnostic
A.2.7.6.1	P-2	ISDN/Dispatch/TN (%)	Diagnostic			37.50%	8				Diagnostic
A.2.7.6.2	P-2	ISDN/Non-Dispatch/TN (%)	Diagnostic			0.00%	12				Diagnostic
		Average Jeopardy Notice Interval - Mechanized									
A.2.8.1.1	P-2	Residence/Dispatch/TN (hours)	>= 48 hrs			204.34	16				YES
A.2.8.1.2	P-2	Residence/Non-Dispatch/TN (hours)	>= 48 hrs								
A.2.8.2.1	P-2	Business/Dispatch/TN (hours)	>= 48 hrs								
A.2.8.2.2	P-2	Business/Non-Dispatch/TN (hours)	>= 48 hrs								
A.2.8.3.1	P-2	Design (Specials)/Dispatch/TN (hours)	>= 48 hrs								
A.2.8.3.2	P-2	Design (Specials)/Non-Dispatch/TN (hours)	>= 48 hrs								
A.2.8.4.1	P-2	PBX/Dispatch/TN (hours)	>= 48 hrs								
A.2.8.4.2	P-2	PBX/Non-Dispatch/TN (hours)	>= 48 hrs								
A.2.8.5.1	P-2	Centrex/Dispatch/TN (hours)	>= 48 hrs								
A.2.8.5.2	P-2	Centrex/Non-Dispatch/TN (hours)	>= 48 hrs								
A.2.8.6.1	P-2	ISDN/Dispatch/TN (hours)	>= 48 hrs								
A.2.8.6.2	P-2	ISDN/Non-Dispatch/TN (hours)	>= 48 hrs								
		Average Jeopardy Notice Interval - Non-Mechanized									
A.2.9.1.1	P-2	Residence/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.1.2	P-2	Residence/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.2.1	P-2	Business/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.2.2	P-2	Business/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.3.1	P-2	Design (Specials)/Dispatch/TN (hours)	Diagnostic			780.07	4				Diagnostic
A.2.9.3.2	P-2	Design (Specials)/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.4.1	P-2	PBX/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.4.2	P-2	PBX/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.5.1	P-2	Centrex/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.5.2	P-2	Centrex/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.6.1	P-2	ISDN/Dispatch/TN (hours)	Diagnostic			434.66	3				Diagnostic
A.2.9.6.2	P-2	ISDN/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
A.2.10.1.1	P-2	Residence/Dispatch/TN (%)	95% >= 48 hrs			100.00%	16				YES
A.2.10.1.2	P-2	Residence/Non-Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.2.1	P-2	Business/Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.2.2	P-2	Business/Non-Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.3.1	P-2	Design (Specials)/Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.3.2	P-2	Design (Specials)/Non-Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.4.1	P-2	PBX/Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.4.2	P-2	PBX/Non-Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.5.1	P-2	Centrex/Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.5.2	P-2	Centrex/Non-Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.6.1	P-2	ISDN/Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.6.2	P-2	ISDN/Non-Dispatch/TN (%)	95% >= 48 hrs								
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
A.2.11.1.1	P-2	Residence/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.1.2	P-2	Residence/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.2.1	P-2	Business/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.2.2	P-2	Business/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.3.1	P-2	Design (Specials)/Dispatch/TN (%)	Diagnostic			100.00%	4				Diagnostic
A.2.11.3.2	P-2	Design (Specials)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.4.1	P-2	PBX/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.4.2	P-2	PBX/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.5.1	P-2	Centrex/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.5.2	P-2	Centrex/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.6.1	P-2	ISDN/Dispatch/TN (%)	Diagnostic			100.00%	3				Diagnostic
A.2.11.6.2	P-2	ISDN/Non-Dispatch/TN (%)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
		% Missed Installation Appointments									
A.2.12.1.1.1	P-3	Residence/<10 circuits/Dispatch/TN (%)	Res	7.82%	11,573	3.96%	303		0.01562	2.4702	YES
A.2.12.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/TN (%)	Res	0.03%	245,757	0.09%	8,482		0.00018	-3.7792	NO
A.2.12.1.2.1	P-3	Residence/>=10 circuits/Dispatch/TN (%)	Res	0.00%	13						
A.2.12.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/TN (%)	Res								
A.2.12.2.1.1	P-3	Business/<10 circuits/Dispatch/TN (%)	Bus	3.76%	3,035	0.00%	20		0.04266	0.8806	YES
A.2.12.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/TN (%)	Bus	0.02%	10,915	0.00%	179		0.00102	0.1797	YES
A.2.12.2.2.1	P-3	Business/>=10 circuits/Dispatch/TN (%)	Bus	4.35%	46						
A.2.12.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/TN (%)	Bus	0.00%	11						
A.2.12.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/TN (%)	Design	1.85%	864	15.38%	13		0.03767	-3.5923	NO
A.2.12.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)	Design	0.71%	141	0.00%	7		0.03250	0.2183	YES
A.2.12.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/TN (%)	Design	0.00%	92						
A.2.12.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)	Design								
A.2.12.4.1.1	P-3	PBX/<10 circuits/Dispatch/TN (%)	PBX	0.00%	24	0.00%	1		0.00000		YES
A.2.12.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/TN (%)	PBX	2.20%	91	0.00%	4		0.07490	0.2934	YES
A.2.12.4.2.1	P-3	PBX/>=10 circuits/Dispatch/TN (%)	PBX	0.00%	9						
A.2.12.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/TN (%)	PBX	0.00%	12						
A.2.12.5.1.1	P-3	Centrex/<10 circuits/Dispatch/TN (%)	Centrex	1.20%	167						
A.2.12.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/TN (%)	Centrex	0.00%	338	0.00%	2		0.00000		YES
A.2.12.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/TN (%)	Centrex	9.09%	11						
A.2.12.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/TN (%)	Centrex	0.00%	7	0.00%	1		0.00000		YES
A.2.12.6.1.1	P-3	ISDN/<10 circuits/Dispatch/TN (%)	ISDN	3.93%	229	0.00%	3		0.11292	0.3481	YES
A.2.12.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN	3.24%	525	0.00%	9		0.05951	0.5442	YES
A.2.12.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/TN (%)	ISDN	0.00%	32	0.00%	2		0.00000		YES
A.2.12.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN	0.00%	15	0.00%	4		0.00000		YES
		% Missed Installation Appointments Including Subs									
A.2.13.1.1.1	P-3A	Residence/<10 circuits/Dispatch/TN (%)	Res	9.22%	13,801	3.64%	330		0.01612	3.4666	YES
A.2.13.1.1.2	P-3A	Residence/<10 circuits/Non-Dispatch/TN (%)	Res	0.03%	246,538	0.09%	8,503		0.00019	-3.3975	NO
A.2.13.1.2.1	P-3A	Residence/>=10 circuits/Dispatch/TN (%)	Res	6.67%	15						
A.2.13.1.2.2	P-3A	Residence/>=10 circuits/Non-Dispatch/TN (%)	Res								
A.2.13.2.1.1	P-3A	Business/<10 circuits/Dispatch/TN (%)	Bus	8.11%	3,909	4.35%	23		0.05709	0.6589	YES
A.2.13.2.1.2	P-3A	Business/<10 circuits/Non-Dispatch/TN (%)	Bus	0.05%	11,021	0.00%	184		0.00158	0.2866	YES
A.2.13.2.2.1	P-3A	Business/>=10 circuits/Dispatch/TN (%)	Bus	5.88%	68						
A.2.13.2.2.2	P-3A	Business/>=10 circuits/Non-Dispatch/TN (%)	Bus	0.00%	11						
A.2.13.3.1.1	P-3A	Design (Specials)/<10 circuits/Dispatch/TN (%)	Design	2.95%	1,322	11.54%	26		0.03351	-2.5630	NO
A.2.13.3.1.2	P-3A	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)	Design	0.61%	164	0.00%	7		0.03005	0.2029	YES
A.2.13.3.2.1	P-3A	Design (Specials)/>=10 circuits/Dispatch/TN (%)	Design	0.84%	119						
A.2.13.3.2.2	P-3A	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)	Design								
A.2.13.4.1.1	P-3A	PBX/<10 circuits/Dispatch/TN (%)	PBX	0.00%	39	0.00%	1		0.00000		YES
A.2.13.4.1.2	P-3A	PBX/<10 circuits/Non-Dispatch/TN (%)	PBX	2.06%	97	0.00%	4		0.07250	0.2844	YES
A.2.13.4.2.1	P-3A	PBX/>=10 circuits/Dispatch/TN (%)	PBX	0.00%	18						
A.2.13.4.2.2	P-3A	PBX/>=10 circuits/Non-Dispatch/TN (%)	PBX	0.00%	14						
A.2.13.5.1.1	P-3A	Centrex/<10 circuits/Dispatch/TN (%)	Centrex	3.26%	184						
A.2.13.5.1.2	P-3A	Centrex/<10 circuits/Non-Dispatch/TN (%)	Centrex	0.00%	342	0.00%	2		0.00000		YES
A.2.13.5.2.1	P-3A	Centrex/>=10 circuits/Dispatch/TN (%)	Centrex	15.38%	13						
A.2.13.5.2.2	P-3A	Centrex/>=10 circuits/Non-Dispatch/TN (%)	Centrex	0.00%	7	0.00%	1		0.00000		YES
A.2.13.6.1.1	P-3A	ISDN/<10 circuits/Dispatch/TN (%)	ISDN	6.30%	365	0.00%	3		0.14086	0.4473	YES
A.2.13.6.1.2	P-3A	ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN	3.34%	569	0.00%	9		0.06036	0.5532	YES
A.2.13.6.2.1	P-3A	ISDN/>=10 circuits/Dispatch/TN (%)	ISDN	1.54%	65	0.00%	2		0.08836	0.1741	YES
A.2.13.6.2.2	P-3A	ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN	0.00%	24	0.00%	4		0.00000		YES
		% Provisioning Troubles within 30 Days									
A.2.14.1.1.1	P-9	Residence/<10 circuits/Dispatch/TN (%)	Res	9.98%	11,057	10.54%	332		0.01670	-0.3339	YES
A.2.14.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/TN (%)	Res	2.54%	253,631	4.42%	7,820		0.00180	-10.4688	NO
A.2.14.1.2.1	P-9	Residence/>=10 circuits/Dispatch/TN (%)	Res	0.00%	10						
A.2.14.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/TN (%)	Res								
A.2.14.2.1.1	P-9	Business/<10 circuits/Dispatch/TN (%)	Bus	10.67%	3,478	3.37%	89		0.03314	2.2018	YES
A.2.14.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/TN (%)	Bus	5.85%	9,700	2.56%	234		0.01552	2.1142	YES

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A.2.14.2.2.1	P-9	Business/>=10 circuits/Dispatch/TN (%)	Bus	10.53%	38						
A.2.14.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/TN (%)	Bus	0.00%	1	0.00%	2		0.00000		YES
A.2.14.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/TN (%)	Design	4.41%	771	12.50%	8		0.07297	-1.1088	YES
A.2.14.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)	Design	0.13%	4,780	0.00%	8		0.01253	0.1002	YES
A.2.14.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/TN (%)	Design	0.00%	87						
A.2.14.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)	Design	0.00%	5						
A.2.14.4.1.1	P-9	PBX/<10 circuits/Dispatch/TN (%)	PBX	5.00%	20						
A.2.14.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/TN (%)	PBX	1.30%	77	0.00%	3		0.06663	0.1949	YES
A.2.14.4.2.1	P-9	PBX/>=10 circuits/Dispatch/TN (%)	PBX	0.00%	3						
A.2.14.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/TN (%)	PBX	0.00%	11	0.00%	2		0.00000		YES
A.2.14.5.1.1	P-9	Centrex/<10 circuits/Dispatch/TN (%)	Centrex	10.44%	182						
A.2.14.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/TN (%)	Centrex	4.10%	390	50.00%	2		0.14061	-3.2641	NO
A.2.14.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/TN (%)	Centrex	23.08%	13						
A.2.14.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/TN (%)	Centrex	14.29%	14						
A.2.14.6.1.1	P-9	ISDN/<10 circuits/Dispatch/TN (%)	ISDN	5.67%	282	50.00%	4		0.11649	-3.8052	NO
A.2.14.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN	1.31%	535	0.00%	8		0.04048	0.3233	YES
A.2.14.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/TN (%)	ISDN	2.63%	38						
A.2.14.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN	0.00%	23	0.00%	1		0.00000		YES
		Average Completion Notice Interval - Mechanized									
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/TN (hours)	Res	2.69	11,550	0.02	276	20.438	1.24485	2.1433	YES
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/TN (hours)	Res	0.99	245,088	0.75	8,295	7.992	0.08922	2.6460	YES
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/TN (hours)	Res	0.04	13			0.102			
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/TN (hours)	Res								
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/TN (hours)	Bus	1.59	3,005	0.02	13	13.999	3.89109	0.4031	YES
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/TN (hours)	Bus	1.37	10,869	0.64	121	10.831	0.99008	0.7335	YES
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/TN (hours)	Bus	0.37	46			2.052			
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/TN (hours)	Bus	0.66	11			0.334			
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/TN (hours)	Design	6.59	855			28.988			
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/TN (hours)	Design	6.96	141			25.789			
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/TN (hours)	Design	10.45	89			35.339			
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/TN (hours)	Design								
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/TN (hours)	PBX	3.05	24			6.631			
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/TN (hours)	PBX	0.27	91	0.50	1	0.458	0.46048	-0.5023	YES
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/TN (hours)	PBX	10.20	9			23.758			
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/TN (hours)	PBX	8.44	12			26.976			
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/TN (hours)	Centrex	2.86	166			13.636			
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/TN (hours)	Centrex	3.98	337			24.815			
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/TN (hours)	Centrex	2.07	10			6.416			
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/TN (hours)	Centrex	0.16	7			0.321			
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/TN (hours)	ISDN	5.82	222			35.397			
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/TN (hours)	ISDN	1.34	518			6.728			
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/TN (hours)	ISDN	7.46	32			18.747			
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/TN (hours)	ISDN	12.18	15	0.02	1	31.046	32.06465	0.3793	YES
		Average Completion Notice Interval - Non-Mechanized									
A.2.16.1.1.1	P-5	Residence/<10 circuits/Dispatch/TN (hours)	Diagnostic			27.58	25				Diagnostic
A.2.16.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			4.34	185				Diagnostic
A.2.16.1.2.1	P-5	Residence/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.2.1.1	P-5	Business/<10 circuits/Dispatch/TN (hours)	Diagnostic			24.44	7				Diagnostic
A.2.16.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			11.75	58				Diagnostic
A.2.16.2.2.1	P-5	Business/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/TN (hours)	Diagnostic			26.80	13				Diagnostic
A.2.16.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			31.87	7				Diagnostic
A.2.16.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.4.1.1	P-5	PBX/<10 circuits/Dispatch/TN (hours)	Diagnostic			14.00	1				Diagnostic
A.2.16.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			19.93	3				Diagnostic

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A.2.16.4.2.1	P-5	PBX/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.5.1.1	P-5	Centrex/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			14.00	2				Diagnostic
A.2.16.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic			38.00	1				Diagnostic
A.2.16.6.1.1	P-5	ISDN/<10 circuits/Dispatch/TN (hours)	Diagnostic			20.48	3				Diagnostic
A.2.16.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			18.44	9				Diagnostic
A.2.16.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/TN (hours)	Diagnostic			0.02	2				Diagnostic
A.2.16.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic			17.52	3				Diagnostic
		Total Service Order Cycle Time - Mechanized									
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			5.23	166				Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.58	6,799				Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			4.16	6				Diagnostic
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.52	37				Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized									
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			2.76	19				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.67	614				Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			2.32	3				Diagnostic
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.41	50				Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.24	1				Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized									
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			2.22	16				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.15	24				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			4.23	3				Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.61	10				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic			8.48	1				Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			10.18	1				Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.40	3				Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.18	2				Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			2.94	1				Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.34	4				Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			10.21	1				Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized									
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			5.23	164				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.78	3,051				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			4.16	6				Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.55	32				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized									
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			2.76	19				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.67	594				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			2.32	3				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.41	50				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic			5.24	1				Diagnostic
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized									
A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			2.22	16				Diagnostic
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.11	22				Diagnostic
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			4.23	3				Diagnostic
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.61	10				Diagnostic
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic			8.48	1				Diagnostic
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			10.18	1				Diagnostic
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.40	3				Diagnostic
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.18	2				Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			2.94	1				Diagnostic
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.34	4				Diagnostic
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			10.21	1				Diagnostic
		% Completions w/o Notice or < 24 hours									
A.2.24.1.1	P-6	Residence/Dispatch/TN (%)	<= 5%			24.92%	297				NO
A.2.24.1.2	P-6	Residence/Non-Dispatch/TN (%)	<= 5%			9.10%	8,473				NO
A.2.24.2.1	P-6	Business/Dispatch/TN (%)	<= 5%			11.11%	18				NO
A.2.24.2.2	P-6	Business/Non-Dispatch/TN (%)	<= 5%			13.22%	174				NO
A.2.24.3.1	P-6	Design (Specials)/Dispatch/TN (%)	<= 5%			12.50%	8				NO
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/TN (%)	<= 5%			28.57%	7				NO
A.2.24.4.1	P-6	PBX/Dispatch/TN (%)	<= 5%			100.00%	1				NO
A.2.24.4.2	P-6	PBX/Non-Dispatch/TN (%)	<= 5%			25.00%	4				NO
A.2.24.5.1	P-6	Centrex/Dispatch/TN (%)	<= 5%								
A.2.24.5.2	P-6	Centrex/Non-Dispatch/TN (%)	<= 5%			0.00%	3				YES
A.2.24.6.1	P-6	ISDN/Dispatch/TN (%)	<= 5%			0.00%	5				YES
A.2.24.6.2	P-6	ISDN/Non-Dispatch/TN (%)	<= 5%			23.08%	13				NO

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
		Service Order Accuracy									
A.2.25.1.1.1	P-11	Residence/<10 circuits/Dispatch/TN (%)	>= 95%			98.74%	475				YES
A.2.25.1.1.2	P-11	Residence/<10 circuits/Non-Dispatch/TN (%)	>= 95%			99.83%	590				YES
A.2.25.1.2.1	P-11	Residence/>=10 circuits/Dispatch/TN (%)	>= 95%			100.00%	10				YES
A.2.25.1.2.2	P-11	Residence/>=10 circuits/Non-Dispatch/TN (%)	>= 95%								
A.2.25.2.1.1	P-11	Business/<10 circuits/Dispatch/TN (%)	>= 95%			100.00%	135				YES
A.2.25.2.1.2	P-11	Business/<10 circuits/Non-Dispatch/TN (%)	>= 95%			98.13%	160				YES
A.2.25.2.2.1	P-11	Business/>=10 circuits/Dispatch/TN (%)	>= 95%			75.00%	4				NO
A.2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/TN (%)	>= 95%			91.30%	23				NO
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/TN (%)	>= 95%			94.34%	53				NO
A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)	>= 95%			91.89%	74				NO
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/TN (%)	>= 95%			75.00%	4				NO
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)	>= 95%			78.57%	14				NO
		Resale - Maintenance and Repair									
		Missed Repair Appointments									
A.3.1.1.1	M&R-1	Residence/Dispatch/TN (%)	Res	6.96%	31,886	2.10%	619		0.01033	4.7075	YES
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/TN (%)	Res	1.03%	15,852	0.93%	108		0.00977	0.1112	YES
A.3.1.2.1	M&R-1	Business/Dispatch/TN (%)	Bus	10.07%	3,812	34.15%	41		0.04726	-5.0941	NO
A.3.1.2.2	M&R-1	Business/Non-Dispatch/TN (%)	Bus	2.14%	1,819	0.00%	10		0.04593	0.4668	YES
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/TN (%)	Design	1.23%	571	0.00%	10		0.03510	0.3493	YES
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/TN (%)	Design	0.34%	584	0.00%	4		0.02931	0.1168	YES
A.3.1.4.1	M&R-1	PBX/Dispatch/TN (%)	PBX	11.29%	62	0.00%	0				YES
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/TN (%)	PBX	0.00%	34	0.00%	0				YES
A.3.1.5.1	M&R-1	Centrex/Dispatch/TN (%)	Centrex	8.33%	252	0.00%	1		0.27693	0.3009	YES
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/TN (%)	Centrex	5.43%	221	0.00%	1		0.22712	0.2391	YES
A.3.1.6.1	M&R-1	ISDN/Dispatch/TN (%)	ISDN	12.16%	222	0.00%	5		0.14781	0.8228	YES
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/TN (%)	ISDN	2.61%	268	0.00%	7		0.06106	0.4277	YES
		Customer Trouble Report Rate									
A.3.2.1.1	M&R-2	Residence/Dispatch/TN (%)	Res	1.77%	1,796,771	2.36%	26,222		0.00083	-7.0716	NO
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/TN (%)	Res	0.88%	1,796,771	0.41%	26,222		0.00058	8.0508	YES
A.3.2.2.1	M&R-2	Business/Dispatch/TN (%)	Bus	0.96%	396,763	1.05%	3,909		0.00158	-0.5591	YES
A.3.2.2.2	M&R-2	Business/Non-Dispatch/TN (%)	Bus	0.46%	396,763	0.26%	3,909		0.00109	1.8620	YES
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/TN (%)	Design	0.30%	192,795	0.13%	7,799		0.00063	2.6719	YES
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/TN (%)	Design	0.30%	192,795	0.05%	7,799		0.00064	3.9582	YES
A.3.2.4.1	M&R-2	PBX/Dispatch/TN (%)	PBX	0.09%	67,983	0.00%	578		0.00126	0.7230	YES
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/TN (%)	PBX	0.05%	67,983	0.00%	578		0.00093	0.5354	YES
A.3.2.5.1	M&R-2	Centrex/Dispatch/TN (%)	Centrex	0.31%	80,404	0.30%	336		0.00306	0.0516	YES
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/TN (%)	Centrex	0.27%	80,404	0.30%	336		0.00287	-0.0794	YES
A.3.2.6.1	M&R-2	ISDN/Dispatch/TN (%)	ISDN	0.16%	142,798	0.41%	1,207		0.00114	-2.2707	NO
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/TN (%)	ISDN	0.19%	142,798	0.58%	1,207		0.00125	-3.1326	NO
		Maintenance Average Duration									
A.3.3.1.1	M&R-3	Residence/Dispatch/TN (hours)	Res	28.91	31,886	22.70	619	27.205	1.10403	5.6304	YES
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/TN (hours)	Res	11.73	15,852	4.79	108	21.041	2.03156	3.4191	YES
A.3.3.2.1	M&R-3	Business/Dispatch/TN (hours)	Bus	11.11	3,812	22.17	41	16.169	2.53873	-4.3572	NO
A.3.3.2.2	M&R-3	Business/Non-Dispatch/TN (hours)	Bus	3.32	1,819	0.30	10	7.557	2.39632	1.2598	YES
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/TN (hours)	Design	5.06	571	4.29	10	6.613	2.10938	0.3665	YES
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/TN (hours)	Design	2.21	584	3.04	4	3.096	1.55330	-0.5299	YES
A.3.3.4.1	M&R-3	PBX/Dispatch/TN (hours)	PBX	10.21	62	0.00	0	8.678			YES
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/TN (hours)	PBX	3.88	34	0.00	0	5.032			YES
A.3.3.5.1	M&R-3	Centrex/Dispatch/TN (hours)	Centrex	9.28	252	5.00	1	12.445	12.46922	0.3430	YES
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/TN (hours)	Centrex	4.30	221	1.00	1	13.291	13.32097	0.2474	YES
A.3.3.6.1	M&R-3	ISDN/Dispatch/TN (hours)	ISDN	12.39	222	2.76	5	20.394	9.22249	1.0442	YES
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/TN (hours)	ISDN	4.12	268	4.30	7	7.704	2.94953	-0.0588	YES
		% Repeat Troubles within 30 Days									
A.3.4.1.1	M&R-4	Residence/Dispatch/TN (%)	Res	18.26%	31,886	10.18%	619		0.01568	5.1528	YES

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A.3.4.1.2	M&R-4	Residence/Non-Dispatch/TN (%)		Res	14.76%	15,852	12.96%	108		0.03425	0.5252	YES
A.3.4.2.1	M&R-4	Business/Dispatch/TN (%)		Bus	12.70%	3,812	17.07%	41		0.05227	-0.8372	YES
A.3.4.2.2	M&R-4	Business/Non-Dispatch/TN (%)		Bus	10.06%	1,819	10.00%	10		0.09538	0.0063	YES
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/TN (%)		Design	20.32%	571	20.00%	10		0.12834	0.0246	YES
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/TN (%)		Design	14.90%	584	0.00%	4		0.17864	0.8339	YES
A.3.4.4.1	M&R-4	PBX/Dispatch/TN (%)		PBX	3.23%	62	0.00%	0				YES
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/TN (%)		PBX	5.88%	34	0.00%	0				YES
A.3.4.5.1	M&R-4	Centrex/Dispatch/TN (%)		Centrex	14.29%	252	0.00%	1		0.35062	0.4074	YES
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/TN (%)		Centrex	18.55%	221	0.00%	1		0.38960	0.4762	YES
A.3.4.6.1	M&R-4	ISDN/Dispatch/TN (%)		ISDN	13.51%	222	20.00%	5		0.15460	-0.4196	YES
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/TN (%)		ISDN	15.30%	268	14.29%	7		0.13782	0.0735	YES
	Out of Service > 24 hours											
A.3.5.1.1	M&R-5	Residence/Dispatch/TN (%)		Res	38.26%	20,373	33.33%	468		0.02272	2.1667	YES
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/TN (%)		Res	22.20%	5,734	7.69%	52		0.05789	2.5061	YES
A.3.5.2.1	M&R-5	Business/Dispatch/TN (%)		Bus	7.60%	2,342	10.53%	19		0.06104	-0.4793	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/TN (%)		Bus	1.39%	792	0.00%	3		0.06770	0.2052	YES
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/TN (%)		Design	1.23%	571	0.00%	10		0.03510	0.3493	YES
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/TN (%)		Design	0.34%	584	0.00%	4		0.02931	0.1168	YES
A.3.5.4.1	M&R-5	PBX/Dispatch/TN (%)		PBX	10.00%	60	0.00%	0				YES
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/TN (%)		PBX	0.00%	31	0.00%	0				YES
A.3.5.5.1	M&R-5	Centrex/Dispatch/TN (%)		Centrex	7.14%	140	0.00%	1		0.25846	0.2764	YES
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/TN (%)		Centrex	0.00%	123	0.00%	1		0.00000		YES
A.3.5.6.1	M&R-5	ISDN/Dispatch/TN (%)		ISDN	12.16%	222	0.00%	5		0.14781	0.8228	YES
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/TN (%)		ISDN	2.61%	268	0.00%	7		0.06106	0.4277	YES
	Resale - Billing											
	Invoice Accuracy (Measured in dollars)											
A.4.1	B-1	TN (%)		BST - State	98.84%	$195,284,473	99.37%	$1,484,317		0.00009	-60.9054	YES
	Invoice Accuracy (Measured in # of adjustments)											
A.4.2	B-1	TN (%)		BST - State	89.25%	1,911,294	-28.87%	97		0.03145	37.5596	NO
	Mean Time to Deliver Invoices - CRIS											
A.4.3	B-2	TN (business days)		BST - Region	3.99	1	3.38	166				YES
	% Billing Errors Corrected in X Days											
A.4.4	B-10	TN (days)		Diagnostic			28.57%	112				Diagnostic

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Unbundled Network Elements - Ordering											
% Rejected Service Requests - Mechanized											
B.1.1.1	O-7	Switch Ports/TN (%)	Diagnostic								Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/TN (%)	Diagnostic								Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/TN (%)	Diagnostic			16.88%	22,730				Diagnostic
B.1.1.4	O-7	Combo Other/TN (%)	Diagnostic								Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/TN (%)	Diagnostic			25.08%	307				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/TN (%)	Diagnostic			0.00%	22				Diagnostic
B.1.1.7	O-7	Line Sharing/TN (%)	Diagnostic			49.40%	166				Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/TN (%)	Diagnostic			17.34%	467				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/TN (%)	Diagnostic			3.23%	31				Diagnostic
B.1.1.10	O-7	2W Analog Loop w/INP Design/TN (%)	Diagnostic								Diagnostic
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.1.12	O-7	2W Analog Loop w/LNP Design/TN (%)	Diagnostic			12.50%	8				Diagnostic
B.1.1.13	O-7	2W Analog Loop w/LNP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.1.14	O-7	Other Design/TN (%)	Diagnostic			100.00%	5				Diagnostic
B.1.1.15	O-7	Other Non-Design/TN (%)	Diagnostic			12.01%	433				Diagnostic
B.1.1.16	O-7	INP Standalone/TN (%)	Diagnostic								Diagnostic
B.1.1.17	O-7	LNP Standalone/TN (%)	Diagnostic			4.78%	293				Diagnostic
B.1.1.18	O-7	Digital Loop < DS1/TN (%)	Diagnostic			0.00%	22				Diagnostic
B.1.1.19	O-7	Digital Loop >= DS1/TN (%)	Diagnostic			20.95%	210				Diagnostic
B.1.1.20	O-7	EELs/TN (%)	Diagnostic			100.00%	3				Diagnostic
B.1.1.21	O-7	Line Splitting/TN (%)	Diagnostic								Diagnostic
% Rejected Service Requests - Partially Mechanized											
B.1.2.1	O-7	Switch Ports/TN (%)	Diagnostic								Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/TN (%)	Diagnostic								Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/TN (%)	Diagnostic			33.06%	3,972				Diagnostic
B.1.2.4	O-7	Combo Other/TN (%)	Diagnostic								Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/TN (%)	Diagnostic			3.33%	30				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/TN (%)	Diagnostic			0.00%	2				Diagnostic
B.1.2.7	O-7	Line Sharing/TN (%)	Diagnostic			45.45%	11				Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/TN (%)	Diagnostic			30.23%	86				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/TN (%)	Diagnostic			7.69%	13				Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/TN (%)	Diagnostic								Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.2.12	O-7	2W Analog Loop w/LNP Design/TN (%)	Diagnostic			29.67%	91				Diagnostic
B.1.2.13	O-7	2W Analog Loop w/LNP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.2.14	O-7	Other Design/TN (%)	Diagnostic			50.00%	10				Diagnostic
B.1.2.15	O-7	Other Non-Design/TN (%)	Diagnostic			34.19%	117				Diagnostic
B.1.2.16	O-7	INP Standalone/TN (%)	Diagnostic								Diagnostic
B.1.2.17	O-7	LNP Standalone/TN (%)	Diagnostic			26.67%	105				Diagnostic
B.1.2.18	O-7	Digital Loop < DS1/TN (%)	Diagnostic			0.00%	2				Diagnostic
B.1.2.19	O-7	Digital Loop >= DS1/TN (%)	Diagnostic			21.21%	165				Diagnostic
B.1.2.20	O-7	EELs/TN (%)	Diagnostic			14.29%	7				Diagnostic
B.1.2.21	O-7	Line Splitting/TN (%)	Diagnostic								Diagnostic
% Rejected Service Requests - Non-Mechanized											
B.1.3.1	O-7	Switch Ports/TN (%)	Diagnostic								Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/TN (%)	Diagnostic			0.00%	1				Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/TN (%)	Diagnostic			43.06%	634				Diagnostic
B.1.3.4	O-7	Combo Other/TN (%)	Diagnostic			30.00%	30				Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/TN (%)	Diagnostic			34.88%	43				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/TN (%)	Diagnostic			22.22%	9				Diagnostic
B.1.3.7	O-7	Line Sharing/TN (%)	Diagnostic			66.67%	3				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/TN (%)	Diagnostic			37.50%	24				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/TN (%)	Diagnostic			32.00%	25				Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.3.10	O-7	2W Analog Loop w/INP Design/TN (%)	Diagnostic								Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.3.12	O-7	2W Analog Loop w/LNP Design/TN (%)	Diagnostic			44.44%	36				Diagnostic
B.1.3.13	O-7	2W Analog Loop w/LNP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.3.14	O-7	Other Design/TN (%)	Diagnostic								Diagnostic
B.1.3.15	O-7	Other Non-Design/TN (%)	Diagnostic			28.47%	548				Diagnostic
B.1.3.16	O-7	INP Standalone/TN (%)	Diagnostic			50.00%	22				Diagnostic
B.1.3.17	O-7	LNP Standalone/TN (%)	Diagnostic			21.76%	239				Diagnostic
B.1.3.18	O-7	Digital Loop < DS1/TN (%)	Diagnostic			25.58%	43				Diagnostic
B.1.3.19	O-7	Digital Loop >= DS1/TN (%)	Diagnostic			26.26%	99				Diagnostic
B.1.3.20	O-7	EELs/TN (%)	Diagnostic			18.18%	22				Diagnostic
B.1.3.21	O-7	Line Splitting/TN (%)	Diagnostic								Diagnostic
		Reject Interval - Mechanized									
B.1.4.1	O-8	Switch Ports/TN (%)	>= 97% w in 1 hr								
B.1.4.2	O-8	Local Interoffice Transport/TN (%)	>= 97% w in 1 hr								
B.1.4.3	O-8	Loop + Port Combinations/TN (%)	>= 97% w in 1 hr			98.83%	3,839				YES
B.1.4.4	O-8	Combo Other/TN (%)	>= 97% w in 1 hr								
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 97% w in 1 hr			100.00%	77				YES
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/TN (%)	>= 97% w in 1 hr								
B.1.4.7	O-8	Line Sharing/TN (%)	>= 97% w in 1 hr			97.56%	82				YES
B.1.4.8	O-8	2W Analog Loop Design/TN (%)	>= 97% w in 1 hr			74.07%	81				NO
B.1.4.9	O-8	2W Analog Loop Non-Design/TN (%)	>= 97% w in 1 hr			100.00%	1				YES
B.1.4.10	O-8	2W Analog Loop w/INP Design/TN (%)	>= 97% w in 1 hr								
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/TN (%)	>= 97% w in 1 hr								
B.1.4.12	O-8	2W Analog Loop w/LNP Design/TN (%)	>= 97% w in 1 hr			100.00%	1				YES
B.1.4.13	O-8	2W Analog Loop w/LNP Non-Design/TN (%)	>= 97% w in 1 hr								
B.1.4.14	O-8	Other Design/TN (%)	>= 97% w in 1 hr			100.00%	5				YES
B.1.4.15	O-8	Other Non-Design/TN (%)	>= 97% w in 1 hr			83.02%	53				NO
B.1.4.16	O-8	INP Standalone/TN (%)	>= 97% w in 1 hr								
B.1.4.17	O-8	LNP Standalone/TN (%)	>= 97% w in 1 hr			100.00%	14				YES
B.1.4.18	O-8	Digital Loop < DS1/TN (%)	>= 97% w in 1 hr								
B.1.4.19	O-8	Digital Loop >= DS1/TN (%)	>= 97% w in 1 hr			81.82%	44				NO
B.1.4.20	O-8	EELs/TN (%)	>= 97% w in 1 hr			100.00%	3				YES
B.1.4.21	O-8	Line Splitting/TN (%)	>= 97% w in 1 hr								
		Reject Interval - Partially Mechanized - 10 hours									
B.1.7.1	O-8	Switch Ports/TN (%)	>= 95% w in 10 hrs								
B.1.7.2	O-8	Local Interoffice Transport/TN (%)	>= 95% w in 10 hrs								
B.1.7.3	O-8	Loop + Port Combinations/TN (%)	>= 95% w in 10 hrs			96.98%	1,324				YES
B.1.7.4	O-8	Combo Other/TN (%)	>= 95% w in 10 hrs								
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% w in 10 hrs			33.33%	3				NO
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/TN (%)	>= 95% w in 10 hrs								
B.1.7.7	O-8	Line Sharing/TN (%)	>= 95% w in 10 hrs			100.00%	5				YES
B.1.7.8	O-8	2W Analog Loop Design/TN (%)	>= 95% w in 10 hrs			84.62%	26				NO
B.1.7.9	O-8	2W Analog Loop Non-Design/TN (%)	>= 95% w in 10 hrs			0.00%	1				NO
B.1.7.10	O-8	2W Analog Loop w/INP Design/TN (%)	>= 95% w in 10 hrs								
B.1.7.11	O-8	2W Analog Loop w/INP Non-Design/TN (%)	>= 95% w in 10 hrs								
B.1.7.12	O-8	2W Analog Loop w/LNP Design/TN (%)	>= 95% w in 10 hrs			92.86%	28				NO
B.1.7.13	O-8	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95% w in 10 hrs								
B.1.7.14	O-8	Other Design/TN (%)	>= 95% w in 10 hrs			100.00%	5				YES
B.1.7.15	O-8	Other Non-Design/TN (%)	>= 95% w in 10 hrs			97.62%	42				YES
B.1.7.16	O-8	INP Standalone/TN (%)	>= 95% w in 10 hrs								
B.1.7.17	O-8	LNP Standalone/TN (%)	>= 95% w in 10 hrs			96.55%	29				YES
B.1.7.18	O-8	Digital Loop < DS1/TN (%)	>= 95% w in 10 hrs								
B.1.7.19	O-8	Digital Loop >= DS1/TN (%)	>= 95% w in 10 hrs			97.22%	36				YES
B.1.7.20	O-8	EELs/TN (%)	>= 95% w in 10 hrs			0.00%	1				NO
B.1.7.21	O-8	Line Splitting/TN (%)	>= 95% w in 10 hrs								
		Reject Interval - Non-Mechanized									

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B.1.8.1	O-8	Switch Ports/TN (%)	>= 95% w in 24 hrs								
B.1.8.2	O-8	Local Interoffice Transport/TN (%)	>= 95% w in 24 hrs								
B.1.8.3	O-8	Loop + Port Combinations/TN (%)	>= 95% w in 24 hrs			97.46%	276				YES
B.1.8.4	O-8	Combo Other/TN (%)	>= 95% w in 24 hrs			100.00%	9				YES
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% w in 24 hrs			100.00%	15				YES
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/TN (%)	>= 95% w in 24 hrs			100.00%	2				YES
B.1.8.7	O-8	Line Sharing/TN (%)	>= 95% w in 24 hrs			66.67%	3				NO
B.1.8.8	O-8	2W Analog Loop Design/TN (%)	>= 95% w in 24 hrs			100.00%	9				YES
B.1.8.9	O-8	2W Analog Loop Non-Design/TN (%)	>= 95% w in 24 hrs			100.00%	8				YES
B.1.8.10	O-8	2W Analog Loop w/INP Design/TN (%)	>= 95% w in 24 hrs								
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/TN (%)	>= 95% w in 24 hrs								
B.1.8.12	O-8	2W Analog Loop w/LNP Design/TN (%)	>= 95% w in 24 hrs								
B.1.8.13	O-8	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95% w in 24 hrs			93.75%	16				NO
B.1.8.14	O-8	Other Design/TN (%)	>= 95% w in 24 hrs								
B.1.8.15	O-8	Other Non-Design/TN (%)	>= 95% w in 24 hrs								
B.1.8.16	O-8	INP Standalone/TN (%)	>= 95% w in 24 hrs			100.00%	156				YES
B.1.8.17	O-8	LNP Standalone/TN (%)	>= 95% w in 24 hrs			100.00%	11				YES
B.1.8.18	O-8	Digital Loop < DS1/TN (%)	>= 95% w in 24 hrs			100.00%	52				YES
B.1.8.19	O-8	Digital Loop >= DS1/TN (%)	>= 95% w in 24 hrs			100.00%	11				YES
B.1.8.20	O-8	EELs/TN (%)	>= 95% w in 24 hrs			100.00%	26				YES
B.1.8.21	O-8	Line Splitting/TN (%)	>= 95% w in 24 hrs			100.00%	4				YES
		FOC Timeliness - Mechanized									
B.1.9.1	O-9	Switch Ports/TN (%)	>= 95% w in 3 hrs								
B.1.9.2	O-9	Local Interoffice Transport/TN (%)	>= 95% w in 3 hrs								
B.1.9.3	O-9	Loop + Port Combinations/TN (%)	>= 95% w in 3 hrs			98.17%	18,899				YES
B.1.9.4	O-9	Combo Other/TN (%)	>= 95% w in 3 hrs								
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% w in 3 hrs			94.64%	224				NO
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/TN (%)	>= 95% w in 3 hrs			100.00%	21				YES
B.1.9.7	O-9	Line Sharing/TN (%)	>= 95% w in 3 hrs			100.00%	86				YES
B.1.9.8	O-9	2W Analog Loop Design/TN (%)	>= 95% w in 3 hrs			99.24%	397				YES
B.1.9.9	O-9	2W Analog Loop Non-Design/TN (%)	>= 95% w in 3 hrs			100.00%	27				YES
B.1.9.10	O-9	2W Analog Loop w/INP Design/TN (%)	>= 95% w in 3 hrs								
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/TN (%)	>= 95% w in 3 hrs								
B.1.9.12	O-9	2W Analog Loop w/LNP Design/TN (%)	>= 95% w in 3 hrs								
B.1.9.13	O-9	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95% w in 3 hrs			100.00%	4				YES
B.1.9.14	O-9	Other Design/TN (%)	>= 95% w in 3 hrs								
B.1.9.15	O-9	Other Non-Design/TN (%)	>= 95% w in 3 hrs								
B.1.9.16	O-9	INP Standalone/TN (%)	>= 95% w in 3 hrs			100.00%	381				YES
B.1.9.17	O-9	LNP Standalone/TN (%)	>= 95% w in 3 hrs								
B.1.9.18	O-9	Digital Loop < DS1/TN (%)	>= 95% w in 3 hrs			99.64%	279				YES
B.1.9.19	O-9	Digital Loop >= DS1/TN (%)	>= 95% w in 3 hrs			100.00%	21				YES
B.1.9.20	O-9	EELs/TN (%)	>= 95% w in 3 hrs			97.55%	163				YES
B.1.9.21	O-9	Line Splitting/TN (%)	>= 95% w in 3 hrs								
		FOC Timeliness - Partially Mechanized - 10 hours									
B.1.12.1	O-9	Switch Ports/TN (%)	>= 95% w in 10 hrs								
B.1.12.2	O-9	Local Interoffice Transport/TN (%)	>= 95% w in 10 hrs								
B.1.12.3	O-9	Loop + Port Combinations/TN (%)	>= 95% w in 10 hrs			93.76%	2,981				NO
B.1.12.4	O-9	Combo Other/TN (%)	>= 95% w in 10 hrs								
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% w in 10 hrs			90.32%	31				NO
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/TN (%)	>= 95% w in 10 hrs			100.00%	2				YES
B.1.12.7	O-9	Line Sharing/TN (%)	>= 95% w in 10 hrs			100.00%	8				YES
B.1.12.8	O-9	2W Analog Loop Design/TN (%)	>= 95% w in 10 hrs			91.18%	68				NO
B.1.12.9	O-9	2W Analog Loop Non-Design/TN (%)	>= 95% w in 10 hrs			100.00%	12				YES
B.1.12.10	O-9	2W Analog Loop w/INP Design/TN (%)	>= 95% w in 10 hrs								
B.1.12.11	O-9	2W Analog Loop w/INP Non-Design/TN (%)	>= 95% w in 10 hrs								
B.1.12.12	O-9	2W Analog Loop w/LNP Design/TN (%)	>= 95% w in 10 hrs			80.30%	66				NO
B.1.12.13	O-9	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95% w in 10 hrs								
B.1.12.14	O-9	Other Design/TN (%)	>= 95% w in 10 hrs			83.33%	6				NO

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.12.15	O-9	Other Non-Design/TN (%)	>= 95% w in 10 hrs			97.50%	80				YES
B.1.12.16	O-9	INP Standalone/TN (%)	>= 95% w in 10 hrs								
B.1.12.17	O-9	LNP Standalone/TN (%)	>= 95% w in 10 hrs			98.72%	78				YES
B.1.12.18	O-9	Digital Loop < DS1/TN (%)	>= 95% w in 10 hrs			100.00%	2				YES
B.1.12.19	O-9	Digital Loop >= DS1/TN (%)	>= 95% w in 10 hrs			98.48%	132				YES
B.1.12.20	O-9	EELs/TN (%)	>= 95% w in 10 hrs			66.67%	3				NO
B.1.12.21	O-9	Line Splitting/TN (%)	>= 95% w in 10 hrs								
		FOC Timeliness - Non-Mechanized									
B.1.13.1	O-9	Switch Ports/TN (%)	>= 95% w in 24 hrs								
B.1.13.2	O-9	Local Interoffice Transport/TN (%)	>= 95% w in 24 hrs			100.00%	1				YES
B.1.13.3	O-9	Loop + Port Combinations/TN (%)	>= 95% w in 24 hrs			92.70%	315				NO
B.1.13.4	O-9	Combo Other/TN (%)	>= 95% w in 24 hrs			100.00%	18				YES
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% w in 24 hrs			96.15%	26				YES
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/TN (%)	>= 95% w in 24 hrs			100.00%	7				YES
B.1.13.7	O-9	Line Sharing/TN (%)	>= 95% w in 24 hrs			100.00%	1				YES
B.1.13.8	O-9	2W Analog Loop Design/TN (%)	>= 95% w in 24 hrs			92.31%	13				NO
B.1.13.9	O-9	2W Analog Loop Non-Design/TN (%)	>= 95% w in 24 hrs			100.00%	17				YES
B.1.13.10	O-9	2W Analog Loop w/INP Design/TN (%)	>= 95% w in 24 hrs								
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/TN (%)	>= 95% w in 24 hrs								
B.1.13.12	O-9	2W Analog Loop w/LNP Design/TN (%)	>= 95% w in 24 hrs			100.00%	16				YES
B.1.13.13	O-9	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95% w in 24 hrs								
B.1.13.14	O-9	Other Design/TN (%)	>= 95% w in 24 hrs								
B.1.13.15	O-9	Other Non-Design/TN (%)	>= 95% w in 24 hrs			99.48%	383				YES
B.1.13.16	O-9	INP Standalone/TN (%)	>= 95% w in 24 hrs			100.00%	10				YES
B.1.13.17	O-9	LNP Standalone/TN (%)	>= 95% w in 24 hrs			98.93%	187				YES
B.1.13.18	O-9	Digital Loop < DS1/TN (%)	>= 95% w in 24 hrs			96.67%	30				YES
B.1.13.19	O-9	Digital Loop >= DS1/TN (%)	>= 95% w in 24 hrs			93.85%	65				NO
B.1.13.20	O-9	EELs/TN (%)	>= 95% w in 24 hrs			100.00%	15				YES
B.1.13.21	O-9	Line Splitting/TN (%)	>= 95% w in 24 hrs								
		FOC & Reject Response Completeness - Mechanized									
B.1.14.1.1	O-11	Switch Ports/EDI/TN (%)	>= 95%								
B.1.14.1.2	O-11	Switch Ports/TAG/TN (%)	>= 95%								
B.1.14.2.1	O-11	Local Interoffice Transport/EDI/TN (%)	>= 95%								
B.1.14.2.2	O-11	Local Interoffice Transport/TAG/TN (%)	>= 95%								
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/TN (%)	>= 95%			99.92%	16,088				YES
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/TN (%)	>= 95%			99.89%	6,642				YES
B.1.14.4.1	O-11	Combo Other/EDI/TN (%)	>= 95%								
B.1.14.4.2	O-11	Combo Other/TAG/TN (%)	>= 95%								
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/TN (%)	>= 95%			96.23%	265				YES
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/TN (%)	>= 95%			100.00%	42				YES
B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/TN (%)	>= 95%			100.00%	13				YES
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/TN (%)	>= 95%			88.89%	9				NO
B.1.14.7.1	O-11	Line Sharing/EDI/TN (%)	>= 95%			100.00%	143				YES
B.1.14.7.2	O-11	Line Sharing/TAG/TN (%)	>= 95%			100.00%	23				YES
B.1.14.8.1	O-11	2W Analog Loop Design/EDI/TN (%)	>= 95%			99.66%	297				YES
B.1.14.8.2	O-11	2W Analog Loop Design/TAG/TN (%)	>= 95%			99.41%	170				YES
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/TN (%)	>= 95%								
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAG/TN (%)	>= 95%			90.32%	31				NO
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDI/TN (%)	>= 95%								
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAG/TN (%)	>= 95%								
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/TN (%)	>= 95%								
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/TN (%)	>= 95%								
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDI/TN (%)	>= 95%			66.67%	6				NO
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/TN (%)	>= 95%			50.00%	2				NO
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/TN (%)	>= 95%								
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/TN (%)	>= 95%								
B.1.14.14.1	O-11	Other Design/EDI/TN (%)	>= 95%			100.00%	5				YES
B.1.14.14.2	O-11	Other Design/TAG/TN (%)	>= 95%								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.14.15.1	O-11	Other Non-Design/EDI/TN (%)	>= 95%			100.00%	313				YES
B.1.14.15.2	O-11	Other Non-Design/TAG/TN (%)	>= 95%			99.17%	120				YES
B.1.14.16.1	O-11	INP Standalone/EDI/TN (%)	>= 95%								
B.1.14.16.2	O-11	INP Standalone/TAG/TN (%)	>= 95%								
B.1.14.17.1	O-11	LNP Standalone/EDI/TN (%)	>= 95%			99.62%	262				YES
B.1.14.17.2	O-11	LNP Standalone/TAG/TN (%)	>= 95%			100.00%	31				YES
B.1.14.18.1	O-11	Digital Loop < DS1/EDI/TN (%)	>= 95%			100.00%	13				YES
B.1.14.18.2	O-11	Digital Loop < DS1/TAG/TN (%)	>= 95%			88.89%	9				NO
B.1.14.19.1	O-11	Digital Loop >= DS1/EDI/TN (%)	>= 95%			97.66%	128				YES
B.1.14.19.2	O-11	Digital Loop >= DS1/TAG/TN (%)	>= 95%			97.56%	82				YES
B.1.14.20.1	O-11	EELs/EDI/TN (%)	>= 95%			100.00%	3				YES
B.1.14.20.2	O-11	EELs/TAG/TN (%)	>= 95%								
B.1.14.21.1	O-11	Line Splitting/EDI/TN (%)	>= 95%								
B.1.14.21.2	O-11	Line Splitting/TAG/TN (%)	>= 95%								

FOC & Reject Response Completeness - Partially Mechanized

B.1.15.1.1	O-11	Switch Ports/EDI/TN (%)	>= 95%								
B.1.15.1.2	O-11	Switch Ports/TAG/TN (%)	>= 95%								
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/TN (%)	>= 95%								
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/TN (%)	>= 95%								
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/TN (%)	>= 95%			99.95%	1,880				YES
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/TN (%)	>= 95%			99.90%	2,092				YES
B.1.15.4.1	O-11	Combo Other/EDI/TN (%)	>= 95%								
B.1.15.4.2	O-11	Combo Other/TAG/TN (%)	>= 95%								
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/TN (%)	>= 95%			100.00%	28				YES
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/TN (%)	>= 95%			100.00%	2				YES
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/TN (%)	>= 95%			100.00%	1				YES
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/TN (%)	>= 95%			100.00%	1				YES
B.1.15.7.1	O-11	Line Sharing/EDI/TN (%)	>= 95%			87.50%	8				NO
B.1.15.7.2	O-11	Line Sharing/TAG/TN (%)	>= 95%			100.00%	3				YES
B.1.15.8.1	O-11	2W Analog Loop Design/EDI/TN (%)	>= 95%			98.46%	65				YES
B.1.15.8.2	O-11	2W Analog Loop Design/TAG/TN (%)	>= 95%			100.00%	21				YES
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/TN (%)	>= 95%								
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/TN (%)	>= 95%			100.00%	13				YES
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/TN (%)	>= 95%								
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAG/TN (%)	>= 95%								
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/TN (%)	>= 95%								
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/TN (%)	>= 95%								
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/TN (%)	>= 95%								
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/TN (%)	>= 95%			100.00%	38				YES
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/TN (%)	>= 95%			100.00%	53				YES
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/TN (%)	>= 95%								
B.1.15.14.1	O-11	Other Design/EDI/TN (%)	>= 95%								
B.1.15.14.2	O-11	Other Design/TAG/TN (%)	>= 95%			100.00%	10				YES
B.1.15.15.1	O-11	Other Non-Design/EDI/TN (%)	>= 95%								
B.1.15.15.2	O-11	Other Non-Design/TAG/TN (%)	>= 95%			100.00%	37				YES
B.1.15.16.1	O-11	INP Standalone/EDI/TN (%)	>= 95%			100.00%	80				YES
B.1.15.16.2	O-11	INP Standalone/TAG/TN (%)	>= 95%								
B.1.15.17.1	O-11	LNP Standalone/EDI/TN (%)	>= 95%								
B.1.15.17.2	O-11	LNP Standalone/TAG/TN (%)	>= 95%			100.00%	85				YES
B.1.15.18.1	O-11	Digital Loop < DS1/EDI/TN (%)	>= 95%			100.00%	20				YES
B.1.15.18.2	O-11	Digital Loop < DS1/TAG/TN (%)	>= 95%			100.00%	1				YES
B.1.15.19.1	O-11	Digital Loop >= DS1/EDI/TN (%)	>= 95%			100.00%	1				YES
B.1.15.19.2	O-11	Digital Loop >= DS1/TAG/TN (%)	>= 95%			98.91%	92				YES
B.1.15.20.1	O-11	EELs/EDI/TN (%)	>= 95%			100.00%	73				YES
B.1.15.20.2	O-11	EELs/TAG/TN (%)	>= 95%			57.14%	7				NO
B.1.15.21.1	O-11	Line Splitting/EDI/TN (%)	>= 95%								
B.1.15.21.2	O-11	Line Splitting/TAG/TN (%)	>= 95%								

FOC & Reject Response Completeness - Non-Mechanized

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.16.1	O-11	Switch Ports/TN (%)	>= 95%								
B.1.16.2	O-11	Local Interoffice Transport/TN (%)	>= 95%			100.00%	1				YES
B.1.16.3	O-11	Loop + Port Combinations/TN (%)	>= 95%			92.59%	634				NO
B.1.16.4	O-11	Combo Other/TN (%)	>= 95%			93.33%	30				NO
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95%			95.35%	43				YES
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/TN (%)	>= 95%			100.00%	9				YES
B.1.16.7	O-11	Line Sharing/TN (%)	>= 95%			100.00%	3				YES
B.1.16.8	O-11	2W Analog Loop Design/TN (%)	>= 95%			91.67%	24				NO
B.1.16.9	O-11	2W Analog Loop Non-Design/TN (%)	>= 95%			100.00%	25				YES
B.1.16.10	O-11	2W Analog Loop w/INP Design/TN (%)	>= 95%								
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/TN (%)	>= 95%								
B.1.16.12	O-11	2W Analog Loop w/LNP Design/TN (%)	>= 95%			91.67%	36				NO
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95%								
B.1.16.14	O-11	Other Design/TN (%)	>= 95%								
B.1.16.15	O-11	Other Non-Design/TN (%)	>= 95%								
B.1.16.16	O-11	INP Standalone/TN (%)	>= 95%			98.36%	548				YES
B.1.16.17	O-11	LNP Standalone/TN (%)	>= 95%			95.45%	22				YES
B.1.16.18	O-11	Digital Loop < DS1/TN (%)	>= 95%			99.16%	239				YES
B.1.16.19	O-11	Digital Loop >= DS1/TN (%)	>= 95%			95.35%	43				YES
B.1.16.20	O-11	EELs/TN (%)	>= 95%			91.92%	99				NO
B.1.16.21	O-11	Line Splitting/TN (%)	>= 95%			86.36%	22				NO

Unbundled Network Elements - Provisioning

Order Completion Interval

B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/TN (days)	R&B (POTS)	6.34	12,837			6.291			
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	1.02	248,956			1.643			
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	11.58	47			12.074			
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	4.73	11			0.905			
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice	18.00	511			14.309			
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	R&B	6.32	13,040	3.77	266	6.397	0.39618	6.4211	YES
B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	R&B	1.03	249,813	0.85	6,105	1.676	0.02172	8.4178	YES
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	R&B	0.33	126,497	0.33	3,059	0.000	0.00000		YES
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	R&B	1.74	123,316	1.36	3,046	2.166	0.03972	9.6004	YES
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	R&B	11.89	58	4.50	2	11.763	8.45965	0.8737	YES
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	R&B	8.91	39	4.27	5	29.995	14.24813	0.3262	YES
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	R&B	0.33	17	0.33	1	0.000	0.00000		YES
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	R&B	15.55	22	5.25	4	39.017	21.20818	0.4854	YES
B.2.1.4.1.1	P-4	Combo Other/<10 circuits/Dispatch/TN (days)	R&B&D - Disp	7.27	14,082	12.00	2	9.951	7.03670	-0.6716	YES
B.2.1.4.1.4	P-4	Combo Other/<10 circuits/Dispatch In/TN (days)	R&B&D - Disp	7.27	14,082			9.951			
B.2.1.4.2.1	P-4	Combo Other/>=10 circuits/Dispatch/TN (days)	R&B&D - Disp	16.98	185			14.254			
B.2.1.4.2.4	P-4	Combo Other/>=10 circuits/Dispatch In/TN (days)	R&B&D - Disp	16.98	185			14.254			
B.2.1.5.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/TN (days)	ISDN - BRI	17.21	160	11.39	38	29.024	5.23773	1.1095	YES
B.2.1.5.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/TN (days)	ISDN - BRI	3.01	263			6.489			
B.2.1.5.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/TN (days)	ISDN - BRI								
B.2.1.5.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/TN (days)	ISDN - BRI								
B.2.1.5.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/TN (days)	ISDN - BRI								
B.2.1.5.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/TN (days)	ISDN - BRI								
B.2.1.6.3.1	P-4	Line Sharing/<6 circuits/Dispatch/TN (days)	ADSL to Retail	2.53	1,923	2.50	2	2.017	1.42684	0.0193	YES
B.2.1.6.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/TN (days)	ADSL to Retail	2.30	3,052	3.50	26	0.633	0.12465	-9.6096	NO
B.2.1.6.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/TN (days)	ADSL to Retail	2.08	4			1.258			
B.2.1.6.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/TN (days)	ADSL to Retail	12.00	1			0.000			
B.2.1.6.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/TN (days)	ADSL to Retail								
B.2.1.6.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/TN (days)	ADSL to Retail								
B.2.1.7.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	6.32	13,040	5.50	60	6.397	0.82769	0.9872	YES
B.2.1.7.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	6.32	13,040			6.397			

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.1.7.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	11.89	58			11.763			
B.2.1.7.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	11.89	58			11.763			
B.2.1.8.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	6.34	12,837	4.00	5	6.291	2.81394	0.8310	YES
B.2.1.8.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.73	122,872			2.115			
B.2.1.8.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	11.58	47			12.074			
B.2.1.8.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	4.73	11			0.905			
B.2.1.9.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	6.32	13,040			6.397			
B.2.1.9.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	6.32	13,040			6.397			
B.2.1.9.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	11.89	58			11.763			
B.2.1.9.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	11.89	58			11.763			
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	6.34	12,837			6.291			
B.2.1.10.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.73	122,872			2.115			
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	11.58	47			12.074			
B.2.1.10.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	4.73	11			0.905			
B.2.1.11.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	6.32	13,040	5.95	19	6.397	1.46855	0.2518	YES
B.2.1.11.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	6.32	13,040			6.397			
B.2.1.11.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	11.89	58			11.763			
B.2.1.11.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	11.89	58			11.763			
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	6.34	12,837			6.291			
B.2.1.12.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.73	122,872			2.115			
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	11.58	47			12.074			
B.2.1.12.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	4.73	11			0.905			
B.2.1.13.1.1	P-4	Other Design/<10 circuits/Dispatch/TN (days)	Design	19.25	1,042			25.919			
B.2.1.13.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/TN (days)	Design	14.11	230			9.686			
B.2.1.13.2.1	P-4	Other Design/>=10 circuits/Dispatch/TN (days)	Design	19.31	127			14.721			
B.2.1.13.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Design	23.80	5			17.006			
B.2.1.14.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/TN (days)	R&B	6.32	13,040			6.397			
B.2.1.14.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	R&B	1.03	249,813			1.676			
B.2.1.14.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/TN (days)	R&B	11.89	58			11.763			
B.2.1.14.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	R&B	8.91	39			29.995			
B.2.1.15.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/TN (days)	R&B (POTS)	6.34	12,837			6.291			
B.2.1.15.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	1.02	248,956			1.643			
B.2.1.15.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	11.58	47			12.074			
B.2.1.15.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	4.73	11			0.905			
B.2.1.16.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	R&B (POTS)	6.34	12,837			6.291			
B.2.1.16.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	1.02	248,956	0.55	407	1.643	0.08150	5.8685	YES
B.2.1.16.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	11.58	47			12.074			
B.2.1.16.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	4.73	11	7.00	1	0.905	0.94475	-2.4056	NO
B.2.1.17.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Digital Loop < DS1	4.32	2,172	7.80	82	10.862	1.22196	-2.8506	NO
B.2.1.17.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Digital Loop < DS1	2.48	3,559			2.449			
B.2.1.17.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Digital Loop < DS1	2.08	4			1.258			
B.2.1.17.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Digital Loop < DS1								
B.2.1.18.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Digital Loop >= DS1	16.14	417	7.27	118	29.144	3.03889	2.9192	YES
B.2.1.18.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Digital Loop >= DS1	9.03	134			14.493			
B.2.1.18.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Digital Loop >= DS1	25.00	30			25.449			
B.2.1.18.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Digital Loop >= DS1	25.07	15			47.087			
B.2.1.19.1.1	P-4	Line Splitting/<10 circuits/Dispatch/TN (days)	ADSL to Retail	2.53	1,923			2.017			
B.2.1.19.1.2	P-4	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	ADSL to Retail	2.30	3,060			0.685			
B.2.1.19.2.1	P-4	Line Splitting/>=10 circuits/Dispatch/TN (days)	ADSL to Retail	2.08	4			1.258			
B.2.1.19.2.2	P-4	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	ADSL to Retail								
B.2.1.20.1.1	P-4	EELs/<10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice	18.00	511	11.15	20	14.309	3.26151	2.1009	YES
B.2.1.20.1.2	P-4	EELs/<10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.1.20.2.1	P-4	EELs/>=10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.1.20.2.2	P-4	EELs/>=10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								

Average Order Completion and Completion Notice Interval - Mechanized

B.2.2.1.1.1	P-4A	Switch Ports/<10 circuits/Dispatch/TN (days)	R&B (POTS)	6.35	11,295			4.098			
B.2.2.1.1.2	P-4A	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	1.25	246,270			1.702			
B.2.2.1.2.1	P-4A	Switch Ports/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	7.62	30			9.091			
B.2.2.1.2.2	P-4A	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	4.92	11			0.950			

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.2.2.1.1	P-4A	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice	15.23	169			8.228			
B.2.2.2.1.2	P-4A	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.2.2.2.1	P-4A	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.2.2.2.2	P-4A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.2.3.1.1	P-4A	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	R&B	6.32	11,474	4.47	192	4.114	0.29935	6.1561	YES
B.2.2.3.1.2	P-4A	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	R&B	1.26	247,100	1.04	5,720	1.707	0.02282	9.6942	YES
B.2.2.3.1.3	P-4A	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	R&B	0.41	125,292	0.35	2,780	0.457	0.00876	6.6609	YES
B.2.2.3.1.4	P-4A	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	R&B	2.13	121,808	1.68	2,940	2.048	0.03822	11.6613	YES
B.2.2.3.2.1	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	R&B	9.18	40	4.66	2	9.909	7.17973	0.6282	YES
B.2.2.3.2.2	P-4A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	R&B	8.16	34	7.57	1	31.554	32.01429	0.0184	YES
B.2.2.3.2.3	P-4A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	R&B	0.33	16			0.000			
B.2.2.3.2.4	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	R&B	15.12	18	7.57	1	42.706	43.87624	0.1720	YES
B.2.2.4.1.1	P-4A	Combo Other/<10 circuits/Dispatch/TN (days)	R&B&D - Disp	6.49	12,026			4.739			
B.2.2.4.1.4	P-4A	Combo Other/<10 circuits/Dispatch In/TN (days)	R&B&D - Disp	6.49	12,026			4.739			
B.2.2.4.2.1	P-4A	Combo Other/>=10 circuits/Dispatch/TN (days)	R&B&D - Disp	11.95	63			9.769			
B.2.2.4.2.4	P-4A	Combo Other/>=10 circuits/Dispatch In/TN (days)	R&B&D - Disp	11.95	63			9.769			
B.2.2.5.3.1	P-4A	UNE ISDN/<6 circuits/Dispatch/TN (days)	ISDN - BRI	18.70	69	12.81	20	19.836	5.03733	1.1702	YES
B.2.2.5.3.2	P-4A	UNE ISDN/<6 circuits/Non-Dispatch/TN (days)	ISDN - BRI	2.75	248			6.053			
B.2.2.5.4.1	P-4A	UNE ISDN/6-13 circuits/Dispatch/TN (days)	ISDN - BRI								
B.2.2.5.4.2	P-4A	UNE ISDN/6-13 circuits/Non-Dispatch/TN (days)	ISDN - BRI								
B.2.2.5.5.1	P-4A	UNE ISDN/>=14 circuits/Dispatch/TN (days)	ISDN - BRI								
B.2.2.5.5.2	P-4A	UNE ISDN/>=14 circuits/Non-Dispatch/TN (days)	ISDN - BRI								
B.2.2.6.3.1	P-4A	Line Sharing/<6 circuits/Dispatch/TN (days)	ADSL to Retail	3.28	1,327			2.348			
B.2.2.6.3.2	P-4A	Line Sharing/<6 circuits/Non-Dispatch/TN (days)	ADSL to Retail	2.74	2,069	2.34	1	0.682	0.68174	0.5895	YES
B.2.2.6.4.1	P-4A	Line Sharing/6-13 circuits/Dispatch/TN (days)	ADSL to Retail	2.93	2			1.263			
B.2.2.6.4.2	P-4A	Line Sharing/6-13 circuits/Non-Dispatch/TN (days)	ADSL to Retail	12.34	1			0.000			
B.2.2.6.5.1	P-4A	Line Sharing/>=14 circuits/Dispatch/TN (days)	ADSL to Retail								
B.2.2.6.5.2	P-4A	Line Sharing/>=14 circuits/Non-Dispatch/TN (days)	ADSL to Retail								
B.2.2.7.1.1	P-4A	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	6.32	11,474	6.79	43	4.114	0.62849	-0.7568	YES
B.2.2.7.1.2	P-4A	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	6.32	11,474			4.114			
B.2.2.7.2.1	P-4A	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	9.18	40			9.909			
B.2.2.7.2.2	P-4A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	9.18	40			9.909			
B.2.2.8.1.1	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	6.35	11,295	3.50	4	4.098	2.04939	1.3902	YES
B.2.2.8.1.4	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	2.13	121,387			2.043			
B.2.2.8.2.1	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	7.62	30			9.091			
B.2.2.8.2.4	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	4.92	11			0.950			
B.2.2.9.1.1	P-4A	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	6.32	11,474			4.114			
B.2.2.9.1.2	P-4A	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	6.32	11,474			4.114			
B.2.2.9.2.1	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	9.18	40			9.909			
B.2.2.9.2.2	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	9.18	40			9.909			
B.2.2.10.1.1	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	6.35	11,295			4.098			
B.2.2.10.1.4	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	2.13	121,387			2.043			
B.2.2.10.2.1	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	7.62	30			9.091			
B.2.2.10.2.4	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	4.92	11			0.950			
B.2.2.11.1.1	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	6.32	11,474	5.81	11	4.114	1.24089	0.4090	YES
B.2.2.11.1.2	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	6.32	11,474			4.114			
B.2.2.11.2.1	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	9.18	40			9.909			
B.2.2.11.2.2	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	9.18	40			9.909			
B.2.2.12.1.1	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	6.35	11,295			4.098			
B.2.2.12.1.4	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	2.13	121,387			2.043			
B.2.2.12.2.1	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	7.62	30			9.091			
B.2.2.12.2.4	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	4.92	11			0.950			
B.2.2.13.1.1	P-4A	Other Design/<10 circuits/Dispatch/TN (days)	Design	10.12	552			11.132			
B.2.2.13.1.2	P-4A	Other Design/<10 circuits/Non-Dispatch/TN (days)	Design	14.78	194			9.662			
B.2.2.13.2.1	P-4A	Other Design/>=10 circuits/Dispatch/TN (days)	Design	16.78	23			7.517			
B.2.2.13.2.2	P-4A	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Design	12.38	2			3.643			
B.2.2.14.1.1	P-4A	Other Non-Design/<10 circuits/Dispatch/TN (days)	R&B	6.32	11,474			4.114			
B.2.2.14.1.2	P-4A	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	R&B	1.26	247,100			1.707			
B.2.2.14.2.1	P-4A	Other Non-Design/>=10 circuits/Dispatch/TN (days)	R&B	9.18	40			9.909			

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.2.14.2.2	P-4A	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	R&B	8.16	34			31.554			
B.2.2.15.1.1	P-4A	INP (Standalone)/<10 circuits/Dispatch/TN (days)	R&B (POTS)	6.35	11,295			4.098			
B.2.2.15.1.2	P-4A	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	1.25	246,270			1.702			
B.2.2.15.2.1	P-4A	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	7.62	30			9.091			
B.2.2.15.2.2	P-4A	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	4.92	11			0.950			
B.2.2.16.1.1	P-4A	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	R&B (POTS)	6.35	11,295			4.098			
B.2.2.16.1.2	P-4A	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	1.25	246,270	0.73	271	1.702	0.10347	5.0287	YES
B.2.2.16.2.1	P-4A	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	7.62	30			9.091			
B.2.2.16.2.2	P-4A	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	4.92	11			0.950			
B.2.2.17.1.1	P-4A	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Digital Loop < DS1	4.38	1,450	10.18	31	6.177	1.12129	-5.1758	NO
B.2.2.17.1.2	P-4A	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Digital Loop < DS1	2.86	2,552			2.488			
B.2.2.17.2.1	P-4A	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Digital Loop < DS1	2.93	2			1.263			
B.2.2.17.2.2	P-4A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Digital Loop < DS1								
B.2.2.18.1.1	P-4A	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Digital Loop >= DS1	3.81	282	8.07	96	5.466	0.64585	-6.6060	NO
B.2.2.18.1.2	P-4A	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Digital Loop >= DS1	6.00	111			8.375			
B.2.2.18.2.1	P-4A	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Digital Loop >= DS1	14.46	12			8.237			
B.2.2.18.2.2	P-4A	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Digital Loop >= DS1	28.34	8			63.936			
B.2.2.19.1.1	P-4A	Line Splitting/<10 circuits/Dispatch/TN (days)	ADSL to Retail	3.28	1,327			2.348			
B.2.2.19.1.2	P-4A	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	ADSL to Retail	2.74	2,077			0.759			
B.2.2.19.2.1	P-4A	Line Splitting/>=10 circuits/Dispatch/TN (days)	ADSL to Retail	2.93	2			1.263			
B.2.2.19.2.2	P-4A	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	ADSL to Retail								
B.2.2.20.1.1	P-4A	EELs/<10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice	15.23	169	13.98	3	8.228	4.79253	0.2598	YES
B.2.2.20.1.2	P-4A	EELs/<10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.2.20.2.1	P-4A	EELs/>=10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.2.20.2.2	P-4A	EELs/>=10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								

Average Order Completion and Completion Notice Interval - Non-Mechanized

B.2.3.1.1.1	P-4A	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.1.1.2	P-4A	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.1.2.1	P-4A	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.1.2.2	P-4A	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.2.1.1	P-4A	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.2.1.2	P-4A	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.2.2.1	P-4A	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.2.2.2	P-4A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.3.1.1	P-4A	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.3.1.2	P-4A	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			4.33	47				Diagnostic
B.2.3.3.1.3	P-4A	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			1.50	203				Diagnostic
B.2.3.3.1.4	P-4A	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			0.96	164				Diagnostic
B.2.3.3.2.1	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic			3.76	39				Diagnostic
B.2.3.3.2.2	P-4A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.3.2.3	P-4A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic			7.75	3				Diagnostic
B.2.3.3.2.4	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic			2.90	1				Diagnostic
B.2.3.4.1.1	P-4A	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic			10.18	2				Diagnostic
B.2.3.4.1.4	P-4A	Combo Other/<10 circuits/Dispatch In/TN (days)	Diagnostic			16.90	1				Diagnostic
B.2.3.4.2.1	P-4A	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.4.2.4	P-4A	Combo Other/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.5.3.1	P-4A	UNE ISDN/<6 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.5.3.2	P-4A	UNE ISDN/<6 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.5.4.1	P-4A	UNE ISDN/6-13 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.5.4.2	P-4A	UNE ISDN/6-13 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.5.5.1	P-4A	UNE ISDN/>=14 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.5.5.2	P-4A	UNE ISDN/>=14 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.6.3.1	P-4A	Line Sharing/<6 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.6.3.2	P-4A	Line Sharing/<6 circuits/Non-Dispatch/TN (days)	Diagnostic			2.56	2				Diagnostic
B.2.3.6.4.1	P-4A	Line Sharing/6-13 circuits/Dispatch/TN (days)	Diagnostic			4.41	25				Diagnostic
B.2.3.6.4.2	P-4A	Line Sharing/6-13 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.6.5.1	P-4A	Line Sharing/>=14 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.6.5.2	P-4A	Line Sharing/>=14 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.7.1.1	P-4A	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic			7.25	5				Diagnostic

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B.2.3.7.1.2	P-4A	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.7.2.1	P-4A	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.7.2.2	P-4A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.8.1.1	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.8.1.4	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.8.2.1	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.8.2.4	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.9.1.1	P-4A	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.9.1.2	P-4A	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.9.2.1	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.9.2.2	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.10.1.1	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.10.1.4	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.10.2.1	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.10.2.4	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.11.1.1	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.11.1.2	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			6.01	2				Diagnostic
B.2.3.11.2.1	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.11.2.2	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.12.1.1	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.12.1.4	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.12.2.1	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.12.2.4	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.13.1.1	P-4A	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.13.1.2	P-4A	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.13.2.1	P-4A	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.13.2.2	P-4A	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.14.1.1	P-4A	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.14.1.2	P-4A	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.14.2.1	P-4A	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.14.2.2	P-4A	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.15.1.1	P-4A	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.15.1.2	P-4A	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.15.2.1	P-4A	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.15.2.2	P-4A	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.16.1.1	P-4A	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.16.1.2	P-4A	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.67	135				Diagnostic
B.2.3.16.2.1	P-4A	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.16.2.2	P-4A	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			7.09	1				Diagnostic
B.2.3.17.1.1	P-4A	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			6.64	14				Diagnostic
B.2.3.17.1.2	P-4A	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.17.2.1	P-4A	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.17.2.2	P-4A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.18.1.1	P-4A	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			8.81	8				Diagnostic
B.2.3.18.1.2	P-4A	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.18.2.1	P-4A	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.18.2.2	P-4A	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.19.1.1	P-4A	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.19.1.2	P-4A	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.19.2.1	P-4A	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.19.2.2	P-4A	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.20.1.1	P-4A	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.20.1.2	P-4A	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			14.70	6				Diagnostic
B.2.3.20.2.1	P-4A	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.20.2.2	P-4A	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Order Completion Interval within X days									
B.2.4.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/TN (days)	<= 12 days								
B.2.4.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/TN (days)	<= 5 days			4.77	52				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Average Order Completion and Completion Notice Interval - Mechanized										
B.2.5.1	P-4A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/TN (days)	<= 12 days								
B.2.5.2	P-4A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/TN (days)	<= 5 days			5.47	17				NO
	Average Order Completion and Completion Notice Interval - Non-Mechanized										
B.2.6.1	P-4A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/TN (days)	<= 12 days								
B.2.6.2	P-4A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/TN (days)	<= 5 days			6.74	15				NO
	Held Orders										
B.2.7.1.1.1.1	P-1	Switch Ports/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	11.11	83			8.074			
B.2.7.1.1.1.2	P-1	Switch Ports/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.1.1.3	P-1	Switch Ports/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	3.33	12			3.551			
B.2.7.1.1.2.1	P-1	Switch Ports/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.1.2.2	P-1	Switch Ports/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.1.2.3	P-1	Switch Ports/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.2.1.1	P-1	Switch Ports/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.2.1.2	P-1	Switch Ports/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.2.1.3	P-1	Switch Ports/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.2.2.1	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.2.2.2	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.2.2.3	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	0.00	0						
B.2.7.2.1.1.1	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.7.2.1.1.2	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.7.2.1.1.3	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.7.2.1.2.1	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.7.2.1.2.2	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.7.2.1.2.3	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.7.2.2.1.1	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.2.2.1.2	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.2.2.1.3	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.2.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.2.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.2.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.3.1.1.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Facility/TN (days)	R&B	10.99	84	0.00	0	8.101			
B.2.7.3.1.1.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.1.1.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Other/TN (days)	R&B	3.33	12	2.00	1	3.551	3.69548	0.3608	YES
B.2.7.3.1.2.1	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.1.2.2	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.1.2.3	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.2.1.1	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.2.1.2	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.2.1.3	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.2.2.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.2.2.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.2.2.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.3.1.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Facility/TN (days)	R&B	14.00	1	0.00	0	0.000			YES
B.2.7.3.3.1.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.3.1.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.4.1.1	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.4.1.2	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.4.1.3	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.4.2.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.4.2.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.4.2.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.4.1.1.1	P-1	Combo Other/<10 circuits/Dispatch/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.4.1.1.2	P-1	Combo Other/<10 circuits/Dispatch/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
			R&B&D - Disp	11.79	85			10.921			
			R&B&D - Disp								

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B.2.7.4.1.1.3	P-1	Combo Other/<10 circuits/Dispatch/Other/TN (days)	R&B&D - Disp	3.57	14			3.322			
B.2.7.4.1.2.1	P-1	Combo Other/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B&D - Disp	11.79	85			10.921			
B.2.7.4.1.2.2	P-1	Combo Other/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B&D - Disp								
B.2.7.4.1.2.3	P-1	Combo Other/<10 circuits/Non-Dispatch/Other/TN (days)	R&B&D - Disp	3.57	14			3.322			
B.2.7.4.2.1.1	P-1	Combo Other/>=10 circuits/Dispatch/Facility/TN (days)	R&B&D - Disp	14.00	1			0.000			
B.2.7.4.2.1.2	P-1	Combo Other/>=10 circuits/Dispatch/Equipment/TN (days)	R&B&D - Disp								
B.2.7.4.2.1.3	P-1	Combo Other/>=10 circuits/Dispatch/Other/TN (days)	R&B&D - Disp								
B.2.7.4.2.2.1	P-1	Combo Other/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B&D - Disp	14.00	1			0.000			
B.2.7.4.2.2.2	P-1	Combo Other/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B&D - Disp								
B.2.7.4.2.2.3	P-1	Combo Other/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B&D - Disp								
B.2.7.5.1.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	10.00	9	0.00	0	9.042			YES
B.2.7.5.1.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.5.1.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.5.1.2.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.5.1.2.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.5.1.2.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.5.2.1.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	0.00	0						
B.2.7.5.2.1.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0						
B.2.7.5.2.1.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	0.00	0						
B.2.7.5.2.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail	0.00	0						
B.2.7.5.2.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0						
B.2.7.5.2.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail	0.00	0						
B.2.7.6.1.1.1	P-1	UNE ISDN/<10 circuits/Dispatch/Facility/TN (days)	ISDN - BRI	79.00	1	0.00	0	0.000			YES
B.2.7.6.1.1.2	P-1	UNE ISDN/<10 circuits/Dispatch/Equipment/TN (days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.7.6.1.1.3	P-1	UNE ISDN/<10 circuits/Dispatch/Other/TN (days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.7.6.1.2.1	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Facility/TN (days)	ISDN - BRI	22.33	3	0.00	0	9.452			YES
B.2.7.6.1.2.2	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.7.6.1.2.3	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Other/TN (days)	ISDN - BRI	6.50	2	0.00	0	7.778			YES
B.2.7.6.2.1.1	P-1	UNE ISDN/>=10 circuits/Dispatch/Facility/TN (days)	ISDN - BRI								
B.2.7.6.2.1.2	P-1	UNE ISDN/>=10 circuits/Dispatch/Equipment/TN (days)	ISDN - BRI								
B.2.7.6.2.1.3	P-1	UNE ISDN/>=10 circuits/Dispatch/Other/TN (days)	ISDN - BRI								
B.2.7.6.2.2.1	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Facility/TN (days)	ISDN - BRI								
B.2.7.6.2.2.2	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN - BRI								
B.2.7.6.2.2.3	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Other/TN (days)	ISDN - BRI								
B.2.7.7.1.1.1	P-1	Line Sharing/<10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	10.00	9	0.00	0	9.042			YES
B.2.7.7.1.1.2	P-1	Line Sharing/<10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.7.1.1.3	P-1	Line Sharing/<10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.7.1.2.1	P-1	Line Sharing/<10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.7.1.2.2	P-1	Line Sharing/<10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.7.1.2.3	P-1	Line Sharing/<10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.7.2.1.1	P-1	Line Sharing/>=10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	0.00	0						
B.2.7.7.2.1.2	P-1	Line Sharing/>=10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0						
B.2.7.7.2.1.3	P-1	Line Sharing/>=10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	0.00	0						
B.2.7.7.2.2.1	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail	0.00	0						
B.2.7.7.2.2.2	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0						
B.2.7.7.2.2.3	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail	0.00	0						
B.2.7.8.1.1.1	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	10.99	84	0.00	0	8.101			YES
B.2.7.8.1.1.2	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.8.1.1.3	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Other/TN (days)	R&B - Disp	3.33	12	0.00	0	3.551			YES
B.2.7.8.1.2.1	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	10.99	84	0.00	0	8.101			YES
B.2.7.8.1.2.2	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.8.1.2.3	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	3.33	12	0.00	0	3.551			YES
B.2.7.8.2.1.1	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	14.00	1			0.000			
B.2.7.8.2.1.2	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.7.8.2.1.3	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Other/TN (days)	R&B - Disp	0.00	0						
B.2.7.8.2.2.1	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	14.00	1			0.000			
B.2.7.8.2.2.2	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.7.8.2.2.3	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	0.00	0						
B.2.7.9.1.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	11.11	83	0.00	0	8.074			YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.7.9.1.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.9.1.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	3.33	12	0.00	0	3.551			YES
B.2.7.9.1.2.1	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.9.1.2.2	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.9.1.2.3	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.9.2.1.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.9.2.1.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.9.2.1.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.9.2.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.9.2.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.9.2.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.10.1.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	10.99	84			8.101			
B.2.7.10.1.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.1.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Other/TN (days)	R&B - Disp	3.33	12			3.551			
B.2.7.10.1.2.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	10.99	84			8.101			
B.2.7.10.1.2.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.1.2.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	3.33	12			3.551			
B.2.7.10.2.1.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	14.00	1			0.000			
B.2.7.10.2.1.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.2.1.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Other/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.2.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	14.00	1			0.000			
B.2.7.10.2.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.2.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	0.00	0						
B.2.7.11.1.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	11.11	83			8.074			
B.2.7.11.1.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.1.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	3.33	12			3.551			
B.2.7.11.1.2.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.1.2.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.1.2.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.2.1.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.2.1.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.2.1.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.2.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.2.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.2.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.12.1.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	10.99	84	0.00	0	8.101			YES
B.2.7.12.1.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.12.1.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Other/TN (days)	R&B - Disp	3.33	12	0.00	0	3.551			YES
B.2.7.12.1.2.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	10.99	84	0.00	0	8.101			YES
B.2.7.12.1.2.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.12.1.2.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	3.33	12	0.00	0	3.551			YES
B.2.7.12.2.1.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	14.00	1			0.000			
B.2.7.12.2.1.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.7.12.2.1.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Other/TN (days)	R&B - Disp	0.00	0						
B.2.7.12.2.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	14.00	1			0.000			
B.2.7.12.2.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.7.12.2.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	0.00	0						
B.2.7.13.1.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	11.11	83			8.074			
B.2.7.13.1.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.1.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	3.33	12			3.551			
B.2.7.13.1.2.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.1.2.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.1.2.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.2.1.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.2.1.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.2.1.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.2.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.2.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.2.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						

DOCKET NUMBER: 0100193
CASE NAME: GENERIC DOCKET ON PERFORMANCE MEASUREMENTS.

Item No:	Date Filed:	Document
1	01/09/2003	BellSouth's Notification Report For The February 2003 Data Month And A Preliminary Notification Report For The Data Month Of March 2003.
2	01/09/2003	TRA Tier II Payment.
3	01/10/2003	BellSouth's Electronic Version (in Pdf Format)Of The January 6, 2003 Data Response.
4	01/10/2003	Data Request.
5	01/21/2003	Non-proprietary Portion Of BellSouth's Data Response.
6	01/21/2003	BellSouth's Proprietary Data Response.
7	01/22/2003	Copies Of The December 10, 2002 And January 2, 2203 Orders From The Florida PSC Filed By BellSouth.
8	02/13/2003	BellSouth's Data Disclosure Report For February 2003.
9	02/13/2003	Notification Report For The March 2003 Data Month And A Preliminary Notification Report For The Data Month Of April 2003.
10	03/11/2003	BellSouth's Notification Report For The April 2003 Data Month And A Preliminary Notification Report For The Month Of May 2003.
11	03/13/2003	Data Request.
12	03/19/2003	Data Response.
13	04/01/2003	Notification Report For The Data Month Of May, 2003 And A Preliminary Report For The Data Month Of June, 2003.
14	04/07/2003	Review Of Performance Measures And Self-effectuating Enforcement Mechanisms.
15	04/16/2003	BellSouth Will Provide An Electronic Version Of The MSS Report For The TN Permanent Performance Plan.
16	04/28/2003	Florida Public Service Commission's Notice Of Proposed Agency Action Order Implementing Proposed Revisions To The Performance Assessment Plan.
17	05/06/2003	Notificaton Report For The June 2003 Data Month And A Preliminary Report For The Data Month Of July 2003.
18	05/21/2003	BellSouth's MSS Reports For The Period Of December 2002 Through March 2003.

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.7.14.1.1.1	P-1	Other Design/<10 circuits/Dispatch/Facility/TN (days)	Design	79.00	1			0.000			
B.2.7.14.1.1.2	P-1	Other Design/<10 circuits/Dispatch/Equipment/TN (days)	Design	0.00	0						
B.2.7.14.1.1.3	P-1	Other Design/<10 circuits/Dispatch/Other/TN (days)	Design	5.00	2			0.000			
B.2.7.14.1.2.1	P-1	Other Design/<10 circuits/Non-Dispatch/Facility/TN (days)	Design	22.33	3			9.452			
B.2.7.14.1.2.2	P-1	Other Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	Design	0.00	0						
B.2.7.14.1.2.3	P-1	Other Design/<10 circuits/Non-Dispatch/Other/TN (days)	Design	6.00	3			5.568			
B.2.7.14.2.1.1	P-1	Other Design/>=10 circuits/Dispatch/Facility/TN (days)	Design	0.00	0						
B.2.7.14.2.1.2	P-1	Other Design/>=10 circuits/Dispatch/Equipment/TN (days)	Design	0.00	0						
B.2.7.14.2.1.3	P-1	Other Design/>=10 circuits/Dispatch/Other/TN (days)	Design	0.00	0						
B.2.7.14.2.2.1	P-1	Other Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	Design	0.00	0						
B.2.7.14.2.2.2	P-1	Other Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Design	0.00	0						
B.2.7.14.2.2.3	P-1	Other Design/>=10 circuits/Non-Dispatch/Other/TN (days)	Design	0.00	0						
B.2.7.15.1.1.1	P-1	Other Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B	10.99	84			8.101			
B.2.7.15.1.1.2	P-1	Other Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B								
B.2.7.15.1.1.3	P-1	Other Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B	3.33	12			3.551			
B.2.7.15.1.2.1	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B								
B.2.7.15.1.2.2	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.7.15.1.2.3	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B								
B.2.7.15.2.1.1	P-1	Other Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B	14.00	1			0.000			
B.2.7.15.2.1.2	P-1	Other Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B								
B.2.7.15.2.1.3	P-1	Other Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B								
B.2.7.15.2.2.1	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B								
B.2.7.15.2.2.2	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.7.15.2.2.3	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B								
B.2.7.16.1.1.1	P-1	INP (Standalone)/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	11.11	83			8.074			
B.2.7.16.1.1.2	P-1	INP (Standalone)/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.16.1.1.3	P-1	INP (Standalone)/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	3.33	12			3.551			
B.2.7.16.1.2.1	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0						
B.2.7.16.1.2.2	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.16.1.2.3	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	0.00	0						
B.2.7.16.2.1.1	P-1	INP (Standalone)/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0						
B.2.7.16.2.1.2	P-1	INP (Standalone)/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.16.2.1.3	P-1	INP (Standalone)/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	0.00	0						
B.2.7.16.2.2.1	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0						
B.2.7.16.2.2.2	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.16.2.2.3	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	0.00	0						
B.2.7.17.1.1.1	P-1	LNP (Standalone)/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	11.11	83	0.00	0	8.074			YES
B.2.7.17.1.1.2	P-1	LNP (Standalone)/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.1.1.3	P-1	LNP (Standalone)/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	3.33	12	0.00	0	3.551			YES
B.2.7.17.1.2.1	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.1.2.2	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.1.2.3	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.2.1.1	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.2.1.2	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.2.1.3	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.2.2.1	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.2.2.2	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.2.2.3	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.18.1.1.1	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Facility/TN (days)	Digital Loop < DS1	16.90	10	0.00	0	23.426			YES
B.2.7.18.1.1.2	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Equipment/TN (days)	Digital Loop < DS1	0.00	0	0.00	0				YES
B.2.7.18.1.1.3	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Other/TN (days)	Digital Loop < DS1	5.00	1	0.00	0	0.000			YES
B.2.7.18.1.2.1	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop < DS1	22.33	3	0.00	0	9.452			YES
B.2.7.18.1.2.2	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop < DS1	0.00	0	0.00	0				YES
B.2.7.18.1.2.3	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop < DS1	6.00	3	0.00	0	5.568			YES
B.2.7.18.2.1.1	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Facility/TN (days)	Digital Loop < DS1	0.00	0						
B.2.7.18.2.1.2	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Equipment/TN (days)	Digital Loop < DS1	0.00	0						
B.2.7.18.2.1.3	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Other/TN (days)	Digital Loop < DS1	0.00	0						
B.2.7.18.2.2.1	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop < DS1	0.00	0						
B.2.7.18.2.2.2	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop < DS1	0.00	0						

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.7.18.2.2.3	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop < DS1	0.00	0						
B.2.7.19.1.1.1	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Facility/TN (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.7.19.1.1.2	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Equipment/TN (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.7.19.1.1.3	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Other/TN (days)	Digital Loop >= DS1	5.00	1	0.00	0	0.000			YES
B.2.7.19.1.2.1	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.7.19.1.2.2	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.7.19.1.2.3	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.7.19.2.1.1	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Facility/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.7.19.2.1.2	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Equipment/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.7.19.2.1.3	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Other/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.7.19.2.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.7.19.2.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.7.19.2.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.7.20.1.1.1	P-1	Line Splitting/<10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	10.00	9			9.042			
B.2.7.20.1.1.2	P-1	Line Splitting/<10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.7.20.1.1.3	P-1	Line Splitting/<10 circuits/Dispatch/Other/TN (days)	ADSL to Retail								
B.2.7.20.1.2.1	P-1	Line Splitting/<10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.7.20.1.2.2	P-1	Line Splitting/<10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.7.20.1.2.3	P-1	Line Splitting/<10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail								
B.2.7.20.2.1.1	P-1	Line Splitting/>=10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.7.20.2.1.2	P-1	Line Splitting/>=10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.7.20.2.1.3	P-1	Line Splitting/>=10 circuits/Dispatch/Other/TN (days)	ADSL to Retail								
B.2.7.20.2.2.1	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.7.20.2.2.2	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.7.20.2.2.3	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail								
B.2.7.21.1.1.1	P-1	EELs/<10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.1.1.2	P-1	EELs/<10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.1.1.3	P-1	EELs/<10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.1.2.1	P-1	EELs/<10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.1.2.2	P-1	EELs/<10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.1.2.3	P-1	EELs/<10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.2.1.1	P-1	EELs/>=10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.2.1.2	P-1	EELs/>=10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.2.1.3	P-1	EELs/>=10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.2.2.1	P-1	EELs/>=10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.2.2.2	P-1	EELs/>=10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.2.2.3	P-1	EELs/>=10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								

Mean Held Order Interval & Distribution Intervals

B.2.8.1.1.1.1	P-1	Switch Ports/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	11.65	455			9.250			
B.2.8.1.1.1.2	P-1	Switch Ports/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	1.00	6			0.000			
B.2.8.1.1.1.3	P-1	Switch Ports/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	1.50	606			1.822			
B.2.8.1.1.2.1	P-1	Switch Ports/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)	7.00	1			0.000			
B.2.8.1.1.2.2	P-1	Switch Ports/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.1.1.2.3	P-1	Switch Ports/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	1.94	51			1.462			
B.2.8.1.2.1.1	P-1	Switch Ports/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	9.50	2			9.192			
B.2.8.1.2.1.2	P-1	Switch Ports/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.1.2.1.3	P-1	Switch Ports/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS)								
B.2.8.1.2.2.1	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)								
B.2.8.1.2.2.2	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.1.2.2.3	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)								
B.2.8.2.1.1.1	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.1.1.2	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.1.1.3	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice	3.80	5			1.483			
B.2.8.2.1.2.1	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.1.2.2	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.1.2.3	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.2.1.1	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.2.1.2	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.2.1.3	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.8.2.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.3.1.1.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Facility/TN (days)	R&B	11.63	457	1.00	3	9.244	5.35454	1.9857	YES
B.2.8.3.1.1.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Equipment/TN (days)	R&B	1.00	6	1.00	2	0.000	0.00000		YES
B.2.8.3.1.1.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Other/TN (days)	R&B	1.49	607	2.13	15	1.820	0.47574	-1.3434	YES
B.2.8.3.1.2.1	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B	4.00	2			4.243			
B.2.8.3.1.2.2	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.8.3.1.2.3	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Other/TN (days)	R&B	1.92	52	1.71	7	1.453	0.58504	0.3569	YES
B.2.8.3.2.1.1	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Facility/TN (days)	R&B								
B.2.8.3.2.1.2	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Equipment/TN (days)	R&B								
B.2.8.3.2.1.3	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Other/TN (days)	R&B								
B.2.8.3.2.2.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Facility/TN (days)	R&B	4.00	2			4.243			
B.2.8.3.2.2.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Equipment/TN (days)	R&B								
B.2.8.3.2.2.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Other/TN (days)	R&B	1.92	52	1.71	7	1.453	0.58504	0.3569	YES
B.2.8.3.3.1.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Facility/TN (days)	R&B	11.00	3			7.000			
B.2.8.3.3.1.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Equipment/TN (days)	R&B								
B.2.8.3.3.1.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Other/TN (days)	R&B	1.00	1			0.000			
B.2.8.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B								
B.2.8.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.8.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B								
B.2.8.3.4.1.1	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Facility/TN (days)	R&B								
B.2.8.3.4.1.2	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Equipment/TN (days)	R&B								
B.2.8.3.4.1.3	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Other/TN (days)	R&B								
B.2.8.3.4.2.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Facility/TN (days)	R&B								
B.2.8.3.4.2.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Equipment/TN (days)	R&B								
B.2.8.3.4.2.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Other/TN (days)	R&B								
B.2.8.4.1.1.1	P-1	Combo Other/<10 circuits/Dispatch/Facility/TN (days)	R&B&D - Disp	12.37	464			12.123			
B.2.8.4.1.1.2	P-1	Combo Other/<10 circuits/Dispatch/Equipment/TN (days)	R&B&D - Disp	1.00	6			0.000			
B.2.8.4.1.1.3	P-1	Combo Other/<10 circuits/Dispatch/Other/TN (days)	R&B&D - Disp	1.60	625			2.022			
B.2.8.4.1.2.1	P-1	Combo Other/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B&D - Disp	12.37	464			12.123			
B.2.8.4.1.2.2	P-1	Combo Other/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B&D - Disp	1.00	6			0.000			
B.2.8.4.1.2.3	P-1	Combo Other/<10 circuits/Non-Dispatch/Other/TN (days)	R&B&D - Disp	1.60	625			2.022			
B.2.8.4.2.1.1	P-1	Combo Other/>=10 circuits/Dispatch/Facility/TN (days)	R&B&D - Disp	11.00	3			7.000			
B.2.8.4.2.1.2	P-1	Combo Other/>=10 circuits/Dispatch/Equipment/TN (days)	R&B&D - Disp								
B.2.8.4.2.1.3	P-1	Combo Other/>=10 circuits/Dispatch/Other/TN (days)	R&B&D - Disp	1.00	1			0.000			
B.2.8.4.2.2.1	P-1	Combo Other/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B&D - Disp	11.00	3			7.000			
B.2.8.4.2.2.2	P-1	Combo Other/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B&D - Disp								
B.2.8.4.2.2.3	P-1	Combo Other/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B&D - Disp	1.00	1			0.000			
B.2.8.5.1.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	11.83	40			12.000			
B.2.8.5.1.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail	1.00	1			0.000			
B.2.8.5.1.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	1.19	21	1.00	1	0.873	0.89341	0.2132	YES
B.2.8.5.1.2.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.5.1.2.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.5.1.2.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail								
B.2.8.5.2.1.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.5.2.1.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.5.2.1.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Other/TN (days)	ADSL to Retail								
B.2.8.5.2.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.5.2.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.5.2.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail								
B.2.8.6.1.1.1	P-1	UNE ISDN/<10 circuits/Dispatch/Facility/TN (days)	ISDN - BRI	66.67	6	7.00	2	47.018	38.38981	1.5542	YES
B.2.8.6.1.1.2	P-1	UNE ISDN/<10 circuits/Dispatch/Equipment/TN (days)	ISDN - BRI								
B.2.8.6.1.1.3	P-1	UNE ISDN/<10 circuits/Dispatch/Other/TN (days)	ISDN - BRI	2.00	1			0.000			
B.2.8.6.1.2.1	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Facility/TN (days)	ISDN - BRI	17.17	6			9.908			
B.2.8.6.1.2.2	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN - BRI								
B.2.8.6.1.2.3	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Other/TN (days)	ISDN - BRI	10.00	5			9.566			
B.2.8.6.2.1.1	P-1	UNE ISDN/>=10 circuits/Dispatch/Facility/TN (days)	ISDN - BRI								
B.2.8.6.2.1.2	P-1	UNE ISDN/>=10 circuits/Dispatch/Equipment/TN (days)	ISDN - BRI								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.8.6.2.1.3	P-1	UNE ISDN/>=10 circuits/Dispatch/Other/TN (days)	ISDN - BRI								
B.2.8.6.2.2.1	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Facility/TN (days)	ISDN - BRI								
B.2.8.6.2.2.2	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN - BRI								
B.2.8.6.2.2.3	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Other/TN (days)	ISDN - BRI								
B.2.8.7.1.1.1	P-1	Line Sharing/<10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	11.83	40			12.000			
B.2.8.7.1.1.2	P-1	Line Sharing/<10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail	1.00	1			0.000			
B.2.8.7.1.1.3	P-1	Line Sharing/<10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	1.19	21			0.873			
B.2.8.7.1.2.1	P-1	Line Sharing/<10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.7.1.2.2	P-1	Line Sharing/<10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.7.1.2.3	P-1	Line Sharing/<10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail			6.00	3				
B.2.8.7.2.1.1	P-1	Line Sharing/>=10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.7.2.1.2	P-1	Line Sharing/>=10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.7.2.1.3	P-1	Line Sharing/>=10 circuits/Dispatch/Other/TN (days)	ADSL to Retail								
B.2.8.7.2.2.1	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.7.2.2.2	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.7.2.2.3	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail								
B.2.8.8.1.1.1	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	11.63	457	6.00	1	9.244	9.25415	0.6086	YES
B.2.8.8.1.1.2	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	1.00	6			0.000			
B.2.8.8.1.1.3	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Other/TN (days)	R&B - Disp	1.49	607			1.820			
B.2.8.8.1.2.1	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	11.63	457			9.244			
B.2.8.8.1.2.2	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	1.00	6			0.000			
B.2.8.8.1.2.3	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	1.49	607			1.820			
B.2.8.8.2.1.1	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	11.00	3			7.000			
B.2.8.8.2.1.2	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp								
B.2.8.8.2.1.3	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Other/TN (days)	R&B - Disp	1.00	1			0.000			
B.2.8.8.2.2.1	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	11.00	3			7.000			
B.2.8.8.2.2.2	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp								
B.2.8.8.2.2.3	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	1.00	1			0.000			
B.2.8.9.1.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	11.65	455			9.250			
B.2.8.9.1.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	1.00	6			0.000			
B.2.8.9.1.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	1.50	606			1.822			
B.2.8.9.1.2.1	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	7.00	1			0.000			
B.2.8.9.1.2.2	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.9.1.2.3	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	1.94	51			1.462			
B.2.8.9.2.1.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	9.50	2			9.192			
B.2.8.9.2.1.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.9.2.1.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or								
B.2.8.9.2.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or								
B.2.8.9.2.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.9.2.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or								
B.2.8.10.1.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	11.63	457			9.244			
B.2.8.10.1.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	1.00	6			0.000			
B.2.8.10.1.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Other/TN (days)	R&B - Disp	1.49	607			1.820			
B.2.8.10.1.2.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	11.63	457			9.244			
B.2.8.10.1.2.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	1.00	6			0.000			
B.2.8.10.1.2.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	1.49	607			1.820			
B.2.8.10.2.1.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	11.00	3			7.000			
B.2.8.10.2.1.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp								
B.2.8.10.2.1.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Other/TN (days)	R&B - Disp	1.00	1			0.000			
B.2.8.10.2.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	11.00	3			7.000			
B.2.8.10.2.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp								
B.2.8.10.2.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	1.00	1			0.000			
B.2.8.11.1.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	11.65	455			9.250			
B.2.8.11.1.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	1.00	6			0.000			
B.2.8.11.1.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	1.50	606			1.822			
B.2.8.11.1.2.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	7.00	1			0.000			
B.2.8.11.1.2.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.11.1.2.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	1.94	51			1.462			
B.2.8.11.2.1.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	9.50	2			9.192			

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.8.11.2.1.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.11.2.1.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or								
B.2.8.11.2.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or								
B.2.8.11.2.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.11.2.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or								
B.2.8.12.1.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	11.63	457			9.244			
B.2.8.12.1.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	1.00	6			0.000			
B.2.8.12.1.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Other/TN (days)	R&B - Disp	1.49	607			1.820			
B.2.8.12.1.2.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	11.63	457			9.244			
B.2.8.12.1.2.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	1.00	6			0.000			
B.2.8.12.1.2.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	1.49	607			1.820			
B.2.8.12.2.1.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	11.00	3			7.000			
B.2.8.12.2.1.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp								
B.2.8.12.2.1.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Other/TN (days)	R&B - Disp	1.00	1			0.000			
B.2.8.12.2.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	11.00	3			7.000			
B.2.8.12.2.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp								
B.2.8.12.2.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	1.00	1			0.000			
B.2.8.13.1.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	11.65	455			9.250			
B.2.8.13.1.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	1.00	6			0.000			
B.2.8.13.1.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	1.50	606			1.822			
B.2.8.13.1.2.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	7.00	1			0.000			
B.2.8.13.1.2.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.13.1.2.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	1.94	51			1.462			
B.2.8.13.2.1.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	9.50	2			9.192			
B.2.8.13.2.1.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.13.2.1.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or								
B.2.8.13.2.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or								
B.2.8.13.2.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.13.2.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or								
B.2.8.14.1.1.1	P-1	Other Design/<10 circuits/Dispatch/Facility/TN (days)	Design	60.29	7			46.122			
B.2.8.14.1.1.2	P-1	Other Design/<10 circuits/Dispatch/Equipment/TN (days)	Design								
B.2.8.14.1.1.3	P-1	Other Design/<10 circuits/Dispatch/Other/TN (days)	Design	5.17	18			4.246			
B.2.8.14.1.2.1	P-1	Other Design/<10 circuits/Non-Dispatch/Facility/TN (days)	Design	15.14	7			10.511			
B.2.8.14.1.2.2	P-1	Other Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	Design								
B.2.8.14.1.2.3	P-1	Other Design/<10 circuits/Non-Dispatch/Other/TN (days)	Design	8.29	7			8.361			
B.2.8.14.2.1.1	P-1	Other Design/>=10 circuits/Dispatch/Facility/TN (days)	Design								
B.2.8.14.2.1.2	P-1	Other Design/>=10 circuits/Dispatch/Equipment/TN (days)	Design								
B.2.8.14.2.1.3	P-1	Other Design/>=10 circuits/Dispatch/Other/TN (days)	Design								
B.2.8.14.2.2.1	P-1	Other Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	Design								
B.2.8.14.2.2.2	P-1	Other Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Design								
B.2.8.14.2.2.3	P-1	Other Design/>=10 circuits/Non-Dispatch/Other/TN (days)	Design								
B.2.8.15.1.1.1	P-1	Other Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B	11.63	457			9.244			
B.2.8.15.1.1.2	P-1	Other Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B	1.00	6			0.000			
B.2.8.15.1.1.3	P-1	Other Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B	1.49	607			1.820			
B.2.8.15.1.2.1	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B	4.00	2			4.243			
B.2.8.15.1.2.2	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.8.15.1.2.3	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B	1.92	52			1.453			
B.2.8.15.2.1.1	P-1	Other Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B	11.00	3			7.000			
B.2.8.15.2.1.2	P-1	Other Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B								
B.2.8.15.2.1.3	P-1	Other Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B	1.00	1			0.000			
B.2.8.15.2.2.1	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B								
B.2.8.15.2.2.2	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.8.15.2.2.3	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B								
B.2.8.16.1.1.1	P-1	INP (Standalone)/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	11.65	455			9.250			
B.2.8.16.1.1.2	P-1	INP (Standalone)/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	1.00	6			0.000			
B.2.8.16.1.1.3	P-1	INP (Standalone)/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	1.50	606			1.822			
B.2.8.16.1.2.1	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)	7.00	1			0.000			
B.2.8.16.1.2.2	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.16.1.2.3	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	1.94	51			1.462			

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.8.16.2.1.1	P-1	INP (Standalone)/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	9.50	2			9.192			
B.2.8.16.2.1.2	P-1	INP (Standalone)/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.16.2.1.3	P-1	INP (Standalone)/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS)								
B.2.8.16.2.2.1	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)								
B.2.8.16.2.2.2	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.16.2.2.3	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)								
B.2.8.17.1.1.1	P-1	LNP (Standalone)/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	11.65	455			9.250			
B.2.8.17.1.1.2	P-1	LNP (Standalone)/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	1.00	6			0.000			
B.2.8.17.1.1.3	P-1	LNP (Standalone)/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	1.50	606			1.822			
B.2.8.17.1.2.1	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)	7.00	1			0.000			
B.2.8.17.1.2.2	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.17.1.2.3	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	1.94	51			1.462			
B.2.8.17.2.1.1	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	9.50	2			9.192			
B.2.8.17.2.1.2	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.17.2.1.3	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS)								
B.2.8.17.2.2.1	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)								
B.2.8.17.2.2.2	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.17.2.2.3	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	.							
B.2.8.18.1.1.1	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Facility/TN (days)	Digital Loop < DS1	18.98	46	7.00	2	26.817	19.37007	0.6184	YES
B.2.8.18.1.1.2	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Equipment/TN (days)	Digital Loop < DS1	1.00	1			0.000			
B.2.8.18.1.1.3	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Other/TN (days)	Digital Loop < DS1	1.62	26	1.00	1	1.699	1.73123	0.3555	YES
B.2.8.18.1.2.1	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop < DS1	17.17	6			9.908			
B.2.8.18.1.2.2	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop < DS1								
B.2.8.18.1.2.3	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop < DS1	8.00	7			8.602			
B.2.8.18.2.1.1	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Facility/TN (days)	Digital Loop < DS1								
B.2.8.18.2.1.2	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Equipment/TN (days)	Digital Loop < DS1								
B.2.8.18.2.1.3	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Other/TN (days)	Digital Loop < DS1								
B.2.8.18.2.2.1	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop < DS1								
B.2.8.18.2.2.2	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop < DS1								
B.2.8.18.2.2.3	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop < DS1								
B.2.8.19.1.1.1	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Facility/TN (days)	Digital Loop >= DS1			7.90	10				
B.2.8.19.1.1.2	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Equipment/TN (days)	Digital Loop >= DS1								
B.2.8.19.1.1.3	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Other/TN (days)	Digital Loop >= DS1	6.50	2	1.50	4	2.121	1.83712	2.7217	YES
B.2.8.19.1.2.1	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop >= DS1	1.00	1			0.000			
B.2.8.19.1.2.2	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop >= DS1								
B.2.8.19.1.2.3	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop >= DS1								
B.2.8.19.2.1.1	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Facility/TN (days)	Digital Loop >= DS1								
B.2.8.19.2.1.2	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Equipment/TN (days)	Digital Loop >= DS1								
B.2.8.19.2.1.3	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Other/TN (days)	Digital Loop >= DS1								
B.2.8.19.2.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop >= DS1								
B.2.8.19.2.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop >= DS1								
B.2.8.19.2.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop >= DS1								
B.2.8.20.1.1.1	P-1	Line Splitting/<10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	11.83	40			12.000			
B.2.8.20.1.1.2	P-1	Line Splitting/<10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail	1.00	1			0.000			
B.2.8.20.1.1.3	P-1	Line Splitting/<10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	1.19	21			0.873			
B.2.8.20.1.2.1	P-1	Line Splitting/<10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.20.1.2.2	P-1	Line Splitting/<10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.20.1.2.3	P-1	Line Splitting/<10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail								
B.2.8.20.2.1.1	P-1	Line Splitting/>=10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.20.2.1.2	P-1	Line Splitting/>=10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.20.2.1.3	P-1	Line Splitting/>=10 circuits/Dispatch/Other/TN (days)	ADSL to Retail								
B.2.8.20.2.2.1	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.20.2.2.2	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.20.2.2.3	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail								
B.2.8.21.1.1.1	P-1	EELs/<10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.1.1.2	P-1	EELs/<10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.1.1.3	P-1	EELs/<10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice	3.80	5	1.00	1	1.483	1.62481	1.7233	YES
B.2.8.21.1.2.1	P-1	EELs/<10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.1.2.2	P-1	EELs/<10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								

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B.2.8.21.1.2.3	P-1	EELs/<10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.2.1.1	P-1	EELs/>=10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.2.1.2	P-1	EELs/>=10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.2.1.3	P-1	EELs/>=10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.2.2.1	P-1	EELs/>=10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.2.2.2	P-1	EELs/>=10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.2.2.3	P-1	EELs/>=10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
		% Jeopardies - Mechanized									
B.2.9.1.1	P-2	Switch Ports/Dispatch/TN (%)	R&B (POTS)	6.92%	14,715						
B.2.9.1.2	P-2	Switch Ports/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	256,484						
B.2.9.2.1	P-2	Local Interoffice Transport/Dispatch/TN (%)	DS1/ DS3 - Interoffice	65.52%	525						
B.2.9.2.2	P-2	Local Interoffice Transport/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.9.3.1	P-2	Loop + Port Combinations/Dispatch/TN (%)	R&B	6.90%	14,929	5.49%	401		0.01283	1.1018	YES
B.2.9.3.2	P-2	Loop + Port Combinations/Non-Dispatch/TN (%)	R&B	0.00%	257,371	0.01%	18,941		0.00001	-6.8534	NO
B.2.9.3.3	P-2	Loop + Port Combinations/Switch Based Orders/TN (%)	R&B	0.00%	126,477	0.00%	2,890		0.00000		YES
B.2.9.3.4	P-2	Loop + Port Combinations/Dispatch In/TN (%)	R&B	0.00%	130,894	0.01%	16,051		0.00002	-5.0599	NO
B.2.9.4.1	P-2	Combo Other/Dispatch/TN (%)	R&B&D - Disp	8.00%	16,309						
B.2.9.4.2	P-2	Combo Other/Non-Dispatch/TN (%)	R&B&D - Disp	8.00%	16,309						
B.2.9.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	ADSL to Retail	7.09%	2,030	0.00%	63		0.03284	2.1600	YES
B.2.9.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	3,073						
B.2.9.6.1	P-2	UNE ISDN/Dispatch/TN (%)	ISDN - BRI	19.74%	152	17.02%	47		0.06643	0.4088	YES
B.2.9.6.2	P-2	UNE ISDN/Non-Dispatch/TN (%)	ISDN - BRI	5.48%	438						
B.2.9.7.1	P-2	Line Sharing/Dispatch/TN (%)	ADSL to Retail	7.09%	2,030						
B.2.9.7.2	P-2	Line Sharing/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	3,073	0.00%	1		0.00000		YES
B.2.9.8.1	P-2	2W Analog Loop Design/Dispatch/TN (%)	R&B - Disp	6.90%	14,929	7.56%	119		0.02333	-0.2845	YES
B.2.9.8.2	P-2	2W Analog Loop Design/Non-Dispatch/TN (%)	R&B - Disp	6.90%	14,929						
B.2.9.9.1	P-2	2W Analog Loop Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.92%	14,715	10.00%	30		0.04638	-0.6645	YES
B.2.9.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB Or	0.00%	130,435						
B.2.9.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/TN (%)	R&B - Disp	6.90%	14,929						
B.2.9.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	R&B - Disp	6.90%	14,929						
B.2.9.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.92%	14,715						
B.2.9.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB Or	0.00%	130,435						
B.2.9.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/TN (%)	R&B - Disp	6.90%	14,929	6.76%	74		0.02954	0.0483	YES
B.2.9.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	R&B - Disp	6.90%	14,929						
B.2.9.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.92%	14,715						
B.2.9.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB Or	0.00%	130,435						
B.2.9.14.1	P-2	Other Design/Dispatch/TN (%)	Design	19.93%	1,380						
B.2.9.14.2	P-2	Other Design/Non-Dispatch/TN (%)	Design	13.90%	259						
B.2.9.15.1	P-2	Other Non-Design/Dispatch/TN (%)	R&B	6.90%	14,929						
B.2.9.15.2	P-2	Other Non-Design/Non-Dispatch/TN (%)	R&B	0.00%	257,371						
B.2.9.16.1	P-2	INP (Standalone)/Dispatch/TN (%)	R&B (POTS)	6.92%	14,715						
B.2.9.16.2	P-2	INP (Standalone)/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	256,484						
B.2.9.17.1	P-2	LNP (Standalone)/Dispatch/TN (%)	R&B (POTS)	6.92%	14,715						
B.2.9.17.2	P-2	LNP (Standalone)/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	256,484	0.00%	274		0.00012	0.0327	YES
B.2.9.18.1	P-2	Digital Loop < DS1/Dispatch/TN (%)	Digital Loop < DS1	8.48%	2,275	8.51%	94		0.02933	-0.0092	YES
B.2.9.18.2	P-2	Digital Loop < DS1/Non-Dispatch/TN (%)	Digital Loop < DS1	0.67%	3,590						
B.2.9.19.1	P-2	Digital Loop >= DS1/Dispatch/TN (%)	Digital Loop >= DS1	23.09%	485	71.73%	191		0.03600	-13.5096	NO
B.2.9.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/TN (%)	Digital Loop >= DS1	6.80%	147						
B.2.9.20.1	P-2	Line Splitting/Dispatch/TN (%)	ADSL to Retail	7.09%	2,030						
B.2.9.20.2	P-2	Line Splitting/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	3,073						
B.2.9.21.1	P-2	EELs/Dispatch/TN (%)	DS1/ DS3 - Interoffice	65.52%	525	71.43%	7		0.18084	-0.3265	YES
B.2.9.21.2	P-2	EELs/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
		% Jeopardies - Non-Mechanized									
B.2.10.1.1	P-2	Switch Ports/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.1.2	P-2	Switch Ports/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.2.1	P-2	Local Interoffice Transport/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.2.2	P-2	Local Interoffice Transport/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.3.1	P-2	Loop + Port Combinations/Dispatch/TN (%)	Diagnostic			4.59%	109				Diagnostic

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B.2.10.3.2	P-2	Loop + Port Combinations/Non-Dispatch/TN (%)	Diagnostic			0.29%	342				Diagnostic
B.2.10.3.3	P-2	Loop + Port Combinations/Switch Based Orders/TN (%)	Diagnostic			0.00%	195				Diagnostic
B.2.10.3.4	P-2	Loop + Port Combinations/Dispatch In/TN (%)	Diagnostic			0.68%	147				Diagnostic
B.2.10.4.1	P-2	Combo Other/Dispatch/TN (%)	Diagnostic			50.00%	4				Diagnostic
B.2.10.4.2	P-2	Combo Other/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	Diagnostic			0.00%	25				Diagnostic
B.2.10.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.6.1	P-2	UNE ISDN/Dispatch/TN (%)	Diagnostic			33.33%	3				Diagnostic
B.2.10.6.2	P-2	UNE ISDN/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.7.1	P-2	Line Sharing/Dispatch/TN (%)	Diagnostic			0.00%	2				Diagnostic
B.2.10.7.2	P-2	Line Sharing/Non-Dispatch/TN (%)	Diagnostic			0.00%	53				Diagnostic
B.2.10.8.1	P-2	2W Analog Loop Design/Dispatch/TN (%)	Diagnostic			30.77%	13				Diagnostic
B.2.10.8.2	P-2	2W Analog Loop Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.9.1	P-2	2W Analog Loop Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/TN (%)	Diagnostic			0.00%	8				Diagnostic
B.2.10.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.14.1	P-2	Other Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.14.2	P-2	Other Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.15.1	P-2	Other Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.15.2	P-2	Other Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.16.1	P-2	INP (Standalone)/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.16.2	P-2	INP (Standalone)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.17.1	P-2	LNP (Standalone)/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.17.2	P-2	LNP (Standalone)/Non-Dispatch/TN (%)	Diagnostic			0.00%	146				Diagnostic
B.2.10.18.1	P-2	Digital Loop < DS1/Dispatch/TN (%)	Diagnostic			3.70%	27				Diagnostic
B.2.10.18.2	P-2	Digital Loop < DS1/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.19.1	P-2	Digital Loop >= DS1/Dispatch/TN (%)	Diagnostic			38.89%	18				Diagnostic
B.2.10.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.20.1	P-2	Line Splitting/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.20.2	P-2	Line Splitting/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.21.1	P-2	EELs/Dispatch/TN (%)	Diagnostic			52.38%	21				Diagnostic
B.2.10.21.2	P-2	EELs/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
		Average Jeopardy Notice Interval - Mechanized									
B.2.11.1.1	P-2	Switch Ports/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.1.2	P-2	Switch Ports/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.2.1	P-2	Local Interoffice Transport/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.2.2	P-2	Local Interoffice Transport/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.3.1	P-2	Loop + Port Combinations/Dispatch/TN (hours)	>= 48 hrs			180.55	20				YES
B.2.11.3.2	P-2	Loop + Port Combinations/Non-Dispatch/TN (hours)	>= 48 hrs			170.75	2				YES
B.2.11.3.3	P-2	Loop + Port Combinations/Switch Based Orders/TN (hours)	>= 48 hrs								
B.2.11.3.4	P-2	Loop + Port Combinations/Dispatch In/TN (hours)	>= 48 hrs			170.75	2				YES
B.2.11.4.1	P-2	Combo Other/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.4.2	P-2	Combo Other/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.6.1	P-2	UNE ISDN/Dispatch/TN (hours)	>= 48 hrs			363.23	8				YES
B.2.11.6.2	P-2	UNE ISDN/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.7.1	P-2	Line Sharing/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.7.2	P-2	Line Sharing/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.8.1	P-2	2W Analog Loop Design/Dispatch/TN (hours)	>= 48 hrs			177.25	9				YES
B.2.11.8.2	P-2	2W Analog Loop Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.9.1	P-2	2W Analog Loop Non-Design/Dispatch/TN (hours)	>= 48 hrs			269.44	3				YES

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B.2.11.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/TN (hours)	>= 48 hrs			256.93	5				YES
B.2.11.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.14.1	P-2	Other Design/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.14.2	P-2	Other Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.15.1	P-2	Other Non-Design/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.15.2	P-2	Other Non-Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.16.1	P-2	INP (Standalone)/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.16.2	P-2	INP (Standalone)/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.17.1	P-2	LNP (Standalone)/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.17.2	P-2	LNP (Standalone)/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.18.1	P-2	Digital Loop < DS1/Dispatch/TN (hours)	>= 48 hrs			363.23	8				YES
B.2.11.18.2	P-2	Digital Loop < DS1/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.19.1	P-2	Digital Loop >= DS1/Dispatch/TN (hours)	>= 48 hrs			220.56	137				YES
B.2.11.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.20.1	P-2	Line Splitting/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.20.2	P-2	Line Splitting/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.21.1	P-2	EELs/Dispatch/TN (hours)	>= 48 hrs			396.89	5				YES
B.2.11.21.2	P-2	EELs/Non-Dispatch/TN (hours)	>= 48 hrs								
		Average Jeopardy Notice Interval - Non-Mechanized									
B.2.12.1.1	P-2	Switch Ports/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.1.2	P-2	Switch Ports/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.2.1	P-2	Local Interoffice Transport/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.2.2	P-2	Local Interoffice Transport/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.3.1	P-2	Loop + Port Combinations/Dispatch/TN (hours)	Diagnostic			275.13	5				Diagnostic
B.2.12.3.2	P-2	Loop + Port Combinations/Non-Dispatch/TN (hours)	Diagnostic			326.18	1				Diagnostic
B.2.12.3.3	P-2	Loop + Port Combinations/Switch Based Orders/TN (hours)	Diagnostic								Diagnostic
B.2.12.3.4	P-2	Loop + Port Combinations/Dispatch In/TN (hours)	Diagnostic			326.18	1				Diagnostic
B.2.12.4.1	P-2	Combo Other/Dispatch/TN (hours)	Diagnostic			348.81	2				Diagnostic
B.2.12.4.2	P-2	Combo Other/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (hours)	Diagnostic			38.03	1				Diagnostic
B.2.12.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.6.1	P-2	UNE ISDN/Dispatch/TN (hours)	Diagnostic			318.32	1				Diagnostic
B.2.12.6.2	P-2	UNE ISDN/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.7.1	P-2	Line Sharing/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.7.2	P-2	Line Sharing/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.8.1	P-2	2W Analog Loop Design/Dispatch/TN (hours)	Diagnostic			198.43	3				Diagnostic
B.2.12.8.2	P-2	2W Analog Loop Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.9.1	P-2	2W Analog Loop Non-Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.14.1	P-2	Other Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.14.2	P-2	Other Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.15.1	P-2	Other Non-Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.15.2	P-2	Other Non-Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.16.1	P-2	INP (Standalone)/Dispatch/TN (hours)	Diagnostic								Diagnostic

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B.2.12.16.2	P-2	INP (Standalone)/Non-Dispatch/TN (hours)	Diagnostic								
B.2.12.17.1	P-2	LNP (Standalone)/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.17.2	P-2	LNP (Standalone)/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.18.1	P-2	Digital Loop < DS1/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.18.2	P-2	Digital Loop < DS1/Non-Dispatch/TN (hours)	Diagnostic			178.18	2				Diagnostic
B.2.12.19.1	P-2	Digital Loop >= DS1/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/TN (hours)	Diagnostic			255.76	6				Diagnostic
B.2.12.20.1	P-2	Line Splitting/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.20.2	P-2	Line Splitting/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.21.1	P-2	EELs/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.21.2	P-2	EELs/Non-Dispatch/TN (hours)	Diagnostic			340.95	11				Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
B.2.13.1.1	P-2	Switch Ports/Dispatch/TN (%)	>= 95%								
B.2.13.1.2	P-2	Switch Ports/Non-Dispatch/TN (%)	>= 95%								
B.2.13.2.1	P-2	Local Interoffice Transport/Dispatch/TN (%)	>= 95%								
B.2.13.2.2	P-2	Local Interoffice Transport/Non-Dispatch/TN (%)	>= 95%								
B.2.13.3.1	P-2	Loop + Port Combinations/Dispatch/TN (%)	>= 95%								
B.2.13.3.2	P-2	Loop + Port Combinations/Non-Dispatch/TN (%)	>= 95%			100.00%	20				YES
B.2.13.3.3	P-2	Loop + Port Combinations/Switch Based Orders/TN (%)	>= 95%			100.00%	2				YES
B.2.13.3.4	P-2	Loop + Port Combinations/Dispatch In/TN (%)	>= 95%								
B.2.13.4.1	P-2	Combo Other/Dispatch/TN (%)	>= 95%			100.00%	2				YES
B.2.13.4.2	P-2	Combo Other/Non-Dispatch/TN (%)	>= 95%								
B.2.13.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	>= 95%								
B.2.13.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	>= 95%								
B.2.13.6.1	P-2	UNE ISDN/Dispatch/TN (%)	>= 95%								
B.2.13.6.2	P-2	UNE ISDN/Non-Dispatch/TN (%)	>= 95%			100.00%	8				YES
B.2.13.7.1	P-2	Line Sharing/Dispatch/TN (%)	>= 95%								
B.2.13.7.2	P-2	Line Sharing/Non-Dispatch/TN (%)	>= 95%								
B.2.13.8.1	P-2	2W Analog Loop Design/Dispatch/TN (%)	>= 95%								
B.2.13.8.2	P-2	2W Analog Loop Design/Non-Dispatch/TN (%)	>= 95%			88.89%	9				NO
B.2.13.9.1	P-2	2W Analog Loop Non-Design/Dispatch/TN (%)	>= 95%								
B.2.13.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	>= 95%			100.00%	3				YES
B.2.13.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/TN (%)	>= 95%								
B.2.13.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	>= 95%								
B.2.13.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/TN (%)	>= 95%								
B.2.13.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	>= 95%			100.00%	5				YES
B.2.13.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	>= 95%								
B.2.13.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.14.1	P-2	Other Design/Dispatch/TN (%)	>= 95%								
B.2.13.14.2	P-2	Other Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.15.1	P-2	Other Non-Design/Dispatch/TN (%)	>= 95%								
B.2.13.15.2	P-2	Other Non-Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.16.1	P-2	INP (Standalone)/Dispatch/TN (%)	>= 95%								
B.2.13.16.2	P-2	INP (Standalone)/Non-Dispatch/TN (%)	>= 95%								
B.2.13.17.1	P-2	LNP (Standalone)/Dispatch/TN (%)	>= 95%								
B.2.13.17.2	P-2	LNP (Standalone)/Non-Dispatch/TN (%)	>= 95%								
B.2.13.18.1	P-2	Digital Loop < DS1/Dispatch/TN (%)	>= 95%								
B.2.13.18.2	P-2	Digital Loop < DS1/Non-Dispatch/TN (%)	>= 95%			100.00%	8				YES
B.2.13.19.1	P-2	Digital Loop >= DS1/Dispatch/TN (%)	>= 95%								
B.2.13.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/TN (%)	>= 95%			100.00%	137				YES
B.2.13.20.1	P-2	Line Splitting/Dispatch/TN (%)	>= 95%								
B.2.13.20.2	P-2	Line Splitting/Non-Dispatch/TN (%)	>= 95%								
B.2.13.21.1	P-2	EELs/Dispatch/TN (%)	>= 95%								
B.2.13.21.2	P-2	EELs/Non-Dispatch/TN (%)	>= 95%			100.00%	5				YES
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
B.2.14.1.1	P-2	Switch Ports/Dispatch/TN (%)	Diagnostic								Diagnostic

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B.2.14.1.2	P-2	Switch Ports/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.2.1	P-2	Local Interoffice Transport/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.2.2	P-2	Local Interoffice Transport/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.3.1	P-2	Loop + Port Combinations/Dispatch/TN (%)	Diagnostic			100.00%	5				Diagnostic
B.2.14.3.2	P-2	Loop + Port Combinations/Non-Dispatch/TN (%)	Diagnostic			100.00%	1				Diagnostic
B.2.14.3.3	P-2	Loop + Port Combinations/Switch Based Orders/TN (%)	Diagnostic								Diagnostic
B.2.14.3.4	P-2	Loop + Port Combinations/Dispatch In/TN (%)	Diagnostic			100.00%	1				Diagnostic
B.2.14.4.1	P-2	Combo Other/Dispatch/TN (%)	Diagnostic			100.00%	2				Diagnostic
B.2.14.4.2	P-2	Combo Other/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	Diagnostic			0.00%	1				Diagnostic
B.2.14.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.6.1	P-2	UNE ISDN/Dispatch/TN (%)	Diagnostic			100.00%	1				Diagnostic
B.2.14.6.2	P-2	UNE ISDN/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.7.1	P-2	Line Sharing/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.7.2	P-2	Line Sharing/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.8.1	P-2	2W Analog Loop Design/Dispatch/TN (%)	Diagnostic			100.00%	3				Diagnostic
B.2.14.8.2	P-2	2W Analog Loop Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.9.1	P-2	2W Analog Loop Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.14.1	P-2	Other Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.14.2	P-2	Other Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.15.1	P-2	Other Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.15.2	P-2	Other Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.16.1	P-2	INP (Standalone)/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.16.2	P-2	INP (Standalone)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.17.1	P-2	LNP (Standalone)/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.17.2	P-2	LNP (Standalone)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.18.1	P-2	Digital Loop < DS1/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.18.2	P-2	Digital Loop < DS1/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.19.1	P-2	Digital Loop >= DS1/Dispatch/TN (%)	Diagnostic			50.00%	2				Diagnostic
B.2.14.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.20.1	P-2	Line Splitting/Dispatch/TN (%)	Diagnostic			100.00%	6				Diagnostic
B.2.14.20.2	P-2	Line Splitting/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.21.1	P-2	EELs/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.21.2	P-2	EELs/Non-Dispatch/TN (%)	Diagnostic			100.00%	11				Diagnostic
		Coordinated Customers Conversions									
B.2.15.1	P-7	Loops with INP/TN (%)	>= 95% w in 15 min								
B.2.15.2	P-7	Loops with LNP/TN (%)	>= 95% w in 15 min			100.00%	211				YES
		% Hot Cuts > 15 minutes Early									
B.2.16.1	P-7A	Time-Specific SL1/TN (%)	<= 5%								
B.2.16.2	P-7A	Time-Specific SL2/TN (%)	<= 5%			1.67%	60				YES
B.2.16.3	P-7A	Non-Time Specific SL1/TN (%)	<= 5%								
B.2.16.4	P-7A	Non-Time Specific SL2/TN (%)	<= 5%			0.00%	13				YES
		Hot Cut Timeliness									
B.2.17.1	P-7A	Time-Specific SL1/TN (%)	>= 95% w in 15 min								
B.2.17.2	P-7A	Time-Specific SL2/TN (%)	>= 95% w in 15 min			98.33%	60				YES
B.2.17.3	P-7A	Non-Time Specific SL1/TN (%)	>= 95% w in 15 min								
B.2.17.4	P-7A	Non-Time Specific SL2/TN (%)	>= 95% w in 15 min			100.00%	13				YES
		% Hot Cuts > 15 minutes Late									

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.18.1	P-7A	Time-Specific SL1/TN (%)	<= 5%								
B.2.18.2	P-7A	Time-Specific SL2/TN (%)	<= 5%			0.00%	60				YES
B.2.18.3	P-7A	Non-Time Specific SL1/TN (%)	<= 5%								
B.2.18.4	P-7A	Non-Time Specific SL2/TN (%)	<= 5%			0.00%	13				YES
		% Hot Cuts > 120 minutes Early IDLC									
B.2.19.1	P-7A	SL1 IDLC/TN (%)	<= 5%								
B.2.19.2	P-7A	SL2 IDLC/TN (%)	<= 5%			0.00%	14				YES
		Hot Cut Timeliness IDLC									
B.2.20.1	P-7A	SL1 IDLC/TN (%)	>= 95% w in 240 min								
B.2.20.2	P-7A	SL2 IDLC/TN (%)	>= 95% w in 240 min			92.86%	14				NO
		% Hot Cuts > 120 minutes Late IDLC									
B.2.21.1	P-7A	SL1 IDLC/TN (%)	<= 5%								
B.2.21.2	P-7A	SL2 IDLC/TN (%)	<= 5%			7.14%	14				NO
		Average Recovery Time - CCC									
B.2.22.1	P-7B	Loops with INP/TN (minutes)	Diagnostic								Diagnostic
B.2.22.2	P-7B	Loops with LNP/TN (minutes)	Diagnostic								Diagnostic
		% Provisioning Troubles within 7 Days - Hot Cuts									
B.2.23.1.1	P-7C	UNE Loop Design/Dispatch/TN (%)	<= 5% w in 7 days			1.65%	121				YES
B.2.23.1.2	P-7C	UNE Loop Design/Non-Dispatch/TN (%)	<= 5% w in 7 days								
B.2.23.2.1	P-7C	UNE Loop Non-Design/Dispatch/TN (%)	<= 5% w in 7 days			5.56%	18				NO
B.2.23.2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/TN (%)	<= 5% w in 7 days			0.00%	1				YES
		% Missed Installation Appointments									
B.2.24.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/TN (%)	R&B (POTS)	6.98%	14,608						
B.2.24.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.03%	256,672						
B.2.24.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	3.39%	59						
B.2.24.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	11						
B.2.24.2.1.1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	1.17%	511						
B.2.24.2.1.2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.24.2.2.1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.24.2.2.2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.24.3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/TN (%)	R&B	6.89%	14,814	4.11%	487		0.01167	2.3875	YES
B.2.24.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (%)	R&B	0.03%	257,533	0.04%	19,443		0.00013	-0.4090	YES
B.2.24.3.1.3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (%)	R&B	0.00%	126,550	0.00%	3,097		0.00000		YES
B.2.24.3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/TN (%)	R&B	0.06%	130,983	0.04%	16,346		0.00020	0.8587	YES
B.2.24.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/TN (%)	R&B	4.29%	70	0.00%	8		0.07559	0.5670	YES
B.2.24.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (%)	R&B	0.00%	40	0.00%	11		0.00000		YES
B.2.24.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (%)	R&B	0.00%	17	0.00%	1		0.00000		YES
B.2.24.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (%)	R&B	0.00%	23	0.00%	10		0.00000		YES
B.2.24.4.1.1	P-3	Combo Other/<10 circuits/Dispatch/TN (%)	R&B&D - Disp	6.58%	15,892	0.00%	3		0.14318	0.4597	YES
B.2.24.4.1.4	P-3	Combo Other/<10 circuits/Dispatch In/TN (%)	R&B&D - Disp	6.58%	15,892						
B.2.24.4.2.1	P-3	Combo Other/>=10 circuits/Dispatch/TN (%)	R&B&D - Disp	1.48%	203						
B.2.24.4.2.4	P-3	Combo Other/>=10 circuits/Dispatch In/TN (%)	R&B&D - Disp	1.48%	203						
B.2.24.5.1.1	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Dispatch/TN (%)	ADSL to Retail								
B.2.24.5.1.2	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.24.5.2.1	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Dispatch/TN (%)	ADSL to Retail								
B.2.24.5.2.2	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Non-Dispatch/TN (%	ADSL to Retail								
B.2.24.6.1.1	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Dispatch/TN (%)	ADSL to Retail	2.92%	2,023	1.28%	78		0.01942	0.8418	YES
B.2.24.6.1.2	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	3,073						
B.2.24.6.2.1	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	5						
B.2.24.6.2.2	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Non-Dispatch/TN (%	ADSL to Retail								
B.2.24.7.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/TN (%)	ISDN - BRI	5.42%	166	4.26%	47		0.03742	0.3117	YES
B.2.24.7.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN - BRI	3.71%	431						
B.2.24.7.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/TN (%)	ISDN - BRI								
B.2.24.7.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN - BRI								
B.2.24.8.1.1	P-3	Line Sharing/<10 circuits/Dispatch/TN (%)	ADSL to Retail	2.92%	2,023	0.00%	2		0.11904	0.2450	YES
B.2.24.8.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	3,073	5.56%	54		0.00000		NO

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.24.8.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	5						
B.2.24.8.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.24.9.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	6.89%	14,814	1.55%	129		0.02240	2.3847	YES
B.2.24.9.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	6.89%	14,814						
B.2.24.9.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	4.29%	70						
B.2.24.9.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	4.29%	70						
B.2.24.10.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.98%	14,608	3.45%	29		0.04735	0.7450	YES
B.2.24.10.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.05%	130,535						
B.2.24.10.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	3.39%	59						
B.2.24.10.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	11						
B.2.24.11.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	6.89%	14,814						
B.2.24.11.1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	6.89%	14,814						
B.2.24.11.2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	4.29%	70						
B.2.24.11.2.2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	4.29%	70						
B.2.24.12.1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.98%	14,608						
B.2.24.12.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.05%	130,535						
B.2.24.12.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	3.39%	59						
B.2.24.12.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	11						
B.2.24.13.1.1	P-3	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	6.89%	14,814	0.00%	83		0.02788	2.4718	YES
B.2.24.13.1.2	P-3	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	6.89%	14,814						
B.2.24.13.2.1	P-3	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	4.29%	70						
B.2.24.13.2.2	P-3	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	4.29%	70						
B.2.24.14.1.1	P-3	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.98%	14,608						
B.2.24.14.1.4	P-3	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.05%	130,535						
B.2.24.14.2.1	P-3	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	3.39%	59						
B.2.24.14.2.4	P-3	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	11						
B.2.24.15.1.1	P-3	Other Design/<10 circuits/Dispatch/TN (%)	Design	2.32%	1,078						
B.2.24.15.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/TN (%)	Design	3.42%	234						
B.2.24.15.2.1	P-3	Other Design/>=10 circuits/Dispatch/TN (%)	Design	0.00%	133						
B.2.24.15.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/TN (%)	Design	0.00%	5						
B.2.24.16.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/TN (%)	R&B	6.89%	14,814						
B.2.24.16.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/TN (%)	R&B	0.03%	257,533						
B.2.24.16.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/TN (%)	R&B	4.29%	70						
B.2.24.16.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/TN (%)	R&B	0.00%	40						
B.2.24.17.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	6.98%	14,608						
B.2.24.17.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.03%	256,672						
B.2.24.17.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	3.39%	59						
B.2.24.17.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	11						
B.2.24.18.1.1	P-3	LNP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	6.98%	14,608						
B.2.24.18.1.2	P-3	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.03%	256,672	0.00%	417		0.00079	0.3297	YES
B.2.24.18.2.1	P-3	LNP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	3.39%	59						
B.2.24.18.2.2	P-3	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	11	0.00%	2		0.00000		YES
B.2.24.19.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/TN (%)	Digital Loop < DS1	3.12%	2,279	2.65%	113		0.01674	0.2750	YES
B.2.24.19.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1	0.48%	3,574						
B.2.24.19.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop < DS1	0.00%	5						
B.2.24.19.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1								
B.2.24.20.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	0.23%	429	7.53%	186		0.00423	-17.2280	NO
B.2.24.20.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.74%	135						
B.2.24.20.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	0.00%	32						
B.2.24.20.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.00%	15						
B.2.24.21.1.1	P-3	Line Splitting/<10 circuits/Dispatch/TN (%)	ADSL to Retail	2.92%	2,023						
B.2.24.21.1.2	P-3	Line Splitting/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	3,073						
B.2.24.21.2.1	P-3	Line Splitting/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	5						
B.2.24.21.2.2	P-3	Line Splitting/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.24.22.1.1	P-3	EELs/<10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	1.17%	511	3.70%	27		0.02127	-1.1892	YES
B.2.24.22.1.2	P-3	EELs/<10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.24.22.2.1	P-3	EELs/>=10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.24.22.2.2	P-3	EELs/>=10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								

% Missed Installation Appointments Including Subs

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.25.1.1.1	P-3A	Switch Ports/<10 circuits/Dispatch/TN (%)	R&B (POTS)	8.98%	17,710						
B.2.25.1.1.2	P-3A	Switch Ports/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.03%	257,559						
B.2.25.1.2.1	P-3A	Switch Ports/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	6.02%	83						
B.2.25.1.2.2	P-3A	Switch Ports/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	11						
B.2.25.2.1.1	P-3A	Local Interoffice Transport/<10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	1.07%	654						
B.2.25.2.1.2	P-3A	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.25.2.2.1	P-3A	Local Interoffice Transport/>=10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.25.2.2.2	P-3A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.25.3.1.1	P-3A	Loop + Port Combinations/<10 circuits/Dispatch/TN (%)	R&B	8.89%	17,954	5.22%	594		0.01187	3.0927	YES
B.2.25.3.1.2	P-3A	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (%)	R&B	0.04%	258,459	0.04%	19,675		0.00014	-0.3930	YES
B.2.25.3.1.3	P-3A	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (%)	R&B	0.00%	126,556	0.00%	3,097		0.00000		YES
B.2.25.3.1.4	P-3A	Loop + Port Combinations/<10 circuits/Dispatch In/TN (%)	R&B	0.07%	131,903	0.05%	16,578		0.00022	0.9583	YES
B.2.25.3.2.1	P-3A	Loop + Port Combinations/>=10 circuits/Dispatch/TN (%)	R&B	7.29%	96	0.00%	10		0.08640	0.8440	YES
B.2.25.3.2.2	P-3A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (%)	R&B	0.00%	46	0.00%	13		0.00000		YES
B.2.25.3.2.3	P-3A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (%)	R&B	0.00%	17	0.00%	1		0.00000		YES
B.2.25.3.2.4	P-3A	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (%)	R&B	0.00%	29	0.00%	12		0.00000		YES
B.2.25.4.1.1	P-3A	Combo Other/<10 circuits/Dispatch/TN (%)	R&B&D - Disp	8.45%	19,620	0.00%	3		0.16060	0.5262	YES
B.2.25.4.1.4	P-3A	Combo Other/<10 circuits/Dispatch In/TN (%)	R&B&D - Disp	8.45%	19,620						
B.2.25.4.2.1	P-3A	Combo Other/>=10 circuits/Dispatch/TN (%)	R&B&D - Disp	3.02%	298						
B.2.25.4.2.4	P-3A	Combo Other/>=10 circuits/Dispatch In/TN (%)	R&B&D - Disp	3.02%	298						
B.2.25.5.1.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Dispatch/TN (%)	ADSL to Retail								
B.2.25.5.1.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.25.5.2.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Dispatch/TN (%)	ADSL to Retail								
B.2.25.5.2.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Non-Dispatch/TN (%	ADSL to Retail								
B.2.25.6.1.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Dispatch/TN (%)	ADSL to Retail	5.27%	2,181	2.22%	90		0.02404	1.2690	YES
B.2.25.6.1.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	3,078						
B.2.25.6.2.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	5						
B.2.25.6.2.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Non-Dispatch/TN (%	ADSL to Retail								
B.2.25.7.1.1	P-3A	UNE ISDN/<10 circuits/Dispatch/TN (%)	ISDN - BRI	8.61%	244	5.45%	55		0.04186	0.7529	YES
B.2.25.7.1.2	P-3A	UNE ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN - BRI	3.77%	451						
B.2.25.7.2.1	P-3A	UNE ISDN/>=10 circuits/Dispatch/TN (%)	ISDN - BRI								
B.2.25.7.2.2	P-3A	UNE ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN - BRI								
B.2.25.8.1.1	P-3A	Line Sharing/<10 circuits/Dispatch/TN (%)	ADSL to Retail	5.27%	2,181	0.00%	2		0.15810	0.3335	YES
B.2.25.8.1.2	P-3A	Line Sharing/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	3,078	5.26%	57		0.00000		NO
B.2.25.8.2.1	P-3A	Line Sharing/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	5						
B.2.25.8.2.2	P-3A	Line Sharing/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.25.9.1.1	P-3A	2W Analog Loop Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	8.89%	17,954	1.99%	151		0.02326	2.9680	YES
B.2.25.9.1.2	P-3A	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	8.89%	17,954						
B.2.25.9.2.1	P-3A	2W Analog Loop Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	7.29%	96						
B.2.25.9.2.2	P-3A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	7.29%	96						
B.2.25.10.1.1	P-3A	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	8.98%	17,710	3.13%	32		0.05058	1.1572	YES
B.2.25.10.1.4	P-3A	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.06%	131,416						
B.2.25.10.2.1	P-3A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.02%	83						
B.2.25.10.2.4	P-3A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	11						
B.2.25.11.1.1	P-3A	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	8.89%	17,954						
B.2.25.11.1.2	P-3A	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	8.89%	17,954						
B.2.25.11.2.1	P-3A	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	7.29%	96						
B.2.25.11.2.2	P-3A	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	7.29%	96						
B.2.25.12.1.1	P-3A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	8.98%	17,710						
B.2.25.12.1.4	P-3A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.06%	131,416						
B.2.25.12.2.1	P-3A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.02%	83						
B.2.25.12.2.4	P-3A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	11						
B.2.25.13.1.1	P-3A	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	8.89%	17,954	0.00%	96		0.02912	3.0523	YES
B.2.25.13.1.2	P-3A	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	8.89%	17,954						
B.2.25.13.2.1	P-3A	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	7.29%	96						
B.2.25.13.2.2	P-3A	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	7.29%	96						
B.2.25.14.1.1	P-3A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	8.98%	17,710						
B.2.25.14.1.4	P-3A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.06%	131,416						
B.2.25.14.2.1	P-3A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.02%	83						

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.25.14.2.4	P-3A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	11						
B.2.25.15.1.1	P-3A	Other Design/<10 circuits/Dispatch/TN (%)	Design	3.72%	1,666						
B.2.25.15.1.2	P-3A	Other Design/<10 circuits/Non-Dispatch/TN (%)	Design	3.31%	272						
B.2.25.15.2.1	P-3A	Other Design/>=10 circuits/Dispatch/TN (%)	Design	0.99%	202						
B.2.25.15.2.2	P-3A	Other Design/>=10 circuits/Non-Dispatch/TN (%)	Design	0.00%	10						
B.2.25.16.1.1	P-3A	Other Non-Design/<10 circuits/Dispatch/TN (%)	R&B	8.89%	17,954						
B.2.25.16.1.2	P-3A	Other Non-Design/<10 circuits/Non-Dispatch/TN (%)	R&B	0.04%	258,459						
B.2.25.16.2.1	P-3A	Other Non-Design/>=10 circuits/Dispatch/TN (%)	R&B	7.29%	96						
B.2.25.16.2.2	P-3A	Other Non-Design/>=10 circuits/Non-Dispatch/TN (%)	R&B	0.00%	46						
B.2.25.17.1.1	P-3A	INP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	8.98%	17,710						
B.2.25.17.1.2	P-3A	INP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.03%	257,559						
B.2.25.17.2.1	P-3A	INP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	6.02%	83						
B.2.25.17.2.2	P-3A	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	11						
B.2.25.18.1.1	P-3A	LNP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	8.98%	17,710						
B.2.25.18.1.2	P-3A	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.03%	257,559	0.00%	419		0.00085	0.3560	YES
B.2.25.18.2.1	P-3A	LNP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	6.02%	83						
B.2.25.18.2.2	P-3A	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	11	0.00%	2		0.00000		YES
B.2.25.19.1.1	P-3A	Digital Loop < DS1/<10 circuits/Dispatch/TN (%)	Digital Loop < DS1	5.53%	2,566	3.05%	131		0.02048	1.2112	YES
B.2.25.19.1.2	P-3A	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1	0.50%	3,606						
B.2.25.19.2.1	P-3A	Digital Loop < DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop < DS1	0.00%	5						
B.2.25.19.2.2	P-3A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1								
B.2.25.20.1.1	P-3A	Digital Loop >= DS1/<10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	1.43%	630	7.21%	222		0.00926	-6.2392	NO
B.2.25.20.1.2	P-3A	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	1.24%	161						
B.2.25.20.2.1	P-3A	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	1.54%	65						
B.2.25.20.2.2	P-3A	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.00%	24						
B.2.25.21.1.1	P-3A	Line Splitting/<10 circuits/Dispatch/TN (%)	ADSL to Retail	5.27%	2,181						
B.2.25.21.1.2	P-3A	Line Splitting/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	3,078						
B.2.25.21.2.1	P-3A	Line Splitting/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	5						
B.2.25.21.2.2	P-3A	Line Splitting/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.25.22.1.1	P-3A	EELs/<10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	1.07%	654	3.33%	30		0.01921	-1.1778	YES
B.2.25.22.1.2	P-3A	EELs/<10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.25.22.2.1	P-3A	EELs/>=10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.25.22.2.2	P-3A	EELs/>=10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
		% Provisioning Troubles within 30 Days									
B.2.26.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/TN (%)	R&B (POTS)	10.15%	14,535						
B.2.26.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	2.66%	263,331						
B.2.26.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	8.33%	48						
B.2.26.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	1						
B.2.26.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	7.69%	494						
B.2.26.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.26.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.26.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.26.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/TN (%)	R&B	10.15%	14,754	9.65%	404		0.01523	0.3237	YES
B.2.26.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (%)	R&B	2.65%	264,263	2.71%	19,567		0.00119	-0.4971	YES
B.2.26.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (%)	R&B	2.53%	129,547	3.51%	2,762		0.00302	-3.2413	NO
B.2.26.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/TN (%)	R&B	2.77%	134,716	2.58%	16,805		0.00134	1.4087	YES
B.2.26.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/TN (%)	R&B	11.48%	61	12.50%	8		0.11985	-0.0855	YES
B.2.26.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (%)	R&B	5.13%	39	0.00%	2		0.15992	0.3207	YES
B.2.26.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (%)	R&B	0.00%	8						
B.2.26.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (%)	R&B	6.45%	31	0.00%	2		0.17923	0.3600	YES
B.2.26.4.1.1	P-9	Combo Other/<10 circuits/Dispatch/TN (%)	R&B&D - Disp	9.78%	15,790						
B.2.26.4.1.4	P-9	Combo Other/<10 circuits/Dispatch In/TN (%)	R&B&D - Disp	9.78%	15,790						
B.2.26.4.2.1	P-9	Combo Other/>=10 circuits/Dispatch/TN (%)	R&B&D - Disp	4.23%	189						
B.2.26.4.2.4	P-9	Combo Other/>=10 circuits/Dispatch In/TN (%)	R&B&D - Disp	4.23%	189						
B.2.26.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (%)	ADSL to Retail	15.36%	1,478	2.78%	72		0.04351	2.8912	YES
B.2.26.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	16.94%	2,125						
B.2.26.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	3						
B.2.26.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.26.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/TN (%)	ISDN - BRI	6.28%	191	14.81%	54		0.03740	-2.2814	NO

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.26.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN - BRI	1.31%	458						
B.2.26.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/TN (%)	ISDN - BRI								
B.2.26.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN - BRI								
B.2.26.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/TN (%)	ADSL to Retail	15.36%	1,478	25.00%	4		0.18052	-0.5341	YES
B.2.26.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	16.94%	2,125	15.79%	38		0.06139	0.1876	YES
B.2.26.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	3						
B.2.26.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.26.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	10.15%	14,754	8.59%	128		0.02680	0.5793	YES
B.2.26.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	10.15%	14,754						
B.2.26.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	11.48%	61						
B.2.26.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	11.48%	61						
B.2.26.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	10.15%	14,535	11.11%	18		0.07122	-0.1352	YES
B.2.26.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	2.78%	134,178						
B.2.26.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	8.33%	48						
B.2.26.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	1						
B.2.26.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	10.15%	14,754						
B.2.26.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	10.15%	14,754						
B.2.26.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	11.48%	61						
B.2.26.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	11.48%	61						
B.2.26.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	10.15%	14,535						
B.2.26.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	2.78%	134,178						
B.2.26.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	8.33%	48						
B.2.26.11.2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	1						
B.2.26.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	10.15%	14,754	6.67%	60		0.03906	0.8909	YES
B.2.26.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	10.15%	14,754						
B.2.26.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	11.48%	61						
B.2.26.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	11.48%	61						
B.2.26.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	10.15%	14,535						
B.2.26.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	2.78%	134,178	0.00%	1		0.16429	0.1690	YES
B.2.26.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	8.33%	48						
B.2.26.13.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	1						
B.2.26.14.1.1	P-9	Other Design/<10 circuits/Dispatch/TN (%)	Design	4.63%	1,036						
B.2.26.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/TN (%)	Design	0.25%	4,850						
B.2.26.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/TN (%)	Design	0.78%	128						
B.2.26.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/TN (%)	Design	0.00%	15						
B.2.26.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/TN (%)	R&B	10.15%	14,754						
B.2.26.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/TN (%)	R&B	2.65%	264,263						
B.2.26.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/TN (%)	R&B	11.48%	61						
B.2.26.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/TN (%)	R&B	5.13%	39						
B.2.26.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	10.15%	14,535						
B.2.26.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	2.66%	263,331	0.00%	1		0.16083	0.1652	YES
B.2.26.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	8.33%	48						
B.2.26.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	1						
B.2.26.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	10.15%	14,535						
B.2.26.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	2.66%	263,331	0.00%	475		0.00739	3.5976	YES
B.2.26.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	8.33%	48						
B.2.26.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	1	0.00%	5		0.00000		YES
B.2.26.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/TN (%)	Digital Loop < DS1	13.78%	1,756	7.32%	123		0.03215	2.0106	YES
B.2.26.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1	13.67%	2,699						
B.2.26.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop < DS1	0.00%	3						
B.2.26.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1								
B.2.26.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	2.35%	341	14.36%	202		0.01344	-8.9371	NO
B.2.26.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.04%	4,715						
B.2.26.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	2.63%	38						
B.2.26.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.00%	24						
B.2.26.20.1.1	P-9	Line Splitting/<10 circuits/Dispatch/TN (%)	ADSL to Retail	15.36%	1,478						
B.2.26.20.1.2	P-9	Line Splitting/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	16.94%	2,125						
B.2.26.20.2.1	P-9	Line Splitting/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	3						
B.2.26.20.2.2	P-9	Line Splitting/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.26.21.1.1	P-9	EELs/<10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	7.69%	494						
B.2.26.21.1.2	P-9	EELs/<10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.26.21.2.1	P-9	EELs/>=10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.26.21.2.2	P-9	EELs/>=10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
		Average Completion Notice Interval - Mechanized									
B.2.27.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/TN (hours)	R&B (POTS)	2.46	14,555			19.290			
B.2.27.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	1.00	255,957			8.133			
B.2.27.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/TN (hours)	R&B (POTS)	0.30	59			1.813			
B.2.27.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	0.66	11			0.334			
B.2.27.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/TN (hours)	DS1/ DS3 - Interoffice	2.17	507			9.042			
B.2.27.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (hours)	DS1/ DS3 - Interoffice								
B.2.27.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/TN (hours)	DS1/ DS3 - Interoffice								
B.2.27.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (hours)	DS1/ DS3 - Interoffice								
B.2.27.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/TN (hours)	R&B	2.48	14,760	0.06	388	19.244	0.98970	2.4475	YES
B.2.27.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (hours)	R&B	1.01	256,811	0.64	19,108	8.175	0.06130	6.0103	YES
B.2.27.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (hours)	R&B	1.10	126,052	0.66	2,897	8.824	0.16582	2.6451	YES
B.2.27.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/TN (hours)	R&B	0.92	130,759	0.64	16,211	7.496	0.06242	4.5809	YES
B.2.27.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/TN (hours)	R&B	0.55	69	0.02	5	2.941	1.36214	0.3938	YES
B.2.27.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (hours)	R&B	4.95	40	0.13	2	19.447	14.09074	0.3427	YES
B.2.27.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (hours)	R&B	0.52	17			0.350			
B.2.27.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (hours)	R&B	8.23	23	0.13	2	25.376	18.70743	0.4332	YES
B.2.27.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/TN (hours)	R&B&D - Disp	2.74	15,822			20.204			
B.2.27.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/TN (hours)	R&B&D - Disp	2.74	15,822			20.204			
B.2.27.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/TN (hours)	R&B&D - Disp	6.53	199			25.612			
B.2.27.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/TN (hours)	R&B&D - Disp	6.53	199			25.612			
B.2.27.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (hours)	ADSL to Retail	4.08	2,023	0.02	55	13.899	1.89948	2.1401	YES
B.2.27.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail	0.99	3,073			6.496			
B.2.27.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (hours)	ADSL to Retail	29.74	5			34.055			
B.2.27.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail								
B.2.27.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/TN (hours)	ISDN - BRI	2.12	160	0.02	44	8.657	1.47365	1.4241	YES
B.2.27.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/TN (hours)	ISDN - BRI	0.83	425			3.257			
B.2.27.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/TN (hours)	ISDN - BRI								
B.2.27.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/TN (hours)	ISDN - BRI								
B.2.27.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/TN (hours)	ADSL to Retail	4.08	2,023			13.899			
B.2.27.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail	0.99	3,073	0.72	1	6.496	6.49718	0.0420	YES
B.2.27.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/TN (hours)	ADSL to Retail	29.74	5			34.055			
B.2.27.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail								
B.2.27.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/TN (hours)	R&B - Disp	2.48	14,760	0.02	113	19.244	1.81720	1.3564	YES
B.2.27.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	2.48	14,760			19.244			
B.2.27.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/TN (hours)	R&B - Disp	0.55	69			2.941			
B.2.27.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	0.55	69			2.941			
B.2.27.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	2.46	14,555	0.02	29	19.290	3.58571	0.6815	YES
B.2.27.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	0.92	130,316			7.483			
B.2.27.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	0.30	59			1.813			
B.2.27.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	0.66	11			0.334			
B.2.27.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (hours)	R&B - Disp	2.48	14,760			19.244			
B.2.27.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	2.48	14,760			19.244			
B.2.27.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (hours)	R&B - Disp	0.55	69			2.941			
B.2.27.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	0.55	69			2.941			
B.2.27.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	2.46	14,555			19.290			
B.2.27.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	0.92	130,316			7.483			
B.2.27.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	0.30	59			1.813			
B.2.27.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	0.66	11			0.334			
B.2.27.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (hours)	R&B - Disp	2.48	14,760	0.02	75	19.244	2.22770	1.1065	YES
B.2.27.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	2.48	14,760			19.244			
B.2.27.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (hours)	R&B - Disp	0.55	69			2.941			
B.2.27.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	0.55	69			2.941			
B.2.27.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	2.46	14,555			19.290			
B.2.27.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	0.92	130,316			7.483			

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.27.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	0.30	59			1.813			
B.2.27.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	0.66	11			0.334			
B.2.27.14.1.1	P-5	Other Design/<10 circuits/Dispatch/TN (hours)	Design	6.27	1,062			30.365			
B.2.27.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/TN (hours)	Design	4.23	233			20.318			
B.2.27.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/TN (hours)	Design	9.69	130			31.194			
B.2.27.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/TN (hours)	Design	18.84	5			42.070			
B.2.27.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/TN (hours)	R&B	2.48	14,760			19.244			
B.2.27.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/TN (hours)	R&B	1.01	256,811			8.175			
B.2.27.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/TN (hours)	R&B	0.55	69			2.941			
B.2.27.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/TN (hours)	R&B	4.95	40			19.447			
B.2.27.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/TN (hours)	R&B (POTS)	2.46	14,555			19.290			
B.2.27.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	1.00	255,957			8.133			
B.2.27.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/TN (hours)	R&B (POTS)	0.30	59			1.813			
B.2.27.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	0.66	11			0.334			
B.2.27.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/TN (hours)	R&B (POTS)	2.46	14,555			19.290			
B.2.27.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	1.00	255,957	0.63	272	8.133	0.49340	0.7545	YES
B.2.27.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/TN (hours)	R&B (POTS)	0.30	59			1.813			
B.2.27.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	0.66	11			0.334			
B.2.27.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/TN (hours)	Digital Loop < DS1	4.10	2,273	0.02	88	14.784	1.60614	2.5418	YES
B.2.27.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (hours)	Digital Loop < DS1	0.97	3,568			6.169			
B.2.27.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/TN (hours)	Digital Loop < DS1	29.74	5			34.055			
B.2.27.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (hours)	Digital Loop < DS1								
B.2.27.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/TN (hours)	Digital Loop >= DS1	8.63	427	0.12	163	38.476	3.54250	2.4030	YES
B.2.27.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (hours)	Digital Loop >= DS1	2.70	134			11.881			
B.2.27.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (hours)	Digital Loop >= DS1	7.46	32			18.747			
B.2.27.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (hours)	Digital Loop >= DS1	12.18	15			31.046			
B.2.27.20.1.1	P-5	Line Splitting/<10 circuits/Dispatch/TN (hours)	ADSL to Retail	4.08	2,023			13.899			
B.2.27.20.1.2	P-5	Line Splitting/<10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail	0.99	3,073			6.496			
B.2.27.20.2.1	P-5	Line Splitting/>=10 circuits/Dispatch/TN (hours)	ADSL to Retail	29.74	5			34.055			
B.2.27.20.2.2	P-5	Line Splitting/>=10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail								
B.2.27.21.1.1	P-5	EELs/<10 circuits/Dispatch/TN (hours)	DS1/ DS3 - Interoffice	2.17	507	0.02	7	9.042	3.44124	0.6266	YES
B.2.27.21.1.2	P-5	EELs/<10 circuits/Non-Dispatch/TN (hours)	DS1/ DS3 - Interoffice								
B.2.27.21.2.1	P-5	EELs/>=10 circuits/Dispatch/TN (hours)	DS1/ DS3 - Interoffice								
B.2.27.21.2.2	P-5	EELs/>=10 circuits/Non-Dispatch/TN (hours)	DS1/ DS3 - Interoffice								
		Average Completion Notice Interval - Non-Mechanized									
B.2.28.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/TN (hours)	Diagnostic			22.53	97				Diagnostic
B.2.28.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			8.86	333				Diagnostic
B.2.28.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (hours)	Diagnostic			7.39	198				Diagnostic
B.2.28.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/TN (hours)	Diagnostic			11.02	135				Diagnostic
B.2.28.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/TN (hours)	Diagnostic			51.14	2				Diagnostic
B.2.28.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic			27.13	9				Diagnostic
B.2.28.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (hours)	Diagnostic			31.78	1				Diagnostic
B.2.28.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (hours)	Diagnostic			26.55	8				Diagnostic
B.2.28.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/TN (hours)	Diagnostic			30.04	3				Diagnostic
B.2.28.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (hours)	Diagnostic			18.46	23				Diagnostic
B.2.28.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic

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B.2.28.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/TN (hours)	Diagnostic			12.95	3				Diagnostic
B.2.28.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/TN (hours)	Diagnostic			0.02	2				Diagnostic
B.2.28.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			2.29	53				Diagnostic
B.2.28.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/TN (hours)	Diagnostic			10.86	12				Diagnostic
B.2.28.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (hours)	Diagnostic			28.88	8				Diagnostic
B.2.28.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.14.1.1	P-5	Other Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			4.09	146				Diagnostic
B.2.28.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic			0.38	2				Diagnostic
B.2.28.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/TN (hours)	Diagnostic			17.93	25				Diagnostic
B.2.28.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/TN (hours)	Diagnostic			20.69	18				Diagnostic
B.2.28.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.20.1.1	P-5	Line Splitting/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.20.1.2	P-5	Line Splitting/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.20.2.1	P-5	Line Splitting/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic

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B.2.28.20.2.2	P-5	Line Splitting/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.21.1.1	P-5	EELs/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.21.1.2	P-5	EELs/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.21.2.1	P-5	EELs/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.21.2.2	P-5	EELs/<10 circuits/Dispatch/TN (hours)	Diagnostic			16.88	20				Diagnostic
		Total Service Order Cycle Time - Mechanized									
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic			3.57	130				Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.97	4,705				Diagnostic
B.2.29.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			0.39	2,095				Diagnostic
B.2.29.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			1.42	2,610				Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic			2.25	1				Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic								Diagnostic
B.2.29.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.29.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic			4.70	22				Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic			11.43	11				Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic			5.57	31				Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic			3.53	2				Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic

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B.2.29.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.67	213				Diagnostic
B.2.29.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			7.29	27				Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			7.11	57				Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.21.1.1	P-10	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.21.2.1	P-10	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized									
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic			2.79	45				Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.48	1,064				Diagnostic
B.2.30.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			1.26	713				Diagnostic
B.2.30.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			1.92	351				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic								Diagnostic
B.2.30.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic			4.07	2				Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic

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B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic			9.58	5				Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic			6.08	9				Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic			2.98	2				Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic			6.62	13				Diagnostic
B.2.30.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.50	55				Diagnostic
B.2.30.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			8.98	6				Diagnostic
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			8.03	15				Diagnostic
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

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B.2.30.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.21.1.1	P-10	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.21.2.1	P-10	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized									
B.2.31.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic			2.81	36				Diagnostic
B.2.31.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.50	71				Diagnostic
B.2.31.3.1.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic			1.64	1				Diagnostic
B.2.31.3.1.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic			7.80	3				Diagnostic
B.2.31.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			6.26	4				Diagnostic
B.2.31.3.2.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			0.77	49				Diagnostic
B.2.31.3.2.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			3.10	22				Diagnostic
B.2.31.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic			5.16	10				Diagnostic
B.2.31.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic			8.15	1				Diagnostic
B.2.31.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			2.12	1				Diagnostic
B.2.31.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic			6.17	3				Diagnostic
B.2.31.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic			5.02	2				Diagnostic
B.2.31.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.31.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.67	129				Diagnostic
B.2.31.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			5.43	11				Diagnostic
B.2.31.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			6.00	9				Diagnostic
B.2.31.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.21.1.1	P-10	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic			10.93	8				Diagnostic
B.2.31.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.21.2.1	P-10	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized									
B.2.32.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic			3.50	128				Diagnostic
B.2.32.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.07	3,963				Diagnostic
B.2.32.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			0.41	1,445				Diagnostic
B.2.32.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			1.44	2,518				Diagnostic
B.2.32.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic			2.25	1				Diagnostic
B.2.32.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic								Diagnostic
B.2.32.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.32.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic			4.73	21				Diagnostic
B.2.32.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

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B.2.32.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			11.43	11				Diagnostic
B.2.32.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.74	29				Diagnostic
B.2.32.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.53	2				Diagnostic
B.2.32.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic			0.67	213				Diagnostic
B.2.32.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			7.41	26				Diagnostic
B.2.32.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			7.14	55				Diagnostic
B.2.32.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic

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B.2.32.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.21.1.1	P-10	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.21.2.1	P-10	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized									
B.2.33.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			2.79	45				Diagnostic
B.2.33.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			1.48	1,023				Diagnostic
B.2.33.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			1.28	689				Diagnostic
B.2.33.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic			1.89	334				Diagnostic
B.2.33.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic								Diagnostic
B.2.33.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.33.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			4.07	2				Diagnostic
B.2.33.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			9.58	5				Diagnostic
B.2.33.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			6.08	9				Diagnostic
B.2.33.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			2.98	2				Diagnostic
B.2.33.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			6.62	13				Diagnostic
B.2.33.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
			Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.33.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.50	55				Diagnostic
B.2.33.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic			8.98	6				Diagnostic
B.2.33.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic			8.03	15				Diagnostic
B.2.33.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.21.1.1	P-10	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.21.2.1	P-10	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

Total Service Order Cycle Time (offered) - Non-Mechanized

B.2.34.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			2.84	35				Diagnostic
B.2.34.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			1.38	69				Diagnostic
B.2.34.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			0.77	49				Diagnostic
B.2.34.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic			2.86	20				Diagnostic
B.2.34.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic			7.80	3				Diagnostic
B.2.34.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.34.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic			7.80	3				Diagnostic
B.2.34.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic			5.25	9				Diagnostic

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B.2.34.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic			8.15	1				Diagnostic
B.2.34.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			2.12	1				Diagnostic
B.2.34.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic			6.17	3				Diagnostic
B.2.34.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.02	2				Diagnostic
B.2.34.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.67	129				Diagnostic
B.2.34.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			5.54	10				Diagnostic
B.2.34.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			6.00	9				Diagnostic
B.2.34.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

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B.2.34.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.21.1.1	P-10	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			9.36	6				Diagnostic
B.2.34.21.2.1	P-10	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Disconnect Timeliness									
B.2.35	P-12	LNP/TN (%)	>= 95% w in 15 min								
		% Completions w/o Notice or < 24 hours									
B.2.36.1.1	P-6	Switch Ports/Dispatch/TN (%)	<= 5%								
B.2.36.1.2	P-6	Switch Ports/Non-Dispatch/TN (%)	<= 5%								
B.2.36.2.1	P-6	Local Interoffice Transport/Dispatch/TN (%)	<= 5%								
B.2.36.2.2	P-6	Local Interoffice Transport/Non-Dispatch/TN (%)	<= 5%								
B.2.36.3.1	P-6	Loop + Port Combinations/Dispatch/TN (%)	<= 5%			11.06%	461				NO
B.2.36.3.2	P-6	Loop + Port Combinations/Non-Dispatch/TN (%)	<= 5%			3.89%	19,236				YES
B.2.36.3.3	P-6	Loop + Port Combinations/Switch Based Orders/TN (%)	<= 5%			0.00%	3,098				YES
B.2.36.3.4	P-6	Loop + Port Combinations/Dispatch In/TN (%)	<= 5%			4.64%	16,138				YES
B.2.36.4.1	P-6	Combo Other/Dispatch/TN (%)	<= 5%			66.67%	3				NO
B.2.36.4.2	P-6	Combo Other/Non-Dispatch/TN (%)	<= 5%								
B.2.36.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	<= 5%			27.14%	70				NO
B.2.36.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	<= 5%								
B.2.36.6.1	P-6	UNE ISDN/Dispatch/TN (%)	<= 5%			47.73%	44				NO
B.2.36.6.2	P-6	UNE ISDN/Non-Dispatch/TN (%)	<= 5%								
B.2.36.7.1	P-6	Line Sharing/Dispatch/TN (%)	<= 5%			100.00%	2				NO
B.2.36.7.2	P-6	Line Sharing/Non-Dispatch/TN (%)	<= 5%			46.30%	54				NO
B.2.36.8.1	P-6	2W Analog Loop Design/Dispatch/TN (%)	<= 5%			12.40%	121				NO
B.2.36.8.2	P-6	2W Analog Loop Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.9.1	P-6	2W Analog Loop Non-Design/Dispatch/TN (%)	<= 5%			3.45%	29				YES
B.2.36.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/TN (%)	<= 5%								
B.2.36.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	<= 5%								
B.2.36.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/TN (%)	<= 5%			10.26%	78				NO
B.2.36.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	<= 5%								
B.2.36.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.14.1	P-6	Other Design/Dispatch/TN (%)	<= 5%								
B.2.36.14.2	P-6	Other Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.15.1	P-6	Other Non-Design/Dispatch/TN (%)	<= 5%								
B.2.36.15.2	P-6	Other Non-Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.16.1	P-6	INP (Standalone)/Dispatch/TN (%)	<= 5%								
B.2.36.16.2	P-6	INP (Standalone)/Non-Dispatch/TN (%)	<= 5%								
B.2.36.17.1	P-6	LNP (Standalone)/Dispatch/TN (%)	<= 5%								
B.2.36.17.2	P-6	LNP (Standalone)/Non-Dispatch/TN (%)	<= 5%								
B.2.36.18.1	P-6	Digital Loop < DS1/Dispatch/TN (%)	<= 5%			7.64%	419				NO
B.2.36.18.2	P-6	Digital Loop < DS1/Non-Dispatch/TN (%)	<= 5%			37.86%	103				NO
B.2.36.19.1	P-6	Digital Loop >= DS1/Dispatch/TN (%)	<= 5%								
B.2.36.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/TN (%)	<= 5%			19.19%	172				NO
B.2.36.20.1	P-6	Line Splitting/Dispatch/TN (%)	<= 5%								
B.2.36.20.2	P-6	Line Splitting/Non-Dispatch/TN (%)	<= 5%								
B.2.36.21.1	P-6	EELs/Dispatch/TN (%)	<= 5%								
B.2.36.21.2	P-6	EELs/Non-Dispatch/TN (%)	<= 5%			46.15%	26				NO
		% Cooperative Test Attempts for xDSL									
B.2.37.1	P-8	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% of requests			97.01%	67				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.37.2	P-8	xDSL Other/TN (%)	>= 95% of requests								
		Service Order Accuracy									
B.2.38.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/TN (%)	>= 95%			100.00%	175				YES
B.2.38.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)	>= 95%			98.15%	108				YES
B.2.38.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/TN (%)	>= 95%			100.00%	27				YES
B.2.38.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)	>= 95%			97.30%	37				YES
B.2.38.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/TN (%)	>= 95%			100.00%	165				YES
B.2.38.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/TN (%)	>= 95%			100.00%	400				YES
B.2.38.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/TN (%)	>= 95%			100.00%	73				YES
B.2.38.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/TN (%)	>= 95%			98.72%	78				YES
		Unbundled Network Elements - Maintenance and Repair									
		Missed Repair Appointments									
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/TN (%)	R&B (POTS)	7.29%	35,698						
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/TN (%)	R&B (POTS)	1.15%	17,671						
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.30%	338	0.00%	0				YES
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.00%	200	0.00%	0				YES
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/TN (%)	R&B	7.31%	35,952	6.25%	1,807		0.00628	1.6832	YES
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/TN (%)	R&B	1.20%	17,886	0.85%	473		0.00508	0.7020	YES
B.3.1.4.1	M&R-1	Combo Other/Dispatch/TN (%)	R&B&D - Disp	7.24%	36,805	0.00%	11		0.07817	0.9267	YES
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/TN (%)	R&B&D - Disp	7.24%	36,805	0.00%	17		0.06288	1.1519	YES
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	ADSL to Retail	42.04%	540	0.00%	13		0.13854	3.0342	YES
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	ADSL to Retail	2.35%	1,445	0.00%	9		0.05068	0.4642	YES
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/TN (%)	ISDN - BRI	14.21%	190	3.13%	32		0.06672	1.6615	YES
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/TN (%)	ISDN - BRI	2.67%	225	0.00%	12		0.04773	0.5587	YES
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/TN (%)	ADSL to Retail	42.04%	540	40.00%	5		0.22177	0.0919	YES
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/TN (%)	ADSL to Retail	2.35%	1,445	7.14%	14		0.04071	-1.1767	YES
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/TN (%)	R&B - Disp	7.31%	35,952	4.00%	200		0.01846	1.7932	YES
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/TN (%)	R&B - Disp	7.31%	35,952	2.44%	41		0.04067	1.1975	YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB FT	7.26%	35,598	0.00%	2		0.18354	0.3958	YES
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB FT	1.17%	16,289	0.00%	0				YES
B.3.1.10.1	M&R-1	Other Design/Dispatch/TN (%)	Design	4.45%	853	0.00%	0				YES
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/TN (%)	Design	1.01%	892	0.00%	0				YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/TN (%)	R&B	7.31%	35,952	0.00%	0				YES
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/TN (%)	R&B	1.20%	17,886	0.00%	0				YES
B.3.1.12.1	M&R-1	UNE Digital Loop < DS1/Dispatch/TN (%)	Digital Loop < DS1	29.64%	867	2.33%	43		0.07135	3.8286	YES
B.3.1.12.2	M&R-1	UNE Digital Loop < DS1/Non-Dispatch/TN (%)	Digital Loop < DS1	2.13%	1,882	0.00%	13		0.04014	0.5295	YES
B.3.1.13.1	M&R-1	UNE Digital Loop >= DS1/Dispatch/TN (%)	Digital Loop >= DS1	0.56%	359	0.79%	126		0.00771	-0.3069	YES
B.3.1.13.2	M&R-1	UNE Digital Loop >= DS1/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.30%	329	0.00%	72		0.00716	0.4244	YES
		Customer Trouble Report Rate									
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/TN (%)	R&B (POTS)	1.63%	2,193,534						
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/TN (%)	R&B (POTS)	0.81%	2,193,534						
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/TN (%)	DS1/ DS3 - Interoffice	1.46%	23,115	0.00%	150		0.00991	1.4762	YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.87%	23,115	0.00%	150		0.00762	1.1356	YES
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/TN (%)	R&B	1.56%	2,308,951	1.31%	138,220		0.00035	7.2275	YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/TN (%)	R&B	0.77%	2,308,951	0.34%	138,220		0.00024	17.7430	YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/TN (%)	R&B&D - Disp	1.37%	2,677,514	1.76%	624		0.00469	-0.8271	YES
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/TN (%)	R&B&D - Disp	1.37%	2,677,514	2.72%	624		0.00469	-2.8755	NO
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	ADSL to Retail	0.72%	74,660	0.56%	2,306		0.00180	0.8872	YES
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	ADSL to Retail	1.94%	74,660	0.39%	2,306		0.00294	5.2530	YES
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/TN (%)	ISDN - BRI	0.95%	19,944	1.57%	2,043		0.00227	-2.7065	NO
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/TN (%)	ISDN - BRI	1.13%	19,944	0.59%	2,043		0.00247	2.1918	YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/TN (%)	ADSL to Retail	0.72%	74,660	0.71%	703		0.00322	0.0374	YES
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/TN (%)	ADSL to Retail	1.94%	74,660	1.99%	703		0.00527	-0.1063	YES
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/TN (%)	R&B - Disp	1.56%	2,308,951	0.51%	39,240		0.00064	16.4876	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/TN (%)	R&B - Disp	1.56%	2,308,951	0.10%	39,240		0.00064	22.8661	YES
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB FT	1.62%	2,193,534	0.14%	1,437		0.00336	4.4135	YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB FT	0.74%	2,193,534	0.00%	1,437		0.00227	3.2656	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/TN (%)	Design	0.23%	368,563	0.00%	262		0.00297	0.7784	YES
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/TN (%)	Design	0.24%	368,563	0.00%	262		0.00304	0.7960	YES
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/TN (%)	R&B	1.56%	2,308,951	0.00%	877		0.00421	3.6946	YES
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/TN (%)	R&B	0.77%	2,308,951	0.00%	877		0.00297	2.6060	YES
B.3.2.12.1	M&R-2	UNE Digital Loop < DS1/Dispatch/TN (%)	Digital Loop < DS1	0.66%	130,449	1.10%	3,896		0.00132	-3.3236	NO
B.3.2.12.2	M&R-2	UNE Digital Loop < DS1/Non-Dispatch/TN (%)	Digital Loop < DS1	1.44%	130,449	0.33%	3,896		0.00194	5.7204	YES
B.3.2.13.1	M&R-2	UNE Digital Loop >= DS1/Dispatch/TN (%)	Digital Loop >= DS1	0.15%	232,550	2.45%	5,144		0.00055	-41.4709	NO
B.3.2.13.2	M&R-2	UNE Digital Loop >= DS1/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.14%	232,550	1.40%	5,144		0.00053	-23.7477	NO
		Maintenance Average Duration									
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/TN (hours)	R&B (POTS)	27.01	35,698			26.819			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/TN (hours)	R&B (POTS)	10.87	17,671			20.238			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/TN (hours)	DS1/ DS3 - Interoffice	3.86	338	0.00	0	3.776			YES
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/TN (hours)	DS1/ DS3 - Interoffice	1.72	200	0.00	0	1.974			YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/TN (hours)	R&B	26.89	35,952	15.92	1,807	26.795	0.64599	16.9783	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/TN (hours)	R&B	10.79	17,886	4.44	473	20.183	0.94019	6.7522	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/TN (hours)	R&B&D - Disp	26.43	36,805	4.10	11	26.702	8.05225	2.7740	YES
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/TN (hours)	R&B&D - Disp	26.43	36,805	1.50	17	26.702	6.47776	3.8489	YES
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (hours)	ADSL to Retail	42.17	540	4.79	13	71.486	20.06391	1.8626	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (hours)	ADSL to Retail	2.14	1,445	3.43	9	14.266	4.77011	-0.2693	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/TN (hours)	ISDN - BRI	13.55	190	6.22	32	21.741	4.15433	1.7652	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/TN (hours)	ISDN - BRI	4.29	225	2.89	12	7.811	2.31413	0.6047	YES
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/TN (hours)	ADSL to Retail	42.17	540	30.40	5	71.486	32.11721	0.3663	YES
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/TN (hours)	ADSL to Retail	2.14	1,445	20.14	14	14.266	3.83116	-4.6983	NO
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/TN (hours)	R&B - Disp	26.89	35,952	7.01	200	26.795	1.89996	10.4656	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/TN (hours)	R&B - Disp	26.89	35,952	3.88	41	26.795	4.18706	5.4972	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/TN (hours)	R&B (POTS) excl SB FT	27.01	35,598	34.50	2	26.832	18.97358	-0.3948	YES
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/TN (hours)	R&B (POTS) excl SB FT	11.36	16,289	0.00	0	19.340			YES
B.3.3.10.1	M&R-3	Other Design/Dispatch/TN (hours)	Design	7.11	853	0.00	0	11.042			YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/TN (hours)	Design	2.90	892	0.00	0	5.098			YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/TN (hours)	R&B	26.89	35,952	0.00	0	26.795			YES
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/TN (hours)	R&B	10.79	17,886	0.00	0	20.183			YES
B.3.3.12.1	M&R-3	UNE Digital Loop < DS1/Dispatch/TN (hours)	Digital Loop < DS1	29.89	867	5.88	43				YES
B.3.3.12.2	M&R-3	UNE Digital Loop < DS1/Non-Dispatch/TN (hours)	Digital Loop < DS1	2.37	1,882	3.92	13				YES
B.3.3.13.1	M&R-3	UNE Digital Loop >= DS1/Dispatch/TN (hours)	Digital Loop >= DS1	4.85	359	5.15	126				NO
B.3.3.13.2	M&R-3	UNE Digital Loop >= DS1/Non-Dispatch/TN (hours)	Digital Loop >= DS1	1.89	329	1.59	72				NO
		% Repeat Troubles within 30 Days									YES
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/TN (%)	R&B (POTS)	17.66%	35,698						
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/TN (%)	R&B (POTS)	14.28%	17,671						
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/TN (%)	DS1/ DS3 - Interoffice	21.01%	338	0.00%	0				YES
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice	14.50%	200	0.00%	0				YES
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/TN (%)	R&B	17.64%	35,952	11.18%	1,807		0.00919	7.0289	YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/TN (%)	R&B	14.33%	17,886	13.53%	473		0.01632	0.4895	YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch/TN (%)	R&B&D - Disp	17.63%	36,805	0.00%	11		0.11492	1.5342	YES
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/TN (%)	R&B&D - Disp	17.63%	36,805	23.53%	17		0.09245	-0.6381	YES
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	ADSL to Retail	24.44%	540	7.69%	13		0.12062	1.3888	YES
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	ADSL to Retail	22.63%	1,445	11.11%	9		0.13991	0.8233	YES
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/TN (%)	ISDN - BRI	14.21%	190	6.25%	32		0.06672	1.1931	YES
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/TN (%)	ISDN - BRI	17.33%	225	8.33%	12		0.11215	0.8025	YES
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/TN (%)	ADSL to Retail	24.44%	540	20.00%	5		0.19308	0.2302	YES
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/TN (%)	ADSL to Retail	22.63%	1,445	28.57%	14		0.11237	-0.5288	YES
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/TN (%)	R&B - Disp	17.64%	35,952	7.50%	200		0.02703	3.7511	YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/TN (%)	R&B - Disp	17.64%	35,952	7.32%	41		0.05956	1.7328	YES
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB FT	17.63%	35,598	0.00%	2		0.26949	0.6543	YES
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB FT	14.37%	16,289	0.00%	0				YES
B.3.4.10.1	M&R-4	Other Design/Dispatch/TN (%)	Design	17.35%	853	0.00%	0				YES
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/TN (%)	Design	14.69%	892	0.00%	0				YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/TN (%)	R&B	17.64%	35,952	0.00%	0				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/TN (%)	R&B	14.33%	17,886	0.00%	0				YES
B.3.4.12.1	M&R-4	UNE Digital Loop < DS1/Dispatch/TN (%)	Digital Loop < DS1	20.99%	867	6.98%	43		0.06363	2.2027	YES
B.3.4.12.2	M&R-4	UNE Digital Loop < DS1/Non-Dispatch/TN (%)	Digital Loop < DS1	20.72%	1,882	7.69%	13		0.11280	1.1551	YES
B.3.4.13.1	M&R-4	UNE Digital Loop >= DS1/Dispatch/TN (%)	Digital Loop >= DS1	22.56%	359	13.49%	126		0.04328	2.0957	YES
B.3.4.13.2	M&R-4	UNE Digital Loop >= DS1/Non-Dispatch/TN (%)	Digital Loop >= DS1	16.72%	329	12.50%	72		0.04855	0.8687	YES
		Out of Service > 24 hours									
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/TN (%)	R&B (POTS)	35.10%	22,715						
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/TN (%)	R&B (POTS)	19.68%	6,526						
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.30%	338	0.00%	0				YES
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.00%	200	0.00%	0				YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/TN (%)	R&B	34.93%	22,855	18.58%	1,222		0.01400	11.6851	YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/TN (%)	R&B	19.34%	6,640	4.23%	284		0.02393	6.3147	YES
B.3.5.4.1	M&R-5	Combo Other/Dispatch/TN (%)	R&B&D - Disp	33.84%	23,708	0.00%	11		0.14269	2.3713	YES
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/TN (%)	R&B&D - Disp	33.84%	23,708	0.00%	17		0.11480	2.9475	YES
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	ADSL to Retail	42.04%	540	0.00%	13		0.13854	3.0342	YES
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	ADSL to Retail	2.35%	1,445	0.00%	9		0.05068	0.4642	YES
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/TN (%)	ISDN - BRI	14.21%	190	3.13%	32		0.06672	1.6615	YES
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/TN (%)	ISDN - BRI	2.67%	225	0.00%	12		0.04773	0.5587	YES
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/TN (%)	ADSL to Retail	42.04%	540	0.00%	0				YES
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/TN (%)	ADSL to Retail	2.35%	1,445	0.00%	0				YES
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/TN (%)	R&B - Disp	34.93%	22,855	4.00%	200		0.03386	9.1359	YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/TN (%)	R&B - Disp	34.93%	22,855	2.44%	41		0.07452	4.3602	YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB FT	35.09%	22,710	0.00%	0				YES
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB FT	19.68%	6,523	0.00%	0				YES
B.3.5.10.1	M&R-5	Other Design/Dispatch/TN (%)	Design	4.45%	853	0.00%	0				YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/TN (%)	Design	1.01%	892	0.00%	0				YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/TN (%)	R&B	34.93%	22,855	0.00%	0				YES
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/TN (%)	R&B	19.34%	6,640	0.00%	0				YES
B.3.5.12.1	M&R-5	UNE Digital Loop < DS1/Dispatch/TN (%)	Digital Loop < DS1	29.64%	867	2.33%	43		0.07135	3.8286	YES
B.3.5.12.2	M&R-5	UNE Digital Loop < DS1/Non-Dispatch/TN (%)	Digital Loop < DS1	2.13%	1,882	0.00%	13		0.04014	0.5295	YES
B.3.5.13.1	M&R-5	UNE Digital Loop >= DS1/Dispatch/TN (%)	Digital Loop >= DS1	0.56%	359	0.79%	126		0.00771	-0.3069	YES
B.3.5.13.2	M&R-5	UNE Digital Loop >= DS1/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.30%	329	0.00%	72		0.00716	0.4244	YES
		Unbundled Network Elements - Billing									
		Invoice Accuracy (Measured in dollars)									
B.4.1	B-1	TN (%)	BST - State	98.84%	$195,284,473	99.96%	$3,515,423		0.00006	-195.2065	YES
		Invoice Accuracy (Measured in # of adjustments)									
B.4.2	B-1	TN (%)	BST - State	89.25%	1,911,294	67.47%	83		0.03400	6.4071	NO
		Mean Time to Deliver Invoices - CRIS									
B.4.3	B-2	TN (business days)	BST - Region	3.99	1	3.01	158				YES
		% Billing Errors Corrected in X Days									
B.4.4	B-10	TN (days)	Diagnostic			88.24%	153				Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Local Interconnection Trunks - Ordering										
	% Rejected Service Requests										
C.1.1	O-7	Local Interconnection Trunks/TN (%)	Diagnostic			50.00%	24				Diagnostic
	Reject Interval										
C.1.2	O-8	Local Interconnection Trunks/TN (%)	>= 95% w in 36 hrs			75.00%	12				NO
	FOC Timeliness										
C.1.3	O-9	Local Interconnection Trunks/TN (%)	>= 95% w in 48 hrs			91.67%	12				NO
	FOC & Reject Response Completeness										
C.1.4	O-11	Local Interconnection Trunks/TN (%)	>= 95%			100.00%	17				YES
	Local Interconnection Trunks - Provisioning										
	Order Completion Interval										
C.2.1	P-4	Local Interconnection Trunks/TN (days)	Parity w Retail	26.96	46	17.29	7	16.844	6.83382	1.4151	YES
	Average Order Completion and Completion Notice Interval										
C.2.2	P-4	Local Interconnection Trunks/TN (days)	Parity w Retail	29.03	23	26.11	1				YES
	Held Orders										
C.2.3.1	P-1	Local Interconnection Trunks/Dispatch/TN (days)	Parity w Retail	0.00	0	0.00	0				YES
C.2.3.2	P-1	Local Interconnection Trunks/Non-Dispatch/TN (days)	Parity w Retail	0.00	0	0.00	0				YES
	Mean Held Order Interval & Distribution Intervals										
C.2.4.1	P-1	Local Interconnection Trunks/Dispatch/TN (days)	Parity w Retail								
C.2.4.2	P-1	Local Interconnection Trunks/Non-Dispatch/TN (days)	Parity w Retail								
	% Jeopardies										
C.2.5.1	P-2	Local Interconnection Trunks/Dispatch/TN (%)	Parity w Retail	0.00%	41	0.00%	8		0.00000		YES
C.2.5.2	P-2	Local Interconnection Trunks/Non-Dispatch/TN (%)	Parity w Retail								
	Average Jeopardy Notice Interval										
C.2.6.1	P-2	Local Interconnection Trunks/Dispatch/TN (hours)	>= 48 hrs								
C.2.6.2	P-2	Local Interconnection Trunks/Non-Dispatch/TN (hours)	>= 48 hrs								
	% Missed Installation Appointments										
C.2.7	P-3	Local Interconnection Trunks/TN (%)	Parity w Retail	0.00%	46	0.00%	9		0.00000		YES
	% Missed Installation Appointments Including Subs										
C.2.8	P-3A	Local Interconnection Trunks/TN (%)	Parity w Retail	0.00%	62	6.25%	16		0.00000		NO
	% Provisioning Troubles within 30 Days										
C.2.9	P-9	Local Interconnection Trunks/TN (%)	Parity w Retail	0.00%	53	0.00%	17		0.00000		YES
	Average Completion Notice Interval										
C.2.10	P-5	Local Interconnection Trunks/TN (hours)	Parity w Retail	15.35	46	31.41	9	55.768	20.32666	-0.7899	YES
	Total Service Order Cycle Time										
C.2.11	P-10	Local Interconnection Trunks/TN (days)	Diagnostic			20.98	7				Diagnostic
	% Completions w/o Notice or < 24 hours										
C.2.13.1	P-6	Local Interconnection Trunks/Dispatch/TN (%)	<= 5%								
C.2.13.2	P-6	Local Interconnection Trunks/Non-Dispatch/TN (%)	<= 5%								
	Service Order Accuracy										
C.2.14.1.1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/TN (%)	>= 95%			100.00%	12				YES
C.2.14.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/TN (%)	>= 95%			100.00%	2				YES
C.2.14.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/TN (%)	>= 95%			100.00%	91				YES
C.2.14.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/TN (%)	>= 95%			100.00%	54				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Local Interconnection Trunks - Maintenance and Repair										
	Missed Repair Appointments										
C.3.1.1	M&R-1	Local Interconnection Trunks/Dispatch/TN (%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/TN (%)	Parity w Retail	0.00%	59	0.00%	0				YES
	Customer Trouble Report Rate										
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/TN (%)	Parity w Retail	0.00%	196,685	0.00%	55,105		0.00000		YES
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/TN (%)	Parity w Retail	0.03%	196,685	0.00%	55,105		0.00008	3.5934	YES
	Maintenance Average Duration										
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/TN (hours)	Parity w Retail	0.00	0	0.00	0				YES
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/TN (hours)	Parity w Retail	0.39	59	0.00	0	0.809			YES
	% Repeat Troubles within 30 Days										
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/TN (%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/TN (%)	Parity w Retail	0.00%	59	0.00%	0				YES
	Out of Service > 24 hours										
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/TN (%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/TN (%)	Parity w Retail	0.00%	59	0.00%	0				YES
	Local Interconnection Trunks - Billing										
	Invoice Accuracy (Measured in dollars)										
C.4.1	B-1	TN (%)	BST - State	98.84%	$195,284,473	99.11%	$2,076,567		0.00007	-36.8603	YES
	Invoice Accuracy (Measured in # of adjustments)										
C.4.2	B-1	TN (%)	BST - State	89.25%	1,911,294	82.19%	932		0.01015	6.9605	NO
	Mean Time to Deliver Invoices - CABS										
C.4.3	B-2	TN (calendar days)	BST - Region	5.50	1	5.48	1,565				YES
	% Billing Errors Corrected in X Days										
C.4.4	B-10	TN (days)	Diagnostic								Diagnostic
	Local Interconnection Trunks - Trunk Blocking										
	Trunk Group Performance - Aggregate										
C.5.1	TGP-1	Local Interconnection Trunks/TN (%)	>0.5% dif 2 consec. hrs			0					YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Operations Support Systems - Pre-Ordering										
	% Interface Availability - CLEC										
D.1.1.1	OSS-2	EDI/Region (%)	>= 99.5%			99.42%					NO
D.1.1.2	OSS-2	LENS/Region (%)	>= 99.5%			99.97%					YES
D.1.1.3	OSS-2	LEO/Region (%)	>= 99.5%			100.00%					YES
D.1.1.4	OSS-2	LESOG/Region (%)	>= 99.5%			100.00%					YES
D.1.1.5	OSS-2	TAG/Region (%)	>= 99.5%			99.99%					YES
D.1.1.6	OSS-2	PSIMS/Region (%)	>= 99.5%			100.00%					YES
D.1.1.7	OSS-2	LNP Gateway/Region (%)	>= 99.5%			99.99%					YES
D.1.1.8	OSS-2	SGG/COG/Region (%)	>= 99.5%			99.96%					YES
D.1.1.9	OSS-2	DOM/Region (%)	>= 99.5%			100.00%					YES
D.1.1.10	OSS-2	SOG/Region (%)	>= 99.5%			100.00%					YES
	% Interface Availability - BST & CLEC										
D.1.2.1	OSS-2	ATLAS/COFFI/Region (%)	>= 99.5%			100.00%					YES
D.1.2.2	OSS-2	COFFI/Region (%)	>= 99.5%								
D.1.2.3	OSS-2	BOCRIS/CRIS/Region (%)	>= 99.5%			100.00%					YES
D.1.2.4	OSS-2	DSAP/Region (%)	>= 99.5%			100.00%					YES
D.1.2.5	OSS-2	RSAG/Region (%)	>= 99.5%			100.00%					YES
D.1.2.6	OSS-2	SOCS/Region (%)	>= 99.5%			100.00%					YES
D.1.2.7	OSS-2	SONGS/Region (%)	>= 99.5%			100.00%					YES
D.1.2.8	OSS-2	DOE/Region (%)	>= 99.5%			100.00%					YES
	Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)										
D.1.3.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 sec	2.35	1,544,752	1.62	410,935				YES
D.1.3.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 sec	2.81	8,284	1.62	410,935				YES
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 sec	2.49	3,934,562	1.08	214,201				YES
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 sec	5.37	676,184	1.08	214,201				YES
D.1.3.3.1	OSS-1	ATLAS - TN/TN (seconds)	RNS - ATLAS - TN + 2 sec								
D.1.3.3.2	OSS-1	ATLAS - TN/TN (seconds)	ROS - ATLAS - TN + 2 sec								
D.1.3.4.1	OSS-1	DSAP - DDI/TN (seconds)	RNS - DSAP-DDI + 2 sec								
D.1.3.4.2	OSS-1	DSAP - DDI/TN (seconds)	ROS - DSAP-DDI + 2 sec								
D.1.3.5.1	OSS-1	CRSECSRL/Region (seconds)	RNS - CRSACCTS + 2 sec	2.91	4,421,193	1.12	854,059				YES
D.1.3.5.2	OSS-1	CRSECSRL/Region (seconds)	ROS - CRSOCSR + 2 sec	2.47	1,048,115	1.12	854,059				YES
D.1.3.6.1	OSS-1	COFFI/USOC/TN (seconds)	RNS - OASISBIG + 2 sec								
D.1.3.6.2	OSS-1	COFFI/USOC/TN (seconds)	RNS - OASISBIG + 2 sec								
D.1.3.7.1	OSS-1	PSIMS/ORB/Region (seconds)	RNS - OASISBIG + 2 sec	3.11	8,249,706	0.34	43,611				YES
D.1.3.7.2	OSS-1	PSIMS/ORB/Region (seconds)	ROS - OASISBIG + 2 sec	3.64	586,948	0.34	43,611				YES
	Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)										
D.1.4.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 sec	2.35	1,544,752	1.36	296,911				YES
D.1.4.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 sec	2.81	8,284	1.36	296,911				YES
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 sec	2.49	3,934,562	2.30	101,999				YES
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 sec	5.37	676,184	2.30	101,999				YES
D.1.4.3.1	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			0.74	8				Diagnostic
D.1.4.3.2	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			0.74	8				Diagnostic
D.1.4.4.1	OSS-1	ATLAS - TN/Region (seconds)	RNS - ATLAS - TN + 2 sec	2.55	668,417	1.77	29,511				YES
D.1.4.4.2	OSS-1	ATLAS - TN/Region (seconds)	ROS - ATLAS - TN + 2 sec	2.30	253,997	1.77	29,511				YES
D.1.4.5.1	OSS-1	DSAP - DDI/TN (seconds)	RNS - DSAP-DDI + 2 sec								
D.1.4.5.2	OSS-1	DSAP - DDI/TN (seconds)	ROS - DSAP-DDI + 2 sec								
D.1.4.6.1	OSS-1	TAG-CSR/TN (seconds)	RNS - CRSACCTS + 2 sec								
D.1.4.6.2	OSS-1	TAG-CSR/TN (seconds)	ROS - CRSOCSR + 2 sec								
D.1.4.7.1	OSS-1	CRSEINT/Region (seconds)	RNS - CRSACCTS + 2 sec								
D.1.4.7.2	OSS-1	CRSEINT/Region (seconds)	ROS - CRSOCSR + 2 sec								
D.1.4.8.1	OSS-1	CRSECSRL/Region (seconds)	RNS - CRSACCTS + 2 sec								
D.1.4.8.2	OSS-1	CRSECSRL/Region (seconds)	ROS - CRSOCSR + 2 sec								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Operations Support Systems - Maintenance and Repair										
	% Interface Availability - BST										
D.2.1	OSS-3	TAFI/Region (%)	>= 99.5%	100.00%							YES
	% Interface Availability - CLEC										
D.2.2.1	OSS-3	CLEC TAFI/Region (%)	>= 99.5%			100.00%					YES
D.2.2.2	OSS-3	ECTA/Region (%)	>= 99.5%			99.69%					YES
	% Interface Availability - BST & CLEC										
D.2.3.1	OSS-3	CRIS/Region (%)	>= 99.5%			100.00%					YES
D.2.3.2	OSS-3	LMOS HOST/Region (%)	>= 99.5%			99.98%					YES
D.2.3.3	OSS-3	LNP/Region (%)	>= 99.5%			99.99%					YES
D.2.3.4	OSS-3	MARCH/Region (%)	>= 99.5%			99.96%					YES
D.2.3.5	OSS-3	OSPCM/Region (%)	>= 99.5%			100.00%					YES
D.2.3.6	OSS-3	Predictor/Region (%)	>= 99.5%			99.97%					YES
D.2.3.7	OSS-3	SOCS/Region (%)	>= 99.5%			100.00%					YES
	Average Response Interval <= 4 Seconds										
D.2.4.1	OSS-4	CRIS/Region (%)	Parity w Retail	96.46%	1,461,528	96.29%	130,785		0.00053	3.2214	NO
D.2.4.2	OSS-4	DLETH/Region (%)	Parity w Retail	1.86%	43,723	3.13%	1,280		0.00383	-3.3038	YES
D.2.4.3	OSS-4	DLR/Region (%)	Parity w Retail	4.30%	29,764	3.62%	4,728		0.00317	2.1430	NO
D.2.4.4	OSS-4	LMOS/Region (%)	Parity w Retail	99.13%	1,461,474	99.29%	133,504		0.00027	-5.9149	YES
D.2.4.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	95.60%	1,038,330	96.20%	72,833		0.00079	-7.5970	YES
D.2.4.6	OSS-4	LNP/Region (%)	Parity w Retail	99.69%	99,181	99.45%	6,752		0.00070	3.3732	NO
D.2.4.7	OSS-4	MARCH/Region (%)	Parity w Retail	34.16%	5,386	31.95%	601		0.02040	1.0864	YES
D.2.4.8	OSS-4	OSPCM/Region (%)	Parity w Retail	31.43%	3,188	29.73%	111		0.04482	0.3794	YES
D.2.4.9	OSS-4	Predictor/Region (%)	Parity w Retail	14.33%	50,166	25.85%	4,782		0.00530	-21.7075	YES
D.2.4.10	OSS-4	SOCS/Region (%)	Parity w Retail	99.95%	185,708	99.93%	17,784		0.00018	1.2734	YES
D.2.4.11	OSS-4	NIW/Region (%)	Parity w Retail	87.96%	54,273	88.14%	4,529		0.00503	-0.3693	YES
	Average Response Interval <= 10 Seconds										
D.2.5.1	OSS-4	CRIS/Region (%)	Parity w Retail	99.25%	1,461,528	99.58%	130,785		0.00025	-13.1284	YES
D.2.5.2	OSS-4	DLETH/Region (%)	Parity w Retail	77.22%	43,723	86.17%	1,280		0.01189	-7.5250	YES
D.2.5.3	OSS-4	DLR/Region (%)	Parity w Retail	71.31%	29,764	41.43%	4,728		0.00708	42.1978	NO
D.2.5.4	OSS-4	LMOS/Region (%)	Parity w Retail	99.74%	1,461,474	99.76%	133,504		0.00015	-1.6888	YES
D.2.5.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	98.76%	1,038,330	98.91%	72,833		0.00042	-3.6326	YES
D.2.5.6	OSS-4	LNP/Region (%)	Parity w Retail	99.81%	99,181	99.81%	6,752		0.00055	0.0732	YES
D.2.5.7	OSS-4	MARCH/Region (%)	Parity w Retail	34.16%	5,386	31.95%	601		0.02040	1.0864	YES
D.2.5.8	OSS-4	OSPCM/Region (%)	Parity w Retail	99.34%	3,188	98.20%	111		0.00781	1.4635	YES
D.2.5.9	OSS-4	Predictor/Region (%)	Parity w Retail	14.33%	50,166	25.85%	4,782		0.00530	-21.7075	YES
D.2.5.10	OSS-4	SOCS/Region (%)	Parity w Retail	100.00%	185,708	99.99%	17,784		0.00005	0.3846	YES
D.2.5.11	OSS-4	NIW/Region (%)	Parity w Retail	99.73%	54,273	99.74%	4,529		0.00081	-0.0959	YES
	Average Response Interval > 10 Seconds										
D.2.6.1	OSS-4	CRIS/Region (%)	Parity w Retail	0.75%	1,461,528	0.42%	130,785		0.00025	13.1284	YES
D.2.6.2	OSS-4	DLETH/Region (%)	Parity w Retail	22.78%	43,723	13.83%	1,280		0.01189	7.5250	YES
D.2.6.3	OSS-4	DLR/Region (%)	Parity w Retail	28.69%	29,764	58.57%	4,728		0.00708	-42.1978	NO
D.2.6.4	OSS-4	LMOS/Region (%)	Parity w Retail	0.26%	1,461,474	0.24%	133,504		0.00015	1.6888	YES
D.2.6.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	1.24%	1,038,330	1.09%	72,833		0.00042	3.6326	YES
D.2.6.6	OSS-4	LNP/Region (%)	Parity w Retail	0.19%	99,181	0.19%	6,752		0.00055	-0.0732	YES
D.2.6.7	OSS-4	MARCH/Region (%)	Parity w Retail	65.84%	5,386	68.05%	601		0.02040	-1.0864	YES
D.2.6.8	OSS-4	OSPCM/Region (%)	Parity w Retail	0.66%	3,188	1.80%	111		0.00781	-1.4635	YES
D.2.6.9	OSS-4	Predictor/Region (%)	Parity w Retail	85.67%	50,166	74.15%	4,782		0.00530	21.7075	YES
D.2.6.10	OSS-4	SOCS/Region (%)	Parity w Retail	0.00%	185,708	0.01%	17,784		0.00005	-0.3846	YES
D.2.6.11	OSS-4	NIW/Region (%)	Parity w Retail	0.27%	54,273	0.26%	4,529		0.00081	0.0959	YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Collocation - Collocation										
	Average Response Time										
E.1.1.1	C-1	Virtual/TN (calendar days)	<= 15 days								
E.1.1.2	C-1	Physical Caged/TN (calendar days)	<= 15 days			12	4				YES
E.1.1.3	C-1	Physical Cageless/TN (calendar days)	<= 15 days			11	8				YES
	Average Arrangement Time										
E.1.2.1	C-2	Virtual/TN (calendar days)	<= 60 days								
E.1.2.2	C-2	Virtual-Augments/TN (calendar days)	<= 45 days			50	1				NO
E.1.2.3	C-2	Virtual-Augments - Additional Space Required/TN (calendar days)	<= 60 days								
E.1.2.4	C-2	Physical Caged-Ordinary/TN (calendar days)	<= 90 days								
E.1.2.5	C-2	Physical Caged-Augments/TN (calendar days)	<= 45 days			6	3				YES
E.1.2.6	C-2	Physical Caged-Augments Additional Space Required/TN (calendar days)	<= 90 days								
E.1.2.7	C-2	Physical Cageless-Ordinary/TN (calendar days)	<= 90 days								
E.1.2.8	C-2	Physical Cageless-Augments/TN (calendar days)	<= 45 days			6	1				YES
E.1.2.9	C-2	Physical Cageless-Augments Additional Space Required/TN (calendar days)	<= 90 days								
	% Due Dates Missed										
E.1.3.1	C-3	Virtual/TN (%)	< 10% missed			0.00%	1				YES
E.1.3.2	C-3	Physical/TN (%)	< 10% missed			0.00%	4				YES

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				Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	General - Flow Through											
	% Flow Through Service Requests											
F.1.1.1	O-3	Summary/Region (%)		Diagnostic			92.56%	428,681				Diagnostic
F.1.1.2	O-3	Aggregate/Region (%)		Diagnostic			92.56%	428,681				Diagnostic
F.1.1.3	O-3	Residence/Region (%)		>= 95%			93.55%	146,132				NO
F.1.1.4	O-3	Business/Region (%)		>= 90%			81.40%	4,225				NO
F.1.1.5	O-3	UNE/Region (%)		>= 85%			92.21%	278,324				YES
	% Flow Through Service Requests - Achieved											
F.1.2.1	O-3	Summary/Region (%)		Diagnostic			86.56%	458,400				Diagnostic
F.1.2.2	O-3	Aggregate/Region (%)		Diagnostic			86.56%	458,400				Diagnostic
F.1.2.3	O-3	Residence/Region (%)		Diagnostic			87.80%	155,702				Diagnostic
F.1.2.4	O-3	Business/Region (%)		Diagnostic			62.17%	5,532				Diagnostic
F.1.2.5	O-3	UNE/Region (%)		Diagnostic			86.36%	297,166				Diagnostic
	% Flow Through Service Requests - LNP											
F.1.3.1	O-3	Summary/Region (%)		>= 85%			82.81%	9,405				NO
F.1.3.2	O-3	Aggregate/Region (%)		>= 85%			82.81%	9,405				NO
F.1.3.3	O-3	Residence/Region (%)		Diagnostic								Diagnostic
F.1.3.4	O-3	Business/Region (%)		Diagnostic								Diagnostic
	General - Pre-Ordering											
	Loop Makeup Response Time (Manual)											
F.2.1	PO-1	Loops/TN (%)		>= 95% w in 3 bus days			100.00%	3				YES
	Loop Makeup Response Time (Electronic)											
F.2.2	PO-2	Loops/TN (%)		>= 95% w in 1 min			99.56%	909				YES
	General - Ordering											
	Service Inquiry with Firm Order Confirmation											
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/TN (%)		>= 95% w in 5 bus days			94.12%	17				NO
F.3.1.2	O-10	Local Interoffice Transport/TN (%)		>= 95% w in 5 bus days			100.00%	1				YES
	Average Speed of Answer											
F.4.1	O-12	Region (seconds)		Parity w Retail	392.25	5,402,010	17.00	74,387				YES
	General - Maintenance Center											
	Average Answer Time											
F.5.1	M&R-6	Region (seconds)		Parity w Retail	53.04	1,846,757	27.80	85,878				YES
	General - Operator Services (Toll)											
	Average Speed to Answer											
F.6.1	OS-1	TN (seconds)		PBD			3.70					PBD
	% Answered in 30 seconds											
F.6.2	OS-2	TN (%)		PBD			98.10%					PBD
	General - Directory Assistance											
	Average Speed to Answer											
F.7.1	DA-1	TN (seconds)		PBD			4.76					PBD
	% Answered in 20 seconds											

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
F.7.2	DA-2	TN (%)	PBD			96.40%					PBD
	General - E911										
	Mean Interval										
F.8.1	E-3	TN (hours)	PBD			1.47	2,066				PBD
	% Accuracy										
F.8.2	E-2	TN (%)	PBD			96.44%	208,362				PBD
	% Timeliness										
F.8.3	E-1	TN (%)	PBD			100.00%	2,066				PBD
	General - Billing										
	Usage Data Delivery Accuracy (data packs)										
F.9.1	B-3	Region (%)	Parity w Retail	98.25%	3,431	100.00%	29,399		0.00236	-7.3806	YES
	Usage Data Delivery Accuracy										
F.9.2	B-3	Region (%)	Parity w Retail	0.00%	0	100.00%	741,517,597				YES
	Usage Data Delivery Timeliness										
F.9.3	B-5	Region (%)	Parity w Retail	99.65%	26,116	99.34%	741,517,597		0.00036	8.4765	NO
	Usage Data Delivery Completeness										
F.9.4	B-4	Region (%)	Parity w Retail	99.87%	26,116	99.91%	741,517,597		0.00023	-2.1125	YES
	Mean Time to Deliver Usage										
F.9.5	B-6	Region (days)	Parity w Retail	3.35	26,116	2.20	741,517,597				YES
	Recurring Charge Completeness										
F.9.6.1	B-7	Resale/TN (%)	Parity w Retail	84.79%	$5,323,929	99.26%	$119,063		0.00270	-53.6482	YES
F.9.6.2	B-7	UNE/TN (%)	>= 90%			98.90%	$226,334				YES
F.9.6.3	B-7	Interconnection/TN (%)	>= 90%			92.36%	$2,596				YES
	Non-Recurring Charge Completeness										
F.9.7.1	B-8	Resale/TN (%)	Parity w Retail	90.26%	$10,415,101	99.22%	$234,043		0.00199	-45.1416	YES
F.9.7.2	B-8	UNE/TN (%)	>= 90%			97.45%	$338,349				YES
F.9.7.3	B-8	Interconnection/TN (%)	>= 90%			69.57%	$45,796				NO
	% Daily Usage Feed Errors Corrected in X Business Days (pack failures)										
F.9.8	B-9	Region (%)	Diagnostic								Diagnostic
	% Daily Usage Feed Errors Corrected in X Business Days (EMI content)										
F.9.9	B-9	Region (%)	Diagnostic								Diagnostic
	General - Change Management										
	% Software Release Notices Sent On Time										
F.10.1	CM-1	TN (%)	>= 98% w in 30 days								
	Average Software Release Notice Delay Days										
F.10.2	CM-2	TN (average)	>= 25 days prior to release								
	% Change Management Documentation Sent On Time										
F.10.3	CM-3	TN (%)	>= 98% w in 30 days			100.00%	1				YES
	Average Documentation Release Delay Days										
F.10.5	CM-4	TN (average)	>= 25 days prior to release								
	% CLEC Interface Outages Sent within 15 Minutes										
F.10.6	CM-5	TN (%)	>= 97% w in 15 min			94.12%	17				NO
	% Software Errors Corrected within 10 Business Days										

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
F.10.7	CM-6	Region (%)	>= 95% w in 10 days			100.00%	1				YES
	% Software Errors Corrected within 30 Business Days										
F.10.8	CM-6	Region (%)	>= 95% w in 30 days			25.00%	8				NO
	% Software Errors Corrected within 45 Business Days										
F.10.9	CM-6	Region (%)	>= 95% w in 45 days			33.33%	6				NO
	% Change Requests Accepted or Rejected within 10 Business Days										
F.10.10	CM-7	Region (%)	>= 95% w in 10 days			100.00%	10				YES
	% Change Requests Rejected Within The Reporting Period										
F.10.11	CM-8	Region (%)	Diagnostic			50.00%	10				Diagnostic
	Number of Severity 1 Defects (Type 6 CR) in a Production Release Implemented										
F.10.12	CM-9	Region (number)	= 0 Defects			0					YES
	Number of Severity 2 Defects (Type 6 CR) in a Production Release Implemented										
F.10.13	CM-9	Region (number)	= 0 Defects			2					NO
	Number of Severity 3 Defects (Type 6 CR) in a Production Release Implemented										
F.10.14	CM-9	Region (number)	= 0 Defects			3					NO
	% Test Deck Weight Failure in Production Release										
F.10.15	CM-10	Region (%)	<= 5%			2.00%	100				YES
	% Type 4 Change Requests (Implemented Within 60 Weeks) of those implemented										
F.10.16	CM-11	Region (%)	>= 95% w in 60 days								
	% Type 5 Change Requests (Implemented Within 60 Weeks) of those implemented										
F.10.17	CM-11	Region (%)	>= 95% w in 60 days								
	General - New Business Requests										
	% New Business Requests Processed within 30 Business Days										
F.11.1	BFR-1	Region (%)	>= 90% w in 30 bus days			100.00%	2				YES
	% Quotes Provided within 10 Business Days										
F.11.2	BFR-2A	Region (%)	>= 90% w in 10 bus days								
	% Quotes Provided within 30 Business Days										
F.11.3	BFR-2B	Region (%)	>= 90% w in 30 bus days								
	% Quotes Provided within 60 Business Days										
F.11.4	BFR-2C	Region (%)	>= 90% w in 60 bus days								
	General - Ordering										
	Acknowledgement Message Timeliness										
F.12.1.1	O-1	EDI/Region (%)	>= 95% w in 30 min			100.00%	209,514				YES
F.12.1.2	O-1	TAG/Region (%)	>= 95% w in 30 min			100.00%	512,272				YES
	Acknowledgement Message Completeness										
F.12.2.1	O-2	EDI/Region (%)	100%			100.00%	209,516				NO
F.12.2.2	O-2	TAG/Region (%)	100%			100.00%	512,273				NO
	General - Database Updates										
	Average Database Update Interval										
F.13.1.1	D-1	LIDB/TN (hours)	PBD	0.86	21	0.86	21				PBD
F.13.1.2	D-1	Directory Listings/TN (hours)	PBD	0.04	26	0.04	26				PBD
F.13.1.3	D-1	Directory Assistance/TN (hours)	PBD	2.46	22	2.37	22				PBD
	% Update Accuracy										

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
F.13.2.1	D-2	LIDB/TN (%)	>= 95%			100.00%	1,502				YES
F.13.2.2	D-2	Directory Listings/TN (%)	>= 95%			100.00%	816				YES
F.13.2.3	D-2	Directory Assistance/TN (%)	>= 95%			99.34%	760				YES
		% NXXs / LRNs Loaded by LERG Effective Date									
F.13.3	D-3	Region (%)	100%			100.00%	19				YES
		General - Network Outage Notification									
		Mean Time to Notify CLEC of Major Network Outages									
F.14.1	M&R-7	Region (minutes)	Parity w Retail	464	1	445	1				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Resale - Ordering										
	% Rejected Service Requests - Mechanized										
A.1.1.1	O-7	Residence/TN (%)	Diagnostic			8.00%	10,687				Diagnostic
A.1.1.2	O-7	Business/TN (%)	Diagnostic			19.91%	211				Diagnostic
A.1.1.3	O-7	Design (Specials)/TN (%)	Diagnostic								Diagnostic
A.1.1.4	O-7	PBX/TN (%)	Diagnostic								Diagnostic
A.1.1.5	O-7	Centrex/TN (%)	Diagnostic								Diagnostic
A.1.1.6	O-7	ISDN/TN (%)	Diagnostic								Diagnostic
	% Rejected Service Requests - Partially Mechanized										
A.1.2.1	O-7	Residence/TN (%)	Diagnostic			15.14%	1,949				Diagnostic
A.1.2.2	O-7	Business/TN (%)	Diagnostic			57.67%	163				Diagnostic
A.1.2.3	O-7	Design (Specials)/TN (%)	Diagnostic								Diagnostic
A.1.2.4	O-7	PBX/TN (%)	Diagnostic								Diagnostic
A.1.2.5	O-7	Centrex/TN (%)	Diagnostic								Diagnostic
A.1.2.6	O-7	ISDN/TN (%)	Diagnostic								Diagnostic
	% Rejected Service Requests - Non-Mechanized										
A.1.3.1	O-7	Residence/TN (%)	Diagnostic			37.93%	145				Diagnostic
A.1.3.2	O-7	Business/TN (%)	Diagnostic			50.00%	64				Diagnostic
A.1.3.3	O-7	Design (Specials)/TN (%)	Diagnostic			26.47%	34				Diagnostic
A.1.3.4	O-7	PBX/TN (%)	Diagnostic			33.33%	3				Diagnostic
A.1.3.5	O-7	Centrex/TN (%)	Diagnostic			0.00%	2				Diagnostic
A.1.3.6	O-7	ISDN/TN (%)	Diagnostic			38.89%	36				Diagnostic
	Reject Interval - Mechanized										
A.1.4.1	O-8	Residence/TN (%)	>= 97% w in 1 hr			97.43%	857				YES
A.1.4.2	O-8	Business/TN (%)	>= 97% w in 1 hr			100.00%	42				YES
A.1.4.3	O-8	Design (Specials)/TN (%)	>= 97% w in 1 hr								
A.1.4.4	O-8	PBX/TN (%)	>= 97% w in 1 hr								
A.1.4.5	O-8	Centrex/TN (%)	>= 97% w in 1 hr								
A.1.4.6	O-8	ISDN/TN (%)	>= 97% w in 1 hr								
	Reject Interval - Partially Mechanized - 10 hours										
A.1.7.1	O-8	Residence/TN (%)	>= 95% w in 10 hrs			95.97%	298				YES
A.1.7.2	O-8	Business/TN (%)	>= 95% w in 10 hrs			97.87%	94				YES
A.1.7.3	O-8	Design (Specials)/TN (%)	>= 95% w in 10 hrs								
A.1.7.4	O-8	PBX/TN (%)	>= 95% w in 10 hrs								
A.1.7.5	O-8	Centrex/TN (%)	>= 95% w in 10 hrs								
A.1.7.6	O-8	ISDN/TN (%)	>= 95% w in 10 hrs								
	Reject Interval - Non-Mechanized										
A.1.8.1	O-8	Residence/TN (%)	>= 95% w in 24 hrs			98.18%	55				YES
A.1.8.2	O-8	Business/TN (%)	>= 95% w in 24 hrs			100.00%	33				YES
A.1.8.3	O-8	Design (Specials)/TN (%)	>= 95% w in 24 hrs			100.00%	9				YES
A.1.8.4	O-8	PBX/TN (%)	>= 95% w in 24 hrs			100.00%	1				YES
A.1.8.5	O-8	Centrex/TN (%)	>= 95% w in 24 hrs								
A.1.8.6	O-8	ISDN/TN (%)	>= 95% w in 24 hrs			78.57%	14				NO
	FOC Timeliness - Mechanized										
A.1.9.1	O-9	Residence/TN (%)	>= 95% w in 3 hrs			99.28%	9,814				YES
A.1.9.2	O-9	Business/TN (%)	>= 95% w in 3 hrs			96.36%	165				YES
A.1.9.3	O-9	Design (Specials)/TN (%)	>= 95% w in 3 hrs								
A.1.9.4	O-9	PBX/TN (%)	>= 95% w in 3 hrs								
A.1.9.5	O-9	Centrex/TN (%)	>= 95% w in 3 hrs								
A.1.9.6	O-9	ISDN/TN (%)	>= 95% w in 3 hrs								
	FOC Timeliness - Partially Mechanized - 10 hours										
A.1.12.1	O-9	Residence/TN (%)	>= 95% w in 10 hrs			96.53%	1,700				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.1.12.2	O-9	Business/TN (%)	>= 95% w in 10 hrs			94.19%	86				NO
A.1.12.3	O-9	Design (Specials)/TN (%)	>= 95% w in 10 hrs								
A.1.12.4	O-9	PBX/TN (%)	>= 95% w in 10 hrs								
A.1.12.5	O-9	Centrex/TN (%)	>= 95% w in 10 hrs								
A.1.12.6	O-9	ISDN/TN (%)	>= 95% w in 10 hrs								
		FOC Timeliness - Non-Mechanized									
A.1.13.1	O-9	Residence/TN (%)	>= 95% w in 24 hrs			96.25%	80				YES
A.1.13.2	O-9	Business/TN (%)	>= 95% w in 24 hrs			90.63%	32				NO
A.1.13.3	O-9	Design (Specials)/TN (%)	>= 95% w in 24 hrs			92.31%	26				NO
A.1.13.4	O-9	PBX/TN (%)	>= 95% w in 24 hrs			100.00%	2				YES
A.1.13.5	O-9	Centrex/TN (%)	>= 95% w in 24 hrs			100.00%	3				YES
A.1.13.6	O-9	ISDN/TN (%)	>= 95% w in 24 hrs			88.89%	18				NO
		FOC & Reject Response Completeness - Mechanized									
A.1.14.1.1	O-11	Residence/EDI/TN (%)	>= 95%			100.00%	259				YES
A.1.14.1.2	O-11	Residence/TAG/TN (%)	>= 95%			99.67%	10,428				YES
A.1.14.2.1	O-11	Business/EDI/TN (%)	>= 95%			100.00%	14				YES
A.1.14.2.2	O-11	Business/TAG/TN (%)	>= 95%			97.97%	197				YES
A.1.14.3.1	O-11	Design (Specials)/EDI/TN (%)	>= 95%								
A.1.14.3.2	O-11	Design (Specials)/TAG/TN (%)	>= 95%								
A.1.14.4.1	O-11	PBX/EDI/TN (%)	>= 95%								
A.1.14.4.2	O-11	PBX/TAG/TN (%)	>= 95%								
A.1.14.5.1	O-11	Centrex/EDI/TN (%)	>= 95%								
A.1.14.5.2	O-11	Centrex/TAG/TN (%)	>= 95%								
A.1.14.6.1	O-11	ISDN/EDI/TN (%)	>= 95%								
A.1.14.6.2	O-11	ISDN/TAG/TN (%)	>= 95%								
		FOC & Reject Response Completeness - Partially Mechanized									
A.1.15.1.1	O-11	Residence/EDI/TN (%)	>= 95%			100.00%	18				YES
A.1.15.1.2	O-11	Residence/TAG/TN (%)	>= 95%			99.69%	1,931				YES
A.1.15.2.1	O-11	Business/EDI/TN (%)	>= 95%			100.00%	16				YES
A.1.15.2.2	O-11	Business/TAG/TN (%)	>= 95%			100.00%	147				YES
A.1.15.3.1	O-11	Design (Specials)/EDI/TN (%)	>= 95%								
A.1.15.3.2	O-11	Design (Specials)/TAG/TN (%)	>= 95%								
A.1.15.4.1	O-11	PBX/EDI/TN (%)	>= 95%								
A.1.15.4.2	O-11	PBX/TAG/TN (%)	>= 95%								
A.1.15.5.1	O-11	Centrex/EDI/TN (%)	>= 95%								
A.1.15.5.2	O-11	Centrex/TAG/TN (%)	>= 95%								
A.1.15.6.1	O-11	ISDN/EDI/TN (%)	>= 95%								
A.1.15.6.2	O-11	ISDN/TAG/TN (%)	>= 95%								
		FOC & Reject Response Completeness - Non-Mechanized									
A.1.16.1	O-11	Residence/TN (%)	>= 95%			92.41%	145				NO
A.1.16.2	O-11	Business/TN (%)	>= 95%			95.31%	64				YES
A.1.16.3	O-11	Design (Specials)/TN (%)	>= 95%			100.00%	34				YES
A.1.16.4	O-11	PBX/TN (%)	>= 95%			100.00%	3				YES
A.1.16.5	O-11	Centrex/TN (%)	>= 95%			100.00%	2				YES
A.1.16.6	O-11	ISDN/TN (%)	>= 95%			88.89%	36				NO
		Resale - Provisioning									
		Order Completion Interval									
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/TN (days)	Res	5.43	10,622	4.53	321	3.999	0.22652	3.9864	YES
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/TN (days)	Res	0.89	304,562	0.61	7,409	0.940	0.01105	25.4909	YES
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/TN (days)	Res	5.19	16			1.642			
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/TN (days)	Res								
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/TN (days)	Bus	5.58	3,468	1.94	23	11.243	2.35203	1.5485	YES
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/TN (days)	Bus	1.51	17,876	0.81	149	2.980	0.24515	2.8529	YES
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/TN (days)	Bus	14.89	28			15.127			
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/TN (days)	Bus	0.67	2			0.471			

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/TN (days)	Design	22.22	801	14.67	3	25.821	14.93553	0.5057	YES
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Design	10.25	212	2.75	4	10.781	5.44134	1.3775	YES
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Design	13.75	71			12.364			
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Design								
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/TN (days)	PBX	17.90	30			20.122			
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/TN (days)	PBX	3.73	68			8.220			
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/TN (days)	PBX	46.42	8			37.308			
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/TN (days)	PBX	9.29	21	1.00	1	17.386	17.79537	0.4656	YES
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/TN (days)	Centrex	5.58	247			7.429			
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/TN (days)	Centrex	1.33	1,665			1.495			
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/TN (days)	Centrex	12.94	12			15.881			
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Centrex	1.67	2			1.886			
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/TN (days)	ISDN	56.78	336			103.431			
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/TN (days)	ISDN	8.68	786	5.23	10	41.013	13.05163	0.2642	YES
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/TN (days)	ISDN	32.01	50			16.550			
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/TN (days)	ISDN	3.95	20	12.00	2	4.755	3.52651	-2.2827	NO

Average Order Completion and Completion Notice Interval - Mechanized

A.2.2.1.1.1	P-4A	Residence/<10 circuits/Dispatch/TN (days)	Res	5.77	9,111	5.53	246	2.840	0.18351	1.3247	YES
A.2.2.1.1.2	P-4A	Residence/<10 circuits/Non-Dispatch/TN (days)	Res	1.13	300,819	0.70	7,081	1.026	0.01234	34.2126	YES
A.2.2.1.2.1	P-4A	Residence/>=10 circuits/Dispatch/TN (days)	Res	5.47	15			1.240			
A.2.2.1.2.2	P-4A	Residence/>=10 circuits/Non-Dispatch/TN (days)	Res								
A.2.2.2.1.1	P-4A	Business/<10 circuits/Dispatch/TN (days)	Bus	4.31	2,825	1.98	17	6.922	1.68380	1.3841	YES
A.2.2.2.1.2	P-4A	Business/<10 circuits/Non-Dispatch/TN (days)	Bus	1.53	17,485	0.88	128	2.215	0.19652	3.2757	YES
A.2.2.2.2.1	P-4A	Business/>=10 circuits/Dispatch/TN (days)	Bus	11.47	17			10.259			
A.2.2.2.2.2	P-4A	Business/>=10 circuits/Non-Dispatch/TN (days)	Bus	0.71	2			0.529			
A.2.2.3.1.1	P-4A	Design (Specials)/<10 circuits/Dispatch/TN (days)	Design	11.70	439			10.547			
A.2.2.3.1.2	P-4A	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Design	7.73	172	1.29	1	7.638	7.65971	0.8403	YES
A.2.2.3.2.1	P-4A	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Design	10.44	49			5.587			
A.2.2.3.2.2	P-4A	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Design								
A.2.2.4.1.1	P-4A	PBX/<10 circuits/Dispatch/TN (days)	PBX	10.45	14			6.429			
A.2.2.4.1.2	P-4A	PBX/<10 circuits/Non-Dispatch/TN (days)	PBX	2.11	62			3.441			
A.2.2.4.2.1	P-4A	PBX/>=10 circuits/Dispatch/TN (days)	PBX	0.33	1			0.000			
A.2.2.4.2.2	P-4A	PBX/>=10 circuits/Non-Dispatch/TN (days)	PBX	5.16	17			7.930			
A.2.2.5.1.1	P-4A	Centrex/<10 circuits/Dispatch/TN (days)	Centrex	5.13	215			4.669			
A.2.2.5.1.2	P-4A	Centrex/<10 circuits/Non-Dispatch/TN (days)	Centrex	1.58	1,652			1.591			
A.2.2.5.2.1	P-4A	Centrex/>=10 circuits/Dispatch/TN (days)	Centrex	7.35	8			7.143			
A.2.2.5.2.2	P-4A	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Centrex	0.33	1			0.000			
A.2.2.6.1.1	P-4A	ISDN/<10 circuits/Dispatch/TN (days)	ISDN	12.43	165			9.160			
A.2.2.6.1.2	P-4A	ISDN/<10 circuits/Non-Dispatch/TN (days)	ISDN	3.27	732			15.924			
A.2.2.6.2.1	P-4A	ISDN/>=10 circuits/Dispatch/TN (days)	ISDN	6.06	3			9.315			
A.2.2.6.2.2	P-4A	ISDN/>=10 circuits/Non-Dispatch/TN (days)	ISDN	3.08	18			3.003			

Average Order Completion and Completion Notice Interval - Non-Mechanized

A.2.3.1.1.1	P-4A	Residence/<10 circuits/Dispatch/TN (days)	Res	[redacted]		3.22	30	[redacted]			Diagnostic
A.2.3.1.1.2	P-4A	Residence/<10 circuits/Non-Dispatch/TN (days)	Res			1.21	111				Diagnostic
A.2.3.1.2.1	P-4A	Residence/>=10 circuits/Dispatch/TN (days)	Res								Diagnostic
A.2.3.1.2.2	P-4A	Residence/>=10 circuits/Non-Dispatch/TN (days)	Res								Diagnostic
A.2.3.2.1.1	P-4A	Business/<10 circuits/Dispatch/TN (days)	Bus			5.61	6				Diagnostic
A.2.3.2.1.2	P-4A	Business/<10 circuits/Non-Dispatch/TN (days)	Bus			2.03	11				Diagnostic
A.2.3.2.2.1	P-4A	Business/>=10 circuits/Dispatch/TN (days)	Bus								Diagnostic
A.2.3.2.2.2	P-4A	Business/>=10 circuits/Non-Dispatch/TN (days)	Bus								Diagnostic
A.2.3.3.1.1	P-4A	Design (Specials)/<10 circuits/Dispatch/TN (days)	Design			18.08	2				Diagnostic
A.2.3.3.1.2	P-4A	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Design			4.75	3				Diagnostic
A.2.3.3.2.1	P-4A	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Design								Diagnostic
A.2.3.3.2.2	P-4A	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Design								Diagnostic
A.2.3.4.1.1	P-4A	PBX/<10 circuits/Dispatch/TN (days)	PBX								Diagnostic
A.2.3.4.1.2	P-4A	PBX/<10 circuits/Non-Dispatch/TN (days)	PBX								Diagnostic
A.2.3.4.2.1	P-4A	PBX/>=10 circuits/Dispatch/TN (days)	PBX								Diagnostic
A.2.3.4.2.2	P-4A	PBX/>=10 circuits/Non-Dispatch/TN (days)	PBX			5.98	1				Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.3.5.1.1	P-4A	Centrex/<10 circuits/Dispatch/TN (days)	Centrex								Diagnostic
A.2.3.5.1.2	P-4A	Centrex/<10 circuits/Non-Dispatch/TN (days)	Centrex								Diagnostic
A.2.3.5.2.1	P-4A	Centrex/>=10 circuits/Dispatch/TN (days)	Centrex								Diagnostic
A.2.3.5.2.2	P-4A	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Centrex								Diagnostic
A.2.3.6.1.1	P-4A	ISDN/<10 circuits/Dispatch/TN (days)	ISDN								Diagnostic
A.2.3.6.1.2	P-4A	ISDN/<10 circuits/Non-Dispatch/TN (days)	ISDN			7.05	8				Diagnostic
A.2.3.6.2.1	P-4A	ISDN/>=10 circuits/Dispatch/TN (days)	ISDN								Diagnostic
A.2.3.6.2.2	P-4A	ISDN/>=10 circuits/Non-Dispatch/TN (days)	ISDN			15.85	2				Diagnostic
		Held Orders									
A.2.4.1.1.1.1	P-1	Residence/<10 circuits/Dispatch/Facility/TN (days)	Res	10.36	89	0.00	0	6.902			YES
A.2.4.1.1.1.2	P-1	Residence/<10 circuits/Dispatch/Equipment/TN (days)	Res	0.00	0	0.00	0				YES
A.2.4.1.1.1.3	P-1	Residence/<10 circuits/Dispatch/Other/TN (days)	Res	3.43	7	3.00	1	2.637	2.81879	0.1520	YES
A.2.4.1.1.2.1	P-1	Residence/<10 circuits/Non-Dispatch/Facility/TN (days)	Res	0.00	0	0.00	0				YES
A.2.4.1.1.2.2	P-1	Residence/<10 circuits/Non-Dispatch/Equipment/TN (days)	Res	0.00	0	0.00	0				YES
A.2.4.1.1.2.3	P-1	Residence/<10 circuits/Non-Dispatch/Other/TN (days)	Res	0.00	0	0.00	0				YES
A.2.4.1.2.1.1	P-1	Residence/>=10 circuits/Dispatch/Facility/TN (days)	Res	0.00	0						
A.2.4.1.2.1.2	P-1	Residence/>=10 circuits/Dispatch/Equipment/TN (days)	Res	0.00	0						
A.2.4.1.2.1.3	P-1	Residence/>=10 circuits/Dispatch/Other/TN (days)	Res	0.00	0						
A.2.4.1.2.2.1	P-1	Residence/>=10 circuits/Non-Dispatch/Facility/TN (days)	Res	0.00	0						
A.2.4.1.2.2.2	P-1	Residence/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Res	0.00	0						
A.2.4.1.2.2.3	P-1	Residence/>=10 circuits/Non-Dispatch/Other/TN (days)	Res	0.00	0						
A.2.4.2.1.1.1	P-1	Business/<10 circuits/Dispatch/Facility/TN (days)	Bus	9.38	13	0.00	0	7.217			
A.2.4.2.1.1.2	P-1	Business/<10 circuits/Dispatch/Equipment/TN (days)	Bus	0.00	0	0.00	0				YES
A.2.4.2.1.1.3	P-1	Business/<10 circuits/Dispatch/Other/TN (days)	Bus	0.00	0	0.00	0				YES
A.2.4.2.1.2.1	P-1	Business/<10 circuits/Non-Dispatch/Facility/TN (days)	Bus	0.00	0	0.00	0				YES
A.2.4.2.1.2.2	P-1	Business/<10 circuits/Non-Dispatch/Equipment/TN (days)	Bus	0.00	0	0.00	0				YES
A.2.4.2.1.2.3	P-1	Business/<10 circuits/Non-Dispatch/Other/TN (days)	Bus	0.00	0						
A.2.4.2.2.1.1	P-1	Business/>=10 circuits/Dispatch/Facility/TN (days)	Bus	0.00	0						
A.2.4.2.2.1.2	P-1	Business/>=10 circuits/Dispatch/Equipment/TN (days)	Bus	0.00	0						
A.2.4.2.2.1.3	P-1	Business/>=10 circuits/Dispatch/Other/TN (days)	Bus	0.00	0						
A.2.4.2.2.2.1	P-1	Business/>=10 circuits/Non-Dispatch/Facility/TN (days)	Bus	0.00	0						
A.2.4.2.2.2.2	P-1	Business/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Bus	0.00	0						
A.2.4.2.2.2.3	P-1	Business/>=10 circuits/Non-Dispatch/Other/TN (days)	Bus	0.00	0						
A.2.4.3.1.1.1	P-1	Design (Specials)/<10 circuits/Dispatch/Facility/TN (days)	Design	9.00	1	0.00	0	0.000			
A.2.4.3.1.1.2	P-1	Design (Specials)/<10 circuits/Dispatch/Equipment/TN (days)	Design	0.00	0	0.00	0				YES
A.2.4.3.1.1.3	P-1	Design (Specials)/<10 circuits/Dispatch/Other/TN (days)	Design	8.67	3	0.00	0	7.095			YES
A.2.4.3.1.2.1	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Facility/TN (days)	Design	0.00	0	0.00	0				YES
A.2.4.3.1.2.2	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Equipment/TN (days)	Design	0.00	0	0.00	0				YES
A.2.4.3.1.2.3	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Other/TN (days)	Design	0.00	0	0.00	0				YES
A.2.4.3.2.1.1	P-1	Design (Specials)/>=10 circuits/Dispatch/Facility/TN (days)	Design	0.00	0						
A.2.4.3.2.1.2	P-1	Design (Specials)/>=10 circuits/Dispatch/Equipment/TN (days)	Design	0.00	0						
A.2.4.3.2.1.3	P-1	Design (Specials)/>=10 circuits/Dispatch/Other/TN (days)	Design	0.00	0						
A.2.4.3.2.2.1	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Facility/TN (days)	Design	0.00	0						
A.2.4.3.2.2.2	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Design	0.00	0						
A.2.4.3.2.2.3	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Other/TN (days)	Design	0.00	0						
A.2.4.4.1.1.1	P-1	PBX/<10 circuits/Dispatch/Facility/TN (days)	PBX	10.00	1			0.000			
A.2.4.4.1.1.2	P-1	PBX/<10 circuits/Dispatch/Equipment/TN (days)	PBX	0.00	0						
A.2.4.4.1.1.3	P-1	PBX/<10 circuits/Dispatch/Other/TN (days)	PBX	0.00	0						
A.2.4.4.1.2.1	P-1	PBX/<10 circuits/Non-Dispatch/Facility/TN (days)	PBX	0.00	0						
A.2.4.4.1.2.2	P-1	PBX/<10 circuits/Non-Dispatch/Equipment/TN (days)	PBX	0.00	0						
A.2.4.4.1.2.3	P-1	PBX/<10 circuits/Non-Dispatch/Other/TN (days)	PBX	0.00	0						
A.2.4.4.2.1.1	P-1	PBX/>=10 circuits/Dispatch/Facility/TN (days)	PBX	0.00	0	0.00	0				
A.2.4.4.2.1.2	P-1	PBX/>=10 circuits/Dispatch/Equipment/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.4.4.2.1.3	P-1	PBX/>=10 circuits/Dispatch/Other/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.4.4.2.2.1	P-1	PBX/>=10 circuits/Non-Dispatch/Facility/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.4.4.2.2.2	P-1	PBX/>=10 circuits/Non-Dispatch/Equipment/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.4.4.2.2.3	P-1	PBX/>=10 circuits/Non-Dispatch/Other/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.4.5.1.1.1	P-1	Centrex/<10 circuits/Dispatch/Facility/TN (days)	Centrex	17.50	2			20.506			YES
A.2.4.5.1.1.2	P-1	Centrex/<10 circuits/Dispatch/Equipment/TN (days)	Centrex	0.00	0						

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A.2.4.5.1.1.3	P-1	Centrex/<10 circuits/Dispatch/Other/TN (days)
A.2.4.5.1.2.1	P-1	Centrex/<10 circuits/Non-Dispatch/Facility/TN (days)
A.2.4.5.1.2.2	P-1	Centrex/<10 circuits/Non-Dispatch/Equipment/TN (days)
A.2.4.5.1.2.3	P-1	Centrex/<10 circuits/Non-Dispatch/Other/TN (days)
A.2.4.5.2.1.1	P-1	Centrex/>=10 circuits/Dispatch/Facility/TN (days)
A.2.4.5.2.1.2	P-1	Centrex/>=10 circuits/Dispatch/Equipment/TN (days)
A.2.4.5.2.1.3	P-1	Centrex/>=10 circuits/Dispatch/Other/TN (days)
A.2.4.5.2.2.1	P-1	Centrex/>=10 circuits/Non-Dispatch/Facility/TN (days)
A.2.4.5.2.2.2	P-1	Centrex/>=10 circuits/Non-Dispatch/Equipment/TN (days)
A.2.4.5.2.2.3	P-1	Centrex/>=10 circuits/Non-Dispatch/Other/TN (days)
A.2.4.6.1.1.1	P-1	ISDN/<10 circuits/Dispatch/Facility/TN (days)
A.2.4.6.1.1.2	P-1	ISDN/<10 circuits/Dispatch/Equipment/TN (days)
A.2.4.6.1.1.3	P-1	ISDN/<10 circuits/Dispatch/Other/TN (days)
A.2.4.6.1.2.1	P-1	ISDN/<10 circuits/Non-Dispatch/Facility/TN (days)
A.2.4.6.1.2.2	P-1	ISDN/<10 circuits/Non-Dispatch/Equipment/TN (days)
A.2.4.6.1.2.3	P-1	ISDN/<10 circuits/Non-Dispatch/Other/TN (days)
A.2.4.6.2.1.1	P-1	ISDN/>=10 circuits/Dispatch/Facility/TN (days)
A.2.4.6.2.1.2	P-1	ISDN/>=10 circuits/Dispatch/Equipment/TN (days)
A.2.4.6.2.1.3	P-1	ISDN/>=10 circuits/Dispatch/Other/TN (days)
A.2.4.6.2.2.1	P-1	ISDN/>=10 circuits/Non-Dispatch/Facility/TN (days)
A.2.4.6.2.2.2	P-1	ISDN/>=10 circuits/Non-Dispatch/Equipment/TN (days)
A.2.4.6.2.2.3	P-1	ISDN/>=10 circuits/Non-Dispatch/Other/TN (days)

Mean Held Order Interval & Distribution Intervals

A.2.5.1.1.1.1	P-1	Residence/<10 circuits/Dispatch/Facility/TN (days)
A.2.5.1.1.1.2	P-1	Residence/<10 circuits/Dispatch/Equipment/TN (days)
A.2.5.1.1.1.3	P-1	Residence/<10 circuits/Dispatch/Other/TN (days)
A.2.5.1.1.2.1	P-1	Residence/<10 circuits/Non-Dispatch/Facility/TN (days)
A.2.5.1.1.2.2	P-1	Residence/<10 circuits/Non-Dispatch/Equipment/TN (days)
A.2.5.1.1.2.3	P-1	Residence/<10 circuits/Non-Dispatch/Other/TN (days)
A.2.5.1.2.1.1	P-1	Residence/>=10 circuits/Dispatch/Facility/TN (days)
A.2.5.1.2.1.2	P-1	Residence/>=10 circuits/Dispatch/Equipment/TN (days)
A.2.5.1.2.1.3	P-1	Residence/>=10 circuits/Dispatch/Other/TN (days)
A.2.5.1.2.2.1	P-1	Residence/>=10 circuits/Non-Dispatch/Facility/TN (days)
A.2.5.1.2.2.2	P-1	Residence/>=10 circuits/Non-Dispatch/Equipment/TN (days)
A.2.5.1.2.2.3	P-1	Residence/>=10 circuits/Non-Dispatch/Other/TN (days)
A.2.5.2.1.1.1	P-1	Business/<10 circuits/Dispatch/Facility/TN (days)
A.2.5.2.1.1.2	P-1	Business/<10 circuits/Dispatch/Equipment/TN (days)
A.2.5.2.1.1.3	P-1	Business/<10 circuits/Dispatch/Other/TN (days)
A.2.5.2.1.2.1	P-1	Business/<10 circuits/Non-Dispatch/Facility/TN (days)
A.2.5.2.1.2.2	P-1	Business/<10 circuits/Non-Dispatch/Equipment/TN (days)
A.2.5.2.1.2.3	P-1	Business/<10 circuits/Non-Dispatch/Other/TN (days)
A.2.5.2.2.1.1	P-1	Business/>=10 circuits/Dispatch/Facility/TN (days)
A.2.5.2.2.1.2	P-1	Business/>=10 circuits/Dispatch/Equipment/TN (days)
A.2.5.2.2.1.3	P-1	Business/>=10 circuits/Dispatch/Other/TN (days)
A.2.5.2.2.2.1	P-1	Business/>=10 circuits/Non-Dispatch/Facility/TN (days)
A.2.5.2.2.2.2	P-1	Business/>=10 circuits/Non-Dispatch/Equipment/TN (days)
A.2.5.2.2.2.3	P-1	Business/>=10 circuits/Non-Dispatch/Other/TN (days)
A.2.5.3.1.1.1	P-1	Design (Specials)/<10 circuits/Dispatch/Facility/TN (days)
A.2.5.3.1.1.2	P-1	Design (Specials)/<10 circuits/Dispatch/Equipment/TN (days)
A.2.5.3.1.1.3	P-1	Design (Specials)/<10 circuits/Dispatch/Other/TN (days)
A.2.5.3.1.2.1	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Facility/TN (days)
A.2.5.3.1.2.2	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Equipment/TN (days)
A.2.5.3.1.2.3	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Other/TN (days)
A.2.5.3.2.1.1	P-1	Design (Specials)/>=10 circuits/Dispatch/Facility/TN (days)
A.2.5.3.2.1.2	P-1	Design (Specials)/>=10 circuits/Dispatch/Equipment/TN (days)
A.2.5.3.2.1.3	P-1	Design (Specials)/>=10 circuits/Dispatch/Other/TN (days)
A.2.5.3.2.2.1	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Facility/TN (days)
A.2.5.3.2.2.2	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Equipment/TN (days)
A.2.5.3.2.2.3	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Other/TN (days)

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Centrex	0.00	0						
Centrex	0.00	0						
Centrex	0.00	0						
Centrex	0.00	0						
Centrex	0.00	0						
Centrex	0.00	0						
Centrex	0.00	0						
Centrex	0.00	0						
Centrex	0.00	0						
Centrex	0.00	0						
ISDN	29.80	5	0.00	0	45.686			YES
ISDN	0.00	0	0.00	0				YES
ISDN	9.00	1	0.00	0	0.000			YES
ISDN	17.14	7	0.00	0	23.155			YES
ISDN	0.00	0	0.00	0				YES
ISDN	5.00	1	0.00	0	0.000			YES
ISDN	0.00	0	0.00	0				YES
ISDN	0.00	0	0.00	0				YES
ISDN	0.00	0	0.00	0				YES
ISDN	0.00	0	0.00	0				YES
ISDN	0.00	0	0.00	0				YES
ISDN	0.00	0	0.00	0				YES

Res	12.92	355	12.00	4	9.551	4.80213	0.1918	YES
Res	1.86	7			1.069			
Res	1.99	346	1.25	8	3.043	1.08828	0.6759	YES
Res								
Res								
Res	1.94	65	3.00	2	2.744	1.96965	-0.5389	YES
Res								
Res								
Res								
Res								
Res								
Res								
Bus	9.26	65			9.071			
Bus	2.75	4			0.500			
Bus	2.65	60			3.172			
Bus								
Bus								
Bus	6.75	4			5.500			
Bus	12.00	1			0.000			
Bus								
Bus	1.00	1			0.000			
Bus								
Bus								
Bus								
Design	10.80	5	17.00	1	9.808	10.74430	-0.5771	YES
Design								
Design	12.14	28			13.145			
Design								
Design								
Design								
Design								
Design								
Design								
Design								
Design								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.5.4.1.1.1	P-1	PBX/<10 circuits/Dispatch/Facility/TN (days)	PBX	10.00	1			0.000			
A.2.5.4.1.1.2	P-1	PBX/<10 circuits/Dispatch/Equipment/TN (days)	PBX								
A.2.5.4.1.1.3	P-1	PBX/<10 circuits/Dispatch/Other/TN (days)	PBX	8.00	2			9.899			
A.2.5.4.1.2.1	P-1	PBX/<10 circuits/Non-Dispatch/Facility/TN (days)	PBX								
A.2.5.4.1.2.2	P-1	PBX/<10 circuits/Non-Dispatch/Equipment/TN (days)	PBX								
A.2.5.4.1.2.3	P-1	PBX/<10 circuits/Non-Dispatch/Other/TN (days)	PBX								
A.2.5.4.2.1.1	P-1	PBX/>=10 circuits/Dispatch/Facility/TN (days)	PBX								
A.2.5.4.2.1.2	P-1	PBX/>=10 circuits/Dispatch/Equipment/TN (days)	PBX								
A.2.5.4.2.1.3	P-1	PBX/>=10 circuits/Dispatch/Other/TN (days)	PBX								
A.2.5.4.2.2.1	P-1	PBX/>=10 circuits/Non-Dispatch/Facility/TN (days)	PBX								
A.2.5.4.2.2.2	P-1	PBX/>=10 circuits/Non-Dispatch/Equipment/TN (days)	PBX								
A.2.5.4.2.2.3	P-1	PBX/>=10 circuits/Non-Dispatch/Other/TN (days)	PBX								
A.2.5.5.1.1.1	P-1	Centrex/<10 circuits/Dispatch/Facility/TN (days)	Centrex	14.75	4			15.196			
A.2.5.5.1.1.2	P-1	Centrex/<10 circuits/Dispatch/Equipment/TN (days)	Centrex								
A.2.5.5.1.1.3	P-1	Centrex/<10 circuits/Dispatch/Other/TN (days)	Centrex	1.00	2			0.000			
A.2.5.5.1.2.1	P-1	Centrex/<10 circuits/Non-Dispatch/Facility/TN (days)	Centrex								
A.2.5.5.1.2.2	P-1	Centrex/<10 circuits/Non-Dispatch/Equipment/TN (days)	Centrex								
A.2.5.5.1.2.3	P-1	Centrex/<10 circuits/Non-Dispatch/Other/TN (days)	Centrex								
A.2.5.5.2.1.1	P-1	Centrex/>=10 circuits/Dispatch/Facility/TN (days)	Centrex								
A.2.5.5.2.1.2	P-1	Centrex/>=10 circuits/Dispatch/Equipment/TN (days)	Centrex								
A.2.5.5.2.1.3	P-1	Centrex/>=10 circuits/Dispatch/Other/TN (days)	Centrex								
A.2.5.5.2.2.1	P-1	Centrex/>=10 circuits/Non-Dispatch/Facility/TN (days)	Centrex	1.00	1			0.000			
A.2.5.5.2.2.2	P-1	Centrex/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Centrex								
A.2.5.5.2.2.3	P-1	Centrex/>=10 circuits/Non-Dispatch/Other/TN (days)	Centrex								
A.2.5.6.1.1.1	P-1	ISDN/<10 circuits/Dispatch/Facility/TN (days)	ISDN	16.33	12			30.850			
A.2.5.6.1.1.2	P-1	ISDN/<10 circuits/Dispatch/Equipment/TN (days)	ISDN								
A.2.5.6.1.1.3	P-1	ISDN/<10 circuits/Dispatch/Other/TN (days)	ISDN	5.00	3			3.464			
A.2.5.6.1.2.1	P-1	ISDN/<10 circuits/Non-Dispatch/Facility/TN (days)	ISDN	19.42	12			18.243			
A.2.5.6.1.2.2	P-1	ISDN/<10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN								
A.2.5.6.1.2.3	P-1	ISDN/<10 circuits/Non-Dispatch/Other/TN (days)	ISDN	14.25	4			14.408			
A.2.5.6.2.1.1	P-1	ISDN/>=10 circuits/Dispatch/Facility/TN (days)	ISDN								
A.2.5.6.2.1.2	P-1	ISDN/>=10 circuits/Dispatch/Equipment/TN (days)	ISDN								
A.2.5.6.2.1.3	P-1	ISDN/>=10 circuits/Dispatch/Other/TN (days)	ISDN								
A.2.5.6.2.2.1	P-1	ISDN/>=10 circuits/Non-Dispatch/Facility/TN (days)	ISDN								
A.2.5.6.2.2.2	P-1	ISDN/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN								
A.2.5.6.2.2.3	P-1	ISDN/>=10 circuits/Non-Dispatch/Other/TN (days)	ISDN								

% Jeopardies - Mechanized

A.2.6.1.1	P-2	Residence/Dispatch/TN (%)	Res	6.40%	12,225	6.54%	321		0.01384	-0.1050	YES
A.2.6.1.2	P-2	Residence/Non-Dispatch/TN (%)	Res	0.00%	328,451	0.00%	8,071		0.00002	0.1549	YES
A.2.6.2.1	P-2	Business/Dispatch/TN (%)	Bus	6.82%	3,751	0.00%	22		0.05392	1.2657	YES
A.2.6.2.2	P-2	Business/Non-Dispatch/TN (%)	Bus	0.00%	18,333	0.00%	151		0.00000		YES
A.2.6.3.1	P-2	Design (Specials)/Dispatch/TN (%)	Design	22.05%	975	100.00%	1		0.41481	-1.8792	NO
A.2.6.3.2	P-2	Design (Specials)/Non-Dispatch/TN (%)	Design	1.88%	213	0.00%	1		0.13606	0.1380	YES
A.2.6.4.1	P-2	PBX/Dispatch/TN (%)	PBX	13.95%	43						
A.2.6.4.2	P-2	PBX/Non-Dispatch/TN (%)	PBX	1.09%	92						
A.2.6.5.1	P-2	Centrex/Dispatch/TN (%)	Centrex	5.64%	266						
A.2.6.5.2	P-2	Centrex/Non-Dispatch/TN (%)	Centrex	0.00%	1,673						
A.2.6.6.1	P-2	ISDN/Dispatch/TN (%)	ISDN	18.07%	321						
A.2.6.6.2	P-2	ISDN/Non-Dispatch/TN (%)	ISDN	3.71%	808						

% Jeopardies - Non-Mechanized

A.2.7.1.1	P-2	Residence/Dispatch/TN (%)	Diagnostic			7.69%	39			Diagnostic
A.2.7.1.2	P-2	Residence/Non-Dispatch/TN (%)	Diagnostic			0.00%	144			Diagnostic
A.2.7.2.1	P-2	Business/Dispatch/TN (%)	Diagnostic			0.00%	8			Diagnostic
A.2.7.2.2	P-2	Business/Non-Dispatch/TN (%)	Diagnostic			0.00%	23			Diagnostic
A.2.7.3.1	P-2	Design (Specials)/Dispatch/TN (%)	Diagnostic			66.67%	3			Diagnostic
A.2.7.3.2	P-2	Design (Specials)/Non-Dispatch/TN (%)	Diagnostic			0.00%	5			Diagnostic
A.2.7.4.1	P-2	PBX/Dispatch/TN (%)	Diagnostic							Diagnostic
A.2.7.4.2	P-2	PBX/Non-Dispatch/TN (%)	Diagnostic			0.00%	1			Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.7.5.1	P-2	Centrex/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.7.5.2	P-2	Centrex/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.7.6.1	P-2	ISDN/Dispatch/TN (%)	Diagnostic			0.00%	2				Diagnostic
A.2.7.6.2	P-2	ISDN/Non-Dispatch/TN (%)	Diagnostic			6.25%	16				Diagnostic
		Average Jeopardy Notice Interval - Mechanized									
A.2.8.1.1	P-2	Residence/Dispatch/TN (hours)	>= 48 hrs			147.16	20				YES
A.2.8.1.2	P-2	Residence/Non-Dispatch/TN (hours)	>= 48 hrs								
A.2.8.2.1	P-2	Business/Dispatch/TN (hours)	>= 48 hrs								
A.2.8.2.2	P-2	Business/Non-Dispatch/TN (hours)	>= 48 hrs								
A.2.8.3.1	P-2	Design (Specials)/Dispatch/TN (hours)	>= 48 hrs			169.97	1				YES
A.2.8.3.2	P-2	Design (Specials)/Non-Dispatch/TN (hours)	>= 48 hrs								
A.2.8.4.1	P-2	PBX/Dispatch/TN (hours)	>= 48 hrs								
A.2.8.4.2	P-2	PBX/Non-Dispatch/TN (hours)	>= 48 hrs								
A.2.8.5.1	P-2	Centrex/Dispatch/TN (hours)	>= 48 hrs								
A.2.8.5.2	P-2	Centrex/Non-Dispatch/TN (hours)	>= 48 hrs								
A.2.8.6.1	P-2	ISDN/Dispatch/TN (hours)	>= 48 hrs								
A.2.8.6.2	P-2	ISDN/Non-Dispatch/TN (hours)	>= 48 hrs								
		Average Jeopardy Notice Interval - Non-Mechanized									
A.2.9.1.1	P-2	Residence/Dispatch/TN (hours)	Diagnostic			223.30	1				Diagnostic
A.2.9.1.2	P-2	Residence/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.2.1	P-2	Business/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.2.2	P-2	Business/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.3.1	P-2	Design (Specials)/Dispatch/TN (hours)	Diagnostic			181.91	2				Diagnostic
A.2.9.3.2	P-2	Design (Specials)/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.4.1	P-2	PBX/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.4.2	P-2	PBX/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.5.1	P-2	Centrex/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.5.2	P-2	Centrex/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.6.1	P-2	ISDN/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.6.2	P-2	ISDN/Non-Dispatch/TN (hours)	Diagnostic			325.82	1				Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
A.2.10.1.1	P-2	Residence/Dispatch/TN (%)	95% >= 48 hrs			100.00%	20				YES
A.2.10.1.2	P-2	Residence/Non-Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.2.1	P-2	Business/Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.2.2	P-2	Business/Non-Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.3.1	P-2	Design (Specials)/Dispatch/TN (%)	95% >= 48 hrs			100.00%	1				YES
A.2.10.3.2	P-2	Design (Specials)/Non-Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.4.1	P-2	PBX/Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.4.2	P-2	PBX/Non-Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.5.1	P-2	Centrex/Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.5.2	P-2	Centrex/Non-Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.6.1	P-2	ISDN/Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.6.2	P-2	ISDN/Non-Dispatch/TN (%)	95% >= 48 hrs								
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
A.2.11.1.1	P-2	Residence/Dispatch/TN (%)	Diagnostic			100.00%	1				Diagnostic
A.2.11.1.2	P-2	Residence/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.2.1	P-2	Business/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.2.2	P-2	Business/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.3.1	P-2	Design (Specials)/Dispatch/TN (%)	Diagnostic			100.00%	2				Diagnostic
A.2.11.3.2	P-2	Design (Specials)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.4.1	P-2	PBX/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.4.2	P-2	PBX/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.5.1	P-2	Centrex/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.5.2	P-2	Centrex/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.6.1	P-2	ISDN/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.6.2	P-2	ISDN/Non-Dispatch/TN (%)	Diagnostic			100.00%	1				Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
		% Missed Installation Appointments									
A.2.12.1.1.1	P-3	Residence/<10 circuits/Dispatch/TN (%)	Res	5.31%	12,024	3.71%	350		0.01215	1.3096	YES
A.2.12.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/TN (%)	Res	0.03%	328,612	0.05%	8,236		0.00018	-1.1936	YES
A.2.12.1.2.1	P-3	Residence/>=10 circuits/Dispatch/TN (%)	Res	0.00%	19						
A.2.12.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/TN (%)	Res								
A.2.12.2.1.1	P-3	Business/<10 circuits/Dispatch/TN (%)	Bus	3.52%	3,717	0.00%	28		0.03498	1.0076	YES
A.2.12.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/TN (%)	Bus	0.02%	18,289	0.00%	174		0.00113	0.1942	YES
A.2.12.2.2.1	P-3	Business/>=10 circuits/Dispatch/TN (%)	Bus	6.06%	33						
A.2.12.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/TN (%)	Bus	0.00%	2						
A.2.12.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/TN (%)	Design	3.52%	823	25.00%	4		0.09241	-2.3240	NO
A.2.12.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)	Design	0.00%	217	0.00%	6		0.00000		YES
A.2.12.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/TN (%)	Design	0.00%	73						
A.2.12.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)	Design								
A.2.12.4.1.1	P-3	PBX/<10 circuits/Dispatch/TN (%)	PBX	6.25%	32						
A.2.12.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/TN (%)	PBX	0.00%	69						
A.2.12.4.2.1	P-3	PBX/>=10 circuits/Dispatch/TN (%)	PBX	0.00%	10						
A.2.12.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/TN (%)	PBX	0.00%	23	0.00%	1		0.00000		YES
A.2.12.5.1.1	P-3	Centrex/<10 circuits/Dispatch/TN (%)	Centrex	1.60%	250						
A.2.12.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/TN (%)	Centrex	0.00%	1,670						
A.2.12.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/TN (%)	Centrex	8.33%	12						
A.2.12.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/TN (%)	Centrex	0.00%	2						
A.2.12.6.1.1	P-3	ISDN/<10 circuits/Dispatch/TN (%)	ISDN	4.08%	343	0.00%	3		0.11474	0.3557	YES
A.2.12.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN	2.40%	792	0.00%	14		0.04126	0.5815	YES
A.2.12.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/TN (%)	ISDN	0.00%	50	0.00%	2		0.00000		YES
A.2.12.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN	0.00%	20	0.00%	2		0.00000		YES
		% Missed Installation Appointments Including Subs									
A.2.13.1.1.1	P-3A	Residence/<10 circuits/Dispatch/TN (%)	Res	6.92%	13,900	4.07%	393		0.01298	2.1949	YES
A.2.13.1.1.2	P-3A	Residence/<10 circuits/Non-Dispatch/TN (%)	Res	0.03%	329,613	0.05%	8,260		0.00019	-0.9943	YES
A.2.13.1.2.1	P-3A	Residence/>=10 circuits/Dispatch/TN (%)	Res	0.00%	20						
A.2.13.1.2.2	P-3A	Residence/>=10 circuits/Non-Dispatch/TN (%)	Res								
A.2.13.2.1.1	P-3A	Business/<10 circuits/Dispatch/TN (%)	Bus	6.40%	4,671	0.00%	29		0.04559	1.4039	YES
A.2.13.2.1.2	P-3A	Business/<10 circuits/Non-Dispatch/TN (%)	Bus	0.03%	18,532	0.00%	178		0.00124	0.2181	YES
A.2.13.2.2.1	P-3A	Business/>=10 circuits/Dispatch/TN (%)	Bus	5.45%	55						
A.2.13.2.2.2	P-3A	Business/>=10 circuits/Non-Dispatch/TN (%)	Bus	0.00%	2						
A.2.13.3.1.1	P-3A	Design (Specials)/<10 circuits/Dispatch/TN (%)	Design	9.94%	1,459	14.29%	7		0.11335	-0.3835	YES
A.2.13.3.1.2	P-3A	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)	Design	0.38%	266	0.00%	7		0.02343	0.1604	YES
A.2.13.3.2.1	P-3A	Design (Specials)/>=10 circuits/Dispatch/TN (%)	Design	28.57%	147						
A.2.13.3.2.2	P-3A	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)	Design								
A.2.13.4.1.1	P-3A	PBX/<10 circuits/Dispatch/TN (%)	PBX	6.78%	59						
A.2.13.4.1.2	P-3A	PBX/<10 circuits/Non-Dispatch/TN (%)	PBX	1.19%	84						
A.2.13.4.2.1	P-3A	PBX/>=10 circuits/Dispatch/TN (%)	PBX	4.17%	24						
A.2.13.4.2.2	P-3A	PBX/>=10 circuits/Non-Dispatch/TN (%)	PBX	0.00%	29	0.00%	1		0.00000		YES
A.2.13.5.1.1	P-3A	Centrex/<10 circuits/Dispatch/TN (%)	Centrex	3.05%	295						
A.2.13.5.1.2	P-3A	Centrex/<10 circuits/Non-Dispatch/TN (%)	Centrex	0.00%	1,684						
A.2.13.5.2.1	P-3A	Centrex/>=10 circuits/Dispatch/TN (%)	Centrex	11.11%	18						
A.2.13.5.2.2	P-3A	Centrex/>=10 circuits/Non-Dispatch/TN (%)	Centrex	0.00%	2						
A.2.13.6.1.1	P-3A	ISDN/<10 circuits/Dispatch/TN (%)	ISDN	10.74%	810	25.00%	8		0.11001	-1.2962	YES
A.2.13.6.1.2	P-3A	ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN	3.55%	929	0.00%	14		0.04984	0.7127	YES
A.2.13.6.2.1	P-3A	ISDN/>=10 circuits/Dispatch/TN (%)	ISDN	5.06%	158	0.00%	4		0.11100	0.4561	YES
A.2.13.6.2.2	P-3A	ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN	0.00%	24	0.00%	2		0.00000		YES
		% Provisioning Troubles within 30 Days									
A.2.14.1.1.1	P-9	Residence/<10 circuits/Dispatch/TN (%)	Res	10.09%	11,573	10.56%	303		0.01753	-0.2673	YES
A.2.14.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/TN (%)	Res	2.63%	245,757	3.22%	8,482		0.00177	-3.3136	NO
A.2.14.1.2.1	P-9	Residence/>=10 circuits/Dispatch/TN (%)	Res	0.00%	13						
A.2.14.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/TN (%)	Res								
A.2.14.2.1.1	P-9	Business/<10 circuits/Dispatch/TN (%)	Bus	12.03%	3,035	5.00%	20		0.07297	0.9629	YES
A.2.14.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/TN (%)	Bus	5.33%	10,915	3.91%	179		0.01693	0.8396	YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.14.2.2.1	P-9	Business/>=10 circuits/Dispatch/TN (%)	Bus	23.91%	46						
A.2.14.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/TN (%)	Bus	0.00%	11						
A.2.14.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/TN (%)	Design	3.13%	864	30.77%	13		0.04862	-5.6859	NO
A.2.14.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)	Design	4.26%	141	0.00%	7		0.07816	0.5444	YES
A.2.14.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/TN (%)	Design	0.00%	92						
A.2.14.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)	Design								
A.2.14.4.1.1	P-9	PBX/<10 circuits/Dispatch/TN (%)	PBX	0.00%	24	0.00%	1		0.00000		YES
A.2.14.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/TN (%)	PBX	1.10%	91	0.00%	4		0.05326	0.2063	YES
A.2.14.4.2.1	P-9	PBX/>=10 circuits/Dispatch/TN (%)	PBX	0.00%	9						
A.2.14.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/TN (%)	PBX	0.00%	12						
A.2.14.5.1.1	P-9	Centrex/<10 circuits/Dispatch/TN (%)	Centrex	11.38%	167						
A.2.14.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/TN (%)	Centrex	5.92%	338	50.00%	2		0.16733	-2.6345	NO
A.2.14.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/TN (%)	Centrex	36.36%	11						
A.2.14.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/TN (%)	Centrex	0.00%	7	0.00%	1		0.00000		YES
A.2.14.6.1.1	P-9	ISDN/<10 circuits/Dispatch/TN (%)	ISDN	6.11%	229	0.00%	3		0.13922	0.4391	YES
A.2.14.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN	1.14%	525	0.00%	9		0.03573	0.3198	YES
A.2.14.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/TN (%)	ISDN	3.13%	32	0.00%	2		0.12682	0.2464	YES
A.2.14.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN	0.00%	15	0.00%	4		0.00000		YES

Average Completion Notice Interval - Mechanized

A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/TN (hours)	Res	1.69	11,704	0.42	300	13.486	0.78851	1.6094	YES
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/TN (hours)	Res	1.06	327,182	0.94	7,989	6.826	0.07729	1.5341	YES
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/TN (hours)	Res	0.03	19			0.036			
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/TN (hours)	Res								
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/TN (hours)	Bus	2.05	3,592	0.09	21	16.456	3.60142	0.5454	YES
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/TN (hours)	Bus	2.09	18,189	0.90	151	13.356	1.09137	1.0882	YES
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/TN (hours)	Bus	2.55	32			11.689			
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/TN (hours)	Bus	1.13	2			0.106			
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/TN (hours)	Design	4.76	798	0.02	1	20.197	20.20975	0.2345	YES
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/TN (hours)	Design	0.61	216	0.40	1	0.471	0.47224	0.4452	YES
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/TN (hours)	Design	25.36	73			44.790			
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/TN (hours)	Design								
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/TN (hours)	PBX	4.64	32			18.789			
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/TN (hours)	PBX	2.79	69			12.096			
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/TN (hours)	PBX	14.15	9			30.176			
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/TN (hours)	PBX	0.46	23			0.471			
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/TN (hours)	Centrex	1.48	249			8.755			
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/TN (hours)	Centrex	2.17	1,670			13.008			
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/TN (hours)	Centrex	0.39	11			0.518			
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/TN (hours)	Centrex	0.47	2			0.636			
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/TN (hours)	ISDN	7.70	324			28.463			
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/TN (hours)	ISDN	2.77	785			15.535			
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/TN (hours)	ISDN	4.59	49			15.511			
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/TN (hours)	ISDN	0.79	20			0.446			

Average Completion Notice Interval - Non-Mechanized

A.2.16.1.1.1	P-5	Residence/<10 circuits/Dispatch/TN (hours)	Diagnostic			11.19	37				Diagnostic
A.2.16.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			4.44	148				Diagnostic
A.2.16.1.2.1	P-5	Residence/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.2.1.1	P-5	Business/<10 circuits/Dispatch/TN (hours)	Diagnostic			41.75	6				Diagnostic
A.2.16.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			14.20	23				Diagnostic
A.2.16.2.2.1	P-5	Business/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/TN (hours)	Diagnostic			16.58	3				Diagnostic
A.2.16.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			13.41	5				Diagnostic
A.2.16.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.4.1.1	P-5	PBX/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.16.4.2.1	P-5	PBX/>=10 circuits/Dispatch/TN (hours)	Diagnostic								
A.2.16.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic			19.98	1				Diagnostic
A.2.16.5.1.1	P-5	Centrex/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.6.1.1	P-5	ISDN/<10 circuits/Dispatch/TN (hours)	Diagnostic			28.43	3				Diagnostic
A.2.16.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			18.50	14				Diagnostic
A.2.16.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/TN (hours)	Diagnostic			20.11	2				Diagnostic
A.2.16.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic			19.83	2				Diagnostic
		Total Service Order Cycle Time - Mechanized									
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			4.65	173				Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.62	5,915				Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			1.11	12				Diagnostic
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.92	68				Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized									
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			4.34	56				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.92	1,075				Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			2.26	3				Diagnostic
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.19	55				Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized									
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			1.89	24				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.04	34				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			3.63	3				Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			2.30	7				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic			8.88	1				Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.49	3				Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic			5.09	1				Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic			8.89	9				Diagnostic
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
			Diagnostic			18.75	2				Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized									
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			4.67	168				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.67	4,744				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			1.11	12				Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.96	63				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized									
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			4.45	53				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.91	1,053				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			2.26	3				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.19	54				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

Total Service Order Cycle Time (offered) - Non-Mechanized

A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			1.89	24				Diagnostic
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.04	33				Diagnostic
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.63	3				Diagnostic
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic			2.30	7				Diagnostic
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			8.88	1				Diagnostic
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic			3.49	3				Diagnostic
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic			5.09	1				Diagnostic
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic			8.89	9				Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
			Diagnostic			18.75	2				Diagnostic

% Completions w/o Notice or < 24 hours

A.2.24.1.1	P-6	Residence/Dispatch/TN (%)	<= 5%			14.83%	344				NO
A.2.24.1.2	P-6	Residence/Non-Dispatch/TN (%)	<= 5%			11.60%	8,218				NO
A.2.24.2.1	P-6	Business/Dispatch/TN (%)	<= 5%			14.81%	27				NO
A.2.24.2.2	P-6	Business/Non-Dispatch/TN (%)	<= 5%			12.35%	170				NO
A.2.24.3.1	P-6	Design (Specials)/Dispatch/TN (%)	<= 5%			50.00%	2				NO
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/TN (%)	<= 5%			20.00%	5				NO
A.2.24.4.1	P-6	PBX/Dispatch/TN (%)	<= 5%								
A.2.24.4.2	P-6	PBX/Non-Dispatch/TN (%)	<= 5%			0.00%	1				YES
A.2.24.5.1	P-6	Centrex/Dispatch/TN (%)	<= 5%								
A.2.24.5.2	P-6	Centrex/Non-Dispatch/TN (%)	<= 5%								
A.2.24.6.1	P-6	ISDN/Dispatch/TN (%)	<= 5%								
A.2.24.6.2	P-6	ISDN/Non-Dispatch/TN (%)	<= 5%			0.00%	16				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
		Service Order Accuracy									
A.2.25.1.1.1	P-11	Residence/<10 circuits/Dispatch/TN (%)	>= 95%			97.11%	450				YES
A.2.25.1.1.2	P-11	Residence/<10 circuits/Non-Dispatch/TN (%)	>= 95%			99.52%	630				YES
A.2.25.1.2.1	P-11	Residence/>=10 circuits/Dispatch/TN (%)	>= 95%			100.00%	8				YES
A.2.25.1.2.2	P-11	Residence/>=10 circuits/Non-Dispatch/TN (%)	>= 95%								
A.2.25.2.1.1	P-11	Business/<10 circuits/Dispatch/TN (%)	>= 95%			95.45%	110				
A.2.25.2.1.2	P-11	Business/<10 circuits/Non-Dispatch/TN (%)	>= 95%			98.13%	160				YES
A.2.25.2.2.1	P-11	Business/>=10 circuits/Dispatch/TN (%)	>= 95%			100.00%	4				YES
A.2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/TN (%)	>= 95%			71.43%	14				YES
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/TN (%)	>= 95%			93.67%	79				NO
A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)	>= 95%			92.68%	123				NO
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/TN (%)	>= 95%			75.00%	8				NO
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)	>= 95%			57.89%	19				NO
		Resale - Maintenance and Repair									
		Missed Repair Appointments									
A.3.1.1.1	M&R-1	Residence/Dispatch/TN (%)	Res	4.92%	26,999	1.69%	593		0.00898	3.6033	YES
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/TN (%)	Res	0.63%	15,925	0.00%	104		0.00777	0.8080	YES
A.3.1.2.1	M&R-1	Business/Dispatch/TN (%)	Bus	5.78%	4,013	2.70%	37		0.03855	0.7987	YES
A.3.1.2.2	M&R-1	Business/Non-Dispatch/TN (%)	Bus	1.95%	2,563	0.00%	10		0.04382	0.4452	YES
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/TN (%)	Design	1.19%	589	0.00%	9		0.03640	0.3265	YES
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/TN (%)	Design	2.91%	652	0.00%	8		0.05983	0.4870	YES
A.3.1.4.1	M&R-1	PBX/Dispatch/TN (%)	PBX	5.88%	68	0.00%	2		0.16881	0.3485	YES
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/TN (%)	PBX	3.80%	79	0.00%	1		0.19234	0.1974	YES
A.3.1.5.1	M&R-1	Centrex/Dispatch/TN (%)	Centrex	10.43%	326	0.00%	3		0.17727	0.5883	YES
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/TN (%)	Centrex	2.13%	282	0.00%	3		0.08376	0.2540	YES
A.3.1.6.1	M&R-1	ISDN/Dispatch/TN (%)	ISDN	11.72%	239	0.00%	6		0.13293	0.8813	YES
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/TN (%)	ISDN	0.48%	207	0.00%	8		0.02498	0.1934	YES
		Customer Trouble Report Rate									
A.3.2.1.1	M&R-2	Residence/Dispatch/TN (%)	Res	1.51%	1,788,810	2.29%	25,923		0.00077	-10.1257	NO
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/TN (%)	Res	0.89%	1,788,810	0.40%	25,923		0.00059	8.2857	YES
A.3.2.2.1	M&R-2	Business/Dispatch/TN (%)	Bus	1.02%	394,591	0.97%	3,803		0.00164	0.2683	YES
A.3.2.2.2	M&R-2	Business/Non-Dispatch/TN (%)	Bus	0.65%	394,591	0.26%	3,803		0.00131	2.9439	YES
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/TN (%)	Design	0.31%	192,319	0.11%	7,852		0.00064	3.0078	YES
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/TN (%)	Design	0.34%	192,319	0.10%	7,852		0.00067	3.5374	YES
A.3.2.4.1	M&R-2	PBX/Dispatch/TN (%)	PBX	0.10%	67,315	0.35%	569		0.00134	-1.8720	NO
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/TN (%)	PBX	0.12%	67,315	0.18%	569		0.00144	-0.4049	YES
A.3.2.5.1	M&R-2	Centrex/Dispatch/TN (%)	Centrex	0.41%	80,171	0.83%	361		0.00336	-1.2617	YES
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/TN (%)	Centrex	0.35%	80,171	0.83%	361		0.00313	-1.5320	YES
A.3.2.6.1	M&R-2	ISDN/Dispatch/TN (%)	ISDN	0.17%	143,357	0.49%	1,215		0.00118	-2.7807	NO
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/TN (%)	ISDN	0.14%	143,357	0.66%	1,215		0.00109	-4.6955	NO
		Maintenance Average Duration									
A.3.3.1.1	M&R-3	Residence/Dispatch/TN (hours)	Res	22.92	26,999	18.37	593	22.298	0.92567	4.9102	YES
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/TN (hours)	Res	7.95	15,925	6.49	104	13.039	1.28275	1.1412	YES
A.3.3.2.1	M&R-3	Business/Dispatch/TN (hours)	Bus	9.84	4,013	10.76	37	16.279	2.68860	-0.3428	YES
A.3.3.2.2	M&R-3	Business/Non-Dispatch/TN (hours)	Bus	3.00	2,563	2.40	10	8.023	2.54204	0.2373	YES
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/TN (hours)	Design	4.56	589	6.89	9	4.428	1.48738	-1.5715	YES
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/TN (hours)	Design	2.91	652	2.90	8	5.815	2.06843	0.0059	YES
A.3.3.4.1	M&R-3	PBX/Dispatch/TN (hours)	PBX	6.33	68	1.86	2	6.149	4.41128	1.0139	YES
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/TN (hours)	PBX	6.94	79	5.40	1	15.582	15.68044	0.0985	YES
A.3.3.5.1	M&R-3	Centrex/Dispatch/TN (hours)	Centrex	9.48	326	26.00	3	15.710	9.11178	-1.8130	NO
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/TN (hours)	Centrex	3.65	282	2.00	3	7.091	4.11555	0.4020	YES
A.3.3.6.1	M&R-3	ISDN/Dispatch/TN (hours)	ISDN	10.84	239	3.17	6	16.649	6.88180	1.1150	YES
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/TN (hours)	ISDN	2.81	207	1.72	8	4.660	1.67910	0.6487	YES
		% Repeat Troubles within 30 Days									
A.3.4.1.1	M&R-4	Residence/Dispatch/TN (%)	Res	13.57%	26,999	7.42%	593		0.01422	4.3242	YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/TN (%)	Res	8.62%	15,925	10.58%	104		0.02761	-0.7081	YES
A.3.4.2.1	M&R-4	Business/Dispatch/TN (%)	Bus	10.22%	4,013	16.22%	37		0.05002	-1.1994	YES
A.3.4.2.2	M&R-4	Business/Non-Dispatch/TN (%)	Bus	7.18%	2,563	0.00%	10		0.08179	0.8777	YES
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/TN (%)	Design	16.30%	589	22.22%	9		0.12406	-0.4775	YES
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/TN (%)	Design	12.27%	652	12.50%	8		0.11671	-0.0197	YES
A.3.4.4.1	M&R-4	PBX/Dispatch/TN (%)	PBX	11.76%	68	0.00%	2		0.23115	0.5090	YES
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/TN (%)	PBX	6.33%	79	0.00%	1		0.24502	0.2583	YES
A.3.4.5.1	M&R-4	Centrex/Dispatch/TN (%)	Centrex	9.51%	326	33.33%	3		0.17014	-1.4003	YES
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/TN (%)	Centrex	7.45%	282	0.00%	3		0.15238	0.4887	YES
A.3.4.6.1	M&R-4	ISDN/Dispatch/TN (%)	ISDN	18.41%	239	50.00%	6		0.16020	-1.9719	NO
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/TN (%)	ISDN	10.14%	207	25.00%	8		0.10879	-1.3655	YES
		Out of Service > 24 hours									
A.3.5.1.1	M&R-5	Residence/Dispatch/TN (%)	Res	27.94%	16,477	21.51%	451		0.02142	3.0044	YES
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/TN (%)	Res	10.40%	4,883	12.90%	62		0.03902	-0.6407	YES
A.3.5.2.1	M&R-5	Business/Dispatch/TN (%)	Bus	5.08%	2,324	7.69%	26		0.04329	-0.6040	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/TN (%)	Bus	1.93%	1,193	0.00%	7		0.05212	0.3699	YES
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/TN (%)	Design	1.19%	589	0.00%	9		0.03640	0.3265	YES
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/TN (%)	Design	2.91%	652	0.00%	8		0.05983	0.4870	YES
A.3.5.4.1	M&R-5	PBX/Dispatch/TN (%)	PBX	3.28%	61	0.00%	2		0.12797	0.2562	YES
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/TN (%)	PBX	4.69%	64	0.00%	1		0.21302	0.2201	YES
A.3.5.5.1	M&R-5	Centrex/Dispatch/TN (%)	Centrex	3.35%	209	33.33%	3		0.10462	-2.8660	NO
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/TN (%)	Centrex	1.95%	154	0.00%	2		0.09836	0.1981	YES
A.3.5.6.1	M&R-5	ISDN/Dispatch/TN (%)	ISDN	11.72%	239	0.00%	6		0.13293	0.8813	YES
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/TN (%)	ISDN	0.48%	207	0.00%	8		0.02498	0.1934	YES
		Resale - Billing									
		Invoice Accuracy (Measured in dollars)									
A.4.1	B-1	TN (%)	BST - State	99.28%	$196,387,438	99.01%	$1,448,980		0.00007	38.8764	NO
		Invoice Accuracy (Measured in # of adjustments)									
A.4.2	B-1	TN (%)	BST - State	85.72%	1,901,668	39.18%	97		0.03552	13.1029	NO
		Mean Time to Deliver Invoices - CRIS									
A.4.3	B-2	TN (business days)	BST - Region	4.19	1	3.27	166				YES
		% Billing Errors Corrected in X Days									
A.4.4	B-10	TN (days)	Diagnostic			28.89%	90				Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Unbundled Network Elements - Ordering											
% Rejected Service Requests - Mechanized											
B.1.1.1	O-7	Switch Ports/TN (%)	Diagnostic								Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/TN (%)	Diagnostic								Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/TN (%)	Diagnostic			14.46%	28,962				Diagnostic
B.1.1.4	O-7	Combo Other/TN (%)	Diagnostic								Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/TN (%)	Diagnostic			23.85%	239				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/TN (%)	Diagnostic			8.90%	146				Diagnostic
B.1.1.7	O-7	Line Sharing/TN (%)	Diagnostic			29.64%	442				Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/TN (%)	Diagnostic			12.05%	498				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/TN (%)	Diagnostic			6.45%	31				Diagnostic
B.1.1.10	O-7	2W Analog Loop w/INP Design/TN (%)	Diagnostic								Diagnostic
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.1.12	O-7	2W Analog Loop w/LNP Design/TN (%)	Diagnostic			44.44%	9				Diagnostic
B.1.1.13	O-7	2W Analog Loop w/LNP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.1.14	O-7	Other Design/TN (%)	Diagnostic								Diagnostic
B.1.1.15	O-7	Other Non-Design/TN (%)	Diagnostic			11.47%	462				Diagnostic
B.1.1.16	O-7	INP Standalone/TN (%)	Diagnostic								Diagnostic
B.1.1.17	O-7	LNP Standalone/TN (%)	Diagnostic			4.17%	288				Diagnostic
B.1.1.18	O-7	Digital Loop < DS1/TN (%)	Diagnostic			14.95%	301				Diagnostic
B.1.1.19	O-7	Digital Loop >= DS1/TN (%)	Diagnostic			16.83%	303				Diagnostic
B.1.1.20	O-7	EELs/TN (%)	Diagnostic			100.00%	2				Diagnostic
B.1.1.21	O-7	Line Splitting/TN (%)	Diagnostic								Diagnostic
% Rejected Service Requests - Partially Mechanized											
B.1.2.1	O-7	Switch Ports/TN (%)	Diagnostic								Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/TN (%)	Diagnostic								Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/TN (%)	Diagnostic			32.09%	4,120				Diagnostic
B.1.2.4	O-7	Combo Other/TN (%)	Diagnostic								Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/TN (%)	Diagnostic			3.70%	27				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/TN (%)	Diagnostic			47.37%	19				Diagnostic
B.1.2.7	O-7	Line Sharing/TN (%)	Diagnostic			22.41%	58				Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/TN (%)	Diagnostic			15.15%	66				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/TN (%)	Diagnostic			12.50%	16				Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/TN (%)	Diagnostic								Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.2.12	O-7	2W Analog Loop w/LNP Design/TN (%)	Diagnostic			27.45%	102				Diagnostic
B.1.2.13	O-7	2W Analog Loop w/LNP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.2.14	O-7	Other Design/TN (%)	Diagnostic								Diagnostic
B.1.2.15	O-7	Other Non-Design/TN (%)	Diagnostic			38.04%	92				Diagnostic
B.1.2.16	O-7	INP Standalone/TN (%)	Diagnostic								Diagnostic
B.1.2.17	O-7	LNP Standalone/TN (%)	Diagnostic			33.92%	171				Diagnostic
B.1.2.18	O-7	Digital Loop < DS1/TN (%)	Diagnostic			26.32%	38				Diagnostic
B.1.2.19	O-7	Digital Loop >= DS1/TN (%)	Diagnostic			14.97%	167				Diagnostic
B.1.2.20	O-7	EELs/TN (%)	Diagnostic			0.00%	7				Diagnostic
B.1.2.21	O-7	Line Splitting/TN (%)	Diagnostic								Diagnostic
% Rejected Service Requests - Non-Mechanized											
B.1.3.1	O-7	Switch Ports/TN (%)	Diagnostic								Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/TN (%)	Diagnostic			35.29%	17				Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/TN (%)	Diagnostic			41.37%	643				Diagnostic
B.1.3.4	O-7	Combo Other/TN (%)	Diagnostic			50.00%	28				Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/TN (%)	Diagnostic			18.52%	54				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/TN (%)	Diagnostic			33.33%	9				Diagnostic
B.1.3.7	O-7	Line Sharing/TN (%)	Diagnostic			6.25%	16				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/TN (%)	Diagnostic			31.58%	19				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/TN (%)	Diagnostic			21.43%	14				Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.3.10	O-7	2W Analog Loop w/INP Design/TN (%)	Diagnostic								Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.3.12	O-7	2W Analog Loop w/LNP Design/TN (%)	Diagnostic			40.00%	15				Diagnostic
B.1.3.13	O-7	2W Analog Loop w/LNP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.3.14	O-7	Other Design/TN (%)	Diagnostic								Diagnostic
B.1.3.15	O-7	Other Non-Design/TN (%)	Diagnostic			29.31%	539				Diagnostic
B.1.3.16	O-7	INP Standalone/TN (%)	Diagnostic			30.00%	20				Diagnostic
B.1.3.17	O-7	LNP Standalone/TN (%)	Diagnostic			20.99%	262				Diagnostic
B.1.3.18	O-7	Digital Loop < DS1/TN (%)	Diagnostic			20.97%	62				Diagnostic
B.1.3.19	O-7	Digital Loop >= DS1/TN (%)	Diagnostic			40.26%	77				Diagnostic
B.1.3.20	O-7	EELs/TN (%)	Diagnostic			25.81%	31				Diagnostic
B.1.3.21	O-7	Line Splitting/TN (%)	Diagnostic								Diagnostic

Reject Interval - Mechanized

B.1.4.1	O-8	Switch Ports/TN (%)	>= 97% w in 1 hr								
B.1.4.2	O-8	Local Interoffice Transport/TN (%)	>= 97% w in 1 hr								
B.1.4.3	O-8	Loop + Port Combinations/TN (%)	>= 97% w in 1 hr			98.66%	4,192				YES
B.1.4.4	O-8	Combo Other/TN (%)	>= 97% w in 1 hr								
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 97% w in 1 hr			100.00%	57				YES
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/TN (%)	>= 97% w in 1 hr			92.31%	13				NO
B.1.4.7	O-8	Line Sharing/TN (%)	>= 97% w in 1 hr			96.21%	132				NO
B.1.4.8	O-8	2W Analog Loop Design/TN (%)	>= 97% w in 1 hr			73.33%	60				NO
B.1.4.9	O-8	2W Analog Loop Non-Design/TN (%)	>= 97% w in 1 hr			50.00%	2				NO
B.1.4.10	O-8	2W Analog Loop w/INP Design/TN (%)	>= 97% w in 1 hr								
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/TN (%)	>= 97% w in 1 hr								
B.1.4.12	O-8	2W Analog Loop w/LNP Design/TN (%)	>= 97% w in 1 hr			100.00%	4				YES
B.1.4.13	O-8	2W Analog Loop w/LNP Non-Design/TN (%)	>= 97% w in 1 hr								
B.1.4.14	O-8	Other Design/TN (%)	>= 97% w in 1 hr								
B.1.4.15	O-8	Other Non-Design/TN (%)	>= 97% w in 1 hr			71.70%	53				NO
B.1.4.16	O-8	INP Standalone/TN (%)	>= 97% w in 1 hr								
B.1.4.17	O-8	LNP Standalone/TN (%)	>= 97% w in 1 hr			100.00%	12				YES
B.1.4.18	O-8	Digital Loop < DS1/TN (%)	>= 97% w in 1 hr			97.78%	45				YES
B.1.4.19	O-8	Digital Loop >= DS1/TN (%)	>= 97% w in 1 hr			86.54%	52				NO
B.1.4.20	O-8	EELs/TN (%)	>= 97% w in 1 hr			100.00%	2				YES
B.1.4.21	O-8	Line Splitting/TN (%)	>= 97% w in 1 hr								

Reject Interval - Partially Mechanized - 10 hours

B.1.7.1	O-8	Switch Ports/TN (%)	>= 95% w in 10 hrs								
B.1.7.2	O-8	Local Interoffice Transport/TN (%)	>= 95% w in 10 hrs								
B.1.7.3	O-8	Loop + Port Combinations/TN (%)	>= 95% w in 10 hrs			97.52%	1,328				YES
B.1.7.4	O-8	Combo Other/TN (%)	>= 95% w in 10 hrs								
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% w in 10 hrs			50.00%	2				NO
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/TN (%)	>= 95% w in 10 hrs			77.78%	9				NO
B.1.7.7	O-8	Line Sharing/TN (%)	>= 95% w in 10 hrs			92.31%	13				NO
B.1.7.8	O-8	2W Analog Loop Design/TN (%)	>= 95% w in 10 hrs			75.00%	12				NO
B.1.7.9	O-8	2W Analog Loop Non-Design/TN (%)	>= 95% w in 10 hrs			50.00%	2				NO
B.1.7.10	O-8	2W Analog Loop w/INP Design/TN (%)	>= 95% w in 10 hrs								
B.1.7.11	O-8	2W Analog Loop w/INP Non-Design/TN (%)	>= 95% w in 10 hrs								
B.1.7.12	O-8	2W Analog Loop w/LNP Design/TN (%)	>= 95% w in 10 hrs			90.00%	30				NO
B.1.7.13	O-8	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95% w in 10 hrs								
B.1.7.14	O-8	Other Design/TN (%)	>= 95% w in 10 hrs								
B.1.7.15	O-8	Other Non-Design/TN (%)	>= 95% w in 10 hrs			91.43%	35				NO
B.1.7.16	O-8	INP Standalone/TN (%)	>= 95% w in 10 hrs								
B.1.7.17	O-8	LNP Standalone/TN (%)	>= 95% w in 10 hrs			93.10%	58				NO
B.1.7.18	O-8	Digital Loop < DS1/TN (%)	>= 95% w in 10 hrs			80.00%	10				NO
B.1.7.19	O-8	Digital Loop >= DS1/TN (%)	>= 95% w in 10 hrs			96.00%	25				YES
B.1.7.20	O-8	EELs/TN (%)	>= 95% w in 10 hrs								
B.1.7.21	O-8	Line Splitting/TN (%)	>= 95% w in 10 hrs								

Reject Interval - Non-Mechanized

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.8.1	O-8	Switch Ports/TN (%)	>= 95% w in 24 hrs								
B.1.8.2	O-8	Local Interoffice Transport/TN (%)	>= 95% w in 24 hrs			100.00%	6				
B.1.8.3	O-8	Loop + Port Combinations/TN (%)	>= 95% w in 24 hrs			98.89%	270				YES
B.1.8.4	O-8	Combo Other/TN (%)	>= 95% w in 24 hrs			92.86%	14				YES
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% w in 24 hrs			100.00%	10				NO
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/TN (%)	>= 95% w in 24 hrs			100.00%	3				YES
B.1.8.7	O-8	Line Sharing/TN (%)	>= 95% w in 24 hrs			100.00%	1				YES
B.1.8.8	O-8	2W Analog Loop Design/TN (%)	>= 95% w in 24 hrs			83.33%	6				YES
B.1.8.9	O-8	2W Analog Loop Non-Design/TN (%)	>= 95% w in 24 hrs			100.00%	3				NO
B.1.8.10	O-8	2W Analog Loop w/INP Design/TN (%)	>= 95% w in 24 hrs								YES
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/TN (%)	>= 95% w in 24 hrs								
B.1.8.12	O-8	2W Analog Loop w/LNP Design/TN (%)	>= 95% w in 24 hrs			100.00%	6				
B.1.8.13	O-8	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95% w in 24 hrs								YES
B.1.8.14	O-8	Other Design/TN (%)	>= 95% w in 24 hrs								
B.1.8.15	O-8	Other Non-Design/TN (%)	>= 95% w in 24 hrs								
B.1.8.16	O-8	INP Standalone/TN (%)	>= 95% w in 24 hrs			98.11%	159				
B.1.8.17	O-8	LNP Standalone/TN (%)	>= 95% w in 24 hrs			100.00%	6				YES
B.1.8.18	O-8	Digital Loop < DS1/TN (%)	>= 95% w in 24 hrs			96.36%	55				YES
B.1.8.19	O-8	Digital Loop >= DS1/TN (%)	>= 95% w in 24 hrs			100.00%	13				YES
B.1.8.20	O-8	EELs/TN (%)	>= 95% w in 24 hrs			100.00%	31				YES
B.1.8.21	O-8	Line Splitting/TN (%)	>= 95% w in 24 hrs			100.00%	8				YES
		FOC Timeliness - Mechanized									
B.1.9.1	O-9	Switch Ports/TN (%)	>= 95% w in 3 hrs								
B.1.9.2	O-9	Local Interoffice Transport/TN (%)	>= 95% w in 3 hrs								
B.1.9.3	O-9	Loop + Port Combinations/TN (%)	>= 95% w in 3 hrs			99.29%	24,617				
B.1.9.4	O-9	Combo Other/TN (%)	>= 95% w in 3 hrs								YES
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% w in 3 hrs			91.72%	169				
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/TN (%)	>= 95% w in 3 hrs			95.50%	111				NO
B.1.9.7	O-9	Line Sharing/TN (%)	>= 95% w in 3 hrs			99.36%	314				YES
B.1.9.8	O-9	2W Analog Loop Design/TN (%)	>= 95% w in 3 hrs			99.55%	444				YES
B.1.9.9	O-9	2W Analog Loop Non-Design/TN (%)	>= 95% w in 3 hrs			100.00%	30				YES
B.1.9.10	O-9	2W Analog Loop w/INP Design/TN (%)	>= 95% w in 3 hrs								YES
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/TN (%)	>= 95% w in 3 hrs								
B.1.9.12	O-9	2W Analog Loop w/LNP Design/TN (%)	>= 95% w in 3 hrs			66.67%	3				
B.1.9.13	O-9	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95% w in 3 hrs								NO
B.1.9.14	O-9	Other Design/TN (%)	>= 95% w in 3 hrs								
B.1.9.15	O-9	Other Non-Design/TN (%)	>= 95% w in 3 hrs								
B.1.9.16	O-9	INP Standalone/TN (%)	>= 95% w in 3 hrs			100.00%	410				
B.1.9.17	O-9	LNP Standalone/TN (%)	>= 95% w in 3 hrs								YES
B.1.9.18	O-9	Digital Loop < DS1/TN (%)	>= 95% w in 3 hrs			99.64%	277				
B.1.9.19	O-9	Digital Loop >= DS1/TN (%)	>= 95% w in 3 hrs			96.86%	223				YES
B.1.9.20	O-9	EELs/TN (%)	>= 95% w in 3 hrs			94.38%	249				YES
B.1.9.21	O-9	Line Splitting/TN (%)	>= 95% w in 3 hrs			100.00%	1				NO
		FOC Timeliness - Partially Mechanized - 10 hours									YES
B.1.12.1	O-9	Switch Ports/TN (%)	>= 95% w in 10 hrs								
B.1.12.2	O-9	Local Interoffice Transport/TN (%)	>= 95% w in 10 hrs								
B.1.12.3	O-9	Loop + Port Combinations/TN (%)	>= 95% w in 10 hrs			94.38%	3,129				
B.1.12.4	O-9	Combo Other/TN (%)	>= 95% w in 10 hrs								NO
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% w in 10 hrs			84.62%	26				
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/TN (%)	>= 95% w in 10 hrs			88.89%	9				NO
B.1.12.7	O-9	Line Sharing/TN (%)	>= 95% w in 10 hrs			93.75%	48				NO
B.1.12.8	O-9	2W Analog Loop Design/TN (%)	>= 95% w in 10 hrs			95.00%	60				NO
B.1.12.9	O-9	2W Analog Loop Non-Design/TN (%)	>= 95% w in 10 hrs			92.86%	14				YES
B.1.12.10	O-9	2W Analog Loop w/INP Design/TN (%)	>= 95% w in 10 hrs								NO
B.1.12.11	O-9	2W Analog Loop w/INP Non-Design/TN (%)	>= 95% w in 10 hrs								
B.1.12.12	O-9	2W Analog Loop w/LNP Design/TN (%)	>= 95% w in 10 hrs			62.50%	80				
B.1.12.13	O-9	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95% w in 10 hrs								NO
B.1.12.14	O-9	Other Design/TN (%)	>= 95% w in 10 hrs								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.12.15	O-9	Other Non-Design/TN (%)	>= 95% w in 10 hrs			98.33%	60				YES
B.1.12.16	O-9	INP Standalone/TN (%)	>= 95% w in 10 hrs								
B.1.12.17	O-9	LNP Standalone/TN (%)	>= 95% w in 10 hrs			96.64%	119				YES
B.1.12.18	O-9	Digital Loop < DS1/TN (%)	>= 95% w in 10 hrs			96.30%	27				YES
B.1.12.19	O-9	Digital Loop >= DS1/TN (%)	>= 95% w in 10 hrs			89.26%	149				NO
B.1.12.20	O-9	EELs/TN (%)	>= 95% w in 10 hrs			85.71%	7				NO
B.1.12.21	O-9	Line Splitting/TN (%)	>= 95% w in 10 hrs								
		FOC Timeliness - Non-Mechanized									
B.1.13.1	O-9	Switch Ports/TN (%)	>= 95% w in 24 hrs								
B.1.13.2	O-9	Local Interoffice Transport/TN (%)	>= 95% w in 24 hrs			100.00%	11				
B.1.13.3	O-9	Loop + Port Combinations/TN (%)	>= 95% w in 24 hrs			94.51%	346				YES
B.1.13.4	O-9	Combo Other/TN (%)	>= 95% w in 24 hrs			92.86%	14				NO
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% w in 24 hrs			100.00%	40				NO
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/TN (%)	>= 95% w in 24 hrs			100.00%	6				YES
B.1.13.7	O-9	Line Sharing/TN (%)	>= 95% w in 24 hrs			100.00%	15				YES
B.1.13.8	O-9	2W Analog Loop Design/TN (%)	>= 95% w in 24 hrs			90.91%	11				YES
B.1.13.9	O-9	2W Analog Loop Non-Design/TN (%)	>= 95% w in 24 hrs			100.00%	10				NO
B.1.13.10	O-9	2W Analog Loop w/INP Design/TN (%)	>= 95% w in 24 hrs								YES
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/TN (%)	>= 95% w in 24 hrs								
B.1.13.12	O-9	2W Analog Loop w/LNP Design/TN (%)	>= 95% w in 24 hrs			100.00%	10				
B.1.13.13	O-9	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95% w in 24 hrs								YES
B.1.13.14	O-9	Other Design/TN (%)	>= 95% w in 24 hrs								
B.1.13.15	O-9	Other Non-Design/TN (%)	>= 95% w in 24 hrs								
B.1.13.16	O-9	INP Standalone/TN (%)	>= 95% w in 24 hrs			98.95%	380				YES
B.1.13.17	O-9	LNP Standalone/TN (%)	>= 95% w in 24 hrs			92.31%	13				NO
B.1.13.18	O-9	Digital Loop < DS1/TN (%)	>= 95% w in 24 hrs			99.50%	202				YES
B.1.13.19	O-9	Digital Loop >= DS1/TN (%)	>= 95% w in 24 hrs			100.00%	45				YES
B.1.13.20	O-9	EELs/TN (%)	>= 95% w in 24 hrs			95.65%	46				YES
B.1.13.21	O-9	Line Splitting/TN (%)	>= 95% w in 24 hrs			90.48%	21				NO
		FOC & Reject Response Completeness - Mechanized									
B.1.14.1.1	O-11	Switch Ports/EDI/TN (%)	>= 95%								
B.1.14.1.2	O-11	Switch Ports/TAG/TN (%)	>= 95%								
B.1.14.2.1	O-11	Local Interoffice Transport/EDI/TN (%)	>= 95%								
B.1.14.2.2	O-11	Local Interoffice Transport/TAG/TN (%)	>= 95%								
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/TN (%)	>= 95%			99.98%	22,355				
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/TN (%)	>= 95%			99.65%	6,607				YES
B.1.14.4.1	O-11	Combo Other/EDI/TN (%)	>= 95%								YES
B.1.14.4.2	O-11	Combo Other/TAG/TN (%)	>= 95%								
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/TN (%)	>= 95%			93.98%	216				
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/TN (%)	>= 95%			100.00%	23				NO
B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/TN (%)	>= 95%			84.50%	129				YES
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/TN (%)	>= 95%			82.35%	17				NO
B.1.14.7.1	O-11	Line Sharing/EDI/TN (%)	>= 95%			100.00%	273				NO
B.1.14.7.2	O-11	Line Sharing/TAG/TN (%)	>= 95%			99.41%	169				YES
B.1.14.8.1	O-11	2W Analog Loop Design/EDI/TN (%)	>= 95%			99.12%	342				YES
B.1.14.8.2	O-11	2W Analog Loop Design/TAG/TN (%)	>= 95%			99.36%	156				YES
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/TN (%)	>= 95%								YES
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAG/TN (%)	>= 95%			100.00%	31				
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDI/TN (%)	>= 95%								YES
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAG/TN (%)	>= 95%								
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/TN (%)	>= 95%								
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/TN (%)	>= 95%								
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDI/TN (%)	>= 95%								
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/TN (%)	>= 95%			85.71%	7				NO
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/TN (%)	>= 95%			50.00%	2				NO
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/TN (%)	>= 95%								
B.1.14.14.1	O-11	Other Design/EDI/TN (%)	>= 95%								
B.1.14.14.2	O-11	Other Design/TAG/TN (%)	>= 95%								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.14.15.1	O-11	Other Non-Design/EDI/TN (%)	>= 95%			100.00%	314				YES
B.1.14.15.2	O-11	Other Non-Design/TAG/TN (%)	>= 95%			98.65%	148				YES
B.1.14.16.1	O-11	INP Standalone/EDI/TN (%)	>= 95%								
B.1.14.16.2	O-11	INP Standalone/TAG/TN (%)	>= 95%								
B.1.14.17.1	O-11	LNP Standalone/EDI/TN (%)	>= 95%			100.00%	250				
B.1.14.17.2	O-11	LNP Standalone/TAG/TN (%)	>= 95%			100.00%	38				YES
B.1.14.18.1	O-11	Digital Loop < DS1/EDI/TN (%)	>= 95%			88.81%	277				YES
B.1.14.18.2	O-11	Digital Loop < DS1/TAG/TN (%)	>= 95%			87.50%	24				NO
B.1.14.19.1	O-11	Digital Loop >= DS1/EDI/TN (%)	>= 95%			96.11%	180				NO
B.1.14.19.2	O-11	Digital Loop >= DS1/TAG/TN (%)	>= 95%			100.00%	123				YES
B.1.14.20.1	O-11	EELs/EDI/TN (%)	>= 95%			100.00%	2				YES
B.1.14.20.2	O-11	EELs/TAG/TN (%)	>= 95%								YES
B.1.14.21.1	O-11	Line Splitting/EDI/TN (%)	>= 95%								
B.1.14.21.2	O-11	Line Splitting/TAG/TN (%)	>= 95%								

FOC & Reject Response Completeness - Partially Mechanized

B.1.15.1.1	O-11	Switch Ports/EDI/TN (%)	>= 95%								
B.1.15.1.2	O-11	Switch Ports/TAG/TN (%)	>= 95%								
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/TN (%)	>= 95%								
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/TN (%)	>= 95%								
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/TN (%)	>= 95%			99.96%	2,402				
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/TN (%)	>= 95%			99.88%	1,718				YES
B.1.15.4.1	O-11	Combo Other/EDI/TN (%)	>= 95%								YES
B.1.15.4.2	O-11	Combo Other/TAG/TN (%)	>= 95%								
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/TN (%)	>= 95%			100.00%	27				
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/TN (%)	>= 95%								YES
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/TN (%)	>= 95%			94.44%	18				
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/TN (%)	>= 95%			100.00%	1				NO
B.1.15.7.1	O-11	Line Sharing/EDI/TN (%)	>= 95%			100.00%	21				YES
B.1.15.7.2	O-11	Line Sharing/TAG/TN (%)	>= 95%			100.00%	37				YES
B.1.15.8.1	O-11	2W Analog Loop Design/EDI/TN (%)	>= 95%			100.00%	42				YES
B.1.15.8.2	O-11	2W Analog Loop Design/TAG/TN (%)	>= 95%			95.83%	24				YES
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/TN (%)	>= 95%								YES
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/TN (%)	>= 95%			93.75%	16				
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/TN (%)	>= 95%								NO
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAG/TN (%)	>= 95%								
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/TN (%)	>= 95%								
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/TN (%)	>= 95%								
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/TN (%)	>= 95%								
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/TN (%)	>= 95%			100.00%	45				
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/TN (%)	>= 95%			100.00%	57				YES
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/TN (%)	>= 95%								YES
B.1.15.14.1	O-11	Other Design/EDI/TN (%)	>= 95%								
B.1.15.14.2	O-11	Other Design/TAG/TN (%)	>= 95%								
B.1.15.15.1	O-11	Other Non-Design/EDI/TN (%)	>= 95%								
B.1.15.15.2	O-11	Other Non-Design/TAG/TN (%)	>= 95%								
B.1.15.16.1	O-11	INP Standalone/EDI/TN (%)	>= 95%			97.78%	45				
B.1.15.16.2	O-11	INP Standalone/TAG/TN (%)	>= 95%			100.00%	47				YES
B.1.15.17.1	O-11	LNP Standalone/EDI/TN (%)	>= 95%								YES
B.1.15.17.2	O-11	LNP Standalone/TAG/TN (%)	>= 95%								
B.1.15.18.1	O-11	Digital Loop < DS1/EDI/TN (%)	>= 95%			100.00%	151				
B.1.15.18.2	O-11	Digital Loop < DS1/TAG/TN (%)	>= 95%			100.00%	20				YES
B.1.15.19.1	O-11	Digital Loop >= DS1/EDI/TN (%)	>= 95%			97.30%	37				YES
B.1.15.19.2	O-11	Digital Loop >= DS1/TAG/TN (%)	>= 95%			100.00%	1				YES
B.1.15.20.1	O-11	EELs/EDI/TN (%)	>= 95%			97.87%	94				YES
B.1.15.20.2	O-11	EELs/TAG/TN (%)	>= 95%			100.00%	73				YES
B.1.15.21.1	O-11	Line Splitting/EDI/TN (%)	>= 95%			100.00%	7				YES
B.1.15.21.2	O-11	Line Splitting/TAG/TN (%)	>= 95%								YES
			>= 95%								
			>= 95%								

FOC & Reject Response Completeness - Non-Mechanized

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.16.1	O-11	Switch Ports/TN (%)	>= 95%								
B.1.16.2	O-11	Local Interoffice Transport/TN (%)	>= 95%			100.00%	17				
B.1.16.3	O-11	Loop + Port Combinations/TN (%)	>= 95%			93.93%	643				YES
B.1.16.4	O-11	Combo Other/TN (%)	>= 95%			96.43%	28				NO
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95%			92.59%	54				YES
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/TN (%)	>= 95%			100.00%	9				NO
B.1.16.7	O-11	Line Sharing/TN (%)	>= 95%			100.00%	16				YES
B.1.16.8	O-11	2W Analog Loop Design/TN (%)	>= 95%			84.21%	19				YES
B.1.16.9	O-11	2W Analog Loop Non-Design/TN (%)	>= 95%			92.86%	14				NO
B.1.16.10	O-11	2W Analog Loop w/INP Design/TN (%)	>= 95%								NO
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/TN (%)	>= 95%								
B.1.16.12	O-11	2W Analog Loop w/LNP Design/TN (%)	>= 95%								
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95%			100.00%	15				YES
B.1.16.14	O-11	Other Design/TN (%)	>= 95%								
B.1.16.15	O-11	Other Non-Design/TN (%)	>= 95%								
B.1.16.16	O-11	INP Standalone/TN (%)	>= 95%			99.07%	539				YES
B.1.16.17	O-11	LNP Standalone/TN (%)	>= 95%			90.00%	20				NO
B.1.16.18	O-11	Digital Loop < DS1/TN (%)	>= 95%			98.09%	262				YES
B.1.16.19	O-11	Digital Loop >= DS1/TN (%)	>= 95%			93.55%	62				NO
B.1.16.20	O-11	EELs/TN (%)	>= 95%			98.70%	77				YES
B.1.16.21	O-11	Line Splitting/TN (%)	>= 95%			93.55%	31				NO

Unbundled Network Elements - Provisioning

Order Completion Interval

B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/TN (days)	R&B (POTS)	5.47	14,090			6.570			
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	0.93	322,438			1.160			
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	11.36	44			12.920			
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	0.67	2			0.471			
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice	17.38	512			11.408			
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	R&B	5.46	14,381	3.65	363	6.616	0.35161	5.1504	YES
B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	R&B	0.93	324,870	0.89	7,238	1.202	0.01428	2.9824	YES
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	R&B	0.33	163,818	0.33	3,294	0.000	0.00000		YES
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	R&B	1.54	161,052	1.36	3,944	1.475	0.02377	7.8837	YES
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	R&B	10.43	58	4.00	2	12.306	8.85021	0.7267	YES
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	R&B	2.28	34	3.00	2	2.684	1.95323	-0.3664	YES
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	R&B	0.33	11			0.000			
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	R&B	3.22	23	3.00	2	2.828	2.08463	0.1043	YES
B.2.1.4.1.1	P-4	Combo Other/<10 circuits/Dispatch/TN (days)	R&B&D - Disp	7.47	15,504	12.88	8	19.346	6.84159	-0.7894	YES
B.2.1.4.1.4	P-4	Combo Other/<10 circuits/Dispatch In/TN (days)	R&B&D - Disp	7.47	15,504			19.346			
B.2.1.4.2.1	P-4	Combo Other/>=10 circuits/Dispatch/TN (days)	R&B&D - Disp	19.48	185			18.535			
B.2.1.4.2.4	P-4	Combo Other/>=10 circuits/Dispatch In/TN (days)	R&B&D - Disp	19.48	185			18.535			
B.2.1.5.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/TN (days)	ISDN - BRI	79.24	215	11.28	43	122.597	20.48025	3.3183	YES
B.2.1.5.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/TN (days)	ISDN - BRI	14.82	379			57.825			
B.2.1.5.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/TN (days)	ISDN - BRI			13.00	1				
B.2.1.5.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/TN (days)	ISDN - BRI	0.33	1			0.000			
B.2.1.5.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/TN (days)	ISDN - BRI								
B.2.1.5.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/TN (days)	ISDN - BRI								
B.2.1.6.3.1	P-4	Line Sharing/<6 circuits/Dispatch/TN (days)	ADSL to Retail	2.61	1,925	2.58	12	1.640	0.47497	0.0588	YES
B.2.1.6.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/TN (days)	ADSL to Retail	2.39	3,027	2.51	224	0.640	0.04434	-2.7928	NO
B.2.1.6.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/TN (days)	ADSL to Retail	2.50	2			0.707			
B.2.1.6.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/TN (days)	ADSL to Retail								
B.2.1.6.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/TN (days)	ADSL to Retail								
B.2.1.6.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/TN (days)	ADSL to Retail								
B.2.1.7.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	5.46	14,381	4.73	51	6.616	0.92807	0.7876	YES
B.2.1.7.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	5.46	14,381			6.616			

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.1.7.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	10.43	58			12.306			
B.2.1.7.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	10.43	58			12.306			
B.2.1.8.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	5.47	14,090	3.44	9	6.570	2.19060	0.9253	YES
B.2.1.8.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.54	159,152			1.411			
B.2.1.8.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	11.36	44			12.920			
B.2.1.8.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.00	1			0.000			
B.2.1.9.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	5.46	14,381			6.616			
B.2.1.9.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	5.46	14,381			6.616			
B.2.1.9.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	10.43	58			12.306			
B.2.1.9.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	10.43	58			12.306			
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	5.47	14,090			6.570			
B.2.1.10.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.54	159,152			1.411			
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	11.36	44			12.920			
B.2.1.10.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.00	1			0.000			
B.2.1.11.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	5.46	14,381	5.38	24	6.616	1.35162	0.0603	YES
B.2.1.11.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	5.46	14,381			6.616			
B.2.1.11.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	10.43	58			12.306			
B.2.1.11.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	10.43	58			12.306			
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	5.47	14,090			6.570			
B.2.1.12.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.54	159,152			1.411			
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	11.36	44			12.920			
B.2.1.12.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.00	1			0.000			
B.2.1.13.1.1	P-4	Other Design/<10 circuits/Dispatch/TN (days)	Design	33.32	1,123			62.368			
B.2.1.13.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/TN (days)	Design	25.84	299			63.431			
B.2.1.13.2.1	P-4	Other Design/>=10 circuits/Dispatch/TN (days)	Design	23.61	127			19.451			
B.2.1.13.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Design	18.27	11			21.261			
B.2.1.14.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/TN (days)	R&B	5.46	14,381			6.616			
B.2.1.14.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	R&B	0.93	324,870			1.202			
B.2.1.14.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/TN (days)	R&B	10.43	58			12.306			
B.2.1.14.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	R&B	2.28	34			2.684			
B.2.1.15.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/TN (days)	R&B (POTS)	5.47	14,090			6.570			
B.2.1.15.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	0.93	322,438	0.33	1	1.160	1.16036	0.5132	YES
B.2.1.15.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	11.36	44			12.920			
B.2.1.15.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	0.67	2			0.471			
B.2.1.16.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	R&B (POTS)	5.47	14,090			6.570			
B.2.1.16.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	0.93	322,438	0.54	466	1.160	0.05379	7.1620	YES
B.2.1.16.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	11.36	44			12.920			
B.2.1.16.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	0.67	2			0.471			
B.2.1.17.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Digital Loop < DS1	10.59	2,261	7.86	94	44.009	4.63255	0.5884	YES
B.2.1.17.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Digital Loop < DS1	3.95	3,748			18.913			
B.2.1.17.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Digital Loop < DS1	2.50	2			0.707			
B.2.1.17.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Digital Loop < DS1								
B.2.1.18.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Digital Loop >= DS1	15.40	354	6.38	153	25.051	2.42375	3.7212	YES
B.2.1.18.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Digital Loop >= DS1	4.48	278			10.724			
B.2.1.18.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Digital Loop >= DS1	32.01	50			16.550			
B.2.1.18.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Digital Loop >= DS1	3.95	20			4.755			
B.2.1.19.1.1	P-4	Line Splitting/<10 circuits/Dispatch/TN (days)	ADSL to Retail	2.61	1,932			1.644			
B.2.1.19.1.2	P-4	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	ADSL to Retail	2.39	3,039			0.654			
B.2.1.19.2.1	P-4	Line Splitting/>=10 circuits/Dispatch/TN (days)	ADSL to Retail	2.50	2			0.707			
B.2.1.19.2.2	P-4	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	ADSL to Retail								
B.2.1.20.1.1	P-4	EELs/<10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice	17.38	512	11.31	26	11.408	2.29342	2.6464	YES
B.2.1.20.1.2	P-4	EELs/<10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.1.20.2.1	P-4	EELs/>=10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.1.20.2.2	P-4	EELs/>=10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								

Average Order Completion and Completion Notice Interval - Mechanized

B.2.2.1.1.1	P-4A	Switch Ports/<10 circuits/Dispatch/TN (days)	R&B (POTS)	5.42	11,936			4.228			
B.2.2.1.1.2	P-4A	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	1.15	318,304			1.128			
B.2.2.1.2.1	P-4A	Switch Ports/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	8.66	32			8.016			
B.2.2.1.2.2	P-4A	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	0.71	2			0.529			

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.2.2.1.1	P-4A	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice	16.03	174			7.656			
B.2.2.2.1.2	P-4A	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.2.2.2.1	P-4A	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.2.2.2.2	P-4A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.2.3.1.1	P-4A	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	R&B	5.40	12,190	3.87	249	4.233	0.27098	5.6592	YES
B.2.2.3.1.2	P-4A	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	R&B	1.15	320,701	1.09	6,863	1.138	0.01388	4.3935	YES
B.2.2.3.1.3	P-4A	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	R&B	0.42	162,021	0.35	3,021	0.471	0.00865	7.0328	YES
B.2.2.3.1.4	P-4A	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	R&B	1.90	158,680	1.67	3,842	1.128	0.01843	12.6951	YES
B.2.2.3.2.1	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	R&B	7.85	43	4.08	2	7.763	5.61574	0.6710	YES
B.2.2.3.2.2	P-4A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	R&B	2.11	32			2.501			
B.2.2.3.2.3	P-4A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	R&B	0.33	11			0.000			
B.2.2.3.2.4	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	R&B	3.05	21			2.653			
B.2.2.4.1.1	P-4A	Combo Other/<10 circuits/Dispatch/TN (days)	R&B&D - Disp	5.73	12,769			4.892			
B.2.2.4.1.4	P-4A	Combo Other/<10 circuits/Dispatch In/TN (days)	R&B&D - Disp	5.73	12,769			4.892			
B.2.2.4.2.1	P-4A	Combo Other/>=10 circuits/Dispatch/TN (days)	R&B&D - Disp	9.31	93			6.789			
B.2.2.4.2.4	P-4A	Combo Other/>=10 circuits/Dispatch In/TN (days)	R&B&D - Disp	9.31	93			6.789			
B.2.2.5.3.1	P-4A	UNE ISDN/<6 circuits/Dispatch/TN (days)	ISDN - BRI	15.93	113	11.99	37	7.723	1.46285	2.6951	YES
B.2.2.5.3.2	P-4A	UNE ISDN/<6 circuits/Non-Dispatch/TN (days)	ISDN - BRI	4.46	345			22.866			
B.2.2.5.4.1	P-4A	UNE ISDN/6-13 circuits/Dispatch/TN (days)	ISDN - BRI			13.91	1				
B.2.2.5.4.2	P-4A	UNE ISDN/6-13 circuits/Non-Dispatch/TN (days)	ISDN - BRI	0.33	1			0.000			
B.2.2.5.5.1	P-4A	UNE ISDN/>=14 circuits/Dispatch/TN (days)	ISDN - BRI								
B.2.2.5.5.2	P-4A	UNE ISDN/>=14 circuits/Non-Dispatch/TN (days)	ISDN - BRI								
B.2.2.6.3.1	P-4A	Line Sharing/<6 circuits/Dispatch/TN (days)	ADSL to Retail	3.16	1,877			1.594			
B.2.2.6.3.2	P-4A	Line Sharing/<6 circuits/Non-Dispatch/TN (days)	ADSL to Retail	2.72	2,989	3.72	4	0.733	0.36671	-2.7228	NO
B.2.2.6.4.1	P-4A	Line Sharing/6-13 circuits/Dispatch/TN (days)	ADSL to Retail	3.00	2			1.371			
B.2.2.6.4.2	P-4A	Line Sharing/6-13 circuits/Non-Dispatch/TN (days)	ADSL to Retail								
B.2.2.6.5.1	P-4A	Line Sharing/>=14 circuits/Dispatch/TN (days)	ADSL to Retail								
B.2.2.6.5.2	P-4A	Line Sharing/>=14 circuits/Non-Dispatch/TN (days)	ADSL to Retail								
B.2.2.7.1.1	P-4A	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	5.40	12,190	6.26	41	4.233	0.66220	-1.3044	YES
B.2.2.7.1.2	P-4A	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	5.40	12,190			4.233			
B.2.2.7.2.1	P-4A	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	7.85	43			7.763			
B.2.2.7.2.2	P-4A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	7.85	43			7.763			
B.2.2.8.1.1	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	5.42	11,936	4.17	8	4.228	1.49537	0.8394	YES
B.2.2.8.1.4	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.90	156,813			1.111			
B.2.2.8.2.1	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	8.66	32			8.016			
B.2.2.8.2.4	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.08	1			0.000			
B.2.2.9.1.1	P-4A	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	5.40	12,190			4.233			
B.2.2.9.1.2	P-4A	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	5.40	12,190			4.233			
B.2.2.9.2.1	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	7.85	43			7.763			
B.2.2.9.2.2	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	7.85	43			7.763			
B.2.2.10.1.1	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	5.42	11,936			4.228			
B.2.2.10.1.4	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.90	156,813			1.111			
B.2.2.10.2.1	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	8.66	32			8.016			
B.2.2.10.2.4	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.08	1			0.000			
B.2.2.11.1.1	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	5.40	12,190	4.94	16	4.233	1.05895	0.4337	YES
B.2.2.11.1.2	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	5.40	12,190			4.233			
B.2.2.11.2.1	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	7.85	43			7.763			
B.2.2.11.2.2	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	7.85	43			7.763			
B.2.2.12.1.1	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	5.42	11,936			4.228			
B.2.2.12.1.4	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.90	156,813			1.111			
B.2.2.12.2.1	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	8.66	32			8.016			
B.2.2.12.2.4	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.08	1			0.000			
B.2.2.13.1.1	P-4A	Other Design/<10 circuits/Dispatch/TN (days)	Design	12.73	579			9.969			
B.2.2.13.1.2	P-4A	Other Design/<10 circuits/Non-Dispatch/TN (days)	Design	11.80	221			28.289			
B.2.2.13.2.1	P-4A	Other Design/>=10 circuits/Dispatch/TN (days)	Design	10.57	50			5.603			
B.2.2.13.2.2	P-4A	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Design	12.87	6			9.521			
B.2.2.14.1.1	P-4A	Other Non-Design/<10 circuits/Dispatch/TN (days)	R&B	5.40	12,190			4.233			
B.2.2.14.1.2	P-4A	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	R&B	1.15	320,701			1.138			
B.2.2.14.2.1	P-4A	Other Non-Design/>=10 circuits/Dispatch/TN (days)	R&B	7.85	43			7.763			

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.2.14.2.2	P-4A	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	R&B	2.11	32			2.501			
B.2.2.15.1.1	P-4A	INP (Standalone)/<10 circuits/Dispatch/TN (days)	R&B (POTS)	5.42	11,936			4.228			
B.2.2.15.1.2	P-4A	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	1.15	318,304	0.33	1	1.128	1.12831	0.7220	YES
B.2.2.15.2.1	P-4A	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	8.66	32			8.016			
B.2.2.15.2.2	P-4A	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	0.71	2			0.529			
B.2.2.16.1.1	P-4A	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	R&B (POTS)	5.42	11,936			4.228			
B.2.2.16.1.2	P-4A	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	1.15	318,304	0.75	297	1.128	0.06550	6.0331	YES
B.2.2.16.2.1	P-4A	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	8.66	32			8.016			
B.2.2.16.2.2	P-4A	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	0.71	2			0.529			
B.2.2.17.1.1	P-4A	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Digital Loop < DS1	4.13	2,057	9.11	69	4.257	0.52106	-9.5514	NO
B.2.2.17.1.2	P-4A	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Digital Loop < DS1	3.04	3,641			7.275			
B.2.2.17.2.1	P-4A	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Digital Loop < DS1	3.00	2			1.371			
B.2.2.17.2.2	P-4A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Digital Loop < DS1								
B.2.2.18.1.1	P-4A	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Digital Loop >= DS1	6.75	205	7.14	134	8.505	0.94479	-0.4165	YES
B.2.2.18.1.2	P-4A	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Digital Loop >= DS1	3.03	256			5.739			
B.2.2.18.2.1	P-4A	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Digital Loop >= DS1	6.06	3			9.315			
B.2.2.18.2.2	P-4A	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Digital Loop >= DS1	3.08	18			3.003			
B.2.2.19.1.1	P-4A	Line Splitting/<10 circuits/Dispatch/TN (days)	ADSL to Retail	3.15	1,884			1.600			
B.2.2.19.1.2	P-4A	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	ADSL to Retail	2.72	3,000			0.741			
B.2.2.19.2.1	P-4A	Line Splitting/>=10 circuits/Dispatch/TN (days)	ADSL to Retail	3.00	2			1.371			
B.2.2.19.2.2	P-4A	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	ADSL to Retail								
B.2.2.20.1.1	P-4A	EELs/<10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice	16.03	174	13.47	3	7.656	4.45788	0.5748	YES
B.2.2.20.1.2	P-4A	EELs/<10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.2.20.2.1	P-4A	EELs/>=10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.2.20.2.2	P-4A	EELs/>=10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								

Average Order Completion and Completion Notice Interval - Non-Mechanized

B.2.3.1.1.1	P-4A	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.1.1.2	P-4A	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.1.2.1	P-4A	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.1.2.2	P-4A	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.2.1.1	P-4A	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.2.1.2	P-4A	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.2.2.1	P-4A	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.2.2.2	P-4A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.3.1.1	P-4A	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.3.1.2	P-4A	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.73	83				Diagnostic
B.2.3.3.1.3	P-4A	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			1.43	195				Diagnostic
B.2.3.3.1.4	P-4A	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			0.80	144				Diagnostic
B.2.3.3.2.1	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic			3.20	51				Diagnostic
B.2.3.3.2.2	P-4A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.3.2.3	P-4A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic			5.41	2				Diagnostic
B.2.3.3.2.4	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.4.1.1	P-4A	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic			5.41	2				Diagnostic
B.2.3.4.1.4	P-4A	Combo Other/<10 circuits/Dispatch In/TN (days)	Diagnostic			14.47	5				Diagnostic
B.2.3.4.2.1	P-4A	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.4.2.4	P-4A	Combo Other/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.5.3.1	P-4A	UNE ISDN/<6 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.5.3.2	P-4A	UNE ISDN/<6 circuits/Non-Dispatch/TN (days)	Diagnostic			8.65	3				Diagnostic
B.2.3.5.4.1	P-4A	UNE ISDN/6-13 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.5.4.2	P-4A	UNE ISDN/6-13 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.5.5.1	P-4A	UNE ISDN/>=14 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.5.5.2	P-4A	UNE ISDN/>=14 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.6.3.1	P-4A	Line Sharing/<6 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.6.3.2	P-4A	Line Sharing/<6 circuits/Non-Dispatch/TN (days)	Diagnostic			3.02	12				Diagnostic
B.2.3.6.4.1	P-4A	Line Sharing/6-13 circuits/Dispatch/TN (days)	Diagnostic			3.02	216				Diagnostic
B.2.3.6.4.2	P-4A	Line Sharing/6-13 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.6.5.1	P-4A	Line Sharing/>=14 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.6.5.2	P-4A	Line Sharing/>=14 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.7.1.1	P-4A	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic			6.35	5				Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.3.7.1.2	P-4A	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.7.2.1	P-4A	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.7.2.2	P-4A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.8.1.1	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.8.1.4	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.8.2.1	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.8.2.4	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.9.1.1	P-4A	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.9.1.2	P-4A	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.9.2.1	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.9.2.2	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.10.1.1	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.10.1.4	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.10.2.1	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.10.2.4	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.11.1.1	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.11.1.2	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.11.2.1	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic			8.19	5				Diagnostic
B.2.3.11.2.2	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.12.1.1	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.12.1.4	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.12.2.1	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.12.2.4	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.13.1.1	P-4A	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.13.1.2	P-4A	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.13.2.1	P-4A	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.13.2.2	P-4A	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.14.1.1	P-4A	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.14.1.2	P-4A	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.14.2.1	P-4A	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.14.2.2	P-4A	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.15.1.1	P-4A	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.15.1.2	P-4A	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.15.2.1	P-4A	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.15.2.2	P-4A	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.16.1.1	P-4A	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.16.1.2	P-4A	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.16.2.1	P-4A	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.16.2.2	P-4A	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.64	168				Diagnostic
B.2.3.17.1.1	P-4A	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.17.1.2	P-4A	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.17.2.1	P-4A	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic			6.98	15				Diagnostic
B.2.3.17.2.2	P-4A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.18.1.1	P-4A	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.18.1.2	P-4A	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.18.2.1	P-4A	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic			8.88	8				Diagnostic
B.2.3.18.2.2	P-4A	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.19.1.1	P-4A	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.19.1.2	P-4A	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.19.2.1	P-4A	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.19.2.2	P-4A	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.20.1.1	P-4A	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.20.1.2	P-4A	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.20.2.1	P-4A	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic			12.88	20				Diagnostic
B.2.3.20.2.2	P-4A	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Order Completion Interval within X days	Diagnostic								Diagnostic
B.2.4.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/TN (days)	<= 12 days								
B.2.4.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/TN (days)	<= 5 days			4.78	63				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Average Order Completion and Completion Notice Interval - Mechanized										
B.2.5.1	P-4A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/TN (days)	<= 12 days								
B.2.5.2	P-4A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/TN (days)	<= 5 days			5.49	43				NO
	Average Order Completion and Completion Notice Interval - Non-Mechanized										
B.2.6.1	P-4A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/TN (days)	<= 12 days								
B.2.6.2	P-4A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/TN (days)	<= 5 days			6.57	12				NO
	Held Orders										
B.2.7.1.1.1.1	P-1	Switch Ports/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	10.24	102			6.914			
B.2.7.1.1.1.2	P-1	Switch Ports/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.1.1.3	P-1	Switch Ports/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	3.43	7			2.637			
B.2.7.1.1.2.1	P-1	Switch Ports/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.1.2.2	P-1	Switch Ports/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.1.2.3	P-1	Switch Ports/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.2.1.1	P-1	Switch Ports/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.2.1.2	P-1	Switch Ports/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.2.1.3	P-1	Switch Ports/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.2.2.1	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.2.2.2	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.2.2.3	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	0.00	0						
B.2.7.2.1.1.1	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.7.2.1.1.2	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.7.2.1.1.3	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice	2.00	1			0.000			
B.2.7.2.1.2.1	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.7.2.1.2.2	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.7.2.1.2.3	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.7.2.2.1.1	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.2.2.1.2	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.2.2.1.3	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.2.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.2.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.2.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.3.1.1.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Facility/TN (days)	R&B	10.38	104	10.50	2	7.209	5.14607	-0.0243	YES
B.2.7.3.1.1.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Equipment/TN (days)	R&B	0.00	0	0.00	0				
B.2.7.3.1.1.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Other/TN (days)	R&B	3.43	7	2.00	1	2.637	2.81879	0.5068	YES
B.2.7.3.1.2.1	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.1.2.2	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.1.2.3	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.2.1.1	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.2.1.2	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.2.1.3	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.2.2.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.2.2.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.2.2.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.3.1.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.3.1.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.3.1.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.4.1.1	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.4.1.2	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.4.1.3	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.4.2.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.4.2.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.4.2.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.4.1.1.1	P-1	Combo Other/<10 circuits/Dispatch/Facility/TN (days)	R&B&D - Disp	11.23	111			11.874			
B.2.7.4.1.1.2	P-1	Combo Other/<10 circuits/Dispatch/Equipment/TN (days)	R&B&D - Disp								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.7.4.1.1.3	P-1	Combo Other/<10 circuits/Dispatch/Other/TN (days)	R&B&D - Disp	5.36	11			4.632			
B.2.7.4.1.2.1	P-1	Combo Other/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B&D - Disp	11.23	111			11.874			
B.2.7.4.1.2.2	P-1	Combo Other/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B&D - Disp								
B.2.7.4.1.2.3	P-1	Combo Other/<10 circuits/Non-Dispatch/Other/TN (days)	R&B&D - Disp	5.36	11			4.632			
B.2.7.4.2.1.1	P-1	Combo Other/>=10 circuits/Dispatch/Facility/TN (days)	R&B&D - Disp								
B.2.7.4.2.1.2	P-1	Combo Other/>=10 circuits/Dispatch/Equipment/TN (days)	R&B&D - Disp								
B.2.7.4.2.1.3	P-1	Combo Other/>=10 circuits/Dispatch/Other/TN (days)	R&B&D - Disp								
B.2.7.4.2.2.1	P-1	Combo Other/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B&D - Disp								
B.2.7.4.2.2.2	P-1	Combo Other/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B&D - Disp								
B.2.7.4.2.2.3	P-1	Combo Other/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B&D - Disp								
B.2.7.5.1.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	8.00	5	5.00	1	8.746	9.58123	0.3131	YES
B.2.7.5.1.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.5.1.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	1.50	2	0.00	0	0.707			YES
B.2.7.5.1.2.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.5.1.2.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.5.1.2.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.5.2.1.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	0.00	0						YES
B.2.7.5.2.1.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0						
B.2.7.5.2.1.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	0.00	0						
B.2.7.5.2.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail	0.00	0						
B.2.7.5.2.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0						
B.2.7.5.2.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail	0.00	0						
B.2.7.6.1.1.1	P-1	UNE ISDN/<10 circuits/Dispatch/Facility/TN (days)	ISDN - BRI	29.80	5	0.00	0	45.686			YES
B.2.7.6.1.1.2	P-1	UNE ISDN/<10 circuits/Dispatch/Equipment/TN (days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.7.6.1.1.3	P-1	UNE ISDN/<10 circuits/Dispatch/Other/TN (days)	ISDN - BRI	9.00	1	0.00	0	0.000			YES
B.2.7.6.1.2.1	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Facility/TN (days)	ISDN - BRI	17.14	7	0.00	0	23.155			YES
B.2.7.6.1.2.2	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.7.6.1.2.3	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Other/TN (days)	ISDN - BRI	5.00	1	0.00	0	0.000			YES
B.2.7.6.2.1.1	P-1	UNE ISDN/>=10 circuits/Dispatch/Facility/TN (days)	ISDN - BRI								
B.2.7.6.2.1.2	P-1	UNE ISDN/>=10 circuits/Dispatch/Equipment/TN (days)	ISDN - BRI								
B.2.7.6.2.1.3	P-1	UNE ISDN/>=10 circuits/Dispatch/Other/TN (days)	ISDN - BRI								
B.2.7.6.2.2.1	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Facility/TN (days)	ISDN - BRI								
B.2.7.6.2.2.2	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN - BRI								
B.2.7.6.2.2.3	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Other/TN (days)	ISDN - BRI								
B.2.7.7.1.1.1	P-1	Line Sharing/<10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	8.00	5	0.00	0	8.746			
B.2.7.7.1.1.2	P-1	Line Sharing/<10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.7.1.1.3	P-1	Line Sharing/<10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	1.50	2	2.00	1	0.707	0.86603	-0.5774	YES
B.2.7.7.1.2.1	P-1	Line Sharing/<10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.7.1.2.2	P-1	Line Sharing/<10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.7.1.2.3	P-1	Line Sharing/<10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.7.2.1.1	P-1	Line Sharing/>=10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	0.00	0						
B.2.7.7.2.1.2	P-1	Line Sharing/>=10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0						
B.2.7.7.2.1.3	P-1	Line Sharing/>=10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	0.00	0						
B.2.7.7.2.2.1	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail	0.00	0						
B.2.7.7.2.2.2	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0						
B.2.7.7.2.2.3	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail	0.00	0						
B.2.7.8.1.1.1	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	10.38	104	0.00	0	7.209			
B.2.7.8.1.1.2	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.8.1.1.3	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Other/TN (days)	R&B - Disp	3.43	7	0.00	0	2.637			YES
B.2.7.8.1.2.1	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	10.38	104	0.00	0	7.209			YES
B.2.7.8.1.2.2	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.8.1.2.3	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	3.43	7	0.00	0	2.637			YES
B.2.7.8.2.1.1	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.8.2.1.2	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.8.2.1.3	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Other/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.8.2.2.1	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.8.2.2.2	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.8.2.2.3	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.9.1.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	10.24	102	0.00	0	6.914			YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.7.9.1.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.9.1.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	3.43	7	0.00	0	2.637			YES
B.2.7.9.1.2.1	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.9.1.2.2	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.9.1.2.3	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.9.2.1.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.9.2.1.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.9.2.1.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.9.2.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.9.2.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.9.2.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.10.1.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	10.38	104			7.209			
B.2.7.10.1.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.1.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Other/TN (days)	R&B - Disp	3.43	7			2.637			
B.2.7.10.1.2.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	10.38	104			7.209			
B.2.7.10.1.2.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.1.2.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	3.43	7			2.637			
B.2.7.10.2.1.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.2.1.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.2.1.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Other/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.2.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.2.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.2.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	0.00	0						
B.2.7.11.1.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	10.24	102			6.914			
B.2.7.11.1.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.1.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	3.43	7			2.637			
B.2.7.11.1.2.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.1.2.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.1.2.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.2.1.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.2.1.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.2.1.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.2.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.2.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.2.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.12.1.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	10.38	104	0.00	0	7.209			YES
B.2.7.12.1.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.12.1.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Other/TN (days)	R&B - Disp	3.43	7	0.00	0	2.637			YES
B.2.7.12.1.2.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	10.38	104	0.00	0	7.209			YES
B.2.7.12.1.2.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.12.1.2.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	3.43	7	0.00	0	2.637			YES
B.2.7.12.2.1.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.12.2.1.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.12.2.1.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Other/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.12.2.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.12.2.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.12.2.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.13.1.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	10.24	102			6.914			
B.2.7.13.1.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.1.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	3.43	7			2.637			
B.2.7.13.1.2.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.1.2.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.1.2.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.2.1.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.2.1.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.2.1.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.2.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.2.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.2.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.7.14.1.1.1	P-1	Other Design/<10 circuits/Dispatch/Facility/TN (days)	Design	24.00	7			38.596			
B.2.7.14.1.1.2	P-1	Other Design/<10 circuits/Dispatch/Equipment/TN (days)	Design	0.00	0						
B.2.7.14.1.1.3	P-1	Other Design/<10 circuits/Dispatch/Other/TN (days)	Design	8.75	4			5.795			
B.2.7.14.1.2.1	P-1	Other Design/<10 circuits/Non-Dispatch/Facility/TN (days)	Design	17.14	7			23.155			
B.2.7.14.1.2.2	P-1	Other Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	Design	0.00	0						
B.2.7.14.1.2.3	P-1	Other Design/<10 circuits/Non-Dispatch/Other/TN (days)	Design	5.00	1			0.000			
B.2.7.14.2.1.1	P-1	Other Design/>=10 circuits/Dispatch/Facility/TN (days)	Design	0.00	0						
B.2.7.14.2.1.2	P-1	Other Design/>=10 circuits/Dispatch/Equipment/TN (days)	Design	0.00	0						
B.2.7.14.2.1.3	P-1	Other Design/>=10 circuits/Dispatch/Other/TN (days)	Design	0.00	0						
B.2.7.14.2.2.1	P-1	Other Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	Design	0.00	0						
B.2.7.14.2.2.2	P-1	Other Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Design	0.00	0						
B.2.7.14.2.2.3	P-1	Other Design/>=10 circuits/Non-Dispatch/Other/TN (days)	Design	0.00	0						
B.2.7.15.1.1.1	P-1	Other Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B	10.38	104			7.209			
B.2.7.15.1.1.2	P-1	Other Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B								
B.2.7.15.1.1.3	P-1	Other Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B	3.43	7			2.637			
B.2.7.15.1.2.1	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B								
B.2.7.15.1.2.2	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.7.15.1.2.3	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B								
B.2.7.15.2.1.1	P-1	Other Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B								
B.2.7.15.2.1.2	P-1	Other Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B								
B.2.7.15.2.1.3	P-1	Other Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B								
B.2.7.15.2.2.1	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B								
B.2.7.15.2.2.2	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.7.15.2.2.3	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B								
B.2.7.16.1.1.1	P-1	INP (Standalone)/<10 circuits/Dispatch/Facility/TN (days)	R&B								
B.2.7.16.1.1.2	P-1	INP (Standalone)/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	10.24	102	0.00	0	6.914			YES
B.2.7.16.1.1.3	P-1	INP (Standalone)/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.16.1.2.1	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)	3.43	7	0.00	0	2.637			YES
B.2.7.16.1.2.2	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.16.1.2.3	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.16.2.1.1	P-1	INP (Standalone)/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.16.2.1.2	P-1	INP (Standalone)/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.16.2.1.3	P-1	INP (Standalone)/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	0.00	0						
B.2.7.16.2.2.1	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0						
B.2.7.16.2.2.2	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.16.2.2.3	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	0.00	0						
B.2.7.17.1.1.1	P-1	LNP (Standalone)/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	10.24	102	0.00	0	6.914			YES
B.2.7.17.1.1.2	P-1	LNP (Standalone)/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.1.1.3	P-1	LNP (Standalone)/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	3.43	7	0.00	0	2.637			YES
B.2.7.17.1.2.1	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.1.2.2	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.1.2.3	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.2.1.1	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.2.1.2	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.2.1.3	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.2.2.1	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.2.2.2	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.2.2.3	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.18.1.1.1	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Facility/TN (days)	Digital Loop < DS1	18.90	10	5.00	1	33.070	34.68459	0.4008	YES
B.2.7.18.1.1.2	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Equipment/TN (days)	Digital Loop < DS1	0.00	0	0.00	0				YES
B.2.7.18.1.1.3	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Other/TN (days)	Digital Loop < DS1	4.00	3	0.00	0	4.359			YES
B.2.7.18.1.2.1	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop < DS1	17.14	7	0.00	0	23.155			YES
B.2.7.18.1.2.2	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop < DS1	0.00	0	0.00	0				YES
B.2.7.18.1.2.3	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop < DS1	5.00	1	0.00	0	0.000			YES
B.2.7.18.2.1.1	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Facility/TN (days)	Digital Loop < DS1	0.00	0						
B.2.7.18.2.1.2	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Equipment/TN (days)	Digital Loop < DS1	0.00	0						
B.2.7.18.2.1.3	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Other/TN (days)	Digital Loop < DS1	0.00	0						
B.2.7.18.2.2.1	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop < DS1	0.00	0						
B.2.7.18.2.2.2	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop < DS1	0.00	0						

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.7.18.2.2.3	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop < DS1	0.00	0						
B.2.7.19.1.1.1	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Facility/TN (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.7.19.1.1.2	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Equipment/TN (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.7.19.1.1.3	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Other/TN (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.7.19.1.2.1	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.7.19.1.2.2	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.7.19.1.2.3	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.7.19.2.1.1	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Facility/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.7.19.2.1.2	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Equipment/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.7.19.2.1.3	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Other/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.7.19.2.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.7.19.2.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.7.19.2.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.7.20.1.1.1	P-1	Line Splitting/<10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	8.00	5			8.746			
B.2.7.20.1.1.2	P-1	Line Splitting/<10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.7.20.1.1.3	P-1	Line Splitting/<10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	1.50	2			0.707			
B.2.7.20.1.2.1	P-1	Line Splitting/<10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.7.20.1.2.2	P-1	Line Splitting/<10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.7.20.1.2.3	P-1	Line Splitting/<10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail								
B.2.7.20.2.1.1	P-1	Line Splitting/>=10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.7.20.2.1.2	P-1	Line Splitting/>=10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.7.20.2.1.3	P-1	Line Splitting/>=10 circuits/Dispatch/Other/TN (days)	ADSL to Retail								
B.2.7.20.2.2.1	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.7.20.2.2.2	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.7.20.2.2.3	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail								
B.2.7.21.1.1.1	P-1	EELs/<10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.1.1.2	P-1	EELs/<10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.1.1.3	P-1	EELs/<10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice	2.00	1			0.000			
B.2.7.21.1.2.1	P-1	EELs/<10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.1.2.2	P-1	EELs/<10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.1.2.3	P-1	EELs/<10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.2.1.1	P-1	EELs/>=10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.2.1.2	P-1	EELs/>=10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.2.1.3	P-1	EELs/>=10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.2.2.1	P-1	EELs/>=10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.2.2.2	P-1	EELs/>=10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.2.2.3	P-1	EELs/>=10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								

Mean Held Order Interval & Distribution Intervals

B.2.8.1.1.1.1	P-1	Switch Ports/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	12.35	420			9.560			
B.2.8.1.1.1.2	P-1	Switch Ports/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	2.18	11			0.982			
B.2.8.1.1.1.3	P-1	Switch Ports/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	2.08	406			3.068			
B.2.8.1.1.2.1	P-1	Switch Ports/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)								
B.2.8.1.1.2.2	P-1	Switch Ports/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.1.1.2.3	P-1	Switch Ports/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	2.22	69			3.115			
B.2.8.1.2.1.1	P-1	Switch Ports/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	12.00	1			0.000			
B.2.8.1.2.1.2	P-1	Switch Ports/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.1.2.1.3	P-1	Switch Ports/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	1.00	1			0.000			
B.2.8.1.2.2.1	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)								
B.2.8.1.2.2.2	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.1.2.2.3	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)								
B.2.8.2.1.1.1	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice	20.00	1			0.000			
B.2.8.2.1.1.2	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.1.1.3	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice	6.80	5			11.862			
B.2.8.2.1.2.1	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.1.2.2	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.1.2.3	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.2.1.1	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.2.1.2	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.2.1.3	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.8.2.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.3.1.1.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Facility/TN (days)	R&B	12.38	424	10.33	3	9.603	5.56384	0.3674	YES
B.2.8.3.1.1.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Equipment/TN (days)	R&B	2.18	11			0.982			
B.2.8.3.1.1.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Other/TN (days)	R&B	2.08	409	1.75	12	3.058	0.89554	0.3638	YES
B.2.8.3.1.2.1	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B								
B.2.8.3.1.2.2	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.8.3.1.2.3	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Other/TN (days)	R&B	2.22	69	4.00	5	3.115	1.44257	-1.2357	YES
B.2.8.3.2.1.1	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Facility/TN (days)	R&B								
B.2.8.3.2.1.2	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Equipment/TN (days)	R&B								
B.2.8.3.2.1.3	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Other/TN (days)	R&B								
B.2.8.3.2.2.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Facility/TN (days)	R&B								
B.2.8.3.2.2.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Equipment/TN (days)	R&B								
B.2.8.3.2.2.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Other/TN (days)	R&B	2.22	69	4.00	5	3.115	1.44257	-1.2357	YES
B.2.8.3.3.1.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Facility/TN (days)	R&B	12.00	1	3.00	1	0.000	0.00000		YES
B.2.8.3.3.1.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Equipment/TN (days)	R&B								
B.2.8.3.3.1.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Other/TN (days)	R&B	1.00	2			0.000			
B.2.8.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B								
B.2.8.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.8.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B								
B.2.8.3.4.1.1	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Facility/TN (days)	R&B								
B.2.8.3.4.1.2	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Equipment/TN (days)	R&B								
B.2.8.3.4.1.3	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Other/TN (days)	R&B								
B.2.8.3.4.2.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Facility/TN (days)	R&B								
B.2.8.3.4.2.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Equipment/TN (days)	R&B								
B.2.8.3.4.2.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Other/TN (days)	R&B								
B.2.8.4.1.1.1	P-1	Combo Other/<10 circuits/Dispatch/Facility/TN (days)	R&B								
B.2.8.4.1.1.2	P-1	Combo Other/<10 circuits/Dispatch/Equipment/TN (days)	R&B								
B.2.8.4.1.1.3	P-1	Combo Other/<10 circuits/Dispatch/Other/TN (days)	R&B								
B.2.8.4.1.2.1	P-1	Combo Other/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B								
B.2.8.4.1.2.2	P-1	Combo Other/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.8.4.1.2.3	P-1	Combo Other/<10 circuits/Non-Dispatch/Other/TN (days)	R&B								
B.2.8.4.2.1.1	P-1	Combo Other/>=10 circuits/Dispatch/Facility/TN (days)	R&B								
B.2.8.4.2.1.2	P-1	Combo Other/>=10 circuits/Dispatch/Equipment/TN (days)	R&B								
B.2.8.4.2.1.3	P-1	Combo Other/>=10 circuits/Dispatch/Other/TN (days)	R&B								
B.2.8.4.2.2.1	P-1	Combo Other/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B								
B.2.8.4.2.2.2	P-1	Combo Other/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.8.4.2.2.3	P-1	Combo Other/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B								
B.2.8.5.1.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Facility/TN (days)	R&B								
B.2.8.5.1.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Equipment/TN (days)	R&B								
B.2.8.5.1.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Other/TN (days)	R&B								
B.2.8.5.1.2.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B								
B.2.8.5.1.2.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.8.5.1.2.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Other/TN (days)	R&B								
B.2.8.5.2.1.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Facility/TN (days)	R&B								
B.2.8.5.2.1.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Equipment/TN (days)	R&B								
B.2.8.5.2.1.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Other/TN (days)	R&B								
B.2.8.5.2.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B								
B.2.8.5.2.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.8.5.2.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B								
B.2.8.6.1.1.1	P-1	UNE ISDN/<10 circuits/Dispatch/Facility/TN (days)	R&B								
B.2.8.6.1.1.2	P-1	UNE ISDN/<10 circuits/Dispatch/Equipment/TN (days)	R&B								
B.2.8.6.1.1.3	P-1	UNE ISDN/<10 circuits/Dispatch/Other/TN (days)	R&B								
B.2.8.6.1.2.1	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B								
B.2.8.6.1.2.2	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.8.6.1.2.3	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Other/TN (days)	R&B								
B.2.8.6.2.1.1	P-1	UNE ISDN/>=10 circuits/Dispatch/Facility/TN (days)	R&B								
B.2.8.6.2.1.2	P-1	UNE ISDN/>=10 circuits/Dispatch/Equipment/TN (days)	R&B								
			R&B								
			R&B								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.8.6.2.1.3	P-1	UNE ISDN/>=10 circuits/Dispatch/Other/TN (days)	ISDN - BRI								
B.2.8.6.2.2.1	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Facility/TN (days)	ISDN - BRI								
B.2.8.6.2.2.2	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN - BRI								
B.2.8.6.2.2.3	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Other/TN (days)	ISDN - BRI								
B.2.8.7.1.1.1	P-1	Line Sharing/<10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	9.00	40	2.00	1	9.403	9.51948	0.7353	YES
B.2.8.7.1.1.2	P-1	Line Sharing/<10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail	1.00	1			0.000			
B.2.8.7.1.1.3	P-1	Line Sharing/<10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	1.41	29	1.50	2	0.780	0.57023	-0.1512	YES
B.2.8.7.1.2.1	P-1	Line Sharing/<10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.7.1.2.2	P-1	Line Sharing/<10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.7.1.2.3	P-1	Line Sharing/<10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail	2.00	1			0.000			
B.2.8.7.2.1.1	P-1	Line Sharing/>=10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.7.2.1.2	P-1	Line Sharing/>=10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.7.2.1.3	P-1	Line Sharing/>=10 circuits/Dispatch/Other/TN (days)	ADSL to Retail								
B.2.8.7.2.2.1	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.7.2.2.2	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.7.2.2.3	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail								
B.2.8.8.1.1.1	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	12.38	424	3.00	1	9.603	9.61427	0.9754	YES
B.2.8.8.1.1.2	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	2.18	11			0.982			
B.2.8.8.1.1.3	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Other/TN (days)	R&B - Disp	2.08	409	5.33	3	3.058	1.77184	-1.8385	NO
B.2.8.8.1.2.1	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	12.38	424			9.603			
B.2.8.8.1.2.2	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	2.18	11			0.982			
B.2.8.8.1.2.3	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	2.08	409			3.058			
B.2.8.8.2.1.1	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	12.00	1			0.000			
B.2.8.8.2.1.2	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp								
B.2.8.8.2.1.3	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Other/TN (days)	R&B - Disp	1.00	2			0.000			
B.2.8.8.2.2.1	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	12.00	1			0.000			
B.2.8.8.2.2.2	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp								
B.2.8.8.2.2.3	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	1.00	2			0.000			
B.2.8.9.1.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	12.35	420			9.560			
B.2.8.9.1.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	2.18	11			0.982			
B.2.8.9.1.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	2.08	406			3.068			
B.2.8.9.1.2.1	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or								
B.2.8.9.1.2.2	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.9.1.2.3	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	2.22	69			3.115			
B.2.8.9.2.1.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	12.00	1			0.000			
B.2.8.9.2.1.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.9.2.1.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	1.00	1			0.000			
B.2.8.9.2.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or								
B.2.8.9.2.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.9.2.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or								
B.2.8.10.1.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	12.38	424			9.603			
B.2.8.10.1.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	2.18	11			0.982			
B.2.8.10.1.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Other/TN (days)	R&B - Disp	2.08	409			3.058			
B.2.8.10.1.2.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	12.38	424			9.603			
B.2.8.10.1.2.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	2.18	11			0.982			
B.2.8.10.1.2.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	2.08	409			3.058			
B.2.8.10.2.1.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	12.00	1			0.000			
B.2.8.10.2.1.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp								
B.2.8.10.2.1.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Other/TN (days)	R&B - Disp	1.00	2			0.000			
B.2.8.10.2.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	12.00	1			0.000			
B.2.8.10.2.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp								
B.2.8.10.2.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	1.00	2			0.000			
B.2.8.11.1.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	12.35	420			9.560			
B.2.8.11.1.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	2.18	11			0.982			
B.2.8.11.1.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	2.08	406			3.068			
B.2.8.11.1.2.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or								
B.2.8.11.1.2.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.11.1.2.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	2.22	69			3.115			
B.2.8.11.2.1.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	12.00	1			0.000			

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.8.11.2.1.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.11.2.1.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	1.00	1			0.000			
B.2.8.11.2.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or								
B.2.8.11.2.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.11.2.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or								
B.2.8.12.1.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	12.38	424			9.603			
B.2.8.12.1.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	2.18	11			0.982			
B.2.8.12.1.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Other/TN (days)	R&B - Disp	2.08	409	1.00	1	3.058	3.06145	0.3514	YES
B.2.8.12.1.2.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	12.38	424			9.603			
B.2.8.12.1.2.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	2.18	11			0.982			
B.2.8.12.1.2.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	2.08	409			3.058			
B.2.8.12.2.1.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	12.00	1			0.000			
B.2.8.12.2.1.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp								
B.2.8.12.2.1.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Other/TN (days)	R&B - Disp	1.00	2			0.000			
B.2.8.12.2.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	12.00	1			0.000			
B.2.8.12.2.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp								
B.2.8.12.2.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	1.00	2			0.000			
B.2.8.13.1.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	12.35	420			9.560			
B.2.8.13.1.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	2.18	11			0.982			
B.2.8.13.1.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	2.08	406			3.068			
B.2.8.13.1.2.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or								
B.2.8.13.1.2.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.13.1.2.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	2.22	69			3.115			
B.2.8.13.2.1.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	12.00	1			0.000			
B.2.8.13.2.1.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.13.2.1.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	1.00	1			0.000			
B.2.8.13.2.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or								
B.2.8.13.2.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.13.2.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or								
B.2.8.14.1.1.1	P-1	Other Design/<10 circuits/Dispatch/Facility/TN (days)	Design	14.44	18			25.417			
B.2.8.14.1.1.2	P-1	Other Design/<10 circuits/Dispatch/Equipment/TN (days)	Design								
B.2.8.14.1.1.3	P-1	Other Design/<10 circuits/Dispatch/Other/TN (days)	Design	11.56	32			12.495			
B.2.8.14.1.2.1	P-1	Other Design/<10 circuits/Non-Dispatch/Facility/TN (days)	Design	19.42	12			18.243			
B.2.8.14.1.2.2	P-1	Other Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	Design								
B.2.8.14.1.2.3	P-1	Other Design/<10 circuits/Non-Dispatch/Other/TN (days)	Design	14.25	4			14.408			
B.2.8.14.2.1.1	P-1	Other Design/>=10 circuits/Dispatch/Facility/TN (days)	Design								
B.2.8.14.2.1.2	P-1	Other Design/>=10 circuits/Dispatch/Equipment/TN (days)	Design								
B.2.8.14.2.1.3	P-1	Other Design/>=10 circuits/Dispatch/Other/TN (days)	Design								
B.2.8.14.2.2.1	P-1	Other Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	Design								
B.2.8.14.2.2.2	P-1	Other Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Design								
B.2.8.14.2.2.3	P-1	Other Design/>=10 circuits/Non-Dispatch/Other/TN (days)	Design								
B.2.8.15.1.1.1	P-1	Other Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B	12.38	424			9.603			
B.2.8.15.1.1.2	P-1	Other Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B	2.18	11			0.982			
B.2.8.15.1.1.3	P-1	Other Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B	2.08	409			3.058			
B.2.8.15.1.2.1	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B								
B.2.8.15.1.2.2	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.8.15.1.2.3	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B	2.22	69			3.115			
B.2.8.15.2.1.1	P-1	Other Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B	12.00	1			0.000			
B.2.8.15.2.1.2	P-1	Other Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B								
B.2.8.15.2.1.3	P-1	Other Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B	1.00	2			0.000			
B.2.8.15.2.2.1	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B								
B.2.8.15.2.2.2	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.8.15.2.2.3	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B								
B.2.8.16.1.1.1	P-1	INP (Standalone)/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	12.35	420			9.560			
B.2.8.16.1.1.2	P-1	INP (Standalone)/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	2.18	11			0.982			
B.2.8.16.1.1.3	P-1	INP (Standalone)/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	2.08	406			3.068			
B.2.8.16.1.2.1	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)								
B.2.8.16.1.2.2	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.16.1.2.3	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	2.22	69			3.115			

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B.2.8.16.2.1.1	P-1	INP (Standalone)/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	12.00	1			0.000			
B.2.8.16.2.1.2	P-1	INP (Standalone)/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.16.2.1.3	P-1	INP (Standalone)/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	1.00	1			0.000			
B.2.8.16.2.2.1	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)								
B.2.8.16.2.2.2	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.16.2.2.3	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)								
B.2.8.17.1.1.1	P-1	LNP (Standalone)/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	12.35	420			9.560			
B.2.8.17.1.1.2	P-1	LNP (Standalone)/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	2.18	11			0.982			
B.2.8.17.1.1.3	P-1	LNP (Standalone)/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	2.08	406			3.068			
B.2.8.17.1.2.1	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)								
B.2.8.17.1.2.2	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.17.1.2.3	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	2.22	69			3.115			
B.2.8.17.2.1.1	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	12.00	1			0.000			
B.2.8.17.2.1.2	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.17.2.1.3	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	1.00	1			0.000			
B.2.8.17.2.2.1	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)								
B.2.8.17.2.2.2	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.17.2.2.3	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)								
B.2.8.18.1.1.1	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Facility/TN (days)	Digital Loop < DS1	10.89	53	3.00	2	16.709	12.03566	0.6553	YES
B.2.8.18.1.1.2	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Equipment/TN (days)	Digital Loop < DS1	1.00	1			0.000			
B.2.8.18.1.1.3	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Other/TN (days)	Digital Loop < DS1	1.92	37	3.50	2	1.785	1.29615	-1.2198	YES
B.2.8.18.1.2.1	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop < DS1	19.42	12			18.243			
B.2.8.18.1.2.2	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop < DS1								
B.2.8.18.1.2.3	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop < DS1	11.80	5			13.627			
B.2.8.18.2.1.1	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Facility/TN (days)	Digital Loop < DS1								
B.2.8.18.2.1.2	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Equipment/TN (days)	Digital Loop < DS1								
B.2.8.18.2.1.3	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Other/TN (days)	Digital Loop < DS1								
B.2.8.18.2.2.1	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop < DS1								
B.2.8.18.2.2.2	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop < DS1								
B.2.8.18.2.2.3	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop < DS1								
B.2.8.19.1.1.1	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Facility/TN (days)	Digital Loop >= DS1	8.00	3	7.50	2	11.269	10.28753	0.0486	YES
B.2.8.19.1.1.2	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Equipment/TN (days)	Digital Loop >= DS1								
B.2.8.19.1.1.3	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Other/TN (days)	Digital Loop >= DS1	3.25	4			3.202			
B.2.8.19.1.2.1	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop >= DS1								
B.2.8.19.1.2.2	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop >= DS1								
B.2.8.19.1.2.3	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop >= DS1								
B.2.8.19.2.1.1	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Facility/TN (days)	Digital Loop >= DS1								
B.2.8.19.2.1.2	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Equipment/TN (days)	Digital Loop >= DS1								
B.2.8.19.2.1.3	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Other/TN (days)	Digital Loop >= DS1								
B.2.8.19.2.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop >= DS1								
B.2.8.19.2.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop >= DS1								
B.2.8.19.2.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop >= DS1								
B.2.8.20.1.1.1	P-1	Line Splitting/<10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	9.00	40			9.403			
B.2.8.20.1.1.2	P-1	Line Splitting/<10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail	1.00	1			0.000			
B.2.8.20.1.1.3	P-1	Line Splitting/<10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	1.41	29			0.780			
B.2.8.20.1.2.1	P-1	Line Splitting/<10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.20.1.2.2	P-1	Line Splitting/<10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.20.1.2.3	P-1	Line Splitting/<10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail	2.00	1			0.000			
B.2.8.20.2.1.1	P-1	Line Splitting/>=10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.20.2.1.2	P-1	Line Splitting/>=10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.20.2.1.3	P-1	Line Splitting/>=10 circuits/Dispatch/Other/TN (days)	ADSL to Retail								
B.2.8.20.2.2.1	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.20.2.2.2	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.20.2.2.3	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail								
B.2.8.21.1.1.1	P-1	EELs/<10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice	20.00	1			0.000			
B.2.8.21.1.1.2	P-1	EELs/<10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice			1.00	1				
B.2.8.21.1.1.3	P-1	EELs/<10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice	6.80	5	4.00	2	11.862	9.92421	0.2821	YES
B.2.8.21.1.2.1	P-1	EELs/<10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.1.2.2	P-1	EELs/<10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								

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B.2.8.21.1.2.3	P-1	EELs/<10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.2.1.1	P-1	EELs/>=10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.2.1.2	P-1	EELs/>=10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.2.1.3	P-1	EELs/>=10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.2.2.1	P-1	EELs/>=10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.2.2.2	P-1	EELs/>=10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.2.2.3	P-1	EELs/>=10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
		% Jeopardies - Mechanized									
B.2.9.1.1	P-2	Switch Ports/Dispatch/TN (%)	R&B (POTS)	6.50%	15,976						
B.2.9.1.2	P-2	Switch Ports/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	346,784						
B.2.9.2.1	P-2	Local Interoffice Transport/Dispatch/TN (%)	DS1/ DS3 - Interoffice	69.48%	534						
B.2.9.2.2	P-2	Local Interoffice Transport/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.9.3.1	P-2	Loop + Port Combinations/Dispatch/TN (%)	R&B	6.45%	16,283	6.62%	408		0.01232	-0.1324	YES
B.2.9.3.2	P-2	Loop + Port Combinations/Non-Dispatch/TN (%)	R&B	0.00%	349,258	0.00%	22,053		0.00001	0.2437	YES
B.2.9.3.3	P-2	Loop + Port Combinations/Switch Based Orders/TN (%)	R&B	0.00%	163,861	0.00%	3,145		0.00000		YES
B.2.9.3.4	P-2	Loop + Port Combinations/Dispatch In/TN (%)	R&B	0.00%	185,397	0.00%	18,908		0.00002	0.3042	YES
B.2.9.4.1	P-2	Combo Other/Dispatch/TN (%)	R&B&D - Disp	7.58%	17,581						
B.2.9.4.2	P-2	Combo Other/Non-Dispatch/TN (%)	R&B&D - Disp	7.58%	17,581						
B.2.9.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	ADSL to Retail	6.60%	2,016	1.39%	72		0.02977	1.7494	YES
B.2.9.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	3,052						
B.2.9.6.1	P-2	UNE ISDN/Dispatch/TN (%)	ISDN - BRI	19.78%	182	25.53%	47		0.06518	-0.8825	YES
B.2.9.6.2	P-2	UNE ISDN/Non-Dispatch/TN (%)	ISDN - BRI	5.24%	573						
B.2.9.7.1	P-2	Line Sharing/Dispatch/TN (%)	ADSL to Retail	6.60%	2,016						
B.2.9.7.2	P-2	Line Sharing/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	3,052	0.00%	4		0.00000		YES
B.2.9.8.1	P-2	2W Analog Loop Design/Dispatch/TN (%)	R&B - Disp	6.45%	16,283	9.52%	105		0.02406	-1.2758	YES
B.2.9.8.2	P-2	2W Analog Loop Design/Non-Dispatch/TN (%)	R&B - Disp	6.45%	16,283						
B.2.9.9.1	P-2	2W Analog Loop Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.50%	15,976	7.14%	28		0.04662	-0.1385	YES
B.2.9.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB Or	0.00%	183,466						
B.2.9.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/TN (%)	R&B - Disp	6.45%	16,283						
B.2.9.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	R&B - Disp	6.45%	16,283						
B.2.9.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.50%	15,976						
B.2.9.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB Or	0.00%	183,466						
B.2.9.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/TN (%)	R&B - Disp	6.45%	16,283	8.20%	61		0.03152	-0.5527	YES
B.2.9.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	R&B - Disp	6.45%	16,283						
B.2.9.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.50%	15,976						
B.2.9.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB Or	0.00%	183,466						
B.2.9.14.1	P-2	Other Design/Dispatch/TN (%)	Design	21.65%	1,298						
B.2.9.14.2	P-2	Other Design/Non-Dispatch/TN (%)	Design	11.22%	312						
B.2.9.15.1	P-2	Other Non-Design/Dispatch/TN (%)	R&B	6.45%	16,283						
B.2.9.15.2	P-2	Other Non-Design/Non-Dispatch/TN (%)	R&B	0.00%	349,258						
B.2.9.16.1	P-2	INP (Standalone)/Dispatch/TN (%)	R&B (POTS)	6.50%	15,976						
B.2.9.16.2	P-2	INP (Standalone)/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	346,784	0.00%	1		0.00170	0.0017	YES
B.2.9.17.1	P-2	LNP (Standalone)/Dispatch/TN (%)	R&B (POTS)	6.50%	15,976						
B.2.9.17.2	P-2	LNP (Standalone)/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	346,784	0.00%	301		0.00010	0.0294	YES
B.2.9.18.1	P-2	Digital Loop < DS1/Dispatch/TN (%)	Digital Loop < DS1	7.80%	2,309	13.40%	97		0.02779	-2.0176	NO
B.2.9.18.2	P-2	Digital Loop < DS1/Non-Dispatch/TN (%)	Digital Loop < DS1	0.80%	3,751						
B.2.9.19.1	P-2	Digital Loop >= DS1/Dispatch/TN (%)	Digital Loop >= DS1	34.16%	401	69.23%	234		0.03901	-8.9880	NO
B.2.9.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.96%	312						
B.2.9.20.1	P-2	Line Splitting/Dispatch/TN (%)	ADSL to Retail	6.60%	2,016						
B.2.9.20.2	P-2	Line Splitting/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	3,052						
B.2.9.21.1	P-2	EELs/Dispatch/TN (%)	DS1/ DS3 - Interoffice	69.48%	534	100.00%	4		0.23112	-1.3207	YES
B.2.9.21.2	P-2	EELs/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
		% Jeopardies - Non-Mechanized									
B.2.10.1.1	P-2	Switch Ports/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.1.2	P-2	Switch Ports/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.2.1	P-2	Local Interoffice Transport/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.2.2	P-2	Local Interoffice Transport/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.3.1	P-2	Loop + Port Combinations/Dispatch/TN (%)	Diagnostic			1.74%	172				Diagnostic

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B.2.10.3.2	P-2	Loop + Port Combinations/Non-Dispatch/TN (%)	Diagnostic			0.00%	313				Diagnostic
B.2.10.3.3	P-2	Loop + Port Combinations/Switch Based Orders/TN (%)	Diagnostic			0.00%	177				Diagnostic
B.2.10.3.4	P-2	Loop + Port Combinations/Dispatch In/TN (%)	Diagnostic			0.00%	136				Diagnostic
B.2.10.4.1	P-2	Combo Other/Dispatch/TN (%)	Diagnostic			40.00%	10				Diagnostic
B.2.10.4.2	P-2	Combo Other/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	Diagnostic			3.85%	26				Diagnostic
B.2.10.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.6.1	P-2	UNE ISDN/Dispatch/TN (%)	Diagnostic			0.00%	7				Diagnostic
B.2.10.6.2	P-2	UNE ISDN/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.7.1	P-2	Line Sharing/Dispatch/TN (%)	Diagnostic			28.57%	14				Diagnostic
B.2.10.7.2	P-2	Line Sharing/Non-Dispatch/TN (%)	Diagnostic			0.00%	263				Diagnostic
B.2.10.8.1	P-2	2W Analog Loop Design/Dispatch/TN (%)	Diagnostic			0.00%	16				Diagnostic
B.2.10.8.2	P-2	2W Analog Loop Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.9.1	P-2	2W Analog Loop Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	Diagnostic			0.00%	13				Diagnostic
B.2.10.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.14.1	P-2	Other Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.14.2	P-2	Other Design/Non-Dispatch/TN (%)	Diagnostic			0.00%	1				Diagnostic
B.2.10.15.1	P-2	Other Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.15.2	P-2	Other Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.16.1	P-2	INP (Standalone)/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.16.2	P-2	INP (Standalone)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.17.1	P-2	LNP (Standalone)/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.17.2	P-2	LNP (Standalone)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.18.1	P-2	Digital Loop < DS1/Dispatch/TN (%)	Diagnostic			0.00%	174				Diagnostic
B.2.10.18.2	P-2	Digital Loop < DS1/Non-Dispatch/TN (%)	Diagnostic			3.03%	33				Diagnostic
B.2.10.19.1	P-2	Digital Loop >= DS1/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/TN (%)	Diagnostic			57.14%	21				Diagnostic
B.2.10.20.1	P-2	Line Splitting/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.20.2	P-2	Line Splitting/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.21.1	P-2	EELs/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.21.2	P-2	EELs/Non-Dispatch/TN (%)	Diagnostic			60.00%	40				Diagnostic

Average Jeopardy Notice Interval - Mechanized

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.11.1.1	P-2	Switch Ports/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.1.2	P-2	Switch Ports/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.2.1	P-2	Local Interoffice Transport/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.2.2	P-2	Local Interoffice Transport/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.3.1	P-2	Loop + Port Combinations/Dispatch/TN (hours)	>= 48 hrs			128.32	22				YES
B.2.11.3.2	P-2	Loop + Port Combinations/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.3.3	P-2	Loop + Port Combinations/Switch Based Orders/TN (hours)	>= 48 hrs								
B.2.11.3.4	P-2	Loop + Port Combinations/Dispatch In/TN (hours)	>= 48 hrs								
B.2.11.4.1	P-2	Combo Other/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.4.2	P-2	Combo Other/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (hours)	>= 48 hrs			98.05	1				YES
B.2.11.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.6.1	P-2	UNE ISDN/Dispatch/TN (hours)	>= 48 hrs			366.12	11				YES
B.2.11.6.2	P-2	UNE ISDN/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.7.1	P-2	Line Sharing/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.7.2	P-2	Line Sharing/Non-Dispatch/TN (hours)	>= 48 hrs			224.11	10				YES
B.2.11.8.1	P-2	2W Analog Loop Design/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.8.2	P-2	2W Analog Loop Design/Non-Dispatch/TN (hours)	>= 48 hrs			269.66	2				YES
B.2.11.9.1	P-2	2W Analog Loop Non-Design/Dispatch/TN (hours)									

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.11.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/TN (hours)	>= 48 hrs			335.92	5				YES
B.2.11.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.14.1	P-2	Other Design/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.14.2	P-2	Other Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.15.1	P-2	Other Non-Design/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.15.2	P-2	Other Non-Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.16.1	P-2	INP (Standalone)/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.16.2	P-2	INP (Standalone)/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.17.1	P-2	LNP (Standalone)/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.17.2	P-2	LNP (Standalone)/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.18.1	P-2	Digital Loop < DS1/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.18.2	P-2	Digital Loop < DS1/Non-Dispatch/TN (hours)	>= 48 hrs			343.78	12				YES
B.2.11.19.1	P-2	Digital Loop >= DS1/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/TN (hours)	>= 48 hrs			213.71	162				YES
B.2.11.20.1	P-2	Line Splitting/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.20.2	P-2	Line Splitting/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.21.1	P-2	EELs/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.21.2	P-2	EELs/Non-Dispatch/TN (hours)	>= 48 hrs			363.81	4				YES

Average Jeopardy Notice Interval - Non-Mechanized

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.12.1.1	P-2	Switch Ports/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.1.2	P-2	Switch Ports/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.2.1	P-2	Local Interoffice Transport/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.2.2	P-2	Local Interoffice Transport/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.3.1	P-2	Loop + Port Combinations/Dispatch/TN (hours)	Diagnostic			208.11	3				Diagnostic
B.2.12.3.2	P-2	Loop + Port Combinations/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.3.3	P-2	Loop + Port Combinations/Switch Based Orders/TN (hours)	Diagnostic								Diagnostic
B.2.12.3.4	P-2	Loop + Port Combinations/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.12.4.1	P-2	Combo Other/Dispatch/TN (hours)	Diagnostic			349.84	4				Diagnostic
B.2.12.4.2	P-2	Combo Other/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (hours)	Diagnostic			172.40	1				Diagnostic
B.2.12.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.6.1	P-2	UNE ISDN/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.6.2	P-2	UNE ISDN/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.7.1	P-2	Line Sharing/Dispatch/TN (hours)	Diagnostic			68.80	4				Diagnostic
B.2.12.7.2	P-2	Line Sharing/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.8.1	P-2	2W Analog Loop Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.8.2	P-2	2W Analog Loop Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.9.1	P-2	2W Analog Loop Non-Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.14.1	P-2	Other Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.14.2	P-2	Other Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.15.1	P-2	Other Non-Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.15.2	P-2	Other Non-Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.16.1	P-2	INP (Standalone)/Dispatch/TN (hours)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.12.16.2	P-2	INP (Standalone)/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.17.1	P-2	LNP (Standalone)/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.17.2	P-2	LNP (Standalone)/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.18.1	P-2	Digital Loop < DS1/Dispatch/TN (hours)	Diagnostic			172.40	1				Diagnostic
B.2.12.18.2	P-2	Digital Loop < DS1/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.19.1	P-2	Digital Loop >= DS1/Dispatch/TN (hours)	Diagnostic			274.26	12				Diagnostic
B.2.12.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.20.1	P-2	Line Splitting/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.20.2	P-2	Line Splitting/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.21.1	P-2	EELs/Dispatch/TN (hours)	Diagnostic			358.96	23				Diagnostic
B.2.12.21.2	P-2	EELs/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
B.2.13.1.1	P-2	Switch Ports/Dispatch/TN (%)	>= 95%								
B.2.13.1.2	P-2	Switch Ports/Non-Dispatch/TN (%)	>= 95%								
B.2.13.2.1	P-2	Local Interoffice Transport/Dispatch/TN (%)	>= 95%								
B.2.13.2.2	P-2	Local Interoffice Transport/Non-Dispatch/TN (%)	>= 95%								
B.2.13.3.1	P-2	Loop + Port Combinations/Dispatch/TN (%)	>= 95%			100.00%	22				YES
B.2.13.3.2	P-2	Loop + Port Combinations/Non-Dispatch/TN (%)	>= 95%								
B.2.13.3.3	P-2	Loop + Port Combinations/Switch Based Orders/TN (%)	>= 95%								
B.2.13.3.4	P-2	Loop + Port Combinations/Dispatch In/TN (%)	>= 95%								
B.2.13.4.1	P-2	Combo Other/Dispatch/TN (%)	>= 95%								
B.2.13.4.2	P-2	Combo Other/Non-Dispatch/TN (%)	>= 95%								
B.2.13.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	>= 95%			100.00%	1				YES
B.2.13.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	>= 95%								
B.2.13.6.1	P-2	UNE ISDN/Dispatch/TN (%)	>= 95%			100.00%	11				YES
B.2.13.6.2	P-2	UNE ISDN/Non-Dispatch/TN (%)	>= 95%								
B.2.13.7.1	P-2	Line Sharing/Dispatch/TN (%)	>= 95%								
B.2.13.7.2	P-2	Line Sharing/Non-Dispatch/TN (%)	>= 95%								
B.2.13.8.1	P-2	2W Analog Loop Design/Dispatch/TN (%)	>= 95%			100.00%	10				YES
B.2.13.8.2	P-2	2W Analog Loop Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.9.1	P-2	2W Analog Loop Non-Design/Dispatch/TN (%)	>= 95%			100.00%	2				YES
B.2.13.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/TN (%)	>= 95%								
B.2.13.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	>= 95%								
B.2.13.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/TN (%)	>= 95%			100.00%	5				YES
B.2.13.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	>= 95%								
B.2.13.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.14.1	P-2	Other Design/Dispatch/TN (%)	>= 95%								
B.2.13.14.2	P-2	Other Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.15.1	P-2	Other Non-Design/Dispatch/TN (%)	>= 95%								
B.2.13.15.2	P-2	Other Non-Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.16.1	P-2	INP (Standalone)/Dispatch/TN (%)	>= 95%								
B.2.13.16.2	P-2	INP (Standalone)/Non-Dispatch/TN (%)	>= 95%								
B.2.13.17.1	P-2	LNP (Standalone)/Dispatch/TN (%)	>= 95%								
B.2.13.17.2	P-2	LNP (Standalone)/Non-Dispatch/TN (%)	>= 95%								
B.2.13.18.1	P-2	Digital Loop < DS1/Dispatch/TN (%)	>= 95%								
B.2.13.18.2	P-2	Digital Loop < DS1/Non-Dispatch/TN (%)	>= 95%			100.00%	12				YES
B.2.13.19.1	P-2	Digital Loop >= DS1/Dispatch/TN (%)	>= 95%								
B.2.13.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/TN (%)	>= 95%			100.00%	162				YES
B.2.13.20.1	P-2	Line Splitting/Dispatch/TN (%)	>= 95%								
B.2.13.20.2	P-2	Line Splitting/Non-Dispatch/TN (%)	>= 95%								
B.2.13.21.1	P-2	EELs/Dispatch/TN (%)	>= 95%								
B.2.13.21.2	P-2	EELs/Non-Dispatch/TN (%)	>= 95%			100.00%	4				YES
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
B.2.14.1.1	P-2	Switch Ports/Dispatch/TN (%)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.14.1.2	P-2	Switch Ports/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.2.1	P-2	Local Interoffice Transport/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.2.2	P-2	Local Interoffice Transport/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.3.1	P-2	Loop + Port Combinations/Dispatch/TN (%)	Diagnostic			100.00%	3				Diagnostic
B.2.14.3.2	P-2	Loop + Port Combinations/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.3.3	P-2	Loop + Port Combinations/Switch Based Orders/TN (%)	Diagnostic								Diagnostic
B.2.14.3.4	P-2	Loop + Port Combinations/Dispatch In/TN (%)	Diagnostic								Diagnostic
B.2.14.4.1	P-2	Combo Other/Dispatch/TN (%)	Diagnostic			100.00%	4				Diagnostic
B.2.14.4.2	P-2	Combo Other/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	Diagnostic			100.00%	1				Diagnostic
B.2.14.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.6.1	P-2	UNE ISDN/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.6.2	P-2	UNE ISDN/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.7.1	P-2	Line Sharing/Dispatch/TN (%)	Diagnostic			75.00%	4				Diagnostic
B.2.14.7.2	P-2	Line Sharing/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.8.1	P-2	2W Analog Loop Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.8.2	P-2	2W Analog Loop Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.9.1	P-2	2W Analog Loop Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.14.1	P-2	Other Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.14.2	P-2	Other Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.15.1	P-2	Other Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.15.2	P-2	Other Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.16.1	P-2	INP (Standalone)/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.16.2	P-2	INP (Standalone)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.17.1	P-2	LNP (Standalone)/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.17.2	P-2	LNP (Standalone)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.18.1	P-2	Digital Loop < DS1/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.18.2	P-2	Digital Loop < DS1/Non-Dispatch/TN (%)	Diagnostic			100.00%	1				Diagnostic
B.2.14.19.1	P-2	Digital Loop >= DS1/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/TN (%)	Diagnostic			100.00%	12				Diagnostic
B.2.14.20.1	P-2	Line Splitting/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.20.2	P-2	Line Splitting/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.21.1	P-2	EELs/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.21.2	P-2	EELs/Non-Dispatch/TN (%)	Diagnostic			100.00%	23				Diagnostic

Coordinated Customers Conversions

B.2.15.1	P-7	Loops with INP/TN (%)	>= 95% w in 15 min								
B.2.15.2	P-7	Loops with LNP/TN (%)	>= 95% w in 15 min			98.53%	204				YES

% Hot Cuts > 15 minutes Early

B.2.16.1	P-7A	Time-Specific SL1/TN (%)	<= 5%								
B.2.16.2	P-7A	Time-Specific SL2/TN (%)	<= 5%			0.00%	56				YES
B.2.16.3	P-7A	Non-Time Specific SL1/TN (%)	<= 5%								
B.2.16.4	P-7A	Non-Time Specific SL2/TN (%)	<= 5%			0.00%	14				YES

Hot Cut Timeliness

B.2.17.1	P-7A	Time-Specific SL1/TN (%)	>= 95% w in 15 min								
B.2.17.2	P-7A	Time-Specific SL2/TN (%)	>= 95% w in 15 min			100.00%	56				YES
B.2.17.3	P-7A	Non-Time Specific SL1/TN (%)	>= 95% w in 15 min								
B.2.17.4	P-7A	Non-Time Specific SL2/TN (%)	>= 95% w in 15 min			100.00%	14				YES

% Hot Cuts > 15 minutes Late

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.18.1	P-7A	Time-Specific SL1/TN (%)	<= 5%								
B.2.18.2	P-7A	Time-Specific SL2/TN (%)	<= 5%								
B.2.18.3	P-7A	Non-Time Specific SL1/TN (%)	<= 5%			0.00%	56				YES
B.2.18.4	P-7A	Non-Time Specific SL2/TN (%)	<= 5%								
						0.00%	14				YES
		% Hot Cuts > 120 minutes Early IDLC									
B.2.19.1	P-7A	SL1 IDLC/TN (%)	<= 5%								
B.2.19.2	P-7A	SL2 IDLC/TN (%)	<= 5%								
						0.00%	15				YES
		Hot Cut Timeliness IDLC									
B.2.20.1	P-7A	SL1 IDLC/TN (%)	>= 95% w in 240 min								
B.2.20.2	P-7A	SL2 IDLC/TN (%)	>= 95% w in 240 min								
						100.00%	15				YES
		% Hot Cuts > 120 minutes Late IDLC									
B.2.21.1	P-7A	SL1 IDLC/TN (%)	<= 5%								
B.2.21.2	P-7A	SL2 IDLC/TN (%)	<= 5%								
						0.00%	15				YES
		Average Recovery Time - CCC									
B.2.22.1	P-7B	Loops with INP/TN (minutes)	Diagnostic								Diagnostic
B.2.22.2	P-7B	Loops with LNP/TN (minutes)	Diagnostic			1058.00	2				Diagnostic
		% Provisioning Troubles within 7 Days - Hot Cuts									
B.2.23.1.1	P-7C	UNE Loop Design/Dispatch/TN (%)	<= 5% w in 7 days			2.84%	211				YES
B.2.23.1.2	P-7C	UNE Loop Design/Non-Dispatch/TN (%)	<= 5% w in 7 days								
B.2.23.2.1	P-7C	UNE Loop Non-Design/Dispatch/TN (%)	<= 5% w in 7 days								
B.2.23.2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/TN (%)	<= 5% w in 7 days								
		% Missed Installation Appointments									
B.2.24.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/TN (%)	R&B (POTS)	4.89%	15,741						
B.2.24.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.03%	346,901						
B.2.24.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	3.85%	52						
B.2.24.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	2						
B.2.24.2.1.1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	1.36%	514						
B.2.24.2.1.2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.24.2.2.1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.24.2.2.2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.24.3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/TN (%)	R&B								
B.2.24.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (%)	R&B	4.83%	16,035	2.29%	567		0.00916	2.7669	YES
B.2.24.3.1.3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (%)	R&B	0.03%	349,344	0.02%	22,376		0.00012	0.5601	YES
B.2.24.3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/TN (%)	R&B	0.00%	163,927	0.00%	3,328		0.00000		YES
B.2.24.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/TN (%)	R&B	0.05%	185,417	0.03%	19,048		0.00018	1.5897	YES
B.2.24.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (%)	R&B	4.55%	66	20.00%	5		0.09662	-1.5995	YES
B.2.24.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (%)	R&B	0.00%	36	0.00%	4		0.00000		YES
B.2.24.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (%)	R&B	0.00%	11						
B.2.24.4.1.1	P-3	Combo Other/<10 circuits/Dispatch/TN (%)	R&B	0.00%	25	0.00%	4		0.00000		YES
B.2.24.4.1.4	P-3	Combo Other/<10 circuits/Dispatch In/TN (%)	R&B&D - Disp	4.76%	17,189	0.00%	10		0.06734	0.7067	YES
B.2.24.4.2.1	P-3	Combo Other/>=10 circuits/Dispatch/TN (%)	R&B&D - Disp	4.76%	17,189						
B.2.24.4.2.4	P-3	Combo Other/>=10 circuits/Dispatch In/TN (%)	R&B&D - Disp	1.52%	197						
B.2.24.5.1.1	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Dispatch/TN (%)	R&B&D - Disp	1.52%	197						
B.2.24.5.1.2	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.24.5.2.1	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Dispatch/TN (%)	ADSL to Retail								
B.2.24.5.2.2	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Non-Dispatch/TN (%	ADSL to Retail								
B.2.24.6.1.1	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Dispatch/TN (%)	ADSL to Retail								
B.2.24.6.1.2	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	3.11%	2,023	0.00%	102		0.01763	1.7667	YES
B.2.24.6.2.1	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.03%	3,052						
B.2.24.6.2.2	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Non-Dispatch/TN (%	ADSL to Retail	0.00%	3						
B.2.24.7.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/TN (%)	ADSL to Retail								
B.2.24.7.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN - BRI	6.01%	233	9.09%	55		0.03563	-0.8652	YES
B.2.24.7.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/TN (%)	ISDN - BRI	3.09%	583						
B.2.24.7.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN - BRI								
B.2.24.8.1.1	P-3	Line Sharing/<10 circuits/Dispatch/TN (%)	ISDN - BRI								
B.2.24.8.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	3.11%	2,023	16.67%	12		0.05029	-2.6948	NO
			ADSL to Retail	0.03%	3,052	0.00%	267		0.00116	0.2837	YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.24.8.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	3						
B.2.24.8.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.24.9.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	4.83%	16,035	3.60%	111		0.02041	0.5993	YES
B.2.24.9.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	4.83%	16,035						
B.2.24.9.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	4.55%	66	0.00%	1		0.20987	0.2166	YES
B.2.24.9.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	4.55%	66						
B.2.24.10.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	4.89%	15,741	0.00%	27		0.04152	1.1766	YES
B.2.24.10.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.05%	183,507						
B.2.24.10.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	3.85%	52	0.00%	1		0.19415	0.1981	YES
B.2.24.10.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	1						
B.2.24.11.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	4.83%	16,035						
B.2.24.11.1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	4.83%	16,035						
B.2.24.11.2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	4.55%	66						
B.2.24.11.2.2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	4.55%	66						
B.2.24.12.1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	4.89%	15,741						
B.2.24.12.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.05%	183,507						
B.2.24.12.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	3.85%	52						
B.2.24.12.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	1						
B.2.24.13.1.1	P-3	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	4.83%	16,035	1.47%	68		0.02605	1.2886	YES
B.2.24.13.1.2	P-3	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	4.83%	16,035						
B.2.24.13.2.1	P-3	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	4.55%	66	0.00%	1		0.20987	0.2166	YES
B.2.24.13.2.2	P-3	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	4.55%	66						
B.2.24.14.1.1	P-3	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	4.89%	15,741						
B.2.24.14.1.4	P-3	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.05%	183,507						
B.2.24.14.2.1	P-3	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	3.85%	52						
B.2.24.14.2.4	P-3	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	1						
B.2.24.15.1.1	P-3	Other Design/<10 circuits/Dispatch/TN (%)	Design	3.81%	1,154						
B.2.24.15.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/TN (%)	Design	3.28%	305						
B.2.24.15.2.1	P-3	Other Design/>=10 circuits/Dispatch/TN (%)	Design	0.00%	131						
B.2.24.15.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/TN (%)	Design	0.00%	11						
B.2.24.16.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/TN (%)	R&B	4.83%	16,035						
B.2.24.16.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/TN (%)	R&B	0.03%	349,344						
B.2.24.16.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/TN (%)	R&B	4.55%	66						
B.2.24.16.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/TN (%)	R&B	0.00%	36						
B.2.24.17.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	4.89%	15,741						
B.2.24.17.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.03%	346,901	0.00%	1		0.01628	0.0163	YES
B.2.24.17.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	3.85%	52						
B.2.24.17.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	2						
B.2.24.18.1.1	P-3	LNP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	4.89%	15,741						
B.2.24.18.1.2	P-3	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.03%	346,901	0.00%	473		0.00075	0.3540	YES
B.2.24.18.2.1	P-3	LNP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	3.85%	52						
B.2.24.18.2.2	P-3	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	2	0.00%	1		0.00000		YES
B.2.24.19.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/TN (%)	Digital Loop < DS1	3.51%	2,362	3.65%	137		0.01618	-0.0838	YES
B.2.24.19.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1	0.50%	3,765						
B.2.24.19.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop < DS1	0.00%	3						
B.2.24.19.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1								
B.2.24.20.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	1.95%	359	1.18%	255		0.01132	0.6830	YES
B.2.24.20.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.35%	285						
B.2.24.20.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	0.00%	50						
B.2.24.20.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.00%	20						
B.2.24.21.1.1	P-3	Line Splitting/<10 circuits/Dispatch/TN (%)	ADSL to Retail	3.11%	2,023						
B.2.24.21.1.2	P-3	Line Splitting/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.03%	3,052						
B.2.24.21.2.1	P-3	Line Splitting/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	3						
B.2.24.21.2.2	P-3	Line Splitting/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.24.22.1.1	P-3	EELs/<10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	1.36%	514	7.14%	42		0.01860	-3.1080	NO
B.2.24.22.1.2	P-3	EELs/<10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.24.22.2.1	P-3	EELs/>=10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.24.22.2.2	P-3	EELs/>=10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								

% Missed Installation Appointments Including Subs

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.25.1.1.1	P-3A	Switch Ports/<10 circuits/Dispatch/TN (%)	R&B (POTS)	6.79%	18,571						
B.2.25.1.1.2	P-3A	Switch Ports/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.03%	348,145						
B.2.25.1.2.1	P-3A	Switch Ports/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	4.00%	75						
B.2.25.1.2.2	P-3A	Switch Ports/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	2						
B.2.25.2.1.1	P-3A	Local Interoffice Transport/<10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	3.53%	624						
B.2.25.2.1.2	P-3A	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.25.2.2.1	P-3A	Local Interoffice Transport/>=10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.25.2.2.2	P-3A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.25.3.1.1	P-3A	Loop + Port Combinations/<10 circuits/Dispatch/TN (%)	R&B	6.72%	18,908	3.46%	664		0.00988	3.2914	YES
B.2.25.3.1.2	P-3A	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (%)	R&B	0.03%	350,645	0.04%	22,473		0.00012	-0.3221	YES
B.2.25.3.1.3	P-3A	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (%)	R&B	0.00%	163,939	0.03%	3,329		0.00000		NO
B.2.25.3.1.4	P-3A	Loop + Port Combinations/<10 circuits/Dispatch In/TN (%)	R&B	0.06%	186,706	0.04%	19,144		0.00018	1.2372	YES
B.2.25.3.2.1	P-3A	Loop + Port Combinations/>=10 circuits/Dispatch/TN (%)	R&B	5.32%	94	20.00%	10		0.07465	-1.9667	NO
B.2.25.3.2.2	P-3A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (%)	R&B	0.00%	39	0.00%	6		0.00000		YES
B.2.25.3.2.3	P-3A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (%)	R&B	0.00%	11						
B.2.25.3.2.4	P-3A	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (%)	R&B	0.00%	28	0.00%	6		0.00000		YES
B.2.25.4.1.1	P-3A	Combo Other/<10 circuits/Dispatch/TN (%)	R&B&D - Disp	7.11%	21,194	10.53%	19		0.05897	-0.5801	YES
B.2.25.4.1.4	P-3A	Combo Other/<10 circuits/Dispatch In/TN (%)	R&B&D - Disp	7.11%	21,194						
B.2.25.4.2.1	P-3A	Combo Other/>=10 circuits/Dispatch/TN (%)	R&B&D - Disp	13.27%	422						
B.2.25.4.2.4	P-3A	Combo Other/>=10 circuits/Dispatch In/TN (%)	R&B&D - Disp	13.27%	422						
B.2.25.5.1.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Dispatch/TN (%)	ADSL to Retail								
B.2.25.5.1.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.25.5.2.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Dispatch/TN (%)	ADSL to Retail								
B.2.25.5.2.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Non-Dispatch/TN (%	ADSL to Retail								
B.2.25.6.1.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Dispatch/TN (%)	ADSL to Retail	4.40%	2,157	24.18%	153		0.01717	-11.5215	NO
B.2.25.6.1.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.03%	3,058						
B.2.25.6.2.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	3						
B.2.25.6.2.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Non-Dispatch/TN (%	ADSL to Retail								
B.2.25.7.1.1	P-3A	UNE ISDN/<10 circuits/Dispatch/TN (%)	ISDN - BRI	12.89%	574	31.11%	90		0.03799	-4.7955	NO
B.2.25.7.1.2	P-3A	UNE ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN - BRI	4.53%	684						
B.2.25.7.2.1	P-3A	UNE ISDN/>=10 circuits/Dispatch/TN (%)	ISDN - BRI								
B.2.25.7.2.2	P-3A	UNE ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN - BRI								
B.2.25.8.1.1	P-3A	Line Sharing/<10 circuits/Dispatch/TN (%)	ADSL to Retail	4.40%	2,157	14.29%	14		0.05502	-1.7961	NO
B.2.25.8.1.2	P-3A	Line Sharing/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.03%	3,058	0.00%	269		0.00115	0.2844	YES
B.2.25.8.2.1	P-3A	Line Sharing/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	3						
B.2.25.8.2.2	P-3A	Line Sharing/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.25.9.1.1	P-3A	2W Analog Loop Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	6.72%	18,908	11.81%	144		0.02094	-2.4304	NO
B.2.25.9.1.2	P-3A	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	6.72%	18,908						
B.2.25.9.2.1	P-3A	2W Analog Loop Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	5.32%	94	0.00%	1		0.22561	0.2358	YES
B.2.25.9.2.2	P-3A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	5.32%	94						
B.2.25.10.1.1	P-3A	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.79%	18,571	0.00%	30		0.04597	1.4771	YES
B.2.25.10.1.4	P-3A	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.06%	184,739						
B.2.25.10.2.1	P-3A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	4.00%	75	0.00%	1		0.19726	0.2028	YES
B.2.25.10.2.4	P-3A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	1						
B.2.25.11.1.1	P-3A	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	6.72%	18,908						
B.2.25.11.1.2	P-3A	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	6.72%	18,908						
B.2.25.11.2.1	P-3A	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	5.32%	94						
B.2.25.11.2.2	P-3A	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	5.32%	94						
B.2.25.12.1.1	P-3A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.79%	18,571						
B.2.25.12.1.4	P-3A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.06%	184,739						
B.2.25.12.2.1	P-3A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	4.00%	75						
B.2.25.12.2.4	P-3A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	1						
B.2.25.13.1.1	P-3A	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	6.72%	18,908	1.35%	74		0.02916	1.8403	YES
B.2.25.13.1.2	P-3A	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	6.72%	18,908						
B.2.25.13.2.1	P-3A	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	5.32%	94	0.00%	1		0.22561	0.2358	YES
B.2.25.13.2.2	P-3A	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	5.32%	94						
B.2.25.14.1.1	P-3A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.79%	18,571						
B.2.25.14.1.4	P-3A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.06%	184,739						
B.2.25.14.2.1	P-3A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	4.00%	75						

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.25.14.2.4	P-3A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	1						
B.2.25.15.1.1	P-3A	Other Design/<10 circuits/Dispatch/TN (%)	Design	10.32%	2,286						
B.2.25.15.1.2	P-3A	Other Design/<10 circuits/Non-Dispatch/TN (%)	Design	5.62%	463						
B.2.25.15.2.1	P-3A	Other Design/>=10 circuits/Dispatch/TN (%)	Design	15.55%	328						
B.2.25.15.2.2	P-3A	Other Design/>=10 circuits/Non-Dispatch/TN (%)	Design	0.00%	18						
B.2.25.16.1.1	P-3A	Other Non-Design/<10 circuits/Dispatch/TN (%)	R&B	6.72%	18,908						
B.2.25.16.1.2	P-3A	Other Non-Design/<10 circuits/Non-Dispatch/TN (%)	R&B	0.03%	350,645						
B.2.25.16.2.1	P-3A	Other Non-Design/>=10 circuits/Dispatch/TN (%)	R&B	5.32%	94						
B.2.25.16.2.2	P-3A	Other Non-Design/>=10 circuits/Non-Dispatch/TN (%)	R&B	0.00%	39						
B.2.25.17.1.1	P-3A	INP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	6.79%	18,571						
B.2.25.17.1.2	P-3A	INP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.03%	348,145	0.00%	1		0.01711	0.0171	YES
B.2.25.17.2.1	P-3A	INP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	4.00%	75						
B.2.25.17.2.2	P-3A	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	2						
B.2.25.18.1.1	P-3A	LNP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	6.79%	18,571						
B.2.25.18.1.2	P-3A	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.03%	348,145	0.00%	474		0.00079	0.3725	YES
B.2.25.18.2.1	P-3A	LNP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	4.00%	75						
B.2.25.18.2.2	P-3A	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	2	0.00%	1		0.00000		YES
B.2.25.19.1.1	P-3A	Digital Loop < DS1/<10 circuits/Dispatch/TN (%)	Digital Loop < DS1	6.38%	2,899	25.94%	212		0.01739	-11.2489	NO
B.2.25.19.1.2	P-3A	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1	0.82%	3,910						
B.2.25.19.2.1	P-3A	Digital Loop < DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop < DS1	0.00%	3						
B.2.25.19.2.2	P-3A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1								
B.2.25.20.1.1	P-3A	Digital Loop >= DS1/<10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	6.12%	605	10.43%	326		0.01646	-2.6203	NO
B.2.25.20.1.2	P-3A	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.62%	323						
B.2.25.20.2.1	P-3A	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	5.06%	158						
B.2.25.20.2.2	P-3A	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.00%	24						
B.2.25.21.1.1	P-3A	Line Splitting/<10 circuits/Dispatch/TN (%)	ADSL to Retail	4.40%	2,157						
B.2.25.21.1.2	P-3A	Line Splitting/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.03%	3,058						
B.2.25.21.2.1	P-3A	Line Splitting/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	3						
B.2.25.21.2.2	P-3A	Line Splitting/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.25.22.1.1	P-3A	EELs/<10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	3.53%	624	24.59%	61		0.02474	-8.5141	NO
B.2.25.22.1.2	P-3A	EELs/<10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.25.22.2.1	P-3A	EELs/>=10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.25.22.2.2	P-3A	EELs/>=10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								

% Provisioning Troubles within 30 Days

B.2.26.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/TN (%)	R&B (POTS)	10.49%	14,608						
B.2.26.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	2.75%	256,672						
B.2.26.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	18.64%	59						
B.2.26.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	11						
B.2.26.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	6.26%	511						
B.2.26.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.26.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.26.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.26.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/TN (%)	R&B	10.48%	14,814	13.14%	487		0.01410	-1.8896	NO
B.2.26.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (%)	R&B	2.75%	257,533	2.77%	19,443		0.00122	-0.2119	YES
B.2.26.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (%)	R&B	2.73%	126,550	3.65%	3,097		0.00296	-3.0991	NO
B.2.26.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/TN (%)	R&B	2.76%	130,983	2.61%	16,346		0.00136	1.1478	YES
B.2.26.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/TN (%)	R&B	21.43%	70	12.50%	8		0.15314	0.5830	YES
B.2.26.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (%)	R&B	0.00%	40	9.09%	11		0.00000		NO
B.2.26.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (%)	R&B	0.00%	17	100.00%	1		0.00000		NO
B.2.26.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (%)	R&B	0.00%	23	0.00%	10		0.00000		YES
B.2.26.4.1.1	P-9	Combo Other/<10 circuits/Dispatch/TN (%)	R&B&D - Disp	10.02%	15,892	0.00%	3		0.17341	0.5781	YES
B.2.26.4.1.4	P-9	Combo Other/<10 circuits/Dispatch In/TN (%)	R&B&D - Disp	10.02%	15,892						
B.2.26.4.2.1	P-9	Combo Other/>=10 circuits/Dispatch/TN (%)	R&B&D - Disp	7.88%	203						
B.2.26.4.2.4	P-9	Combo Other/>=10 circuits/Dispatch In/TN (%)	R&B&D - Disp	7.88%	203						
B.2.26.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (%)	ADSL to Retail	15.87%	2,023	11.54%	78		0.04216	1.0268	YES
B.2.26.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	16.01%	3,073						
B.2.26.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	5						
B.2.26.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.26.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/TN (%)	ISDN - BRI	7.23%	166	14.89%	47		0.04279	-1.7913	NO

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B.2.26.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN - BRI	1.39%	431						
B.2.26.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/TN (%)	ISDN - BRI								
B.2.26.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN - BRI								
B.2.26.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/TN (%)	ADSL to Retail	15.87%	2,023	100.00%	2		0.25849	-3.2548	NO
B.2.26.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	16.01%	3,073	24.07%	54		0.05034	-1.6019	YES
B.2.26.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	5						
B.2.26.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.26.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	10.48%	14,814	9.30%	129		0.02708	0.4336	YES
B.2.26.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	10.48%	14,814						
B.2.26.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	21.43%	70						
B.2.26.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	21.43%	70						
B.2.26.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	10.49%	14,608	0.00%	29		0.05697	1.8421	YES
B.2.26.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	2.76%	130,535						
B.2.26.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	18.64%	59						
B.2.26.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	11						
B.2.26.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	10.48%	14,814						
B.2.26.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	10.48%	14,814						
B.2.26.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	21.43%	70						
B.2.26.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	21.43%	70						
B.2.26.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	10.49%	14,608						
B.2.26.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	2.76%	130,535						
B.2.26.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	18.64%	59						
B.2.26.11.2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	11						
B.2.26.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	10.48%	14,814	13.25%	83		0.03371	-0.8236	YES
B.2.26.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	10.48%	14,814						
B.2.26.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	21.43%	70						
B.2.26.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	21.43%	70						
B.2.26.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	10.49%	14,608						
B.2.26.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	2.76%	130,535						
B.2.26.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	18.64%	59						
B.2.26.13.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	11						
B.2.26.14.1.1	P-9	Other Design/<10 circuits/Dispatch/TN (%)	Design	3.80%	1,078						
B.2.26.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/TN (%)	Design	5.13%	234						
B.2.26.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/TN (%)	Design	0.75%	133						
B.2.26.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/TN (%)	Design	0.00%	5						
B.2.26.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/TN (%)	R&B	10.48%	14,814						
B.2.26.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/TN (%)	R&B	2.75%	257,533						
B.2.26.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/TN (%)	R&B	21.43%	70						
B.2.26.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/TN (%)	R&B	0.00%	40						
B.2.26.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	10.49%	14,608						
B.2.26.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	2.75%	256,672						
B.2.26.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	18.64%	59						
B.2.26.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	11						
B.2.26.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	10.49%	14,608						
B.2.26.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	2.75%	256,672	0.00%	418		0.00800	3.4336	YES
B.2.26.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	18.64%	59						
B.2.26.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	11	0.00%	2		0.00000		YES
B.2.26.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/TN (%)	Digital Loop < DS1	14.79%	2,279	10.62%	113		0.03421	1.2182	YES
B.2.26.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1	14.02%	3,574						
B.2.26.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop < DS1	0.00%	5						
B.2.26.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1								
B.2.26.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	3.03%	429	14.52%	186		0.01505	-7.6322	NO
B.2.26.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	2.22%	135						
B.2.26.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	3.13%	32						
B.2.26.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.00%	15						
B.2.26.20.1.1	P-9	Line Splitting/<10 circuits/Dispatch/TN (%)	ADSL to Retail	15.87%	2,023						
B.2.26.20.1.2	P-9	Line Splitting/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	16.01%	3,073						
B.2.26.20.2.1	P-9	Line Splitting/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	5						
B.2.26.20.2.2	P-9	Line Splitting/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.26.21.1.1	P-9	EELs/<10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	6.26%	511	3.70%	27		0.04784	0.5348	YES
B.2.26.21.1.2	P-9	EELs/<10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.26.21.2.1	P-9	EELs/>=10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.26.21.2.2	P-9	EELs/>=10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
		Average Completion Notice Interval - Mechanized									
B.2.27.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/TN (hours)	R&B (POTS)	1.77	15,296			14.239			
B.2.27.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	1.12	345,371			7.320			
B.2.27.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/TN (hours)	R&B (POTS)	1.61	51			9.286			
B.2.27.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	1.13	2			0.106			
B.2.27.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/TN (hours)	DS1/ DS3 - Interoffice	1.72	499			5.437			
B.2.27.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (hours)	DS1/ DS3 - Interoffice								
B.2.27.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/TN (hours)	DS1/ DS3 - Interoffice								
B.2.27.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (hours)	DS1/ DS3 - Interoffice								
B.2.27.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/TN (hours)	R&B	1.83	15,589	0.04	386	14.441	0.74409	2.4072	YES
B.2.27.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (hours)	R&B	1.13	347,812	0.81	22,045	7.389	0.05132	6.1237	YES
B.2.27.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (hours)	R&B	1.22	163,010	0.83	3,138	8.272	0.14908	2.6145	YES
B.2.27.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/TN (hours)	R&B	1.04	184,802	0.81	18,907	6.510	0.04971	4.7310	YES
B.2.27.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/TN (hours)	R&B	1.37	64	0.02	3	8.289	4.89679	0.2769	YES
B.2.27.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (hours)	R&B	0.81	36			0.400			
B.2.27.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (hours)	R&B	0.93	11			0.351			
B.2.27.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (hours)	R&B	0.76	25			0.414			
B.2.27.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/TN (hours)	R&B&D - Disp	2.03	16,699			14.957			
B.2.27.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/TN (hours)	R&B&D - Disp	2.03	16,699			14.957			
B.2.27.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/TN (hours)	R&B&D - Disp	11.86	193			31.485			
B.2.27.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/TN (hours)	R&B&D - Disp	11.86	193			31.485			
B.2.27.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (hours)	ADSL to Retail	1.75	2,023	0.02	74	8.810	1.04276	1.6579	YES
B.2.27.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail	1.25	3,051			7.604			
B.2.27.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (hours)	ADSL to Retail	8.97	3			15.502			
B.2.27.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail								
B.2.27.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/TN (hours)	ISDN - BRI	3.25	217	0.02	50	18.032	2.82875	1.1442	YES
B.2.27.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/TN (hours)	ISDN - BRI	0.91	577			2.294			
B.2.27.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/TN (hours)	ISDN - BRI								
B.2.27.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/TN (hours)	ISDN - BRI								
B.2.27.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/TN (hours)	ADSL to Retail	1.75	2,023			8.810			
B.2.27.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail	1.25	3,051	0.35	4	7.604	3.80456	0.2343	YES
B.2.27.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/TN (hours)	ADSL to Retail	8.97	3			15.502			
B.2.27.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail								
B.2.27.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/TN (hours)	R&B - Disp	1.83	15,589	0.02	100	14.441	1.44876	1.2503	YES
B.2.27.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	1.83	15,589			14.441			
B.2.27.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/TN (hours)	R&B - Disp	1.37	64	0.02	1	8.289	8.35394	0.1623	YES
B.2.27.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	1.37	64			8.289			
B.2.27.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	1.77	15,296	0.02	25	14.239	2.85016	0.6142	YES
B.2.27.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	1.03	182,893			6.361			
B.2.27.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	1.61	51	0.02	1	9.286	9.37682	0.1701	YES
B.2.27.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	1.20	1			0.000			
B.2.27.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (hours)	R&B - Disp	1.83	15,589			14.441			
B.2.27.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	1.83	15,589			14.441			
B.2.27.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (hours)	R&B - Disp	1.37	64			8.289			
B.2.27.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	1.37	64			8.289			
B.2.27.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	1.77	15,296			14.239			
B.2.27.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	1.03	182,893			6.361			
B.2.27.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	1.61	51			9.286			
B.2.27.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	1.20	1			0.000			
B.2.27.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (hours)	R&B - Disp	1.83	15,589	0.02	56	14.441	1.93327	0.9370	YES
B.2.27.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	1.83	15,589			14.441			
B.2.27.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (hours)	R&B - Disp	1.37	64	0.02	1	8.289	8.35394	0.1623	YES
B.2.27.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	1.37	64			8.289			
B.2.27.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	1.77	15,296			14.239			
B.2.27.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	1.03	182,893			6.361			

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.27.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	1.61	51			9.286			
B.2.27.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	1.20	1			0.000			
B.2.27.14.1.1	P-5	Other Design/<10 circuits/Dispatch/TN (hours)	Design	4.88	1,110			20.694			
B.2.27.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/TN (hours)	Design	0.89	299			3.285			
B.2.27.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/TN (hours)	Design	17.07	129			37.025			
B.2.27.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/TN (hours)	Design	0.03	11			0.016			
B.2.27.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/TN (hours)	R&B	1.83	15,589			14.441			
B.2.27.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/TN (hours)	R&B	1.13	347,812			7.389			
B.2.27.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/TN (hours)	R&B	1.37	64			8.289			
B.2.27.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/TN (hours)	R&B	0.81	36			0.400			
B.2.27.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/TN (hours)	R&B (POTS)	1.77	15,296			14.239			
B.2.27.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	1.12	345,371	0.02	1	7.320	7.32007	0.1502	YES
B.2.27.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/TN (hours)	R&B (POTS)	1.61	51			9.286			
B.2.27.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	1.13	2			0.106			
B.2.27.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/TN (hours)	R&B (POTS)	1.77	15,296			14.239			
B.2.27.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	1.12	345,371	0.77	300	7.320	0.42281	0.8084	YES
B.2.27.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/TN (hours)	R&B (POTS)	1.61	51			9.286			
B.2.27.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	1.13	2			0.106			
B.2.27.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/TN (hours)	Digital Loop < DS1	1.88	2,336	0.02	105	9.940	0.99165	1.8808	YES
B.2.27.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (hours)	Digital Loop < DS1	1.18	3,758			6.912			
B.2.27.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/TN (hours)	Digital Loop < DS1	8.97	3			15.502			
B.2.27.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (hours)	Digital Loop < DS1								
B.2.27.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/TN (hours)	Digital Loop >= DS1	7.38	346	0.02	235	25.256	2.13494	3.4459	YES
B.2.27.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (hours)	Digital Loop >= DS1	5.91	284			25.347			
B.2.27.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (hours)	Digital Loop >= DS1	4.59	49			15.511			
B.2.27.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (hours)	Digital Loop >= DS1	0.79	20			0.446			
B.2.27.20.1.1	P-5	Line Splitting/<10 circuits/Dispatch/TN (hours)	ADSL to Retail	1.75	2,023			8.810			
B.2.27.20.1.2	P-5	Line Splitting/<10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail	1.25	3,051			7.604			
B.2.27.20.2.1	P-5	Line Splitting/>=10 circuits/Dispatch/TN (hours)	ADSL to Retail	8.97	3			15.502			
B.2.27.20.2.2	P-5	Line Splitting/>=10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail								
B.2.27.21.1.1	P-5	EELs/<10 circuits/Dispatch/TN (hours)	DS1/ DS3 - Interoffice	1.72	499	0.02	4	5.437	2.72952	0.6230	YES
B.2.27.21.1.2	P-5	EELs/<10 circuits/Non-Dispatch/TN (hours)	DS1/ DS3 - Interoffice								
B.2.27.21.2.1	P-5	EELs/>=10 circuits/Dispatch/TN (hours)	DS1/ DS3 - Interoffice								
B.2.27.21.2.2	P-5	EELs/>=10 circuits/Non-Dispatch/TN (hours)	DS1/ DS3 - Interoffice								

Average Completion Notice Interval - Non-Mechanized

B.2.28.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic	12.56	168						Diagnostic
B.2.28.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (hours)	Diagnostic	9.82	305						Diagnostic
B.2.28.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/TN (hours)	Diagnostic	5.13	177						Diagnostic
B.2.28.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/TN (hours)	Diagnostic	16.29	128						Diagnostic
B.2.28.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic	9.63	2						Diagnostic
B.2.28.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (hours)	Diagnostic	19.63	4						Diagnostic
B.2.28.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/TN (hours)	Diagnostic	19.63	4						Diagnostic
B.2.28.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/TN (hours)	Diagnostic	18.63	10						Diagnostic
B.2.28.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic	19.02	27						Diagnostic
B.2.28.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.28.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/TN (hours)	Diagnostic								
B.2.28.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			14.25	5				Diagnostic
B.2.28.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			1.42	12				Diagnostic
B.2.28.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/TN (hours)	Diagnostic			1.19	262				Diagnostic
B.2.28.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			12.22	11				Diagnostic
B.2.28.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic			22.43	12				Diagnostic
B.2.28.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.14.1.1	P-5	Other Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic			3.44	172				Diagnostic
B.2.28.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			0.65	1				Diagnostic
B.2.28.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/TN (hours)	Diagnostic			18.28	32				Diagnostic
B.2.28.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (hours)	Diagnostic			21.04	19				Diagnostic
B.2.28.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.20.1.1	P-5	Line Splitting/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.20.1.2	P-5	Line Splitting/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.20.2.1	P-5	Line Splitting/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.28.20.2.2	P-5	Line Splitting/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.21.1.1	P-5	EELs/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.21.1.2	P-5	EELs/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.21.2.1	P-5	EELs/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.21.2.2	P-5	EELs/<10 circuits/Dispatch/TN (hours)	Diagnostic			17.68	37				Diagnostic
		Total Service Order Cycle Time - Mechanized									
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.42	158				Diagnostic
B.2.29.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			1.02	5,747				Diagnostic
B.2.29.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			0.40	2,398				Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic			1.46	3,349				Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic								Diagnostic
B.2.29.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.29.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			4.83	35				Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			11.06	21				Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.66	30				Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.60	3				Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.64	1				Diagnostic
B.2.29.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic

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B.2.29.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic			0.69	220				Diagnostic
B.2.29.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			7.67	46				Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			6.51	87				Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.21.1.1	P-10	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.21.2.1	P-10	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic			12.01	1				Diagnostic
B.2.29.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
			Diagnostic								Diagnostic
			Diagnostic								Diagnostic

Total Service Order Cycle Time - Partially Mechanized

B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.40	69				Diagnostic
B.2.30.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			1.43	1,053				Diagnostic
B.2.30.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			1.11	641				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic			1.93	412				Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.13	1				Diagnostic
B.2.30.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic								Diagnostic
B.2.30.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			4.12	7				Diagnostic
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
			Diagnostic								Diagnostic
			Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic			12.54	2				Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.93	12				Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			4.12	4				Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.27	15				Diagnostic
B.2.30.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.11	76				Diagnostic
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			6.10	8				Diagnostic
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			7.49	31				Diagnostic
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.30.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.21.1.1	P-10	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic			13.52	2				Diagnostic
B.2.30.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.21.2.1	P-10	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized									
B.2.31.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			2.63	42				Diagnostic
B.2.31.3.1.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic			1.33	68				Diagnostic
B.2.31.3.1.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.31.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic			4.91	2				Diagnostic
B.2.31.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.3.2.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			4.91	2				Diagnostic
B.2.31.3.2.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			0.83	43				Diagnostic
B.2.31.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic			2.19	25				Diagnostic
B.2.31.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			11.22	5				Diagnostic
B.2.31.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.18	13				Diagnostic
B.2.31.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			7.01	2				Diagnostic
B.2.31.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			4.26	1				Diagnostic
B.2.31.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic			3.22	10				Diagnostic
B.2.31.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.79	4				Diagnostic
B.2.31.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			6.24	4				Diagnostic
B.2.31.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.31.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.69	160				Diagnostic
B.2.31.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic			5.43	15				Diagnostic
B.2.31.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic			7.57	7				Diagnostic
B.2.31.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.21.1.1	P-10	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.21.2.1	P-10	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic			12.06	11				Diagnostic
B.2.31.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
			Diagnostic								Diagnostic
			Diagnostic								Diagnostic

Total Service Order Cycle Time (offered) - Mechanized

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.32.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.38	154				Diagnostic
B.2.32.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			1.02	5,745				Diagnostic
B.2.32.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			0.40	2,397				Diagnostic
B.2.32.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic			1.46	3,348				Diagnostic
B.2.32.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic								Diagnostic
B.2.32.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.32.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			4.88	33				Diagnostic
			Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.32.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic			11.15	20				Diagnostic
B.2.32.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.78	29				Diagnostic
B.2.32.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.60	3				Diagnostic
B.2.32.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.64	1				Diagnostic
B.2.32.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic			0.69	220				Diagnostic
B.2.32.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			7.80	43				Diagnostic
B.2.32.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			6.51	86				Diagnostic
B.2.32.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.32.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.21.1.1	P-10	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			12.01	1				Diagnostic
B.2.32.21.2.1	P-10	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

Total Service Order Cycle Time (offered) - Partially Mechanized

B.2.33.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.40	69				Diagnostic
B.2.33.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			1.40	926				Diagnostic
B.2.33.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			1.08	573				Diagnostic
B.2.33.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic			1.92	353				Diagnostic
B.2.33.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.13	1				Diagnostic
B.2.33.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic								Diagnostic
B.2.33.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.33.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			4.55	5				Diagnostic
B.2.33.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			12.54	2				Diagnostic
B.2.33.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			6.44	10				Diagnostic
B.2.33.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			4.12	4				Diagnostic
B.2.33.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.21	14				Diagnostic
B.2.33.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic

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B.2.33.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.11	76				Diagnostic
B.2.33.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic			7.12	6				Diagnostic
B.2.33.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic			7.49	31				Diagnostic
B.2.33.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.21.1.1	P-10	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.21.2.1	P-10	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic			13.52	2				Diagnostic
B.2.33.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
			Diagnostic								Diagnostic
			Diagnostic								Diagnostic

Total Service Order Cycle Time (offered) - Non-Mechanized

B.2.34.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			2.58	37				Diagnostic
B.2.34.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			1.34	67				Diagnostic
B.2.34.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			0.83	42				Diagnostic
B.2.34.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic			2.19	25				Diagnostic
B.2.34.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic			4.91	2				Diagnostic
B.2.34.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.34.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic			4.91	2				Diagnostic
B.2.34.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			11.22	5				Diagnostic
B.2.34.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
			Diagnostic			5.18	13				Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.34.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			8.16	1				Diagnostic
B.2.34.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			4.26	1				Diagnostic
B.2.34.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic			3.22	10				Diagnostic
B.2.34.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			6.64	3				Diagnostic
B.2.34.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			6.24	4				Diagnostic
B.2.34.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.69	160				Diagnostic
B.2.34.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic			5.40	14				Diagnostic
B.2.34.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic			7.82	6				Diagnostic
B.2.34.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
			Diagnostic								Diagnostic
			Diagnostic								Diagnostic
			Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.34.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.21.1.1	P-10	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			12.14	9				Diagnostic
B.2.34.21.2.1	P-10	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Disconnect Timeliness									
B.2.35	P-12	LNP/TN (%)	>= 95% w in 15 min								
		% Completions w/o Notice or < 24 hours									
B.2.36.1.1	P-6	Switch Ports/Dispatch/TN (%)	<= 5%								
B.2.36.1.2	P-6	Switch Ports/Non-Dispatch/TN (%)	<= 5%								
B.2.36.2.1	P-6	Local Interoffice Transport/Dispatch/TN (%)	<= 5%								
B.2.36.2.2	P-6	Local Interoffice Transport/Non-Dispatch/TN (%)	<= 5%								
B.2.36.3.1	P-6	Loop + Port Combinations/Dispatch/TN (%)	<= 5%								
B.2.36.3.2	P-6	Loop + Port Combinations/Non-Dispatch/TN (%)	<= 5%			14.55%	543				
B.2.36.3.3	P-6	Loop + Port Combinations/Switch Based Orders/TN (%)	<= 5%			4.25%	22,295				NO
B.2.36.3.4	P-6	Loop + Port Combinations/Dispatch In/TN (%)	<= 5%			0.00%	3,328				YES
B.2.36.4.1	P-6	Combo Other/Dispatch/TN (%)	<= 5%			4.99%	18,967				YES
B.2.36.4.2	P-6	Combo Other/Non-Dispatch/TN (%)	<= 5%			33.33%	9				YES
B.2.36.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	<= 5%								NO
B.2.36.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	<= 5%			5.21%	96				
B.2.36.6.1	P-6	UNE ISDN/Dispatch/TN (%)	<= 5%								NO
B.2.36.6.2	P-6	UNE ISDN/Non-Dispatch/TN (%)	<= 5%			35.19%	54				
B.2.36.7.1	P-6	Line Sharing/Dispatch/TN (%)	<= 5%								NO
B.2.36.7.2	P-6	Line Sharing/Non-Dispatch/TN (%)	<= 5%			91.67%	12				
B.2.36.8.1	P-6	2W Analog Loop Design/Dispatch/TN (%)	<= 5%			79.78%	267				NO
B.2.36.8.2	P-6	2W Analog Loop Design/Non-Dispatch/TN (%)	<= 5%			4.76%	105				NO
B.2.36.9.1	P-6	2W Analog Loop Non-Design/Dispatch/TN (%)	<= 5%								YES
B.2.36.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	<= 5%			3.57%	28				
B.2.36.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/TN (%)	<= 5%								YES
B.2.36.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	<= 5%								
B.2.36.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/TN (%)	<= 5%								
B.2.36.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	<= 5%			2.99%	67				YES
B.2.36.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.14.1	P-6	Other Design/Dispatch/TN (%)	<= 5%								
B.2.36.14.2	P-6	Other Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.15.1	P-6	Other Non-Design/Dispatch/TN (%)	<= 5%								
B.2.36.15.2	P-6	Other Non-Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.16.1	P-6	INP (Standalone)/Dispatch/TN (%)	<= 5%								
B.2.36.16.2	P-6	INP (Standalone)/Non-Dispatch/TN (%)	<= 5%								
B.2.36.17.1	P-6	LNP (Standalone)/Dispatch/TN (%)	<= 5%			0.00%	1				
B.2.36.17.2	P-6	LNP (Standalone)/Non-Dispatch/TN (%)	<= 5%								YES
B.2.36.18.1	P-6	Digital Loop < DS1/Dispatch/TN (%)	<= 5%			8.25%	473				
B.2.36.18.2	P-6	Digital Loop < DS1/Non-Dispatch/TN (%)	<= 5%			17.56%	131				NO
B.2.36.19.1	P-6	Digital Loop >= DS1/Dispatch/TN (%)	<= 5%								NO
B.2.36.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/TN (%)	<= 5%			10.29%	243				
B.2.36.20.1	P-6	Line Splitting/Dispatch/TN (%)	<= 5%								NO
B.2.36.20.2	P-6	Line Splitting/Non-Dispatch/TN (%)	<= 5%								
B.2.36.21.1	P-6	EELs/Dispatch/TN (%)	<= 5%								
B.2.36.21.2	P-6	EELs/Non-Dispatch/TN (%)	<= 5%			27.50%	40				
		% Cooperative Test Attempts for xDSL									NO
B.2.37.1	P-8	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% of requests			100.00%	73				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.37.2	P-8	xDSL Other/TN (%)	>= 95% of requests								
	Service Order Accuracy										
B.2.38.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/TN (%)	>= 95%			100.00%	160				YES
B.2.38.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)	>= 95%			98.00%	100				YES
B.2.38.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/TN (%)	>= 95%			100.00%	37				YES
B.2.38.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)	>= 95%			100.00%	29				YES
B.2.38.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/TN (%)	>= 95%			98.89%	180				YES
B.2.38.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/TN (%)	>= 95%			99.76%	420				YES
B.2.38.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/TN (%)	>= 95%			98.96%	96				YES
B.2.38.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/TN (%)	>= 95%			100.00%	90				YES
	Unbundled Network Elements - Maintenance and Repair										
	Missed Repair Appointments										
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/TN (%)	R&B (POTS)	5.03%	31,012						
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/TN (%)	R&B (POTS)	0.81%	18,488						
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.30%	330	0.00%	0				
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.00%	208	0.00%	0				YES
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/TN (%)	R&B	5.10%	31,334	3.83%	1,618				YES
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/TN (%)	R&B	0.84%	18,784	1.99%	703		0.00561	2.2558	YES
B.3.1.4.1	M&R-1	Combo Other/Dispatch/TN (%)	R&B&D - Disp	5.07%	32,234	4.55%	22		0.00350	-3.3044	NO
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/TN (%)	R&B&D - Disp	5.07%	32,234	0.00%	10		0.04679	0.1119	YES
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	ADSL to Retail	40.00%	735	0.00%	20		0.06938	0.7306	YES
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	ADSL to Retail	2.78%	1,692	0.00%	6		0.11102	3.6028	YES
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/TN (%)	ISDN - BRI	13.47%	193	0.00%	19		0.06721	0.4133	YES
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/TN (%)	ISDN - BRI	0.63%	159	0.00%	10		0.08209	1.6410	YES
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/TN (%)	ADSL to Retail	40.00%	735	30.00%	10		0.02577	0.2440	YES
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/TN (%)	ADSL to Retail	2.78%	1,692	11.11%	18		0.15597	0.6412	YES
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/TN (%)	R&B - Disp	5.10%	31,334	2.02%	247		0.03894	-2.1401	NO
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/TN (%)	R&B - Disp	5.10%	31,334	1.67%	60		0.01405	2.1869	YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB FT	5.01%	30,888	0.00%	1		0.02842	1.2069	YES
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB FT	0.73%	16,700	0.00%	0		0.21812	0.2296	YES
B.3.1.10.1	M&R-1	Other Design/Dispatch/TN (%)	Design	4.11%	900	0.00%	0				YES
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/TN (%)	Design	2.38%	924	0.00%	2				YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/TN (%)	R&B	5.10%	31,334	0.00%	0		0.10792	0.2206	YES
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/TN (%)	R&B	0.84%	18,784	0.00%	0				YES
B.3.1.12.1	M&R-1	UNE Digital Loop < DS1/Dispatch/TN (%)	Digital Loop < DS1	30.69%	1,046	0.00%	35				YES
B.3.1.12.2	M&R-1	UNE Digital Loop < DS1/Non-Dispatch/TN (%)	Digital Loop < DS1	2.32%	2,066	0.00%	16		0.07925	3.8723	YES
B.3.1.13.1	M&R-1	UNE Digital Loop >= DS1/Dispatch/TN (%)	Digital Loop >= DS1	1.47%	409	1.87%	107		0.03781	0.6145	YES
B.3.1.13.2	M&R-1	UNE Digital Loop >= DS1/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.00%	386	0.00%	67		0.01305	-0.3081	YES
	Customer Trouble Report Rate								0.00000		YES
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/TN (%)	R&B (POTS)	1.42%	2,183,401						
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/TN (%)	R&B (POTS)	0.85%	2,183,401						
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/TN (%)	DS1/ DS3 - Interoffice	1.42%	23,193	0.00%	150				
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.90%	23,193	0.00%	150		0.00977	1.4562	YES
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/TN (%)	R&B	1.36%	2,298,085	1.12%	144,418		0.00776	1.1561	YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/TN (%)	R&B	0.82%	2,298,085	0.49%	144,418		0.00032	7.6750	YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/TN (%)	R&B&D - Disp	1.21%	2,666,563	3.27%	672		0.00025	13.4791	YES
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/TN (%)	R&B&D - Disp	1.21%	2,666,563	1.49%	672		0.00424	-4.8682	NO
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	ADSL to Retail	0.89%	82,561	0.85%	2,350		0.00424	-0.6584	YES
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	ADSL to Retail	2.05%	82,561	0.26%	2,350		0.00197	0.1985	YES
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/TN (%)	ISDN - BRI	0.98%	19,668	0.94%	2,021		0.00299	5.9906	YES
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/TN (%)	ISDN - BRI	0.81%	19,668	0.49%	2,021		0.00231	0.1779	YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/TN (%)	ADSL to Retail	0.89%	82,561	1.05%	951		0.00210	1.4932	YES
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/TN (%)	ADSL to Retail	2.05%	82,561	1.89%	951		0.00308	-0.5241	YES
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/TN (%)	R&B - Disp	1.36%	2,298,085	0.64%	38,606		0.00467	0.3355	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/TN (%)	R&B - Disp	1.36%	2,298,085	0.16%	38,606		0.00060	12.0763	YES
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB FT	1.41%	2,183,401	0.07%	1,425		0.00060	20.1593	YES
									0.00315	4.2658	YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB FT	0.76%	2,183,401	0.00%	1,425		0.00232	3.3003	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/TN (%)	Design	0.24%	368,478	0.00%	262		0.00305	0.7997	YES
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/TN (%)	Design	0.25%	368,478	0.76%	262		0.00309	-1.6563	NO
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/TN (%)	R&B	1.36%	2,298,085	0.00%	862		0.00398	3.4277	YES
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/TN (%)	R&B	0.82%	2,298,085	0.00%	862		0.00308	2.6539	YES
B.3.2.12.1	M&R-2	UNE Digital Loop < DS1/Dispatch/TN (%)	Digital Loop < DS1	0.76%	137,838	0.90%	3,892		0.00141	-0.9955	YES
B.3.2.12.2	M&R-2	UNE Digital Loop < DS1/Non-Dispatch/TN (%)	Digital Loop < DS1	1.50%	137,838	0.41%	3,892		0.00197	5.5077	YES
B.3.2.13.1	M&R-2	UNE Digital Loop >= DS1/Dispatch/TN (%)	Digital Loop >= DS1	0.18%	233,386	1.99%	5,367		0.00058	-31.4905	NO
B.3.2.13.2	M&R-2	UNE Digital Loop >= DS1/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.17%	233,386	1.25%	5,367		0.00056	-19.3042	NO

Maintenance Average Duration

B.3.3.1.1	M&R-3	Switch Ports/Dispatch/TN (hours)	R&B (POTS)	21.22	31,012			22.055			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/TN (hours)	R&B (POTS)	7.27	18,488			12.581			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/TN (hours)	DS1/ DS3 - Interoffice	3.73	330	0.00	0	3.193			YES
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/TN (hours)	DS1/ DS3 - Interoffice	1.56	208	0.00	0	2.043			YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/TN (hours)	R&B	21.11	31,334	13.31	1,618	22.030	0.56164	13.8850	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/TN (hours)	R&B	7.21	18,784	4.47	703	12.528	0.48128	5.6983	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/TN (hours)	R&B&D - Disp	20.69	32,234	4.16	22	21.918	4.67457	3.5359	YES
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/TN (hours)	R&B&D - Disp	20.69	32,234	2.10	10	21.918	6.93222	2.6822	YES
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (hours)	ADSL to Retail	46.84	735	5.89	20	69.001	15.63751	2.6188	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (hours)	ADSL to Retail	4.42	1,692	1.09	6	30.773	12.58527	0.2650	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/TN (hours)	ISDN - BRI	12.18	193	5.41	19	18.014	4.33135	1.5627	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/TN (hours)	ISDN - BRI	3.03	159	2.74	10	5.040	1.64323	0.1737	YES
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/TN (hours)	ADSL to Retail	46.84	735	30.80	10	69.001	21.96783	0.7303	YES
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/TN (hours)	ADSL to Retail	4.42	1,692	9.67	18	30.773	7.29174	-0.7190	YES
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/TN (hours)	R&B - Disp	21.11	31,334	5.80	247	22.030	1.40726	10.8783	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/TN (hours)	R&B - Disp	21.11	31,334	2.95	60	22.030	2.84680	6.3770	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/TN (hours)	R&B (POTS) excl SB FT	21.22	30,888	4.00	1	22.053	22.05350	0.7809	YES
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/TN (hours)	R&B (POTS) excl SB FT	7.46	16,700	0.00	0	12.609			YES
B.3.3.10.1	M&R-3	Other Design/Dispatch/TN (hours)	Design	6.29	900	0.00	0	9.787			YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/TN (hours)	Design	3.25	924	2.74	2	6.812	4.82217	0.1044	YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/TN (hours)	R&B	21.11	31,334	0.00	0	22.030			YES
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/TN (hours)	R&B	7.21	18,784	0.00	0	12.528			YES
B.3.3.12.1	M&R-3	UNE Digital Loop < DS1/Dispatch/TN (hours)	Digital Loop < DS1	35.60	1,046	5.32	35				YES
B.3.3.12.2	M&R-3	UNE Digital Loop < DS1/Non-Dispatch/TN (hours)	Digital Loop < DS1	4.04	2,066	2.12	16				YES
B.3.3.13.1	M&R-3	UNE Digital Loop >= DS1/Dispatch/TN (hours)	Digital Loop >= DS1	4.53	409	4.53	107				YES
B.3.3.13.2	M&R-3	UNE Digital Loop >= DS1/Non-Dispatch/TN (hours)	Digital Loop >= DS1	1.90	386	1.14	67				YES

% Repeat Troubles within 30 Days

B.3.4.1.1	M&R-4	Switch Ports/Dispatch/TN (%)	R&B (POTS)	13.13%	31,012						
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/TN (%)	R&B (POTS)	8.42%	18,488						
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/TN (%)	DS1/ DS3 - Interoffice	18.79%	330	0.00%	0				YES
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice	16.35%	208	0.00%	0				YES
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/TN (%)	R&B	13.10%	31,334	8.59%	1,618		0.00860	5.2429	YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/TN (%)	R&B	8.42%	18,784	7.68%	703		0.01067	0.6895	YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch/TN (%)	R&B&D - Disp	13.19%	32,234	27.27%	22		0.07217	-1.9512	NO
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/TN (%)	R&B&D - Disp	13.19%	32,234	10.00%	10		0.10703	0.2982	YES
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	ADSL to Retail	26.94%	735	5.00%	20		0.10054	2.1821	YES
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	ADSL to Retail	23.82%	1,692	0.00%	6		0.17421	1.3672	YES
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/TN (%)	ISDN - BRI	18.65%	193	21.05%	19		0.09366	-0.2562	YES
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/TN (%)	ISDN - BRI	10.69%	159	20.00%	10		0.10074	-0.9239	YES
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/TN (%)	ADSL to Retail	26.94%	735	30.00%	10		0.14124	-0.2167	YES
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/TN (%)	ADSL to Retail	23.82%	1,692	33.33%	18		0.10093	-0.9427	YES
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/TN (%)	R&B - Disp	13.10%	31,334	4.45%	247		0.02155	4.0121	YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/TN (%)	R&B - Disp	13.10%	31,334	3.33%	60		0.04360	2.2402	YES
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB FT	13.12%	30,888	0.00%	1		0.33764	0.3886	YES
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB FT	8.41%	16,700	0.00%	0				YES
B.3.4.10.1	M&R-4	Other Design/Dispatch/TN (%)	Design	16.33%	900	0.00%	0				YES
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/TN (%)	Design	11.15%	924	0.00%	2		0.22278	0.5004	YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/TN (%)	R&B	13.10%	31,334	0.00%	0				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/TN (%)	R&B	8.42%	18,784	0.00%	0				
B.3.4.12.1	M&R-4	UNE Digital Loop < DS1/Dispatch/TN (%)	Digital Loop < DS1	24.38%	1,046	11.43%	35		0.07378	1.7552	YES
B.3.4.12.2	M&R-4	UNE Digital Loop < DS1/Non-Dispatch/TN (%)	Digital Loop < DS1	21.88%	2,066	12.50%	16		0.10375	0.9039	YES
B.3.4.13.1	M&R-4	UNE Digital Loop >= DS1/Dispatch/TN (%)	Digital Loop >= DS1	18.58%	409	26.17%	107		0.04224	-1.7962	NO
B.3.4.13.2	M&R-4	UNE Digital Loop >= DS1/Non-Dispatch/TN (%)	Digital Loop >= DS1	11.92%	386	17.91%	67		0.04288	-1.3977	YES
		Out of Service > 24 hours									
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/TN (%)	R&B (POTS)	25.12%	18,801						
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/TN (%)	R&B (POTS)	8.74%	6,076						
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.30%	330	0.00%	0				
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.00%	208	0.00%	0				YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/TN (%)	R&B	24.89%	18,999	12.11%	1,065				YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/TN (%)	R&B	8.59%	6,229	3.37%	415		0.01362	9.3850	YES
B.3.5.4.1	M&R-5	Combo Other/Dispatch/TN (%)	R&B&D - Disp	23.95%	19,899	4.55%	22		0.01421	3.6714	YES
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/TN (%)	R&B&D - Disp	23.95%	19,899	0.00%	10		0.09104	2.1315	YES
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	ADSL to Retail	40.00%	735	0.00%	20		0.13499	1.7742	YES
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	ADSL to Retail	2.78%	1,692	0.00%	6		0.11102	3.6028	YES
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/TN (%)	ISDN - BRI	13.47%	193	0.00%	19		0.06721	0.4133	YES
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/TN (%)	ISDN - BRI	0.63%	159	0.00%	10		0.08209	1.6410	YES
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/TN (%)	ADSL to Retail	40.00%	735	100.00%	1		0.02577	0.2440	YES
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/TN (%)	ADSL to Retail	2.78%	1,692	0.00%	0		0.49023	-1.2239	YES
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/TN (%)	R&B - Disp	24.89%	18,999	2.02%	247				YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/TN (%)	R&B - Disp	24.89%	18,999	1.67%	60		0.02769	8.2580	YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB FT	25.12%	18,792	0.00%	0		0.05591	4.1540	YES
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB FT	8.73%	6,070	0.00%	0				YES
B.3.5.10.1	M&R-5	Other Design/Dispatch/TN (%)	Design	4.11%	900	0.00%	0				YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/TN (%)	Design	2.38%	924	0.00%	2				YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/TN (%)	R&B	24.89%	18,999	0.00%	0		0.10792	0.2206	YES
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/TN (%)	R&B	8.59%	6,229	0.00%	0				YES
B.3.5.12.1	M&R-5	UNE Digital Loop < DS1/Dispatch/TN (%)	Digital Loop < DS1	30.69%	1,046	0.00%	35		0.07925	3.8723	YES
B.3.5.12.2	M&R-5	UNE Digital Loop < DS1/Non-Dispatch/TN (%)	Digital Loop < DS1	2.32%	2,066	0.00%	16		0.03781	0.6145	YES
B.3.5.13.1	M&R-5	UNE Digital Loop >= DS1/Dispatch/TN (%)	Digital Loop >= DS1	1.47%	409	1.87%	107		0.01305	-0.3081	YES
B.3.5.13.2	M&R-5	UNE Digital Loop >= DS1/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.00%	386	0.00%	67		0.00000		YES
		Unbundled Network Elements - Billing									
		Invoice Accuracy (Measured in dollars)									
B.4.1	B-1	TN (%)	BST - State	99.28%	$196,387,438	100.00%	$3,534,335		0.00005	-157.1636	YES
		Invoice Accuracy (Measured in # of adjustments)									
B.4.2	B-1	TN (%)	BST - State	85.72%	1,901,668	98.80%	83		0.03840	-3.4045	YES
		Mean Time to Deliver Invoices - CRIS									
B.4.3	B-2	TN (business days)	BST - Region	4.19	1	3.13	164				YES
		% Billing Errors Corrected in X Days									
B.4.4	B-10	TN (days)	Diagnostic			88.51%	2,419				Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Local Interconnection Trunks - Ordering										
	% Rejected Service Requests										
C.1.1	O-7	Local Interconnection Trunks/TN (%)	Diagnostic			63.16%	19				Diagnostic
	Reject Interval										
C.1.2	O-8	Local Interconnection Trunks/TN (%)	>= 95% w in 36 hrs			100.00%	12				YES
	FOC Timeliness										
C.1.3	O-9	Local Interconnection Trunks/TN (%)	>= 95% w in 48 hrs			100.00%	19				YES
	FOC & Reject Response Completeness										
C.1.4	O-11	Local Interconnection Trunks/TN (%)	>= 95%			100.00%	57				YES
	Local Interconnection Trunks - Provisioning										
	Order Completion Interval										
C.2.1	P-4	Local Interconnection Trunks/TN (days)	Parity w Retail	17.10	21	12.00	11	16.816	6.25895	0.8141	YES
	Average Order Completion and Completion Notice Interval										
C.2.2	P-4	Local Interconnection Trunks/TN (days)	Parity w Retail	14.57	14	13.66	8				YES
	Held Orders										
C.2.3.1	P-1	Local Interconnection Trunks/Dispatch/TN (days)	Parity w Retail	0.00	0	0.00	0				YES
C.2.3.2	P-1	Local Interconnection Trunks/Non-Dispatch/TN (days)	Parity w Retail	0.00	0	0.00	0				YES
	Mean Held Order Interval & Distribution Intervals										
C.2.4.1	P-1	Local Interconnection Trunks/Dispatch/TN (days)	Parity w Retail								
C.2.4.2	P-1	Local Interconnection Trunks/Non-Dispatch/TN (days)	Parity w Retail								
	% Jeopardies										
C.2.5.1	P-2	Local Interconnection Trunks/Dispatch/TN (%)	Parity w Retail	0.00%	15	0.00%	12		0.00000		YES
C.2.5.2	P-2	Local Interconnection Trunks/Non-Dispatch/TN (%)	Parity w Retail								
	Average Jeopardy Notice Interval										
C.2.6.1	P-2	Local Interconnection Trunks/Dispatch/TN (hours)	>= 48 hrs								
C.2.6.2	P-2	Local Interconnection Trunks/Non-Dispatch/TN (hours)	>= 48 hrs								
	% Missed Installation Appointments										
C.2.7	P-3	Local Interconnection Trunks/TN (%)	Parity w Retail	0.00%	22	0.00%	13		0.00000		YES
	% Missed Installation Appointments Including Subs										
C.2.8	P-3A	Local Interconnection Trunks/TN (%)	Parity w Retail	18.42%	38	36.00%	25		0.09983	-1.7609	NO
	% Provisioning Troubles within 30 Days										
C.2.9	P-9	Local Interconnection Trunks/TN (%)	Parity w Retail	2.17%	46	0.00%	9		0.05315	0.4090	YES
	Average Completion Notice Interval										
C.2.10	P-5	Local Interconnection Trunks/TN (hours)	Parity w Retail	12.55	22	29.56	13	47.541	16.63116	-1.0229	YES
	Total Service Order Cycle Time										
C.2.11	P-10	Local Interconnection Trunks/TN (days)	Diagnostic			15.79	11				Diagnostic
	% Completions w/o Notice or < 24 hours										
C.2.13.1	P-6	Local Interconnection Trunks/Dispatch/TN (%)	<= 5%			0.00%	13				YES
C.2.13.2	P-6	Local Interconnection Trunks/Non-Dispatch/TN (%)	<= 5%								
	Service Order Accuracy										
C.2.14.1.1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/TN (%)	>= 95%			100.00%	3				YES
C.2.14.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/TN (%)	>= 95%			100.00%	9				YES
C.2.14.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/TN (%)	>= 95%			100.00%	56				YES
C.2.14.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/TN (%)	>= 95%			100.00%	35				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Local Interconnection Trunks - Maintenance and Repair											
Missed Repair Appointments											
C.3.1.1	M&R-1	Local Interconnection Trunks/Dispatch/TN (%)	Parity w Retail	0.00%	82	0.00%	0				YES
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/TN (%)	Parity w Retail	0.00%	53	0.00%	0				YES
Customer Trouble Report Rate											
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/TN (%)	Parity w Retail	0.04%	196,015	0.00%	55,477		0.00010	4.2531	YES
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/TN (%)	Parity w Retail	0.03%	196,015	0.00%	55,477		0.00008	3.4193	YES
Maintenance Average Duration											
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/TN (hours)	Parity w Retail	0.95	82	0.00	0	0.021			YES
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/TN (hours)	Parity w Retail	0.21	53	0.00	0	1.035			YES
% Repeat Troubles within 30 Days											
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/TN (%)	Parity w Retail	0.00%	82	0.00%	0				YES
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/TN (%)	Parity w Retail	0.00%	53	0.00%	0				YES
Out of Service > 24 hours											
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/TN (%)	Parity w Retail	0.00%	82	0.00%	0				YES
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/TN (%)	Parity w Retail	0.00%	53	0.00%	0				YES
Local Interconnection Trunks - Billing											
Invoice Accuracy (Measured in dollars)											
C.4.1	B-1	TN (%)	BST - State	99.28%	$196,387,438	99.67%	$2,051,478		0.00006	-64.9170	YES
Invoice Accuracy (Measured in # of adjustments)											
C.4.2	B-1	TN (%)	BST - State	85.72%	1,901,668	95.07%	974		0.01121	-8.3391	YES
Mean Time to Deliver Invoices - CABS											
C.4.3	B-2	TN (calendar days)	BST - Region	5.31	1	5.16	1,634				YES
% Billing Errors Corrected in X Days											
C.4.4	B-10	TN (days)	Diagnostic								Diagnostic
Local Interconnection Trunks - Trunk Blocking											
Trunk Group Performance - Aggregate											
C.5.1	TGP-1	Local Interconnection Trunks/TN (%)	>0.5% dif 2 consec. hrs			0					YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Operations Support Systems - Pre-Ordering										
	% Interface Availability - CLEC										
D.1.1.1	OSS-2	EDI/Region (%)	>= 99.5%			100.00%					YES
D.1.1.2	OSS-2	LENS/Region (%)	>= 99.5%			99.98%					YES
D.1.1.3	OSS-2	LEO/Region (%)	>= 99.5%			100.00%					YES
D.1.1.4	OSS-2	LESOG/Region (%)	>= 99.5%			100.00%					YES
D.1.1.5	OSS-2	TAG/Region (%)	>= 99.5%			99.97%					YES
D.1.1.6	OSS-2	PSIMS/Region (%)	>= 99.5%			100.00%					YES
D.1.1.7	OSS-2	LNP Gateway/Region (%)	>= 99.5%			100.00%					YES
D.1.1.8	OSS-2	SGG/COG/Region (%)	>= 99.5%			99.68%					YES
D.1.1.9	OSS-2	DOM/Region (%)	>= 99.5%			100.00%					YES
D.1.1.10	OSS-2	SOG/Region (%)	>= 99.5%			100.00%					YES
	% Interface Availability - BST & CLEC										
D.1.2.1	OSS-2	ATLAS/COFFI/Region (%)	>= 99.5%			99.98%					YES
D.1.2.2	OSS-2	COFFI/Region (%)	>= 99.5%								
D.1.2.3	OSS-2	BOCRIS/CRIS/Region (%)	>= 99.5%			99.98%					YES
D.1.2.4	OSS-2	DSAP/Region (%)	>= 99.5%			100.00%					YES
D.1.2.5	OSS-2	RSAG/Region (%)	>= 99.5%			99.98%					YES
D.1.2.6	OSS-2	SOCS/Region (%)	>= 99.5%			99.98%					YES
D.1.2.7	OSS-2	SONGS/Region (%)	>= 99.5%			99.95%					YES
D.1.2.8	OSS-2	DOE/Region (%)	>= 99.5%			100.00%					YES
	Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)										
D.1.3.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 sec	2.37	1,987,107	2.18	432,452				YES
D.1.3.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 sec	2.88	11,829	2.18	432,452				YES
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 sec	2.53	4,665,311	1.17	270,064				YES
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 sec	5.12	888,007	1.17	270,064				YES
D.1.3.3.1	OSS-1	ATLAS - TN/TN (seconds)	RNS - ATLAS - TN + 2 sec								
D.1.3.3.2	OSS-1	ATLAS - TN/TN (seconds)	ROS - ATLAS - TN + 2 sec								
D.1.3.4.1	OSS-1	DSAP - DDI/TN (seconds)	RNS - DSAP-DDI + 2 sec								
D.1.3.4.2	OSS-1	DSAP - DDI/TN (seconds)	ROS - DSAP-DDI + 2 sec								
D.1.3.5.1	OSS-1	CRSECSRL/Region (seconds)	RNS - CRSACCTS + 2 sec	2.97	5,256,903	2.60	1,006,598				YES
D.1.3.5.2	OSS-1	CRSECSRL/Region (seconds)	ROS - CRSOCSR + 2 sec	2.57	1,278,359	2.60	1,006,598				NO
D.1.3.6.1	OSS-1	COFFI/USOC/TN (seconds)	RNS - OASISBIG + 2 sec								
D.1.3.6.2	OSS-1	COFFI/USOC/TN (seconds)	RNS - OASISBIG + 2 sec								
D.1.3.7.1	OSS-1	PSIMS/ORB/Region (seconds)	RNS - OASISBIG + 2 sec	3.13	9,747,270	0.48	47,719				YES
D.1.3.7.2	OSS-1	PSIMS/ORB/Region (seconds)	ROS - OASISBIG + 2 sec	3.65	793,371	0.48	47,719				YES
	Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)										
D.1.4.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 sec	2.37	1,987,107	2.14	343,614				YES
D.1.4.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 sec	2.88	11,829	2.14	343,614				YES
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 sec	2.53	4,665,311	2.89	109,764				NO
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 sec	5.12	888,007	2.89	109,764				YES
D.1.4.3.1	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			1.44	4				Diagnostic
D.1.4.3.2	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			1.44	4				Diagnostic
D.1.4.4.1	OSS-1	ATLAS - TN/Region (seconds)	RNS - ATLAS - TN + 2 sec	2.74	782,911	1.92	36,913				YES
D.1.4.4.2	OSS-1	ATLAS - TN/Region (seconds)	ROS - ATLAS - TN + 2 sec	2.48	364,767	1.92	36,913				YES
D.1.4.5.1	OSS-1	DSAP - DDI/TN (seconds)	RNS - DSAP-DDI + 2 sec								
D.1.4.5.2	OSS-1	DSAP - DDI/TN (seconds)	ROS - DSAP-DDI + 2 sec								
D.1.4.6.1	OSS-1	TAG-CSR/TN (seconds)	RNS - CRSACCTS + 2 sec								
D.1.4.6.2	OSS-1	TAG-CSR/TN (seconds)	ROS - CRSOCSR + 2 sec								
D.1.4.7.1	OSS-1	CRSEINT/Region (seconds)	RNS - CRSACCTS + 2 sec								
D.1.4.7.2	OSS-1	CRSEINT/Region (seconds)	ROS - CRSOCSR + 2 sec								
D.1.4.8.1	OSS-1	CRSECSRL/Region (seconds)	RNS - CRSACCTS + 2 sec								
D.1.4.8.2	OSS-1	CRSECSRL/Region (seconds)	ROS - CRSOCSR + 2 sec								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Operations Support Systems - Maintenance and Repair										
	% Interface Availability - BST										
D.2.1	OSS-3	TAFI/Region (%)	>= 99.5%	100.00%							YES
	% Interface Availability - CLEC										
D.2.2.1	OSS-3	CLEC TAFI/Region (%)	>= 99.5%			100.00%					YES
D.2.2.2	OSS-3	ECTA/Region (%)	>= 99.5%			100.00%					YES
	% Interface Availability - BST & CLEC										
D.2.3.1	OSS-3	CRIS/Region (%)	>= 99.5%			99.98%					YES
D.2.3.2	OSS-3	LMOS HOST/Region (%)	>= 99.5%			100.00%					YES
D.2.3.3	OSS-3	LNP/Region (%)	>= 99.5%			100.00%					YES
D.2.3.4	OSS-3	MARCH/Region (%)	>= 99.5%			100.00%					YES
D.2.3.5	OSS-3	OSPCM/Region (%)	>= 99.5%			100.00%					YES
D.2.3.6	OSS-3	Predictor/Region (%)	>= 99.5%			100.00%					YES
D.2.3.7	OSS-3	SOCS/Region (%)	>= 99.5%			99.98%					YES
	Average Response Interval <= 4 Seconds										
D.2.4.1	OSS-4	CRIS/Region (%)	Parity w Retail	95.66%	1,312,262	94.84%	136,530		0.00058	14.1543	NO
D.2.4.2	OSS-4	DLETH/Region (%)	Parity w Retail	1.86%	42,616	2.43%	1,443		0.00362	-1.5537	YES
D.2.4.3	OSS-4	DLR/Region (%)	Parity w Retail	3.97%	30,863	2.88%	5,457		0.00287	3.7994	NO
D.2.4.4	OSS-4	LMOS/Region (%)	Parity w Retail	99.55%	1,312,229	99.59%	139,348		0.00019	-2.1747	YES
D.2.4.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	98.06%	889,117	97.60%	71,979		0.00053	8.5928	NO
D.2.4.6	OSS-4	LNP/Region (%)	Parity w Retail	99.59%	91,647	99.64%	6,857		0.00080	-0.5836	YES
D.2.4.7	OSS-4	MARCH/Region (%)	Parity w Retail	75.98%	5,904	81.61%	734		0.01672	-3.3645	YES
D.2.4.8	OSS-4	OSPCM/Region (%)	Parity w Retail	27.67%	3,805	16.67%	132		0.03961	2.7790	NO
D.2.4.9	OSS-4	Predictor/Region (%)	Parity w Retail	12.29%	60,719	24.13%	6,469		0.00429	-27.5762	YES
D.2.4.10	OSS-4	SOCS/Region (%)	Parity w Retail	99.87%	210,352	99.88%	22,186		0.00026	-0.6704	YES
D.2.4.11	OSS-4	NIW/Region (%)	Parity w Retail	88.50%	54,405	88.76%	4,937		0.00474	-0.5350	YES
	Average Response Interval <= 10 Seconds										
D.2.5.1	OSS-4	CRIS/Region (%)	Parity w Retail	99.02%	1,312,262	99.26%	136,530		0.00028	-8.5738	YES
D.2.5.2	OSS-4	DLETH/Region (%)	Parity w Retail	76.56%	42,616	85.31%	1,443		0.01134	-7.7131	YES
D.2.5.3	OSS-4	DLR/Region (%)	Parity w Retail	69.08%	30,863	44.99%	5,457		0.00679	35.5024	NO
D.2.5.4	OSS-4	LMOS/Region (%)	Parity w Retail	99.79%	1,312,229	99.80%	139,348		0.00013	-0.6995	YES
D.2.5.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	99.75%	889,117	99.62%	71,979		0.00019	6.5061	NO
D.2.5.6	OSS-4	LNP/Region (%)	Parity w Retail	99.82%	91,647	99.90%	6,857		0.00053	-1.4363	YES
D.2.5.7	OSS-4	MARCH/Region (%)	Parity w Retail	75.98%	5,904	81.61%	734		0.01672	-3.3645	YES
D.2.5.8	OSS-4	OSPCM/Region (%)	Parity w Retail	99.47%	3,805	99.24%	132		0.00640	0.3623	YES
D.2.5.9	OSS-4	Predictor/Region (%)	Parity w Retail	12.29%	60,719	24.13%	6,469		0.00429	-27.5762	YES
D.2.5.10	OSS-4	SOCS/Region (%)	Parity w Retail	99.98%	210,352	99.99%	22,186		0.00010	-0.5644	YES
D.2.5.11	OSS-4	NIW/Region (%)	Parity w Retail	99.64%	54,405	99.53%	4,937		0.00089	1.1623	YES
	Average Response Interval > 10 Seconds										
D.2.6.1	OSS-4	CRIS/Region (%)	Parity w Retail	0.98%	1,312,262	0.74%	136,530		0.00028	8.5738	YES
D.2.6.2	OSS-4	DLETH/Region (%)	Parity w Retail	23.44%	42,616	14.69%	1,443		0.01134	7.7131	YES
D.2.6.3	OSS-4	DLR/Region (%)	Parity w Retail	30.92%	30,863	55.01%	5,457		0.00679	-35.5024	NO
D.2.6.4	OSS-4	LMOS/Region (%)	Parity w Retail	0.21%	1,312,229	0.20%	139,348		0.00013	0.6995	YES
D.2.6.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	0.25%	889,117	0.38%	71,979		0.00019	-6.5061	NO
D.2.6.6	OSS-4	LNP/Region (%)	Parity w Retail	0.18%	91,647	0.10%	6,857		0.00053	1.4363	YES
D.2.6.7	OSS-4	MARCH/Region (%)	Parity w Retail	24.02%	5,904	18.39%	734		0.01672	3.3645	YES
D.2.6.8	OSS-4	OSPCM/Region (%)	Parity w Retail	0.53%	3,805	0.76%	132		0.00640	-0.3623	YES
D.2.6.9	OSS-4	Predictor/Region (%)	Parity w Retail	87.71%	60,719	75.87%	6,469		0.00429	27.5762	YES
D.2.6.10	OSS-4	SOCS/Region (%)	Parity w Retail	0.02%	210,352	0.01%	22,186		0.00010	0.5644	YES
D.2.6.11	OSS-4	NIW/Region (%)	Parity w Retail	0.36%	54,405	0.47%	4,937		0.00089	-1.1623	YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Collocation - Collocation										
	Average Response Time										
E.1.1.1	C-1	Virtual/TN (calendar days)	<= 15 days								
E.1.1.2	C-1	Physical Caged/TN (calendar days)	<= 15 days			4	2				YES
E.1.1.3	C-1	Physical Cageless/TN (calendar days)	<= 15 days			7	3				YES
	Average Arrangement Time										
E.1.2.1	C-2	Virtual/TN (calendar days)	<= 60 days								
E.1.2.2	C-2	Virtual-Augments/TN (calendar days)	<= 45 days								
E.1.2.3	C-2	Virtual-Augments - Additional Space Required/TN (calendar days)	<= 60 days								
E.1.2.4	C-2	Physical Caged-Ordinary/TN (calendar days)	<= 90 days								
E.1.2.5	C-2	Physical Caged-Augments/TN (calendar days)	<= 45 days			5	1				YES
E.1.2.6	C-2	Physical Caged-Augments Additional Space Required/TN (calendar days)	<= 90 days								
E.1.2.7	C-2	Physical Cageless-Ordinary/TN (calendar days)	<= 90 days								
E.1.2.8	C-2	Physical Cageless-Augments/TN (calendar days)	<= 45 days			14	8				YES
E.1.2.9	C-2	Physical Cageless-Augments Additional Space Required/TN (calendar days)	<= 90 days								
	% Due Dates Missed										
E.1.3.1	C-3	Virtual/TN (%)	< 10% missed								
E.1.3.2	C-3	Physical/TN (%)	< 10% missed			0.00%	9				YES

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				Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	General - Flow Through											
	% Flow Through Service Requests											
F.1.1.1	O-3	Summary/Region (%)		Diagnostic			90.80%	517,638				Diagnostic
F.1.1.2	O-3	Aggregate/Region (%)		Diagnostic			90.80%	517,638				Diagnostic
F.1.1.3	O-3	Residence/Region (%)		>= 95%			87.61%	149,313				NO
F.1.1.4	O-3	Business/Region (%)		>= 90%			82.08%	5,961				NO
F.1.1.5	O-3	UNE/Region (%)		>= 85%			92.26%	362,364				YES
	% Flow Through Service Requests - Achieved											
F.1.2.1	O-3	Summary/Region (%)		Diagnostic			85.36%	550,666				Diagnostic
F.1.2.2	O-3	Aggregate/Region (%)		Diagnostic			85.36%	550,666				Diagnostic
F.1.2.3	O-3	Residence/Region (%)		Diagnostic			82.30%	158,945				Diagnostic
F.1.2.4	O-3	Business/Region (%)		Diagnostic			63.47%	7,709				Diagnostic
F.1.2.5	O-3	UNE/Region (%)		Diagnostic			87.06%	384,012				Diagnostic
	% Flow Through Service Requests - LNP											
F.1.3.1	O-3	Summary/Region (%)		>= 85%			82.48%	6,181				NO
F.1.3.2	O-3	Aggregate/Region (%)		>= 85%			82.48%	6,181				NO
F.1.3.3	O-3	Residence/Region (%)		Diagnostic								Diagnostic
F.1.3.4	O-3	Business/Region (%)		Diagnostic								Diagnostic
	General - Pre-Ordering											
	Loop Makeup Response Time (Manual)											
F.2.1	PO-1	Loops/TN (%)		>= 95% w in 3 bus days			100.00%	1				YES
	Loop Makeup Response Time (Electronic)											
F.2.2	PO-2	Loops/TN (%)		>= 95% w in 1 min			99.62%	1,333				YES
	General - Ordering											
	Service Inquiry with Firm Order Confirmation											
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/TN (%)		>= 95% w in 5 bus days			100.00%	23				YES
F.3.1.2	O-10	Local Interoffice Transport/TN (%)		>= 95% w in 5 bus days			100.00%	6				YES
	Average Speed of Answer											
F.4.1	O-12	Region (seconds)		Parity w Retail	249.05	6,663,958	27.00	45,529				YES
	General - Maintenance Center											
	Average Answer Time											
F.5.1	M&R-6	Region (seconds)		Parity w Retail	40.86	1,766,928	21.20	85,856				YES
	General - Operator Services (Toll)											
	Average Speed to Answer											
F.6.1	OS-1	TN (seconds)		PBD			4.03					PBD
	% Answered in 30 seconds											
F.6.2	OS-2	TN (%)		PBD			97.90%					PBD
	General - Directory Assistance											
	Average Speed to Answer											
F.7.1	DA-1	TN (seconds)		PBD			4.62					PBD
	% Answered in 20 seconds											

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
F.7.2	DA-2	TN (%)	PBD			96.60%					PBD
	General - E911										
	Mean Interval										
F.8.1	E-3	TN (hours)	PBD			2.17	2,180				PBD
	% Accuracy										
F.8.2	E-2	TN (%)	PBD			94.13%	238,846				PBD
	% Timeliness										
F.8.3	E-1	TN (%)	PBD			100.00%	2,180				PBD
	General - Billing										
	Usage Data Delivery Accuracy (data packs)										
F.9.1	B-3	Region (%)	Parity w Retail	100.00%	2,057	100.00%	30,847		0.00000		YES
	Usage Data Delivery Accuracy										
F.9.2	B-3	Region (%)	Parity w Retail	100.00%	24,052	100.00%	781,394,665		0.00000		YES
	Usage Data Delivery Timeliness										
F.9.3	B-5	Region (%)	Parity w Retail	98.20%	24,052	99.82%	781,394,665		0.00086	-18.8752	YES
	Usage Data Delivery Completeness										
F.9.4	B-4	Region (%)	Parity w Retail	99.14%	24,052	99.97%	781,394,665		0.00059	-13.8545	YES
	Mean Time to Deliver Usage										
F.9.5	B-6	Region (days)	Parity w Retail	3.61	24,052	2.11	781,394,665				YES
	Recurring Charge Completeness										
F.9.6.1	B-7	Resale/TN (%)	Parity w Retail	77.28%	$7,161,297	98.93%	$122,406		0.00253	-85.4385	YES
F.9.6.2	B-7	UNE/TN (%)	>= 90%			99.38%	$188,557				YES
F.9.6.3	B-7	Interconnection/TN (%)	>= 90%			98.23%	$996				YES
	Non-Recurring Charge Completeness										
F.9.7.1	B-8	Resale/TN (%)	Parity w Retail	87.93%	$9,408,096	99.20%	$229,708		0.00198	-56.8827	YES
F.9.7.2	B-8	UNE/TN (%)	>= 90%			99.28%	$311,760				YES
F.9.7.3	B-8	Interconnection/TN (%)	>= 90%			78.26%	$41,797				NO
	% Daily Usage Feed Errors Corrected in X Business Days (pack failures)										
F.9.8	B-9	Region (%)	Diagnostic								Diagnostic
	% Daily Usage Feed Errors Corrected in X Business Days (EMI content)										
F.9.9	B-9	Region (%)	Diagnostic								Diagnostic
	General - Change Management										
	% Software Release Notices Sent On Time										
F.10.1	CM-1	TN (%)	>= 98% w in 30 days								
	Average Software Release Notice Delay Days										
F.10.2	CM-2	TN (average)	>= 25 days prior to release								
	% Change Management Documentation Sent On Time										
F.10.3	CM-3	TN (%)	>= 98% w in 30 days								
	Average Documentation Release Delay Days										
F.10.5	CM-4	TN (average)	>= 25 days prior to release								
	% CLEC Interface Outages Sent within 15 Minutes										
F.10.6	CM-5	TN (%)	>= 97% w in 15 min			96.77%	31				NO
	% Software Errors Corrected within 10 Business Days										

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				Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
F.10.7	CM-6	Region (%)		>= 95% w in 10 days			100.00%	4				YES
	% Software Errors Corrected within 30 Business Days											
F.10.8	CM-6	Region (%)		>= 95% w in 30 days			66.67%	3				NO
	% Software Errors Corrected within 45 Business Days											
F.10.9	CM-6	Region (%)		>= 95% w in 45 days			66.67%	6				NO
	% Change Requests Accepted or Rejected within 10 Business Days											
F.10.10	CM-7	Region (%)		>= 95% w in 10 days			100.00%	2				YES
	% Change Requests Rejected Within The Reporting Period											
F.10.11	CM-8	Region (%)		Diagnostic			50.00%	2				Diagnostic
	Number of Severity 1 Defects (Type 6 CR) in a Production Release Implemented											
F.10.12	CM-9	Region (number)		= 0 Defects			0					YES
	Number of Severity 2 Defects (Type 6 CR) in a Production Release Implemented											
F.10.13	CM-9	Region (number)		= 0 Defects			3					NO
	Number of Severity 3 Defects (Type 6 CR) in a Production Release Implemented											
F.10.14	CM-9	Region (number)		= 0 Defects			1					NO
	% Test Deck Weight Failure in Production Release											
F.10.15	CM-10	Region (%)		<= 5%								
	% Type 4 Change Requests (Implemented Within 60 Weeks) of those implemented											
F.10.16	CM-11	Region (%)		>= 95% w in 60 days								
	% Type 5 Change Requests (Implemented Within 60 Weeks) of those implemented											
F.10.17	CM-11	Region (%)		>= 95% w in 60 days								
	General - New Business Requests											
	% New Business Requests Processed within 30 Business Days											
F.11.1	BFR-1	Region (%)		>= 90% w in 30 bus days			100.00%	3				YES
	% Quotes Provided within 10 Business Days											
F.11.2	BFR-2A	Region (%)		>= 90% w in 10 bus days								
	% Quotes Provided within 30 Business Days											
F.11.3	BFR-2B	Region (%)		>= 90% w in 30 bus days			100.00%	3				YES
	% Quotes Provided within 60 Business Days											
F.11.4	BFR-2C	Region (%)		>= 90% w in 60 bus days								
	General - Ordering											
	Acknowledgement Message Timeliness											
F.12.1.1	O-1	EDI/Region (%)		>= 95% w in 30 min			99.97%	281,753				YES
F.12.1.2	O-1	TAG/Region (%)		>= 95% w in 30 min			100.00%	357,501				YES
	Acknowledgement Message Completeness											
F.12.2.1	O-2	EDI/Region (%)		100%			99.97%	281,838				NO
F.12.2.2	O-2	TAG/Region (%)		100%			100.00%	357,505				NO
	General - Database Updates											
	Average Database Update Interval											
F.13.1.1	D-1	LIDB/TN (hours)		PBD	0.77	23	0.77	23				PBD
F.13.1.2	D-1	Directory Listings/TN (hours)		PBD	0.02	27	0.02	27				PBD
F.13.1.3	D-1	Directory Assistance/TN (hours)		PBD	4.91	22	4.68	22				PBD
	% Update Accuracy											

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
F.13.2.1	D-2	LIDB/TN (%)	>= 95%			100.00%	1,177				YES
F.13.2.2	D-2	Directory Listings/TN (%)	>= 95%			99.16%	838				YES
F.13.2.3	D-2	Directory Assistance/TN (%)	>= 95%			100.00%	587				YES
		% NXXs / LRNs Loaded by LERG Effective Date									
F.13.3	D-3	Region (%)	100%			100.00%	52				YES
		General - Network Outage Notification									
		Mean Time to Notify CLEC of Major Network Outages									
F.14.1	M&R-7	Region (minutes)	Parity w Retail	1,030	1	985	1				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Resale - Ordering											
	% Rejected Service Requests - Mechanized										
A.1.1.1	O-7	Residence/TN (%)	Diagnostic			7.26%	10,491				Diagnostic
A.1.1.2	O-7	Business/TN (%)	Diagnostic			21.67%	180				Diagnostic
A.1.1.3	O-7	Design (Specials)/TN (%)	Diagnostic								Diagnostic
A.1.1.4	O-7	PBX/TN (%)	Diagnostic								Diagnostic
A.1.1.5	O-7	Centrex/TN (%)	Diagnostic								Diagnostic
A.1.1.6	O-7	ISDN/TN (%)	Diagnostic								Diagnostic
	% Rejected Service Requests - Partially Mechanized										
A.1.2.1	O-7	Residence/TN (%)	Diagnostic			16.32%	1,814				Diagnostic
A.1.2.2	O-7	Business/TN (%)	Diagnostic			49.15%	118				Diagnostic
A.1.2.3	O-7	Design (Specials)/TN (%)	Diagnostic								Diagnostic
A.1.2.4	O-7	PBX/TN (%)	Diagnostic								Diagnostic
A.1.2.5	O-7	Centrex/TN (%)	Diagnostic								Diagnostic
A.1.2.6	O-7	ISDN/TN (%)	Diagnostic								Diagnostic
	% Rejected Service Requests - Non-Mechanized										
A.1.3.1	O-7	Residence/TN (%)	Diagnostic			32.43%	148				Diagnostic
A.1.3.2	O-7	Business/TN (%)	Diagnostic			51.35%	74				Diagnostic
A.1.3.3	O-7	Design (Specials)/TN (%)	Diagnostic			53.33%	30				Diagnostic
A.1.3.4	O-7	PBX/TN (%)	Diagnostic			66.67%	9				Diagnostic
A.1.3.5	O-7	Centrex/TN (%)	Diagnostic			44.44%	9				Diagnostic
A.1.3.6	O-7	ISDN/TN (%)	Diagnostic			16.67%	18				Diagnostic
	Reject Interval - Mechanized										
A.1.4.1	O-8	Residence/TN (%)	>= 97% w in 1 hr			98.43%	763				YES
A.1.4.2	O-8	Business/TN (%)	>= 97% w in 1 hr			97.44%	39				YES
A.1.4.3	O-8	Design (Specials)/TN (%)	>= 97% w in 1 hr								
A.1.4.4	O-8	PBX/TN (%)	>= 97% w in 1 hr								
A.1.4.5	O-8	Centrex/TN (%)	>= 97% w in 1 hr								
A.1.4.6	O-8	ISDN/TN (%)	>= 97% w in 1 hr								
	Reject Interval - Partially Mechanized - 10 hours										
A.1.7.1	O-8	Residence/TN (%)	>= 95% w in 10 hrs			95.97%	298				YES
A.1.7.2	O-8	Business/TN (%)	>= 95% w in 10 hrs			100.00%	59				YES
A.1.7.3	O-8	Design (Specials)/TN (%)	>= 95% w in 10 hrs								
A.1.7.4	O-8	PBX/TN (%)	>= 95% w in 10 hrs								
A.1.7.5	O-8	Centrex/TN (%)	>= 95% w in 10 hrs								
A.1.7.6	O-8	ISDN/TN (%)	>= 95% w in 10 hrs								
	Reject Interval - Non-Mechanized										
A.1.8.1	O-8	Residence/TN (%)	>= 95% w in 24 hrs			97.96%	49				YES
A.1.8.2	O-8	Business/TN (%)	>= 95% w in 24 hrs			100.00%	39				YES
A.1.8.3	O-8	Design (Specials)/TN (%)	>= 95% w in 24 hrs			100.00%	16				YES
A.1.8.4	O-8	PBX/TN (%)	>= 95% w in 24 hrs			100.00%	6				YES
A.1.8.5	O-8	Centrex/TN (%)	>= 95% w in 24 hrs			100.00%	4				YES
A.1.8.6	O-8	ISDN/TN (%)	>= 95% w in 24 hrs			100.00%	4				YES
	FOC Timeliness - Mechanized										
A.1.9.1	O-9	Residence/TN (%)	>= 95% w in 3 hrs			98.99%	9,711				YES
A.1.9.2	O-9	Business/TN (%)	>= 95% w in 3 hrs			97.16%	141				YES
A.1.9.3	O-9	Design (Specials)/TN (%)	>= 95% w in 3 hrs								
A.1.9.4	O-9	PBX/TN (%)	>= 95% w in 3 hrs								
A.1.9.5	O-9	Centrex/TN (%)	>= 95% w in 3 hrs								
A.1.9.6	O-9	ISDN/TN (%)	>= 95% w in 3 hrs								
	FOC Timeliness - Partially Mechanized - 10 hours										
A.1.12.1	O-9	Residence/TN (%)	>= 95% w in 10 hrs			97.87%	1,599				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.1.12.2	O-9	Business/TN (%)	>= 95% w in 10 hrs			93.51%	77				NO
A.1.12.3	O-9	Design (Specials)/TN (%)	>= 95% w in 10 hrs								
A.1.12.4	O-9	PBX/TN (%)	>= 95% w in 10 hrs								
A.1.12.5	O-9	Centrex/TN (%)	>= 95% w in 10 hrs								
A.1.12.6	O-9	ISDN/TN (%)	>= 95% w in 10 hrs								
		FOC Timeliness - Non-Mechanized									
A.1.13.1	O-9	Residence/TN (%)	>= 95% w in 24 hrs			98.90%	91				YES
A.1.13.2	O-9	Business/TN (%)	>= 95% w in 24 hrs			96.97%	33				YES
A.1.13.3	O-9	Design (Specials)/TN (%)	>= 95% w in 24 hrs			92.31%	13				NO
A.1.13.4	O-9	PBX/TN (%)	>= 95% w in 24 hrs			100.00%	3				YES
A.1.13.5	O-9	Centrex/TN (%)	>= 95% w in 24 hrs			100.00%	4				YES
A.1.13.6	O-9	ISDN/TN (%)	>= 95% w in 24 hrs			93.33%	15				NO
		FOC & Reject Response Completeness - Mechanized									
A.1.14.1.1	O-11	Residence/EDI/TN (%)	>= 95%			100.00%	165				YES
A.1.14.1.2	O-11	Residence/TAG/TN (%)	>= 95%			99.81%	10,326				YES
A.1.14.2.1	O-11	Business/EDI/TN (%)	>= 95%			100.00%	14				YES
A.1.14.2.2	O-11	Business/TAG/TN (%)	>= 95%			100.00%	166				YES
A.1.14.3.1	O-11	Design (Specials)/EDI/TN (%)	>= 95%								
A.1.14.3.2	O-11	Design (Specials)/TAG/TN (%)	>= 95%								
A.1.14.4.1	O-11	PBX/EDI/TN (%)	>= 95%								
A.1.14.4.2	O-11	PBX/TAG/TN (%)	>= 95%								
A.1.14.5.1	O-11	Centrex/EDI/TN (%)	>= 95%								
A.1.14.5.2	O-11	Centrex/TAG/TN (%)	>= 95%								
A.1.14.6.1	O-11	ISDN/EDI/TN (%)	>= 95%								
A.1.14.6.2	O-11	ISDN/TAG/TN (%)	>= 95%								
		FOC & Reject Response Completeness - Partially Mechanized									
A.1.15.1.1	O-11	Residence/EDI/TN (%)	>= 95%			100.00%	12				YES
A.1.15.1.2	O-11	Residence/TAG/TN (%)	>= 95%			99.83%	1,802				YES
A.1.15.2.1	O-11	Business/EDI/TN (%)	>= 95%			100.00%	3				YES
A.1.15.2.2	O-11	Business/TAG/TN (%)	>= 95%			100.00%	115				YES
A.1.15.3.1	O-11	Design (Specials)/EDI/TN (%)	>= 95%								
A.1.15.3.2	O-11	Design (Specials)/TAG/TN (%)	>= 95%								
A.1.15.4.1	O-11	PBX/EDI/TN (%)	>= 95%								
A.1.15.4.2	O-11	PBX/TAG/TN (%)	>= 95%								
A.1.15.5.1	O-11	Centrex/EDI/TN (%)	>= 95%								
A.1.15.5.2	O-11	Centrex/TAG/TN (%)	>= 95%								
A.1.15.6.1	O-11	ISDN/EDI/TN (%)	>= 95%								
A.1.15.6.2	O-11	ISDN/TAG/TN (%)	>= 95%								
		FOC & Reject Response Completeness - Non-Mechanized									
A.1.16.1	O-11	Residence/TN (%)	>= 95%			93.24%	148				NO
A.1.16.2	O-11	Business/TN (%)	>= 95%			91.89%	74				NO
A.1.16.3	O-11	Design (Specials)/TN (%)	>= 95%			96.67%	30				YES
A.1.16.4	O-11	PBX/TN (%)	>= 95%			100.00%	9				YES
A.1.16.5	O-11	Centrex/TN (%)	>= 95%			88.89%	9				NO
A.1.16.6	O-11	ISDN/TN (%)	>= 95%			100.00%	18				YES
		Resale - Provisioning									
		Order Completion Interval									
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/TN (days)	Res	5.83	9,183	4.83	446	3.740	0.18133	5.5368	YES
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/TN (days)	Res	0.85	242,033	0.67	7,609	1.109	0.01291	14.1853	YES
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/TN (days)	Res	6.96	19	11.00	2	7.440	5.53099	-0.7295	YES
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/TN (days)	Res								
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/TN (days)	Bus	6.10	3,261	2.76	17	16.782	4.08078	0.8166	YES
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/TN (days)	Bus	1.48	13,587	0.78	139	3.730	0.31802	2.1837	YES
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/TN (days)	Bus	11.92	47			19.846			
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/TN (days)	Bus	1.88	33			0.526			

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A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/TN (days)	Design	21.13	891	22.50	2	23.841	16.87705	-0.0809	YES
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Design	8.37	252	1.93	5	12.457	5.62581	1.1435	YES
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Design	16.21	52			10.639			
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Design								
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/TN (days)	PBX	10.12	26			9.439			
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/TN (days)	PBX	4.54	67			8.280			
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/TN (days)	PBX	10.20	5			12.558			
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/TN (days)	PBX	1.76	7			2.299			
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/TN (days)	Centrex	5.50	298			10.855			
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/TN (days)	Centrex	1.67	776	2.00	1	3.181	3.18315	-0.1030	YES
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/TN (days)	Centrex	19.70	9			13.318			
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Centrex	3.58	8			2.435			
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/TN (days)	ISDN	13.25	244	6.67	3	10.995	6.38710	1.0309	YES
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/TN (days)	ISDN	2.93	533	12.00	2	7.024	4.97611	-1.8230	NO
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/TN (days)	ISDN	27.40	46			14.395			
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/TN (days)	ISDN	11.89	28			17.294			

Average Order Completion and Completion Notice Interval - Mechanized

A.2.2.1.1.1	P-4A	Residence/<10 circuits/Dispatch/TN (days)	Res	6.20	8,318	5.73	384	2.996	0.15639	2.9782	YES
A.2.2.1.1.2	P-4A	Residence/<10 circuits/Non-Dispatch/TN (days)	Res	1.09	239,918	0.77	7,321	1.265	0.01501	21.3284	YES
A.2.2.1.2.1	P-4A	Residence/>=10 circuits/Dispatch/TN (days)	Res	5.94	17	6.04	1	1.791	1.84300	-0.0513	YES
A.2.2.1.2.2	P-4A	Residence/>=10 circuits/Non-Dispatch/TN (days)	Res								
A.2.2.2.1.1	P-4A	Business/<10 circuits/Dispatch/TN (days)	Bus	4.52	2,776	3.47	9	5.294	1.76758	0.5951	YES
A.2.2.2.1.2	P-4A	Business/<10 circuits/Non-Dispatch/TN (days)	Bus	1.60	13,417	0.96	113	2.640	0.24938	2.5732	YES
A.2.2.2.2.1	P-4A	Business/>=10 circuits/Dispatch/TN (days)	Bus	5.64	35			7.145			
A.2.2.2.2.2	P-4A	Business/>=10 circuits/Non-Dispatch/TN (days)	Bus	2.23	33			0.563			
A.2.2.3.1.1	P-4A	Design (Specials)/<10 circuits/Dispatch/TN (days)	Design	12.60	586			13.153			
A.2.2.3.1.2	P-4A	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Design	7.38	239	0.33	2	6.559	4.65759	1.5130	YES
A.2.2.3.2.1	P-4A	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Design	13.69	48			7.485			
A.2.2.3.2.2	P-4A	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Design								
A.2.2.4.1.1	P-4A	PBX/<10 circuits/Dispatch/TN (days)	PBX	6.43	17			5.196			
A.2.2.4.1.2	P-4A	PBX/<10 circuits/Non-Dispatch/TN (days)	PBX	4.04	62			6.979			
A.2.2.4.2.1	P-4A	PBX/>=10 circuits/Dispatch/TN (days)	PBX	10.65	4			9.651			
A.2.2.4.2.2	P-4A	PBX/>=10 circuits/Non-Dispatch/TN (days)	PBX	2.25	6			2.970			
A.2.2.5.1.1	P-4A	Centrex/<10 circuits/Dispatch/TN (days)	Centrex	4.49	278			4.500			
A.2.2.5.1.2	P-4A	Centrex/<10 circuits/Non-Dispatch/TN (days)	Centrex	1.63	776			3.249			
A.2.2.5.2.1	P-4A	Centrex/>=10 circuits/Dispatch/TN (days)	Centrex	15.00	6			9.178			
A.2.2.5.2.2	P-4A	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Centrex	2.78	6			2.530			
A.2.2.6.1.1	P-4A	ISDN/<10 circuits/Dispatch/TN (days)	ISDN	13.96	172			9.146			
A.2.2.6.1.2	P-4A	ISDN/<10 circuits/Non-Dispatch/TN (days)	ISDN	2.80	515			6.105			
A.2.2.6.2.1	P-4A	ISDN/>=10 circuits/Dispatch/TN (days)	ISDN	27.13	23			15.877			
A.2.2.6.2.2	P-4A	ISDN/>=10 circuits/Non-Dispatch/TN (days)	ISDN	4.38	20			4.578			

Average Order Completion and Completion Notice Interval - Non-Mechanized

A.2.3.1.1.1	P-4A	Residence/<10 circuits/Dispatch/TN (days)	Res	[redacted]		3.61	39	[redacted]			Diagnostic
A.2.3.1.1.2	P-4A	Residence/<10 circuits/Non-Dispatch/TN (days)	Res			1.21	104				Diagnostic
A.2.3.1.2.1	P-4A	Residence/>=10 circuits/Dispatch/TN (days)	Res			17.65	1				Diagnostic
A.2.3.1.2.2	P-4A	Residence/>=10 circuits/Non-Dispatch/TN (days)	Res								Diagnostic
A.2.3.2.1.1	P-4A	Business/<10 circuits/Dispatch/TN (days)	Bus			5.57	7				Diagnostic
A.2.3.2.1.2	P-4A	Business/<10 circuits/Non-Dispatch/TN (days)	Bus			2.83	19				Diagnostic
A.2.3.2.2.1	P-4A	Business/>=10 circuits/Dispatch/TN (days)	Bus								Diagnostic
A.2.3.2.2.2	P-4A	Business/>=10 circuits/Non-Dispatch/TN (days)	Bus								Diagnostic
A.2.3.3.1.1	P-4A	Design (Specials)/<10 circuits/Dispatch/TN (days)	Design								Diagnostic
A.2.3.3.1.2	P-4A	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Design			5.44	3				Diagnostic
A.2.3.3.2.1	P-4A	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Design								Diagnostic
A.2.3.3.2.2	P-4A	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Design								Diagnostic
A.2.3.4.1.1	P-4A	PBX/<10 circuits/Dispatch/TN (days)	PBX								Diagnostic
A.2.3.4.1.2	P-4A	PBX/<10 circuits/Non-Dispatch/TN (days)	PBX								Diagnostic
A.2.3.4.2.1	P-4A	PBX/>=10 circuits/Dispatch/TN (days)	PBX								Diagnostic
A.2.3.4.2.2	P-4A	PBX/>=10 circuits/Non-Dispatch/TN (days)	PBX								Diagnostic

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A.2.3.5.1.1	P-4A	Centrex/<10 circuits/Dispatch/TN (days)	Centrex								
A.2.3.5.1.2	P-4A	Centrex/<10 circuits/Non-Dispatch/TN (days)	Centrex			4.68	1				Diagnostic
A.2.3.5.2.1	P-4A	Centrex/>=10 circuits/Dispatch/TN (days)	Centrex								Diagnostic
A.2.3.5.2.2	P-4A	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Centrex								Diagnostic
A.2.3.6.1.1	P-4A	ISDN/<10 circuits/Dispatch/TN (days)	ISDN			9.49	3				Diagnostic
A.2.3.6.1.2	P-4A	ISDN/<10 circuits/Non-Dispatch/TN (days)	ISDN			15.22	2				Diagnostic
A.2.3.6.2.1	P-4A	ISDN/>=10 circuits/Dispatch/TN (days)	ISDN								Diagnostic
A.2.3.6.2.2	P-4A	ISDN/>=10 circuits/Non-Dispatch/TN (days)	ISDN								Diagnostic
	Held Orders										
A.2.4.1.1.1.1	P-1	Residence/<10 circuits/Dispatch/Facility/TN (days)	Res	8.44	75	4.00	1	6.467	6.50960	0.6821	YES
A.2.4.1.1.1.2	P-1	Residence/<10 circuits/Dispatch/Equipment/TN (days)	Res	0.00	0	0.00	0				YES
A.2.4.1.1.1.3	P-1	Residence/<10 circuits/Dispatch/Other/TN (days)	Res	2.00	2	0.00	0	1.414			YES
A.2.4.1.1.2.1	P-1	Residence/<10 circuits/Non-Dispatch/Facility/TN (days)	Res	0.00	0	0.00	0				YES
A.2.4.1.1.2.2	P-1	Residence/<10 circuits/Non-Dispatch/Equipment/TN (days)	Res	0.00	0	0.00	0				YES
A.2.4.1.1.2.3	P-1	Residence/<10 circuits/Non-Dispatch/Other/TN (days)	Res	1.00	2	0.00	0	0.000			YES
A.2.4.1.2.1.1	P-1	Residence/>=10 circuits/Dispatch/Facility/TN (days)	Res	0.00	0	0.00	0				YES
A.2.4.1.2.1.2	P-1	Residence/>=10 circuits/Dispatch/Equipment/TN (days)	Res	0.00	0	0.00	0				YES
A.2.4.1.2.1.3	P-1	Residence/>=10 circuits/Dispatch/Other/TN (days)	Res	0.00	0	0.00	0				YES
A.2.4.1.2.2.1	P-1	Residence/>=10 circuits/Non-Dispatch/Facility/TN (days)	Res	0.00	0	0.00	0				YES
A.2.4.1.2.2.2	P-1	Residence/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Res	0.00	0	0.00	0				YES
A.2.4.1.2.2.3	P-1	Residence/>=10 circuits/Non-Dispatch/Other/TN (days)	Res	0.00	0	0.00	0				YES
A.2.4.2.1.1.1	P-1	Business/<10 circuits/Dispatch/Facility/TN (days)	Bus	7.45	20	0.00	0	7.423			YES
A.2.4.2.1.1.2	P-1	Business/<10 circuits/Dispatch/Equipment/TN (days)	Bus	0.00	0	0.00	0				YES
A.2.4.2.1.1.3	P-1	Business/<10 circuits/Dispatch/Other/TN (days)	Bus	1.50	2	0.00	0	0.707			YES
A.2.4.2.1.2.1	P-1	Business/<10 circuits/Non-Dispatch/Facility/TN (days)	Bus	0.00	0	0.00	0				YES
A.2.4.2.1.2.2	P-1	Business/<10 circuits/Non-Dispatch/Equipment/TN (days)	Bus	0.00	0	0.00	0				YES
A.2.4.2.1.2.3	P-1	Business/<10 circuits/Non-Dispatch/Other/TN (days)	Bus	3.33	3	0.00	0	4.041			YES
A.2.4.2.2.1.1	P-1	Business/>=10 circuits/Dispatch/Facility/TN (days)	Bus	0.00	0						
A.2.4.2.2.1.2	P-1	Business/>=10 circuits/Dispatch/Equipment/TN (days)	Bus	0.00	0						
A.2.4.2.2.1.3	P-1	Business/>=10 circuits/Dispatch/Other/TN (days)	Bus	0.00	0						
A.2.4.2.2.2.1	P-1	Business/>=10 circuits/Non-Dispatch/Facility/TN (days)	Bus	0.00	0						
A.2.4.2.2.2.2	P-1	Business/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Bus	0.00	0						
A.2.4.2.2.2.3	P-1	Business/>=10 circuits/Non-Dispatch/Other/TN (days)	Bus	0.00	0						
A.2.4.3.1.1.1	P-1	Design (Specials)/<10 circuits/Dispatch/Facility/TN (days)	Design	8.50	2	0.00	0	9.192			YES
A.2.4.3.1.1.2	P-1	Design (Specials)/<10 circuits/Dispatch/Equipment/TN (days)	Design	0.00	0	0.00	0				YES
A.2.4.3.1.1.3	P-1	Design (Specials)/<10 circuits/Dispatch/Other/TN (days)	Design	76.00	2	0.00	0	101.823			YES
A.2.4.3.1.2.1	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Facility/TN (days)	Design	0.00	0	0.00	0				YES
A.2.4.3.1.2.2	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Equipment/TN (days)	Design	0.00	0	0.00	0				YES
A.2.4.3.1.2.3	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Other/TN (days)	Design	5.00	1	0.00	0	0.000			YES
A.2.4.3.2.1.1	P-1	Design (Specials)/>=10 circuits/Dispatch/Facility/TN (days)	Design	0.00	0						
A.2.4.3.2.1.2	P-1	Design (Specials)/>=10 circuits/Dispatch/Equipment/TN (days)	Design	0.00	0						
A.2.4.3.2.1.3	P-1	Design (Specials)/>=10 circuits/Dispatch/Other/TN (days)	Design	0.00	0						
A.2.4.3.2.2.1	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Facility/TN (days)	Design	0.00	0						
A.2.4.3.2.2.2	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Design	0.00	0						
A.2.4.3.2.2.3	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Other/TN (days)	Design	0.00	0						
A.2.4.4.1.1.1	P-1	PBX/<10 circuits/Dispatch/Facility/TN (days)	PBX	0.00	0						
A.2.4.4.1.1.2	P-1	PBX/<10 circuits/Dispatch/Equipment/TN (days)	PBX	0.00	0						
A.2.4.4.1.1.3	P-1	PBX/<10 circuits/Dispatch/Other/TN (days)	PBX	0.00	0						
A.2.4.4.1.2.1	P-1	PBX/<10 circuits/Non-Dispatch/Facility/TN (days)	PBX	0.00	0						
A.2.4.4.1.2.2	P-1	PBX/<10 circuits/Non-Dispatch/Equipment/TN (days)	PBX	0.00	0						
A.2.4.4.1.2.3	P-1	PBX/<10 circuits/Non-Dispatch/Other/TN (days)	PBX	0.00	0						
A.2.4.4.2.1.1	P-1	PBX/>=10 circuits/Dispatch/Facility/TN (days)	PBX	0.00	0						
A.2.4.4.2.1.2	P-1	PBX/>=10 circuits/Dispatch/Equipment/TN (days)	PBX	0.00	0						
A.2.4.4.2.1.3	P-1	PBX/>=10 circuits/Dispatch/Other/TN (days)	PBX	0.00	0						
A.2.4.4.2.2.1	P-1	PBX/>=10 circuits/Non-Dispatch/Facility/TN (days)	PBX	0.00	0						
A.2.4.4.2.2.2	P-1	PBX/>=10 circuits/Non-Dispatch/Equipment/TN (days)	PBX	0.00	0						
A.2.4.4.2.2.3	P-1	PBX/>=10 circuits/Non-Dispatch/Other/TN (days)	PBX	0.00	0						
A.2.4.5.1.1.1	P-1	Centrex/<10 circuits/Dispatch/Facility/TN (days)	Centrex	0.00	0	0.00	0				YES
A.2.4.5.1.1.2	P-1	Centrex/<10 circuits/Dispatch/Equipment/TN (days)	Centrex	0.00	0	0.00	0				YES

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A.2.4.5.1.1.3	P-1	Centrex/<10 circuits/Dispatch/Other/TN (days)	Centrex	4.00	1	0.00	0	0.000			
A.2.4.5.1.2.1	P-1	Centrex/<10 circuits/Non-Dispatch/Facility/TN (days)	Centrex	0.00	0	0.00	0				YES
A.2.4.5.1.2.2	P-1	Centrex/<10 circuits/Non-Dispatch/Equipment/TN (days)	Centrex	0.00	0	0.00	0				YES
A.2.4.5.1.2.3	P-1	Centrex/<10 circuits/Non-Dispatch/Other/TN (days)	Centrex	0.00	0	0.00	0				YES
A.2.4.5.2.1.1	P-1	Centrex/>=10 circuits/Dispatch/Facility/TN (days)	Centrex	0.00	0						YES
A.2.4.5.2.1.2	P-1	Centrex/>=10 circuits/Dispatch/Equipment/TN (days)	Centrex	0.00	0						
A.2.4.5.2.1.3	P-1	Centrex/>=10 circuits/Dispatch/Other/TN (days)	Centrex	0.00	0						
A.2.4.5.2.2.1	P-1	Centrex/>=10 circuits/Non-Dispatch/Facility/TN (days)	Centrex	0.00	0						
A.2.4.5.2.2.2	P-1	Centrex/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Centrex	0.00	0						
A.2.4.5.2.2.3	P-1	Centrex/>=10 circuits/Non-Dispatch/Other/TN (days)	Centrex	0.00	0						
A.2.4.6.1.1.1	P-1	ISDN/<10 circuits/Dispatch/Facility/TN (days)	Centrex	0.00	0						
A.2.4.6.1.1.2	P-1	ISDN/<10 circuits/Dispatch/Equipment/TN (days)	ISDN	138.00	1	0.00	0	0.000			
A.2.4.6.1.1.3	P-1	ISDN/<10 circuits/Dispatch/Other/TN (days)	ISDN	0.00	0	0.00	0				YES
A.2.4.6.1.2.1	P-1	ISDN/<10 circuits/Non-Dispatch/Facility/TN (days)	ISDN	24.00	1	0.00	0	0.000			YES
A.2.4.6.1.2.2	P-1	ISDN/<10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN	41.33	3	0.00	0	45.764			YES
A.2.4.6.1.2.3	P-1	ISDN/<10 circuits/Non-Dispatch/Other/TN (days)	ISDN	0.00	0	0.00	0				YES
A.2.4.6.2.1.1	P-1	ISDN/>=10 circuits/Dispatch/Facility/TN (days)	ISDN	0.00	0	0.00	0				YES
A.2.4.6.2.1.2	P-1	ISDN/>=10 circuits/Dispatch/Equipment/TN (days)	ISDN	0.00	0						YES
A.2.4.6.2.1.3	P-1	ISDN/>=10 circuits/Dispatch/Other/TN (days)	ISDN	0.00	0						
A.2.4.6.2.2.1	P-1	ISDN/>=10 circuits/Non-Dispatch/Facility/TN (days)	ISDN	0.00	0						
A.2.4.6.2.2.2	P-1	ISDN/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN	0.00	0						
A.2.4.6.2.2.3	P-1	ISDN/>=10 circuits/Non-Dispatch/Other/TN (days)	ISDN	0.00	0						

Mean Held Order Interval & Distribution Intervals

A.2.5.1.1.1.1	P-1	Residence/<10 circuits/Dispatch/Facility/TN (days)	Res	11.35	343	2.00	3	8.675	5.03065	1.8592	YES
A.2.5.1.1.1.2	P-1	Residence/<10 circuits/Dispatch/Equipment/TN (days)	Res	1.67	3			1.155			
A.2.5.1.1.1.3	P-1	Residence/<10 circuits/Dispatch/Other/TN (days)	Res	1.36	344	2.70	10	1.068	0.34263	-3.9095	NO
A.2.5.1.1.2.1	P-1	Residence/<10 circuits/Non-Dispatch/Facility/TN (days)	Res								
A.2.5.1.1.2.2	P-1	Residence/<10 circuits/Non-Dispatch/Equipment/TN (days)	Res								
A.2.5.1.1.2.3	P-1	Residence/<10 circuits/Non-Dispatch/Other/TN (days)	Res	1.88	49	1.50	2	2.037	1.46983	0.2569	YES
A.2.5.1.2.1.1	P-1	Residence/>=10 circuits/Dispatch/Facility/TN (days)	Res	3.00	1	18.00	1	0.000	0.00000		NO
A.2.5.1.2.1.2	P-1	Residence/>=10 circuits/Dispatch/Equipment/TN (days)	Res								
A.2.5.1.2.1.3	P-1	Residence/>=10 circuits/Dispatch/Other/TN (days)	Res								
A.2.5.1.2.2.1	P-1	Residence/>=10 circuits/Non-Dispatch/Facility/TN (days)	Res								
A.2.5.1.2.2.2	P-1	Residence/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Res								
A.2.5.1.2.2.3	P-1	Residence/>=10 circuits/Non-Dispatch/Other/TN (days)	Res								
A.2.5.2.1.1.1	P-1	Business/<10 circuits/Dispatch/Facility/TN (days)	Res								
A.2.5.2.1.1.2	P-1	Business/<10 circuits/Dispatch/Equipment/TN (days)	Bus	8.34	71			8.438			
A.2.5.2.1.1.3	P-1	Business/<10 circuits/Dispatch/Other/TN (days)	Bus								
A.2.5.2.1.2.1	P-1	Business/<10 circuits/Non-Dispatch/Facility/TN (days)	Bus	2.00	47	6.00	3	2.554	1.52075	-2.6303	NO
A.2.5.2.1.2.2	P-1	Business/<10 circuits/Non-Dispatch/Equipment/TN (days)	Bus								
A.2.5.2.1.2.3	P-1	Business/<10 circuits/Non-Dispatch/Other/TN (days)	Bus								
A.2.5.2.2.1.1	P-1	Business/>=10 circuits/Dispatch/Facility/TN (days)	Bus	3.89	9			3.219			
A.2.5.2.2.1.2	P-1	Business/>=10 circuits/Dispatch/Equipment/TN (days)	Bus								
A.2.5.2.2.1.3	P-1	Business/>=10 circuits/Dispatch/Other/TN (days)	Bus								
A.2.5.2.2.2.1	P-1	Business/>=10 circuits/Non-Dispatch/Facility/TN (days)	Bus								
A.2.5.2.2.2.2	P-1	Business/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Bus								
A.2.5.2.2.2.3	P-1	Business/>=10 circuits/Non-Dispatch/Other/TN (days)	Bus								
A.2.5.3.1.1.1	P-1	Design (Specials)/<10 circuits/Dispatch/Facility/TN (days)	Design	8.50	2			9.192			
A.2.5.3.1.1.2	P-1	Design (Specials)/<10 circuits/Dispatch/Equipment/TN (days)	Design								
A.2.5.3.1.1.3	P-1	Design (Specials)/<10 circuits/Dispatch/Other/TN (days)	Design	48.33	15			62.100			
A.2.5.3.1.2.1	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Facility/TN (days)	Design								
A.2.5.3.1.2.2	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Equipment/TN (days)	Design								
A.2.5.3.1.2.3	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Other/TN (days)	Design	5.00	1			0.000			
A.2.5.3.2.1.1	P-1	Design (Specials)/>=10 circuits/Dispatch/Facility/TN (days)	Design								
A.2.5.3.2.1.2	P-1	Design (Specials)/>=10 circuits/Dispatch/Equipment/TN (days)	Design								
A.2.5.3.2.1.3	P-1	Design (Specials)/>=10 circuits/Dispatch/Other/TN (days)	Design								
A.2.5.3.2.2.1	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Facility/TN (days)	Design								
A.2.5.3.2.2.2	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Design								
A.2.5.3.2.2.3	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Other/TN (days)	Design								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.5.4.1.1.1	P-1	PBX/<10 circuits/Dispatch/Facility/TN (days)	PBX								
A.2.5.4.1.1.2	P-1	PBX/<10 circuits/Dispatch/Equipment/TN (days)	PBX								
A.2.5.4.1.1.3	P-1	PBX/<10 circuits/Dispatch/Other/TN (days)	PBX								
A.2.5.4.1.2.1	P-1	PBX/<10 circuits/Non-Dispatch/Facility/TN (days)	PBX								
A.2.5.4.1.2.2	P-1	PBX/<10 circuits/Non-Dispatch/Equipment/TN (days)	PBX								
A.2.5.4.1.2.3	P-1	PBX/<10 circuits/Non-Dispatch/Other/TN (days)	PBX								
A.2.5.4.2.1.1	P-1	PBX/>=10 circuits/Dispatch/Facility/TN (days)	PBX								
A.2.5.4.2.1.2	P-1	PBX/>=10 circuits/Dispatch/Equipment/TN (days)	PBX								
A.2.5.4.2.1.3	P-1	PBX/>=10 circuits/Dispatch/Other/TN (days)	PBX								
A.2.5.4.2.2.1	P-1	PBX/>=10 circuits/Non-Dispatch/Facility/TN (days)	PBX								
A.2.5.4.2.2.2	P-1	PBX/>=10 circuits/Non-Dispatch/Equipment/TN (days)	PBX								
A.2.5.4.2.2.3	P-1	PBX/>=10 circuits/Non-Dispatch/Other/TN (days)	PBX								
A.2.5.5.1.1.1	P-1	Centrex/<10 circuits/Dispatch/Facility/TN (days)	Centrex	20.33	3			3.786			
A.2.5.5.1.1.2	P-1	Centrex/<10 circuits/Dispatch/Equipment/TN (days)	Centrex								
A.2.5.5.1.1.3	P-1	Centrex/<10 circuits/Dispatch/Other/TN (days)	Centrex	2.50	2			2.121			
A.2.5.5.1.2.1	P-1	Centrex/<10 circuits/Non-Dispatch/Facility/TN (days)	Centrex								
A.2.5.5.1.2.2	P-1	Centrex/<10 circuits/Non-Dispatch/Equipment/TN (days)	Centrex								
A.2.5.5.1.2.3	P-1	Centrex/<10 circuits/Non-Dispatch/Other/TN (days)	Centrex								
A.2.5.5.2.1.1	P-1	Centrex/>=10 circuits/Dispatch/Facility/TN (days)	Centrex								
A.2.5.5.2.1.2	P-1	Centrex/>=10 circuits/Dispatch/Equipment/TN (days)	Centrex								
A.2.5.5.2.1.3	P-1	Centrex/>=10 circuits/Dispatch/Other/TN (days)	Centrex								
A.2.5.5.2.2.1	P-1	Centrex/>=10 circuits/Non-Dispatch/Facility/TN (days)	Centrex								
A.2.5.5.2.2.2	P-1	Centrex/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Centrex								
A.2.5.5.2.2.3	P-1	Centrex/>=10 circuits/Non-Dispatch/Other/TN (days)	Centrex								
A.2.5.6.1.1.1	P-1	ISDN/<10 circuits/Dispatch/Facility/TN (days)	ISDN	31.50	8			43.477			
A.2.5.6.1.1.2	P-1	ISDN/<10 circuits/Dispatch/Equipment/TN (days)	ISDN								
A.2.5.6.1.1.3	P-1	ISDN/<10 circuits/Dispatch/Other/TN (days)	ISDN	14.50	2	1.00	1	13.435	16.45448	0.8204	YES
A.2.5.6.1.2.1	P-1	ISDN/<10 circuits/Non-Dispatch/Facility/TN (days)	ISDN	25.80	10			27.083			
A.2.5.6.1.2.2	P-1	ISDN/<10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN								
A.2.5.6.1.2.3	P-1	ISDN/<10 circuits/Non-Dispatch/Other/TN (days)	ISDN	3.75	4			4.856			
A.2.5.6.2.1.1	P-1	ISDN/>=10 circuits/Dispatch/Facility/TN (days)	ISDN								
A.2.5.6.2.1.2	P-1	ISDN/>=10 circuits/Dispatch/Equipment/TN (days)	ISDN								
A.2.5.6.2.1.3	P-1	ISDN/>=10 circuits/Dispatch/Other/TN (days)	ISDN								
A.2.5.6.2.2.1	P-1	ISDN/>=10 circuits/Non-Dispatch/Facility/TN (days)	ISDN								
A.2.5.6.2.2.2	P-1	ISDN/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN								
A.2.5.6.2.2.3	P-1	ISDN/>=10 circuits/Non-Dispatch/Other/TN (days)	ISDN								

% Jeopardies - Mechanized

A.2.6.1.1	P-2	Residence/Dispatch/TN (%)	Res	6.65%	10,751	7.28%	453		0.01195	-0.5307	YES
A.2.6.1.2	P-2	Residence/Non-Dispatch/TN (%)	Res	0.00%	260,841	0.00%	8,293		0.00000		YES
A.2.6.2.1	P-2	Business/Dispatch/TN (%)	Bus	7.46%	3,604	5.00%	20		0.05893	0.4181	YES
A.2.6.2.2	P-2	Business/Non-Dispatch/TN (%)	Bus	0.01%	13,858	0.00%	142		0.00072	0.1007	YES
A.2.6.3.1	P-2	Design (Specials)/Dispatch/TN (%)	Design	19.86%	1,012						
A.2.6.3.2	P-2	Design (Specials)/Non-Dispatch/TN (%)	Design	0.00%	261	0.00%	2		0.00000		YES
A.2.6.4.1	P-2	PBX/Dispatch/TN (%)	PBX	13.51%	37						
A.2.6.4.2	P-2	PBX/Non-Dispatch/TN (%)	PBX	1.35%	74						
A.2.6.5.1	P-2	Centrex/Dispatch/TN (%)	Centrex	4.61%	304						
A.2.6.5.2	P-2	Centrex/Non-Dispatch/TN (%)	Centrex	0.00%	782						
A.2.6.6.1	P-2	ISDN/Dispatch/TN (%)	ISDN	18.15%	303						
A.2.6.6.2	P-2	ISDN/Non-Dispatch/TN (%)	ISDN	2.87%	558						

% Jeopardies - Non-Mechanized

A.2.7.1.1	P-2	Residence/Dispatch/TN (%)	Diagnostic			6.00%	50				Diagnostic
A.2.7.1.2	P-2	Residence/Non-Dispatch/TN (%)	Diagnostic			0.00%	156				Diagnostic
A.2.7.2.1	P-2	Business/Dispatch/TN (%)	Diagnostic			0.00%	11				Diagnostic
A.2.7.2.2	P-2	Business/Non-Dispatch/TN (%)	Diagnostic			0.00%	25				Diagnostic
A.2.7.3.1	P-2	Design (Specials)/Dispatch/TN (%)	Diagnostic			0.00%	2				Diagnostic
A.2.7.3.2	P-2	Design (Specials)/Non-Dispatch/TN (%)	Diagnostic			0.00%	5				Diagnostic
A.2.7.4.1	P-2	PBX/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.7.4.2	P-2	PBX/Non-Dispatch/TN (%)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.7.5.1	P-2	Centrex/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.7.5.2	P-2	Centrex/Non-Dispatch/TN (%)	Diagnostic			0.00%	1				Diagnostic
A.2.7.6.1	P-2	ISDN/Dispatch/TN (%)	Diagnostic			33.33%	3				Diagnostic
A.2.7.6.2	P-2	ISDN/Non-Dispatch/TN (%)	Diagnostic			0.00%	4				Diagnostic
		Average Jeopardy Notice Interval - Mechanized									
A.2.8.1.1	P-2	Residence/Dispatch/TN (hours)	>= 48 hrs			163.20	32				YES
A.2.8.1.2	P-2	Residence/Non-Dispatch/TN (hours)	>= 48 hrs								
A.2.8.2.1	P-2	Business/Dispatch/TN (hours)	>= 48 hrs			149.83	1				YES
A.2.8.2.2	P-2	Business/Non-Dispatch/TN (hours)	>= 48 hrs								
A.2.8.3.1	P-2	Design (Specials)/Dispatch/TN (hours)	>= 48 hrs								
A.2.8.3.2	P-2	Design (Specials)/Non-Dispatch/TN (hours)	>= 48 hrs								
A.2.8.4.1	P-2	PBX/Dispatch/TN (hours)	>= 48 hrs								
A.2.8.4.2	P-2	PBX/Non-Dispatch/TN (hours)	>= 48 hrs								
A.2.8.5.1	P-2	Centrex/Dispatch/TN (hours)	>= 48 hrs								
A.2.8.5.2	P-2	Centrex/Non-Dispatch/TN (hours)	>= 48 hrs								
A.2.8.6.1	P-2	ISDN/Dispatch/TN (hours)	>= 48 hrs								
A.2.8.6.2	P-2	ISDN/Non-Dispatch/TN (hours)	>= 48 hrs								
		Average Jeopardy Notice Interval - Non-Mechanized									
A.2.9.1.1	P-2	Residence/Dispatch/TN (hours)	Diagnostic			218.01	2				Diagnostic
A.2.9.1.2	P-2	Residence/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.2.1	P-2	Business/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.2.2	P-2	Business/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.3.1	P-2	Design (Specials)/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.3.2	P-2	Design (Specials)/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.4.1	P-2	PBX/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.4.2	P-2	PBX/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.5.1	P-2	Centrex/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.5.2	P-2	Centrex/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.6.1	P-2	ISDN/Dispatch/TN (hours)	Diagnostic			325.35	1				Diagnostic
A.2.9.6.2	P-2	ISDN/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
A.2.10.1.1	P-2	Residence/Dispatch/TN (%)	95% >= 48 hrs			100.00%	32				YES
A.2.10.1.2	P-2	Residence/Non-Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.2.1	P-2	Business/Dispatch/TN (%)	95% >= 48 hrs			100.00%	1				YES
A.2.10.2.2	P-2	Business/Non-Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.3.1	P-2	Design (Specials)/Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.3.2	P-2	Design (Specials)/Non-Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.4.1	P-2	PBX/Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.4.2	P-2	PBX/Non-Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.5.1	P-2	Centrex/Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.5.2	P-2	Centrex/Non-Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.6.1	P-2	ISDN/Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.6.2	P-2	ISDN/Non-Dispatch/TN (%)	95% >= 48 hrs								
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
A.2.11.1.1	P-2	Residence/Dispatch/TN (%)	Diagnostic			50.00%	2				Diagnostic
A.2.11.1.2	P-2	Residence/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.2.1	P-2	Business/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.2.2	P-2	Business/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.3.1	P-2	Design (Specials)/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.3.2	P-2	Design (Specials)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.4.1	P-2	PBX/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.4.2	P-2	PBX/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.5.1	P-2	Centrex/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.5.2	P-2	Centrex/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.6.1	P-2	ISDN/Dispatch/TN (%)	Diagnostic			100.00%	1				Diagnostic
A.2.11.6.2	P-2	ISDN/Non-Dispatch/TN (%)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
		% Missed Installation Appointments									
A.2.12.1.1.1	P-3	Residence/<10 circuits/Dispatch/TN (%)	Res	6.06%	10,590	2.44%	492		0.01101	3.2922	YES
A.2.12.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/TN (%)	Res	0.02%	260,825	0.05%	8,457		0.00017	-1.4852	YES
A.2.12.1.2.1	P-3	Residence/>=10 circuits/Dispatch/TN (%)	Res	4.76%	21	50.00%	2		0.15759	-2.8706	NO
A.2.12.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/TN (%)	Res								
A.2.12.2.1.1	P-3	Business/<10 circuits/Dispatch/TN (%)	Bus	3.09%	3,467	10.71%	28		0.03282	-2.3245	NO
A.2.12.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/TN (%)	Bus	0.06%	13,797	0.00%	170		0.00186	0.3121	YES
A.2.12.2.2.1	P-3	Business/>=10 circuits/Dispatch/TN (%)	Bus	1.82%	55						
A.2.12.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/TN (%)	Bus	0.00%	33						
A.2.12.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/TN (%)	Design	1.77%	905	0.00%	3		0.07621	0.2320	YES
A.2.12.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)	Design	1.58%	253	0.00%	7		0.04780	0.3308	YES
A.2.12.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/TN (%)	Design	0.00%	54						
A.2.12.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)	Design								
A.2.12.4.1.1	P-3	PBX/<10 circuits/Dispatch/TN (%)	PBX	3.45%	29						
A.2.12.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/TN (%)	PBX	0.00%	67						
A.2.12.4.2.1	P-3	PBX/>=10 circuits/Dispatch/TN (%)	PBX	0.00%	7						
A.2.12.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/TN (%)	PBX	0.00%	7						
A.2.12.5.1.1	P-3	Centrex/<10 circuits/Dispatch/TN (%)	Centrex	1.33%	300						
A.2.12.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/TN (%)	Centrex	0.00%	776	0.00%	1		0.00000		YES
A.2.12.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/TN (%)	Centrex	0.00%	10						
A.2.12.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/TN (%)	Centrex	0.00%	8						
A.2.12.6.1.1	P-3	ISDN/<10 circuits/Dispatch/TN (%)	ISDN	4.05%	247	33.33%	3		0.11448	-2.5580	NO
A.2.12.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN	2.62%	534	0.00%	4		0.08019	0.3269	YES
A.2.12.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/TN (%)	ISDN	0.00%	46						
A.2.12.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN	0.00%	28						
		% Missed Installation Appointments Including Subs									
A.2.13.1.1.1	P-3A	Residence/<10 circuits/Dispatch/TN (%)	Res	7.63%	12,351	3.00%	534		0.01173	3.9471	YES
A.2.13.1.1.2	P-3A	Residence/<10 circuits/Non-Dispatch/TN (%)	Res	0.02%	261,741	0.05%	8,482		0.00017	-1.3825	YES
A.2.13.1.2.1	P-3A	Residence/>=10 circuits/Dispatch/TN (%)	Res	18.52%	27	33.33%	3		0.23640	-0.6267	YES
A.2.13.1.2.2	P-3A	Residence/>=10 circuits/Non-Dispatch/TN (%)	Res								
A.2.13.2.1.1	P-3A	Business/<10 circuits/Dispatch/TN (%)	Bus	5.78%	4,322	8.57%	35		0.03962	-0.7035	YES
A.2.13.2.1.2	P-3A	Business/<10 circuits/Non-Dispatch/TN (%)	Bus	0.10%	13,996	0.00%	170		0.00244	0.4101	YES
A.2.13.2.2.1	P-3A	Business/>=10 circuits/Dispatch/TN (%)	Bus	10.84%	83						
A.2.13.2.2.2	P-3A	Business/>=10 circuits/Non-Dispatch/TN (%)	Bus	0.00%	33						
A.2.13.3.1.1	P-3A	Design (Specials)/<10 circuits/Dispatch/TN (%)	Design	13.53%	1,619	20.00%	5		0.15319	-0.4226	YES
A.2.13.3.1.2	P-3A	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)	Design	2.11%	284	0.00%	7		0.05502	0.3840	YES
A.2.13.3.2.1	P-3A	Design (Specials)/>=10 circuits/Dispatch/TN (%)	Design	31.82%	110						
A.2.13.3.2.2	P-3A	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)	Design								
A.2.13.4.1.1	P-3A	PBX/<10 circuits/Dispatch/TN (%)	PBX	12.77%	47						
A.2.13.4.1.2	P-3A	PBX/<10 circuits/Non-Dispatch/TN (%)	PBX	0.00%	73						
A.2.13.4.2.1	P-3A	PBX/>=10 circuits/Dispatch/TN (%)	PBX	6.67%	15						
A.2.13.4.2.2	P-3A	PBX/>=10 circuits/Non-Dispatch/TN (%)	PBX	0.00%	8						
A.2.13.5.1.1	P-3A	Centrex/<10 circuits/Dispatch/TN (%)	Centrex	2.82%	355						
A.2.13.5.1.2	P-3A	Centrex/<10 circuits/Non-Dispatch/TN (%)	Centrex	0.00%	776	0.00%	1		0.00000		YES
A.2.13.5.2.1	P-3A	Centrex/>=10 circuits/Dispatch/TN (%)	Centrex	11.11%	18						
A.2.13.5.2.2	P-3A	Centrex/>=10 circuits/Non-Dispatch/TN (%)	Centrex	0.00%	11						
A.2.13.6.1.1	P-3A	ISDN/<10 circuits/Dispatch/TN (%)	ISDN	22.11%	407	25.00%	4		0.20852	-0.1385	YES
A.2.13.6.1.2	P-3A	ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN	4.27%	585	0.00%	4		0.10147	0.4211	YES
A.2.13.6.2.1	P-3A	ISDN/>=10 circuits/Dispatch/TN (%)	ISDN	1.11%	90						
A.2.13.6.2.2	P-3A	ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN	0.00%	49						
		% Provisioning Troubles within 30 Days									
A.2.14.1.1.1	P-9	Residence/<10 circuits/Dispatch/TN (%)	Res	9.71%	12,024	11.43%	350		0.01606	-1.0678	YES
A.2.14.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/TN (%)	Res	3.44%	328,612	4.41%	8,236		0.00203	-4.7451	NO
A.2.14.1.2.1	P-9	Residence/>=10 circuits/Dispatch/TN (%)	Res	10.53%	19						
A.2.14.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/TN (%)	Res								
A.2.14.2.1.1	P-9	Business/<10 circuits/Dispatch/TN (%)	Bus	11.11%	3,717	7.14%	28		0.05961	0.6657	YES
A.2.14.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/TN (%)	Bus	6.04%	18,289	6.32%	174		0.01814	-0.1573	YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.14.2.2.1	P-9	Business/>=10 circuits/Dispatch/TN (%)	Bus	18.18%	33						
A.2.14.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/TN (%)	Bus	0.00%	2						
A.2.14.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/TN (%)	Design	3.52%	823	0.00%	4		0.09241	0.3813	YES
A.2.14.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)	Design	3.23%	217	16.67%	6		0.07312	-1.8382	NO
A.2.14.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/TN (%)	Design	0.00%	73						
A.2.14.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)	Design								
A.2.14.4.1.1	P-9	PBX/<10 circuits/Dispatch/TN (%)	PBX	3.13%	32						
A.2.14.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/TN (%)	PBX	4.35%	69						
A.2.14.4.2.1	P-9	PBX/>=10 circuits/Dispatch/TN (%)	PBX	0.00%	10						
A.2.14.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/TN (%)	PBX	4.35%	23	0.00%	1		0.20832	0.2087	YES
A.2.14.5.1.1	P-9	Centrex/<10 circuits/Dispatch/TN (%)	Centrex	13.20%	250						
A.2.14.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/TN (%)	Centrex	2.22%	1,670						
A.2.14.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/TN (%)	Centrex	25.00%	12						
A.2.14.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/TN (%)	Centrex	0.00%	2						
A.2.14.6.1.1	P-9	ISDN/<10 circuits/Dispatch/TN (%)	ISDN	3.50%	343	33.33%	3		0.10655	-2.8002	NO
A.2.14.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN	1.14%	792	0.00%	14		0.02858	0.3976	YES
A.2.14.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/TN (%)	ISDN	2.00%	50	100.00%	2		0.10096	-9.7073	NO
A.2.14.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN	0.00%	20	0.00%	2		0.00000		YES
		Average Completion Notice Interval - Mechanized									
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/TN (hours)	Res	2.11	10,664	0.08	442	16.077	0.78041	2.6017	YES
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/TN (hours)	Res	1.21	261,089	0.95	8,305	11.728	0.13073	2.0596	YES
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/TN (hours)	Res	0.96	21	0.02	1	4.339	4.44082	0.2134	YES
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/TN (hours)	Res								
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/TN (hours)	Bus	2.99	3,484	0.03	17	24.575	5.97475	0.4954	YES
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/TN (hours)	Bus	2.40	13,892	1.95	145	15.028	1.25453	0.3631	YES
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/TN (hours)	Bus	4.79	56			15.865			
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/TN (hours)	Bus	0.96	33			0.376			
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/TN (hours)	Design	6.08	957			30.248			
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/TN (hours)	Design	2.64	256	0.02	2	21.361	15.16354	0.1727	YES
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/TN (hours)	Design	26.72	67			37.107			
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/TN (hours)	Design								
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/TN (hours)	PBX	1.33	30			3.051			
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/TN (hours)	PBX	8.87	70			33.660			
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/TN (hours)	PBX	8.90	10			20.161			
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/TN (hours)	PBX	7.46	7			17.510			
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/TN (hours)	Centrex	4.65	312			18.095			
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/TN (hours)	Centrex	1.44	779			9.212			
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/TN (hours)	Centrex	6.44	10			14.392			
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/TN (hours)	Centrex	15.02	9			25.304			
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/TN (hours)	ISDN	7.99	274			27.723			
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/TN (hours)	ISDN	2.28	543			12.551			
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/TN (hours)	ISDN	5.78	49			23.021			
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/TN (hours)	ISDN	7.85	31			37.352			
		Average Completion Notice Interval - Non-Mechanized									
A.2.16.1.1.1	P-5	Residence/<10 circuits/Dispatch/TN (hours)	Diagnostic			13.70	52				Diagnostic
A.2.16.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			5.15	155				Diagnostic
A.2.16.1.2.1	P-5	Residence/>=10 circuits/Dispatch/TN (hours)	Diagnostic			20.03	1				Diagnostic
A.2.16.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.2.1.1	P-5	Business/<10 circuits/Dispatch/TN (hours)	Diagnostic			21.94	12				Diagnostic
A.2.16.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			19.54	25				Diagnostic
A.2.16.2.2.1	P-5	Business/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/TN (hours)	Diagnostic			19.67	3				Diagnostic
A.2.16.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			22.58	5				Diagnostic
A.2.16.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.4.1.1	P-5	PBX/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic

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A.2.16.4.2.1	P-5	PBX/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.5.1.1	P-5	Centrex/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/TN (hours)	Diagnostic			38.00	1				Diagnostic
A.2.16.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.6.1.1	P-5	ISDN/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			26.83	3				Diagnostic
A.2.16.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/TN (hours)	Diagnostic			31.89	4				Diagnostic
A.2.16.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Mechanized									
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			5.25	267				Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.67	6,291				Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			2.70	8				Diagnostic
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.87	49				Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized									
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			4.35	78				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.02	1,006				Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic			6.04	1				Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			2.20	2				Diagnostic
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.00	50				Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

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A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized									
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			2.11	27				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.14	37				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic			16.09	1				Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			4.68	4				Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.83	12				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic			2.96	1				Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			4.71	3				Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic			7.77	2				Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			12.63	1				Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized									
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			5.28	263				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.74	5,030				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			2.70	8				Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.90	47				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized									
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			4.35	78				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.03	988				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic			6.04	1				Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			2.20	2				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.03	48				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized									
A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			2.11	27				Diagnostic
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.14	37				Diagnostic
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic			16.09	1				Diagnostic
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			4.68	4				Diagnostic
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.83	12				Diagnostic
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			2.96	1				Diagnostic
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic			4.71	3				Diagnostic
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic			7.77	2				Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			12.63	1				Diagnostic
		% Completions w/o Notice or < 24 hours									
A.2.24.1.1	P-6	Residence/Dispatch/TN (%)	<= 5%			15.20%	487				NO
A.2.24.1.2	P-6	Residence/Non-Dispatch/TN (%)	<= 5%			10.91%	8,439				NO
A.2.24.2.1	P-6	Business/Dispatch/TN (%)	<= 5%			3.70%	27				YES
A.2.24.2.2	P-6	Business/Non-Dispatch/TN (%)	<= 5%			11.76%	170				NO
A.2.24.3.1	P-6	Design (Specials)/Dispatch/TN (%)	<= 5%			33.33%	3				NO
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/TN (%)	<= 5%			0.00%	7				YES
A.2.24.4.1	P-6	PBX/Dispatch/TN (%)	<= 5%								
A.2.24.4.2	P-6	PBX/Non-Dispatch/TN (%)	<= 5%								
A.2.24.5.1	P-6	Centrex/Dispatch/TN (%)	<= 5%								
A.2.24.5.2	P-6	Centrex/Non-Dispatch/TN (%)	<= 5%			100.00%	1				NO
A.2.24.6.1	P-6	ISDN/Dispatch/TN (%)	<= 5%			33.33%	3				NO
A.2.24.6.2	P-6	ISDN/Non-Dispatch/TN (%)	<= 5%			25.00%	4				NO

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
		Service Order Accuracy									
A.2.25.1.1.1	P-11	Residence/<10 circuits/Dispatch/TN (%)	>= 95%			98.70%	460				YES
A.2.25.1.1.2	P-11	Residence/<10 circuits/Non-Dispatch/TN (%)	>= 95%			98.28%	640				YES
A.2.25.1.2.1	P-11	Residence/>=10 circuits/Dispatch/TN (%)	>= 95%			85.71%	7				NO
A.2.25.1.2.2	P-11	Residence/>=10 circuits/Non-Dispatch/TN (%)	>= 95%								
A.2.25.2.1.1	P-11	Business/<10 circuits/Dispatch/TN (%)	>= 95%			96.00%	150				YES
A.2.25.2.1.2	P-11	Business/<10 circuits/Non-Dispatch/TN (%)	>= 95%			97.00%	200				YES
A.2.25.2.2.1	P-11	Business/>=10 circuits/Dispatch/TN (%)	>= 95%			83.33%	6				NO
A.2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/TN (%)	>= 95%			80.00%	10				NO
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/TN (%)	>= 95%			96.88%	32				YES
A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)	>= 95%			98.00%	50				YES
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/TN (%)	>= 95%			75.00%	8				NO
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)	>= 95%			69.23%	13				NO
		Resale - Maintenance and Repair									
		Missed Repair Appointments									
A.3.1.1.1	M&R-1	Residence/Dispatch/TN (%)	Res	7.16%	40,268	2.68%	820		0.00910	4.9262	YES
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/TN (%)	Res	1.02%	17,108	0.00%	130		0.00886	1.1547	YES
A.3.1.2.1	M&R-1	Business/Dispatch/TN (%)	Bus	8.19%	4,760	0.00%	35		0.04653	1.7609	YES
A.3.1.2.2	M&R-1	Business/Non-Dispatch/TN (%)	Bus	1.81%	1,930	0.00%	7		0.05053	0.3589	YES
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/TN (%)	Design	2.11%	757	7.69%	13		0.04023	-1.3865	YES
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/TN (%)	Design	0.14%	700	0.00%	8		0.01343	0.1064	YES
A.3.1.4.1	M&R-1	PBX/Dispatch/TN (%)	PBX	10.16%	128	0.00%	1		0.30325	0.3349	YES
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/TN (%)	PBX	1.52%	66	0.00%	4		0.06290	0.2409	YES
A.3.1.5.1	M&R-1	Centrex/Dispatch/TN (%)	Centrex	9.32%	440	0.00%	2		0.20601	0.4523	YES
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/TN (%)	Centrex	2.72%	257	0.00%	0				YES
A.3.1.6.1	M&R-1	ISDN/Dispatch/TN (%)	ISDN	12.27%	220	16.67%	6		0.13577	-0.3236	YES
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/TN (%)	ISDN	3.13%	192	0.00%	4		0.08790	0.3555	YES
		Customer Trouble Report Rate									
A.3.2.1.1	M&R-2	Residence/Dispatch/TN (%)	Res	2.26%	1,783,682	3.05%	26,878		0.00092	-8.5909	NO
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/TN (%)	Res	0.96%	1,783,682	0.48%	26,878		0.00060	7.9002	YES
A.3.2.2.1	M&R-2	Business/Dispatch/TN (%)	Bus	1.21%	393,110	0.94%	3,724		0.00181	1.4959	YES
A.3.2.2.2	M&R-2	Business/Non-Dispatch/TN (%)	Bus	0.49%	393,110	0.19%	3,724		0.00115	2.6264	YES
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/TN (%)	Design	0.61%	124,331	0.17%	7,851		0.00091	4.8818	YES
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/TN (%)	Design	0.56%	124,331	0.10%	7,851		0.00087	5.2810	YES
A.3.2.4.1	M&R-2	PBX/Dispatch/TN (%)	PBX	0.19%	66,219	0.18%	558		0.00187	0.0754	YES
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/TN (%)	PBX	0.10%	66,219	0.72%	558		0.00134	-4.5986	NO
A.3.2.5.1	M&R-2	Centrex/Dispatch/TN (%)	Centrex	0.55%	79,441	0.73%	273		0.00451	-0.3961	YES
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/TN (%)	Centrex	0.32%	79,441	0.00%	273		0.00345	0.9382	YES
A.3.2.6.1	M&R-2	ISDN/Dispatch/TN (%)	ISDN	0.15%	143,873	0.51%	1,171		0.00115	-3.1330	NO
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/TN (%)	ISDN	0.13%	143,873	0.34%	1,171		0.00107	-1.9418	NO
		Maintenance Average Duration									
A.3.3.1.1	M&R-3	Residence/Dispatch/TN (hours)	Res	35.24	40,268	27.79	820	31.900	1.12528	6.6217	YES
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/TN (hours)	Res	15.69	17,108	10.62	130	21.949	1.93234	2.6222	YES
A.3.3.2.1	M&R-3	Business/Dispatch/TN (hours)	Bus	9.27	4,760	8.80	35	13.422	2.27704	0.2045	YES
A.3.3.2.2	M&R-3	Business/Non-Dispatch/TN (hours)	Bus	2.85	1,930	1.14	7	7.073	2.67813	0.6383	YES
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/TN (hours)	Design	5.13	757	8.80	13	5.200	1.45457	-2.5215	NO
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/TN (hours)	Design	2.13	700	1.66	8	3.369	1.19781	0.3989	YES
A.3.3.4.1	M&R-3	PBX/Dispatch/TN (hours)	PBX	9.02	128	2.67	1	13.146	13.19688	0.4817	YES
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/TN (hours)	PBX	3.88	66	6.26	4	8.946	4.60667	-0.5162	YES
A.3.3.5.1	M&R-3	Centrex/Dispatch/TN (hours)	Centrex	9.42	440	12.00	2	13.392	9.49127	-0.2715	YES
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/TN (hours)	Centrex	4.05	257	0.00	0	9.928			YES
A.3.3.6.1	M&R-3	ISDN/Dispatch/TN (hours)	ISDN	12.54	220	8.44	6	15.961	6.60415	0.6214	YES
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/TN (hours)	ISDN	3.84	192	1.18	4	7.075	3.57439	0.7465	YES
		% Repeat Troubles within 30 Days									
A.3.4.1.1	M&R-4	Residence/Dispatch/TN (%)	Res	17.22%	40,268	9.39%	820		0.01332	5.8802	YES

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				Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/TN (%)		Res	14.03%	17,108	10.00%	130		0.03058	1.3193	YES
A.3.4.2.1	M&R-4	Business/Dispatch/TN (%)		Bus	11.55%	4,760	5.71%	35		0.05423	1.0769	YES
A.3.4.2.2	M&R-4	Business/Non-Dispatch/TN (%)		Bus	11.92%	1,930	0.00%	7		0.12268	0.9714	YES
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/TN (%)		Design	22.99%	757	15.38%	13		0.11769	0.6458	YES
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/TN (%)		Design	18.43%	700	37.50%	8		0.13786	-1.3834	YES
A.3.4.4.1	M&R-4	PBX/Dispatch/TN (%)		PBX	7.03%	128	0.00%	1		0.25667	0.2739	YES
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/TN (%)		PBX	3.03%	66	25.00%	4		0.08827	-2.4889	NO
A.3.4.5.1	M&R-4	Centrex/Dispatch/TN (%)		Centrex	12.73%	440	0.00%	2		0.23620	0.5388	YES
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/TN (%)		Centrex	16.34%	257	0.00%	0				YES
A.3.4.6.1	M&R-4	ISDN/Dispatch/TN (%)		ISDN	15.91%	220	16.67%	6		0.15134	-0.0501	YES
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/TN (%)		ISDN	16.15%	192	0.00%	4		0.18588	0.8686	YES
	Out of Service > 24 hours											
A.3.5.1.1	M&R-5	Residence/Dispatch/TN (%)		Res	47.02%	25,361	39.32%	646		0.01989	3.8732	YES
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/TN (%)		Res	31.24%	6,162	13.89%	72		0.05494	3.1582	YES
A.3.5.2.1	M&R-5	Business/Dispatch/TN (%)		Bus	6.19%	2,859	0.00%	26		0.04748	1.3040	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/TN (%)		Bus	2.22%	721	0.00%	2		0.10431	0.2128	YES
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/TN (%)		Design	2.11%	757	7.69%	13		0.04023	-1.3865	YES
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/TN (%)		Design	0.14%	700	0.00%	8		0.01343	0.1064	YES
A.3.5.4.1	M&R-5	PBX/Dispatch/TN (%)		PBX	6.03%	116	0.00%	1		0.23915	0.2523	YES
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/TN (%)		PBX	2.04%	49	0.00%	4		0.07352	0.2776	YES
A.3.5.5.1	M&R-5	Centrex/Dispatch/TN (%)		Centrex	8.12%	271	0.00%	2		0.19383	0.4188	YES
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/TN (%)		Centrex	4.79%	146	0.00%	0				YES
A.3.5.6.1	M&R-5	ISDN/Dispatch/TN (%)		ISDN	12.33%	219	16.67%	6		0.13604	-0.3189	YES
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/TN (%)		ISDN	2.60%	192	0.00%	4		0.08045	0.3237	YES
	Resale - Billing											
	Invoice Accuracy (Measured in dollars)											
A.4.1	B-1	TN (%)		BST - State	99.23%	$198,809,442	99.75%	$1,544,224		0.00007	-74.2478	YES
	Invoice Accuracy (Measured in # of adjustments)											
A.4.2	B-1	TN (%)		BST - State	86.98%	1,895,165	30.53%	95		0.03453	16.3467	NO
	Mean Time to Deliver Invoices - CRIS											
A.4.3	B-2	TN (business days)		BST - Region	3.95	1	3.18	164				YES
	% Billing Errors Corrected in X Days											
A.4.4	B-10	TN (days)		Diagnostic			34.69%	98				Diagnostic

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Unbundled Network Elements - Ordering

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
% Rejected Service Requests - Mechanized											
B.1.1.1	O-7	Switch Ports/TN (%)	Diagnostic								Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/TN (%)	Diagnostic								Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/TN (%)	Diagnostic			11.33%	41,228				Diagnostic
B.1.1.4	O-7	Combo Other/TN (%)	Diagnostic								Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/TN (%)	Diagnostic			19.63%	214				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/TN (%)	Diagnostic			13.16%	114				Diagnostic
B.1.1.7	O-7	Line Sharing/TN (%)	Diagnostic			9.15%	164				Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/TN (%)	Diagnostic			16.38%	464				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/TN (%)	Diagnostic			2.27%	44				Diagnostic
B.1.1.10	O-7	2W Analog Loop w/INP Design/TN (%)	Diagnostic								Diagnostic
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.1.12	O-7	2W Analog Loop w/LNP Design/TN (%)	Diagnostic			28.57%	7				Diagnostic
B.1.1.13	O-7	2W Analog Loop w/LNP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.1.14	O-7	Other Design/TN (%)	Diagnostic			100.00%	1				Diagnostic
B.1.1.15	O-7	Other Non-Design/TN (%)	Diagnostic			10.50%	476				Diagnostic
B.1.1.16	O-7	INP Standalone/TN (%)	Diagnostic								Diagnostic
B.1.1.17	O-7	LNP Standalone/TN (%)	Diagnostic			6.77%	310				Diagnostic
B.1.1.18	O-7	Digital Loop < DS1/TN (%)	Diagnostic			14.67%	225				Diagnostic
B.1.1.19	O-7	Digital Loop >= DS1/TN (%)	Diagnostic			16.50%	309				Diagnostic
B.1.1.20	O-7	EELs/TN (%)	Diagnostic			85.71%	7				Diagnostic
B.1.1.21	O-7	Line Splitting/TN (%)	Diagnostic								Diagnostic
% Rejected Service Requests - Partially Mechanized											
B.1.2.1	O-7	Switch Ports/TN (%)	Diagnostic								Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/TN (%)	Diagnostic								Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/TN (%)	Diagnostic			40.35%	4,047				Diagnostic
B.1.2.4	O-7	Combo Other/TN (%)	Diagnostic								Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/TN (%)	Diagnostic			6.25%	16				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/TN (%)	Diagnostic			0.00%	13				Diagnostic
B.1.2.7	O-7	Line Sharing/TN (%)	Diagnostic			18.18%	33				Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/TN (%)	Diagnostic			26.39%	72				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/TN (%)	Diagnostic			12.50%	16				Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/TN (%)	Diagnostic								Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.2.12	O-7	2W Analog Loop w/LNP Design/TN (%)	Diagnostic			31.43%	70				Diagnostic
B.1.2.13	O-7	2W Analog Loop w/LNP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.2.14	O-7	Other Design/TN (%)	Diagnostic			50.00%	2				Diagnostic
B.1.2.15	O-7	Other Non-Design/TN (%)	Diagnostic			44.06%	143				Diagnostic
B.1.2.16	O-7	INP Standalone/TN (%)	Diagnostic								Diagnostic
B.1.2.17	O-7	LNP Standalone/TN (%)	Diagnostic			30.15%	136				Diagnostic
B.1.2.18	O-7	Digital Loop < DS1/TN (%)	Diagnostic			5.00%	20				Diagnostic
B.1.2.19	O-7	Digital Loop >= DS1/TN (%)	Diagnostic			15.44%	259				Diagnostic
B.1.2.20	O-7	EELs/TN (%)	Diagnostic			13.33%	15				Diagnostic
B.1.2.21	O-7	Line Splitting/TN (%)	Diagnostic								Diagnostic
% Rejected Service Requests - Non-Mechanized											
B.1.3.1	O-7	Switch Ports/TN (%)	Diagnostic								Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/TN (%)	Diagnostic			37.50%	8				Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/TN (%)	Diagnostic			42.57%	505				Diagnostic
B.1.3.4	O-7	Combo Other/TN (%)	Diagnostic			68.97%	29				Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/TN (%)	Diagnostic			7.69%	26				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/TN (%)	Diagnostic			0.00%	2				Diagnostic
B.1.3.7	O-7	Line Sharing/TN (%)	Diagnostic			55.56%	9				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/TN (%)	Diagnostic			18.75%	16				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/TN (%)	Diagnostic			0.00%	12				Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.3.10	O-7	2W Analog Loop w/INP Design/TN (%)	Diagnostic			100.00%	1				Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.3.12	O-7	2W Analog Loop w/LNP Design/TN (%)	Diagnostic			50.00%	12				Diagnostic
B.1.3.13	O-7	2W Analog Loop w/LNP Non-Design/TN (%)	Diagnostic			50.00%	12				Diagnostic
B.1.3.14	O-7	Other Design/TN (%)	Diagnostic								Diagnostic
B.1.3.15	O-7	Other Non-Design/TN (%)	Diagnostic			30.02%	563				Diagnostic
B.1.3.16	O-7	INP Standalone/TN (%)	Diagnostic			21.43%	14				Diagnostic
B.1.3.17	O-7	LNP Standalone/TN (%)	Diagnostic			13.44%	253				Diagnostic
B.1.3.18	O-7	Digital Loop < DS1/TN (%)	Diagnostic			4.35%	23				Diagnostic
B.1.3.19	O-7	Digital Loop >= DS1/TN (%)	Diagnostic			36.97%	119				Diagnostic
B.1.3.20	O-7	EELs/TN (%)	Diagnostic			15.00%	20				Diagnostic
B.1.3.21	O-7	Line Splitting/TN (%)	Diagnostic								Diagnostic
		Reject Interval - Mechanized									
B.1.4.1	O-8	Switch Ports/TN (%)	>= 97% w in 1 hr								
B.1.4.2	O-8	Local Interoffice Transport/TN (%)	>= 97% w in 1 hr								
B.1.4.3	O-8	Loop + Port Combinations/TN (%)	>= 97% w in 1 hr			98.46%	4,690				YES
B.1.4.4	O-8	Combo Other/TN (%)	>= 97% w in 1 hr								
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 97% w in 1 hr			97.62%	42				YES
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/TN (%)	>= 97% w in 1 hr			100.00%	15				YES
B.1.4.7	O-8	Line Sharing/TN (%)	>= 97% w in 1 hr			53.33%	15				NO
B.1.4.8	O-8	2W Analog Loop Design/TN (%)	>= 97% w in 1 hr			82.89%	76				NO
B.1.4.9	O-8	2W Analog Loop Non-Design/TN (%)	>= 97% w in 1 hr			0.00%	1				NO
B.1.4.10	O-8	2W Analog Loop w/INP Design/TN (%)	>= 97% w in 1 hr								
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/TN (%)	>= 97% w in 1 hr								
B.1.4.12	O-8	2W Analog Loop w/LNP Design/TN (%)	>= 97% w in 1 hr			100.00%	2				YES
B.1.4.13	O-8	2W Analog Loop w/LNP Non-Design/TN (%)	>= 97% w in 1 hr								
B.1.4.14	O-8	Other Design/TN (%)	>= 97% w in 1 hr			100.00%	1				YES
B.1.4.15	O-8	Other Non-Design/TN (%)	>= 97% w in 1 hr			92.00%	50				NO
B.1.4.16	O-8	INP Standalone/TN (%)	>= 97% w in 1 hr								
B.1.4.17	O-8	LNP Standalone/TN (%)	>= 97% w in 1 hr			100.00%	21				YES
B.1.4.18	O-8	Digital Loop < DS1/TN (%)	>= 97% w in 1 hr			96.97%	33				NO
B.1.4.19	O-8	Digital Loop >= DS1/TN (%)	>= 97% w in 1 hr			90.20%	51				NO
B.1.4.20	O-8	EELs/TN (%)	>= 97% w in 1 hr			100.00%	6				YES
B.1.4.21	O-8	Line Splitting/TN (%)	>= 97% w in 1 hr								
		Reject Interval - Partially Mechanized - 10 hours									
B.1.7.1	O-8	Switch Ports/TN (%)	>= 95% w in 10 hrs								
B.1.7.2	O-8	Local Interoffice Transport/TN (%)	>= 95% w in 10 hrs								
B.1.7.3	O-8	Loop + Port Combinations/TN (%)	>= 95% w in 10 hrs			98.08%	1,668				YES
B.1.7.4	O-8	Combo Other/TN (%)	>= 95% w in 10 hrs								
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% w in 10 hrs			100.00%	1				YES
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/TN (%)	>= 95% w in 10 hrs								
B.1.7.7	O-8	Line Sharing/TN (%)	>= 95% w in 10 hrs			66.67%	6				NO
B.1.7.8	O-8	2W Analog Loop Design/TN (%)	>= 95% w in 10 hrs			94.74%	19				NO
B.1.7.9	O-8	2W Analog Loop Non-Design/TN (%)	>= 95% w in 10 hrs			100.00%	2				YES
B.1.7.10	O-8	2W Analog Loop w/INP Design/TN (%)	>= 95% w in 10 hrs								
B.1.7.11	O-8	2W Analog Loop w/INP Non-Design/TN (%)	>= 95% w in 10 hrs								
B.1.7.12	O-8	2W Analog Loop w/LNP Design/TN (%)	>= 95% w in 10 hrs			95.45%	22				YES
B.1.7.13	O-8	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95% w in 10 hrs								
B.1.7.14	O-8	Other Design/TN (%)	>= 95% w in 10 hrs			100.00%	1				YES
B.1.7.15	O-8	Other Non-Design/TN (%)	>= 95% w in 10 hrs			96.92%	65				YES
B.1.7.16	O-8	INP Standalone/TN (%)	>= 95% w in 10 hrs								
B.1.7.17	O-8	LNP Standalone/TN (%)	>= 95% w in 10 hrs			95.24%	42				YES
B.1.7.18	O-8	Digital Loop < DS1/TN (%)	>= 95% w in 10 hrs			100.00%	1				YES
B.1.7.19	O-8	Digital Loop >= DS1/TN (%)	>= 95% w in 10 hrs			95.00%	40				YES
B.1.7.20	O-8	EELs/TN (%)	>= 95% w in 10 hrs			100.00%	2				YES
B.1.7.21	O-8	Line Splitting/TN (%)	>= 95% w in 10 hrs								
		Reject Interval - Non-Mechanized									

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.8.1	O-8	Switch Ports/TN (%)	>= 95% w in 24 hrs								
B.1.8.2	O-8	Local Interoffice Transport/TN (%)	>= 95% w in 24 hrs			100.00%	3				YES
B.1.8.3	O-8	Loop + Port Combinations/TN (%)	>= 95% w in 24 hrs			99.09%	219				YES
B.1.8.4	O-8	Combo Other/TN (%)	>= 95% w in 24 hrs			100.00%	20				YES
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% w in 24 hrs			100.00%	2				YES
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/TN (%)	>= 95% w in 24 hrs								
B.1.8.7	O-8	Line Sharing/TN (%)	>= 95% w in 24 hrs			100.00%	5				YES
B.1.8.8	O-8	2W Analog Loop Design/TN (%)	>= 95% w in 24 hrs			100.00%	3				YES
B.1.8.9	O-8	2W Analog Loop Non-Design/TN (%)	>= 95% w in 24 hrs								
B.1.8.10	O-8	2W Analog Loop w/INP Design/TN (%)	>= 95% w in 24 hrs			100.00%	1				YES
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/TN (%)	>= 95% w in 24 hrs								
B.1.8.12	O-8	2W Analog Loop w/LNP Design/TN (%)	>= 95% w in 24 hrs			100.00%	7				YES
B.1.8.13	O-8	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95% w in 24 hrs			100.00%	6				YES
B.1.8.14	O-8	Other Design/TN (%)	>= 95% w in 24 hrs								
B.1.8.15	O-8	Other Non-Design/TN (%)	>= 95% w in 24 hrs			100.00%	171				YES
B.1.8.16	O-8	INP Standalone/TN (%)	>= 95% w in 24 hrs			100.00%	3				YES
B.1.8.17	O-8	LNP Standalone/TN (%)	>= 95% w in 24 hrs			100.00%	35				YES
B.1.8.18	O-8	Digital Loop < DS1/TN (%)	>= 95% w in 24 hrs			100.00%	1				YES
B.1.8.19	O-8	Digital Loop >= DS1/TN (%)	>= 95% w in 24 hrs			100.00%	44				YES
B.1.8.20	O-8	EELs/TN (%)	>= 95% w in 24 hrs			100.00%	3				YES
B.1.8.21	O-8	Line Splitting/TN (%)	>= 95% w in 24 hrs								
		FOC Timeliness - Mechanized									
B.1.9.1	O-9	Switch Ports/TN (%)	>= 95% w in 3 hrs								
B.1.9.2	O-9	Local Interoffice Transport/TN (%)	>= 95% w in 3 hrs								
B.1.9.3	O-9	Loop + Port Combinations/TN (%)	>= 95% w in 3 hrs			99.16%	36,692				YES
B.1.9.4	O-9	Combo Other/TN (%)	>= 95% w in 3 hrs								
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% w in 3 hrs			94.30%	158				NO
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/TN (%)	>= 95% w in 3 hrs			98.89%	90				YES
B.1.9.7	O-9	Line Sharing/TN (%)	>= 95% w in 3 hrs			100.00%	155				YES
B.1.9.8	O-9	2W Analog Loop Design/TN (%)	>= 95% w in 3 hrs			97.71%	393				YES
B.1.9.9	O-9	2W Analog Loop Non-Design/TN (%)	>= 95% w in 3 hrs			100.00%	43				YES
B.1.9.10	O-9	2W Analog Loop w/INP Design/TN (%)	>= 95% w in 3 hrs								
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/TN (%)	>= 95% w in 3 hrs								
B.1.9.12	O-9	2W Analog Loop w/LNP Design/TN (%)	>= 95% w in 3 hrs			75.00%	4				NO
B.1.9.13	O-9	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95% w in 3 hrs								
B.1.9.14	O-9	Other Design/TN (%)	>= 95% w in 3 hrs								
B.1.9.15	O-9	Other Non-Design/TN (%)	>= 95% w in 3 hrs			99.07%	428				YES
B.1.9.16	O-9	INP Standalone/TN (%)	>= 95% w in 3 hrs								
B.1.9.17	O-9	LNP Standalone/TN (%)	>= 95% w in 3 hrs			96.97%	297				YES
B.1.9.18	O-9	Digital Loop < DS1/TN (%)	>= 95% w in 3 hrs			97.19%	178				YES
B.1.9.19	O-9	Digital Loop >= DS1/TN (%)	>= 95% w in 3 hrs			96.46%	254				YES
B.1.9.20	O-9	EELs/TN (%)	>= 95% w in 3 hrs			0.00%	4				NO
B.1.9.21	O-9	Line Splitting/TN (%)	>= 95% w in 3 hrs								
		FOC Timeliness - Partially Mechanized - 10 hours									
B.1.12.1	O-9	Switch Ports/TN (%)	>= 95% w in 10 hrs								
B.1.12.2	O-9	Local Interoffice Transport/TN (%)	>= 95% w in 10 hrs								
B.1.12.3	O-9	Loop + Port Combinations/TN (%)	>= 95% w in 10 hrs			93.85%	2,733				NO
B.1.12.4	O-9	Combo Other/TN (%)	>= 95% w in 10 hrs								
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% w in 10 hrs			83.33%	12				NO
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/TN (%)	>= 95% w in 10 hrs			90.91%	11				NO
B.1.12.7	O-9	Line Sharing/TN (%)	>= 95% w in 10 hrs			100.00%	31				YES
B.1.12.8	O-9	2W Analog Loop Design/TN (%)	>= 95% w in 10 hrs			96.23%	53				YES
B.1.12.9	O-9	2W Analog Loop Non-Design/TN (%)	>= 95% w in 10 hrs			93.75%	16				NO
B.1.12.10	O-9	2W Analog Loop w/INP Design/TN (%)	>= 95% w in 10 hrs								
B.1.12.11	O-9	2W Analog Loop w/INP Non-Design/TN (%)	>= 95% w in 10 hrs								
B.1.12.12	O-9	2W Analog Loop w/LNP Design/TN (%)	>= 95% w in 10 hrs			75.00%	52				NO
B.1.12.13	O-9	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95% w in 10 hrs								
B.1.12.14	O-9	Other Design/TN (%)	>= 95% w in 10 hrs			100.00%	1				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.12.15	O-9	Other Non-Design/TN (%)	>= 95% w in 10 hrs			94.32%	88				NO
B.1.12.16	O-9	INP Standalone/TN (%)	>= 95% w in 10 hrs								
B.1.12.17	O-9	LNP Standalone/TN (%)	>= 95% w in 10 hrs			94.90%	98				NO
B.1.12.18	O-9	Digital Loop < DS1/TN (%)	>= 95% w in 10 hrs			93.75%	16				NO
B.1.12.19	O-9	Digital Loop >= DS1/TN (%)	>= 95% w in 10 hrs			98.21%	224				YES
B.1.12.20	O-9	EELs/TN (%)	>= 95% w in 10 hrs			100.00%	12				YES
B.1.12.21	O-9	Line Splitting/TN (%)	>= 95% w in 10 hrs								
		FOC Timeliness - Non-Mechanized									
B.1.13.1	O-9	Switch Ports/TN (%)	>= 95% w in 24 hrs								
B.1.13.2	O-9	Local Interoffice Transport/TN (%)	>= 95% w in 24 hrs			100.00%	5				YES
B.1.13.3	O-9	Loop + Port Combinations/TN (%)	>= 95% w in 24 hrs			97.75%	267				YES
B.1.13.4	O-9	Combo Other/TN (%)	>= 95% w in 24 hrs			88.89%	9				NO
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% w in 24 hrs			95.45%	22				YES
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/TN (%)	>= 95% w in 24 hrs			50.00%	2				NO
B.1.13.7	O-9	Line Sharing/TN (%)	>= 95% w in 24 hrs			100.00%	4				YES
B.1.13.8	O-9	2W Analog Loop Design/TN (%)	>= 95% w in 24 hrs			100.00%	10				YES
B.1.13.9	O-9	2W Analog Loop Non-Design/TN (%)	>= 95% w in 24 hrs			100.00%	11				YES
B.1.13.10	O-9	2W Analog Loop w/INP Design/TN (%)	>= 95% w in 24 hrs								
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/TN (%)	>= 95% w in 24 hrs			85.71%	7				NO
B.1.13.12	O-9	2W Analog Loop w/LNP Design/TN (%)	>= 95% w in 24 hrs			100.00%	7				YES
B.1.13.13	O-9	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95% w in 24 hrs								
B.1.13.14	O-9	Other Design/TN (%)	>= 95% w in 24 hrs			100.00%	386				YES
B.1.13.15	O-9	Other Non-Design/TN (%)	>= 95% w in 24 hrs			100.00%	9				YES
B.1.13.16	O-9	INP Standalone/TN (%)	>= 95% w in 24 hrs			100.00%	218				YES
B.1.13.17	O-9	LNP Standalone/TN (%)	>= 95% w in 24 hrs			90.48%	21				NO
B.1.13.18	O-9	Digital Loop < DS1/TN (%)	>= 95% w in 24 hrs			98.59%	71				YES
B.1.13.19	O-9	Digital Loop >= DS1/TN (%)	>= 95% w in 24 hrs			100.00%	15				YES
B.1.13.20	O-9	EELs/TN (%)	>= 95% w in 24 hrs								
B.1.13.21	O-9	Line Splitting/TN (%)	>= 95% w in 24 hrs								
		FOC & Reject Response Completeness - Mechanized									
B.1.14.1.1	O-11	Switch Ports/EDI/TN (%)	>= 95%								
B.1.14.1.2	O-11	Switch Ports/TAG/TN (%)	>= 95%								
B.1.14.2.1	O-11	Local Interoffice Transport/EDI/TN (%)	>= 95%								
B.1.14.2.2	O-11	Local Interoffice Transport/TAG/TN (%)	>= 95%								
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/TN (%)	>= 95%			99.95%	35,300				YES
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/TN (%)	>= 95%			99.66%	5,928				YES
B.1.14.4.1	O-11	Combo Other/EDI/TN (%)	>= 95%								
B.1.14.4.2	O-11	Combo Other/TAG/TN (%)	>= 95%								
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/TN (%)	>= 95%			95.93%	172				YES
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/TN (%)	>= 95%			78.57%	42				NO
B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/TN (%)	>= 95%			91.09%	101				NO
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/TN (%)	>= 95%			100.00%	13				YES
B.1.14.7.1	O-11	Line Sharing/EDI/TN (%)	>= 95%			100.00%	110				YES
B.1.14.7.2	O-11	Line Sharing/TAG/TN (%)	>= 95%			100.00%	54				YES
B.1.14.8.1	O-11	2W Analog Loop Design/EDI/TN (%)	>= 95%			99.64%	276				YES
B.1.14.8.2	O-11	2W Analog Loop Design/TAG/TN (%)	>= 95%			100.00%	188				YES
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/TN (%)	>= 95%								
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAG/TN (%)	>= 95%			100.00%	44				YES
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDI/TN (%)	>= 95%								
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAG/TN (%)	>= 95%								
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/TN (%)	>= 95%								
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/TN (%)	>= 95%								
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDI/TN (%)	>= 95%			100.00%	5				YES
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/TN (%)	>= 95%			50.00%	2				NO
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/TN (%)	>= 95%								
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/TN (%)	>= 95%								
B.1.14.14.1	O-11	Other Design/EDI/TN (%)	>= 95%			100.00%	1				YES
B.1.14.14.2	O-11	Other Design/TAG/TN (%)	>= 95%								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.14.15.1	O-11	Other Non-Design/EDI/TN (%)	>= 95%			99.68%	311				YES
B.1.14.15.2	O-11	Other Non-Design/TAG/TN (%)	>= 95%			100.00%	165				YES
B.1.14.16.1	O-11	INP Standalone/EDI/TN (%)	>= 95%								
B.1.14.16.2	O-11	INP Standalone/TAG/TN (%)	>= 95%								
B.1.14.17.1	O-11	LNP Standalone/EDI/TN (%)	>= 95%			100.00%	247				YES
B.1.14.17.2	O-11	LNP Standalone/TAG/TN (%)	>= 95%			98.41%	63				YES
B.1.14.18.1	O-11	Digital Loop < DS1/EDI/TN (%)	>= 95%			93.37%	196				NO
B.1.14.18.2	O-11	Digital Loop < DS1/TAG/TN (%)	>= 95%			93.10%	29				NO
B.1.14.19.1	O-11	Digital Loop >= DS1/EDI/TN (%)	>= 95%			98.03%	203				YES
B.1.14.19.2	O-11	Digital Loop >= DS1/TAG/TN (%)	>= 95%			97.17%	106				YES
B.1.14.20.1	O-11	EELs/EDI/TN (%)	>= 95%			100.00%	7				YES
B.1.14.20.2	O-11	EELs/TAG/TN (%)	>= 95%								
B.1.14.21.1	O-11	Line Splitting/EDI/TN (%)	>= 95%								
B.1.14.21.2	O-11	Line Splitting/TAG/TN (%)	>= 95%								

FOC & Reject Response Completeness - Partially Mechanized

B.1.15.1.1	O-11	Switch Ports/EDI/TN (%)	>= 95%								
B.1.15.1.2	O-11	Switch Ports/TAG/TN (%)	>= 95%								
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/TN (%)	>= 95%								
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/TN (%)	>= 95%								
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/TN (%)	>= 95%			99.96%	2,418				YES
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/TN (%)	>= 95%			99.94%	1,629				YES
B.1.15.4.1	O-11	Combo Other/EDI/TN (%)	>= 95%								
B.1.15.4.2	O-11	Combo Other/TAG/TN (%)	>= 95%								
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/TN (%)	>= 95%			90.91%	11				NO
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/TN (%)	>= 95%			60.00%	5				NO
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/TN (%)	>= 95%			100.00%	10				YES
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/TN (%)	>= 95%			66.67%	3				NO
B.1.15.7.1	O-11	Line Sharing/EDI/TN (%)	>= 95%			100.00%	20				YES
B.1.15.7.2	O-11	Line Sharing/TAG/TN (%)	>= 95%			100.00%	13				YES
B.1.15.8.1	O-11	2W Analog Loop Design/EDI/TN (%)	>= 95%			97.92%	48				YES
B.1.15.8.2	O-11	2W Analog Loop Design/TAG/TN (%)	>= 95%			100.00%	24				YES
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/TN (%)	>= 95%								
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/TN (%)	>= 95%			100.00%	16				YES
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/TN (%)	>= 95%								
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAG/TN (%)	>= 95%								
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/TN (%)	>= 95%								
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/TN (%)	>= 95%								
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/TN (%)	>= 95%								
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/TN (%)	>= 95%			100.00%	32				YES
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/TN (%)	>= 95%			100.00%	38				YES
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/TN (%)	>= 95%								
B.1.15.14.1	O-11	Other Design/EDI/TN (%)	>= 95%								
B.1.15.14.2	O-11	Other Design/TAG/TN (%)	>= 95%			100.00%	2				YES
B.1.15.15.1	O-11	Other Non-Design/EDI/TN (%)	>= 95%								
B.1.15.15.2	O-11	Other Non-Design/TAG/TN (%)	>= 95%			100.00%	54				YES
B.1.15.16.1	O-11	INP Standalone/EDI/TN (%)	>= 95%			100.00%	89				YES
B.1.15.16.2	O-11	INP Standalone/TAG/TN (%)	>= 95%								
B.1.15.17.1	O-11	LNP Standalone/EDI/TN (%)	>= 95%								
B.1.15.17.2	O-11	LNP Standalone/TAG/TN (%)	>= 95%			100.00%	114				YES
B.1.15.18.1	O-11	Digital Loop < DS1/EDI/TN (%)	>= 95%			100.00%	22				YES
B.1.15.18.2	O-11	Digital Loop < DS1/TAG/TN (%)	>= 95%			100.00%	14				YES
B.1.15.19.1	O-11	Digital Loop >= DS1/EDI/TN (%)	>= 95%			66.67%	6				NO
B.1.15.19.2	O-11	Digital Loop >= DS1/TAG/TN (%)	>= 95%			97.30%	111				YES
B.1.15.20.1	O-11	EELs/EDI/TN (%)	>= 95%			98.65%	148				YES
B.1.15.20.2	O-11	EELs/TAG/TN (%)	>= 95%			100.00%	15				YES
B.1.15.21.1	O-11	Line Splitting/EDI/TN (%)	>= 95%								
B.1.15.21.2	O-11	Line Splitting/TAG/TN (%)	>= 95%								

FOC & Reject Response Completeness - Non-Mechanized

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.16.1	O-11	Switch Ports/TN (%)	>= 95%								
B.1.16.2	O-11	Local Interoffice Transport/TN (%)	>= 95%			100.00%	8				YES
B.1.16.3	O-11	Loop + Port Combinations/TN (%)	>= 95%			94.46%	505				NO
B.1.16.4	O-11	Combo Other/TN (%)	>= 95%			96.55%	29				YES
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95%			92.31%	26				NO
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/TN (%)	>= 95%			50.00%	2				NO
B.1.16.7	O-11	Line Sharing/TN (%)	>= 95%			100.00%	9				YES
B.1.16.8	O-11	2W Analog Loop Design/TN (%)	>= 95%			81.25%	16				NO
B.1.16.9	O-11	2W Analog Loop Non-Design/TN (%)	>= 95%			100.00%	12				YES
B.1.16.10	O-11	2W Analog Loop w/INP Design/TN (%)	>= 95%			100.00%	1				YES
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/TN (%)	>= 95%								
B.1.16.12	O-11	2W Analog Loop w/LNP Design/TN (%)	>= 95%			100.00%	12				YES
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95%			100.00%	12				YES
B.1.16.14	O-11	Other Design/TN (%)	>= 95%								
B.1.16.15	O-11	Other Non-Design/TN (%)	>= 95%			98.58%	563				YES
B.1.16.16	O-11	INP Standalone/TN (%)	>= 95%			85.71%	14				NO
B.1.16.17	O-11	LNP Standalone/TN (%)	>= 95%			99.21%	253				YES
B.1.16.18	O-11	Digital Loop < DS1/TN (%)	>= 95%			91.30%	23				NO
B.1.16.19	O-11	Digital Loop >= DS1/TN (%)	>= 95%			96.64%	119				YES
B.1.16.20	O-11	EELs/TN (%)	>= 95%			95.00%	20				YES
B.1.16.21	O-11	Line Splitting/TN (%)	>= 95%								
		Unbundled Network Elements - Provisioning									
		Order Completion Interval									
B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/TN (days)	R&B (POTS)	5.90	12,444			9.172			
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	0.89	255,620			1.387			
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	10.49	66			17.297			
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	1.88	33			0.526			
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice	15.46	484	30.00	2	10.598	7.50944	-1.9364	NO
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice	5.00	1			0.000			
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	R&B	5.85	12,761	3.51	375	9.096	0.47656	4.8996	YES
B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	R&B	0.89	256,925	0.96	8,444	1.406	0.01555	-4.4680	NO
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	R&B	0.33	133,154	0.33	3,287	0.000	0.00000		YES
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	R&B	1.49	123,771	1.36	5,157	1.846	0.02624	4.9858	YES
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	R&B	11.12	76			16.951			
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	R&B	3.41	71			5.326			
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	R&B	0.33	15			0.000			
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	R&B	4.23	56			5.730			
B.2.1.4.1.1	P-4	Combo Other/<10 circuits/Dispatch/TN (days)	R&B&D - Disp	7.01	13,903	9.86	7	11.450	4.32883	-0.6585	YES
B.2.1.4.1.4	P-4	Combo Other/<10 circuits/Dispatch In/TN (days)	R&B&D - Disp	7.01	13,903			11.450			
B.2.1.4.2.1	P-4	Combo Other/>=10 circuits/Dispatch/TN (days)	R&B&D - Disp	16.99	178			15.890			
B.2.1.4.2.4	P-4	Combo Other/>=10 circuits/Dispatch In/TN (days)	R&B&D - Disp	16.99	178			15.890			
B.2.1.5.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/TN (days)	ISDN - BRI	11.37	156	11.41	32	7.199	1.39706	-0.0231	YES
B.2.1.5.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/TN (days)	ISDN - BRI	3.56	291			8.081			
B.2.1.5.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/TN (days)	ISDN - BRI	21.00	3			3.464			
B.2.1.5.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/TN (days)	ISDN - BRI								
B.2.1.5.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/TN (days)	ISDN - BRI								
B.2.1.5.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/TN (days)	ISDN - BRI								
B.2.1.6.3.1	P-4	Line Sharing/<6 circuits/Dispatch/TN (days)	ADSL to Retail	2.74	1,686	4.71	7	1.248	0.47284	-4.1837	NO
B.2.1.6.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/TN (days)	ADSL to Retail	2.56	2,775	2.53	73	0.775	0.09188	0.3104	YES
B.2.1.6.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/TN (days)	ADSL to Retail	3.40	5			2.074			
B.2.1.6.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/TN (days)	ADSL to Retail								
B.2.1.6.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/TN (days)	ADSL to Retail	2.00	1			0.000			
B.2.1.6.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/TN (days)	ADSL to Retail								
B.2.1.7.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	5.85	12,761	5.23	35	9.096	1.53958	0.4022	YES
B.2.1.7.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	5.85	12,761			9.096			

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.1.7.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	11.12	76			16.951			
B.2.1.7.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	11.12	76			16.951			
B.2.1.8.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	5.90	12,444	4.55	11	9.172	2.76658	0.4904	YES
B.2.1.8.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.49	122,934			1.819			
B.2.1.8.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	10.49	66			17.297			
B.2.1.8.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	2.03	30			0.183			
B.2.1.9.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	5.85	12,761			9.096			
B.2.1.9.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	5.85	12,761			9.096			
B.2.1.9.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	11.12	76			16.951			
B.2.1.9.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	11.12	76			16.951			
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	5.90	12,444			9.172			
B.2.1.10.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.49	122,934			1.819			
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	10.49	66			17.297			
B.2.1.10.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	2.03	30			0.183			
B.2.1.11.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	5.85	12,761	5.13	8	9.096	3.21687	0.2247	YES
B.2.1.11.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	5.85	12,761			9.096			
B.2.1.11.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	11.12	76			16.951			
B.2.1.11.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	11.12	76			16.951			
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	5.90	12,444	3.00	2	9.172	6.48586	0.4474	YES
B.2.1.12.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.49	122,934			1.819			
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	10.49	66			17.297			
B.2.1.12.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	2.03	30			0.183			
B.2.1.13.1.1	P-4	Other Design/<10 circuits/Dispatch/TN (days)	Design	19.95	1,142			22.122			
B.2.1.13.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/TN (days)	Design	9.98	323			12.736			
B.2.1.13.2.1	P-4	Other Design/>=10 circuits/Dispatch/TN (days)	Design	21.36	102			13.560			
B.2.1.13.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Design	38.80	5			22.477			
B.2.1.14.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/TN (days)	R&B	5.85	12,761			9.096			
B.2.1.14.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	R&B	0.89	256,925			1.406			
B.2.1.14.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/TN (days)	R&B	11.12	76			16.951			
B.2.1.14.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	R&B	3.41	71			5.326			
B.2.1.15.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/TN (days)	R&B (POTS)	5.90	12,444			9.172			
B.2.1.15.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	0.89	255,620			1.387			
B.2.1.15.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	10.49	66			17.297			
B.2.1.15.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	1.88	33			0.526			
B.2.1.16.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	R&B (POTS)	5.90	12,444	0.33	1	9.172	9.17202	0.6071	YES
B.2.1.16.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	0.89	255,620	0.49	471	1.387	0.06396	6.2117	YES
B.2.1.16.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	10.49	66			17.297			
B.2.1.16.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	1.88	33	0.33	3	0.526	0.31710	4.8737	YES
B.2.1.17.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Digital Loop < DS1	4.10	1,946	7.84	73	4.967	0.59209	-6.3118	NO
B.2.1.17.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Digital Loop < DS1	2.73	3,321			2.979			
B.2.1.17.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Digital Loop < DS1	3.17	6			1.941			
B.2.1.17.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Digital Loop < DS1								
B.2.1.18.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Digital Loop >= DS1	10.73	329	5.72	184	16.887	1.55452	3.2262	YES
B.2.1.18.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Digital Loop >= DS1	6.31	246			11.610			
B.2.1.18.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Digital Loop >= DS1	27.40	46			14.395			
B.2.1.18.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Digital Loop >= DS1	11.89	28			17.294			
B.2.1.19.1.1	P-4	Line Splitting/<10 circuits/Dispatch/TN (days)	ADSL to Retail	2.73	1,689			1.251			
B.2.1.19.1.2	P-4	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	ADSL to Retail	2.55	2,789			0.788			
B.2.1.19.2.1	P-4	Line Splitting/>=10 circuits/Dispatch/TN (days)	ADSL to Retail	3.17	6			1.941			
B.2.1.19.2.2	P-4	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	ADSL to Retail								
B.2.1.20.1.1	P-4	EELs/<10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice	15.46	484	10.94	31	10.598	1.96348	2.3037	YES
B.2.1.20.1.2	P-4	EELs/<10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.1.20.2.1	P-4	EELs/>=10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice	5.00	1			0.000			
B.2.1.20.2.2	P-4	EELs/>=10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								

Average Order Completion and Completion Notice Interval - Mechanized

B.2.2.1.1.1	P-4A	Switch Ports/<10 circuits/Dispatch/TN (days)	R&B (POTS)	5.78	11,094			3.777			
B.2.2.1.1.2	P-4A	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	1.11	253,335			1.378			
B.2.2.1.2.1	P-4A	Switch Ports/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	5.74	52			5.921			
B.2.2.1.2.2	P-4A	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	2.23	33			0.563			

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.2.2.1.1	P-4A	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice	14.95	180			9.188			
B.2.2.2.1.2	P-4A	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.2.2.2.1	P-4A	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice	6.50	1			0.000			
B.2.2.2.2.2	P-4A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.2.3.1.1	P-4A	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	R&B	5.73	11,388	4.38	289	3.800	0.22635	5.9583	YES
B.2.2.3.1.2	P-4A	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	R&B	1.12	254,632	1.22	8,138	1.390	0.01565	-6.7467	NO
B.2.2.3.1.3	P-4A	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	R&B	0.43	132,622	0.36	3,057	0.657	0.01201	5.9932	YES
B.2.2.3.1.4	P-4A	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	R&B	1.86	122,010	1.74	5,081	1.578	0.02259	5.3768	YES
B.2.2.3.2.1	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	R&B	6.50	60			6.814			
B.2.2.3.2.2	P-4A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	R&B	2.90	64			2.916			
B.2.2.3.2.3	P-4A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	R&B	1.38	16			2.983			
B.2.2.3.2.4	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	R&B	3.40	48			2.742			
B.2.2.4.1.1	P-4A	Combo Other/<10 circuits/Dispatch/TN (days)	R&B&D - Disp	6.19	12,147			5.108			
B.2.2.4.1.4	P-4A	Combo Other/<10 circuits/Dispatch In/TN (days)	R&B&D - Disp	6.19	12,147			5.108			
B.2.2.4.2.1	P-4A	Combo Other/>=10 circuits/Dispatch/TN (days)	R&B&D - Disp	12.87	133			11.699			
B.2.2.4.2.4	P-4A	Combo Other/>=10 circuits/Dispatch In/TN (days)	R&B&D - Disp	12.87	133			11.699			
B.2.2.5.3.1	P-4A	UNE ISDN/<6 circuits/Dispatch/TN (days)	ISDN - BRI	14.78	124	11.79	26	6.801	1.46693	2.0372	YES
B.2.2.5.3.2	P-4A	UNE ISDN/<6 circuits/Non-Dispatch/TN (days)	ISDN - BRI	3.48	278			7.912			
B.2.2.5.4.1	P-4A	UNE ISDN/6-13 circuits/Dispatch/TN (days)	ISDN - BRI	23.13	3			2.742			
B.2.2.5.4.2	P-4A	UNE ISDN/6-13 circuits/Non-Dispatch/TN (days)	ISDN - BRI	18.01	1			0.000			
B.2.2.5.5.1	P-4A	UNE ISDN/>=14 circuits/Dispatch/TN (days)	ISDN - BRI								
B.2.2.5.5.2	P-4A	UNE ISDN/>=14 circuits/Non-Dispatch/TN (days)	ISDN - BRI								
B.2.2.6.3.1	P-4A	Line Sharing/<6 circuits/Dispatch/TN (days)	ADSL to Retail	3.28	1,659	6.73	1	1.309	1.30903	-2.6281	NO
B.2.2.6.3.2	P-4A	Line Sharing/<6 circuits/Non-Dispatch/TN (days)	ADSL to Retail	2.92	2,734			0.834			
B.2.2.6.4.1	P-4A	Line Sharing/6-13 circuits/Dispatch/TN (days)	ADSL to Retail	2.70	4			0.486			
B.2.2.6.4.2	P-4A	Line Sharing/6-13 circuits/Non-Dispatch/TN (days)	ADSL to Retail								
B.2.2.6.5.1	P-4A	Line Sharing/>=14 circuits/Dispatch/TN (days)	ADSL to Retail	2.57	1			0.000			
B.2.2.6.5.2	P-4A	Line Sharing/>=14 circuits/Non-Dispatch/TN (days)	ADSL to Retail								
B.2.2.7.1.1	P-4A	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	5.73	11,388	6.38	25	3.800	0.76085	-0.8627	YES
B.2.2.7.1.2	P-4A	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	5.73	11,388			3.800			
B.2.2.7.2.1	P-4A	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	6.50	60			6.814			
B.2.2.7.2.2	P-4A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	6.50	60			6.814			
B.2.2.8.1.1	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	5.78	11,094	5.14	11	3.777	1.13946	0.5583	YES
B.2.2.8.1.4	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.86	121,181			1.557			
B.2.2.8.2.1	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	5.74	52			5.921			
B.2.2.8.2.4	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	2.31	30			0.156			
B.2.2.9.1.1	P-4A	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	5.73	11,388			3.800			
B.2.2.9.1.2	P-4A	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	5.73	11,388			3.800			
B.2.2.9.2.1	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	6.50	60			6.814			
B.2.2.9.2.2	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	6.50	60			6.814			
B.2.2.10.1.1	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	5.78	11,094			3.777			
B.2.2.10.1.4	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.86	121,181			1.557			
B.2.2.10.2.1	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	5.74	52			5.921			
B.2.2.10.2.4	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	2.31	30			0.156			
B.2.2.11.1.1	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	5.73	11,388	5.76	9	3.800	1.26719	-0.0245	YES
B.2.2.11.1.2	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	5.73	11,388			3.800			
B.2.2.11.2.1	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	6.50	60			6.814			
B.2.2.11.2.2	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	6.50	60			6.814			
B.2.2.12.1.1	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	5.78	11,094			3.777			
B.2.2.12.1.4	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.86	121,181			1.557			
B.2.2.12.2.1	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	5.74	52			5.921			
B.2.2.12.2.4	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	2.31	30			0.156			
B.2.2.13.1.1	P-4A	Other Design/<10 circuits/Dispatch/TN (days)	Design	13.23	759			12.182			
B.2.2.13.1.2	P-4A	Other Design/<10 circuits/Non-Dispatch/TN (days)	Design	9.23	295			8.569			
B.2.2.13.2.1	P-4A	Other Design/>=10 circuits/Dispatch/TN (days)	Design	18.11	73			12.295			
B.2.2.13.2.2	P-4A	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Design	6.04	1			0.000			
B.2.2.14.1.1	P-4A	Other Non-Design/<10 circuits/Dispatch/TN (days)	R&B	5.73	11,388			3.800			
B.2.2.14.1.2	P-4A	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	R&B	1.12	254,632			1.390			
B.2.2.14.2.1	P-4A	Other Non-Design/>=10 circuits/Dispatch/TN (days)	R&B	6.50	60			6.814			

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.2.14.2.2	P-4A	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	R&B	2.90	64			2.916			
B.2.2.15.1.1	P-4A	INP (Standalone)/<10 circuits/Dispatch/TN (days)	R&B (POTS)	5.78	11,094			3.777			
B.2.2.15.1.2	P-4A	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	1.11	253,335			1.378			
B.2.2.15.2.1	P-4A	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	5.74	52			5.921			
B.2.2.15.2.2	P-4A	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	2.23	33			0.563			
B.2.2.16.1.1	P-4A	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	R&B (POTS)	5.78	11,094	0.33	1	3.777	3.77746	1.4415	YES
B.2.2.16.1.2	P-4A	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	1.11	253,335	0.67	294	1.378	0.08040	5.5326	YES
B.2.2.16.2.1	P-4A	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	5.74	52			5.921			
B.2.2.16.2.2	P-4A	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	2.23	33			0.563			
B.2.2.17.1.1	P-4A	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Digital Loop < DS1	4.50	1,858	8.17	54	4.377	0.60425	-6.0652	NO
B.2.2.17.1.2	P-4A	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Digital Loop < DS1	3.02	3,259			2.798			
B.2.2.17.2.1	P-4A	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Digital Loop < DS1	2.68	5			0.425			
B.2.2.17.2.2	P-4A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Digital Loop < DS1								
B.2.2.18.1.1	P-4A	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Digital Loop >= DS1	5.60	234	6.75	163	9.226	0.94130	-1.2267	YES
B.2.2.18.1.2	P-4A	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Digital Loop >= DS1	5.30	237			5.646			
B.2.2.18.2.1	P-4A	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Digital Loop >= DS1	27.13	23			15.877			
B.2.2.18.2.2	P-4A	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Digital Loop >= DS1	4.38	20			4.578			
B.2.2.19.1.1	P-4A	Line Splitting/<10 circuits/Dispatch/TN (days)	ADSL to Retail	3.28	1,662			1.313			
B.2.2.19.1.2	P-4A	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	ADSL to Retail	2.91	2,748			0.848			
B.2.2.19.2.1	P-4A	Line Splitting/>=10 circuits/Dispatch/TN (days)	ADSL to Retail	2.68	5			0.425			
B.2.2.19.2.2	P-4A	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	ADSL to Retail								
B.2.2.20.1.1	P-4A	EELs/<10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice	14.95	180	13.68	5	9.188	4.16556	0.3054	YES
B.2.2.20.1.2	P-4A	EELs/<10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.2.20.2.1	P-4A	EELs/>=10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice	6.50	1			0.000			
B.2.2.20.2.2	P-4A	EELs/>=10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								
		Average Order Completion and Completion Notice Interval - Non-Mechanized									
B.2.3.1.1.1	P-4A	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.1.1.2	P-4A	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.1.2.1	P-4A	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.1.2.2	P-4A	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.2.1.1	P-4A	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.2.1.2	P-4A	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.2.2.1	P-4A	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.2.2.2	P-4A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.3.1.1	P-4A	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic			3.94	76				Diagnostic
B.2.3.3.1.2	P-4A	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.29	199				Diagnostic
B.2.3.3.1.3	P-4A	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			0.86	155				Diagnostic
B.2.3.3.1.4	P-4A	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			2.78	44				Diagnostic
B.2.3.3.2.1	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.3.2.2	P-4A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.3.2.3	P-4A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic								Diagnostic
B.2.3.3.2.4	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.4.1.1	P-4A	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic			15.01	8				Diagnostic
B.2.3.4.1.4	P-4A	Combo Other/<10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.4.2.1	P-4A	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.4.2.4	P-4A	Combo Other/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.5.3.1	P-4A	UNE ISDN/<6 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.5.3.2	P-4A	UNE ISDN/<6 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.5.4.1	P-4A	UNE ISDN/6-13 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.5.4.2	P-4A	UNE ISDN/6-13 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.5.5.1	P-4A	UNE ISDN/>=14 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.5.5.2	P-4A	UNE ISDN/>=14 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.6.3.1	P-4A	Line Sharing/<6 circuits/Dispatch/TN (days)	Diagnostic			5.11	6				Diagnostic
B.2.3.6.3.2	P-4A	Line Sharing/<6 circuits/Non-Dispatch/TN (days)	Diagnostic			3.02	74				Diagnostic
B.2.3.6.4.1	P-4A	Line Sharing/6-13 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.6.4.2	P-4A	Line Sharing/6-13 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.6.5.1	P-4A	Line Sharing/>=14 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.6.5.2	P-4A	Line Sharing/>=14 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.7.1.1	P-4A	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic			6.82	7				Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.3.7.1.2	P-4A	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.7.2.1	P-4A	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.7.2.2	P-4A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.8.1.1	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.8.1.4	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.8.2.1	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.8.2.4	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.9.1.1	P-4A	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.9.1.2	P-4A	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.9.2.1	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.9.2.2	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.10.1.1	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.10.1.4	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.10.2.1	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.10.2.4	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.11.1.1	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.11.1.2	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.11.2.1	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.11.2.2	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.12.1.1	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.12.1.4	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.12.2.1	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic			4.83	2				Diagnostic
B.2.3.12.2.4	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.13.1.1	P-4A	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.13.1.2	P-4A	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.13.2.1	P-4A	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic			6.18	1				Diagnostic
B.2.3.13.2.2	P-4A	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.14.1.1	P-4A	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.14.1.2	P-4A	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.14.2.1	P-4A	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.14.2.2	P-4A	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.15.1.1	P-4A	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.15.1.2	P-4A	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.15.2.1	P-4A	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.15.2.2	P-4A	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.16.1.1	P-4A	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.16.1.2	P-4A	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.16.2.1	P-4A	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic			0.77	177				Diagnostic
B.2.3.16.2.2	P-4A	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.17.1.1	P-4A	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			0.33	2				Diagnostic
B.2.3.17.1.2	P-4A	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			6.95	8				Diagnostic
B.2.3.17.2.1	P-4A	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.17.2.2	P-4A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.18.1.1	P-4A	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.18.1.2	P-4A	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			7.93	13				Diagnostic
B.2.3.18.2.1	P-4A	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.18.2.2	P-4A	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.19.1.1	P-4A	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.19.1.2	P-4A	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.19.2.1	P-4A	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.19.2.2	P-4A	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.20.1.1	P-4A	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.20.1.2	P-4A	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			13.43	21				Diagnostic
B.2.3.20.2.1	P-4A	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.20.2.2	P-4A	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Order Completion Interval within X days									
B.2.4.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/TN (days)	<= 12 days			4.80	81				YES
B.2.4.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/TN (days)	<= 5 days								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Average Order Completion and Completion Notice Interval - Mechanized										
B.2.5.1	P-4A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/TN (days)	<= 12 days								
B.2.5.2	P-4A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/TN (days)	<= 5 days			5.05	66				NO
	Average Order Completion and Completion Notice Interval - Non-Mechanized										
B.2.6.1	P-4A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/TN (days)	<= 12 days								
B.2.6.2	P-4A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/TN (days)	<= 5 days			7.15	11				NO
	Held Orders										
B.2.7.1.1.1.1	P-1	Switch Ports/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	8.23	95			6.650			
B.2.7.1.1.1.2	P-1	Switch Ports/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.1.1.3	P-1	Switch Ports/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	1.75	4			0.957			
B.2.7.1.1.2.1	P-1	Switch Ports/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.1.2.2	P-1	Switch Ports/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.1.2.3	P-1	Switch Ports/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	2.40	5			3.130			
B.2.7.1.2.1.1	P-1	Switch Ports/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.2.1.2	P-1	Switch Ports/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.2.1.3	P-1	Switch Ports/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.2.2.1	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.2.2.2	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.2.2.3	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	0.00	0						
B.2.7.2.1.1.1	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				
B.2.7.2.1.1.2	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES
B.2.7.2.1.1.3	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice	13.67	3	0.00	0	9.238			YES
B.2.7.2.1.2.1	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES
B.2.7.2.1.2.2	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES
B.2.7.2.1.2.3	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice	0.00	0	0.00	0				YES
B.2.7.2.2.1.1	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.7.2.2.1.2	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.7.2.2.1.3	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.7.2.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.7.2.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.7.2.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.7.3.1.1.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Facility/TN (days)	R&B	8.23	95	3.00	1	6.650	6.68490	0.7826	YES
B.2.7.3.1.1.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.1.1.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Other/TN (days)	R&B	2.20	5	2.00	1	1.304	1.42829	0.1400	YES
B.2.7.3.1.2.1	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.1.2.2	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.1.2.3	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Other/TN (days)	R&B	2.40	5	0.00	0	3.130			YES
B.2.7.3.2.1.1	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.2.1.2	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.2.1.3	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.2.2.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.2.2.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Equipment/TN (days)	R&B	2.40	5	0.00	0	3.130			YES
B.2.7.3.2.2.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.3.1.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.3.1.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.3.1.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.4.1.1	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.4.1.2	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.4.1.3	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.4.2.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.4.2.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.4.2.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.4.1.1.1	P-1	Combo Other/<10 circuits/Dispatch/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.4.1.1.2	P-1	Combo Other/<10 circuits/Dispatch/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.7.4.1.1.3	P-1	Combo Other/<10 circuits/Dispatch/Other/TN (days)	R&B&D - Disp	23.38	8			50.928			
B.2.7.4.1.2.1	P-1	Combo Other/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B&D - Disp	9.56	98			14.682			
B.2.7.4.1.2.2	P-1	Combo Other/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B&D - Disp								
B.2.7.4.1.2.3	P-1	Combo Other/<10 circuits/Non-Dispatch/Other/TN (days)	R&B&D - Disp	23.38	8			50.928			
B.2.7.4.2.1.1	P-1	Combo Other/>=10 circuits/Dispatch/Facility/TN (days)	R&B&D - Disp								
B.2.7.4.2.1.2	P-1	Combo Other/>=10 circuits/Dispatch/Equipment/TN (days)	R&B&D - Disp								
B.2.7.4.2.1.3	P-1	Combo Other/>=10 circuits/Dispatch/Other/TN (days)	R&B&D - Disp								
B.2.7.4.2.2.1	P-1	Combo Other/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B&D - Disp								
B.2.7.4.2.2.2	P-1	Combo Other/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B&D - Disp								
B.2.7.4.2.2.3	P-1	Combo Other/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B&D - Disp								
B.2.7.5.1.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	5.67	3	0.00	0	5.686			YES
B.2.7.5.1.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.5.1.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.5.1.2.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.5.1.2.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.5.1.2.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.5.2.1.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	0.00	0						
B.2.7.5.2.1.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0						
B.2.7.5.2.1.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	0.00	0						
B.2.7.5.2.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail	0.00	0						
B.2.7.5.2.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0						
B.2.7.5.2.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail	0.00	0						
B.2.7.6.1.1.1	P-1	UNE ISDN/<10 circuits/Dispatch/Facility/TN (days)	ISDN - BRI	138.00	1	0.00	0	0.000			YES
B.2.7.6.1.1.2	P-1	UNE ISDN/<10 circuits/Dispatch/Equipment/TN (days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.7.6.1.1.3	P-1	UNE ISDN/<10 circuits/Dispatch/Other/TN (days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.7.6.1.2.1	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Facility/TN (days)	ISDN - BRI	41.33	3	0.00	0	45.764			YES
B.2.7.6.1.2.2	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.7.6.1.2.3	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Other/TN (days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.7.6.2.1.1	P-1	UNE ISDN/>=10 circuits/Dispatch/Facility/TN (days)	ISDN - BRI								
B.2.7.6.2.1.2	P-1	UNE ISDN/>=10 circuits/Dispatch/Equipment/TN (days)	ISDN - BRI								
B.2.7.6.2.1.3	P-1	UNE ISDN/>=10 circuits/Dispatch/Other/TN (days)	ISDN - BRI								
B.2.7.6.2.2.1	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Facility/TN (days)	ISDN - BRI								
B.2.7.6.2.2.2	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN - BRI								
B.2.7.6.2.2.3	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Other/TN (days)	ISDN - BRI								
B.2.7.7.1.1.1	P-1	Line Sharing/<10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	5.67	3	0.00	0	5.686			YES
B.2.7.7.1.1.2	P-1	Line Sharing/<10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.7.1.1.3	P-1	Line Sharing/<10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.7.1.2.1	P-1	Line Sharing/<10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.7.1.2.2	P-1	Line Sharing/<10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.7.1.2.3	P-1	Line Sharing/<10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.7.2.1.1	P-1	Line Sharing/>=10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	0.00	0						
B.2.7.7.2.1.2	P-1	Line Sharing/>=10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0						
B.2.7.7.2.1.3	P-1	Line Sharing/>=10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	0.00	0						
B.2.7.7.2.2.1	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail	0.00	0						
B.2.7.7.2.2.2	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0						
B.2.7.7.2.2.3	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail	0.00	0						
B.2.7.8.1.1.1	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	8.23	95	1.00	1	6.650	6.68490	1.0818	YES
B.2.7.8.1.1.2	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.8.1.1.3	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Other/TN (days)	R&B - Disp	2.20	5	0.00	0	1.304			YES
B.2.7.8.1.2.1	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	8.23	95	0.00	0	6.650			YES
B.2.7.8.1.2.2	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.8.1.2.3	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	2.20	5	0.00	0	1.304			YES
B.2.7.8.2.1.1	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.8.2.1.2	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.8.2.1.3	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Other/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.8.2.2.1	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.8.2.2.2	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.8.2.2.3	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.9.1.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	8.23	95	0.00	0	6.650			YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.7.9.1.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				
B.2.7.9.1.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	1.75	4	0.00	0	0.957			YES
B.2.7.9.1.2.1	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.9.1.2.2	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.9.1.2.3	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	2.40	5	0.00	0	3.130			YES
B.2.7.9.2.1.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.9.2.1.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.9.2.1.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.9.2.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.9.2.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.9.2.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.10.1.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	8.23	95			6.650			
B.2.7.10.1.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.1.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Other/TN (days)	R&B - Disp	2.20	5			1.304			
B.2.7.10.1.2.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	8.23	95			6.650			
B.2.7.10.1.2.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.1.2.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	2.20	5			1.304			
B.2.7.10.2.1.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.2.1.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.2.1.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Other/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.2.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.2.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.2.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	0.00	0						
B.2.7.11.1.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	8.23	95			6.650			
B.2.7.11.1.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.1.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	1.75	4			0.957			
B.2.7.11.1.2.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.1.2.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.1.2.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	2.40	5			3.130			
B.2.7.11.2.1.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.2.1.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.2.1.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.2.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.2.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.2.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.12.1.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	8.23	95	0.00	0	6.650			YES
B.2.7.12.1.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.12.1.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Other/TN (days)	R&B - Disp	2.20	5	0.00	0	1.304			YES
B.2.7.12.1.2.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	8.23	95	0.00	0	6.650			YES
B.2.7.12.1.2.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.12.1.2.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	2.20	5	0.00	0	1.304			YES
B.2.7.12.2.1.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	0.00	0						
B.2.7.12.2.1.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.7.12.2.1.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Other/TN (days)	R&B - Disp	0.00	0						
B.2.7.12.2.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	0.00	0						
B.2.7.12.2.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.7.12.2.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	0.00	0						
B.2.7.13.1.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	8.23	95	0.00	0	6.650			YES
B.2.7.13.1.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.13.1.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	1.75	4	0.00	0	0.957			YES
B.2.7.13.1.2.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.13.1.2.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.13.1.2.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	2.40	5	0.00	0	3.130			YES
B.2.7.13.2.1.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.2.1.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.2.1.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.2.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.2.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.2.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						

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B.2.7.14.1.1.1	P-1	Other Design/<10 circuits/Dispatch/Facility/TN (days)
B.2.7.14.1.1.2	P-1	Other Design/<10 circuits/Dispatch/Equipment/TN (days)
B.2.7.14.1.1.3	P-1	Other Design/<10 circuits/Dispatch/Other/TN (days)
B.2.7.14.1.2.1	P-1	Other Design/<10 circuits/Non-Dispatch/Facility/TN (days)
B.2.7.14.1.2.2	P-1	Other Design/<10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.7.14.1.2.3	P-1	Other Design/<10 circuits/Non-Dispatch/Other/TN (days)
B.2.7.14.2.1.1	P-1	Other Design/>=10 circuits/Dispatch/Facility/TN (days)
B.2.7.14.2.1.2	P-1	Other Design/>=10 circuits/Dispatch/Equipment/TN (days)
B.2.7.14.2.1.3	P-1	Other Design/>=10 circuits/Dispatch/Other/TN (days)
B.2.7.14.2.2.1	P-1	Other Design/>=10 circuits/Non-Dispatch/Facility/TN (days)
B.2.7.14.2.2.2	P-1	Other Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.7.14.2.2.3	P-1	Other Design/>=10 circuits/Non-Dispatch/Other/TN (days)
B.2.7.15.1.1.1	P-1	Other Non-Design/<10 circuits/Dispatch/Facility/TN (days)
B.2.7.15.1.1.2	P-1	Other Non-Design/<10 circuits/Dispatch/Equipment/TN (days)
B.2.7.15.1.1.3	P-1	Other Non-Design/<10 circuits/Dispatch/Other/TN (days)
B.2.7.15.1.2.1	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)
B.2.7.15.1.2.2	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.7.15.1.2.3	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)
B.2.7.15.2.1.1	P-1	Other Non-Design/>=10 circuits/Dispatch/Facility/TN (days)
B.2.7.15.2.1.2	P-1	Other Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)
B.2.7.15.2.1.3	P-1	Other Non-Design/>=10 circuits/Dispatch/Other/TN (days)
B.2.7.15.2.2.1	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)
B.2.7.15.2.2.2	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.7.15.2.2.3	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)
B.2.7.16.1.1.1	P-1	INP (Standalone)/<10 circuits/Dispatch/Facility/TN (days)
B.2.7.16.1.1.2	P-1	INP (Standalone)/<10 circuits/Dispatch/Equipment/TN (days)
B.2.7.16.1.1.3	P-1	INP (Standalone)/<10 circuits/Dispatch/Other/TN (days)
B.2.7.16.1.2.1	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Facility/TN (days)
B.2.7.16.1.2.2	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.7.16.1.2.3	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Other/TN (days)
B.2.7.16.2.1.1	P-1	INP (Standalone)/>=10 circuits/Dispatch/Facility/TN (days)
B.2.7.16.2.1.2	P-1	INP (Standalone)/>=10 circuits/Dispatch/Equipment/TN (days)
B.2.7.16.2.1.3	P-1	INP (Standalone)/>=10 circuits/Dispatch/Other/TN (days)
B.2.7.16.2.2.1	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Facility/TN (days)
B.2.7.16.2.2.2	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.7.16.2.2.3	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Other/TN (days)
B.2.7.17.1.1.1	P-1	LNP (Standalone)/<10 circuits/Dispatch/Facility/TN (days)
B.2.7.17.1.1.2	P-1	LNP (Standalone)/<10 circuits/Dispatch/Equipment/TN (days)
B.2.7.17.1.1.3	P-1	LNP (Standalone)/<10 circuits/Dispatch/Other/TN (days)
B.2.7.17.1.2.1	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Facility/TN (days)
B.2.7.17.1.2.2	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.7.17.1.2.3	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Other/TN (days)
B.2.7.17.2.1.1	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Facility/TN (days)
B.2.7.17.2.1.2	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Equipment/TN (days)
B.2.7.17.2.1.3	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Other/TN (days)
B.2.7.17.2.2.1	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Facility/TN (days)
B.2.7.17.2.2.2	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.7.17.2.2.3	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Other/TN (days)
B.2.7.18.1.1.1	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Facility/TN (days)
B.2.7.18.1.1.2	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Equipment/TN (days)
B.2.7.18.1.1.3	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Other/TN (days)
B.2.7.18.1.2.1	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Facility/TN (days)
B.2.7.18.1.2.2	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.7.18.1.2.3	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Other/TN (days)
B.2.7.18.2.1.1	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Facility/TN (days)
B.2.7.18.2.1.2	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Equipment/TN (days)
B.2.7.18.2.1.3	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Other/TN (days)
B.2.7.18.2.2.1	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Facility/TN (days)
B.2.7.18.2.2.2	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Equipment/TN (days)

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Design	51.67	3			75.049			
Design	0.00	0						
Design	58.67	3			78.009			
Design	41.33	3			45.764			
Design	0.00	0						
Design	5.00	1			0.000			
Design	0.00	0						
Design	0.00	0						
Design	0.00	0						
Design	0.00	0						
Design	0.00	0						
Design	0.00	0						
R&B	8.23	95			6.650			
R&B								
R&B	2.20	5			1.304			
R&B								
R&B								
R&B	2.40	5			3.130			
R&B								
R&B								
R&B								
R&B								
R&B								
R&B								
R&B (POTS)	8.23	95			6.650			
R&B (POTS)	0.00	0						
R&B (POTS)	1.75	4			0.957			
R&B (POTS)	0.00	0						
R&B (POTS)	0.00	0						
R&B (POTS)	2.40	5			3.130			
R&B (POTS)	0.00	0						
R&B (POTS)	0.00	0						
R&B (POTS)	0.00	0						
R&B (POTS)	0.00	0						
R&B (POTS)	0.00	0						
R&B (POTS)	0.00	0						
R&B (POTS)	8.23	95	0.00	0	6.650			
R&B (POTS)	0.00	0	0.00	0				YES
R&B (POTS)	1.75	4	0.00	0	0.957			YES
R&B (POTS)	0.00	0	0.00	0				YES
R&B (POTS)	0.00	0	0.00	0				YES
R&B (POTS)	2.40	5	0.00	0	3.130			YES
R&B (POTS)	0.00	0	0.00	0				YES
R&B (POTS)	0.00	0	0.00	0				YES
R&B (POTS)	0.00	0	0.00	0				YES
R&B (POTS)	0.00	0	0.00	0				YES
R&B (POTS)	0.00	0	0.00	0				YES
R&B (POTS)	0.00	0	0.00	0				YES
Digital Loop < DS1	38.75	4	0.00	0	66.329			YES
Digital Loop < DS1	0.00	0	0.00	0				YES
Digital Loop < DS1	0.00	0	0.00	0				YES
Digital Loop < DS1	41.33	3	0.00	0	45.764			YES
Digital Loop < DS1	0.00	0	0.00	0				YES
Digital Loop < DS1	0.00	0	0.00	0				YES
Digital Loop < DS1	0.00	0						
Digital Loop < DS1	0.00	0						
Digital Loop < DS1	0.00	0						
Digital Loop < DS1	0.00	0						
Digital Loop < DS1	0.00	0						

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.7.18.2.2.3	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop < DS1	0.00	0						
B.2.7.19.1.1.1	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Facility/TN (days)	Digital Loop >= DS1	8.50	2	0.00	0	9.192			
B.2.7.19.1.1.2	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Equipment/TN (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.7.19.1.1.3	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Other/TN (days)	Digital Loop >= DS1	24.00	1	0.00	0	0.000			YES
B.2.7.19.1.2.1	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.7.19.1.2.2	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.7.19.1.2.3	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.7.19.2.1.1	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Facility/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.7.19.2.1.2	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Equipment/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.7.19.2.1.3	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Other/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.7.19.2.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.7.19.2.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.7.19.2.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.7.20.1.1.1	P-1	Line Splitting/<10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	5.67	3			5.686			
B.2.7.20.1.1.2	P-1	Line Splitting/<10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.7.20.1.1.3	P-1	Line Splitting/<10 circuits/Dispatch/Other/TN (days)	ADSL to Retail								
B.2.7.20.1.2.1	P-1	Line Splitting/<10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.7.20.1.2.2	P-1	Line Splitting/<10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.7.20.1.2.3	P-1	Line Splitting/<10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail								
B.2.7.20.2.1.1	P-1	Line Splitting/>=10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.7.20.2.1.2	P-1	Line Splitting/>=10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.7.20.2.1.3	P-1	Line Splitting/>=10 circuits/Dispatch/Other/TN (days)	ADSL to Retail								
B.2.7.20.2.2.1	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.7.20.2.2.2	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.7.20.2.2.3	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail								
B.2.7.21.1.1.1	P-1	EELs/<10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.1.1.2	P-1	EELs/<10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.1.1.3	P-1	EELs/<10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice	13.67	3			9.238			
B.2.7.21.1.2.1	P-1	EELs/<10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.1.2.2	P-1	EELs/<10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.1.2.3	P-1	EELs/<10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.2.1.1	P-1	EELs/>=10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.2.1.2	P-1	EELs/>=10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.2.1.3	P-1	EELs/>=10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.2.2.1	P-1	EELs/>=10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.2.2.2	P-1	EELs/>=10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.2.2.3	P-1	EELs/>=10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								

Mean Held Order Interval & Distribution Intervals

B.2.8.1.1.1.1	P-1	Switch Ports/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	10.84	414			8.700			
B.2.8.1.1.1.2	P-1	Switch Ports/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	1.67	3			1.155			
B.2.8.1.1.1.3	P-1	Switch Ports/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	1.44	391			1.348			
B.2.8.1.1.2.1	P-1	Switch Ports/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)								
B.2.8.1.1.2.2	P-1	Switch Ports/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.1.1.2.3	P-1	Switch Ports/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)								
B.2.8.1.2.1.1	P-1	Switch Ports/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	2.19	58			2.343			
B.2.8.1.2.1.2	P-1	Switch Ports/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	3.00	1			0.000			
B.2.8.1.2.1.3	P-1	Switch Ports/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS)								
B.2.8.1.2.2.1	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)								
B.2.8.1.2.2.2	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.1.2.2.3	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)								
B.2.8.2.1.1.1	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)								
B.2.8.2.1.1.2	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice	6.00	1			0.000			
B.2.8.2.1.1.3	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.1.2.1	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice	13.00	4			7.659			
B.2.8.2.1.2.2	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.1.2.3	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.2.1.1	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.2.1.2	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.2.1.3	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								

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B.2.8.2.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Facility/TN (days)
B.2.8.2.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.8.2.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Other/TN (days)
B.2.8.3.1.1.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Facility/TN (days)
B.2.8.3.1.1.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Equipment/TN (days)
B.2.8.3.1.1.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Other/TN (days)
B.2.8.3.1.2.1	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Facility/TN (days)
B.2.8.3.1.2.2	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.8.3.1.2.3	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Other/TN (days)
B.2.8.3.2.1.1	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Facility/TN (days)
B.2.8.3.2.1.2	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Equipment/TN (days)
B.2.8.3.2.1.3	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Other/TN (days)
B.2.8.3.2.2.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Facility/TN (days)
B.2.8.3.2.2.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Equipment/TN (days)
B.2.8.3.2.2.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Other/TN (days)
B.2.8.3.3.1.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Facility/TN (days)
B.2.8.3.3.1.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Equipment/TN (days)
B.2.8.3.3.1.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Other/TN (days)
B.2.8.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Facility/TN (days)
B.2.8.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.8.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Other/TN (days)
B.2.8.3.4.1.1	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Facility/TN (days)
B.2.8.3.4.1.2	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Equipment/TN (days)
B.2.8.3.4.1.3	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Other/TN (days)
B.2.8.3.4.2.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Facility/TN (days)
B.2.8.3.4.2.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Equipment/TN (days)
B.2.8.3.4.2.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Other/TN (days)
B.2.8.4.1.1.1	P-1	Combo Other/<10 circuits/Dispatch/Facility/TN (days)
B.2.8.4.1.1.2	P-1	Combo Other/<10 circuits/Dispatch/Equipment/TN (days)
B.2.8.4.1.1.3	P-1	Combo Other/<10 circuits/Dispatch/Other/TN (days)
B.2.8.4.1.2.1	P-1	Combo Other/<10 circuits/Non-Dispatch/Facility/TN (days)
B.2.8.4.1.2.2	P-1	Combo Other/<10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.8.4.1.2.3	P-1	Combo Other/<10 circuits/Non-Dispatch/Other/TN (days)
B.2.8.4.2.1.1	P-1	Combo Other/>=10 circuits/Dispatch/Facility/TN (days)
B.2.8.4.2.1.2	P-1	Combo Other/>=10 circuits/Dispatch/Equipment/TN (days)
B.2.8.4.2.1.3	P-1	Combo Other/>=10 circuits/Dispatch/Other/TN (days)
B.2.8.4.2.2.1	P-1	Combo Other/>=10 circuits/Non-Dispatch/Facility/TN (days)
B.2.8.4.2.2.2	P-1	Combo Other/>=10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.8.4.2.2.3	P-1	Combo Other/>=10 circuits/Non-Dispatch/Other/TN (days)
B.2.8.5.1.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Facility/TN (days)
B.2.8.5.1.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Equipment/TN (days)
B.2.8.5.1.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Other/TN (days)
B.2.8.5.1.2.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Facility/TN (days)
B.2.8.5.1.2.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.8.5.1.2.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Other/TN (days)
B.2.8.5.2.1.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Facility/TN (days)
B.2.8.5.2.1.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Equipment/TN (days)
B.2.8.5.2.1.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Other/TN (days)
B.2.8.5.2.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Facility/TN (days)
B.2.8.5.2.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.8.5.2.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Other/TN (days)
B.2.8.6.1.1.1	P-1	UNE ISDN/<10 circuits/Dispatch/Facility/TN (days)
B.2.8.6.1.1.2	P-1	UNE ISDN/<10 circuits/Dispatch/Equipment/TN (days)
B.2.8.6.1.1.3	P-1	UNE ISDN/<10 circuits/Dispatch/Other/TN (days)
B.2.8.6.1.2.1	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Facility/TN (days)
B.2.8.6.1.2.2	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.8.6.1.2.3	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Other/TN (days)
B.2.8.6.2.1.1	P-1	UNE ISDN/>=10 circuits/Dispatch/Facility/TN (days)
B.2.8.6.2.1.2	P-1	UNE ISDN/>=10 circuits/Dispatch/Equipment/TN (days)

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
DS1/ DS3 - Interoffice								
DS1/ DS3 - Interoffice								
DS1/ DS3 - Interoffice								
R&B	10.90	417	9.17	6	8.710	3.58115	0.4852	YES
R&B	1.67	3			1.155			
R&B	1.44	392	3.00	5	1.352	0.60850	-2.5573	NO
R&B								
R&B								
R&B	2.19	59	2.50	2	2.323	1.67012	-0.1877	YES
R&B								
R&B								
R&B								
R&B								
R&B								
R&B	2.19	59	2.50	2	2.323	1.67012	-0.1877	YES
R&B	3.00	1			0.000			
R&B								
R&B								
R&B								
R&B								
R&B								
R&B								
R&B								
R&B								
R&B								
R&B								
R&B								
R&B								
R&B								
R&B&D - Disp	11.28	427			10.639			
R&B&D - Disp	1.67	3			1.155			
R&B&D - Disp	3.22	410			14.577			
R&B&D - Disp	11.28	427			10.639			
R&B&D - Disp	1.67	3			1.155			
R&B&D - Disp	3.22	410			14.577			
R&B&D - Disp	3.00	1			0.000			
R&B&D - Disp								
R&B&D - Disp								
R&B&D - Disp	3.00	1			0.000			
R&B&D - Disp								
R&B&D - Disp								
ADSL to Retail	7.37	19	6.00	1	7.455	7.64880	0.1789	YES
ADSL to Retail								
ADSL to Retail	1.33	15			0.900			
ADSL to Retail								
ADSL to Retail								
ADSL to Retail								
ADSL to Retail								
ADSL to Retail								
ADSL to Retail								
ADSL to Retail								
ADSL to Retail								
ADSL to Retail								
ISDN - BRI	31.50	8			43.477			
ISDN - BRI								
ISDN - BRI	5.00	1	7.00	1	0.000	0.00000		
ISDN - BRI	25.80	10			27.083			NO
ISDN - BRI								
ISDN - BRI	4.33	3			5.774			
ISDN - BRI								
ISDN - BRI								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.8.6.2.1.3	P-1	UNE ISDN/>=10 circuits/Dispatch/Other/TN (days)	ISDN - BRI								
B.2.8.6.2.2.1	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Facility/TN (days)	ISDN - BRI								
B.2.8.6.2.2.2	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN - BRI								
B.2.8.6.2.2.3	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Other/TN (days)	ISDN - BRI								
B.2.8.7.1.1.1	P-1	Line Sharing/<10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	7.37	19			7.455			
B.2.8.7.1.1.2	P-1	Line Sharing/<10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.7.1.1.3	P-1	Line Sharing/<10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	1.33	15	5.00	1	0.900	0.92924	-3.9459	NO
B.2.8.7.1.2.1	P-1	Line Sharing/<10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.7.1.2.2	P-1	Line Sharing/<10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.7.1.2.3	P-1	Line Sharing/<10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail			2.00	1				
B.2.8.7.2.1.1	P-1	Line Sharing/>=10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.7.2.1.2	P-1	Line Sharing/>=10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.7.2.1.3	P-1	Line Sharing/>=10 circuits/Dispatch/Other/TN (days)	ADSL to Retail								
B.2.8.7.2.2.1	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.7.2.2.2	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.7.2.2.3	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail								
B.2.8.8.1.1.1	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	10.90	417	1.00	1	8.710	8.71998	1.1358	YES
B.2.8.8.1.1.2	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	1.67	3			1.155			
B.2.8.8.1.1.3	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Other/TN (days)	R&B - Disp	1.44	392	1.00	1	1.352	1.35378	0.3279	YES
B.2.8.8.1.2.1	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	10.90	417			8.710			
B.2.8.8.1.2.2	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	1.67	3			1.155			
B.2.8.8.1.2.3	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	1.44	392			1.352			
B.2.8.8.2.1.1	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	3.00	1			0.000			
B.2.8.8.2.1.2	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp								
B.2.8.8.2.1.3	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Other/TN (days)	R&B - Disp								
B.2.8.8.2.2.1	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	3.00	1			0.000			
B.2.8.8.2.2.2	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp								
B.2.8.8.2.2.3	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp								
B.2.8.9.1.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	10.84	414	4.00	1	8.700	8.71034	0.7848	YES
B.2.8.9.1.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	1.67	3			1.155			
B.2.8.9.1.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	1.44	391			1.348			
B.2.8.9.1.2.1	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or								
B.2.8.9.1.2.2	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.9.1.2.3	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	2.19	58			2.343			
B.2.8.9.2.1.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	3.00	1			0.000			
B.2.8.9.2.1.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.9.2.1.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or								
B.2.8.9.2.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or								
B.2.8.9.2.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.9.2.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or								
B.2.8.10.1.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	10.90	417			8.710			
B.2.8.10.1.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	1.67	3			1.155			
B.2.8.10.1.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Other/TN (days)	R&B - Disp	1.44	392			1.352			
B.2.8.10.1.2.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	10.90	417			8.710			
B.2.8.10.1.2.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	1.67	3			1.155			
B.2.8.10.1.2.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	1.44	392			1.352			
B.2.8.10.2.1.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	3.00	1			0.000			
B.2.8.10.2.1.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp								
B.2.8.10.2.1.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Other/TN (days)	R&B - Disp								
B.2.8.10.2.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	3.00	1			0.000			
B.2.8.10.2.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp								
B.2.8.10.2.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp								
B.2.8.11.1.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	10.84	414			8.700			
B.2.8.11.1.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	1.67	3			1.155			
B.2.8.11.1.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	1.44	391			1.348			
B.2.8.11.1.2.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or								
B.2.8.11.1.2.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.11.1.2.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	2.19	58			2.343			
B.2.8.11.2.1.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	3.00	1			0.000			

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.8.11.2.1.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.11.2.1.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or								
B.2.8.11.2.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or								
B.2.8.11.2.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.11.2.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or								
B.2.8.12.1.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	10.90	417			8.710			
B.2.8.12.1.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	1.67	3			1.155			
B.2.8.12.1.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Other/TN (days)	R&B - Disp	1.44	392			1.352			
B.2.8.12.1.2.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	10.90	417			8.710			
B.2.8.12.1.2.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	1.67	3			1.155			
B.2.8.12.1.2.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	1.44	392			1.352			
B.2.8.12.2.1.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	3.00	1			0.000			
B.2.8.12.2.1.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp								
B.2.8.12.2.1.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Other/TN (days)	R&B - Disp								
B.2.8.12.2.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	3.00	1			0.000			
B.2.8.12.2.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp								
B.2.8.12.2.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp								
B.2.8.13.1.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	10.84	414			8.700			
B.2.8.13.1.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	1.67	3			1.155			
B.2.8.13.1.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	1.44	391			1.348			
B.2.8.13.1.2.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or								
B.2.8.13.1.2.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.13.1.2.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	2.19	58			2.343			
B.2.8.13.2.1.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	3.00	1			0.000			
B.2.8.13.2.1.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.13.2.1.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or								
B.2.8.13.2.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or								
B.2.8.13.2.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.13.2.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or								
B.2.8.14.1.1.1	P-1	Other Design/<10 circuits/Dispatch/Facility/TN (days)	Design	26.90	10			39.669			
B.2.8.14.1.1.2	P-1	Other Design/<10 circuits/Dispatch/Equipment/TN (days)	Design								
B.2.8.14.1.1.3	P-1	Other Design/<10 circuits/Dispatch/Other/TN (days)	Design	41.94	18			58.393			
B.2.8.14.1.2.1	P-1	Other Design/<10 circuits/Non-Dispatch/Facility/TN (days)	Design	25.80	10			27.083			
B.2.8.14.1.2.2	P-1	Other Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	Design								
B.2.8.14.1.2.3	P-1	Other Design/<10 circuits/Non-Dispatch/Other/TN (days)	Design	4.50	4			4.726			
B.2.8.14.2.1.1	P-1	Other Design/>=10 circuits/Dispatch/Facility/TN (days)	Design								
B.2.8.14.2.1.2	P-1	Other Design/>=10 circuits/Dispatch/Equipment/TN (days)	Design								
B.2.8.14.2.1.3	P-1	Other Design/>=10 circuits/Dispatch/Other/TN (days)	Design								
B.2.8.14.2.2.1	P-1	Other Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	Design								
B.2.8.14.2.2.2	P-1	Other Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Design								
B.2.8.14.2.2.3	P-1	Other Design/>=10 circuits/Non-Dispatch/Other/TN (days)	Design								
B.2.8.15.1.1.1	P-1	Other Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B	10.90	417			8.710			
B.2.8.15.1.1.2	P-1	Other Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B	1.67	3			1.155			
B.2.8.15.1.1.3	P-1	Other Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B	1.44	392			1.352			
B.2.8.15.1.2.1	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B								
B.2.8.15.1.2.2	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.8.15.1.2.3	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B	2.19	59			2.323			
B.2.8.15.2.1.1	P-1	Other Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B	3.00	1			0.000			
B.2.8.15.2.1.2	P-1	Other Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B								
B.2.8.15.2.1.3	P-1	Other Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B								
B.2.8.15.2.2.1	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B								
B.2.8.15.2.2.2	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.8.15.2.2.3	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B								
B.2.8.16.1.1.1	P-1	INP (Standalone)/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	10.84	414			8.700			
B.2.8.16.1.1.2	P-1	INP (Standalone)/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	1.67	3			1.155			
B.2.8.16.1.1.3	P-1	INP (Standalone)/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	1.44	391			1.348			
B.2.8.16.1.2.1	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)								
B.2.8.16.1.2.2	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.16.1.2.3	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	2.19	58			2.343			

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B.2.8.16.2.1.1	P-1	INP (Standalone)/>=10 circuits/Dispatch/Facility/TN (days)
B.2.8.16.2.1.2	P-1	INP (Standalone)/>=10 circuits/Dispatch/Equipment/TN (days)
B.2.8.16.2.1.3	P-1	INP (Standalone)/>=10 circuits/Dispatch/Other/TN (days)
B.2.8.16.2.2.1	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Facility/TN (days)
B.2.8.16.2.2.2	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.8.16.2.2.3	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Other/TN (days)
B.2.8.17.1.1.1	P-1	LNP (Standalone)/<10 circuits/Dispatch/Facility/TN (days)
B.2.8.17.1.1.2	P-1	LNP (Standalone)/<10 circuits/Dispatch/Equipment/TN (days)
B.2.8.17.1.1.3	P-1	LNP (Standalone)/<10 circuits/Dispatch/Other/TN (days)
B.2.8.17.1.2.1	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Facility/TN (days)
B.2.8.17.1.2.2	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.8.17.1.2.3	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Other/TN (days)
B.2.8.17.2.1.1	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Facility/TN (days)
B.2.8.17.2.1.2	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Equipment/TN (days)
B.2.8.17.2.1.3	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Other/TN (days)
B.2.8.17.2.2.1	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Facility/TN (days)
B.2.8.17.2.2.2	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.8.17.2.2.3	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Other/TN (days)
B.2.8.18.1.1.1	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Facility/TN (days)
B.2.8.18.1.1.2	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Equipment/TN (days)
B.2.8.18.1.1.3	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Other/TN (days)
B.2.8.18.1.2.1	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Facility/TN (days)
B.2.8.18.1.2.2	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.8.18.1.2.3	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Other/TN (days)
B.2.8.18.2.1.1	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Facility/TN (days)
B.2.8.18.2.1.2	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Equipment/TN (days)
B.2.8.18.2.1.3	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Other/TN (days)
B.2.8.18.2.2.1	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Facility/TN (days)
B.2.8.18.2.2.2	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.8.18.2.2.3	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Other/TN (days)
B.2.8.19.1.1.1	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Facility/TN (days)
B.2.8.19.1.1.2	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Equipment/TN (days)
B.2.8.19.1.1.3	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Other/TN (days)
B.2.8.19.1.2.1	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Facility/TN (days)
B.2.8.19.1.2.2	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.8.19.1.2.3	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Other/TN (days)
B.2.8.19.2.1.1	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Facility/TN (days)
B.2.8.19.2.1.2	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Equipment/TN (days)
B.2.8.19.2.1.3	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Other/TN (days)
B.2.8.19.2.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Facility/TN (days)
B.2.8.19.2.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.8.19.2.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Other/TN (days)
B.2.8.20.1.1.1	P-1	Line Splitting/<10 circuits/Dispatch/Facility/TN (days)
B.2.8.20.1.1.2	P-1	Line Splitting/<10 circuits/Dispatch/Equipment/TN (days)
B.2.8.20.1.1.3	P-1	Line Splitting/<10 circuits/Dispatch/Other/TN (days)
B.2.8.20.1.2.1	P-1	Line Splitting/<10 circuits/Non-Dispatch/Facility/TN (days)
B.2.8.20.1.2.2	P-1	Line Splitting/<10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.8.20.1.2.3	P-1	Line Splitting/<10 circuits/Non-Dispatch/Other/TN (days)
B.2.8.20.2.1.1	P-1	Line Splitting/>=10 circuits/Dispatch/Facility/TN (days)
B.2.8.20.2.1.2	P-1	Line Splitting/>=10 circuits/Dispatch/Equipment/TN (days)
B.2.8.20.2.1.3	P-1	Line Splitting/>=10 circuits/Dispatch/Other/TN (days)
B.2.8.20.2.2.1	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Facility/TN (days)
B.2.8.20.2.2.2	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Equipment/TN (days)
B.2.8.20.2.2.3	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Other/TN (days)
B.2.8.21.1.1.1	P-1	EELs/<10 circuits/Dispatch/Facility/TN (days)
B.2.8.21.1.1.2	P-1	EELs/<10 circuits/Dispatch/Equipment/TN (days)
B.2.8.21.1.1.3	P-1	EELs/<10 circuits/Dispatch/Other/TN (days)
B.2.8.21.1.2.1	P-1	EELs/<10 circuits/Non-Dispatch/Facility/TN (days)
B.2.8.21.1.2.2	P-1	EELs/<10 circuits/Non-Dispatch/Equipment/TN (days)

Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
R&B (POTS)	3.00	1			0.000			
R&B (POTS)								
R&B (POTS)								
R&B (POTS)								
R&B (POTS)								
R&B (POTS)								
R&B (POTS)	10.84	414			8.700			
R&B (POTS)	1.67	3			1.155			
R&B (POTS)	1.44	391			1.348			
R&B (POTS)								
R&B (POTS)								
R&B (POTS)	2.19	58			2.343			
R&B (POTS)	3.00	1			0.000			
R&B (POTS)								
R&B (POTS)								
R&B (POTS)								
R&B (POTS)								
R&B (POTS)								
Digital Loop < DS1	14.52	27	6.00	1	25.952	26.42790	0.3223	YES
Digital Loop < DS1								
Digital Loop < DS1	1.56	16	7.00	1	1.263	1.30214	-4.1758	NO
Digital Loop < DS1	25.80	10			27.083			
Digital Loop < DS1								
Digital Loop < DS1	4.33	3			5.774			
Digital Loop < DS1								
Digital Loop < DS1								
Digital Loop < DS1								
Digital Loop < DS1								
Digital Loop < DS1								
Digital Loop >= DS1	8.50	2	3.00	2	9.192	9.19239	0.5983	YES
Digital Loop >= DS1			2.00	1				
Digital Loop >= DS1	13.50	4	1.00	1	7.724	8.63616	1.4474	YES
Digital Loop >= DS1								
Digital Loop >= DS1								
Digital Loop >= DS1	2.00	1			0.000			
Digital Loop >= DS1								
Digital Loop >= DS1								
Digital Loop >= DS1								
Digital Loop >= DS1								
Digital Loop >= DS1								
Digital Loop >= DS1								
ADSL to Retail	7.37	19			7.455			
ADSL to Retail								
ADSL to Retail	1.33	15			0.900			
ADSL to Retail								
ADSL to Retail								
ADSL to Retail								
ADSL to Retail								
ADSL to Retail								
ADSL to Retail								
ADSL to Retail								
ADSL to Retail								
DS1/ DS3 - Interoffice	6.00	1			0.000			
DS1/ DS3 - Interoffice			1.00	1				
DS1/ DS3 - Interoffice	13.00	4			7.659			
DS1/ DS3 - Interoffice								
DS1/ DS3 - Interoffice								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.8.21.1.2.3	P-1	EELs/<10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.2.1.1	P-1	EELs/>=10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.2.1.2	P-1	EELs/>=10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.2.1.3	P-1	EELs/>=10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.2.2.1	P-1	EELs/>=10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.2.2.2	P-1	EELs/>=10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.2.2.3	P-1	EELs/>=10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
		% Jeopardies - Mechanized									
B.2.9.1.1	P-2	Switch Ports/Dispatch/TN (%)	R&B (POTS)	6.85%	14,355						
B.2.9.1.2	P-2	Switch Ports/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	274,699						
B.2.9.2.1	P-2	Local Interoffice Transport/Dispatch/TN (%)	DS1/ DS3 - Interoffice	65.73%	496						
B.2.9.2.2	P-2	Local Interoffice Transport/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.9.3.1	P-2	Loop + Port Combinations/Dispatch/TN (%)	R&B	6.78%	14,685	4.59%	458		0.01193	1.8368	YES
B.2.9.3.2	P-2	Loop + Port Combinations/Non-Dispatch/TN (%)	R&B	0.00%	276,042	0.00%	34,839		0.00001	0.3348	YES
B.2.9.3.3	P-2	Loop + Port Combinations/Switch Based Orders/TN (%)	R&B	0.00%	133,300	0.00%	3,126		0.00000		YES
B.2.9.3.4	P-2	Loop + Port Combinations/Dispatch In/TN (%)	R&B	0.00%	142,742	0.00%	31,713		0.00002	0.4264	YES
B.2.9.4.1	P-2	Combo Other/Dispatch/TN (%)	R&B&D - Disp	7.86%	16,011						
B.2.9.4.2	P-2	Combo Other/Non-Dispatch/TN (%)	R&B&D - Disp	7.86%	16,011						
B.2.9.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	ADSL to Retail	7.19%	1,809	0.00%	98		0.02679	2.6829	YES
B.2.9.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	2,833						
B.2.9.6.1	P-2	UNE ISDN/Dispatch/TN (%)	ISDN - BRI	20.71%	169	12.24%	49		0.06575	1.2875	YES
B.2.9.6.2	P-2	UNE ISDN/Non-Dispatch/TN (%)	ISDN - BRI	3.64%	440						
B.2.9.7.1	P-2	Line Sharing/Dispatch/TN (%)	ADSL to Retail	7.19%	1,809	0.00%	1		0.25833	0.2782	YES
B.2.9.7.2	P-2	Line Sharing/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	2,833	0.00%	3		0.00000		YES
B.2.9.8.1	P-2	2W Analog Loop Design/Dispatch/TN (%)	R&B - Disp	6.78%	14,685	12.09%	91		0.02643	-2.0101	NO
B.2.9.8.2	P-2	2W Analog Loop Design/Non-Dispatch/TN (%)	R&B - Disp	6.78%	14,685						
B.2.9.9.1	P-2	2W Analog Loop Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.85%	14,355	7.69%	26		0.04960	-0.1689	YES
B.2.9.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB Or	0.00%	141,879						
B.2.9.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/TN (%)	R&B - Disp	6.78%	14,685						
B.2.9.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	R&B - Disp	6.78%	14,685						
B.2.9.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.85%	14,355						
B.2.9.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB Or	0.00%	141,879						
B.2.9.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/TN (%)	R&B - Disp	6.78%	14,685	2.38%	42		0.03884	1.1316	YES
B.2.9.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	R&B - Disp	6.78%	14,685						
B.2.9.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.85%	14,355						
B.2.9.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB Or	0.00%	141,879						
B.2.9.14.1	P-2	Other Design/Dispatch/TN (%)	Design	19.91%	1,326						
B.2.9.14.2	P-2	Other Design/Non-Dispatch/TN (%)	Design	5.12%	332						
B.2.9.15.1	P-2	Other Non-Design/Dispatch/TN (%)	R&B	6.78%	14,685						
B.2.9.15.2	P-2	Other Non-Design/Non-Dispatch/TN (%)	R&B	0.00%	276,042						
B.2.9.16.1	P-2	INP (Standalone)/Dispatch/TN (%)	R&B (POTS)	6.85%	14,355						
B.2.9.16.2	P-2	INP (Standalone)/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	274,699						
B.2.9.17.1	P-2	LNP (Standalone)/Dispatch/TN (%)	R&B (POTS)	6.85%	14,355	0.00%	1		0.25269	0.2713	YES
B.2.9.17.2	P-2	LNP (Standalone)/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	274,699	0.00%	296		0.00011	0.0328	YES
B.2.9.18.1	P-2	Digital Loop < DS1/Dispatch/TN (%)	Digital Loop < DS1	8.89%	2,070	6.25%	96		0.02971	0.8882	YES
B.2.9.18.2	P-2	Digital Loop < DS1/Non-Dispatch/TN (%)	Digital Loop < DS1	0.48%	3,363						
B.2.9.19.1	P-2	Digital Loop >= DS1/Dispatch/TN (%)	Digital Loop >= DS1	29.91%	448	57.71%	279		0.03492	-7.9599	NO
B.2.9.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.00%	276						
B.2.9.20.1	P-2	Line Splitting/Dispatch/TN (%)	ADSL to Retail	7.19%	1,809						
B.2.9.20.2	P-2	Line Splitting/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	2,833						
B.2.9.21.1	P-2	EELs/Dispatch/TN (%)	DS1/ DS3 - Interoffice	65.73%	496	87.50%	8		0.16915	-1.2872	YES
B.2.9.21.2	P-2	EELs/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
		% Jeopardies - Non-Mechanized									
B.2.10.1.1	P-2	Switch Ports/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.1.2	P-2	Switch Ports/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.2.1	P-2	Local Interoffice Transport/Dispatch/TN (%)	Diagnostic			0.00%	6				Diagnostic
B.2.10.2.2	P-2	Local Interoffice Transport/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.3.1	P-2	Loop + Port Combinations/Dispatch/TN (%)	Diagnostic			5.15%	136				Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.10.3.2	P-2	Loop + Port Combinations/Non-Dispatch/TN (%)	Diagnostic			0.00%	283				Diagnostic
B.2.10.3.3	P-2	Loop + Port Combinations/Switch Based Orders/TN (%)	Diagnostic			0.00%	176				Diagnostic
B.2.10.3.4	P-2	Loop + Port Combinations/Dispatch In/TN (%)	Diagnostic			0.00%	107				Diagnostic
B.2.10.4.1	P-2	Combo Other/Dispatch/TN (%)	Diagnostic			75.00%	8				Diagnostic
B.2.10.4.2	P-2	Combo Other/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	Diagnostic			14.29%	21				Diagnostic
B.2.10.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.6.1	P-2	UNE ISDN/Dispatch/TN (%)	Diagnostic			0.00%	3				Diagnostic
B.2.10.6.2	P-2	UNE ISDN/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.7.1	P-2	Line Sharing/Dispatch/TN (%)	Diagnostic			0.00%	6				Diagnostic
B.2.10.7.2	P-2	Line Sharing/Non-Dispatch/TN (%)	Diagnostic			0.00%	125				Diagnostic
B.2.10.8.1	P-2	2W Analog Loop Design/Dispatch/TN (%)	Diagnostic			18.18%	11				Diagnostic
B.2.10.8.2	P-2	2W Analog Loop Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.9.1	P-2	2W Analog Loop Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	Diagnostic			0.00%	3				Diagnostic
B.2.10.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	Diagnostic			0.00%	2				Diagnostic
B.2.10.14.1	P-2	Other Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.14.2	P-2	Other Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.15.1	P-2	Other Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.15.2	P-2	Other Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.16.1	P-2	INP (Standalone)/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.16.2	P-2	INP (Standalone)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.17.1	P-2	LNP (Standalone)/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.17.2	P-2	LNP (Standalone)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.18.1	P-2	Digital Loop < DS1/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.18.2	P-2	Digital Loop < DS1/Non-Dispatch/TN (%)	Diagnostic			0.00%	186				Diagnostic
B.2.10.19.1	P-2	Digital Loop >= DS1/Dispatch/TN (%)	Diagnostic			14.29%	21				Diagnostic
B.2.10.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.20.1	P-2	Line Splitting/Dispatch/TN (%)	Diagnostic			44.44%	18				Diagnostic
B.2.10.20.2	P-2	Line Splitting/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.21.1	P-2	EELs/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.21.2	P-2	EELs/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
			Diagnostic			75.00%	32				Diagnostic

Average Jeopardy Notice Interval - Mechanized

B.2.11.1.1	P-2	Switch Ports/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.1.2	P-2	Switch Ports/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.2.1	P-2	Local Interoffice Transport/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.2.2	P-2	Local Interoffice Transport/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.3.1	P-2	Loop + Port Combinations/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.3.2	P-2	Loop + Port Combinations/Non-Dispatch/TN (hours)	>= 48 hrs			135.65	21				YES
B.2.11.3.3	P-2	Loop + Port Combinations/Switch Based Orders/TN (hours)	>= 48 hrs								
B.2.11.3.4	P-2	Loop + Port Combinations/Dispatch In/TN (hours)	>= 48 hrs								
B.2.11.4.1	P-2	Combo Other/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.4.2	P-2	Combo Other/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.6.1	P-2	UNE ISDN/Dispatch/TN (hours)	>= 48 hrs			276.01	6				YES
B.2.11.6.2	P-2	UNE ISDN/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.7.1	P-2	Line Sharing/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.7.2	P-2	Line Sharing/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.8.1	P-2	2W Analog Loop Design/Dispatch/TN (hours)	>= 48 hrs			189.65	11				YES
B.2.11.8.2	P-2	2W Analog Loop Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.9.1	P-2	2W Analog Loop Non-Design/Dispatch/TN (hours)	>= 48 hrs			112.82	2				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.11.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/TN (hours)	>= 48 hrs			196.63	1				YES
B.2.11.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.14.1	P-2	Other Design/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.14.2	P-2	Other Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.15.1	P-2	Other Non-Design/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.15.2	P-2	Other Non-Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.16.1	P-2	INP (Standalone)/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.16.2	P-2	INP (Standalone)/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.17.1	P-2	LNP (Standalone)/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.17.2	P-2	LNP (Standalone)/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.18.1	P-2	Digital Loop < DS1/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.18.2	P-2	Digital Loop < DS1/Non-Dispatch/TN (hours)	>= 48 hrs			276.01	6				YES
B.2.11.19.1	P-2	Digital Loop >= DS1/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/TN (hours)	>= 48 hrs			200.96	161				YES
B.2.11.20.1	P-2	Line Splitting/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.20.2	P-2	Line Splitting/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.21.1	P-2	EELs/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.21.2	P-2	EELs/Non-Dispatch/TN (hours)	>= 48 hrs			344.34	7				YES
		Average Jeopardy Notice Interval - Non-Mechanized									
B.2.12.1.1	P-2	Switch Ports/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.1.2	P-2	Switch Ports/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.2.1	P-2	Local Interoffice Transport/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.2.2	P-2	Local Interoffice Transport/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.3.1	P-2	Loop + Port Combinations/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.3.2	P-2	Loop + Port Combinations/Non-Dispatch/TN (hours)	Diagnostic			189.19	7				Diagnostic
B.2.12.3.3	P-2	Loop + Port Combinations/Switch Based Orders/TN (hours)	Diagnostic								Diagnostic
B.2.12.3.4	P-2	Loop + Port Combinations/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.12.4.1	P-2	Combo Other/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.4.2	P-2	Combo Other/Non-Dispatch/TN (hours)	Diagnostic			233.11	6				Diagnostic
B.2.12.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (hours)	Diagnostic			156.99	3				Diagnostic
B.2.12.6.1	P-2	UNE ISDN/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.6.2	P-2	UNE ISDN/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.7.1	P-2	Line Sharing/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.7.2	P-2	Line Sharing/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.8.1	P-2	2W Analog Loop Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.8.2	P-2	2W Analog Loop Design/Non-Dispatch/TN (hours)	Diagnostic			142.55	2				Diagnostic
B.2.12.9.1	P-2	2W Analog Loop Non-Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.14.1	P-2	Other Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.14.2	P-2	Other Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.15.1	P-2	Other Non-Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.15.2	P-2	Other Non-Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.16.1	P-2	INP (Standalone)/Dispatch/TN (hours)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.12.16.2	P-2	INP (Standalone)/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.17.1	P-2	LNP (Standalone)/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.17.2	P-2	LNP (Standalone)/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.18.1	P-2	Digital Loop < DS1/Dispatch/TN (hours)	Diagnostic			156.99	3				Diagnostic
B.2.12.18.2	P-2	Digital Loop < DS1/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.19.1	P-2	Digital Loop >= DS1/Dispatch/TN (hours)	Diagnostic			138.64	8				Diagnostic
B.2.12.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.20.1	P-2	Line Splitting/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.20.2	P-2	Line Splitting/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.21.1	P-2	EELs/Dispatch/TN (hours)	Diagnostic			342.12	24				Diagnostic
B.2.12.21.2	P-2	EELs/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
B.2.13.1.1	P-2	Switch Ports/Dispatch/TN (%)	>= 95%								
B.2.13.1.2	P-2	Switch Ports/Non-Dispatch/TN (%)	>= 95%								
B.2.13.2.1	P-2	Local Interoffice Transport/Dispatch/TN (%)	>= 95%								
B.2.13.2.2	P-2	Local Interoffice Transport/Non-Dispatch/TN (%)	>= 95%								
B.2.13.3.1	P-2	Loop + Port Combinations/Dispatch/TN (%)	>= 95%			100.00%	21				YES
B.2.13.3.2	P-2	Loop + Port Combinations/Non-Dispatch/TN (%)	>= 95%								
B.2.13.3.3	P-2	Loop + Port Combinations/Switch Based Orders/TN (%)	>= 95%								
B.2.13.3.4	P-2	Loop + Port Combinations/Dispatch In/TN (%)	>= 95%								
B.2.13.4.1	P-2	Combo Other/Dispatch/TN (%)	>= 95%								
B.2.13.4.2	P-2	Combo Other/Non-Dispatch/TN (%)	>= 95%								
B.2.13.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	>= 95%								
B.2.13.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	>= 95%								
B.2.13.6.1	P-2	UNE ISDN/Dispatch/TN (%)	>= 95%			100.00%	6				YES
B.2.13.6.2	P-2	UNE ISDN/Non-Dispatch/TN (%)	>= 95%								
B.2.13.7.1	P-2	Line Sharing/Dispatch/TN (%)	>= 95%								
B.2.13.7.2	P-2	Line Sharing/Non-Dispatch/TN (%)	>= 95%								
B.2.13.8.1	P-2	2W Analog Loop Design/Dispatch/TN (%)	>= 95%			100.00%	11				YES
B.2.13.8.2	P-2	2W Analog Loop Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.9.1	P-2	2W Analog Loop Non-Design/Dispatch/TN (%)	>= 95%			100.00%	2				YES
B.2.13.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/TN (%)	>= 95%								
B.2.13.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	>= 95%								
B.2.13.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/TN (%)	>= 95%								
B.2.13.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	>= 95%			100.00%	1				YES
B.2.13.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	>= 95%								
B.2.13.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.14.1	P-2	Other Design/Dispatch/TN (%)	>= 95%								
B.2.13.14.2	P-2	Other Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.15.1	P-2	Other Non-Design/Dispatch/TN (%)	>= 95%								
B.2.13.15.2	P-2	Other Non-Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.16.1	P-2	INP (Standalone)/Dispatch/TN (%)	>= 95%								
B.2.13.16.2	P-2	INP (Standalone)/Non-Dispatch/TN (%)	>= 95%								
B.2.13.17.1	P-2	LNP (Standalone)/Dispatch/TN (%)	>= 95%								
B.2.13.17.2	P-2	LNP (Standalone)/Non-Dispatch/TN (%)	>= 95%								
B.2.13.18.1	P-2	Digital Loop < DS1/Dispatch/TN (%)	>= 95%								
B.2.13.18.2	P-2	Digital Loop < DS1/Non-Dispatch/TN (%)	>= 95%			100.00%	6				YES
B.2.13.19.1	P-2	Digital Loop >= DS1/Dispatch/TN (%)	>= 95%								
B.2.13.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/TN (%)	>= 95%			99.38%	161				YES
B.2.13.20.1	P-2	Line Splitting/Dispatch/TN (%)	>= 95%								
B.2.13.20.2	P-2	Line Splitting/Non-Dispatch/TN (%)	>= 95%								
B.2.13.21.1	P-2	EELs/Dispatch/TN (%)	>= 95%			100.00%	7				YES
B.2.13.21.2	P-2	EELs/Non-Dispatch/TN (%)	>= 95%								
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
B.2.14.1.1	P-2	Switch Ports/Dispatch/TN (%)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.14.1.2	P-2	Switch Ports/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.2.1	P-2	Local Interoffice Transport/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.2.2	P-2	Local Interoffice Transport/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.3.1	P-2	Loop + Port Combinations/Dispatch/TN (%)	Diagnostic			100.00%	7				Diagnostic
B.2.14.3.2	P-2	Loop + Port Combinations/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.3.3	P-2	Loop + Port Combinations/Switch Based Orders/TN (%)	Diagnostic								Diagnostic
B.2.14.3.4	P-2	Loop + Port Combinations/Dispatch In/TN (%)	Diagnostic			100.00%	6				Diagnostic
B.2.14.4.1	P-2	Combo Other/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.4.2	P-2	Combo Other/Non-Dispatch/TN (%)	Diagnostic			66.67%	3				Diagnostic
B.2.14.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.6.1	P-2	UNE ISDN/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.6.2	P-2	UNE ISDN/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.7.1	P-2	Line Sharing/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.7.2	P-2	Line Sharing/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.8.1	P-2	2W Analog Loop Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.8.2	P-2	2W Analog Loop Design/Non-Dispatch/TN (%)	Diagnostic			100.00%	2				Diagnostic
B.2.14.9.1	P-2	2W Analog Loop Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.14.1	P-2	Other Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.14.2	P-2	Other Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.15.1	P-2	Other Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.15.2	P-2	Other Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.16.1	P-2	INP (Standalone)/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.16.2	P-2	INP (Standalone)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.17.1	P-2	LNP (Standalone)/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.17.2	P-2	LNP (Standalone)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.18.1	P-2	Digital Loop < DS1/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.18.2	P-2	Digital Loop < DS1/Non-Dispatch/TN (%)	Diagnostic			66.67%	3				Diagnostic
B.2.14.19.1	P-2	Digital Loop >= DS1/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/TN (%)	Diagnostic			100.00%	8				Diagnostic
B.2.14.20.1	P-2	Line Splitting/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.20.2	P-2	Line Splitting/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.21.1	P-2	EELs/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.21.2	P-2	EELs/Non-Dispatch/TN (%)	Diagnostic			100.00%	24				Diagnostic
		Coordinated Customers Conversions									
B.2.15.1	P-7	Loops with INP/TN (%)	>= 95% w in 15 min								
B.2.15.2	P-7	Loops with LNP/TN (%)	>= 95% w in 15 min			100.00%	144				YES
		% Hot Cuts > 15 minutes Early									
B.2.16.1	P-7A	Time-Specific SL1/TN (%)	<= 5%			0.00%	1				YES
B.2.16.2	P-7A	Time-Specific SL2/TN (%)	<= 5%			0.00%	36				YES
B.2.16.3	P-7A	Non-Time Specific SL1/TN (%)	<= 5%								
B.2.16.4	P-7A	Non-Time Specific SL2/TN (%)	<= 5%			0.00%	6				YES
		Hot Cut Timeliness									
B.2.17.1	P-7A	Time-Specific SL1/TN (%)	>= 95% w in 15 min			100.00%	1				YES
B.2.17.2	P-7A	Time-Specific SL2/TN (%)	>= 95% w in 15 min			100.00%	36				YES
B.2.17.3	P-7A	Non-Time Specific SL1/TN (%)	>= 95% w in 15 min								
B.2.17.4	P-7A	Non-Time Specific SL2/TN (%)	>= 95% w in 15 min			100.00%	6				YES
		% Hot Cuts > 15 minutes Late									

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B.2.18.1	P-7A	Time-Specific SL1/TN (%)	<= 5%			0.00%	1				YES
B.2.18.2	P-7A	Time-Specific SL2/TN (%)	<= 5%			0.00%	36				YES
B.2.18.3	P-7A	Non-Time Specific SL1/TN (%)	<= 5%								
B.2.18.4	P-7A	Non-Time Specific SL2/TN (%)	<= 5%			0.00%	6				YES
		% Hot Cuts > 120 minutes Early IDLC									
B.2.19.1	P-7A	SL1 IDLC/TN (%)	<= 5%								
B.2.19.2	P-7A	SL2 IDLC/TN (%)	<= 5%			16.67%	6				NO
		Hot Cut Timeliness IDLC									
B.2.20.1	P-7A	SL1 IDLC/TN (%)	>= 95% w in 240 min								
B.2.20.2	P-7A	SL2 IDLC/TN (%)	>= 95% w in 240 min			83.33%	6				NO
		% Hot Cuts > 120 minutes Late IDLC									
B.2.21.1	P-7A	SL1 IDLC/TN (%)	<= 5%								
B.2.21.2	P-7A	SL2 IDLC/TN (%)	<= 5%			0.00%	6				YES
		Average Recovery Time - CCC									
B.2.22.1	P-7B	Loops with INP/TN (minutes)	Diagnostic								Diagnostic
B.2.22.2	P-7B	Loops with LNP/TN (minutes)	Diagnostic			213.00	2				Diagnostic
		% Provisioning Troubles within 7 Days - Hot Cuts									
B.2.23.1.1	P-7C	UNE Loop Design/Dispatch/TN (%)	<= 5% w in 7 days			5.39%	204				NO
B.2.23.1.2	P-7C	UNE Loop Design/Non-Dispatch/TN (%)	<= 5% w in 7 days								
B.2.23.2.1	P-7C	UNE Loop Non-Design/Dispatch/TN (%)	<= 5% w in 7 days								
B.2.23.2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/TN (%)	<= 5% w in 7 days								
		% Missed Installation Appointments									
B.2.24.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/TN (%)	R&B (POTS)	5.33%	14,057						
B.2.24.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.02%	274,622						
B.2.24.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	2.63%	76						
B.2.24.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	33						
B.2.24.2.1.1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.41%	484	0.00%	4		0.03221	0.1283	YES
B.2.24.2.1.2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.24.2.2.1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.00%	1						
B.2.24.2.2.2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.24.3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/TN (%)	R&B	5.23%	14,378	1.75%	571		0.00950	3.6619	YES
B.2.24.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (%)	R&B	0.03%	275,927	0.01%	35,130		0.00009	1.5499	YES
B.2.24.3.1.3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (%)	R&B	0.00%	133,221	0.00%	3,310		0.00000		YES
B.2.24.3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/TN (%)	R&B	0.05%	142,706	0.01%	31,820		0.00014	2.6576	YES
B.2.24.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/TN (%)	R&B	2.33%	86						
B.2.24.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (%)	R&B	0.00%	71	0.00%	3		0.00000		YES
B.2.24.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (%)	R&B	0.00%	15						
B.2.24.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (%)	R&B	0.00%	56	0.00%	3		0.00000		YES
B.2.24.4.1.1	P-3	Combo Other/<10 circuits/Dispatch/TN (%)	R&B&D - Disp	5.02%	15,538	0.00%	8		0.07722	0.6501	YES
B.2.24.4.1.4	P-3	Combo Other/<10 circuits/Dispatch In/TN (%)	R&B&D - Disp	5.02%	15,538						
B.2.24.4.2.1	P-3	Combo Other/>=10 circuits/Dispatch/TN (%)	R&B&D - Disp	1.04%	193						
B.2.24.4.2.4	P-3	Combo Other/>=10 circuits/Dispatch In/TN (%)	R&B&D - Disp	1.04%	193						
B.2.24.5.1.1	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Dispatch/TN (%)	ADSL to Retail								
B.2.24.5.1.2	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.24.5.2.1	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Dispatch/TN (%)	ADSL to Retail								
B.2.24.5.2.2	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Non-Dispatch/TN (%	ADSL to Retail								
B.2.24.6.1.1	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Dispatch/TN (%)	ADSL to Retail								
B.2.24.6.1.2	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	1.78%	1,795	0.93%	108		0.01311	0.6535	YES
B.2.24.6.2.1	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	2,835						
B.2.24.6.2.2	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Non-Dispatch/TN (%	ADSL to Retail	0.00%	6						
B.2.24.7.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/TN (%)	ADSL to Retail								
B.2.24.7.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN - BRI	6.02%	166	2.00%	50		0.03838	1.0484	YES
B.2.24.7.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/TN (%)	ISDN - BRI	2.92%	445						
B.2.24.7.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN - BRI								
B.2.24.8.1.1	P-3	Line Sharing/<10 circuits/Dispatch/TN (%)	ISDN - BRI								
B.2.24.8.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	1.78%	1,795	12.50%	8		0.04689	-2.2857	NO
			ADSL to Retail	0.00%	2,835	0.78%	128		0.00000		NO

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.24.8.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	6						
B.2.24.8.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.24.9.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	5.23%	14,378	1.05%	95		0.02292	1.8229	YES
B.2.24.9.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	5.23%	14,378						
B.2.24.9.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	2.33%	86	0.00%	1		0.15159	0.1534	YES
B.2.24.9.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	2.33%	86						
B.2.24.10.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	5.33%	14,057	3.85%	26		0.04409	0.3362	YES
B.2.24.10.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.05%	141,869						
B.2.24.10.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	2.63%	76						
B.2.24.10.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	30						
B.2.24.11.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	5.23%	14,378						
B.2.24.11.1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	5.23%	14,378						
B.2.24.11.2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	2.33%	86						
B.2.24.11.2.2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	2.33%	86						
B.2.24.12.1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	5.33%	14,057						
B.2.24.12.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.05%	141,869						
B.2.24.12.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	2.63%	76						
B.2.24.12.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	30						
B.2.24.13.1.1	P-3	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	5.23%	14,378	0.00%	47		0.03253	1.6079	YES
B.2.24.13.1.2	P-3	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	5.23%	14,378						
B.2.24.13.2.1	P-3	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	2.33%	86						
B.2.24.13.2.2	P-3	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	2.33%	86						
B.2.24.14.1.1	P-3	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	5.33%	14,057	0.00%	2		0.15883	0.3355	YES
B.2.24.14.1.4	P-3	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.05%	141,869						
B.2.24.14.2.1	P-3	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	2.63%	76						
B.2.24.14.2.4	P-3	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	30						
B.2.24.15.1.1	P-3	Other Design/<10 circuits/Dispatch/TN (%)	Design	2.41%	1,160						
B.2.24.15.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/TN (%)	Design	4.62%	325						
B.2.24.15.2.1	P-3	Other Design/>=10 circuits/Dispatch/TN (%)	Design	0.00%	107						
B.2.24.15.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/TN (%)	Design	0.00%	5						
B.2.24.16.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/TN (%)	R&B	5.23%	14,378						
B.2.24.16.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/TN (%)	R&B	0.03%	275,927						
B.2.24.16.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/TN (%)	R&B	2.33%	86						
B.2.24.16.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/TN (%)	R&B	0.00%	71						
B.2.24.17.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	5.33%	14,057						
B.2.24.17.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.02%	274,622						
B.2.24.17.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	2.63%	76						
B.2.24.17.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	33						
B.2.24.18.1.1	P-3	LNP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	5.33%	14,057	0.00%	1		0.22461	0.2372	YES
B.2.24.18.1.2	P-3	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.02%	274,622	0.00%	475		0.00072	0.3402	YES
B.2.24.18.2.1	P-3	LNP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	2.63%	76						
B.2.24.18.2.2	P-3	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	33	0.00%	5		0.00000		YES
B.2.24.19.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/TN (%)	Digital Loop < DS1	2.04%	2,054	1.85%	108		0.01397	0.1381	YES
B.2.24.19.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1	0.45%	3,369						
B.2.24.19.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop < DS1	0.00%	6						
B.2.24.19.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1								
B.2.24.20.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	0.91%	331	1.45%	276		0.00772	-0.7028	YES
B.2.24.20.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	1.22%	246						
B.2.24.20.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	0.00%	46						
B.2.24.20.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.00%	28						
B.2.24.21.1.1	P-3	Line Splitting/<10 circuits/Dispatch/TN (%)	ADSL to Retail	1.78%	1,795						
B.2.24.21.1.2	P-3	Line Splitting/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	2,835						
B.2.24.21.2.1	P-3	Line Splitting/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	6						
B.2.24.21.2.2	P-3	Line Splitting/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.24.22.1.1	P-3	EELs/<10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.41%	484	2.56%	39		0.01068	-2.0143	NO
B.2.24.22.1.2	P-3	EELs/<10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.24.22.2.1	P-3	EELs/>=10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.00%	1						
B.2.24.22.2.2	P-3	EELs/>=10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								

% Missed Installation Appointments Including Subs

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.25.1.1.1	P-3A	Switch Ports/<10 circuits/Dispatch/TN (%)	R&B (POTS)	7.15%	16,673						
B.2.25.1.1.2	P-3A	Switch Ports/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.03%	275,737						
B.2.25.1.2.1	P-3A	Switch Ports/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	12.73%	110						
B.2.25.1.2.2	P-3A	Switch Ports/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	33						
B.2.25.2.1.1	P-3A	Local Interoffice Transport/<10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	3.33%	570	33.33%	6		0.07367	-4.0724	NO
B.2.25.2.1.2	P-3A	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.25.2.2.1	P-3A	Local Interoffice Transport/>=10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.00%	1						
B.2.25.2.2.2	P-3A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.25.3.1.1	P-3A	Loop + Port Combinations/<10 circuits/Dispatch/TN (%)	R&B	7.05%	17,031	2.14%	655		0.01019	4.8209	YES
B.2.25.3.1.2	P-3A	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (%)	R&B	0.03%	277,055	0.01%	35,196		0.00010	1.7950	YES
B.2.25.3.1.3	P-3A	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (%)	R&B	0.00%	133,230	0.00%	3,310		0.00010	0.3114	YES
B.2.25.3.1.4	P-3A	Loop + Port Combinations/<10 circuits/Dispatch In/TN (%)	R&B	0.05%	143,825	0.01%	31,886		0.00014	2.8024	YES
B.2.25.3.2.1	P-3A	Loop + Port Combinations/>=10 circuits/Dispatch/TN (%)	R&B	12.00%	125						
B.2.25.3.2.2	P-3A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (%)	R&B	0.00%	83	0.00%	3		0.00000		YES
B.2.25.3.2.3	P-3A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (%)	R&B	0.00%	16						
B.2.25.3.2.4	P-3A	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (%)	R&B	0.00%	67	0.00%	3		0.00000		YES
B.2.25.4.1.1	P-3A	Combo Other/<10 circuits/Dispatch/TN (%)	R&B&D - Disp	7.94%	19,101	18.18%	11		0.08155	-1.2556	YES
B.2.25.4.1.4	P-3A	Combo Other/<10 circuits/Dispatch In/TN (%)	R&B&D - Disp	7.94%	19,101						
B.2.25.4.2.1	P-3A	Combo Other/>=10 circuits/Dispatch/TN (%)	R&B&D - Disp	15.45%	343						
B.2.25.4.2.4	P-3A	Combo Other/>=10 circuits/Dispatch In/TN (%)	R&B&D - Disp	15.45%	343						
B.2.25.5.1.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Dispatch/TN (%)	ADSL to Retail								
B.2.25.5.1.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.25.5.2.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Dispatch/TN (%)	ADSL to Retail								
B.2.25.5.2.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Non-Dispatch/TN (%	ADSL to Retail								
B.2.25.6.1.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Dispatch/TN (%)	ADSL to Retail	3.04%	1,876	31.36%	169		0.01379	-20.5459	NO
B.2.25.6.1.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	2,840						
B.2.25.6.2.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	7						
B.2.25.6.2.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Non-Dispatch/TN (%	ADSL to Retail								
B.2.25.7.1.1	P-3A	UNE ISDN/<10 circuits/Dispatch/TN (%)	ISDN - BRI	32.96%	270	26.32%	76		0.06104	1.0890	YES
B.2.25.7.1.2	P-3A	UNE ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN - BRI	4.96%	484						
B.2.25.7.2.1	P-3A	UNE ISDN/>=10 circuits/Dispatch/TN (%)	ISDN - BRI								
B.2.25.7.2.2	P-3A	UNE ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN - BRI								
B.2.25.8.1.1	P-3A	Line Sharing/<10 circuits/Dispatch/TN (%)	ADSL to Retail	3.04%	1,876	10.00%	10		0.05442	-1.2792	YES
B.2.25.8.1.2	P-3A	Line Sharing/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	2,840	0.77%	130		0.00000		NO
B.2.25.8.2.1	P-3A	Line Sharing/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	7						
B.2.25.8.2.2	P-3A	Line Sharing/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.25.9.1.1	P-3A	2W Analog Loop Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	7.05%	17,031	11.90%	126		0.02289	-2.1199	NO
B.2.25.9.1.2	P-3A	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	7.05%	17,031						
B.2.25.9.2.1	P-3A	2W Analog Loop Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	12.00%	125	0.00%	2		0.23161	0.5181	YES
B.2.25.9.2.2	P-3A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	12.00%	125						
B.2.25.10.1.1	P-3A	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	7.15%	16,673	3.33%	30		0.04708	0.8105	YES
B.2.25.10.1.4	P-3A	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.05%	142,975						
B.2.25.10.2.1	P-3A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	12.73%	110						
B.2.25.10.2.4	P-3A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	30						
B.2.25.11.1.1	P-3A	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	7.05%	17,031						
B.2.25.11.1.2	P-3A	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	7.05%	17,031						
B.2.25.11.2.1	P-3A	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	12.00%	125						
B.2.25.11.2.2	P-3A	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	12.00%	125						
B.2.25.12.1.1	P-3A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	7.15%	16,673						
B.2.25.12.1.4	P-3A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.05%	142,975						
B.2.25.12.2.1	P-3A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	12.73%	110						
B.2.25.12.2.4	P-3A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	30						
B.2.25.13.1.1	P-3A	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	7.05%	17,031	3.45%	58		0.03367	1.0701	YES
B.2.25.13.1.2	P-3A	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	7.05%	17,031						
B.2.25.13.2.1	P-3A	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	12.00%	125						
B.2.25.13.2.2	P-3A	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	12.00%	125						
B.2.25.14.1.1	P-3A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	7.15%	16,673	0.00%	2		0.18219	0.3924	YES
B.2.25.14.1.4	P-3A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.05%	142,975						
B.2.25.14.2.1	P-3A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	12.73%	110						

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.25.14.2.4	P-3A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	30						
B.2.25.15.1.1	P-3A	Other Design/<10 circuits/Dispatch/TN (%)	Design	15.27%	2,070						
B.2.25.15.1.2	P-3A	Other Design/<10 circuits/Non-Dispatch/TN (%)	Design	7.00%	400						
B.2.25.15.2.1	P-3A	Other Design/>=10 circuits/Dispatch/TN (%)	Design	17.43%	218						
B.2.25.15.2.2	P-3A	Other Design/>=10 circuits/Non-Dispatch/TN (%)	Design	0.00%	18						
B.2.25.16.1.1	P-3A	Other Non-Design/<10 circuits/Dispatch/TN (%)	R&B	7.05%	17,031						
B.2.25.16.1.2	P-3A	Other Non-Design/<10 circuits/Non-Dispatch/TN (%)	R&B	0.03%	277,055						
B.2.25.16.2.1	P-3A	Other Non-Design/>=10 circuits/Dispatch/TN (%)	R&B	12.00%	125						
B.2.25.16.2.2	P-3A	Other Non-Design/>=10 circuits/Non-Dispatch/TN (%)	R&B	0.00%	83						
B.2.25.17.1.1	P-3A	INP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	7.15%	16,673						
B.2.25.17.1.2	P-3A	INP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.03%	275,737						
B.2.25.17.2.1	P-3A	INP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	12.73%	110						
B.2.25.17.2.2	P-3A	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	33						
B.2.25.18.1.1	P-3A	LNP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	7.15%	16,673	0.00%	1				
B.2.25.18.1.2	P-3A	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.03%	275,737	0.00%	477		0.25765	0.2775	YES
B.2.25.18.2.1	P-3A	LNP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	12.73%	110				0.00076	0.3623	YES
B.2.25.18.2.2	P-3A	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	33	0.00%	7				
B.2.25.19.1.1	P-3A	Digital Loop < DS1/<10 circuits/Dispatch/TN (%)	Digital Loop < DS1	6.48%	2,268	28.24%	170		0.00000		YES
B.2.25.19.1.2	P-3A	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1	0.76%	3,422				0.01958	-11.1117	NO
B.2.25.19.2.1	P-3A	Digital Loop < DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop < DS1	0.00%	7						
B.2.25.19.2.2	P-3A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1								
B.2.25.20.1.1	P-3A	Digital Loop >= DS1/<10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	5.95%	487	14.48%	359				
B.2.25.20.1.2	P-3A	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	1.11%	270				0.01646	-5.1816	NO
B.2.25.20.2.1	P-3A	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	1.11%	90						
B.2.25.20.2.2	P-3A	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.00%	49						
B.2.25.21.1.1	P-3A	Line Splitting/<10 circuits/Dispatch/TN (%)	ADSL to Retail	3.04%	1,876						
B.2.25.21.1.2	P-3A	Line Splitting/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	2,840						
B.2.25.21.2.1	P-3A	Line Splitting/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	7						
B.2.25.21.2.2	P-3A	Line Splitting/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.25.22.1.1	P-3A	EELs/<10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	3.33%	570	19.61%	51				
B.2.25.22.1.2	P-3A	EELs/<10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice						0.02624	-6.2031	NO
B.2.25.22.2.1	P-3A	EELs/>=10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.00%	1						
B.2.25.22.2.2	P-3A	EELs/>=10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								

% Provisioning Troubles within 30 Days

B.2.26.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/TN (%)	R&B (POTS)	10.04%	15,741						
B.2.26.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	3.58%	346,901						
B.2.26.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	15.38%	52						
B.2.26.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	2						
B.2.26.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	5.45%	514						
B.2.26.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.26.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.26.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.26.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/TN (%)	R&B	10.08%	16,035	12.52%	567				
B.2.26.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (%)	R&B	3.57%	349,344	3.11%	22,376		0.01286	-1.9000	NO
B.2.26.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (%)	R&B	3.85%	163,927	3.73%	3,328		0.00128	3.6001	YES
B.2.26.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/TN (%)	R&B	3.32%	185,417	3.00%	19,048		0.00337	0.3572	YES
B.2.26.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/TN (%)	R&B	16.67%	66	0.00%	5		0.00136	2.3575	YES
B.2.26.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (%)	R&B	2.78%	36	0.00%	4		0.17286	0.9641	YES
B.2.26.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (%)	R&B	0.00%	11				0.08661	0.3207	YES
B.2.26.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (%)	R&B	4.00%	25	0.00%	4				
B.2.26.4.1.1	P-9	Combo Other/<10 circuits/Dispatch/TN (%)	R&B&D - Disp	9.63%	17,189	20.00%	10		0.10553	0.3790	YES
B.2.26.4.1.4	P-9	Combo Other/<10 circuits/Dispatch In/TN (%)	R&B&D - Disp	9.63%	17,189				0.09333	-1.1106	YES
B.2.26.4.2.1	P-9	Combo Other/>=10 circuits/Dispatch/TN (%)	R&B&D - Disp	6.09%	197						
B.2.26.4.2.4	P-9	Combo Other/>=10 circuits/Dispatch In/TN (%)	R&B&D - Disp	6.09%	197						
B.2.26.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (%)	ADSL to Retail	15.37%	2,023	3.92%	102				
B.2.26.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	16.22%	3,052				0.03660	3.1286	YES
B.2.26.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	3						
B.2.26.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.26.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/TN (%)	ISDN - BRI	3.86%	233	5.45%	55		0.02889	-0.5510	YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.26.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN - BRI	1.20%	583						
B.2.26.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/TN (%)	ISDN - BRI								
B.2.26.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN - BRI								
B.2.26.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/TN (%)	ADSL to Retail								
B.2.26.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	15.37%	2,023	41.67%	12				
B.2.26.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	16.22%	3,052	13.86%	267		0.10443	-2.5178	NO
B.2.26.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	3				0.02353	1.0037	YES
B.2.26.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/TN (%)	ADSL to Retail								
B.2.26.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp								
B.2.26.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	10.08%	16,035	4.50%	111				
B.2.26.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	10.08%	16,035				0.02867	1.9439	YES
B.2.26.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	16.67%	66	100.00%	1				
B.2.26.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (%)	R&B - Disp	16.67%	66				0.37549	-2.2193	NO
B.2.26.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	10.04%	15,741	7.41%	27				
B.2.26.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	3.34%	183,507				0.05790	0.4554	YES
B.2.26.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	15.38%	52	0.00%	1				
B.2.26.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS) excl SB Or	0.00%	1				0.36425	0.4224	YES
B.2.26.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	10.08%	16,035						
B.2.26.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	10.08%	16,035						
B.2.26.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	16.67%	66						
B.2.26.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B - Disp	16.67%	66						
B.2.26.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	10.04%	15,741						
B.2.26.11.2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	3.34%	183,507						
B.2.26.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	15.38%	52						
B.2.26.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS) excl SB Or	0.00%	1						
B.2.26.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	10.08%	16,035	14.71%	68				
B.2.26.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	10.08%	16,035				0.03658	-1.2650	YES
B.2.26.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	16.67%	66	100.00%	1				
B.2.26.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B - Disp	16.67%	66				0.37549	-2.2193	NO
B.2.26.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	10.04%	15,741						
B.2.26.13.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	3.34%	183,507						
B.2.26.14.1.1	P-9	Other Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	15.38%	52						
B.2.26.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS) excl SB Or	0.00%	1						
B.2.26.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/TN (%)	Design	3.47%	1,154						
B.2.26.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/TN (%)	Design	4.26%	305						
B.2.26.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/TN (%)	Design	0.76%	131						
B.2.26.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/TN (%)	Design	0.00%	11						
B.2.26.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/TN (%)	R&B	10.08%	16,035						
B.2.26.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/TN (%)	R&B	3.57%	349,344						
B.2.26.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B	16.67%	66						
B.2.26.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B	2.78%	36						
B.2.26.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	10.04%	15,741						
B.2.26.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	3.58%	346,901	0.00%	1				
B.2.26.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	15.38%	52				0.18577	0.1927	YES
B.2.26.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	2						
B.2.26.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	10.04%	15,741						
B.2.26.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	3.58%	346,901	0.00%	473				
B.2.26.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/TN (%)	R&B (POTS)	15.38%	52				0.00855	4.1873	YES
B.2.26.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1	0.00%	2	0.00%	1				
B.2.26.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop < DS1	13.63%	2,362	5.11%	137		0.00000		YES
B.2.26.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1	13.47%	3,765				0.03015	2.8265	YES
B.2.26.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/TN (%)	Digital Loop < DS1	0.00%	3						
B.2.26.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1								
B.2.26.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	2.79%	359	12.16%	255				
B.2.26.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	1.40%	285				0.01348	-6.9537	NO
B.2.26.20.1.1	P-9	Line Splitting/<10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	2.00%	50						
B.2.26.20.1.2	P-9	Line Splitting/<10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.00%	20						
B.2.26.20.2.1	P-9	Line Splitting/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	15.37%	2,023						
B.2.26.20.2.2	P-9	Line Splitting/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	16.22%	3,052						
			ADSL to Retail	0.00%	3						
			ADSL to Retail								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.26.21.1.1	P-9	EELs/<10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	5.45%	514	11.90%	42		0.03642	-1.7729	NO
B.2.26.21.1.2	P-9	EELs/<10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.26.21.2.1	P-9	EELs/>=10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.26.21.2.2	P-9	EELs/>=10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
		Average Completion Notice Interval - Mechanized									
B.2.27.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/TN (hours)	R&B (POTS)	2.33	14,148			18.538			
B.2.27.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	1.27	274,981			11.920			
B.2.27.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/TN (hours)	R&B (POTS)	3.75	77			13.786			
B.2.27.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	0.96	33			0.376			
B.2.27.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/TN (hours)	DS1/ DS3 - Interoffice	2.67	513			10.462			
B.2.27.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (hours)	DS1/ DS3 - Interoffice								
B.2.27.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/TN (hours)	DS1/ DS3 - Interoffice	0.02	1			0.000			
B.2.27.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (hours)	DS1/ DS3 - Interoffice								
B.2.27.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/TN (hours)	R&B	2.38	14,472	0.05	443	18.555	0.89494	2.6067	YES
B.2.27.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (hours)	R&B	1.28	276,290	0.81	34,859	11.915	0.06772	6.8542	YES
B.2.27.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (hours)	R&B	1.42	133,522	0.84	3,134	12.653	0.22865	2.5245	YES
B.2.27.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/TN (hours)	R&B	1.15	142,768	0.81	31,725	11.179	0.06939	4.8571	YES
B.2.27.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/TN (hours)	R&B	3.58	87			13.122			
B.2.27.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (hours)	R&B	2.79	73			9.741			
B.2.27.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (hours)	R&B	4.77	17			16.426			
B.2.27.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (hours)	R&B	2.18	56			6.644			
B.2.27.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/TN (hours)	R&B&D - Disp	2.70	15,721			19.650			
B.2.27.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/TN (hours)	R&B&D - Disp	2.70	15,721			19.650			
B.2.27.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/TN (hours)	R&B&D - Disp	11.81	213			27.329			
B.2.27.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/TN (hours)	R&B&D - Disp	11.81	213			27.329			
B.2.27.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (hours)	ADSL to Retail	1.46	1,797	0.02	90	8.032	0.86754	1.6665	YES
B.2.27.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail	0.92	2,839			3.036			
B.2.27.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (hours)	ADSL to Retail	2.43	6			5.906			
B.2.27.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail								
B.2.27.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/TN (hours)	ISDN - BRI	4.43	186	0.02	47	19.216	3.13720	1.4080	YES
B.2.27.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/TN (hours)	ISDN - BRI	1.27	452			8.016			
B.2.27.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/TN (hours)	ISDN - BRI								
B.2.27.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/TN (hours)	ISDN - BRI								
B.2.27.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/TN (hours)	ADSL to Retail	1.46	1,797	0.02	1	8.032	8.03376	0.1800	YES
B.2.27.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail	0.92	2,839	0.42	3	3.036	1.75355	0.2868	YES
B.2.27.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/TN (hours)	ADSL to Retail	2.43	6			5.906			
B.2.27.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail								
B.2.27.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/TN (hours)	R&B - Disp	2.38	14,472	0.02	89	18.555	1.97282	1.1970	YES
B.2.27.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	2.38	14,472			18.555			
B.2.27.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/TN (hours)	R&B - Disp	3.58	87	0.02	1	13.122	13.19714	0.2698	YES
B.2.27.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	3.58	87			13.122			
B.2.27.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	2.33	14,148	0.02	26	18.538	3.63893	0.6344	YES
B.2.27.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	1.14	141,928			11.191			
B.2.27.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	3.75	77			13.786			
B.2.27.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	1.00	30			0.351			
B.2.27.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (hours)	R&B - Disp	2.38	14,472			18.555			
B.2.27.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	2.38	14,472			18.555			
B.2.27.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (hours)	R&B - Disp	3.58	87			13.122			
B.2.27.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	3.58	87			13.122			
B.2.27.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	2.33	14,148			18.538			
B.2.27.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	1.14	141,928			11.191			
B.2.27.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	3.75	77			13.786			
B.2.27.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	1.00	30			0.351			
B.2.27.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (hours)	R&B - Disp	2.38	14,472	0.02	46	18.555	2.74006	0.8614	YES
B.2.27.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	2.38	14,472			18.555			
B.2.27.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (hours)	R&B - Disp	3.58	87			13.122			
B.2.27.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	3.58	87			13.122			
B.2.27.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	2.33	14,148			18.538			
B.2.27.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	1.14	141,928			11.191			

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.27.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	3.75	77			13.786			
B.2.27.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	1.00	30			0.351			
B.2.27.14.1.1	P-5	Other Design/<10 circuits/Dispatch/TN (hours)	Design	6.39	1,249			29.277			
B.2.27.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/TN (hours)	Design	3.87	339			24.095			
B.2.27.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/TN (hours)	Design	17.49	126			32.689			
B.2.27.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/TN (hours)	Design	37.01	7			77.670			
B.2.27.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/TN (hours)	R&B	2.38	14,472			18.555			
B.2.27.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/TN (hours)	R&B	1.28	276,290			11.915			
B.2.27.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/TN (hours)	R&B	3.58	87			13.122			
B.2.27.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/TN (hours)	R&B	2.79	73			9.741			
B.2.27.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/TN (hours)	R&B (POTS)	2.33	14,148			18.538			
B.2.27.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	1.27	274,981			11.920			
B.2.27.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/TN (hours)	R&B (POTS)	3.75	77			13.786			
B.2.27.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	0.96	33			0.376			
B.2.27.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/TN (hours)	R&B (POTS)	2.33	14,148	0.37	1	18.538	18.53860	0.1056	YES
B.2.27.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	1.27	274,981	0.74	295	11.920	0.69437	0.7631	YES
B.2.27.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/TN (hours)	R&B (POTS)	3.75	77			13.786			
B.2.27.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	0.96	33	0.82	1	0.376	0.38187	0.3849	YES
B.2.27.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/TN (hours)	Digital Loop < DS1	1.87	2,082	0.02	89	9.953	1.07732	1.7224	YES
B.2.27.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (hours)	Digital Loop < DS1	0.97	3,380			4.098			
B.2.27.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/TN (hours)	Digital Loop < DS1	2.43	6			5.906			
B.2.27.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (hours)	Digital Loop < DS1								
B.2.27.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/TN (hours)	Digital Loop >= DS1	5.51	345	0.04	264	21.153	1.72969	3.1601	YES
B.2.27.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (hours)	Digital Loop >= DS1	3.55	249			15.264			
B.2.27.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (hours)	Digital Loop >= DS1	5.78	49			23.021			
B.2.27.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (hours)	Digital Loop >= DS1	7.85	31			37.352			
B.2.27.20.1.1	P-5	Line Splitting/<10 circuits/Dispatch/TN (hours)	ADSL to Retail	1.46	1,797			8.032			
B.2.27.20.1.2	P-5	Line Splitting/<10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail	0.92	2,839			3.036			
B.2.27.20.2.1	P-5	Line Splitting/>=10 circuits/Dispatch/TN (hours)	ADSL to Retail	2.43	6			5.906			
B.2.27.20.2.2	P-5	Line Splitting/>=10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail								
B.2.27.21.1.1	P-5	EELs/<10 circuits/Dispatch/TN (hours)	DS1/ DS3 - Interoffice	2.67	513	0.02	8	10.462	3.72773	0.7111	YES
B.2.27.21.1.2	P-5	EELs/<10 circuits/Non-Dispatch/TN (hours)	DS1/ DS3 - Interoffice								
B.2.27.21.2.1	P-5	EELs/>=10 circuits/Dispatch/TN (hours)	DS1/ DS3 - Interoffice	0.02	1			0.000			
B.2.27.21.2.2	P-5	EELs/>=10 circuits/Non-Dispatch/TN (hours)	DS1/ DS3 - Interoffice								

Average Completion Notice Interval - Non-Mechanized

B.2.28.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic	20.28	4						Diagnostic
B.2.28.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic	12.42	131						Diagnostic
B.2.28.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (hours)	Diagnostic	7.32	277						Diagnostic
B.2.28.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/TN (hours)	Diagnostic	4.64	178						Diagnostic
B.2.28.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/TN (hours)	Diagnostic	12.14	99						Diagnostic
B.2.28.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (hours)	Diagnostic	23.68	3						Diagnostic
B.2.28.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/TN (hours)	Diagnostic	23.68	3						Diagnostic
B.2.28.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/TN (hours)	Diagnostic	18.02	9						Diagnostic
B.2.28.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic	20.86	19						Diagnostic
B.2.28.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic

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B.2.28.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/TN (hours)	Diagnostic			21.13	3				Diagnostic
B.2.28.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/TN (hours)	Diagnostic			0.02	7				Diagnostic
B.2.28.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			0.70	126				Diagnostic
B.2.28.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic			16.95	11				Diagnostic
B.2.28.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (hours)	Diagnostic			15.73	2				Diagnostic
B.2.28.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (hours)	Diagnostic			19.50	2				Diagnostic
B.2.28.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.14.1.1	P-5	Other Design/<10 circuits/Dispatch/TN (hours)	Diagnostic			15.15	1				Diagnostic
B.2.28.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/TN (hours)	Diagnostic			3.57	182				Diagnostic
B.2.28.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/TN (hours)	Diagnostic			0.42	5				Diagnostic
B.2.28.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			20.79	19				Diagnostic
B.2.28.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			24.70	17				Diagnostic
B.2.28.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.20.1.1	P-5	Line Splitting/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.20.1.2	P-5	Line Splitting/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.20.2.1	P-5	Line Splitting/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic

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B.2.28.20.2.2	P-5	Line Splitting/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								
B.2.28.21.1.1	P-5	EELs/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.21.1.2	P-5	EELs/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.21.2.1	P-5	EELs/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.21.2.2	P-5	EELs/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Mechanized	Diagnostic			22.12	33				Diagnostic
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.68	174				Diagnostic
B.2.29.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			1.04	7,147				Diagnostic
B.2.29.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			0.39	2,527				Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic			1.40	4,620				Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic								Diagnostic
B.2.29.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.29.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			4.65	38				Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			11.16	15				Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.84	19				Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.97	5				Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic

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B.2.29.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.61	226				Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic			7.51	34				Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic			6.14	72				Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.21.1.1	P-10	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.21.2.1	P-10	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized									
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.71	68				Diagnostic
B.2.30.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			1.55	888				Diagnostic
B.2.30.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			1.12	534				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic			2.19	354				Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic								Diagnostic
B.2.30.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.56	4				Diagnostic
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			11.53	2				Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.99	3				Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			4.43	4				Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			6.00	9				Diagnostic
B.2.30.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic			2.20	1				Diagnostic
B.2.30.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.07	66				Diagnostic
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			9.59	3				Diagnostic
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			6.55	61				Diagnostic
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.30.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.21.1.1	P-10	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			13.34	3				Diagnostic
B.2.30.21.2.1	P-10	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized									
B.2.31.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			2.82	31				Diagnostic
B.2.31.3.1.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic			1.72	64				Diagnostic
B.2.31.3.1.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.31.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.3.2.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic								Diagnostic
B.2.31.3.2.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.31.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic			1.42	43				Diagnostic
B.2.31.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			2.34	21				Diagnostic
B.2.31.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic			11.42	3				Diagnostic
B.2.31.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic			5.86	7				Diagnostic
B.2.31.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			13.20	1				Diagnostic
B.2.31.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			6.24	4				Diagnostic
B.2.31.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.31.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic			4.36	2				Diagnostic
B.2.31.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			0.71	175				Diagnostic
B.2.31.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic			0.65	3				Diagnostic
B.2.31.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.83	5				Diagnostic
B.2.31.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			7.28	10				Diagnostic
B.2.31.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.21.1.1	P-10	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.21.2.1	P-10	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic			12.05	15				Diagnostic
B.2.31.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
			Diagnostic								Diagnostic
			Diagnostic								Diagnostic

Total Service Order Cycle Time (offered) - Mechanized

B.2.32.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			3.68	174				Diagnostic
B.2.32.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			1.04	7,143				Diagnostic
B.2.32.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic			0.39	2,525				Diagnostic
B.2.32.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.40	4,618				Diagnostic
B.2.32.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic								Diagnostic
B.2.32.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.32.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			4.65	38				Diagnostic
			Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.32.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic			11.31	14				Diagnostic
B.2.32.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.84	19				Diagnostic
B.2.32.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.97	5				Diagnostic
B.2.32.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.61	226				Diagnostic
B.2.32.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic			7.46	33				Diagnostic
B.2.32.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic			6.17	67				Diagnostic
B.2.32.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.32.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.21.1.1	P-10	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.21.2.1	P-10	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized									
B.2.33.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			3.79	63				Diagnostic
B.2.33.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			1.57	818				Diagnostic
B.2.33.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic			1.15	495				Diagnostic
B.2.33.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			2.21	323				Diagnostic
B.2.33.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic								Diagnostic
B.2.33.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.33.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.56	4				Diagnostic
B.2.33.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			12.20	1				Diagnostic
B.2.33.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			4.43	2				Diagnostic
B.2.33.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			4.43	4				Diagnostic
B.2.33.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			6.00	9				Diagnostic
B.2.33.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.33.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic			2.20	1				Diagnostic
B.2.33.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.07	66				Diagnostic
B.2.33.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic			8.96	2				Diagnostic
B.2.33.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic			6.66	59				Diagnostic
B.2.33.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.21.1.1	P-10	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.21.2.1	P-10	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic			13.34	3				Diagnostic
B.2.33.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
			Diagnostic								Diagnostic
			Diagnostic								Diagnostic

Total Service Order Cycle Time (offered) - Non-Mechanized

B.2.34.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			2.82	31				Diagnostic
B.2.34.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			1.69	63				Diagnostic
B.2.34.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic			1.36	42				Diagnostic
B.2.34.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			2.34	21				Diagnostic
B.2.34.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic								Diagnostic
B.2.34.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.34.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic			11.42	3				Diagnostic
B.2.34.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
			Diagnostic								Diagnostic
			Diagnostic								Diagnostic
			Diagnostic			5.86	7				Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.34.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			13.20	1				Diagnostic
B.2.34.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			6.24	4				Diagnostic
B.2.34.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			4.36	2				Diagnostic
B.2.34.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.71	175				Diagnostic
B.2.34.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.65	3				Diagnostic
B.2.34.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic			5.83	5				Diagnostic
B.2.34.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic			7.06	8				Diagnostic
B.2.34.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
			Diagnostic								Diagnostic
			Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.34.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.21.1.1	P-10	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			12.55	13				Diagnostic
B.2.34.21.2.1	P-10	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Disconnect Timeliness									
B.2.35	P-12	LNP/TN (%)	>= 95% w in 15 min								
		% Completions w/o Notice or < 24 hours									
B.2.36.1.1	P-6	Switch Ports/Dispatch/TN (%)	<= 5%								
B.2.36.1.2	P-6	Switch Ports/Non-Dispatch/TN (%)	<= 5%								
B.2.36.2.1	P-6	Local Interoffice Transport/Dispatch/TN (%)	<= 5%								
B.2.36.2.2	P-6	Local Interoffice Transport/Non-Dispatch/TN (%)	<= 5%			50.00%	4				NO
B.2.36.3.1	P-6	Loop + Port Combinations/Dispatch/TN (%)	<= 5%								
B.2.36.3.2	P-6	Loop + Port Combinations/Non-Dispatch/TN (%)	<= 5%			17.67%	532				NO
B.2.36.3.3	P-6	Loop + Port Combinations/Switch Based Orders/TN (%)	<= 5%			3.48%	35,076				YES
B.2.36.3.4	P-6	Loop + Port Combinations/Dispatch In/TN (%)	<= 5%			0.09%	3,310				YES
B.2.36.4.1	P-6	Combo Other/Dispatch/TN (%)	<= 5%			3.83%	31,766				YES
B.2.36.4.2	P-6	Combo Other/Non-Dispatch/TN (%)	<= 5%			57.14%	7				NO
B.2.36.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	<= 5%								
B.2.36.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	<= 5%			29.25%	106				NO
B.2.36.6.1	P-6	UNE ISDN/Dispatch/TN (%)	<= 5%								
B.2.36.6.2	P-6	UNE ISDN/Non-Dispatch/TN (%)	<= 5%			28.57%	49				NO
B.2.36.7.1	P-6	Line Sharing/Dispatch/TN (%)	<= 5%								
B.2.36.7.2	P-6	Line Sharing/Non-Dispatch/TN (%)	<= 5%			85.71%	7				NO
B.2.36.8.1	P-6	2W Analog Loop Design/Dispatch/TN (%)	<= 5%			57.48%	127				NO
B.2.36.8.2	P-6	2W Analog Loop Design/Non-Dispatch/TN (%)	<= 5%			8.99%	89				NO
B.2.36.9.1	P-6	2W Analog Loop Non-Design/Dispatch/TN (%)	<= 5%								
B.2.36.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	<= 5%			8.33%	24				NO
B.2.36.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/TN (%)	<= 5%								
B.2.36.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	<= 5%								
B.2.36.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/TN (%)	<= 5%								
B.2.36.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	<= 5%			0.00%	41				YES
B.2.36.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.14.1	P-6	Other Design/Dispatch/TN (%)	<= 5%			0.00%	2				YES
B.2.36.14.2	P-6	Other Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.15.1	P-6	Other Non-Design/Dispatch/TN (%)	<= 5%								
B.2.36.15.2	P-6	Other Non-Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.16.1	P-6	INP (Standalone)/Dispatch/TN (%)	<= 5%								
B.2.36.16.2	P-6	INP (Standalone)/Non-Dispatch/TN (%)	<= 5%								
B.2.36.17.1	P-6	LNP (Standalone)/Dispatch/TN (%)	<= 5%								
B.2.36.17.2	P-6	LNP (Standalone)/Non-Dispatch/TN (%)	<= 5%								
B.2.36.18.1	P-6	Digital Loop < DS1/Dispatch/TN (%)	<= 5%			0.00%	1				YES
B.2.36.18.2	P-6	Digital Loop < DS1/Non-Dispatch/TN (%)	<= 5%			3.96%	480				YES
B.2.36.19.1	P-6	Digital Loop >= DS1/Dispatch/TN (%)	<= 5%			27.62%	105				NO
B.2.36.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/TN (%)	<= 5%								
B.2.36.20.1	P-6	Line Splitting/Dispatch/TN (%)	<= 5%			15.12%	258				NO
B.2.36.20.2	P-6	Line Splitting/Non-Dispatch/TN (%)	<= 5%								
B.2.36.21.1	P-6	EELs/Dispatch/TN (%)	<= 5%								
B.2.36.21.2	P-6	EELs/Non-Dispatch/TN (%)	<= 5%			31.58%	38				NO
		% Cooperative Test Attempts for xDSL									
B.2.37.1	P-8	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% of requests			100.00%	108				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.37.2	P-8	xDSL Other/TN (%)	>= 95% of requests								
	Service Order Accuracy										
B.2.38.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/TN (%)	>= 95%			100.00%	180				YES
B.2.38.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)	>= 95%			100.00%	70				YES
B.2.38.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/TN (%)	>= 95%			100.00%	36				YES
B.2.38.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)	>= 95%			100.00%	22				YES
B.2.38.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/TN (%)	>= 95%			98.95%	190				YES
B.2.38.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/TN (%)	>= 95%			99.04%	520				YES
B.2.38.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/TN (%)	>= 95%			100.00%	107				YES
B.2.38.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/TN (%)	>= 95%			97.22%	72				YES
	Unbundled Network Elements - Maintenance and Repair										
	Missed Repair Appointments										
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/TN (%)	R&B (POTS)	7.27%	45,028						
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/TN (%)	R&B (POTS)	1.10%	19,038						
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.49%	406	0.00%	0				YES
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.00%	214	0.00%	0				YES
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/TN (%)	R&B	7.30%	45,486	4.89%	2,472	0.00537	4.4822		YES
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/TN (%)	R&B	1.12%	19,299	2.01%	497	0.00478	-1.8682		NO
B.3.1.4.1	M&R-1	Combo Other/Dispatch/TN (%)	R&B&D - Disp	7.24%	46,573	3.70%	27	0.04989	0.7089		YES
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/TN (%)	R&B&D - Disp	7.24%	46,573	0.00%	16	0.06480	1.1173		YES
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	ADSL to Retail	32.34%	674	4.55%	22	0.10135	2.7429		YES
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	ADSL to Retail	1.35%	1,999	0.00%	7	0.04371	0.3090		YES
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/TN (%)	ISDN - BRI	14.67%	184	0.00%	31	0.06870	2.1360		YES
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/TN (%)	ISDN - BRI	3.82%	157	0.00%	7	0.07406	0.5160		YES
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/TN (%)	ADSL to Retail	32.34%	674	0.00%	5	0.20998	1.5404		YES
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/TN (%)	ADSL to Retail	1.35%	1,999	8.33%	24	0.02370	-2.9459		NO
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/TN (%)	R&B - Disp	7.30%	45,486	3.88%	309	0.01485	2.3026		YES
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/TN (%)	R&B - Disp	7.30%	45,486	0.00%	52	0.03610	2.0229		YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB FT	7.26%	44,931	0.00%	8	0.09176	0.7914		YES
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB FT	1.06%	17,522	0.00%	0				YES
B.3.1.10.1	M&R-1	Other Design/Dispatch/TN (%)	Design	4.60%	1,087	0.00%	0				YES
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/TN (%)	Design	0.94%	954	0.00%	0				YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/TN (%)	R&B	7.30%	45,486	0.00%	0				YES
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/TN (%)	R&B	1.12%	19,299	0.00%	0				YES
B.3.1.12.1	M&R-1	UNE Digital Loop < DS1/Dispatch/TN (%)	Digital Loop < DS1	24.50%	1,008	0.00%	49	0.06292	3.8945		YES
B.3.1.12.2	M&R-1	UNE Digital Loop < DS1/Non-Dispatch/TN (%)	Digital Loop < DS1	1.40%	2,357	0.00%	12	0.03400	0.4117		YES
B.3.1.13.1	M&R-1	UNE Digital Loop >= DS1/Dispatch/TN (%)	Digital Loop >= DS1	1.89%	530	4.46%	157	0.01236	-2.0803		NO
B.3.1.13.2	M&R-1	UNE Digital Loop >= DS1/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.00%	415	0.00%	80	0.00000			YES
	Customer Trouble Report Rate										
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/TN (%)	R&B (POTS)	2.07%	2,176,792						
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/TN (%)	R&B (POTS)	0.87%	2,176,792						
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/TN (%)	DS1/ DS3 - Interoffice	1.75%	23,229	0.00%	153	0.01072	1.6299		YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.92%	23,229	0.00%	153	0.00779	1.1833		YES
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/TN (%)	R&B	1.99%	2,290,103	1.62%	152,184	0.00037	9.6991		YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/TN (%)	R&B	0.84%	2,290,103	0.33%	152,184	0.00024	21.2391		YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/TN (%)	R&B&D - Disp	1.80%	2,590,656	3.75%	720	0.00500	-3.9065		NO
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/TN (%)	R&B&D - Disp	1.80%	2,590,656	2.22%	720	0.00500	-0.8494		YES
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	ADSL to Retail	0.77%	87,412	0.89%	2,467	0.00179	-0.6733		YES
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	ADSL to Retail	2.29%	87,412	0.28%	2,467	0.00309	6.4883		YES
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/TN (%)	ISDN - BRI	0.95%	19,417	1.52%	2,038	0.00227	-2.5300		NO
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/TN (%)	ISDN - BRI	0.81%	19,417	0.34%	2,038	0.00209	2.2213		YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/TN (%)	ADSL to Retail	0.77%	87,412	0.48%	1,038	0.00274	1.0555		YES
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/TN (%)	ADSL to Retail	2.29%	87,412	2.31%	1,038	0.00472	-0.0535		YES
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/TN (%)	R&B - Disp	1.99%	2,290,103	0.81%	38,005	0.00073	16.0949		YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/TN (%)	R&B - Disp	1.99%	2,290,103	0.14%	38,005	0.00073	25.3723		YES
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB FT	2.06%	2,176,792	0.53%	1,517	0.00369	4.1646		YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB FT	0.80%	2,176,792	0.00%	1,517		0.00230	3.4932	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/TN (%)	Design	0.36%	300,553	0.00%	262		0.00372	0.9730	YES
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/TN (%)	Design	0.32%	300,553	0.00%	262		0.00348	0.9115	YES
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/TN (%)	R&B	1.99%	2,290,103	0.00%	856		0.00482	4.1226	YES
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/TN (%)	R&B	0.84%	2,290,103	0.00%	856		0.00314	2.6853	YES
B.3.2.12.1	M&R-2	UNE Digital Loop < DS1/Dispatch/TN (%)	Digital Loop < DS1	0.71%	141,912	1.24%	3,937		0.00136	-3.9378	NO
B.3.2.12.2	M&R-2	UNE Digital Loop < DS1/Non-Dispatch/TN (%)	Digital Loop < DS1	1.66%	141,912	0.30%	3,937		0.00206	6.5674	YES
B.3.2.13.1	M&R-2	UNE Digital Loop >= DS1/Dispatch/TN (%)	Digital Loop >= DS1	0.32%	166,885	2.76%	5,685		0.00076	-32.2082	NO
B.3.2.13.2	M&R-2	UNE Digital Loop >= DS1/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.25%	166,885	1.41%	5,685		0.00067	-17.2475	NO

Maintenance Average Duration

B.3.3.1.1	M&R-3	Switch Ports/Dispatch/TN (hours)	R&B (POTS)	32.50	45,028			31.510			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/TN (hours)	R&B (POTS)	14.39	19,038			21.284			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/TN (hours)	DS1/ DS3 - Interoffice	3.93	406	0.00	0	3.498			YES
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/TN (hours)	DS1/ DS3 - Interoffice	1.33	214	0.00	0	1.612			YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/TN (hours)	R&B	32.27	45,486	19.66	2,472	31.462	0.64976	19.4033	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/TN (hours)	R&B	14.24	19,299	5.84	497	21.205	0.96336	8.7201	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/TN (hours)	R&B&D - Disp	31.68	46,573	5.44	27	31.363	6.03759	4.3451	YES
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/TN (hours)	R&B&D - Disp	31.68	46,573	1.37	16	31.363	7.84213	3.8648	YES
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (hours)	ADSL to Retail	28.87	674	5.48	22	46.007	9.96755	2.3472	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (hours)	ADSL to Retail	1.34	1,999	3.27	7	8.448	3.19857	-0.6027	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/TN (hours)	ISDN - BRI	14.05	184	4.30	31	17.027	3.30577	2.9502	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/TN (hours)	ISDN - BRI	4.25	157	2.73	7	7.737	2.98889	0.5104	YES
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/TN (hours)	ADSL to Retail	28.87	674	47.60	5	46.007	20.65120	-0.9069	YES
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/TN (hours)	ADSL to Retail	1.34	1,999	10.17	24	8.448	1.73473	-5.0862	NO
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/TN (hours)	R&B - Disp	32.27	45,486	7.57	309	31.462	1.79587	13.7502	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/TN (hours)	R&B - Disp	32.27	45,486	2.72	52	31.462	4.36546	6.7674	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/TN (hours)	R&B (POTS) excl SB FT	32.51	44,931	15.75	8	31.514	11.14296	1.5038	YES
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/TN (hours)	R&B (POTS) excl SB FT	15.15	17,522	0.00	0	21.786			YES
B.3.3.10.1	M&R-3	Other Design/Dispatch/TN (hours)	Design	6.92	1,087	0.00	0	9.835			YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/TN (hours)	Design	2.79	954	0.00	0	5.256			YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/TN (hours)	R&B	32.27	45,486	0.00	0	31.462			YES
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/TN (hours)	R&B	14.24	19,299	0.00	0	21.205			YES
B.3.3.12.1	M&R-3	UNE Digital Loop < DS1/Dispatch/TN (hours)	Digital Loop < DS1	22.50	1,008	4.16	49				YES
B.3.3.12.2	M&R-3	UNE Digital Loop < DS1/Non-Dispatch/TN (hours)	Digital Loop < DS1	1.57	2,357	2.76	12				YES
B.3.3.13.1	M&R-3	UNE Digital Loop >= DS1/Dispatch/TN (hours)	Digital Loop >= DS1	5.12	530	5.94	157				NO
B.3.3.13.2	M&R-3	UNE Digital Loop >= DS1/Non-Dispatch/TN (hours)	Digital Loop >= DS1	1.74	415	1.40	80				NO

% Repeat Troubles within 30 Days

B.3.4.1.1	M&R-4	Switch Ports/Dispatch/TN (%)	R&B (POTS)	16.62%	45,028						
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/TN (%)	R&B (POTS)	13.82%	19,038						
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/TN (%)	DS1/ DS3 - Interoffice	18.47%	406	0.00%	0				YES
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice	13.55%	214	0.00%	0				YES
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/TN (%)	R&B	16.58%	45,486	10.92%	2,472				YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/TN (%)	R&B	13.83%	19,299	11.67%	497		0.00768	7.3623	YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch/TN (%)	R&B&D - Disp	16.66%	46,573	11.11%	27		0.01568	1.3771	YES
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/TN (%)	R&B&D - Disp	16.66%	46,573	12.50%	16		0.07173	0.7736	YES
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	ADSL to Retail	30.86%	674	13.64%	22		0.09317	0.4465	YES
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	ADSL to Retail	30.07%	1,999	0.00%	7		0.10008	1.7211	YES
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/TN (%)	ISDN - BRI	17.39%	184	29.03%	31		0.17362	1.7317	YES
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/TN (%)	ISDN - BRI	17.83%	157	28.57%	7		0.07359	-1.5819	YES
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/TN (%)	ADSL to Retail	30.86%	674	20.00%	5		0.14788	-0.7261	YES
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/TN (%)	ADSL to Retail	30.07%	1,999	33.33%	24		0.20734	0.5238	YES
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/TN (%)	R&B - Disp	16.58%	45,486	9.39%	309		0.09416	-0.3471	YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/TN (%)	R&B - Disp	16.58%	45,486	3.85%	52		0.02123	3.3879	YES
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB FT	16.60%	44,931	0.00%	8		0.05160	2.4672	YES
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB FT	13.87%	17,522	0.00%	0		0.13156	1.2617	YES
B.3.4.10.1	M&R-4	Other Design/Dispatch/TN (%)	Design	20.15%	1,087	0.00%	0				YES
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/TN (%)	Design	17.40%	954	0.00%	0				YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/TN (%)	R&B	16.58%	45,486	0.00%	0				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/TN (%)	R&B	13.83%	19,299	0.00%	0				
B.3.4.12.1	M&R-4	UNE Digital Loop < DS1/Dispatch/TN (%)	Digital Loop < DS1	26.29%	1,008	22.45%	49				YES
B.3.4.12.2	M&R-4	UNE Digital Loop < DS1/Non-Dispatch/TN (%)	Digital Loop < DS1	28.13%	2,357	16.67%	12		0.06440	0.5964	YES
B.3.4.13.1	M&R-4	UNE Digital Loop >= DS1/Dispatch/TN (%)	Digital Loop >= DS1	25.28%	530	21.66%	157		0.13013	0.8809	YES
B.3.4.13.2	M&R-4	UNE Digital Loop >= DS1/Non-Dispatch/TN (%)	Digital Loop >= DS1	18.55%	415	21.25%	80		0.03949	0.9184	YES
									0.04747	-0.5679	YES
		Out of Service > 24 hours									
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/TN (%)	R&B (POTS)	42.88%	28,220						
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/TN (%)	R&B (POTS)	28.20%	6,883						
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.49%	406	0.00%	0				
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.00%	214	0.00%	0				YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/TN (%)	R&B	42.55%	28,496	27.66%	1,663				YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/TN (%)	R&B	27.74%	7,016	8.41%	226		0.01247	11.9344	YES
B.3.5.4.1	M&R-5	Combo Other/Dispatch/TN (%)	R&B&D - Disp	41.15%	29,583	3.70%	27		0.03026	6.3886	YES
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/TN (%)	R&B&D - Disp	41.15%	29,583	0.00%	16		0.09475	3.9523	YES
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	ADSL to Retail	32.34%	674	4.55%	22		0.12306	3.3440	YES
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	ADSL to Retail	1.35%	1,999	0.00%	7		0.10135	2.7429	YES
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/TN (%)	ISDN - BRI	14.75%	183	0.00%	31		0.04371	0.3090	YES
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/TN (%)	ISDN - BRI	3.18%	157	0.00%	7		0.06888	2.1420	YES
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/TN (%)	ADSL to Retail	32.34%	674	0.00%	1		0.06783	0.4695	YES
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/TN (%)	ADSL to Retail	1.35%	1,999	0.00%	0		0.46814	0.6909	YES
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/TN (%)	R&B - Disp	42.55%	28,496	3.88%	309				YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/TN (%)	R&B - Disp	42.55%	28,496	0.00%	52		0.02828	13.6723	YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB FT	42.88%	28,212	0.00%	0		0.06863	6.1998	YES
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB FT	28.20%	6,879	0.00%	0				YES
B.3.5.10.1	M&R-5	Other Design/Dispatch/TN (%)	Design	4.60%	1,087	0.00%	0				YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/TN (%)	Design	0.94%	954	0.00%	0				YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/TN (%)	R&B	42.55%	28,496	0.00%	0				YES
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/TN (%)	R&B	27.74%	7,016	0.00%	0				YES
B.3.5.12.1	M&R-5	UNE Digital Loop < DS1/Dispatch/TN (%)	Digital Loop < DS1	24.53%	1,007	0.00%	49				YES
B.3.5.12.2	M&R-5	UNE Digital Loop < DS1/Non-Dispatch/TN (%)	Digital Loop < DS1	1.36%	2,357	0.00%	12		0.06294	3.8969	YES
B.3.5.13.1	M&R-5	UNE Digital Loop >= DS1/Dispatch/TN (%)	Digital Loop >= DS1	1.89%	530	4.46%	157		0.03349	0.4054	YES
B.3.5.13.2	M&R-5	UNE Digital Loop >= DS1/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.00%	415	0.00%	80		0.01236	-2.0803	NO
									0.00000		YES
		Unbundled Network Elements - Billing									
		Invoice Accuracy (Measured in dollars)									
B.4.1	B-1	TN (%)	BST - State	99.23%	$198,809,442	100.00%	$4,019,039		0.00004	-175.2952	YES
		Invoice Accuracy (Measured in # of adjustments)									
B.4.2	B-1	TN (%)	BST - State	86.98%	1,895,165	100.00%	83		0.03694	-3.5254	YES
		Mean Time to Deliver Invoices - CRIS									
B.4.3	B-2	TN (business days)	BST - Region	3.95	1	3.14	161				YES
		% Billing Errors Corrected in X Days									
B.4.4	B-10	TN (days)	Diagnostic			91.30%	299				Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Local Interconnection Trunks - Ordering										
C.1.1	*% Rejected Service Requests*										
	O-7	Local Interconnection Trunks/TN (%)	Diagnostic			51.28%	78				Diagnostic
C.1.2	*Reject Interval*										
	O-8	Local Interconnection Trunks/TN (%)	>= 95% w in 36 hrs			100.00%	40				YES
C.1.3	*FOC Timeliness*										
	O-9	Local Interconnection Trunks/TN (%)	>= 95% w in 48 hrs			100.00%	66				YES
C.1.4	*FOC & Reject Response Completeness*										
	O-11	Local Interconnection Trunks/TN (%)	>= 95%			100.00%	68				YES
	Local Interconnection Trunks - Provisioning										
C.2.1	*Order Completion Interval*										
	P-4	Local Interconnection Trunks/TN (days)	Parity w Retail	28.65	43	13.93	14	18.124	5.57683	2.6400	YES
C.2.2	*Average Order Completion and Completion Notice Interval*										
	P-4	Local Interconnection Trunks/TN (days)	Parity w Retail	30.27	26	14.17	14				YES
C.2.3.1	*Held Orders*										
	P-1	Local Interconnection Trunks/Dispatch/TN (days)	Parity w Retail	0.00	0	0.00	0				YES
C.2.3.2	P-1	Local Interconnection Trunks/Non-Dispatch/TN (days)	Parity w Retail	0.00	0	0.00	0				YES
C.2.4.1	*Mean Held Order Interval & Distribution Intervals*										
	P-1	Local Interconnection Trunks/Dispatch/TN (days)	Parity w Retail								
C.2.4.2	P-1	Local Interconnection Trunks/Non-Dispatch/TN (days)	Parity w Retail								
C.2.5.1	*% Jeopardies*										
	P-2	Local Interconnection Trunks/Dispatch/TN (%)	Parity w Retail	0.00%	44	0.00%	16		0.00000		YES
C.2.5.2	P-2	Local Interconnection Trunks/Non-Dispatch/TN (%)	Parity w Retail								
C.2.6.1	*Average Jeopardy Notice Interval*										
	P-2	Local Interconnection Trunks/Dispatch/TN (hours)	>= 48 hrs								
C.2.6.2	P-2	Local Interconnection Trunks/Non-Dispatch/TN (hours)	>= 48 hrs								
C.2.7	*% Missed Installation Appointments*										
	P-3	Local Interconnection Trunks/TN (%)	Parity w Retail	0.00%	44	0.00%	16		0.00000		YES
C.2.8	*% Missed Installation Appointments Including Subs*										
	P-3A	Local Interconnection Trunks/TN (%)	Parity w Retail	23.53%	85	39.39%	33		0.08700	-1.8235	NO
C.2.9	*% Provisioning Troubles within 30 Days*										
	P-9	Local Interconnection Trunks/TN (%)	Parity w Retail	0.00%	22	0.00%	13		0.00000		YES
C.2.10	*Average Completion Notice Interval*										
	P-5	Local Interconnection Trunks/TN (hours)	Parity w Retail	12.65	44	34.57	17	51.766	14.78292	-1.4831	YES
C.2.11	*Total Service Order Cycle Time*										
	P-10	Local Interconnection Trunks/TN (days)	Diagnostic			16.31	14				Diagnostic
C.2.13.1	*% Completions w/o Notice or < 24 hours*										
	P-6	Local Interconnection Trunks/Dispatch/TN (%)	<= 5%			0.00%	16				YES
C.2.13.2	P-6	Local Interconnection Trunks/Non-Dispatch/TN (%)	<= 5%								
C.2.14.1.1	*Service Order Accuracy*										
	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/TN (%)	>= 95%			100.00%	19				YES
C.2.14.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/TN (%)	>= 95%			100.00%	1				YES
C.2.14.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/TN (%)	>= 95%			100.00%	110				YES
C.2.14.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/TN (%)	>= 95%			100.00%	63				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Local Interconnection Trunks - Maintenance and Repair										
	Missed Repair Appointments										
C.3.1.1	M&R-1	Local Interconnection Trunks/Dispatch/TN (%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/TN (%)	Parity w Retail	0.00%	3	0.00%	0				YES
	Customer Trouble Report Rate										
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/TN (%)	Parity w Retail	0.00%	195,603	0.00%	56,233		0.00000		YES
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/TN (%)	Parity w Retail	0.00%	195,603	0.00%	56,233		0.00002	0.8185	YES
	Maintenance Average Duration										
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/TN (hours)	Parity w Retail	0.00	0	0.00	0				YES
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/TN (hours)	Parity w Retail	0.59	3	0.00	0	0.328			YES
	% Repeat Troubles within 30 Days										
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/TN (%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/TN (%)	Parity w Retail	0.00%	3	0.00%	0				YES
	Out of Service > 24 hours										
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/TN (%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/TN (%)	Parity w Retail	0.00%	3	0.00%	0				YES
	Local Interconnection Trunks - Billing										
	Invoice Accuracy (Measured in dollars)										
C.4.1	B-1	TN (%)	BST - State	99.23%	$198,809,442	97.14%	$2,162,157		0.00006	347.8808	NO
	Invoice Accuracy (Measured in # of adjustments)										
C.4.2	B-1	TN (%)	BST - State	86.98%	1,895,165	95.77%	1,016		0.01056	-8.3243	YES
	Mean Time to Deliver Invoices - CABS										
C.4.3	B-2	TN (calendar days)	BST - Region	4.62	1	4.22	1,736				YES
	% Billing Errors Corrected in X Days										
C.4.4	B-10	TN (days)	Diagnostic			100.00%	1				Diagnostic
	Local Interconnection Trunks - Trunk Blocking										
	Trunk Group Performance - Aggregate										
C.5.1	TGP-1	Local Interconnection Trunks/TN (%)	>0.5% dif 2 consec. hrs		0						YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Operations Support Systems - Pre-Ordering											
% Interface Availability - CLEC											
D.1.1.1	OSS-2	EDI/Region (%)	>= 99.5%			100.00%					YES
D.1.1.2	OSS-2	LENS/Region (%)	>= 99.5%			99.96%					YES
D.1.1.3	OSS-2	LEO/Region (%)	>= 99.5%			100.00%					YES
D.1.1.4	OSS-2	LESOG/Region (%)	>= 99.5%			100.00%					YES
D.1.1.5	OSS-2	TAG/Region (%)	>= 99.5%			100.00%					YES
D.1.1.6	OSS-2	PSIMS/Region (%)	>= 99.5%			100.00%					YES
D.1.1.7	OSS-2	LNP Gateway/Region (%)	>= 99.5%			100.00%					YES
D.1.1.8	OSS-2	SGG/COG/Region (%)	>= 99.5%			100.00%					YES
D.1.1.9	OSS-2	DOM/Region (%)	>= 99.5%			100.00%					YES
D.1.1.10	OSS-2	SOG/Region (%)	>= 99.5%			100.00%					YES
% Interface Availability - BST & CLEC											
D.1.2.1	OSS-2	ATLAS/COFFI/Region (%)	>= 99.5%			100.00%					YES
D.1.2.2	OSS-2	COFFI/Region (%)	>= 99.5%								
D.1.2.3	OSS-2	BOCRIS/CRIS/Region (%)	>= 99.5%			100.00%					YES
D.1.2.4	OSS-2	DSAP/Region (%)	>= 99.5%			100.00%					YES
D.1.2.5	OSS-2	RSAG/Region (%)	>= 99.5%			100.00%					YES
D.1.2.6	OSS-2	SOCS/Region (%)	>= 99.5%			100.00%					YES
D.1.2.7	OSS-2	SONGS/Region (%)	>= 99.5%			100.00%					YES
D.1.2.8	OSS-2	DOE/Region (%)	>= 99.5%			100.00%					YES
Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)											
D.1.3.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 sec	2.35	2,011,514	1.72	405,062				YES
D.1.3.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 sec	2.85	10,929	1.72	405,062				YES
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 sec	2.53	4,611,127	1.10	280,362				YES
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 sec	4.92	787,854	1.10	280,362				YES
D.1.3.3.1	OSS-1	ATLAS - TN/TN (seconds)	RNS - ATLAS - TN + 2 sec								
D.1.3.3.2	OSS-1	ATLAS - TN/TN (seconds)	ROS - ATLAS - TN + 2 sec								
D.1.3.4.1	OSS-1	DSAP - DDI/TN (seconds)	RNS - DSAP-DDI + 2 sec								
D.1.3.4.2	OSS-1	DSAP - DDI/TN (seconds)	ROS - DSAP-DDI + 2 sec								
D.1.3.5.1	OSS-1	CRSECSRL/Region (seconds)	RNS - CRSACCTS + 2 sec								
D.1.3.5.2	OSS-1	CRSECSRL/Region (seconds)	ROS - CRSOCSR + 2 sec	2.87	5,352,715	1.71	982,311				
D.1.3.6.1	OSS-1	COFFI/USOC/TN (seconds)	RNS - OASISBIG + 2 sec	2.67	1,118,486	1.71	982,311				YES
D.1.3.6.2	OSS-1	COFFI/USOC/TN (seconds)	RNS - OASISBIG + 2 sec								YES
D.1.3.7.1	OSS-1	PSIMS/ORB/Region (seconds)	RNS - OASISBIG + 2 sec								
D.1.3.7.2	OSS-1	PSIMS/ORB/Region (seconds)	ROS - OASISBIG + 2 sec	3.14	9,772,854	0.57	45,214				
Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)				3.56	697,081	0.57	45,214				YES
D.1.4.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 sec								YES
D.1.4.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 sec	2.35	2,011,514	1.69	276,208				YES
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 sec	2.85	10,929	1.69	276,208				YES
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 sec	2.53	4,611,127	1.94	132,237				YES
D.1.4.3.1	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic	4.92	787,854	1.94	132,237				YES
D.1.4.3.2	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			1.39	6				Diagnostic
D.1.4.4.1	OSS-1	ATLAS - TN/Region (seconds)	RNS - ATLAS - TN + 2 sec			1.39	6				Diagnostic
D.1.4.4.2	OSS-1	ATLAS - TN/Region (seconds)	ROS - ATLAS - TN + 2 sec	2.60	802,683	1.66	40,982				YES
D.1.4.5.1	OSS-1	DSAP - DDI/TN (seconds)	RNS - DSAP-DDI + 2 sec	2.49	323,133	1.66	40,982				YES
D.1.4.5.2	OSS-1	DSAP - DDI/TN (seconds)	ROS - DSAP-DDI + 2 sec								
D.1.4.6.1	OSS-1	TAG-CSR/TN (seconds)	RNS - CRSACCTS + 2 sec								
D.1.4.6.2	OSS-1	TAG-CSR/TN (seconds)	ROS - CRSOCSR + 2 sec								
D.1.4.7.1	OSS-1	CRSEINT/Region (seconds)	RNS - CRSACCTS + 2 sec								
D.1.4.7.2	OSS-1	CRSEINT/Region (seconds)	ROS - CRSOCSR + 2 sec								
D.1.4.8.1	OSS-1	CRSECSRL/Region (seconds)	RNS - CRSACCTS + 2 sec								
D.1.4.8.2	OSS-1	CRSECSRL/Region (seconds)	ROS - CRSOCSR + 2 sec								

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	Operations Support Systems - Maintenance and Repair		Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
D.2.1	*% Interface Availability - BST*										
	OSS-3	TAFI/Region (%)	>= 99.5%	100.00%							YES
D.2.2.1	*% Interface Availability - CLEC*										
D.2.2.2	OSS-3	CLEC TAFI/Region (%)	>= 99.5%			100.00%					YES
	OSS-3	ECTA/Region (%)	>= 99.5%			99.72%					YES
D.2.3.1	*% Interface Availability - BST & CLEC*										
D.2.3.2	OSS-3	CRIS/Region (%)	>= 99.5%			100.00%					YES
D.2.3.3	OSS-3	LMOS HOST/Region (%)	>= 99.5%			100.00%					YES
D.2.3.4	OSS-3	LNP/Region (%)	>= 99.5%			100.00%					YES
D.2.3.5	OSS-3	MARCH/Region (%)	>= 99.5%			99.94%					YES
D.2.3.6	OSS-3	OSPCM/Region (%)	>= 99.5%			100.00%					YES
D.2.3.7	OSS-3	Predictor/Region (%)	>= 99.5%			100.00%					YES
	OSS-3	SOCS/Region (%)	>= 99.5%			100.00%					YES
D.2.4.1	*Average Response Interval <= 4 Seconds*										
D.2.4.2	OSS-4	CRIS/Region (%)	Parity w Retail	96.07%	1,280,297	95.90%	135,671		0.00055	3.1544	NO
D.2.4.3	OSS-4	DLETH/Region (%)	Parity w Retail	2.04%	38,813	2.47%	1,336		0.00393	-1.1062	YES
D.2.4.4	OSS-4	DLR/Region (%)	Parity w Retail	3.86%	26,241	2.96%	4,927		0.00299	3.0105	NO
D.2.4.5	OSS-4	LMOS/Region (%)	Parity w Retail	99.59%	1,280,235	99.56%	138,236		0.00018	1.5632	YES
D.2.4.6	OSS-4	LMOSupd/Region (%)	Parity w Retail	98.04%	896,837	97.74%	75,567		0.00053	5.6886	NO
D.2.4.7	OSS-4	LNP/Region (%)	Parity w Retail	99.68%	88,176	99.54%	6,810		0.00071	1.8490	NO
D.2.4.8	OSS-4	MARCH/Region (%)	Parity w Retail	27.86%	5,384	30.23%	516		0.02066	-1.1482	YES
D.2.4.9	OSS-4	OSPCM/Region (%)	Parity w Retail	25.90%	3,143	24.80%	125		0.03995	0.2750	YES
D.2.4.10	OSS-4	Predictor/Region (%)	Parity w Retail	12.61%	53,499	23.91%	5,304		0.00478	-23.6402	YES
D.2.4.11	OSS-4	SOCS/Region (%)	Parity w Retail	99.92%	192,345	99.95%	22,460		0.00020	-1.6827	YES
	OSS-4	NIW/Region (%)	Parity w Retail	89.31%	48,477	89.07%	4,556		0.00479	0.5121	YES
D.2.5.1	*Average Response Interval <= 10 Seconds*										
D.2.5.2	OSS-4	CRIS/Region (%)	Parity w Retail	99.13%	1,280,297	99.52%	135,671		0.00027	-14.6992	YES
D.2.5.3	OSS-4	DLETH/Region (%)	Parity w Retail	77.28%	38,813	87.87%	1,336		0.01166	-9.0839	YES
D.2.5.4	OSS-4	DLR/Region (%)	Parity w Retail	67.41%	26,241	46.58%	4,927		0.00728	28.6284	NO
D.2.5.5	OSS-4	LMOS/Region (%)	Parity w Retail	99.81%	1,280,235	99.81%	138,236		0.00012	-0.1482	YES
D.2.5.6	OSS-4	LMOSupd/Region (%)	Parity w Retail	99.75%	896,837	99.68%	75,567		0.00019	3.7304	NO
D.2.5.7	OSS-4	LNP/Region (%)	Parity w Retail	99.82%	88,176	99.82%	6,810		0.00053	-0.0770	YES
D.2.5.8	OSS-4	MARCH/Region (%)	Parity w Retail	27.86%	5,384	30.23%	516		0.02066	-1.1482	YES
D.2.5.9	OSS-4	OSPCM/Region (%)	Parity w Retail	99.68%	3,143	99.20%	125		0.00514	0.9381	YES
D.2.5.10	OSS-4	Predictor/Region (%)	Parity w Retail	12.61%	53,499	23.91%	5,304		0.00478	-23.6402	YES
D.2.5.11	OSS-4	SOCS/Region (%)	Parity w Retail	99.99%	192,345	100.00%	22,460		0.00006	-1.2524	YES
	OSS-4	NIW/Region (%)	Parity w Retail	99.76%	48,477	99.43%	4,556		0.00076	4.2859	NO
D.2.6.1	*Average Response Interval > 10 Seconds*										
D.2.6.2	OSS-4	CRIS/Region (%)	Parity w Retail	0.87%	1,280,297	0.48%	135,671		0.00027	14.6992	YES
D.2.6.3	OSS-4	DLETH/Region (%)	Parity w Retail	22.72%	38,813	12.13%	1,336		0.01166	9.0839	YES
D.2.6.4	OSS-4	DLR/Region (%)	Parity w Retail	32.59%	26,241	53.42%	4,927		0.00728	-28.6284	NO
D.2.6.5	OSS-4	LMOS/Region (%)	Parity w Retail	0.19%	1,280,235	0.19%	138,236		0.00012	0.1482	YES
D.2.6.6	OSS-4	LMOSupd/Region (%)	Parity w Retail	0.25%	896,837	0.32%	75,567		0.00019	-3.7304	NO
D.2.6.7	OSS-4	LNP/Region (%)	Parity w Retail	0.18%	88,176	0.18%	6,810		0.00053	0.0770	YES
D.2.6.8	OSS-4	MARCH/Region (%)	Parity w Retail	72.14%	5,384	69.77%	516		0.02066	1.1482	YES
D.2.6.9	OSS-4	OSPCM/Region (%)	Parity w Retail	0.32%	3,143	0.80%	125		0.00514	-0.9381	YES
D.2.6.10	OSS-4	Predictor/Region (%)	Parity w Retail	87.39%	53,499	76.09%	5,304		0.00478	23.6402	YES
D.2.6.11	OSS-4	SOCS/Region (%)	Parity w Retail	0.01%	192,345	0.00%	22,460		0.00006	1.2524	YES
	OSS-4	NIW/Region (%)	Parity w Retail	0.24%	48,477	0.57%	4,556		0.00076	-4.2859	NO

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Collocation - Collocation											
	Average Response Time										
E.1.1.1	C-1	Virtual/TN (calendar days)	<= 15 days			10	1				YES
E.1.1.2	C-1	Physical Caged/TN (calendar days)	<= 15 days			11	1				YES
E.1.1.3	C-1	Physical Cageless/TN (calendar days)	<= 15 days			5	5				YES
	Average Arrangement Time										
E.1.2.1	C-2	Virtual/TN (calendar days)	<= 60 days								
E.1.2.2	C-2	Virtual-Augments/TN (calendar days)	<= 45 days								
E.1.2.3	C-2	Virtual-Augments - Additional Space Required/TN (calendar days)	<= 60 days								
E.1.2.4	C-2	Physical Caged-Ordinary/TN (calendar days)	<= 90 days								
E.1.2.5	C-2	Physical Caged-Augments/TN (calendar days)	<= 45 days								
E.1.2.6	C-2	Physical Caged-Augments Additional Space Required/TN (calendar days)	<= 90 days			0	1				YES
E.1.2.7	C-2	Physical Cageless-Ordinary/TN (calendar days)	<= 90 days								
E.1.2.8	C-2	Physical Cageless-Augments/TN (calendar days)	<= 45 days								
E.1.2.9	C-2	Physical Cageless-Augments Additional Space Required/TN (calendar days)	<= 90 days			30	3				YES
	% Due Dates Missed										
E.1.3.1	C-3	Virtual/TN (%)	< 10% missed								
E.1.3.2	C-3	Physical/TN (%)	< 10% missed			0.00%	4				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	General - Flow Through										
	% Flow Through Service Requests										
F.1.1.1	O-3	Summary/Region (%)	Diagnostic			93.57%	598,829				Diagnostic
F.1.1.2	O-3	Aggregate/Region (%)	Diagnostic			93.57%	598,829				Diagnostic
F.1.1.3	O-3	Residence/Region (%)	>= 95%			86.95%	130,464				NO
F.1.1.4	O-3	Business/Region (%)	>= 90%			82.34%	5,452				NO
F.1.1.5	O-3	UNE/Region (%)	>= 85%			95.57%	462,913				YES
	% Flow Through Service Requests - Achieved										
F.1.2.1	O-3	Summary/Region (%)	Diagnostic			88.16%	635,545				Diagnostic
F.1.2.2	O-3	Aggregate/Region (%)	Diagnostic			88.16%	635,545				Diagnostic
F.1.2.3	O-3	Residence/Region (%)	Diagnostic			81.34%	139,458				Diagnostic
F.1.2.4	O-3	Business/Region (%)	Diagnostic			63.32%	7,089				Diagnostic
F.1.2.5	O-3	UNE/Region (%)	Diagnostic			90.47%	488,998				Diagnostic
	% Flow Through Service Requests - LNP										
F.1.3.1	O-3	Summary/Region (%)	>= 85%			76.45%	4,238				NO
F.1.3.2	O-3	Aggregate/Region (%)	>= 85%			76.45%	4,238				NO
F.1.3.3	O-3	Residence/Region (%)	Diagnostic								Diagnostic
F.1.3.4	O-3	Business/Region (%)	Diagnostic								Diagnostic
	General - Pre-Ordering										
	Loop Makeup Response Time (Manual)										
F.2.1	PO-1	Loops/TN (%)	>= 95% w in 3 bus days			100.00%	3				YES
	Loop Makeup Response Time (Electronic)										
F.2.2	PO-2	Loops/TN (%)	>= 95% w in 1 min			99.33%	1,038				YES
	General - Ordering										
	Service Inquiry with Firm Order Confirmation										
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% w in 5 bus days			100.00%	9				YES
F.3.1.2	O-10	Local Interoffice Transport/TN (%)	>= 95% w in 5 bus days			100.00%	1				YES
	Average Speed of Answer										
F.4.1	O-12	Region (seconds)	Parity w Retail	133.85	6,083,646	20.01	43,217				YES
	General - Maintenance Center										
	Average Answer Time										
F.5.1	M&R-6	Region (seconds)	Parity w Retail	49.72	1,663,676	21.35	82,264				YES
	General - Operator Services (Toll)										
	Average Speed to Answer										
F.6.1	OS-1	TN (seconds)	PBD			4.80					PBD
	% Answered in 30 seconds										
F.6.2	OS-2	TN (%)	PBD			96.90%					PBD
	General - Directory Assistance										
	Average Speed to Answer										
F.7.1	DA-1	TN (seconds)	PBD			4.80					PBD
	% Answered in 20 seconds										

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		Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
F.7.2	DA-2 TN (%)									
	General - E911	PBD			96.20%					PBD
F.8.1	***Mean Interval*** E-3 TN (hours)									
F.8.2	***% Accuracy*** E-2 TN (%)	PBD			1.86	1,872				PBD
F.8.3	***% Timeliness*** E-1 TN (%)	PBD			95.86%	231,075				PBD
	General - Billing	PBD			100.00%	1,872				PBD
F.9.1	***Usage Data Delivery Accuracy (data packs)*** B-3 Region (%)									
F.9.2	***Usage Data Delivery Accuracy*** B-3 Region (%)	Parity w Retail	100.00%	1,766	100.00%	30,724	0.00000			YES
F.9.3	***Usage Data Delivery Timeliness*** B-5 Region (%)	Parity w Retail	100.00%	14,939	100.00%	745,466,347	0.00000			YES
F.9.4	***Usage Data Delivery Completeness*** B-4 Region (%)	Parity w Retail	98.42%	14,939	99.83%	745,466,347	0.00102	-13.7731		YES
F.9.5	***Mean Time to Deliver Usage*** B-6 Region (days)	Parity w Retail	99.77%	14,939	99.97%	745,466,347	0.00039	-5.0185		YES
F.9.6.1	***Recurring Charge Completeness*** B-7 Resale/TN (%)	Parity w Retail	3.51	14,939	2.12	745,466,347				YES
F.9.6.2	B-7 UNE/TN (%)	Parity w Retail >= 90%	85.69%	$6,350,895	98.44%	$138,907	0.00251	-50.7790		YES
F.9.6.3	B-7 Interconnection/TN (%)	>= 90%			99.43%	$253,919				YES
F.9.7.1	***Non-Recurring Charge Completeness*** B-8 Resale/TN (%)				99.02%	$746				YES
F.9.7.2	B-8 UNE/TN (%)	Parity w Retail >= 90%	88.33%	$10,389,164	99.61%	$280,876	0.00180	-62.7758		YES
F.9.7.3	B-8 Interconnection/TN (%)	>= 90%			99.17%	$411,241				YES
F.9.8	***% Daily Usage Feed Errors Corrected in X Business Days (pack failures)*** B-9 Region (%)	Diagnostic			92.28%	$45,607				YES
F.9.9	***% Daily Usage Feed Errors Corrected in X Business Days (EMI content)*** B-9 Region (%)	Diagnostic								Diagnostic
	General - Change Management									
F.10.1	***% Software Release Notices Sent On Time*** CM-1 TN (%)	>= 98% w in 30 days			100.00%	1				YES
F.10.2	***Average Software Release Notice Delay Days*** CM-2 TN (average)	>= 25 days prior to release								
F.10.3	***% Change Management Documentation Sent On Time*** CM-3 TN (%)	>= 98% w in 30 days								
F.10.5	***Average Documentation Release Delay Days*** CM-4 TN (average)	>= 25 days prior to release								
F.10.6	***% CLEC Interface Outages Sent within 15 Minutes*** CM-5 TN (%)	>= 97% w in 15 min			100.00%	12				YES
	% Software Errors Corrected within 10 Business Days									

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
F.10.7	CM-6	Region (%)	>= 95% w in 10 days								
	% Software Errors Corrected within 30 Business Days										
F.10.8	CM-6	Region (%)	>= 95% w in 30 days								
	% Software Errors Corrected within 45 Business Days										
F.10.9	CM-6	Region (%)	>= 95% w in 45 days								
	% Change Requests Accepted or Rejected within 10 Business Days					0.00%	1				NO
F.10.10	CM-7	Region (%)	>= 95% w in 10 days								
	% Change Requests Rejected Within The Reporting Period					100.00%	7				YES
F.10.11	CM-8	Region (%)	Diagnostic								
	Number of Severity 1 Defects (Type 6 CR) in a Production Release Implemented					57.14%	7				Diagnostic
F.10.12	CM-9	Region (number)	= 0 Defects								
	Number of Severity 2 Defects (Type 6 CR) in a Production Release Implemented										
F.10.13	CM-9	Region (number)	= 0 Defects								
	Number of Severity 3 Defects (Type 6 CR) in a Production Release Implemented										
F.10.14	CM-9	Region (number)	= 0 Defects								
	% Test Deck Weight Failure in Production Release										
F.10.15	CM-10	Region (%)	<= 5%								
	% Type 4 Change Requests (Implemented Within 60 Weeks) of those implemented										
F.10.16	CM-11	Region (%)	>= 95% w in 60 days								
	% Type 5 Change Requests (Implemented Within 60 Weeks) of those implemented										
F.10.17	CM-11	Region (%)	>= 95% w in 60 days								
	General - New Business Requests										
	% New Business Requests Processed within 30 Business Days										
F.11.1	BFR-1	Region (%)	>= 90% w in 30 bus days								
	% Quotes Provided within 10 Business Days										
F.11.2	BFR-2A	Region (%)	>= 90% w in 10 bus days								
	% Quotes Provided within 30 Business Days										
F.11.3	BFR-2B	Region (%)	>= 90% w in 30 bus days								
	% Quotes Provided within 60 Business Days										
F.11.4	BFR-2C	Region (%)	>= 90% w in 60 bus days								
	General - Ordering										
	Acknowledgement Message Timeliness										
F.12.1.1	O-1	EDI/Region (%)	>= 95% w in 30 min			99.94%	383,312				YES
F.12.1.2	O-1	TAG/Region (%)	>= 95% w in 30 min			100.00%	330,279				YES
	Acknowledgement Message Completeness										
F.12.2.1	O-2	EDI/Region (%)	100%			100.00%	383,312				YES
F.12.2.2	O-2	TAG/Region (%)	100%			100.00%	330,279				YES
	General - Database Updates										
	Average Database Update Interval										
F.13.1.1	D-1	LIDB/TN (hours)	PBD	0.86	20	0.86	20				PBD
F.13.1.2	D-1	Directory Listings/TN (hours)	PBD	0.06	24	0.06	24				PBD
F.13.1.3	D-1	Directory Assistance/TN (hours)	PBD	2.83	24	2.62	24				PBD
	% Update Accuracy										

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
F.13.2.1	D-2	LIDB/TN (%)	>= 95%			100.00%	1,127				YES
F.13.2.2	D-2	Directory Listings/TN (%)	>= 95%			99.53%	850				YES
F.13.2.3	D-2	Directory Assistance/TN (%)	>= 95%			98.17%	547				YES
F.13.3	***% NXXs / LRNs Loaded by LERG Effective Date***										
	D-3	Region (%)	100%			100.00%	17				YES
	General - Network Outage Notification										
F.14.1	***Mean Time to Notify CLEC of Major Network Outages***										
	M&R-7	Region (minutes)	Parity w Retail	713	2	703	2				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.11.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/TN (hours)	>= 48 hrs			178.36	3				YES
B.2.11.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.14.1	P-2	Other Design/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.14.2	P-2	Other Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.15.1	P-2	Other Non-Design/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.15.2	P-2	Other Non-Design/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.16.1	P-2	INP (Standalone)/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.16.2	P-2	INP (Standalone)/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.17.1	P-2	LNP (Standalone)/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.17.2	P-2	LNP (Standalone)/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.18.1	P-2	Digital Loop < DS1/Dispatch/TN (hours)	>= 48 hrs			343.88	9				YES
B.2.11.18.2	P-2	Digital Loop < DS1/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.19.1	P-2	Digital Loop >= DS1/Dispatch/TN (hours)	>= 48 hrs			219.92	150				YES
B.2.11.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.20.1	P-2	Line Splitting/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.20.2	P-2	Line Splitting/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.21.1	P-2	EELs/Dispatch/TN (hours)	>= 48 hrs			338.88	14				YES
B.2.11.21.2	P-2	EELs/Non-Dispatch/TN (hours)	>= 48 hrs								
		Average Jeopardy Notice Interval - Non-Mechanized									
B.2.12.1.1	P-2	Switch Ports/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.1.2	P-2	Switch Ports/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.2.1	P-2	Local Interoffice Transport/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.2.2	P-2	Local Interoffice Transport/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.3.1	P-2	Loop + Port Combinations/Dispatch/TN (hours)	Diagnostic			127.60	6				Diagnostic
B.2.12.3.2	P-2	Loop + Port Combinations/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.3.3	P-2	Loop + Port Combinations/Switch Based Orders/TN (hours)	Diagnostic								Diagnostic
B.2.12.3.4	P-2	Loop + Port Combinations/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.12.4.1	P-2	Combo Other/Dispatch/TN (hours)	Diagnostic			182.62	1				Diagnostic
B.2.12.4.2	P-2	Combo Other/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.6.1	P-2	UNE ISDN/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.6.2	P-2	UNE ISDN/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.7.1	P-2	Line Sharing/Dispatch/TN (hours)	Diagnostic			49.18	1				Diagnostic
B.2.12.7.2	P-2	Line Sharing/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.8.1	P-2	2W Analog Loop Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.8.2	P-2	2W Analog Loop Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.9.1	P-2	2W Analog Loop Non-Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/TN (hours)	Diagnostic			396.58	1				Diagnostic
B.2.12.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.14.1	P-2	Other Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.14.2	P-2	Other Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.15.1	P-2	Other Non-Design/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.15.2	P-2	Other Non-Design/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.16.1	P-2	INP (Standalone)/Dispatch/TN (hours)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.12.16.2	P-2	INP (Standalone)/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.17.1	P-2	LNP (Standalone)/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.17.2	P-2	LNP (Standalone)/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.18.1	P-2	Digital Loop < DS1/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.18.2	P-2	Digital Loop < DS1/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.19.1	P-2	Digital Loop >= DS1/Dispatch/TN (hours)	Diagnostic			253.38	12				Diagnostic
B.2.12.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.20.1	P-2	Line Splitting/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.20.2	P-2	Line Splitting/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.12.21.1	P-2	EELs/Dispatch/TN (hours)	Diagnostic			375.11	23				Diagnostic
B.2.12.21.2	P-2	EELs/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
B.2.13.1.1	P-2	Switch Ports/Dispatch/TN (%)	>= 95%								
B.2.13.1.2	P-2	Switch Ports/Non-Dispatch/TN (%)	>= 95%								
B.2.13.2.1	P-2	Local Interoffice Transport/Dispatch/TN (%)	>= 95%								
B.2.13.2.2	P-2	Local Interoffice Transport/Non-Dispatch/TN (%)	>= 95%								
B.2.13.3.1	P-2	Loop + Port Combinations/Dispatch/TN (%)	>= 95%			100.00%	28				YES
B.2.13.3.2	P-2	Loop + Port Combinations/Non-Dispatch/TN (%)	>= 95%								
B.2.13.3.3	P-2	Loop + Port Combinations/Switch Based Orders/TN (%)	>= 95%								
B.2.13.3.4	P-2	Loop + Port Combinations/Dispatch In/TN (%)	>= 95%								
B.2.13.4.1	P-2	Combo Other/Dispatch/TN (%)	>= 95%								
B.2.13.4.2	P-2	Combo Other/Non-Dispatch/TN (%)	>= 95%								
B.2.13.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	>= 95%								
B.2.13.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	>= 95%								
B.2.13.6.1	P-2	UNE ISDN/Dispatch/TN (%)	>= 95%			100.00%	9				YES
B.2.13.6.2	P-2	UNE ISDN/Non-Dispatch/TN (%)	>= 95%								
B.2.13.7.1	P-2	Line Sharing/Dispatch/TN (%)	>= 95%								
B.2.13.7.2	P-2	Line Sharing/Non-Dispatch/TN (%)	>= 95%								
B.2.13.8.1	P-2	2W Analog Loop Design/Dispatch/TN (%)	>= 95%			100.00%	11				YES
B.2.13.8.2	P-2	2W Analog Loop Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.9.1	P-2	2W Analog Loop Non-Design/Dispatch/TN (%)	>= 95%			100.00%	2				YES
B.2.13.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/TN (%)	>= 95%								
B.2.13.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	>= 95%								
B.2.13.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/TN (%)	>= 95%			100.00%	3				YES
B.2.13.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	>= 95%								
B.2.13.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.14.1	P-2	Other Design/Dispatch/TN (%)	>= 95%								
B.2.13.14.2	P-2	Other Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.15.1	P-2	Other Non-Design/Dispatch/TN (%)	>= 95%								
B.2.13.15.2	P-2	Other Non-Design/Non-Dispatch/TN (%)	>= 95%								
B.2.13.16.1	P-2	INP (Standalone)/Dispatch/TN (%)	>= 95%								
B.2.13.16.2	P-2	INP (Standalone)/Non-Dispatch/TN (%)	>= 95%								
B.2.13.17.1	P-2	LNP (Standalone)/Dispatch/TN (%)	>= 95%								
B.2.13.17.2	P-2	LNP (Standalone)/Non-Dispatch/TN (%)	>= 95%								
B.2.13.18.1	P-2	Digital Loop < DS1/Dispatch/TN (%)	>= 95%			100.00%	9				YES
B.2.13.18.2	P-2	Digital Loop < DS1/Non-Dispatch/TN (%)	>= 95%								
B.2.13.19.1	P-2	Digital Loop >= DS1/Dispatch/TN (%)	>= 95%			100.00%	150				YES
B.2.13.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/TN (%)	>= 95%								
B.2.13.20.1	P-2	Line Splitting/Dispatch/TN (%)	>= 95%								
B.2.13.20.2	P-2	Line Splitting/Non-Dispatch/TN (%)	>= 95%								
B.2.13.21.1	P-2	EELs/Dispatch/TN (%)	>= 95%			100.00%	14				YES
B.2.13.21.2	P-2	EELs/Non-Dispatch/TN (%)	>= 95%								
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
B.2.14.1.1	P-2	Switch Ports/Dispatch/TN (%)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.14.1.2	P-2	Switch Ports/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.2.1	P-2	Local Interoffice Transport/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.2.2	P-2	Local Interoffice Transport/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.3.1	P-2	Loop + Port Combinations/Dispatch/TN (%)	Diagnostic			100.00%	6				Diagnostic
B.2.14.3.2	P-2	Loop + Port Combinations/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.3.3	P-2	Loop + Port Combinations/Switch Based Orders/TN (%)	Diagnostic								Diagnostic
B.2.14.3.4	P-2	Loop + Port Combinations/Dispatch In/TN (%)	Diagnostic								Diagnostic
B.2.14.4.1	P-2	Combo Other/Dispatch/TN (%)	Diagnostic			100.00%	1				Diagnostic
B.2.14.4.2	P-2	Combo Other/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.6.1	P-2	UNE ISDN/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.6.2	P-2	UNE ISDN/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.7.1	P-2	Line Sharing/Dispatch/TN (%)	Diagnostic			100.00%	1				Diagnostic
B.2.14.7.2	P-2	Line Sharing/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.8.1	P-2	2W Analog Loop Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.8.2	P-2	2W Analog Loop Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.9.1	P-2	2W Analog Loop Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	Diagnostic			100.00%	1				Diagnostic
B.2.14.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.14.1	P-2	Other Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.14.2	P-2	Other Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.15.1	P-2	Other Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.15.2	P-2	Other Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.16.1	P-2	INP (Standalone)/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.16.2	P-2	INP (Standalone)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.17.1	P-2	LNP (Standalone)/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.17.2	P-2	LNP (Standalone)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.18.1	P-2	Digital Loop < DS1/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.18.2	P-2	Digital Loop < DS1/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.19.1	P-2	Digital Loop >= DS1/Dispatch/TN (%)	Diagnostic			91.67%	12				Diagnostic
B.2.14.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.20.1	P-2	Line Splitting/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.20.2	P-2	Line Splitting/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.14.21.1	P-2	EELs/Dispatch/TN (%)	Diagnostic			100.00%	23				Diagnostic
B.2.14.21.2	P-2	EELs/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
		Coordinated Customers Conversions									
B.2.15.1	P-7	Loops with INP/TN (%)	>= 95% w in 15 min								
B.2.15.2	P-7	Loops with LNP/TN (%)	>= 95% w in 15 min			100.00%	234				YES
		% Hot Cuts > 15 minutes Early									
B.2.16.1	P-7A	Time-Specific SL1/TN (%)	<= 5%			0.00%	1				YES
B.2.16.2	P-7A	Time-Specific SL2/TN (%)	<= 5%			3.77%	53				YES
B.2.16.3	P-7A	Non-Time Specific SL1/TN (%)	<= 5%								
B.2.16.4	P-7A	Non-Time Specific SL2/TN (%)	<= 5%			0.00%	16				YES
		Hot Cut Timeliness									
B.2.17.1	P-7A	Time-Specific SL1/TN (%)	>= 95% w in 15 min			100.00%	1				YES
B.2.17.2	P-7A	Time-Specific SL2/TN (%)	>= 95% w in 15 min			96.23%	53				YES
B.2.17.3	P-7A	Non-Time Specific SL1/TN (%)	>= 95% w in 15 min								
B.2.17.4	P-7A	Non-Time Specific SL2/TN (%)	>= 95% w in 15 min			100.00%	16				YES
		% Hot Cuts > 15 minutes Late									

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				Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.18.1	P-7A	Time-Specific SL1/TN (%)		<= 5%			0.00%	1				YES
B.2.18.2	P-7A	Time-Specific SL2/TN (%)		<= 5%			0.00%	53				YES
B.2.18.3	P-7A	Non-Time Specific SL1/TN (%)		<= 5%								
B.2.18.4	P-7A	Non-Time Specific SL2/TN (%)		<= 5%			0.00%	16				YES
		% Hot Cuts > 120 minutes Early IDLC										
B.2.19.1	P-7A	SL1 IDLC/TN (%)		<= 5%			0.00%	1				YES
B.2.19.2	P-7A	SL2 IDLC/TN (%)		<= 5%			5.26%	19				NO
		Hot Cut Timeliness IDLC										
B.2.20.1	P-7A	SL1 IDLC/TN (%)		>= 95% w in 240 min			100.00%	1				YES
B.2.20.2	P-7A	SL2 IDLC/TN (%)		>= 95% w in 240 min			94.74%	19				NO
		% Hot Cuts > 120 minutes Late IDLC										
B.2.21.1	P-7A	SL1 IDLC/TN (%)		<= 5%			0.00%	1				YES
B.2.21.2	P-7A	SL2 IDLC/TN (%)		<= 5%			0.00%	19				YES
		Average Recovery Time - CCC										
B.2.22.1	P-7B	Loops with INP/TN (minutes)		Diagnostic								Diagnostic
B.2.22.2	P-7B	Loops with LNP/TN (minutes)		Diagnostic			918.00	4				Diagnostic
		% Provisioning Troubles within 7 Days - Hot Cuts										
B.2.23.1.1	P-7C	UNE Loop Design/Dispatch/TN (%)		<= 5% w in 7 days			3.50%	143				YES
B.2.23.1.2	P-7C	UNE Loop Design/Non-Dispatch/TN (%)		<= 5% w in 7 days								
B.2.23.2.1	P-7C	UNE Loop Non-Design/Dispatch/TN (%)		<= 5% w in 7 days			0.00%	1				YES
B.2.23.2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/TN (%)		<= 5% w in 7 days								
		% Missed Installation Appointments										
B.2.24.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/TN (%)		R&B (POTS)	4.37%	15,681						
B.2.24.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/TN (%)		R&B (POTS)	0.03%	286,438						
B.2.24.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/TN (%)		R&B (POTS)	8.20%	61						
B.2.24.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/TN (%)		R&B (POTS)	0.00%	7						
B.2.24.2.1.1	P-3	Local Interoffice Transport/<10 circuits/Dispatch/TN (%)		DS1/ DS3 - Interoffice	1.42%	422						
B.2.24.2.1.2	P-3	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (%)		DS1/ DS3 - Interoffice								
B.2.24.2.2.1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/TN (%)		DS1/ DS3 - Interoffice								
B.2.24.2.2.2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (%)		DS1/ DS3 - Interoffice								
B.2.24.3.1.1	P-3	Loop + Port Combinations/<10 circuits/Dispatch/TN (%)		R&B	4.30%	16,039	2.96%	641		0.00817	1.6305	YES
B.2.24.3.1.2	P-3	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (%)		R&B	0.03%	287,649	0.02%	26,830		0.00012	1.0421	YES
B.2.24.3.1.3	P-3	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (%)		R&B	0.00%	131,218	0.03%	3,742		0.00000		NO
B.2.24.3.1.4	P-3	Loop + Port Combinations/<10 circuits/Dispatch In/TN (%)		R&B	0.06%	156,431	0.02%	23,088		0.00018	2.3721	YES
B.2.24.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/TN (%)		R&B	6.58%	76	16.67%	6		0.10513	-0.9596	YES
B.2.24.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (%)		R&B	0.00%	65	0.00%	12		0.00000		YES
B.2.24.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (%)		R&B	0.00%	20	0.00%	1		0.00000		YES
B.2.24.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (%)		R&B	0.00%	45	0.00%	11		0.00000		YES
B.2.24.4.1.1	P-3	Combo Other/<10 circuits/Dispatch/TN (%)		R&B&D - Disp	4.15%	17,218	0.00%	5		0.08917	0.4650	YES
B.2.24.4.1.4	P-3	Combo Other/<10 circuits/Dispatch In/TN (%)		R&B&D - Disp	4.15%	17,218						
B.2.24.4.2.1	P-3	Combo Other/>=10 circuits/Dispatch/TN (%)		R&B&D - Disp	2.20%	227						
B.2.24.4.2.4	P-3	Combo Other/>=10 circuits/Dispatch In/TN (%)		R&B&D - Disp	2.20%	227						
B.2.24.5.1.1	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Dispatch/TN (%)		ADSL to Retail								
B.2.24.5.1.2	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Non-Dispatch/TN (%)		ADSL to Retail								
B.2.24.5.2.1	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Dispatch/TN (%)		ADSL to Retail								
B.2.24.5.2.2	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Non-Dispatch/TN (%		ADSL to Retail								
B.2.24.6.1.1	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Dispatch/TN (%)		ADSL to Retail	1.80%	1,999	1.23%	81		0.01507	0.3757	YES
B.2.24.6.1.2	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Non-Dispatch/TN (%)		ADSL to Retail	0.00%	2,904						
B.2.24.6.2.1	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Dispatch/TN (%)		ADSL to Retail	0.00%	3						
B.2.24.6.2.2	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Non-Dispatch/TN (%		ADSL to Retail	0.00%	1						
B.2.24.7.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/TN (%)		ISDN - BRI	2.50%	160	0.00%	46		0.02612	0.9571	YES
B.2.24.7.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/TN (%)		ISDN - BRI	3.42%	439						
B.2.24.7.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/TN (%)		ISDN - BRI								
B.2.24.7.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/TN (%)		ISDN - BRI								
B.2.24.8.1.1	P-3	Line Sharing/<10 circuits/Dispatch/TN (%)		ADSL to Retail	1.80%	1,999	0.00%	7		0.05035	0.3577	YES
B.2.24.8.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/TN (%)		ADSL to Retail	0.00%	2,904	0.00%	75		0.00000		YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.24.8.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	3						
B.2.24.8.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	1						
B.2.24.9.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	4.30%	16,039	3.05%	131		0.01779	0.6984	YES
B.2.24.9.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	4.30%	16,039						
B.2.24.9.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	6.58%	76						
B.2.24.9.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	6.58%	76						
B.2.24.10.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	4.37%	15,681	3.85%	26		0.04015	0.1317	YES
B.2.24.10.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.06%	155,639						
B.2.24.10.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	8.20%	61						
B.2.24.10.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	3						
B.2.24.11.1.1	P-3	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	4.30%	16,039						
B.2.24.11.1.2	P-3	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	4.30%	16,039						
B.2.24.11.2.1	P-3	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	6.58%	76						
B.2.24.11.2.2	P-3	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	6.58%	76						
B.2.24.12.1.1	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	4.37%	15,681						
B.2.24.12.1.4	P-3	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.06%	155,639						
B.2.24.12.2.1	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	8.20%	61						
B.2.24.12.2.4	P-3	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	3						
B.2.24.13.1.1	P-3	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	4.30%	16,039	1.64%	61		0.02601	1.0213	YES
B.2.24.13.1.2	P-3	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	4.30%	16,039						
B.2.24.13.2.1	P-3	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	6.58%	76	0.00%	2		0.17759	0.3705	YES
B.2.24.13.2.2	P-3	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	6.58%	76						
B.2.24.14.1.1	P-3	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	4.37%	15,681	0.00%	3		0.11810	0.3704	YES
B.2.24.14.1.4	P-3	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.06%	155,639						
B.2.24.14.2.1	P-3	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	8.20%	61						
B.2.24.14.2.4	P-3	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	3						
B.2.24.15.1.1	P-3	Other Design/<10 circuits/Dispatch/TN (%)	Design	2.12%	1,179						
B.2.24.15.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/TN (%)	Design	2.55%	235						
B.2.24.15.2.1	P-3	Other Design/>=10 circuits/Dispatch/TN (%)	Design	0.00%	151						
B.2.24.15.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/TN (%)	Design	0.00%	13						
B.2.24.16.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/TN (%)	R&B	4.30%	16,039						
B.2.24.16.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/TN (%)	R&B	0.03%	287,649						
B.2.24.16.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/TN (%)	R&B	6.58%	76						
B.2.24.16.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/TN (%)	R&B	0.00%	65						
B.2.24.17.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	4.37%	15,681						
B.2.24.17.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.03%	286,438						
B.2.24.17.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	8.20%	61						
B.2.24.17.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	7						
B.2.24.18.1.1	P-3	LNP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	4.37%	15,681						
B.2.24.18.1.2	P-3	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.03%	286,438	0.00%	482		0.00081	0.3911	YES
B.2.24.18.2.1	P-3	LNP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	8.20%	61						
B.2.24.18.2.2	P-3	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	7	0.00%	3		0.00000		YES
B.2.24.19.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/TN (%)	Digital Loop < DS1	1.77%	2,314	0.88%	113		0.01271	0.6978	YES
B.2.24.19.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1	0.44%	3,411						
B.2.24.19.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop < DS1	0.00%	3						
B.2.24.19.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1	0.00%	1						
B.2.24.20.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	1.50%	266	2.33%	258		0.01063	-0.7728	YES
B.2.24.20.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.00%	283						
B.2.24.20.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	0.00%	55						
B.2.24.20.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.00%	39						
B.2.24.21.1.1	P-3	Line Splitting/<10 circuits/Dispatch/TN (%)	ADSL to Retail	1.80%	1,999						
B.2.24.21.1.2	P-3	Line Splitting/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	2,904						
B.2.24.21.2.1	P-3	Line Splitting/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	3						
B.2.24.21.2.2	P-3	Line Splitting/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	1						
B.2.24.22.1.1	P-3	EELs/<10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	1.42%	422	0.00%	59		0.01646	0.8640	YES
B.2.24.22.1.2	P-3	EELs/<10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.24.22.2.1	P-3	EELs/>=10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.24.22.2.2	P-3	EELs/>=10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								

% Missed Installation Appointments Including Subs

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.25.1.1.1	P-3A	Switch Ports/<10 circuits/Dispatch/TN (%)	R&B (POTS)	5.78%	18,249						
B.2.25.1.1.2	P-3A	Switch Ports/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.03%	287,501						
B.2.25.1.2.1	P-3A	Switch Ports/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	11.65%	103						
B.2.25.1.2.2	P-3A	Switch Ports/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	7						
B.2.25.2.1.1	P-3A	Local Interoffice Transport/<10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	4.77%	524						
B.2.25.2.1.2	P-3A	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.25.2.2.1	P-3A	Local Interoffice Transport/>=10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.25.2.2.2	P-3A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.25.3.1.1	P-3A	Loop + Port Combinations/<10 circuits/Dispatch/TN (%)	R&B	5.71%	18,643	3.48%	748		0.00865	2.5794	YES
B.2.25.3.1.2	P-3A	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (%)	R&B	0.04%	288,743	0.03%	26,916		0.00012	0.9248	YES
B.2.25.3.1.3	P-3A	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (%)	R&B	0.00%	131,232	0.03%	3,745		0.00000		NO
B.2.25.3.1.4	P-3A	Loop + Port Combinations/<10 circuits/Dispatch In/TN (%)	R&B	0.07%	157,511	0.03%	23,171		0.00018	2.3169	YES
B.2.25.3.2.1	P-3A	Loop + Port Combinations/>=10 circuits/Dispatch/TN (%)	R&B	10.66%	122	27.27%	11		0.09713	-1.7107	NO
B.2.25.3.2.2	P-3A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (%)	R&B	0.00%	68	0.00%	12		0.00000		YES
B.2.25.3.2.3	P-3A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (%)	R&B	0.00%	20	0.00%	1		0.00000		YES
B.2.25.3.2.4	P-3A	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (%)	R&B	0.00%	48	0.00%	11		0.00000		YES
B.2.25.4.1.1	P-3A	Combo Other/<10 circuits/Dispatch/TN (%)	R&B&D - Disp	6.35%	20,712	28.57%	7		0.09218	-2.4108	NO
B.2.25.4.1.4	P-3A	Combo Other/<10 circuits/Dispatch In/TN (%)	R&B&D - Disp	6.35%	20,712						
B.2.25.4.2.1	P-3A	Combo Other/>=10 circuits/Dispatch/TN (%)	R&B&D - Disp	16.55%	429						
B.2.25.4.2.4	P-3A	Combo Other/>=10 circuits/Dispatch In/TN (%)	R&B&D - Disp	16.55%	429						
B.2.25.5.1.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Dispatch/TN (%)	ADSL to Retail								
B.2.25.5.1.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.25.5.2.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Dispatch/TN (%)	ADSL to Retail								
B.2.25.5.2.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Non-Dispatch/TN (%	ADSL to Retail								
B.2.25.6.1.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Dispatch/TN (%)	ADSL to Retail	2.78%	2,089	28.89%	135		0.01459	-17.8972	NO
B.2.25.6.1.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	2,909						
B.2.25.6.2.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	3						
B.2.25.6.2.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Non-Dispatch/TN (%	ADSL to Retail	0.00%	1						
B.2.25.7.1.1	P-3A	UNE ISDN/<10 circuits/Dispatch/TN (%)	ISDN - BRI	22.98%	235	23.44%	64		0.05932	-0.0773	YES
B.2.25.7.1.2	P-3A	UNE ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN - BRI	5.71%	473						
B.2.25.7.2.1	P-3A	UNE ISDN/>=10 circuits/Dispatch/TN (%)	ISDN - BRI								
B.2.25.7.2.2	P-3A	UNE ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN - BRI								
B.2.25.8.1.1	P-3A	Line Sharing/<10 circuits/Dispatch/TN (%)	ADSL to Retail	2.78%	2,089	0.00%	7		0.06220	0.4464	YES
B.2.25.8.1.2	P-3A	Line Sharing/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	2,909	0.00%	75		0.00000		YES
B.2.25.8.2.1	P-3A	Line Sharing/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	3						
B.2.25.8.2.2	P-3A	Line Sharing/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	1						
B.2.25.9.1.1	P-3A	2W Analog Loop Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	5.71%	18,643	7.64%	157		0.01859	-1.0414	YES
B.2.25.9.1.2	P-3A	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	5.71%	18,643						
B.2.25.9.2.1	P-3A	2W Analog Loop Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	10.66%	122						
B.2.25.9.2.2	P-3A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	10.66%	122						
B.2.25.10.1.1	P-3A	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	5.78%	18,249	3.57%	28		0.04414	0.5006	YES
B.2.25.10.1.4	P-3A	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.06%	156,688						
B.2.25.10.2.1	P-3A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	11.65%	103						
B.2.25.10.2.4	P-3A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	3						
B.2.25.11.1.1	P-3A	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	5.71%	18,643						
B.2.25.11.1.2	P-3A	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	5.71%	18,643						
B.2.25.11.2.1	P-3A	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	10.66%	122						
B.2.25.11.2.2	P-3A	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	10.66%	122						
B.2.25.12.1.1	P-3A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	5.78%	18,249						
B.2.25.12.1.4	P-3A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.06%	156,688						
B.2.25.12.2.1	P-3A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	11.65%	103						
B.2.25.12.2.4	P-3A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	3						
B.2.25.13.1.1	P-3A	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	5.71%	18,643	1.25%	80		0.02599	1.7149	YES
B.2.25.13.1.2	P-3A	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	5.71%	18,643						
B.2.25.13.2.1	P-3A	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	10.66%	122	0.00%	2		0.21996	0.4844	YES
B.2.25.13.2.2	P-3A	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	10.66%	122						
B.2.25.14.1.1	P-3A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	5.78%	18,249	0.00%	3		0.13476	0.4290	YES
B.2.25.14.1.4	P-3A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.06%	156,688						
B.2.25.14.2.1	P-3A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	11.65%	103						

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.25.14.2.4	P-3A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	3						
B.2.25.15.1.1	P-3A	Other Design/<10 circuits/Dispatch/TN (%)	Design	12.13%	2,069						
B.2.25.15.1.2	P-3A	Other Design/<10 circuits/Non-Dispatch/TN (%)	Design	6.90%	290						
B.2.25.15.2.1	P-3A	Other Design/>=10 circuits/Dispatch/TN (%)	Design	18.89%	307						
B.2.25.15.2.2	P-3A	Other Design/>=10 circuits/Non-Dispatch/TN (%)	Design	0.00%	20						
B.2.25.16.1.1	P-3A	Other Non-Design/<10 circuits/Dispatch/TN (%)	R&B	5.71%	18,643						
B.2.25.16.1.2	P-3A	Other Non-Design/<10 circuits/Non-Dispatch/TN (%)	R&B	0.04%	288,743						
B.2.25.16.2.1	P-3A	Other Non-Design/>=10 circuits/Dispatch/TN (%)	R&B	10.66%	122						
B.2.25.16.2.2	P-3A	Other Non-Design/>=10 circuits/Non-Dispatch/TN (%)	R&B	0.00%	68						
B.2.25.17.1.1	P-3A	INP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	5.78%	18,249						
B.2.25.17.1.2	P-3A	INP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.03%	287,501						
B.2.25.17.2.1	P-3A	INP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	11.65%	103						
B.2.25.17.2.2	P-3A	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	7						
B.2.25.18.1.1	P-3A	LNP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	5.78%	18,249						
B.2.25.18.1.2	P-3A	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.03%	287,501	0.00%	482		0.00085	0.4071	YES
B.2.25.18.2.1	P-3A	LNP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	11.65%	103						
B.2.25.18.2.2	P-3A	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	7	0.00%	3		0.00000		YES
B.2.25.19.1.1	P-3A	Digital Loop < DS1/<10 circuits/Dispatch/TN (%)	Digital Loop < DS1	4.96%	2,538	26.95%	167		0.01735	-12.6677	NO
B.2.25.19.1.2	P-3A	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1	0.78%	3,464						
B.2.25.19.2.1	P-3A	Digital Loop < DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop < DS1	0.00%	3						
B.2.25.19.2.2	P-3A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1	0.00%	1						
B.2.25.20.1.1	P-3A	Digital Loop >= DS1/<10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	4.18%	431	13.82%	340		0.01451	-6.6484	NO
B.2.25.20.1.2	P-3A	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.65%	307						
B.2.25.20.2.1	P-3A	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	2.63%	114						
B.2.25.20.2.2	P-3A	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.00%	43						
B.2.25.21.1.1	P-3A	Line Splitting/<10 circuits/Dispatch/TN (%)	ADSL to Retail	2.78%	2,089						
B.2.25.21.1.2	P-3A	Line Splitting/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	2,909						
B.2.25.21.2.1	P-3A	Line Splitting/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	0.00%	3						
B.2.25.21.2.2	P-3A	Line Splitting/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	1						
B.2.25.22.1.1	P-3A	EELs/<10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	4.77%	524	19.28%	83		0.02518	-5.7607	NO
B.2.25.22.1.2	P-3A	EELs/<10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.25.22.2.1	P-3A	EELs/>=10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.25.22.2.2	P-3A	EELs/>=10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								

% Provisioning Troubles within 30 Days

B.2.26.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/TN (%)	R&B (POTS)	10.93%	14,057						
B.2.26.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	4.13%	274,622						
B.2.26.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	15.79%	76						
B.2.26.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	33						
B.2.26.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	7.85%	484	0.00%	4		0.13504	0.5814	YES
B.2.26.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.26.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	100.00%	1						
B.2.26.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.26.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/TN (%)	R&B	10.83%	14,378	12.08%	571		0.01326	-0.9465	YES
B.2.26.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (%)	R&B	4.13%	275,927	2.91%	35,130		0.00113	10.8255	YES
B.2.26.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (%)	R&B	4.37%	133,221	4.14%	3,310		0.00360	0.6326	YES
B.2.26.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/TN (%)	R&B	3.91%	142,706	2.78%	31,820		0.00120	9.3789	YES
B.2.26.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/TN (%)	R&B	18.60%	86						
B.2.26.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (%)	R&B	5.63%	71	0.00%	3		0.13590	0.4145	YES
B.2.26.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (%)	R&B	6.67%	15						
B.2.26.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (%)	R&B	5.36%	56	0.00%	3		0.13344	0.4015	YES
B.2.26.4.1.1	P-9	Combo Other/<10 circuits/Dispatch/TN (%)	R&B&D - Disp	10.48%	15,538	0.00%	8		0.10834	0.9677	YES
B.2.26.4.1.4	P-9	Combo Other/<10 circuits/Dispatch In/TN (%)	R&B&D - Disp	10.48%	15,538						
B.2.26.4.2.1	P-9	Combo Other/>=10 circuits/Dispatch/TN (%)	R&B&D - Disp	8.29%	193						
B.2.26.4.2.4	P-9	Combo Other/>=10 circuits/Dispatch In/TN (%)	R&B&D - Disp	8.29%	193						
B.2.26.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (%)	ADSL to Retail	16.82%	1,795	2.78%	108		0.03706	3.7899	YES
B.2.26.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	16.86%	2,835						
B.2.26.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	33.33%	6						
B.2.26.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.26.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/TN (%)	ISDN - BRI	9.64%	166	8.00%	50		0.04761	0.3442	YES

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B.2.26.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN - BRI	2.25%	445						
B.2.26.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/TN (%)	ISDN - BRI								
B.2.26.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN - BRI								
B.2.26.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/TN (%)	ADSL to Retail	16.82%	1,795	37.50%	8		0.13255	-1.5598	YES
B.2.26.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	16.86%	2,835	13.28%	128		0.03383	1.0580	YES
B.2.26.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	33.33%	6						
B.2.26.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								
B.2.26.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	10.83%	14,378	8.42%	95		0.03199	0.7528	YES
B.2.26.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	10.83%	14,378						
B.2.26.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	18.60%	86	0.00%	1		0.39140	0.4753	YES
B.2.26.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	18.60%	86						
B.2.26.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	10.93%	14,057	11.54%	26		0.06126	-0.0987	YES
B.2.26.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	3.91%	141,869						
B.2.26.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	15.79%	76						
B.2.26.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	30						
B.2.26.10.1.1	P-9	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	10.83%	14,378						
B.2.26.10.1.2	P-9	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	10.83%	14,378						
B.2.26.10.2.1	P-9	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	18.60%	86						
B.2.26.10.2.2	P-9	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	18.60%	86						
B.2.26.11.1.1	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	10.93%	14,057						
B.2.26.11.1.4	P-9	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	3.91%	141,869						
B.2.26.11.2.1	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	15.79%	76						
B.2.26.11.2.4	P-9	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	30						
B.2.26.12.1.1	P-9	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (%)	R&B - Disp	10.83%	14,378	10.64%	47		0.04540	0.0420	YES
B.2.26.12.1.2	P-9	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (%)	R&B - Disp	10.83%	14,378						
B.2.26.12.2.1	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (%)	R&B - Disp	18.60%	86						
B.2.26.12.2.2	P-9	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (%)	R&B - Disp	18.60%	86						
B.2.26.13.1.1	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	10.93%	14,057	0.00%	2		0.22068	0.4955	YES
B.2.26.13.1.4	P-9	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	3.91%	141,869						
B.2.26.13.2.1	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (%)	R&B (POTS) excl SB Or	15.79%	76						
B.2.26.13.2.4	P-9	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (%)	R&B (POTS) excl SB Or	0.00%	30						
B.2.26.14.1.1	P-9	Other Design/<10 circuits/Dispatch/TN (%)	Design	6.21%	1,160						
B.2.26.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/TN (%)	Design	5.23%	325						
B.2.26.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/TN (%)	Design	0.00%	107						
B.2.26.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/TN (%)	Design	0.00%	5						
B.2.26.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/TN (%)	R&B	10.83%	14,378						
B.2.26.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/TN (%)	R&B	4.13%	275,927						
B.2.26.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/TN (%)	R&B	18.60%	86						
B.2.26.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/TN (%)	R&B	5.63%	71						
B.2.26.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	10.93%	14,057						
B.2.26.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	4.13%	274,622						
B.2.26.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	15.79%	76						
B.2.26.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	33						
B.2.26.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/TN (%)	R&B (POTS)	10.93%	14,057	0.00%	1		0.31208	0.3504	YES
B.2.26.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	4.13%	274,622	0.00%	476		0.00913	4.5263	YES
B.2.26.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/TN (%)	R&B (POTS)	15.79%	76						
B.2.26.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	33	0.00%	6		0.00000		YES
B.2.26.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/TN (%)	Digital Loop < DS1	15.82%	2,054	5.56%	108		0.03603	2.8497	YES
B.2.26.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1	14.63%	3,369						
B.2.26.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop < DS1	33.33%	6						
B.2.26.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop < DS1								
B.2.26.19.1.1	P-9	Digital Loop >= DS1/<10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	2.42%	331	10.51%	276		0.01252	-6.4628	NO
B.2.26.19.1.2	P-9	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	1.22%	246						
B.2.26.19.2.1	P-9	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (%)	Digital Loop >= DS1	0.00%	46						
B.2.26.19.2.2	P-9	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (%)	Digital Loop >= DS1	3.57%	28						
B.2.26.20.1.1	P-9	Line Splitting/<10 circuits/Dispatch/TN (%)	ADSL to Retail	16.82%	1,795						
B.2.26.20.1.2	P-9	Line Splitting/<10 circuits/Non-Dispatch/TN (%)	ADSL to Retail	16.86%	2,835						
B.2.26.20.2.1	P-9	Line Splitting/>=10 circuits/Dispatch/TN (%)	ADSL to Retail	33.33%	6						
B.2.26.20.2.2	P-9	Line Splitting/>=10 circuits/Non-Dispatch/TN (%)	ADSL to Retail								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.26.21.1.1	P-9	EELs/<10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	7.85%	484	10.26%	39		0.04477	-0.5372	YES
B.2.26.21.1.2	P-9	EELs/<10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.26.21.2.1	P-9	EELs/>=10 circuits/Dispatch/TN (%)	DS1/ DS3 - Interoffice	100.00%	1						
B.2.26.21.2.2	P-9	EELs/>=10 circuits/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
		Average Completion Notice Interval - Mechanized									
B.2.27.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/TN (hours)	R&B (POTS)	2.82	15,777			25.365			
B.2.27.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	1.20	286,607			8.205			
B.2.27.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/TN (hours)	R&B (POTS)	5.29	61			25.359			
B.2.27.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	23.94	8			56.912			
B.2.27.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/TN (hours)	DS1/ DS3 - Interoffice	7.89	430			101.995			
B.2.27.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (hours)	DS1/ DS3 - Interoffice								
B.2.27.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/TN (hours)	DS1/ DS3 - Interoffice								
B.2.27.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (hours)	DS1/ DS3 - Interoffice								
B.2.27.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/TN (hours)	R&B	2.84	16,140	0.14	487	25.305	1.16384	2.3168	YES
B.2.27.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (hours)	R&B	1.20	287,822	0.80	26,558	8.252	0.05292	7.4979	YES
B.2.27.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (hours)	R&B	1.31	131,364	0.83	3,563	8.908	0.15125	3.2082	YES
B.2.27.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/TN (hours)	R&B	1.10	156,458	0.80	22,995	7.656	0.05407	5.6402	YES
B.2.27.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/TN (hours)	R&B	6.95	76	0.02	2	29.834	21.37191	0.3245	YES
B.2.27.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (hours)	R&B	9.59	66	0.02	1	37.613	37.89715	0.2527	YES
B.2.27.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (hours)	R&B	9.80	21			35.535			
B.2.27.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (hours)	R&B	9.50	45	0.02	1	38.936	39.36577	0.2408	YES
B.2.27.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/TN (hours)	R&B&D - Disp	2.97	17,391			25.783			
B.2.27.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/TN (hours)	R&B&D - Disp	2.97	17,391			25.783			
B.2.27.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/TN (hours)	R&B&D - Disp	22.00	242			52.831			
B.2.27.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/TN (hours)	R&B&D - Disp	22.00	242			52.831			
B.2.27.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (hours)	ADSL to Retail	2.92	2,003	0.02	61	15.710	2.04182	1.4196	YES
B.2.27.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail	1.43	2,905			8.850			
B.2.27.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (hours)	ADSL to Retail	37.78	3			65.414			
B.2.27.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail	1.32	1			0.000			
B.2.27.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/TN (hours)	ISDN - BRI	3.30	169	0.02	46	12.059	2.00545	1.6342	YES
B.2.27.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/TN (hours)	ISDN - BRI	1.59	444			7.444			
B.2.27.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/TN (hours)	ISDN - BRI								
B.2.27.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/TN (hours)	ISDN - BRI								
B.2.27.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/TN (hours)	ADSL to Retail	2.92	2,003			15.710			
B.2.27.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail	1.43	2,905			8.850			
B.2.27.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/TN (hours)	ADSL to Retail	37.78	3			65.414			
B.2.27.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail	1.32	1			0.000			
B.2.27.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/TN (hours)	R&B - Disp	2.84	16,140	0.02	115	25.305	2.36808	1.1904	YES
B.2.27.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	2.84	16,140			25.305			
B.2.27.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/TN (hours)	R&B - Disp	6.95	76			29.834			
B.2.27.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	6.95	76			29.834			
B.2.27.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	2.82	15,777	0.02	26	25.365	4.97855	0.5623	YES
B.2.27.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	1.10	155,664			7.563			
B.2.27.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	5.29	61			25.359			
B.2.27.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	0.58	3			0.337			
B.2.27.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (hours)	R&B - Disp	2.84	16,140			25.305			
B.2.27.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	2.84	16,140			25.305			
B.2.27.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (hours)	R&B - Disp	6.95	76			29.834			
B.2.27.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	6.95	76			29.834			
B.2.27.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	2.82	15,777			25.365			
B.2.27.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	1.10	155,664			7.563			
B.2.27.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	5.29	61			25.359			
B.2.27.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	0.58	3			0.337			
B.2.27.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (hours)	R&B - Disp	2.84	16,140	0.02	56	25.305	3.38736	0.8322	YES
B.2.27.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	2.84	16,140			25.305			
B.2.27.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (hours)	R&B - Disp	6.95	76			29.834			
B.2.27.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (hours)	R&B - Disp	6.95	76			29.834			
B.2.27.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	2.82	15,777			25.365			
B.2.27.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	1.10	155,664			7.563			

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.27.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (hours)	R&B (POTS) excl SB Or	5.29	61			25.359			
B.2.27.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (hours)	R&B (POTS) excl SB Or	0.58	3			0.337			
B.2.27.14.1.1	P-5	Other Design/<10 circuits/Dispatch/TN (hours)	Design	4.73	1,251			31.258			
B.2.27.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/TN (hours)	Design	3.14	244			15.017			
B.2.27.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/TN (hours)	Design	28.88	166			59.331			
B.2.27.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/TN (hours)	Design	8.18	13			13.254			
B.2.27.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/TN (hours)	R&B	2.84	16,140			25.305			
B.2.27.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/TN (hours)	R&B	1.20	287,822			8.252			
B.2.27.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/TN (hours)	R&B	6.95	76			29.834			
B.2.27.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/TN (hours)	R&B	9.59	66			37.613			
B.2.27.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/TN (hours)	R&B (POTS)	2.82	15,777			25.365			
B.2.27.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	1.20	286,607			8.205			
B.2.27.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/TN (hours)	R&B (POTS)	5.29	61			25.359			
B.2.27.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	23.94	8			56.912			
B.2.27.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/TN (hours)	R&B (POTS)	2.82	15,777			25.365			
B.2.27.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	1.20	286,607	0.81	296	8.205	0.47715	0.8158	YES
B.2.27.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/TN (hours)	R&B (POTS)	5.29	61			25.359			
B.2.27.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (hours)	R&B (POTS)	23.94	8			56.912			
B.2.27.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/TN (hours)	Digital Loop < DS1	2.92	2,335	0.02	94	14.936	1.57120	1.8479	YES
B.2.27.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (hours)	Digital Loop < DS1	1.44	3,417			8.590			
B.2.27.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/TN (hours)	Digital Loop < DS1	37.78	3			65.414			
B.2.27.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (hours)	Digital Loop < DS1	1.32	1			0.000			
B.2.27.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/TN (hours)	Digital Loop >= DS1	5.96	279	0.02	249	18.645	1.62545	3.6571	YES
B.2.27.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (hours)	Digital Loop >= DS1	3.79	286			28.407			
B.2.27.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (hours)	Digital Loop >= DS1	2.28	58			10.154			
B.2.27.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (hours)	Digital Loop >= DS1	11.07	39			41.746			
B.2.27.20.1.1	P-5	Line Splitting/<10 circuits/Dispatch/TN (hours)	ADSL to Retail	2.92	2,003			15.710			
B.2.27.20.1.2	P-5	Line Splitting/<10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail	1.43	2,905			8.850			
B.2.27.20.2.1	P-5	Line Splitting/>=10 circuits/Dispatch/TN (hours)	ADSL to Retail	37.78	3			65.414			
B.2.27.20.2.2	P-5	Line Splitting/>=10 circuits/Non-Dispatch/TN (hours)	ADSL to Retail	1.32	1			0.000			
B.2.27.21.1.1	P-5	EELs/<10 circuits/Dispatch/TN (hours)	DS1/ DS3 - Interoffice	7.89	430	0.37	19	101.995	23.91073	0.3144	YES
B.2.27.21.1.2	P-5	EELs/<10 circuits/Non-Dispatch/TN (hours)	DS1/ DS3 - Interoffice								
B.2.27.21.2.1	P-5	EELs/>=10 circuits/Dispatch/TN (hours)	DS1/ DS3 - Interoffice								
B.2.27.21.2.2	P-5	EELs/>=10 circuits/Non-Dispatch/TN (hours)	DS1/ DS3 - Interoffice								

Average Completion Notice Interval - Non-Mechanized

B.2.28.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/TN (hours)	Diagnostic	17.03	2						Diagnostic
B.2.28.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/TN (hours)	Diagnostic	14.55	158						Diagnostic
B.2.28.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic	7.80	279						Diagnostic
B.2.28.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (hours)	Diagnostic	4.78	182						Diagnostic
B.2.28.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/TN (hours)	Diagnostic	13.45	97						Diagnostic
B.2.28.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/TN (hours)	Diagnostic	26.78	4						Diagnostic
B.2.28.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic	17.06	11						Diagnostic
B.2.28.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (hours)	Diagnostic	14.00	1						Diagnostic
B.2.28.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (hours)	Diagnostic	17.37	10						Diagnostic
B.2.28.4.1.1	P-5	Combo Other/<10 circuits/Dispatch/TN (hours)	Diagnostic	17.57	5						Diagnostic
B.2.28.4.1.4	P-5	Combo Other/<10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.4.2.1	P-5	Combo Other/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.4.2.4	P-5	Combo Other/>=10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (hours)	Diagnostic	17.51	20						Diagnostic
B.2.28.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.28.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/TN (hours)	Diagnostic			19.48	1				Diagnostic
B.2.28.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/TN (hours)	Diagnostic			2.43	8				Diagnostic
B.2.28.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			0.72	75				Diagnostic
B.2.28.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/TN (hours)	Diagnostic			11.94	19				Diagnostic
B.2.28.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.10.1.1	P-5	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.10.1.2	P-5	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.10.2.1	P-5	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.10.2.2	P-5	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.11.1.1	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.11.1.4	P-5	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.11.2.1	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.11.2.4	P-5	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.12.1.1	P-5	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.12.1.2	P-5	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			25.53	5				Diagnostic
B.2.28.12.2.1	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.12.2.2	P-5	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic			15.42	2				Diagnostic
B.2.28.13.1.1	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.13.1.4	P-5	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (hours)	Diagnostic			21.38	3				Diagnostic
B.2.28.13.2.1	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.13.2.4	P-5	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (hours)	Diagnostic								Diagnostic
B.2.28.14.1.1	P-5	Other Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			2.73	187				Diagnostic
B.2.28.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic			0.62	3				Diagnostic
B.2.28.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/TN (hours)	Diagnostic			17.71	20				Diagnostic
B.2.28.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/TN (hours)	Diagnostic			17.88	21				Diagnostic
B.2.28.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.20.1.1	P-5	Line Splitting/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.20.1.2	P-5	Line Splitting/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.20.2.1	P-5	Line Splitting/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.28.20.2.2	P-5	Line Splitting/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.21.1.1	P-5	EELs/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.21.1.2	P-5	EELs/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.21.2.1	P-5	EELs/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
B.2.28.21.2.2	P-5	EELs/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Mechanized	Diagnostic			18.54	41				Diagnostic
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.96	231				Diagnostic
B.2.29.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			1.11	8,122				Diagnostic
B.2.29.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			0.45	3,063				Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic			1.50	5,059				Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			2.12	1				Diagnostic
B.2.29.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic								Diagnostic
B.2.29.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.29.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			4.69	31				Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			10.68	23				Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic			5.41	21				Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic			5.57	2				Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic			5.48	4				Diagnostic
B.2.29.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic

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B.2.29.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic			0.62	275				Diagnostic
B.2.29.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			7.42	50				Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			6.67	78				Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.21.1.1	P-10	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.21.2.1	P-10	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.29.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

Total Service Order Cycle Time - Partially Mechanized

B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.01	41				Diagnostic
B.2.30.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			1.49	671				Diagnostic
B.2.30.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			1.14	411				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic			2.04	260				Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic			5.60	1				Diagnostic
B.2.30.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic			5.60	1				Diagnostic
B.2.30.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			4.74	4				Diagnostic
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic			12.50	2				Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.93	23				Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.72	8				Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			6.13	15				Diagnostic
B.2.30.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic			1.33	15				Diagnostic
B.2.30.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			7.33	6				Diagnostic
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			7.32	20				Diagnostic
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.30.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.21.1.1	P-10	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic			11.78	8				Diagnostic
B.2.30.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.21.2.1	P-10	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.30.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized									
B.2.31.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic			2.04	26				Diagnostic
B.2.31.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			2.11	60				Diagnostic
B.2.31.3.1.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic								Diagnostic
B.2.31.3.1.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic			14.78	7				Diagnostic
B.2.31.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			14.78	7				Diagnostic
B.2.31.3.2.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			0.61	36				Diagnostic
B.2.31.3.2.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			4.37	24				Diagnostic
B.2.31.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic			9.02	2				Diagnostic
B.2.31.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic			4.75	15				Diagnostic
B.2.31.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic			3.13	1				Diagnostic
B.2.31.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic			4.11	4				Diagnostic
B.2.31.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic			5.32	2				Diagnostic
B.2.31.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

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B.2.31.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic			0.64	175				Diagnostic
B.2.31.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			0.33	2				Diagnostic
B.2.31.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			4.64	14				Diagnostic
B.2.31.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.63	9				Diagnostic
B.2.31.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.21.1.1	P-10	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			10.18	19				Diagnostic
B.2.31.21.2.1	P-10	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.31.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized	Diagnostic								Diagnostic
B.2.32.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic			3.86	223				Diagnostic
B.2.32.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.10	8,116				Diagnostic
B.2.32.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			0.45	3,063				Diagnostic
B.2.32.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			1.50	5,053				Diagnostic
B.2.32.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic			2.12	1				Diagnostic
B.2.32.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic								Diagnostic
B.2.32.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.32.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic			4.72	26				Diagnostic
B.2.32.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.32.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic			10.52	19				Diagnostic
B.2.32.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic			5.48	20				Diagnostic
B.2.32.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic			5.57	2				Diagnostic
B.2.32.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic			5.48	4				Diagnostic
B.2.32.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.62	275				Diagnostic
B.2.32.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			7.38	41				Diagnostic
B.2.32.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			6.75	74				Diagnostic
B.2.32.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.32.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.21.1.1	P-10	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.21.2.1	P-10	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.32.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized									
B.2.33.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.01	41				Diagnostic
B.2.33.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			1.52	633				Diagnostic
B.2.33.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			1.18	383				Diagnostic
B.2.33.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic			2.04	250				Diagnostic
B.2.33.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic			5.60	1				Diagnostic
B.2.33.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.33.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic			5.60	1				Diagnostic
B.2.33.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			4.74	4				Diagnostic
B.2.33.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			12.50	2				Diagnostic
B.2.33.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic			5.98	22				Diagnostic
B.2.33.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic			3.72	8				Diagnostic
B.2.33.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic			6.13	15				Diagnostic
B.2.33.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.33.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic			1.33	15				Diagnostic
B.2.33.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			7.33	6				Diagnostic
B.2.33.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			7.49	18				Diagnostic
B.2.33.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.21.1.1	P-10	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			12.34	7				Diagnostic
B.2.33.21.2.1	P-10	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.33.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

Total Service Order Cycle Time (offered) - Non-Mechanized

B.2.34.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			2.04	26				Diagnostic
B.2.34.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			2.11	59				Diagnostic
B.2.34.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			0.61	36				Diagnostic
B.2.34.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic			4.46	23				Diagnostic
B.2.34.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic			14.78	7				Diagnostic
B.2.34.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.34.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic			14.78	7				Diagnostic
B.2.34.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			9.02	2				Diagnostic
B.2.34.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days)	Diagnostic			4.87	14				Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.34.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.13	1				Diagnostic
B.2.34.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			4.11	4				Diagnostic
B.2.34.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.12.1.1	P-10	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.12.1.2	P-10	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.32	2				Diagnostic
B.2.34.12.2.1	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.12.2.2	P-10	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.13.1.1	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.13.1.2	P-10	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.13.2.1	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.13.2.2	P-10	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.14.1.1	P-10	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic			0.64	175				Diagnostic
B.2.34.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			0.33	2				Diagnostic
B.2.34.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			4.76	13				Diagnostic
B.2.34.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			5.63	9				Diagnostic
B.2.34.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.34.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.21.1.1	P-10	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic			10.57	15				Diagnostic
B.2.34.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.21.2.1	P-10	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.34.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Disconnect Timeliness									
B.2.35	P-12	LNP/TN (%)	>= 95% w in 15 min								
		% Completions w/o Notice or < 24 hours									
B.2.36.1.1	P-6	Switch Ports/Dispatch/TN (%)	<= 5%								
B.2.36.1.2	P-6	Switch Ports/Non-Dispatch/TN (%)	<= 5%								
B.2.36.2.1	P-6	Local Interoffice Transport/Dispatch/TN (%)	<= 5%								
B.2.36.2.2	P-6	Local Interoffice Transport/Non-Dispatch/TN (%)	<= 5%								
B.2.36.3.1	P-6	Loop + Port Combinations/Dispatch/TN (%)	<= 5%			17.14%	601				NO
B.2.36.3.2	P-6	Loop + Port Combinations/Non-Dispatch/TN (%)	<= 5%			4.06%	26,776				YES
B.2.36.3.3	P-6	Loop + Port Combinations/Switch Based Orders/TN (%)	<= 5%			0.03%	3,743				YES
B.2.36.3.4	P-6	Loop + Port Combinations/Dispatch In/TN (%)	<= 5%			4.71%	23,033				YES
B.2.36.4.1	P-6	Combo Other/Dispatch/TN (%)	<= 5%			40.00%	5				NO
B.2.36.4.2	P-6	Combo Other/Non-Dispatch/TN (%)	<= 5%								
B.2.36.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	<= 5%			16.00%	75				NO
B.2.36.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	<= 5%								
B.2.36.6.1	P-6	UNE ISDN/Dispatch/TN (%)	<= 5%			24.44%	45				NO
B.2.36.6.2	P-6	UNE ISDN/Non-Dispatch/TN (%)	<= 5%								
B.2.36.7.1	P-6	Line Sharing/Dispatch/TN (%)	<= 5%			71.43%	7				NO
B.2.36.7.2	P-6	Line Sharing/Non-Dispatch/TN (%)	<= 5%			32.00%	75				NO
B.2.36.8.1	P-6	2W Analog Loop Design/Dispatch/TN (%)	<= 5%			9.60%	125				NO
B.2.36.8.2	P-6	2W Analog Loop Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.9.1	P-6	2W Analog Loop Non-Design/Dispatch/TN (%)	<= 5%			30.77%	26				NO
B.2.36.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/TN (%)	<= 5%								
B.2.36.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	<= 5%								
B.2.36.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/TN (%)	<= 5%			7.69%	52				NO
B.2.36.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	<= 5%			0.00%	3				YES
B.2.36.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.14.1	P-6	Other Design/Dispatch/TN (%)	<= 5%								
B.2.36.14.2	P-6	Other Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.15.1	P-6	Other Non-Design/Dispatch/TN (%)	<= 5%								
B.2.36.15.2	P-6	Other Non-Design/Non-Dispatch/TN (%)	<= 5%								
B.2.36.16.1	P-6	INP (Standalone)/Dispatch/TN (%)	<= 5%								
B.2.36.16.2	P-6	INP (Standalone)/Non-Dispatch/TN (%)	<= 5%								
B.2.36.17.1	P-6	LNP (Standalone)/Dispatch/TN (%)	<= 5%								
B.2.36.17.2	P-6	LNP (Standalone)/Non-Dispatch/TN (%)	<= 5%			1.65%	485				YES
B.2.36.18.1	P-6	Digital Loop < DS1/Dispatch/TN (%)	<= 5%			18.69%	107				NO
B.2.36.18.2	P-6	Digital Loop < DS1/Non-Dispatch/TN (%)	<= 5%								
B.2.36.19.1	P-6	Digital Loop >= DS1/Dispatch/TN (%)	<= 5%			13.58%	243				NO
B.2.36.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/TN (%)	<= 5%								
B.2.36.20.1	P-6	Line Splitting/Dispatch/TN (%)	<= 5%								
B.2.36.20.2	P-6	Line Splitting/Non-Dispatch/TN (%)	<= 5%								
B.2.36.21.1	P-6	EELs/Dispatch/TN (%)	<= 5%			38.18%	55				NO
B.2.36.21.2	P-6	EELs/Non-Dispatch/TN (%)	<= 5%								
		% Cooperative Test Attempts for xDSL									
B.2.37.1	P-8	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% of requests			100.00%	73				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.37.2	P-8	xDSL Other/TN (%)	>= 95% of requests								
	Service Order Accuracy										
B.2.38.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/TN (%)	>= 95%			100.00%	170				YES
B.2.38.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)	>= 95%			97.44%	78				YES
B.2.38.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/TN (%)	>= 95%			90.91%	33				NO
B.2.38.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)	>= 95%			100.00%	18				YES
B.2.38.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/TN (%)	>= 95%			98.33%	180				YES
B.2.38.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/TN (%)	>= 95%			95.33%	600				YES
B.2.38.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/TN (%)	>= 95%			94.74%	76				NO
B.2.38.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/TN (%)	>= 95%			96.92%	65				YES
	Unbundled Network Elements - Maintenance and Repair										
	Missed Repair Appointments										
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/TN (%)	R&B (POTS)	5.04%	37,716						
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/TN (%)	R&B (POTS)	1.21%	17,949						
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.26%	384	0.00%	0				YES
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.00%	245	0.00%	1		0.00000		YES
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/TN (%)	R&B	5.04%	38,040	2.35%	2,294		0.00470	5.7100	YES
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/TN (%)	R&B	1.20%	18,177	1.54%	521		0.00485	-0.6821	YES
B.3.1.4.1	M&R-1	Combo Other/Dispatch/TN (%)	R&B&D - Disp	4.97%	39,109	0.00%	16		0.05433	0.9144	YES
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/TN (%)	R&B&D - Disp	4.97%	39,109	0.00%	10		0.06872	0.7229	YES
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	ADSL to Retail	31.34%	801	0.00%	18		0.11055	2.8344	YES
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	ADSL to Retail	1.35%	2,522	0.00%	6		0.04714	0.2860	YES
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/TN (%)	ISDN - BRI	9.62%	208	0.00%	20		0.06902	1.3932	YES
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/TN (%)	ISDN - BRI	2.82%	142	50.00%	2		0.11782	-4.0048	NO
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/TN (%)	ADSL to Retail	31.34%	801	0.00%	5		0.20809	1.5059	YES
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/TN (%)	ADSL to Retail	1.35%	2,522	16.67%	12		0.03337	-4.5905	NO
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/TN (%)	R&B - Disp	5.04%	38,040	2.67%	262		0.01356	1.7459	YES
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/TN (%)	R&B - Disp	5.04%	38,040	0.00%	53		0.03007	1.6759	YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB FT	5.02%	37,644	0.00%	0				YES
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB FT	1.03%	16,193	0.00%	0				YES
B.3.1.10.1	M&R-1	Other Design/Dispatch/TN (%)	Design	2.43%	1,069	50.00%	2		0.10903	-4.3629	NO
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/TN (%)	Design	1.70%	939	0.00%	0				YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/TN (%)	R&B	5.04%	38,040	0.00%	0				YES
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/TN (%)	R&B	1.20%	18,177	0.00%	0				YES
B.3.1.12.1	M&R-1	UNE Digital Loop < DS1/Dispatch/TN (%)	Digital Loop < DS1	23.43%	1,161	0.00%	32		0.07590	3.0868	YES
B.3.1.12.2	M&R-1	UNE Digital Loop < DS1/Non-Dispatch/TN (%)	Digital Loop < DS1	1.32%	2,872	14.29%	7		0.04324	-2.9978	NO
B.3.1.13.1	M&R-1	UNE Digital Loop >= DS1/Dispatch/TN (%)	Digital Loop >= DS1	0.19%	513	0.00%	155		0.00404	0.4822	YES
B.3.1.13.2	M&R-1	UNE Digital Loop >= DS1/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.23%	436	0.00%	94		0.00544	0.4216	YES
	Customer Trouble Report Rate										
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/TN (%)	R&B (POTS)	1.74%	2,165,579						
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/TN (%)	R&B (POTS)	0.83%	2,165,579						
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/TN (%)	DS1/ DS3 - Interoffice	1.66%	23,137	0.00%	145		0.01073	1.5465	YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice	1.06%	23,137	0.69%	145		0.00857	0.4307	YES
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/TN (%)	R&B	1.67%	2,278,177	1.42%	161,162		0.00033	7.3961	YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/TN (%)	R&B	0.80%	2,278,177	0.32%	161,162		0.00023	20.6133	YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/TN (%)	R&B&D - Disp	1.52%	2,578,498	2.07%	774		0.00443	-1.2433	YES
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/TN (%)	R&B&D - Disp	1.52%	2,578,498	1.29%	774		0.00443	0.5076	YES
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	ADSL to Retail	0.87%	91,607	0.72%	2,484		0.00190	0.7876	YES
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	ADSL to Retail	2.75%	91,607	0.24%	2,484		0.00337	7.4438	YES
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/TN (%)	ISDN - BRI	1.09%	19,157	1.00%	2,010		0.00244	0.3714	YES
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/TN (%)	ISDN - BRI	0.74%	19,157	0.10%	2,010		0.00202	3.1792	YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/TN (%)	ADSL to Retail	0.87%	91,607	0.47%	1,056		0.00289	1.3853	YES
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/TN (%)	ADSL to Retail	2.75%	91,607	1.14%	1,056		0.00514	3.1482	YES
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/TN (%)	R&B - Disp	1.67%	2,278,177	0.70%	37,192		0.00068	14.2904	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/TN (%)	R&B - Disp	1.67%	2,278,177	0.14%	37,192		0.00068	22.6096	YES
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB FT	1.74%	2,165,579	0.00%	1,545		0.00336	5.1805	YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB FT	0.75%	2,165,579	0.00%	1,545		0.00220	3.3977	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/TN (%)	Design	0.36%	300,321	0.79%	253		0.00375	-1.1581	YES
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/TN (%)	Design	0.31%	300,321	0.00%	253		0.00352	0.8890	YES
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/TN (%)	R&B	1.67%	2,278,177	0.00%	854		0.00442	3.7755	YES
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/TN (%)	R&B	0.80%	2,278,177	0.00%	854		0.00306	2.6098	YES
B.3.2.12.1	M&R-2	UNE Digital Loop < DS1/Dispatch/TN (%)	Digital Loop < DS1	0.80%	145,552	0.82%	3,913		0.00144	-0.1397	YES
B.3.2.12.2	M&R-2	UNE Digital Loop < DS1/Non-Dispatch/TN (%)	Digital Loop < DS1	1.97%	145,552	0.18%	3,913		0.00225	7.9640	YES
B.3.2.13.1	M&R-2	UNE Digital Loop >= DS1/Dispatch/TN (%)	Digital Loop >= DS1	0.31%	167,825	2.65%	5,858		0.00073	-31.8953	NO
B.3.2.13.2	M&R-2	UNE Digital Loop >= DS1/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.26%	167,825	1.60%	5,858		0.00068	-19.8769	NO
		Maintenance Average Duration									
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/TN (hours)	R&B (POTS)	25.93	37,716			28.232			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/TN (hours)	R&B (POTS)	10.38	17,949			17.239			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/TN (hours)	DS1/ DS3 - Interoffice	3.70	384	0.00	0	2.701			YES
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/TN (hours)	DS1/ DS3 - Interoffice	1.68	245	1.13	1	2.167	2.17174	0.2498	YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/TN (hours)	R&B	25.79	38,040	15.87	2,294	28.190	0.60606	16.3721	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/TN (hours)	R&B	10.26	18,177	4.87	521	17.164	0.76266	7.0772	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/TN (hours)	R&B&D - Disp	25.24	39,109	3.84	16	28.021	7.00656	3.0546	YES
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/TN (hours)	R&B&D - Disp	25.24	39,109	2.50	10	28.021	8.86199	2.5662	YES
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (hours)	ADSL to Retail	26.18	801	5.46	18	45.962	10.95444	1.8906	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (hours)	ADSL to Retail	1.92	2,522	2.18	6	18.975	7.75579	-0.0332	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/TN (hours)	ISDN - BRI	10.74	208	4.61	20	13.958	3.26779	1.8766	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/TN (hours)	ISDN - BRI	4.47	142	14.92	2	8.147	5.80114	-1.8011	NO
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/TN (hours)	ADSL to Retail	26.18	801	16.80	5	45.962	20.61897	0.4547	YES
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/TN (hours)	ADSL to Retail	1.92	2,522	14.42	12	18.975	5.49068	-2.2765	NO
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/TN (hours)	R&B - Disp	25.79	38,040	7.22	262	28.190	1.74759	10.6231	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/TN (hours)	R&B - Disp	25.79	38,040	2.93	53	28.190	3.87494	5.9002	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/TN (hours)	R&B (POTS) excl SB FT	25.94	37,644	0.00	0	28.247			YES
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/TN (hours)	R&B (POTS) excl SB FT	10.69	16,193	0.00	0	17.366			YES
B.3.3.10.1	M&R-3	Other Design/Dispatch/TN (hours)	Design	5.80	1,069	37.54	2	7.545	5.34042	-5.9433	NO
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/TN (hours)	Design	3.32	939	0.00	0	7.752			YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/TN (hours)	R&B	25.79	38,040	0.00	0	28.190			YES
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/TN (hours)	R&B	10.26	18,177	0.00	0	17.164			YES
B.3.3.12.1	M&R-3	UNE Digital Loop < DS1/Dispatch/TN (hours)	Digital Loop < DS1	20.57	1,161	4.93	32				YES
B.3.3.12.2	M&R-3	UNE Digital Loop < DS1/Non-Dispatch/TN (hours)	Digital Loop < DS1	2.02	2,872	5.43	7				NO
B.3.3.13.1	M&R-3	UNE Digital Loop >= DS1/Dispatch/TN (hours)	Digital Loop >= DS1	4.28	513	4.05	155				YES
B.3.3.13.2	M&R-3	UNE Digital Loop >= DS1/Non-Dispatch/TN (hours)	Digital Loop >= DS1	2.03	436	1.35	94				YES
		% Repeat Troubles within 30 Days									
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/TN (%)	R&B (POTS)	20.15%	37,716						
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/TN (%)	R&B (POTS)	15.53%	17,949						
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/TN (%)	DS1/ DS3 - Interoffice	23.96%	384	0.00%	0				YES
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice	21.22%	245	0.00%	1		0.40973	0.5180	YES
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/TN (%)	R&B	20.10%	38,040	13.08%	2,294		0.00862	8.1533	YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/TN (%)	R&B	15.51%	18,177	13.05%	521		0.01608	1.5274	YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch/TN (%)	R&B&D - Disp	20.16%	39,109	12.50%	16		0.10031	0.7633	YES
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/TN (%)	R&B&D - Disp	20.16%	39,109	30.00%	10		0.12688	-0.7758	YES
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	ADSL to Retail	33.46%	801	16.67%	18		0.11246	1.4931	YES
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	ADSL to Retail	27.20%	2,522	16.67%	6		0.18188	0.5792	YES
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/TN (%)	ISDN - BRI	21.15%	208	15.00%	20		0.09561	0.6436	YES
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/TN (%)	ISDN - BRI	12.68%	142	0.00%	2		0.23691	0.5351	YES
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/TN (%)	ADSL to Retail	33.46%	801	20.00%	5		0.21167	0.6358	YES
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/TN (%)	ADSL to Retail	27.20%	2,522	16.67%	12		0.12876	0.8181	YES
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/TN (%)	R&B - Disp	20.10%	38,040	8.02%	262		0.02484	4.8651	YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/TN (%)	R&B - Disp	20.10%	38,040	7.55%	53		0.05509	2.2791	YES
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB FT	20.13%	37,644	0.00%	0				YES
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB FT	15.90%	16,193	0.00%	0				YES
B.3.4.10.1	M&R-4	Other Design/Dispatch/TN (%)	Design	22.08%	1,069	0.00%	2		0.29356	0.7520	YES
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/TN (%)	Design	17.78%	939	0.00%	0				YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/TN (%)	R&B	20.10%	38,040	0.00%	0				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/TN (%)	R&B	15.51%	18,177	0.00%	0				YES
B.3.4.12.1	M&R-4	UNE Digital Loop < DS1/Dispatch/TN (%)	Digital Loop < DS1	29.63%	1,161	12.50%	32		0.08183	2.0934	YES
B.3.4.12.2	M&R-4	UNE Digital Loop < DS1/Non-Dispatch/TN (%)	Digital Loop < DS1	25.70%	2,872	14.29%	7		0.16536	0.6901	YES
B.3.4.13.1	M&R-4	UNE Digital Loop >= DS1/Dispatch/TN (%)	Digital Loop >= DS1	26.32%	513	20.65%	155		0.04036	1.4050	YES
B.3.4.13.2	M&R-4	UNE Digital Loop >= DS1/Non-Dispatch/TN (%)	Digital Loop >= DS1	21.33%	436	20.21%	94		0.04658	0.2399	YES
		Out of Service > 24 hours									
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/TN (%)	R&B (POTS)	30.22%	23,048						
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/TN (%)	R&B (POTS)	14.11%	5,804						
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.26%	384	0.00%	0				YES
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice	0.00%	245	0.00%	1		0.00000		YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/TN (%)	R&B	29.99%	23,251	16.53%	1,518		0.01214	11.0816	YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/TN (%)	R&B	13.89%	5,904	2.10%	286		0.02094	5.6312	YES
B.3.5.4.1	M&R-5	Combo Other/Dispatch/TN (%)	R&B&D - Disp	28.77%	24,320	0.00%	16		0.11322	2.5416	YES
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/TN (%)	R&B&D - Disp	28.77%	24,320	0.00%	10		0.14319	2.0095	YES
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	ADSL to Retail	31.34%	801	0.00%	18		0.11055	2.8344	YES
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	ADSL to Retail	1.35%	2,522	0.00%	6		0.04714	0.2860	YES
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/TN (%)	ISDN - BRI	9.18%	207	0.00%	20		0.06761	1.3576	YES
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/TN (%)	ISDN - BRI	2.84%	141	50.00%	2		0.11823	-3.9892	NO
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/TN (%)	ADSL to Retail	31.34%	801	0.00%	0				YES
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/TN (%)	ADSL to Retail	1.35%	2,522	0.00%	0				YES
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/TN (%)	R&B - Disp	29.99%	23,251	2.67%	262		0.02847	9.5952	YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/TN (%)	R&B - Disp	29.99%	23,251	0.00%	53		0.06301	4.7589	YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB FT	30.22%	23,047	0.00%	0				YES
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB FT	14.13%	5,797	0.00%	0				YES
B.3.5.10.1	M&R-5	Other Design/Dispatch/TN (%)	Design	2.43%	1,069	50.00%	2		0.10903	-4.3629	NO
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/TN (%)	Design	1.70%	939	0.00%	0				YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/TN (%)	R&B	29.99%	23,251	0.00%	0				YES
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/TN (%)	R&B	13.89%	5,904	0.00%	0				YES
B.3.5.12.1	M&R-5	UNE Digital Loop < DS1/Dispatch/TN (%)	Digital Loop < DS1	23.36%	1,160	0.00%	32		0.07582	3.0811	YES
B.3.5.12.2	M&R-5	UNE Digital Loop < DS1/Non-Dispatch/TN (%)	Digital Loop < DS1	1.32%	2,871	14.29%	7		0.04325	-2.9972	NO
B.3.5.13.1	M&R-5	UNE Digital Loop >= DS1/Dispatch/TN (%)	Digital Loop >= DS1	0.19%	513	0.00%	155		0.00404	0.4822	YES
B.3.5.13.2	M&R-5	UNE Digital Loop >= DS1/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.23%	436	0.00%	94		0.00544	0.4216	YES
		Unbundled Network Elements - Billing									
		Invoice Accuracy (Measured in dollars)									
B.4.1	B-1	TN (%)	BST - State	97.44%	$195,205,645	99.06%	$3,845,663		0.00008	-198.9966	YES
		Invoice Accuracy (Measured in # of adjustments)									
B.4.2	B-1	TN (%)	BST - State	86.45%	1,908,128	-126.25%	80		0.03827	55.5832	NO
		Mean Time to Deliver Invoices - CRIS									
B.4.3	B-2	TN (business days)	BST - Region	4.05	1	3.66	159				YES
		% Billing Errors Corrected in X Days									
B.4.4	B-10	TN (days)	Diagnostic			29.58%	284				Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Local Interconnection Trunks - Ordering										
	% Rejected Service Requests										
C.1.1	O-7	Local Interconnection Trunks/TN (%)	Diagnostic			51.72%	29				Diagnostic
	Reject Interval										
C.1.2	O-8	Local Interconnection Trunks/TN (%)	>= 95% w in 36 hrs			100.00%	15				YES
	FOC Timeliness										
C.1.3	O-9	Local Interconnection Trunks/TN (%)	>= 95% w in 48 hrs			100.00%	15				YES
	FOC & Reject Response Completeness										
C.1.4	O-11	Local Interconnection Trunks/TN (%)	>= 95%			100.00%	18				YES
	Local Interconnection Trunks - Provisioning										
	Order Completion Interval										
C.2.1	P-4	Local Interconnection Trunks/TN (days)	Parity w Retail	18.80	44	17.29	17	8.517	2.43220	0.6173	YES
	Average Order Completion and Completion Notice Interval										
C.2.2	P-4	Local Interconnection Trunks/TN (days)	Parity w Retail	16.64	27	16.54	12				YES
	Held Orders										
C.2.3.1	P-1	Local Interconnection Trunks/Dispatch/TN (days)	Parity w Retail	0.00	0	0.00	0				YES
C.2.3.2	P-1	Local Interconnection Trunks/Non-Dispatch/TN (days)	Parity w Retail	0.00	0	0.00	0				YES
	Mean Held Order Interval & Distribution Intervals										
C.2.4.1	P-1	Local Interconnection Trunks/Dispatch/TN (days)	Parity w Retail								
C.2.4.2	P-1	Local Interconnection Trunks/Non-Dispatch/TN (days)	Parity w Retail								
	% Jeopardies										
C.2.5.1	P-2	Local Interconnection Trunks/Dispatch/TN (%)	Parity w Retail	0.00%	44	0.00%	20		0.00000		YES
C.2.5.2	P-2	Local Interconnection Trunks/Non-Dispatch/TN (%)	Parity w Retail								
	Average Jeopardy Notice Interval										
C.2.6.1	P-2	Local Interconnection Trunks/Dispatch/TN (hours)	>= 48 hrs								
C.2.6.2	P-2	Local Interconnection Trunks/Non-Dispatch/TN (hours)	>= 48 hrs								
	% Missed Installation Appointments										
C.2.7	P-3	Local Interconnection Trunks/TN (%)	Parity w Retail	0.00%	44	0.00%	19		0.00000		YES
	% Missed Installation Appointments Including Subs										
C.2.8	P-3A	Local Interconnection Trunks/TN (%)	Parity w Retail	10.29%	68	17.24%	29		0.06740	-1.0308	YES
	% Provisioning Troubles within 30 Days										
C.2.9	P-9	Local Interconnection Trunks/TN (%)	Parity w Retail	0.00%	44	0.00%	16		0.00000		YES
	Average Completion Notice Interval										
C.2.10	P-5	Local Interconnection Trunks/TN (hours)	Parity w Retail	24.73	48	18.53	19	58.819	15.94245	0.3888	YES
	Total Service Order Cycle Time										
C.2.11	P-10	Local Interconnection Trunks/TN (days)	Diagnostic			18.21	12				Diagnostic
	% Completions w/o Notice or < 24 hours										
C.2.13.1	P-6	Local Interconnection Trunks/Dispatch/TN (%)	<= 5%			0.00%	19				YES
C.2.13.2	P-6	Local Interconnection Trunks/Non-Dispatch/TN (%)	<= 5%								
	Service Order Accuracy										
C.2.14.1.1	P-11	Local Interconnection Trunks/<10 circuits/Dispatch/TN (%)	>= 95%			100.00%	13				YES
C.2.14.1.2	P-11	Local Interconnection Trunks/<10 circuits/Non-Dispatch/TN (%)	>= 95%			100.00%	8				YES
C.2.14.2.1	P-11	Local Interconnection Trunks/>=10 circuits/Dispatch/TN (%)	>= 95%			100.00%	75				YES
C.2.14.2.2	P-11	Local Interconnection Trunks/>=10 circuits/Non-Dispatch/TN (%)	>= 95%			100.00%	95				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Local Interconnection Trunks - Maintenance and Repair										
	Missed Repair Appointments										
C.3.1.1	M&R-1	Local Interconnection Trunks/Dispatch/TN (%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.1.2	M&R-1	Local Interconnection Trunks/Non-Dispatch/TN (%)	Parity w Retail	0.00%	28	0.00%	4		0.00000		YES
	Customer Trouble Report Rate										
C.3.2.1	M&R-2	Local Interconnection Trunks/Dispatch/TN (%)	Parity w Retail	0.00%	197,513	0.00%	53,679		0.00000		YES
C.3.2.2	M&R-2	Local Interconnection Trunks/Non-Dispatch/TN (%)	Parity w Retail	0.01%	197,513	0.01%	53,679		0.00006	1.1603	YES
	Maintenance Average Duration										
C.3.3.1	M&R-3	Local Interconnection Trunks/Dispatch/TN (hours)	Parity w Retail	0.00	0	0.00	0				YES
C.3.3.2	M&R-3	Local Interconnection Trunks/Non-Dispatch/TN (hours)	Parity w Retail	0.13	28	0.57	4	0.015	0.00822	-52.8152	NO
	% Repeat Troubles within 30 Days										
C.3.4.1	M&R-4	Local Interconnection Trunks/Dispatch/TN (%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.4.2	M&R-4	Local Interconnection Trunks/Non-Dispatch/TN (%)	Parity w Retail	0.00%	28	0.00%	4		0.00000		YES
	Out of Service > 24 hours										
C.3.5.1	M&R-5	Local Interconnection Trunks/Dispatch/TN (%)	Parity w Retail	0.00%	0	0.00%	0				YES
C.3.5.2	M&R-5	Local Interconnection Trunks/Non-Dispatch/TN (%)	Parity w Retail	0.00%	28	0.00%	4		0.00000		YES
	Local Interconnection Trunks - Billing										
	Invoice Accuracy (Measured in dollars)										
C.4.1	B-1	TN (%)	BST - State	97.44%	$195,205,645	98.38%	$2,127,972		0.00011	-86.4472	YES
	Invoice Accuracy (Measured in # of adjustments)										
C.4.2	B-1	TN (%)	BST - State	86.45%	1,908,128	96.41%	1,030		0.01067	-9.3353	YES
	Mean Time to Deliver Invoices - CABS										
C.4.3	B-2	TN (calendar days)	BST - Region	4.73	1	4.50	1,824				YES
	% Billing Errors Corrected in X Days										
C.4.4	B-10	TN (days)	Diagnostic			70.00%	50				Diagnostic
	Local Interconnection Trunks - Trunk Blocking										
	Trunk Group Performance - Aggregate										
C.5.1	TGP-1	Local Interconnection Trunks/TN (%)	>0.5% dif 2 consec. hrs			0					YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
Operations Support Systems - Pre-Ordering											
% Interface Availability - CLEC											
D.1.1.1	OSS-2	EDI/Region (%)	>= 99.5%			100.00%					YES
D.1.1.2	OSS-2	LENS/Region (%)	>= 99.5%			99.98%					YES
D.1.1.3	OSS-2	LEO/Region (%)	>= 99.5%			100.00%					YES
D.1.1.4	OSS-2	LESOG/Region (%)	>= 99.5%			100.00%					YES
D.1.1.5	OSS-2	TAG/Region (%)	>= 99.5%			100.00%					YES
D.1.1.6	OSS-2	PSIMS/Region (%)	>= 99.5%			100.00%					YES
D.1.1.7	OSS-2	LNP Gateway/Region (%)	>= 99.5%			100.00%					YES
D.1.1.8	OSS-2	SGG/COG/Region (%)	>= 99.5%			100.00%					YES
D.1.1.9	OSS-2	DOM/Region (%)	>= 99.5%			100.00%					YES
D.1.1.10	OSS-2	SOG/Region (%)	>= 99.5%			100.00%					YES
% Interface Availability - BST & CLEC											
D.1.2.1	OSS-2	ATLAS/COFFI/Region (%)	>= 99.5%			100.00%					YES
D.1.2.2	OSS-2	COFFI/Region (%)	>= 99.5%								
D.1.2.3	OSS-2	BOCRIS/CRIS/Region (%)	>= 99.5%			100.00%					YES
D.1.2.4	OSS-2	DSAP/Region (%)	>= 99.5%			100.00%					YES
D.1.2.5	OSS-2	RSAG/Region (%)	>= 99.5%			100.00%					YES
D.1.2.6	OSS-2	SOCS/Region (%)	>= 99.5%			100.00%					YES
D.1.2.7	OSS-2	SONGS/Region (%)	>= 99.5%			100.00%					YES
D.1.2.8	OSS-2	DOE/Region (%)	>= 99.5%			100.00%					YES
Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)											
D.1.3.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 sec	2.36	2,130,353	1.64	390,253				YES
D.1.3.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 sec	2.83	10,994	1.64	390,253				YES
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 sec	2.53	4,957,042	1.12	252,898				YES
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 sec	5.83	861,106	1.12	252,898				YES
D.1.3.3.1	OSS-1	ATLAS - TN/TN (seconds)	RNS - ATLAS - TN + 2 sec								
D.1.3.3.2	OSS-1	ATLAS - TN/TN (seconds)	ROS - ATLAS - TN + 2 sec								
D.1.3.4.1	OSS-1	DSAP - DDI/TN (seconds)	RNS - DSAP-DDI + 2 sec								
D.1.3.4.2	OSS-1	DSAP - DDI/TN (seconds)	ROS - DSAP-DDI + 2 sec								
D.1.3.5.1	OSS-1	CRSECSRL/Region (seconds)	RNS - CRSACCTS + 2 sec	2.87	5,848,891	1.32	1,021,059				YES
D.1.3.5.2	OSS-1	CRSECSRL/Region (seconds)	ROS - CRSOCSR + 2 sec	2.57	914,376	1.32	1,021,059				YES
D.1.3.6.1	OSS-1	COFFI/USOC/TN (seconds)	RNS - OASISBIG + 2 sec								
D.1.3.6.2	OSS-1	COFFI/USOC/TN (seconds)	RNS - OASISBIG + 2 sec								
D.1.3.7.1	OSS-1	PSIMS/ORB/Region (seconds)	RNS - OASISBIG + 2 sec	3.00	10,614,834	0.50	47,168				YES
D.1.3.7.2	OSS-1	PSIMS/ORB/Region (seconds)	ROS - OASISBIG + 2 sec	3.41	754,583	0.50	47,168				YES
Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)											
D.1.4.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 sec	2.36	2,130,353	1.67	301,059				YES
D.1.4.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 sec	2.83	10,994	1.67	301,059				YES
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 sec	2.53	4,957,042	1.85	134,838				YES
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 sec	5.83	861,106	1.85	134,838				YES
D.1.4.3.1	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			0.81	1,473				Diagnostic
D.1.4.3.2	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			0.81	1,473				Diagnostic
D.1.4.4.1	OSS-1	ATLAS - TN/Region (seconds)	RNS - ATLAS - TN + 2 sec	2.61	848,382	1.75	36,278				YES
D.1.4.4.2	OSS-1	ATLAS - TN/Region (seconds)	ROS - ATLAS - TN + 2 sec	2.43	349,811	1.75	36,278				YES
D.1.4.5.1	OSS-1	DSAP - DDI/TN (seconds)	RNS - DSAP-DDI + 2 sec								
D.1.4.5.2	OSS-1	DSAP - DDI/TN (seconds)	ROS - DSAP-DDI + 2 sec								
D.1.4.6.1	OSS-1	TAG-CSR/TN (seconds)	RNS - CRSACCTS + 2 sec								
D.1.4.6.2	OSS-1	TAG-CSR/TN (seconds)	ROS - CRSOCSR + 2 sec								
D.1.4.7.1	OSS-1	CRSEINT/Region (seconds)	RNS - CRSACCTS + 2 sec								
D.1.4.7.2	OSS-1	CRSEINT/Region (seconds)	ROS - CRSOCSR + 2 sec								
D.1.4.8.1	OSS-1	CRSECSRL/Region (seconds)	RNS - CRSACCTS + 2 sec								
D.1.4.8.2	OSS-1	CRSECSRL/Region (seconds)	ROS - CRSOCSR + 2 sec								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Operations Support Systems - Maintenance and Repair										
	% Interface Availability - BST										
D.2.1	OSS-3	TAFI/Region (%)	>= 99.5%	100.00%							YES
	% Interface Availability - CLEC										
D.2.2.1	OSS-3	CLEC TAFI/Region (%)	>= 99.5%			100.00%					YES
D.2.2.2	OSS-3	ECTA/Region (%)	>= 99.5%			99.67%					YES
	% Interface Availability - BST & CLEC										
D.2.3.1	OSS-3	CRIS/Region (%)	>= 99.5%			100.00%					YES
D.2.3.2	OSS-3	LMOS HOST/Region (%)	>= 99.5%			100.00%					YES
D.2.3.3	OSS-3	LNP/Region (%)	>= 99.5%			100.00%					YES
D.2.3.4	OSS-3	MARCH/Region (%)	>= 99.5%			99.98%					YES
D.2.3.5	OSS-3	OSPCM/Region (%)	>= 99.5%			100.00%					YES
D.2.3.6	OSS-3	Predictor/Region (%)	>= 99.5%			100.00%					YES
D.2.3.7	OSS-3	SOCS/Region (%)	>= 99.5%			100.00%					YES
	Average Response Interval <= 4 Seconds										
D.2.4.1	OSS-4	CRIS/Region (%)	Parity w Retail	96.24%	1,460,621	96.31%	165,469		0.00049	-1.3660	YES
D.2.4.2	OSS-4	DLETH/Region (%)	Parity w Retail	2.65%	45,491	3.99%	1,803		0.00385	-3.4938	YES
D.2.4.3	OSS-4	DLR/Region (%)	Parity w Retail	4.68%	27,855	3.21%	5,579		0.00310	4.7439	NO
D.2.4.4	OSS-4	LMOS/Region (%)	Parity w Retail	99.70%	1,460,531	99.71%	168,106		0.00014	-0.1971	YES
D.2.4.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	98.30%	1,027,523	97.92%	88,123		0.00045	8.3538	NO
D.2.4.6	OSS-4	LNP/Region (%)	Parity w Retail	99.77%	104,632	99.50%	8,426		0.00055	4.8563	NO
D.2.4.7	OSS-4	MARCH/Region (%)	Parity w Retail	29.28%	6,205	36.22%	566		0.01998	-3.4714	YES
D.2.4.8	OSS-4	OSPCM/Region (%)	Parity w Retail	26.22%	5,470	20.28%	217		0.03044	1.9510	NO
D.2.4.9	OSS-4	Predictor/Region (%)	Parity w Retail	12.27%	58,552	25.95%	6,500		0.00429	-31.9151	YES
D.2.4.10	OSS-4	SOCS/Region (%)	Parity w Retail	99.92%	207,324	99.94%	23,631		0.00019	-0.8499	YES
D.2.4.11	OSS-4	NIW/Region (%)	Parity w Retail	85.27%	56,092	85.43%	5,471		0.00502	-0.3150	YES
	Average Response Interval <= 10 Seconds										
D.2.5.1	OSS-4	CRIS/Region (%)	Parity w Retail	99.19%	1,460,621	99.58%	165,469		0.00023	-16.8218	YES
D.2.5.2	OSS-4	DLETH/Region (%)	Parity w Retail	77.90%	45,491	87.85%	1,803		0.00996	-9.9892	YES
D.2.5.3	OSS-4	DLR/Region (%)	Parity w Retail	69.67%	27,855	47.84%	5,579		0.00674	32.3791	NO
D.2.5.4	OSS-4	LMOS/Region (%)	Parity w Retail	99.84%	1,460,531	99.87%	168,106		0.00010	-2.5714	YES
D.2.5.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	99.87%	1,027,523	99.74%	88,123		0.00013	10.2858	NO
D.2.5.6	OSS-4	LNP/Region (%)	Parity w Retail	99.87%	104,632	99.76%	8,426		0.00041	2.6319	NO
D.2.5.7	OSS-4	MARCH/Region (%)	Parity w Retail	29.28%	6,205	36.22%	566		0.01998	-3.4714	YES
D.2.5.8	OSS-4	OSPCM/Region (%)	Parity w Retail	99.80%	5,470	99.54%	217		0.00310	0.8376	YES
D.2.5.9	OSS-4	Predictor/Region (%)	Parity w Retail	12.27%	58,552	25.95%	6,500		0.00429	-31.9151	YES
D.2.5.10	OSS-4	SOCS/Region (%)	Parity w Retail	99.99%	207,324	100.00%	23,631		0.00007	-0.9943	YES
D.2.5.11	OSS-4	NIW/Region (%)	Parity w Retail	99.69%	56,092	99.65%	5,471		0.00079	0.4708	YES
	Average Response Interval > 10 Seconds										
D.2.6.1	OSS-4	CRIS/Region (%)	Parity w Retail	0.81%	1,460,621	0.42%	165,469		0.00023	16.8218	YES
D.2.6.2	OSS-4	DLETH/Region (%)	Parity w Retail	22.10%	45,491	12.15%	1,803		0.00996	9.9892	YES
D.2.6.3	OSS-4	DLR/Region (%)	Parity w Retail	30.33%	27,855	52.16%	5,579		0.00674	-32.3791	NO
D.2.6.4	OSS-4	LMOS/Region (%)	Parity w Retail	0.16%	1,460,531	0.13%	168,106		0.00010	2.5714	YES
D.2.6.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	0.13%	1,027,523	0.26%	88,123		0.00013	-10.2858	NO
D.2.6.6	OSS-4	LNP/Region (%)	Parity w Retail	0.13%	104,632	0.24%	8,426		0.00041	-2.6319	NO
D.2.6.7	OSS-4	MARCH/Region (%)	Parity w Retail	70.72%	6,205	63.78%	566		0.01998	3.4714	YES
D.2.6.8	OSS-4	OSPCM/Region (%)	Parity w Retail	0.20%	5,470	0.46%	217		0.00310	-0.8376	YES
D.2.6.9	OSS-4	Predictor/Region (%)	Parity w Retail	87.73%	58,552	74.05%	6,500		0.00429	31.9151	YES
D.2.6.10	OSS-4	SOCS/Region (%)	Parity w Retail	0.01%	207,324	0.00%	23,631		0.00007	0.9943	YES
D.2.6.11	OSS-4	NIW/Region (%)	Parity w Retail	0.31%	56,092	0.35%	5,471		0.00079	-0.4708	YES

BellSouth Monthly State Summary

Tennessee II, March 2003

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Collocation - Collocation										
	Average Response Time										
E.1.1.1	C-1	Virtual/TN (calendar days)	<= 15 days								
E.1.1.2	C-1	Physical Caged/TN (calendar days)	<= 15 days			6	2				YES
E.1.1.3	C-1	Physical Cageless/TN (calendar days)	<= 15 days			6	2				YES
	Average Arrangement Time										
E.1.2.1	C-2	Virtual/TN (calendar days)	<= 60 days								
E.1.2.2	C-2	Virtual-Augments/TN (calendar days)	<= 45 days								
E.1.2.3	C-2	Virtual-Augments - Additional Space Required/TN (calendar days)	<= 60 days								
E.1.2.4	C-2	Physical Caged-Ordinary/TN (calendar days)	<= 90 days								
E.1.2.5	C-2	Physical Caged-Augments/TN (calendar days)	<= 45 days			6	6				YES
E.1.2.6	C-2	Physical Caged-Augments Additional Space Required/TN (calendar days)	<= 90 days								
E.1.2.7	C-2	Physical Cageless-Ordinary/TN (calendar days)	<= 90 days								
E.1.2.8	C-2	Physical Cageless-Augments/TN (calendar days)	<= 45 days			13	5				YES
E.1.2.9	C-2	Physical Cageless-Augments Additional Space Required/TN (calendar days)	<= 90 days								
	% Due Dates Missed										
E.1.3.1	C-3	Virtual/TN (%)	< 10% missed								
E.1.3.2	C-3	Physical/TN (%)	< 10% missed			0.00%	11				YES

BellSouth Monthly State Summary

Tennessee II, March 2003

				Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	General - Flow Through											
	% Flow Through Service Requests											
F.1.1.1	O-3	Summary/Region (%)		Diagnostic			93.55%	480,823				Diagnostic
F.1.1.2	O-3	Aggregate/Region (%)		Diagnostic			93.55%	480,823				Diagnostic
F.1.1.3	O-3	Residence/Region (%)		>= 95%			89.59%	112,865				NO
F.1.1.4	O-3	Business/Region (%)		>= 90%			80.64%	4,778				NO
F.1.1.5	O-3	UNE/Region (%)		>= 85%			94.95%	363,180				YES
	% Flow Through Service Requests - Achieved											
F.1.2.1	O-3	Summary/Region (%)		Diagnostic			86.60%	519,433				Diagnostic
F.1.2.2	O-3	Aggregate/Region (%)		Diagnostic			86.60%	519,433				Diagnostic
F.1.2.3	O-3	Residence/Region (%)		Diagnostic			82.50%	122,568				Diagnostic
F.1.2.4	O-3	Business/Region (%)		Diagnostic			57.80%	6,666				Diagnostic
F.1.2.5	O-3	UNE/Region (%)		Diagnostic			88.38%	390,199				Diagnostic
	% Flow Through Service Requests - LNP											
F.1.3.1	O-3	Summary/Region (%)		>= 85%			76.99%	5,306				NO
F.1.3.2	O-3	Aggregate/Region (%)		>= 85%			76.99%	5,306				NO
F.1.3.3	O-3	Residence/Region (%)		Diagnostic								Diagnostic
F.1.3.4	O-3	Business/Region (%)		Diagnostic								Diagnostic
	General - Pre-Ordering											
	Loop Makeup Response Time (Manual)											
F.2.1	PO-1	Loops/TN (%)		>= 95% w in 3 bus days			100.00%	4				YES
	Loop Makeup Response Time (Electronic)											
F.2.2	PO-2	Loops/TN (%)		>= 95% w in 1 min			99.48%	1,145				YES
	General - Ordering											
	Service Inquiry with Firm Order Confirmation											
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/TN (%)		>= 95% w in 5 bus days								
F.3.1.2	O-10	Local Interoffice Transport/TN (%)		>= 95% w in 5 bus days			91.67%	24				NO
	Average Speed of Answer											
F.4.1	O-12	Region (seconds)		Parity w Retail	149.36	6,239,522	15.01	44,823				YES
	General - Maintenance Center											
	Average Answer Time											
F.5.1	M&R-6	Region (seconds)		Parity w Retail	40.72	1,839,970	23.20	87,330				YES
	General - Operator Services (Toll)											
	Average Speed to Answer											
F.6.1	OS-1	TN (seconds)		PBD			4.90					PBD
	% Answered in 30 seconds											
F.6.2	OS-2	TN (%)		PBD			96.90%					PBD
	General - Directory Assistance											
	Average Speed to Answer											
F.7.1	DA-1	TN (seconds)		PBD			4.10					PBD
	% Answered in 20 seconds											

BellSouth Monthly State Summary

Tennessee II, March 2003

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
F.7.2	DA-2	TN (%)	PBD			97.50%					PBD
	General - E911										
	Mean Interval										
F.8.1	E-3	TN (hours)	PBD			1.72	2,070				PBD
	% Accuracy										
F.8.2	E-2	TN (%)	PBD			95.75%	228,095				PBD
	% Timeliness										
F.8.3	E-1	TN (%)	PBD			100.00%	2,070				PBD
	General - Billing										
	Usage Data Delivery Accuracy (data packs)										
F.9.1	B-3	Region (%)	Parity w Retail	100.00%	1,726	98.78%	31,679		0.00000		NO
	Usage Data Delivery Accuracy										
F.9.2	B-3	Region (%)	Parity w Retail	100.00%	16,015	95.89%	854,996,920		0.00000		NO
	Usage Data Delivery Timeliness										
F.9.3	B-5	Region (%)	Parity w Retail	99.90%	16,015	99.68%	854,996,920		0.00025	8.8014	NO
	Usage Data Delivery Completeness										
F.9.4	B-4	Region (%)	Parity w Retail	99.93%	16,015	99.94%	854,996,920		0.00021	-0.3721	YES
	Mean Time to Deliver Usage										
F.9.5	B-6	Region (days)	Parity w Retail	3.22	16,015	2.15	854,996,920				YES
	Recurring Charge Completeness										
F.9.6.1	B-7	Resale/TN (%)	Parity w Retail	86.84%	$5,259,084	90.26%	$120,936		0.00271	-12.6105	YES
F.9.6.2	B-7	UNE/TN (%)	>= 90%			98.98%	$240,400				YES
F.9.6.3	B-7	Interconnection/TN (%)	>= 90%			98.18%	$1,538				YES
	Non-Recurring Charge Completeness										
F.9.7.1	B-8	Resale/TN (%)	Parity w Retail	69.92%	$12,916,910	99.18%	$252,719		0.00168	-174.2371	YES
F.9.7.2	B-8	UNE/TN (%)	>= 90%			99.47%	$395,945				YES
F.9.7.3	B-8	Interconnection/TN (%)	>= 90%			76.18%	$55,911				NO
	% Daily Usage Feed Errors Corrected in X Business Days (pack failures)										
F.9.8	B-9	Region (%)	Diagnostic								Diagnostic
	% Daily Usage Feed Errors Corrected in X Business Days (EMI content)										
F.9.9	B-9	Region (%)	Diagnostic								Diagnostic
	General - Change Management										
	% Software Release Notices Sent On Time										
F.10.1	CM-1	TN (%)	>= 98% w in 30 days								
	Average Software Release Notice Delay Days										
F.10.2	CM-2	TN (average)	>= 25 days prior to release								
	% Change Management Documentation Sent On Time										
F.10.3	CM-3	TN (%)	>= 98% w in 30 days			100.00%	1				YES
	Average Documentation Release Delay Days										
F.10.5	CM-4	TN (average)	>= 25 days prior to release								
	% CLEC Interface Outages Sent within 15 Minutes										
F.10.6	CM-5	TN (%)	>= 97% w in 15 min			100.00%	16				YES
	% Software Errors Corrected within 10 Business Days										

BellSouth Monthly State Summary
Tennessee II, March 2003

				Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
F.10.7	CM-6	Region (%)		>= 95% w in 10 days			0.00%	3				NO
	% Software Errors Corrected within 30 Business Days											
F.10.8	CM-6	Region (%)		>= 95% w in 30 days			29.41%	17				NO
	% Software Errors Corrected within 45 Business Days											
F.10.9	CM-6	Region (%)		>= 95% w in 45 days			31.25%	16				NO
	% Change Requests Accepted or Rejected within 10 Business Days											
F.10.10	CM-7	Region (%)		>= 95% w in 10 days			100.00%	5				YES
	% Change Requests Rejected Within The Reporting Period											
F.10.11	CM-8	Region (%)		Diagnostic			20.00%	5				Diagnostic
	Number of Severity 1 Defects (Type 6 CR) in a Production Release Implemented											
F.10.12	CM-9	Region (number)		= 0 Defects								
	Number of Severity 2 Defects (Type 6 CR) in a Production Release Implemented											
F.10.13	CM-9	Region (number)		= 0 Defects								
	Number of Severity 3 Defects (Type 6 CR) in a Production Release Implemented											
F.10.14	CM-9	Region (number)		= 0 Defects								
	% Test Deck Weight Failure in Production Release											
F.10.15	CM-10	Region (%)		<= 5%			0.00%	100				YES
	% Type 4 Change Requests (Implemented Within 60 Weeks) of those implemented											
F.10.16	CM-11	Region (%)		>= 95% w in 60 days								
	% Type 5 Change Requests (Implemented Within 60 Weeks) of those implemented											
F.10.17	CM-11	Region (%)		>= 95% w in 60 days			100.00%	1				YES
	General - New Business Requests											
	% New Business Requests Processed within 30 Business Days											
F.11.1	BFR-1	Region (%)		>= 90% w in 30 bus days			100.00%	7				YES
	% Quotes Provided within 10 Business Days											
F.11.2	BFR-2A	Region (%)		>= 90% w in 10 bus days			100.00%	4				YES
	% Quotes Provided within 30 Business Days											
F.11.3	BFR-2B	Region (%)		>= 90% w in 30 bus days			100.00%	2				YES
	% Quotes Provided within 60 Business Days											
F.11.4	BFR-2C	Region (%)		>= 90% w in 60 bus days								
	General - Ordering											
	Acknowledgement Message Timeliness											
F.12.1.1	O-1	EDI/Region (%)		>= 95% w in 30 min			99.99%	278,291				YES
F.12.1.2	O-1	TAG/Region (%)		>= 95% w in 30 min			100.00%	299,105				YES
	Acknowledgement Message Completeness											
F.12.2.1	O-2	EDI/Region (%)		100%			99.97%	278,368				NO
F.12.2.2	O-2	TAG/Region (%)		100%			100.00%	299,113				NO
	General - Database Updates											
	Average Database Update Interval											
F.13.1.1	D-1	LIDB/TN (hours)		PBD	1.15	19	1.15	19				PBD
F.13.1.2	D-1	Directory Listings/TN (hours)		PBD	0.05	26	0.05	26				PBD
F.13.1.3	D-1	Directory Assistance/TN (hours)		PBD	4.27	23	4.13	23				PBD
	% Update Accuracy											

BellSouth Monthly State Summary
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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
F.13.2.1	D-2	LIDB/TN (%)	>= 95%			100.00%	1,289				YES
F.13.2.2	D-2	Directory Listings/TN (%)	>= 95%			100.00%	1,102				YES
F.13.2.3	D-2	Directory Assistance/TN (%)	>= 95%			99.00%	399				YES
		% NXXs / LRNs Loaded by LERG Effective Date									
F.13.3	D-3	Region (%)	100%			100.00%	20				YES
		General - Network Outage Notification									
		Mean Time to Notify CLEC of Major Network Outages									
F.14.1	M&R-7	Region (minutes)	Parity w Retail	712	2	694	2				YES

May 21, 2003

VIA HAND DELIVERY

Hon. Sara Kyle, Chairman
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37238

Re: *Docket to Establish Generic Performance Measurements, Benchmarks and Enforcement Mechanisms for BellSouth Telecommunications, Inc.*
Docket No. 01-00193

Dear Chairman Kyle:

Pursuant to our letter of March 19, 2003, enclosed are the original and a CD Rom of BellSouth's MSS Reports for the period of December 2002 through March 2003.

Very truly yours,

Guy M. Hicks

GMH:ch

491839

BellSouth Monthly State Summary

Tennessee II, March 2003

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Resale - Ordering										
	% Rejected Service Requests - Mechanized										
A.1.1.1	O-7	Residence/TN (%)	Diagnostic			7.76%	9,861				Diagnostic
A.1.1.2	O-7	Business/TN (%)	Diagnostic			24.46%	139				Diagnostic
A.1.1.3	O-7	Design (Specials)/TN (%)	Diagnostic								Diagnostic
A.1.1.4	O-7	PBX/TN (%)	Diagnostic								Diagnostic
A.1.1.5	O-7	Centrex/TN (%)	Diagnostic								Diagnostic
A.1.1.6	O-7	ISDN/TN (%)	Diagnostic								Diagnostic
	% Rejected Service Requests - Partially Mechanized										
A.1.2.1	O-7	Residence/TN (%)	Diagnostic			29.14%	858				Diagnostic
A.1.2.2	O-7	Business/TN (%)	Diagnostic			53.85%	91				Diagnostic
A.1.2.3	O-7	Design (Specials)/TN (%)	Diagnostic								Diagnostic
A.1.2.4	O-7	PBX/TN (%)	Diagnostic								Diagnostic
A.1.2.5	O-7	Centrex/TN (%)	Diagnostic								Diagnostic
A.1.2.6	O-7	ISDN/TN (%)	Diagnostic								Diagnostic
	% Rejected Service Requests - Non-Mechanized										
A.1.3.1	O-7	Residence/TN (%)	Diagnostic			37.50%	96				Diagnostic
A.1.3.2	O-7	Business/TN (%)	Diagnostic			62.38%	101				Diagnostic
A.1.3.3	O-7	Design (Specials)/TN (%)	Diagnostic			23.87%	155				Diagnostic
A.1.3.4	O-7	PBX/TN (%)	Diagnostic			55.56%	9				Diagnostic
A.1.3.5	O-7	Centrex/TN (%)	Diagnostic			50.00%	4				Diagnostic
A.1.3.6	O-7	ISDN/TN (%)	Diagnostic			43.33%	30				Diagnostic
	Reject Interval - Mechanized										
A.1.4.1	O-8	Residence/TN (%)	>= 97% w in 1 hr			99.08%	765				YES
A.1.4.2	O-8	Business/TN (%)	>= 97% w in 1 hr			100.00%	34				YES
A.1.4.3	O-8	Design (Specials)/TN (%)	>= 97% w in 1 hr								
A.1.4.4	O-8	PBX/TN (%)	>= 97% w in 1 hr								
A.1.4.5	O-8	Centrex/TN (%)	>= 97% w in 1 hr								
A.1.4.6	O-8	ISDN/TN (%)	>= 97% w in 1 hr								
	Reject Interval - Partially Mechanized - 10 hours										
A.1.7.1	O-8	Residence/TN (%)	>= 95% w in 10 hrs			95.62%	251				YES
A.1.7.2	O-8	Business/TN (%)	>= 95% w in 10 hrs			93.88%	49				NO
A.1.7.3	O-8	Design (Specials)/TN (%)	>= 95% w in 10 hrs								
A.1.7.4	O-8	PBX/TN (%)	>= 95% w in 10 hrs								
A.1.7.5	O-8	Centrex/TN (%)	>= 95% w in 10 hrs								
A.1.7.6	O-8	ISDN/TN (%)	>= 95% w in 10 hrs								
	Reject Interval - Non-Mechanized										
A.1.8.1	O-8	Residence/TN (%)	>= 95% w in 24 hrs			97.37%	38				YES
A.1.8.2	O-8	Business/TN (%)	>= 95% w in 24 hrs			100.00%	63				YES
A.1.8.3	O-8	Design (Specials)/TN (%)	>= 95% w in 24 hrs			91.89%	37				NO
A.1.8.4	O-8	PBX/TN (%)	>= 95% w in 24 hrs			100.00%	5				YES
A.1.8.5	O-8	Centrex/TN (%)	>= 95% w in 24 hrs			100.00%	2				YES
A.1.8.6	O-8	ISDN/TN (%)	>= 95% w in 24 hrs			100.00%	13				YES
	FOC Timeliness - Mechanized										
A.1.9.1	O-9	Residence/TN (%)	>= 95% w in 3 hrs			99.28%	9,072				YES
A.1.9.2	O-9	Business/TN (%)	>= 95% w in 3 hrs			98.08%	104				YES
A.1.9.3	O-9	Design (Specials)/TN (%)	>= 95% w in 3 hrs								
A.1.9.4	O-9	PBX/TN (%)	>= 95% w in 3 hrs								
A.1.9.5	O-9	Centrex/TN (%)	>= 95% w in 3 hrs								
A.1.9.6	O-9	ISDN/TN (%)	>= 95% w in 3 hrs								
	FOC Timeliness - Partially Mechanized - 10 hours										
A.1.12.1	O-9	Residence/TN (%)	>= 95% w in 10 hrs			94.78%	651				NO

BellSouth Monthly State Summary

Tennessee II, March 2003

				Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.1.12.2	O-9	Business/TN (%)		>= 95% w in 10 hrs			93.88%	49				NO
A.1.12.3	O-9	Design (Specials)/TN (%)		>= 95% w in 10 hrs								
A.1.12.4	O-9	PBX/TN (%)		>= 95% w in 10 hrs								
A.1.12.5	O-9	Centrex/TN (%)		>= 95% w in 10 hrs								
A.1.12.6	O-9	ISDN/TN (%)		>= 95% w in 10 hrs								
		FOC Timeliness - Non-Mechanized										
A.1.13.1	O-9	Residence/TN (%)		>= 95% w in 24 hrs			98.33%	60				YES
A.1.13.2	O-9	Business/TN (%)		>= 95% w in 24 hrs			100.00%	36				YES
A.1.13.3	O-9	Design (Specials)/TN (%)		>= 95% w in 24 hrs			96.19%	105				YES
A.1.13.4	O-9	PBX/TN (%)		>= 95% w in 24 hrs			100.00%	4				YES
A.1.13.5	O-9	Centrex/TN (%)		>= 95% w in 24 hrs			100.00%	2				YES
A.1.13.6	O-9	ISDN/TN (%)		>= 95% w in 24 hrs			100.00%	17				YES
		FOC & Reject Response Completeness - Mechanized										
A.1.14.1.1	O-11	Residence/EDI/TN (%)		>= 95%			100.00%	151				YES
A.1.14.1.2	O-11	Residence/TAG/TN (%)		>= 95%			99.69%	9,710				YES
A.1.14.2.1	O-11	Business/EDI/TN (%)		>= 95%			100.00%	11				YES
A.1.14.2.2	O-11	Business/TAG/TN (%)		>= 95%			99.22%	128				YES
A.1.14.3.1	O-11	Design (Specials)/EDI/TN (%)		>= 95%								
A.1.14.3.2	O-11	Design (Specials)/TAG/TN (%)		>= 95%								
A.1.14.4.1	O-11	PBX/EDI/TN (%)		>= 95%								
A.1.14.4.2	O-11	PBX/TAG/TN (%)		>= 95%								
A.1.14.5.1	O-11	Centrex/EDI/TN (%)		>= 95%								
A.1.14.5.2	O-11	Centrex/TAG/TN (%)		>= 95%								
A.1.14.6.1	O-11	ISDN/EDI/TN (%)		>= 95%								
A.1.14.6.2	O-11	ISDN/TAG/TN (%)		>= 95%								
		FOC & Reject Response Completeness - Partially Mechanized										
A.1.15.1.1	O-11	Residence/EDI/TN (%)		>= 95%			100.00%	6				YES
A.1.15.1.2	O-11	Residence/TAG/TN (%)		>= 95%			100.00%	852				YES
A.1.15.2.1	O-11	Business/EDI/TN (%)		>= 95%			100.00%	5				YES
A.1.15.2.2	O-11	Business/TAG/TN (%)		>= 95%			100.00%	86				YES
A.1.15.3.1	O-11	Design (Specials)/EDI/TN (%)		>= 95%								
A.1.15.3.2	O-11	Design (Specials)/TAG/TN (%)		>= 95%								
A.1.15.4.1	O-11	PBX/EDI/TN (%)		>= 95%								
A.1.15.4.2	O-11	PBX/TAG/TN (%)		>= 95%								
A.1.15.5.1	O-11	Centrex/EDI/TN (%)		>= 95%								
A.1.15.5.2	O-11	Centrex/TAG/TN (%)		>= 95%								
A.1.15.6.1	O-11	ISDN/EDI/TN (%)		>= 95%								
A.1.15.6.2	O-11	ISDN/TAG/TN (%)		>= 95%								
		FOC & Reject Response Completeness - Non-Mechanized										
A.1.16.1	O-11	Residence/TN (%)		>= 95%			100.00%	96				YES
A.1.16.2	O-11	Business/TN (%)		>= 95%			97.03%	101				YES
A.1.16.3	O-11	Design (Specials)/TN (%)		>= 95%			90.32%	155				NO
A.1.16.4	O-11	PBX/TN (%)		>= 95%			100.00%	9				YES
A.1.16.5	O-11	Centrex/TN (%)		>= 95%			100.00%	4				YES
A.1.16.6	O-11	ISDN/TN (%)		>= 95%			96.67%	30				YES
		Resale - Provisioning										
		Order Completion Interval										
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/TN (days)		Res	6.47	9,936	5.79	331	4.625	0.25839	2.6349	YES
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/TN (days)		Res	0.90	238,586	0.66	6,341	1.062	0.01351	17.7184	YES
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/TN (days)		Res	6.85	13			3.783			
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/TN (days)		Res								
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/TN (days)		Bus	5.82	3,514	2.90	20	12.567	2.81805	1.0345	YES
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/TN (days)		Bus	1.59	14,803	0.80	239	3.573	0.23300	3.3799	YES
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/TN (days)		Bus	15.40	40			17.802			
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/TN (days)		Bus	0.76	7			0.630			

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/TN (days)	Design	22.18	945			27.359			
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Design	9.90	179	1.92	4	18.924	9.56724	0.8346	YES
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Design	19.85	91			17.870			
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Design								
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/TN (days)	PBX	8.92	16			7.502			
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/TN (days)	PBX	3.65	125	5.00	1	8.455	8.48849	-0.1593	YES
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/TN (days)	PBX								
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/TN (days)	PBX	5.26	23			7.935			
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/TN (days)	Centrex	5.32	297			7.096			
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/TN (days)	Centrex	2.39	525	0.67	2	2.278	1.61389	1.0689	YES
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/TN (days)	Centrex	13.58	19			7.683			
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Centrex	8.89	9			6.864			
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/TN (days)	ISDN	13.17	258	15.00	2	13.818	9.80857	-0.1870	YES
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/TN (days)	ISDN	4.95	612	2.50	4	7.818	3.92185	0.6247	YES
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/TN (days)	ISDN	23.60	55			11.125			
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/TN (days)	ISDN	9.04	36			11.401			

Average Order Completion and Completion Notice Interval - Mechanized

A.2.2.1.1.1	P-4A	Residence/<10 circuits/Dispatch/TN (days)	Res	6.76	8,978	6.52	285	3.235	0.19463	1.2409	YES
A.2.2.1.1.2	P-4A	Residence/<10 circuits/Non-Dispatch/TN (days)	Res	1.12	236,198	0.78	6,082	1.141	0.01482	23.0781	YES
A.2.2.1.2.1	P-4A	Residence/>=10 circuits/Dispatch/TN (days)	Res	6.95	11			2.688			
A.2.2.1.2.2	P-4A	Residence/>=10 circuits/Non-Dispatch/TN (days)	Res								
A.2.2.2.1.1	P-4A	Business/<10 circuits/Dispatch/TN (days)	Bus	5.01	3,015	2.95	10	9.782	3.09857	0.6647	YES
A.2.2.2.1.2	P-4A	Business/<10 circuits/Non-Dispatch/TN (days)	Bus	1.71	14,541	2.41	198	3.174	0.22712	-3.0453	NO
A.2.2.2.2.1	P-4A	Business/>=10 circuits/Dispatch/TN (days)	Bus	8.01	24			8.016			
A.2.2.2.2.2	P-4A	Business/>=10 circuits/Non-Dispatch/TN (days)	Bus	1.76	8			2.185			
A.2.2.3.1.1	P-4A	Design (Specials)/<10 circuits/Dispatch/TN (days)	Design	14.50	580			9.957			
A.2.2.3.1.2	P-4A	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Design	6.81	160			5.806			
A.2.2.3.2.1	P-4A	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Design	15.73	76			5.158			
A.2.2.3.2.2	P-4A	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Design								
A.2.2.4.1.1	P-4A	PBX/<10 circuits/Dispatch/TN (days)	PBX	7.47	11			4.227			
A.2.2.4.1.2	P-4A	PBX/<10 circuits/Non-Dispatch/TN (days)	PBX	3.02	121			3.081			
A.2.2.4.2.1	P-4A	PBX/>=10 circuits/Dispatch/TN (days)	PBX								
A.2.2.4.2.2	P-4A	PBX/>=10 circuits/Non-Dispatch/TN (days)	PBX	5.32	22			7.701			
A.2.2.5.1.1	P-4A	Centrex/<10 circuits/Dispatch/TN (days)	Centrex	5.21	276			4.274			
A.2.2.5.1.2	P-4A	Centrex/<10 circuits/Non-Dispatch/TN (days)	Centrex	2.76	512			2.590			
A.2.2.5.2.1	P-4A	Centrex/>=10 circuits/Dispatch/TN (days)	Centrex	14.21	17			8.105			
A.2.2.5.2.2	P-4A	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Centrex	7.33	7			6.626			
A.2.2.6.1.1	P-4A	ISDN/<10 circuits/Dispatch/TN (days)	ISDN	12.24	195			11.544			
A.2.2.6.1.2	P-4A	ISDN/<10 circuits/Non-Dispatch/TN (days)	ISDN	5.12	597			7.865			
A.2.2.6.2.1	P-4A	ISDN/>=10 circuits/Dispatch/TN (days)	ISDN	16.95	10			8.703			
A.2.2.6.2.2	P-4A	ISDN/>=10 circuits/Non-Dispatch/TN (days)	ISDN	7.70	32			10.991			

Average Order Completion and Completion Notice Interval - Non-Mechanized

A.2.3.1.1.1	P-4A	Residence/<10 circuits/Dispatch/TN (days)	Res			4.18	21				Diagnostic
A.2.3.1.1.2	P-4A	Residence/<10 circuits/Non-Dispatch/TN (days)	Res			1.35	126				Diagnostic
A.2.3.1.2.1	P-4A	Residence/>=10 circuits/Dispatch/TN (days)	Res								Diagnostic
A.2.3.1.2.2	P-4A	Residence/>=10 circuits/Non-Dispatch/TN (days)	Res								Diagnostic
A.2.3.2.1.1	P-4A	Business/<10 circuits/Dispatch/TN (days)	Bus			3.90	7				Diagnostic
A.2.3.2.1.2	P-4A	Business/<10 circuits/Non-Dispatch/TN (days)	Bus			2.26	36				Diagnostic
A.2.3.2.2.1	P-4A	Business/>=10 circuits/Dispatch/TN (days)	Bus								Diagnostic
A.2.3.2.2.2	P-4A	Business/>=10 circuits/Non-Dispatch/TN (days)	Bus								Diagnostic
A.2.3.3.1.1	P-4A	Design (Specials)/<10 circuits/Dispatch/TN (days)	Design								Diagnostic
A.2.3.3.1.2	P-4A	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Design			4.33	3				Diagnostic
A.2.3.3.2.1	P-4A	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Design								Diagnostic
A.2.3.3.2.2	P-4A	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Design								Diagnostic
A.2.3.4.1.1	P-4A	PBX/<10 circuits/Dispatch/TN (days)	PBX								Diagnostic
A.2.3.4.1.2	P-4A	PBX/<10 circuits/Non-Dispatch/TN (days)	PBX			7.86	1				Diagnostic
A.2.3.4.2.1	P-4A	PBX/>=10 circuits/Dispatch/TN (days)	PBX								Diagnostic
A.2.3.4.2.2	P-4A	PBX/>=10 circuits/Non-Dispatch/TN (days)	PBX								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.3.5.1.1	P-4A	Centrex/<10 circuits/Dispatch/TN (days)	Centrex								
A.2.3.5.1.2	P-4A	Centrex/<10 circuits/Non-Dispatch/TN (days)	Centrex			2.35	2				Diagnostic
A.2.3.5.2.1	P-4A	Centrex/>=10 circuits/Dispatch/TN (days)	Centrex								Diagnostic
A.2.3.5.2.2	P-4A	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Centrex								Diagnostic
A.2.3.6.1.1	P-4A	ISDN/<10 circuits/Dispatch/TN (days)	ISDN			10.37	2				Diagnostic
A.2.3.6.1.2	P-4A	ISDN/<10 circuits/Non-Dispatch/TN (days)	ISDN			4.76	4				Diagnostic
A.2.3.6.2.1	P-4A	ISDN/>=10 circuits/Dispatch/TN (days)	ISDN								Diagnostic
A.2.3.6.2.2	P-4A	ISDN/>=10 circuits/Non-Dispatch/TN (days)	ISDN								Diagnostic
	Held Orders										
A.2.4.1.1.1.1	P-1	Residence/<10 circuits/Dispatch/Facility/TN (days)	Res	7.39	38	22.00	1	5.693	5.76718	-2.5325	NO
A.2.4.1.1.1.2	P-1	Residence/<10 circuits/Dispatch/Equipment/TN (days)	Res	0.00	0	0.00	0				YES
A.2.4.1.1.1.3	P-1	Residence/<10 circuits/Dispatch/Other/TN (days)	Res	6.00	5	0.00	0	1.871			YES
A.2.4.1.1.2.1	P-1	Residence/<10 circuits/Non-Dispatch/Facility/TN (days)	Res	0.00	0	0.00	0				YES
A.2.4.1.1.2.2	P-1	Residence/<10 circuits/Non-Dispatch/Equipment/TN (days)	Res	0.00	0	0.00	0				YES
A.2.4.1.1.2.3	P-1	Residence/<10 circuits/Non-Dispatch/Other/TN (days)	Res	0.00	0	0.00	0				YES
A.2.4.1.2.1.1	P-1	Residence/>=10 circuits/Dispatch/Facility/TN (days)	Res	0.00	0						
A.2.4.1.2.1.2	P-1	Residence/>=10 circuits/Dispatch/Equipment/TN (days)	Res	0.00	0						
A.2.4.1.2.1.3	P-1	Residence/>=10 circuits/Dispatch/Other/TN (days)	Res	0.00	0						
A.2.4.1.2.2.1	P-1	Residence/>=10 circuits/Non-Dispatch/Facility/TN (days)	Res	0.00	0						
A.2.4.1.2.2.2	P-1	Residence/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Res	0.00	0						
A.2.4.1.2.2.3	P-1	Residence/>=10 circuits/Non-Dispatch/Other/TN (days)	Res	0.00	0						
A.2.4.2.1.1.1	P-1	Business/<10 circuits/Dispatch/Facility/TN (days)	Bus	8.08	12	0.00	0	6.708			YES
A.2.4.2.1.1.2	P-1	Business/<10 circuits/Dispatch/Equipment/TN (days)	Bus	0.00	0	0.00	0				YES
A.2.4.2.1.1.3	P-1	Business/<10 circuits/Dispatch/Other/TN (days)	Bus	4.00	1	0.00	0	0.000			YES
A.2.4.2.1.2.1	P-1	Business/<10 circuits/Non-Dispatch/Facility/TN (days)	Bus	0.00	0	0.00	0				YES
A.2.4.2.1.2.2	P-1	Business/<10 circuits/Non-Dispatch/Equipment/TN (days)	Bus	0.00	0	0.00	0				YES
A.2.4.2.1.2.3	P-1	Business/<10 circuits/Non-Dispatch/Other/TN (days)	Bus	1.00	1	0.00	0	0.000			YES
A.2.4.2.2.1.1	P-1	Business/>=10 circuits/Dispatch/Facility/TN (days)	Bus	0.00	0						
A.2.4.2.2.1.2	P-1	Business/>=10 circuits/Dispatch/Equipment/TN (days)	Bus	0.00	0						
A.2.4.2.2.1.3	P-1	Business/>=10 circuits/Dispatch/Other/TN (days)	Bus	0.00	0						
A.2.4.2.2.2.1	P-1	Business/>=10 circuits/Non-Dispatch/Facility/TN (days)	Bus	0.00	0						
A.2.4.2.2.2.2	P-1	Business/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Bus	0.00	0						
A.2.4.2.2.2.3	P-1	Business/>=10 circuits/Non-Dispatch/Other/TN (days)	Bus	0.00	0						
A.2.4.3.1.1.1	P-1	Design (Specials)/<10 circuits/Dispatch/Facility/TN (days)	Design	5.50	2	0.00	0	2.121			YES
A.2.4.3.1.1.2	P-1	Design (Specials)/<10 circuits/Dispatch/Equipment/TN (days)	Design	0.00	0	0.00	0				YES
A.2.4.3.1.1.3	P-1	Design (Specials)/<10 circuits/Dispatch/Other/TN (days)	Design	6.00	1	0.00	0	0.000			YES
A.2.4.3.1.2.1	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Facility/TN (days)	Design	0.00	0	0.00	0				YES
A.2.4.3.1.2.2	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Equipment/TN (days)	Design	0.00	0	0.00	0				YES
A.2.4.3.1.2.3	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Other/TN (days)	Design	0.00	0	0.00	0				YES
A.2.4.3.2.1.1	P-1	Design (Specials)/>=10 circuits/Dispatch/Facility/TN (days)	Design	0.00	0						
A.2.4.3.2.1.2	P-1	Design (Specials)/>=10 circuits/Dispatch/Equipment/TN (days)	Design	0.00	0						
A.2.4.3.2.1.3	P-1	Design (Specials)/>=10 circuits/Dispatch/Other/TN (days)	Design	0.00	0						
A.2.4.3.2.2.1	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Facility/TN (days)	Design	0.00	0						
A.2.4.3.2.2.2	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Design	0.00	0						
A.2.4.3.2.2.3	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Other/TN (days)	Design	0.00	0						
A.2.4.4.1.1.1	P-1	PBX/<10 circuits/Dispatch/Facility/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.4.4.1.1.2	P-1	PBX/<10 circuits/Dispatch/Equipment/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.4.4.1.1.3	P-1	PBX/<10 circuits/Dispatch/Other/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.4.4.1.2.1	P-1	PBX/<10 circuits/Non-Dispatch/Facility/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.4.4.1.2.2	P-1	PBX/<10 circuits/Non-Dispatch/Equipment/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.4.4.1.2.3	P-1	PBX/<10 circuits/Non-Dispatch/Other/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.4.4.2.1.1	P-1	PBX/>=10 circuits/Dispatch/Facility/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.4.4.2.1.2	P-1	PBX/>=10 circuits/Dispatch/Equipment/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.4.4.2.1.3	P-1	PBX/>=10 circuits/Dispatch/Other/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.4.4.2.2.1	P-1	PBX/>=10 circuits/Non-Dispatch/Facility/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.4.4.2.2.2	P-1	PBX/>=10 circuits/Non-Dispatch/Equipment/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.4.4.2.2.3	P-1	PBX/>=10 circuits/Non-Dispatch/Other/TN (days)	PBX	0.00	0	0.00	0				YES
A.2.4.5.1.1.1	P-1	Centrex/<10 circuits/Dispatch/Facility/TN (days)	Centrex	0.00	0	0.00	0				YES
A.2.4.5.1.1.2	P-1	Centrex/<10 circuits/Dispatch/Equipment/TN (days)	Centrex	0.00	0	0.00	0				YES

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A.2.4.5.1.1.3	P-1	Centrex/<10 circuits/Dispatch/Other/TN (days)	Centrex	0.00	0	0.00	0				YES
A.2.4.5.1.2.1	P-1	Centrex/<10 circuits/Non-Dispatch/Facility/TN (days)	Centrex	0.00	0	0.00	0				YES
A.2.4.5.1.2.2	P-1	Centrex/<10 circuits/Non-Dispatch/Equipment/TN (days)	Centrex	0.00	0	0.00	0				YES
A.2.4.5.1.2.3	P-1	Centrex/<10 circuits/Non-Dispatch/Other/TN (days)	Centrex	0.00	0	0.00	0				YES
A.2.4.5.2.1.1	P-1	Centrex/>=10 circuits/Dispatch/Facility/TN (days)	Centrex	0.00	0						
A.2.4.5.2.1.2	P-1	Centrex/>=10 circuits/Dispatch/Equipment/TN (days)	Centrex	0.00	0						
A.2.4.5.2.1.3	P-1	Centrex/>=10 circuits/Dispatch/Other/TN (days)	Centrex	0.00	0						
A.2.4.5.2.2.1	P-1	Centrex/>=10 circuits/Non-Dispatch/Facility/TN (days)	Centrex	0.00	0						
A.2.4.5.2.2.2	P-1	Centrex/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Centrex	0.00	0						
A.2.4.5.2.2.3	P-1	Centrex/>=10 circuits/Non-Dispatch/Other/TN (days)	Centrex	0.00	0						
A.2.4.6.1.1.1	P-1	ISDN/<10 circuits/Dispatch/Facility/TN (days)	ISDN	59.00	3	0.00	0	95.310			YES
A.2.4.6.1.1.2	P-1	ISDN/<10 circuits/Dispatch/Equipment/TN (days)	ISDN	0.00	0	0.00	0				YES
A.2.4.6.1.1.3	P-1	ISDN/<10 circuits/Dispatch/Other/TN (days)	ISDN	7.33	3	0.00	0	4.041			YES
A.2.4.6.1.2.1	P-1	ISDN/<10 circuits/Non-Dispatch/Facility/TN (days)	ISDN	14.33	3	0.00	0	11.590			YES
A.2.4.6.1.2.2	P-1	ISDN/<10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN	0.00	0	0.00	0				YES
A.2.4.6.1.2.3	P-1	ISDN/<10 circuits/Non-Dispatch/Other/TN (days)	ISDN	0.00	0	0.00	0				YES
A.2.4.6.2.1.1	P-1	ISDN/>=10 circuits/Dispatch/Facility/TN (days)	ISDN	0.00	0						
A.2.4.6.2.1.2	P-1	ISDN/>=10 circuits/Dispatch/Equipment/TN (days)	ISDN	0.00	0						
A.2.4.6.2.1.3	P-1	ISDN/>=10 circuits/Dispatch/Other/TN (days)	ISDN	0.00	0						
A.2.4.6.2.2.1	P-1	ISDN/>=10 circuits/Non-Dispatch/Facility/TN (days)	ISDN	0.00	0						
A.2.4.6.2.2.2	P-1	ISDN/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN	0.00	0						
A.2.4.6.2.2.3	P-1	ISDN/>=10 circuits/Non-Dispatch/Other/TN (days)	ISDN	0.00	0						
		Mean Held Order Interval & Distribution Intervals									
A.2.5.1.1.1.1	P-1	Residence/<10 circuits/Dispatch/Facility/TN (days)	Res	11.51	289	11.75	4	9.349	4.70692	-0.0520	YES
A.2.5.1.1.1.2	P-1	Residence/<10 circuits/Dispatch/Equipment/TN (days)	Res	1.00	4			0.000			
A.2.5.1.1.1.3	P-1	Residence/<10 circuits/Dispatch/Other/TN (days)	Res	1.69	285	1.89	9	2.251	0.76193	-0.2548	YES
A.2.5.1.1.2.1	P-1	Residence/<10 circuits/Non-Dispatch/Facility/TN (days)	Res								
A.2.5.1.1.2.2	P-1	Residence/<10 circuits/Non-Dispatch/Equipment/TN (days)	Res								
A.2.5.1.1.2.3	P-1	Residence/<10 circuits/Non-Dispatch/Other/TN (days)	Res	1.68	25	1.00	2	0.988	0.72622	0.9364	YES
A.2.5.1.2.1.1	P-1	Residence/>=10 circuits/Dispatch/Facility/TN (days)	Res								
A.2.5.1.2.1.2	P-1	Residence/>=10 circuits/Dispatch/Equipment/TN (days)	Res								
A.2.5.1.2.1.3	P-1	Residence/>=10 circuits/Dispatch/Other/TN (days)	Res	2.00	1			0.000			
A.2.5.1.2.2.1	P-1	Residence/>=10 circuits/Non-Dispatch/Facility/TN (days)	Res								
A.2.5.1.2.2.2	P-1	Residence/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Res								
A.2.5.1.2.2.3	P-1	Residence/>=10 circuits/Non-Dispatch/Other/TN (days)	Res								
A.2.5.2.1.1.1	P-1	Business/<10 circuits/Dispatch/Facility/TN (days)	Bus	14.54	71			14.917			
A.2.5.2.1.1.2	P-1	Business/<10 circuits/Dispatch/Equipment/TN (days)	Bus								
A.2.5.2.1.1.3	P-1	Business/<10 circuits/Dispatch/Other/TN (days)	Bus	2.08	53			2.409			
A.2.5.2.1.2.1	P-1	Business/<10 circuits/Non-Dispatch/Facility/TN (days)	Bus								
A.2.5.2.1.2.2	P-1	Business/<10 circuits/Non-Dispatch/Equipment/TN (days)	Bus								
A.2.5.2.1.2.3	P-1	Business/<10 circuits/Non-Dispatch/Other/TN (days)	Bus	5.00	5			6.782			
A.2.5.2.2.1.1	P-1	Business/>=10 circuits/Dispatch/Facility/TN (days)	Bus								
A.2.5.2.2.1.2	P-1	Business/>=10 circuits/Dispatch/Equipment/TN (days)	Bus								
A.2.5.2.2.1.3	P-1	Business/>=10 circuits/Dispatch/Other/TN (days)	Bus	3.00	1			0.000			
A.2.5.2.2.2.1	P-1	Business/>=10 circuits/Non-Dispatch/Facility/TN (days)	Bus								
A.2.5.2.2.2.2	P-1	Business/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Bus								
A.2.5.2.2.2.3	P-1	Business/>=10 circuits/Non-Dispatch/Other/TN (days)	Bus								
A.2.5.3.1.1.1	P-1	Design (Specials)/<10 circuits/Dispatch/Facility/TN (days)	Design	11.60	5			15.437			
A.2.5.3.1.1.2	P-1	Design (Specials)/<10 circuits/Dispatch/Equipment/TN (days)	Design								
A.2.5.3.1.1.3	P-1	Design (Specials)/<10 circuits/Dispatch/Other/TN (days)	Design	5.25	16			3.416			
A.2.5.3.1.2.1	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Facility/TN (days)	Design								
A.2.5.3.1.2.2	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Equipment/TN (days)	Design								
A.2.5.3.1.2.3	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Other/TN (days)	Design								
A.2.5.3.2.1.1	P-1	Design (Specials)/>=10 circuits/Dispatch/Facility/TN (days)	Design								
A.2.5.3.2.1.2	P-1	Design (Specials)/>=10 circuits/Dispatch/Equipment/TN (days)	Design								
A.2.5.3.2.1.3	P-1	Design (Specials)/>=10 circuits/Dispatch/Other/TN (days)	Design								
A.2.5.3.2.2.1	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Facility/TN (days)	Design								
A.2.5.3.2.2.2	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Design								
A.2.5.3.2.2.3	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Other/TN (days)	Design								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.5.4.1.1.1	P-1	PBX/<10 circuits/Dispatch/Facility/TN (days)	PBX								
A.2.5.4.1.1.2	P-1	PBX/<10 circuits/Dispatch/Equipment/TN (days)	PBX								
A.2.5.4.1.1.3	P-1	PBX/<10 circuits/Dispatch/Other/TN (days)	PBX								
A.2.5.4.1.2.1	P-1	PBX/<10 circuits/Non-Dispatch/Facility/TN (days)	PBX								
A.2.5.4.1.2.2	P-1	PBX/<10 circuits/Non-Dispatch/Equipment/TN (days)	PBX								
A.2.5.4.1.2.3	P-1	PBX/<10 circuits/Non-Dispatch/Other/TN (days)	PBX								
A.2.5.4.2.1.1	P-1	PBX/>=10 circuits/Dispatch/Facility/TN (days)	PBX								
A.2.5.4.2.1.2	P-1	PBX/>=10 circuits/Dispatch/Equipment/TN (days)	PBX								
A.2.5.4.2.1.3	P-1	PBX/>=10 circuits/Dispatch/Other/TN (days)	PBX								
A.2.5.4.2.2.1	P-1	PBX/>=10 circuits/Non-Dispatch/Facility/TN (days)	PBX								
A.2.5.4.2.2.2	P-1	PBX/>=10 circuits/Non-Dispatch/Equipment/TN (days)	PBX								
A.2.5.4.2.2.3	P-1	PBX/>=10 circuits/Non-Dispatch/Other/TN (days)	PBX								
A.2.5.5.1.1.1	P-1	Centrex/<10 circuits/Dispatch/Facility/TN (days)	Centrex								
A.2.5.5.1.1.2	P-1	Centrex/<10 circuits/Dispatch/Equipment/TN (days)	Centrex								
A.2.5.5.1.1.3	P-1	Centrex/<10 circuits/Dispatch/Other/TN (days)	Centrex	1.75	4			0.957			
A.2.5.5.1.2.1	P-1	Centrex/<10 circuits/Non-Dispatch/Facility/TN (days)	Centrex								
A.2.5.5.1.2.2	P-1	Centrex/<10 circuits/Non-Dispatch/Equipment/TN (days)	Centrex								
A.2.5.5.1.2.3	P-1	Centrex/<10 circuits/Non-Dispatch/Other/TN (days)	Centrex								
A.2.5.5.2.1.1	P-1	Centrex/>=10 circuits/Dispatch/Facility/TN (days)	Centrex								
A.2.5.5.2.1.2	P-1	Centrex/>=10 circuits/Dispatch/Equipment/TN (days)	Centrex								
A.2.5.5.2.1.3	P-1	Centrex/>=10 circuits/Dispatch/Other/TN (days)	Centrex								
A.2.5.5.2.2.1	P-1	Centrex/>=10 circuits/Non-Dispatch/Facility/TN (days)	Centrex								
A.2.5.5.2.2.2	P-1	Centrex/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Centrex								
A.2.5.5.2.2.3	P-1	Centrex/>=10 circuits/Non-Dispatch/Other/TN (days)	Centrex								
A.2.5.6.1.1.1	P-1	ISDN/<10 circuits/Dispatch/Facility/TN (days)	ISDN	47.00	4			81.437			
A.2.5.6.1.1.2	P-1	ISDN/<10 circuits/Dispatch/Equipment/TN (days)	ISDN								
A.2.5.6.1.1.3	P-1	ISDN/<10 circuits/Dispatch/Other/TN (days)	ISDN	6.80	5	2.00	1	4.604	5.04381	0.9517	YES
A.2.5.6.1.2.1	P-1	ISDN/<10 circuits/Non-Dispatch/Facility/TN (days)	ISDN	13.86	7			15.148			
A.2.5.6.1.2.2	P-1	ISDN/<10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN								
A.2.5.6.1.2.3	P-1	ISDN/<10 circuits/Non-Dispatch/Other/TN (days)	ISDN	2.00	1	1.00	1	0.000	0.00000		YES
A.2.5.6.2.1.1	P-1	ISDN/>=10 circuits/Dispatch/Facility/TN (days)	ISDN								
A.2.5.6.2.1.2	P-1	ISDN/>=10 circuits/Dispatch/Equipment/TN (days)	ISDN								
A.2.5.6.2.1.3	P-1	ISDN/>=10 circuits/Dispatch/Other/TN (days)	ISDN								
A.2.5.6.2.2.1	P-1	ISDN/>=10 circuits/Non-Dispatch/Facility/TN (days)	ISDN								
A.2.5.6.2.2.2	P-1	ISDN/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN								
A.2.5.6.2.2.3	P-1	ISDN/>=10 circuits/Non-Dispatch/Other/TN (days)	ISDN								
		% Jeopardies - Mechanized									
A.2.6.1.1	P-2	Residence/Dispatch/TN (%)	Res	6.50%	11,928	6.29%	334		0.01367	0.1535	YES
A.2.6.1.2	P-2	Residence/Non-Dispatch/TN (%)	Res	0.00%	271,265	0.00%	6,919		0.00000		YES
A.2.6.2.1	P-2	Business/Dispatch/TN (%)	Bus	7.03%	3,868	0.00%	16		0.06405	1.0978	YES
A.2.6.2.2	P-2	Business/Non-Dispatch/TN (%)	Bus	0.00%	15,055	0.00%	226		0.00000		YES
A.2.6.3.1	P-2	Design (Specials)/Dispatch/TN (%)	Design	20.38%	1,197						
A.2.6.3.2	P-2	Design (Specials)/Non-Dispatch/TN (%)	Design	1.14%	176	0.00%	1		0.10629	0.1069	YES
A.2.6.4.1	P-2	PBX/Dispatch/TN (%)	PBX	19.05%	21						
A.2.6.4.2	P-2	PBX/Non-Dispatch/TN (%)	PBX	0.67%	150						
A.2.6.5.1	P-2	Centrex/Dispatch/TN (%)	Centrex	6.19%	323						
A.2.6.5.2	P-2	Centrex/Non-Dispatch/TN (%)	Centrex	0.00%	534						
A.2.6.6.1	P-2	ISDN/Dispatch/TN (%)	ISDN	13.58%	346						
A.2.6.6.2	P-2	ISDN/Non-Dispatch/TN (%)	ISDN	2.88%	659						
		% Jeopardies - Non-Mechanized									
A.2.7.1.1	P-2	Residence/Dispatch/TN (%)	Diagnostic			3.57%	28				Diagnostic
A.2.7.1.2	P-2	Residence/Non-Dispatch/TN (%)	Diagnostic			0.00%	169				Diagnostic
A.2.7.2.1	P-2	Business/Dispatch/TN (%)	Diagnostic			0.00%	10				Diagnostic
A.2.7.2.2	P-2	Business/Non-Dispatch/TN (%)	Diagnostic			0.00%	50				Diagnostic
A.2.7.3.1	P-2	Design (Specials)/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.7.3.2	P-2	Design (Specials)/Non-Dispatch/TN (%)	Diagnostic			0.00%	12				Diagnostic
A.2.7.4.1	P-2	PBX/Dispatch/TN (%)	Diagnostic			0.00%	1				Diagnostic
A.2.7.4.2	P-2	PBX/Non-Dispatch/TN (%)	Diagnostic			0.00%	3				Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.7.5.1	P-2	Centrex/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.7.5.2	P-2	Centrex/Non-Dispatch/TN (%)	Diagnostic			0.00%	3				Diagnostic
A.2.7.6.1	P-2	ISDN/Dispatch/TN (%)	Diagnostic			33.33%	3				Diagnostic
A.2.7.6.2	P-2	ISDN/Non-Dispatch/TN (%)	Diagnostic			0.00%	5				Diagnostic
		Average Jeopardy Notice Interval - Mechanized									
A.2.8.1.1	P-2	Residence/Dispatch/TN (hours)	>= 48 hrs			180.45	18				YES
A.2.8.1.2	P-2	Residence/Non-Dispatch/TN (hours)	>= 48 hrs								
A.2.8.2.1	P-2	Business/Dispatch/TN (hours)	>= 48 hrs								
A.2.8.2.2	P-2	Business/Non-Dispatch/TN (hours)	>= 48 hrs								
A.2.8.3.1	P-2	Design (Specials)/Dispatch/TN (hours)	>= 48 hrs								
A.2.8.3.2	P-2	Design (Specials)/Non-Dispatch/TN (hours)	>= 48 hrs								
A.2.8.4.1	P-2	PBX/Dispatch/TN (hours)	>= 48 hrs								
A.2.8.4.2	P-2	PBX/Non-Dispatch/TN (hours)	>= 48 hrs								
A.2.8.5.1	P-2	Centrex/Dispatch/TN (hours)	>= 48 hrs								
A.2.8.5.2	P-2	Centrex/Non-Dispatch/TN (hours)	>= 48 hrs								
A.2.8.6.1	P-2	ISDN/Dispatch/TN (hours)	>= 48 hrs								
A.2.8.6.2	P-2	ISDN/Non-Dispatch/TN (hours)	>= 48 hrs								
		Average Jeopardy Notice Interval - Non-Mechanized									
A.2.9.1.1	P-2	Residence/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.1.2	P-2	Residence/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.2.1	P-2	Business/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.2.2	P-2	Business/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.3.1	P-2	Design (Specials)/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.3.2	P-2	Design (Specials)/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.4.1	P-2	PBX/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.4.2	P-2	PBX/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.5.1	P-2	Centrex/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.5.2	P-2	Centrex/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.9.6.1	P-2	ISDN/Dispatch/TN (hours)	Diagnostic			325.43	1				Diagnostic
A.2.9.6.2	P-2	ISDN/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized									
A.2.10.1.1	P-2	Residence/Dispatch/TN (%)	95% >= 48 hrs			100.00%	18				YES
A.2.10.1.2	P-2	Residence/Non-Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.2.1	P-2	Business/Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.2.2	P-2	Business/Non-Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.3.1	P-2	Design (Specials)/Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.3.2	P-2	Design (Specials)/Non-Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.4.1	P-2	PBX/Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.4.2	P-2	PBX/Non-Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.5.1	P-2	Centrex/Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.5.2	P-2	Centrex/Non-Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.6.1	P-2	ISDN/Dispatch/TN (%)	95% >= 48 hrs								
A.2.10.6.2	P-2	ISDN/Non-Dispatch/TN (%)	95% >= 48 hrs								
		% Jeopardy Notice >= 48 hours - Non-Mechanized									
A.2.11.1.1	P-2	Residence/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.1.2	P-2	Residence/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.2.1	P-2	Business/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.2.2	P-2	Business/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.3.1	P-2	Design (Specials)/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.3.2	P-2	Design (Specials)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.4.1	P-2	PBX/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.4.2	P-2	PBX/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.5.1	P-2	Centrex/Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.5.2	P-2	Centrex/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
A.2.11.6.1	P-2	ISDN/Dispatch/TN (%)	Diagnostic			100.00%	1				Diagnostic
A.2.11.6.2	P-2	ISDN/Non-Dispatch/TN (%)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
		% Missed Installation Appointments									
A.2.12.1.1.1	P-3	Residence/<10 circuits/Dispatch/TN (%)	Res	4.69%	11,890	3.31%	362		0.01128	1.2213	YES
A.2.12.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/TN (%)	Res	0.01%	271,415	0.07%	7,097		0.00014	-4.1299	NO
A.2.12.1.2.1	P-3	Residence/>=10 circuits/Dispatch/TN (%)	Res	6.25%	16						
A.2.12.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/TN (%)	Res								
A.2.12.2.1.1	P-3	Business/<10 circuits/Dispatch/TN (%)	Bus	3.38%	3,791	0.00%	30		0.03311	1.0198	YES
A.2.12.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/TN (%)	Bus	0.37%	15,023	0.00%	277		0.00366	0.9997	YES
A.2.12.2.2.1	P-3	Business/>=10 circuits/Dispatch/TN (%)	Bus	8.89%	45						
A.2.12.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/TN (%)	Bus	0.00%	7						
A.2.12.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/TN (%)	Design	2.09%	957						
A.2.12.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)	Design	0.00%	181	0.00%	6		0.00000		YES
A.2.12.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/TN (%)	Design	0.00%	92						
A.2.12.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)	Design								
A.2.12.4.1.1	P-3	PBX/<10 circuits/Dispatch/TN (%)	PBX	0.00%	17	0.00%	1		0.00000		YES
A.2.12.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/TN (%)	PBX	0.00%	125	0.00%	2		0.00000		YES
A.2.12.4.2.1	P-3	PBX/>=10 circuits/Dispatch/TN (%)	PBX								
A.2.12.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/TN (%)	PBX	0.00%	23	0.00%	1		0.00000		YES
A.2.12.5.1.1	P-3	Centrex/<10 circuits/Dispatch/TN (%)	Centrex	1.34%	298						
A.2.12.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/TN (%)	Centrex	0.00%	525	0.00%	3		0.00000		YES
A.2.12.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/TN (%)	Centrex	0.00%	19						
A.2.12.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/TN (%)	Centrex	0.00%	9						
A.2.12.6.1.1	P-3	ISDN/<10 circuits/Dispatch/TN (%)	ISDN	1.51%	265	33.33%	3		0.07079	-4.4954	NO
A.2.12.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN	2.44%	615	20.00%	5		0.06927	-2.5353	NO
A.2.12.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/TN (%)	ISDN	0.00%	55						
A.2.12.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN	0.00%	39						
		% Missed Installation Appointments Including Subs									
A.2.13.1.1.1	P-3A	Residence/<10 circuits/Dispatch/TN (%)	Res	6.12%	13,637	4.22%	403		0.01211	1.5666	YES
A.2.13.1.1.2	P-3A	Residence/<10 circuits/Non-Dispatch/TN (%)	Res	0.01%	272,239	0.07%	7,120		0.00015	-3.8164	NO
A.2.13.1.2.1	P-3A	Residence/>=10 circuits/Dispatch/TN (%)	Res	5.00%	20						
A.2.13.1.2.2	P-3A	Residence/>=10 circuits/Non-Dispatch/TN (%)	Res								
A.2.13.2.1.1	P-3A	Business/<10 circuits/Dispatch/TN (%)	Bus	4.79%	4,612	0.00%	33		0.03731	1.2842	YES
A.2.13.2.1.2	P-3A	Business/<10 circuits/Non-Dispatch/TN (%)	Bus	0.39%	15,262	0.00%	279		0.00375	1.0312	YES
A.2.13.2.2.1	P-3A	Business/>=10 circuits/Dispatch/TN (%)	Bus	13.25%	83						
A.2.13.2.2.2	P-3A	Business/>=10 circuits/Non-Dispatch/TN (%)	Bus	0.00%	7						
A.2.13.3.1.1	P-3A	Design (Specials)/<10 circuits/Dispatch/TN (%)	Design	11.20%	1,688						
A.2.13.3.1.2	P-3A	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)	Design	0.48%	208	0.00%	6		0.02864	0.1678	YES
A.2.13.3.2.1	P-3A	Design (Specials)/>=10 circuits/Dispatch/TN (%)	Design	28.95%	190						
A.2.13.3.2.2	P-3A	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)	Design								
A.2.13.4.1.1	P-3A	PBX/<10 circuits/Dispatch/TN (%)	PBX	28.57%	28	0.00%	1		0.45975	0.6215	YES
A.2.13.4.1.2	P-3A	PBX/<10 circuits/Non-Dispatch/TN (%)	PBX	0.00%	129	0.00%	2		0.00000		YES
A.2.13.4.2.1	P-3A	PBX/>=10 circuits/Dispatch/TN (%)	PBX								
A.2.13.4.2.2	P-3A	PBX/>=10 circuits/Non-Dispatch/TN (%)	PBX	0.00%	24	0.00%	2		0.00000		YES
A.2.13.5.1.1	P-3A	Centrex/<10 circuits/Dispatch/TN (%)	Centrex	2.69%	334						
A.2.13.5.1.2	P-3A	Centrex/<10 circuits/Non-Dispatch/TN (%)	Centrex	0.00%	527	0.00%	3		0.00000		YES
A.2.13.5.2.1	P-3A	Centrex/>=10 circuits/Dispatch/TN (%)	Centrex	4.55%	22						
A.2.13.5.2.2	P-3A	Centrex/>=10 circuits/Non-Dispatch/TN (%)	Centrex	0.00%	14						
A.2.13.6.1.1	P-3A	ISDN/<10 circuits/Dispatch/TN (%)	ISDN	13.08%	413	40.00%	5		0.15168	-1.7751	NO
A.2.13.6.1.2	P-3A	ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN	4.19%	668	16.67%	6		0.08218	-1.5180	YES
A.2.13.6.2.1	P-3A	ISDN/>=10 circuits/Dispatch/TN (%)	ISDN	2.63%	114						
A.2.13.6.2.2	P-3A	ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN	0.00%	43						
		% Provisioning Troubles within 30 Days									
A.2.14.1.1.1	P-9	Residence/<10 circuits/Dispatch/TN (%)	Res	10.90%	10,590	11.18%	492		0.01437	-0.1961	YES
A.2.14.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/TN (%)	Res	4.00%	260,825	5.50%	8,457		0.00216	-6.9352	NO
A.2.14.1.2.1	P-9	Residence/>=10 circuits/Dispatch/TN (%)	Res	9.52%	21	0.00%	2		0.21723	0.4384	YES
A.2.14.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/TN (%)	Res								
A.2.14.2.1.1	P-9	Business/<10 circuits/Dispatch/TN (%)	Bus	11.05%	3,467	14.29%	28		0.05948	-0.5445	YES
A.2.14.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/TN (%)	Bus	6.70%	13,797	4.71%	170		0.01930	1.0355	YES

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A.2.14.2.2.1	P-9	Business/>=10 circuits/Dispatch/TN (%)	Bus	18.18%	55						
A.2.14.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/TN (%)	Bus	0.00%	33						
A.2.14.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/TN (%)	Design	6.08%	905	0.00%	3		0.13817	0.4399	YES
A.2.14.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)	Design	3.16%	253	0.00%	7		0.06705	0.4716	YES
A.2.14.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/TN (%)	Design	0.00%	54						
A.2.14.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)	Design								
A.2.14.4.1.1	P-9	PBX/<10 circuits/Dispatch/TN (%)	PBX	0.00%	29						
A.2.14.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/TN (%)	PBX	1.49%	67						
A.2.14.4.2.1	P-9	PBX/>=10 circuits/Dispatch/TN (%)	PBX	0.00%	7						
A.2.14.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/TN (%)	PBX	14.29%	7						
A.2.14.5.1.1	P-9	Centrex/<10 circuits/Dispatch/TN (%)	Centrex	7.00%	300						
A.2.14.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/TN (%)	Centrex	5.28%	776	0.00%	1		0.22385	0.2360	YES
A.2.14.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/TN (%)	Centrex	40.00%	10						
A.2.14.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/TN (%)	Centrex	25.00%	8						
A.2.14.6.1.1	P-9	ISDN/<10 circuits/Dispatch/TN (%)	ISDN	6.48%	247	33.33%	3		0.14297	-1.8785	NO
A.2.14.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/TN (%)	ISDN	1.87%	534	0.00%	4		0.06803	0.2753	YES
A.2.14.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/TN (%)	ISDN	0.00%	46						
A.2.14.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/TN (%)	ISDN	3.57%	28						
		Average Completion Notice Interval - Mechanized									
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/TN (hours)	Res	2.65	11,960	0.03	335	26.592	1.47306	1.7813	YES
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/TN (hours)	Res	1.12	271,549	0.94	6,930	7.297	0.08876	2.0235	YES
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/TN (hours)	Res	3.55	16			10.957			
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/TN (hours)	Res								
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/TN (hours)	Bus	3.34	3,817	2.64	18	21.058	4.97503	0.1391	YES
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/TN (hours)	Bus	2.65	15,058	0.51	226	17.863	1.19711	1.7802	YES
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/TN (hours)	Bus	5.90	45			28.888			
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/TN (hours)	Bus	23.94	8			56.912			
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/TN (hours)	Design	4.68	1,016			33.741			
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/TN (hours)	Design	1.77	183	0.02	1	7.878	7.89915	0.2223	YES
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/TN (hours)	Design	42.93	103			69.634			
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/TN (hours)	Design								
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/TN (hours)	PBX	8.05	18			16.371			
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/TN (hours)	PBX	3.64	127			18.526			
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/TN (hours)	PBX	93.52	1			0.000			
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/TN (hours)	PBX	3.91	23			9.580			
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/TN (hours)	Centrex	3.70	303			24.138			
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/TN (hours)	Centrex	1.62	527			10.097			
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/TN (hours)	Centrex	18.59	19			49.192			
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/TN (hours)	Centrex	2.96	9			6.195			
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/TN (hours)	ISDN	4.45	277			15.848			
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/TN (hours)	ISDN	2.59	622			20.037			
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/TN (hours)	ISDN	2.28	58			10.154			
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/TN (hours)	ISDN	11.07	39			41.746			
		Average Completion Notice Interval - Non-Mechanized									
A.2.16.1.1.1	P-5	Residence/<10 circuits/Dispatch/TN (hours)	Diagnostic			7.71	28				Diagnostic
A.2.16.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			4.67	172				Diagnostic
A.2.16.1.2.1	P-5	Residence/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.2.1.1	P-5	Business/<10 circuits/Dispatch/TN (hours)	Diagnostic			20.26	12				Diagnostic
A.2.16.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			14.32	51				Diagnostic
A.2.16.2.2.1	P-5	Business/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			22.57	5				Diagnostic
A.2.16.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.4.1.1	P-5	PBX/<10 circuits/Dispatch/TN (hours)	Diagnostic			18.42	1				Diagnostic
A.2.16.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			29.58	2				Diagnostic

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A.2.16.4.2.1	P-5	PBX/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic			0.67	1				Diagnostic
A.2.16.5.1.1	P-5	Centrex/<10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			14.00	3				Diagnostic
A.2.16.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.6.1.1	P-5	ISDN/<10 circuits/Dispatch/TN (hours)	Diagnostic			25.82	3				Diagnostic
A.2.16.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/TN (hours)	Diagnostic			24.93	5				Diagnostic
A.2.16.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/TN (hours)	Diagnostic								Diagnostic
A.2.16.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/TN (hours)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Mechanized									
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			5.60	208				Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.73	5,488				Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			2.45	5				Diagnostic
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			2.63	137				Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized									
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			4.12	17				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.84	386				Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			3.30	4				Diagnostic
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.68	28				Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

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A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized									
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			2.14	10				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.02	30				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			4.54	3				Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.66	12				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.76	3				Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			6.83	1				Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.39	1				Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic			3.34	1				Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.40	4				Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized									
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			5.60	200				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.80	4,610				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			2.45	5				Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			2.64	136				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized									
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			4.30	16				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.85	371				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			3.30	4				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.70	27				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.22.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized									
A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/TN (days)	Diagnostic			2.14	10				Diagnostic
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.02	30				Diagnostic
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/TN (days)	Diagnostic			4.54	3				Diagnostic
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.66	12				Diagnostic
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.60	2				Diagnostic
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			6.83	1				Diagnostic
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/TN (days)	Diagnostic			3.34	1				Diagnostic
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			3.40	4				Diagnostic
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		% Completions w/o Notice or < 24 hours									
A.2.24.1.1	P-6	Residence/Dispatch/TN (%)	<= 5%			25.07%	351				NO
A.2.24.1.2	P-6	Residence/Non-Dispatch/TN (%)	<= 5%			10.62%	7,083				NO
A.2.24.2.1	P-6	Business/Dispatch/TN (%)	<= 5%			10.34%	29				NO
A.2.24.2.2	P-6	Business/Non-Dispatch/TN (%)	<= 5%			18.91%	275				NO
A.2.24.3.1	P-6	Design (Specials)/Dispatch/TN (%)	<= 5%								
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/TN (%)	<= 5%			0.00%	6				YES
A.2.24.4.1	P-6	PBX/Dispatch/TN (%)	<= 5%			0.00%	1				YES
A.2.24.4.2	P-6	PBX/Non-Dispatch/TN (%)	<= 5%			0.00%	2				YES
A.2.24.5.1	P-6	Centrex/Dispatch/TN (%)	<= 5%								
A.2.24.5.2	P-6	Centrex/Non-Dispatch/TN (%)	<= 5%			0.00%	3				YES
A.2.24.6.1	P-6	ISDN/Dispatch/TN (%)	<= 5%			33.33%	3				NO
A.2.24.6.2	P-6	ISDN/Non-Dispatch/TN (%)	<= 5%			0.00%	5				YES

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				Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
		Service Order Accuracy										
A.2.25.1.1.1	P-11	Residence/<10 circuits/Dispatch/TN (%)		>= 95%			98.60%	500				YES
A.2.25.1.1.2	P-11	Residence/<10 circuits/Non-Dispatch/TN (%)		>= 95%			99.35%	620				YES
A.2.25.1.2.1	P-11	Residence/>=10 circuits/Dispatch/TN (%)		>= 95%			95.00%	20				YES
A.2.25.1.2.2	P-11	Residence/>=10 circuits/Non-Dispatch/TN (%)		>= 95%								
A.2.25.2.1.1	P-11	Business/<10 circuits/Dispatch/TN (%)		>= 95%			99.33%	150				YES
A.2.25.2.1.2	P-11	Business/<10 circuits/Non-Dispatch/TN (%)		>= 95%			97.73%	220				YES
A.2.25.2.2.1	P-11	Business/>=10 circuits/Dispatch/TN (%)		>= 95%			100.00%	2				YES
A.2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/TN (%)		>= 95%			81.82%	22				NO
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/TN (%)		>= 95%			96.30%	27				YES
A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/TN (%)		>= 95%			91.30%	23				NO
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/TN (%)		>= 95%			100.00%	2				YES
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/TN (%)		>= 95%			100.00%	3				YES
		Resale - Maintenance and Repair										
		Missed Repair Appointments										
A.3.1.1.1	M&R-1	Residence/Dispatch/TN (%)		Res	4.96%	33,480	1.92%	677		0.00842	3.6025	YES
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/TN (%)		Res	1.03%	15,793	0.00%	101		0.01009	1.0230	YES
A.3.1.2.1	M&R-1	Business/Dispatch/TN (%)		Bus	5.69%	4,236	0.00%	30		0.04244	1.3405	YES
A.3.1.2.2	M&R-1	Business/Non-Dispatch/TN (%)		Bus	2.50%	2,156	8.33%	12		0.04524	-1.2885	YES
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/TN (%)		Design	0.95%	736	0.00%	13		0.02716	0.3502	YES
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/TN (%)		Design	1.30%	694	0.00%	8		0.04023	0.3224	YES
A.3.1.4.1	M&R-1	PBX/Dispatch/TN (%)		PBX	1.16%	86	0.00%	4		0.05483	0.2121	YES
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/TN (%)		PBX	1.64%	61	0.00%	1		0.12802	0.1281	YES
A.3.1.5.1	M&R-1	Centrex/Dispatch/TN (%)		Centrex	4.57%	328	0.00%	4		0.10509	0.4352	YES
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/TN (%)		Centrex	1.38%	218	0.00%	1		0.11677	0.1179	YES
A.3.1.6.1	M&R-1	ISDN/Dispatch/TN (%)		ISDN	8.23%	243	0.00%	2		0.19513	0.4218	YES
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/TN (%)		ISDN	2.58%	194	0.00%	4		0.08004	0.3220	YES
		Customer Trouble Report Rate										
A.3.2.1.1	M&R-2	Residence/Dispatch/TN (%)		Res	1.89%	1,774,110	2.61%	25,925		0.00086	-8.4273	NO
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/TN (%)		Res	0.89%	1,774,110	0.39%	25,925		0.00059	8.4813	YES
A.3.2.2.1	M&R-2	Business/Dispatch/TN (%)		Bus	1.08%	391,469	0.84%	3,583		0.00175	1.4022	YES
A.3.2.2.2	M&R-2	Business/Non-Dispatch/TN (%)		Bus	0.55%	391,469	0.33%	3,583		0.00125	1.7329	YES
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/TN (%)		Design	0.59%	123,750	0.17%	7,842		0.00090	4.7768	YES
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/TN (%)		Design	0.56%	123,750	0.10%	7,842		0.00087	5.2612	YES
A.3.2.4.1	M&R-2	PBX/Dispatch/TN (%)		PBX	0.13%	65,445	0.74%	543		0.00156	-3.8746	NO
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/TN (%)		PBX	0.09%	65,445	0.18%	543		0.00132	-0.6914	YES
A.3.2.5.1	M&R-2	Centrex/Dispatch/TN (%)		Centrex	0.41%	79,229	1.47%	272		0.00391	-2.7037	NO
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/TN (%)		Centrex	0.28%	79,229	0.37%	272		0.00319	-0.2903	YES
A.3.2.6.1	M&R-2	ISDN/Dispatch/TN (%)		ISDN	0.17%	144,495	0.18%	1,111		0.00124	-0.0959	YES
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/TN (%)		ISDN	0.13%	144,495	0.36%	1,111		0.00110	-2.0460	NO
		Maintenance Average Duration										
A.3.3.1.1	M&R-3	Residence/Dispatch/TN (hours)		Res	28.02	33,480	23.27	677	28.954	1.12399	4.2197	YES
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/TN (hours)		Res	11.40	15,793	6.73	101	17.911	1.78787	2.6113	YES
A.3.3.2.1	M&R-3	Business/Dispatch/TN (hours)		Bus	9.39	4,236	15.10	30	12.766	2.33902	-2.4399	NO
A.3.3.2.2	M&R-3	Business/Non-Dispatch/TN (hours)		Bus	2.87	2,156	3.92	12	7.772	2.24976	-0.4648	YES
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/TN (hours)		Design	4.55	736	6.01	13	4.127	1.15469	-1.2640	YES
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/TN (hours)		Design	2.81	694	1.93	8	7.613	2.70697	0.3252	YES
A.3.3.4.1	M&R-3	PBX/Dispatch/TN (hours)		PBX	5.44	86	5.53	4	4.619	2.36280	-0.0358	YES
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/TN (hours)		PBX	5.14	61	3.18	1	6.329	6.38046	0.3059	YES
A.3.3.5.1	M&R-3	Centrex/Dispatch/TN (hours)		Centrex	9.71	328	2.50	4	16.182	8.14003	0.8862	YES
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/TN (hours)		Centrex	1.71	218	7.00	1	4.112	4.12124	-1.2828	YES
A.3.3.6.1	M&R-3	ISDN/Dispatch/TN (hours)		ISDN	9.88	243	3.59	2	13.110	9.30818	0.6761	YES
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/TN (hours)		ISDN	4.17	194	7.35	4	7.982	4.03180	-0.7894	YES
		% Repeat Troubles within 30 Days										
A.3.4.1.1	M&R-4	Residence/Dispatch/TN (%)		Res	20.89%	33,480	12.56%	677		0.01578	5.2830	YES

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				Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/TN (%)		Res	15.95%	15,793	11.88%	101		0.03655	1.1133	YES
A.3.4.2.1	M&R-4	Business/Dispatch/TN (%)		Bus	14.26%	4,236	6.67%	30		0.06406	1.1851	YES
A.3.4.2.2	M&R-4	Business/Non-Dispatch/TN (%)		Bus	12.43%	2,156	25.00%	12		0.09551	-1.3161	YES
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/TN (%)		Design	23.23%	736	15.38%	13		0.11816	0.6643	YES
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/TN (%)		Design	20.46%	694	12.50%	8		0.14345	0.5550	YES
A.3.4.4.1	M&R-4	PBX/Dispatch/TN (%)		PBX	12.79%	86	25.00%	4		0.17083	-0.7147	YES
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/TN (%)		PBX	9.84%	61	0.00%	1		0.30023	0.3276	YES
A.3.4.5.1	M&R-4	Centrex/Dispatch/TN (%)		Centrex	14.94%	328	50.00%	4		0.17932	-1.9552	NO
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/TN (%)		Centrex	13.76%	218	0.00%	1		0.34528	0.3986	YES
A.3.4.6.1	M&R-4	ISDN/Dispatch/TN (%)		ISDN	21.81%	243	0.00%	2		0.29321	0.7439	YES
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/TN (%)		ISDN	10.82%	194	0.00%	4		0.15694	0.6897	YES
	Out of Service > 24 hours											
A.3.5.1.1	M&R-5	Residence/Dispatch/TN (%)		Res	33.32%	20,497	31.74%	523		0.02087	0.7579	YES
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/TN (%)		Res	16.17%	4,998	10.00%	50		0.05232	1.1785	YES
A.3.5.2.1	M&R-5	Business/Dispatch/TN (%)		Bus	5.25%	2,551	0.00%	23		0.04673	1.1242	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/TN (%)		Bus	1.36%	806	0.00%	5		0.05205	0.2622	YES
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/TN (%)		Design	0.95%	736	0.00%	13		0.02716	0.3502	YES
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/TN (%)		Design	1.30%	694	0.00%	8		0.04023	0.3224	YES
A.3.5.4.1	M&R-5	PBX/Dispatch/TN (%)		PBX	0.00%	83	0.00%	3		0.00000		YES
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/TN (%)		PBX	1.96%	51	0.00%	1		0.14000	0.1401	YES
A.3.5.5.1	M&R-5	Centrex/Dispatch/TN (%)		Centrex	3.79%	211	0.00%	2		0.13569	0.2794	YES
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/TN (%)		Centrex	1.98%	101	0.00%	1		0.14001	0.1414	YES
A.3.5.6.1	M&R-5	ISDN/Dispatch/TN (%)		ISDN	7.85%	242	0.00%	2		0.19098	0.4111	YES
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/TN (%)		ISDN	2.59%	193	0.00%	4		0.08025	0.3228	YES
	Resale - Billing											
	Invoice Accuracy (Measured in dollars)											
A.4.1	B-1	TN (%)		BST - State	97.44%	$195,205,645	99.32%	$1,510,662		0.00013	-146.0499	YES
	Invoice Accuracy (Measured in # of adjustments)											
A.4.2	B-1	TN (%)		BST - State	86.45%	1,908,128	7.37%	95		0.03512	22.5198	NO
	Mean Time to Deliver Invoices - CRIS											
A.4.3	B-2	TN (business days)		BST - Region	4.05	1	3.72	166				YES
	% Billing Errors Corrected in X Days											
A.4.4	B-10	TN (days)		Diagnostic			38.24%	68				Diagnostic

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Unbundled Network Elements - Ordering

% Rejected Service Requests - Mechanized

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.1.1	O-7	Switch Ports/TN (%)	Diagnostic								Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/TN (%)	Diagnostic								Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/TN (%)	Diagnostic			14.92%	33,044				Diagnostic
B.1.1.4	O-7	Combo Other/TN (%)	Diagnostic								Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/TN (%)	Diagnostic			22.40%	192				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/TN (%)	Diagnostic			12.21%	131				Diagnostic
B.1.1.7	O-7	Line Sharing/TN (%)	Diagnostic			2.65%	113				Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/TN (%)	Diagnostic			13.61%	485				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/TN (%)	Diagnostic			0.00%	26				Diagnostic
B.1.1.10	O-7	2W Analog Loop w/INP Design/TN (%)	Diagnostic								Diagnostic
B.1.1.11	O-7	2W Analog Loop w/INP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.1.12	O-7	2W Analog Loop w/LNP Design/TN (%)	Diagnostic			27.27%	22				Diagnostic
B.1.1.13	O-7	2W Analog Loop w/LNP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.1.14	O-7	Other Design/TN (%)	Diagnostic			100.00%	2				Diagnostic
B.1.1.15	O-7	Other Non-Design/TN (%)	Diagnostic			8.06%	782				Diagnostic
B.1.1.16	O-7	INP Standalone/TN (%)	Diagnostic								Diagnostic
B.1.1.17	O-7	LNP Standalone/TN (%)	Diagnostic			8.28%	326				Diagnostic
B.1.1.18	O-7	Digital Loop < DS1/TN (%)	Diagnostic			18.42%	266				Diagnostic
B.1.1.19	O-7	Digital Loop >= DS1/TN (%)	Diagnostic			11.40%	307				Diagnostic
B.1.1.20	O-7	EELs/TN (%)	Diagnostic			100.00%	7				Diagnostic
B.1.1.21	O-7	Line Splitting/TN (%)	Diagnostic								Diagnostic

% Rejected Service Requests - Partially Mechanized

B.1.2.1	O-7	Switch Ports/TN (%)	Diagnostic								Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/TN (%)	Diagnostic								Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/TN (%)	Diagnostic			44.07%	3,522				Diagnostic
B.1.2.4	O-7	Combo Other/TN (%)	Diagnostic								Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/TN (%)	Diagnostic			11.76%	17				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/TN (%)	Diagnostic			7.69%	13				Diagnostic
B.1.2.7	O-7	Line Sharing/TN (%)	Diagnostic			8.33%	12				Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/TN (%)	Diagnostic			21.84%	87				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/TN (%)	Diagnostic			10.53%	19				Diagnostic
B.1.2.10	O-7	2W Analog Loop w/INP Design/TN (%)	Diagnostic								Diagnostic
B.1.2.11	O-7	2W Analog Loop w/INP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.2.12	O-7	2W Analog Loop w/LNP Design/TN (%)	Diagnostic			31.25%	144				Diagnostic
B.1.2.13	O-7	2W Analog Loop w/LNP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.2.14	O-7	Other Design/TN (%)	Diagnostic			0.00%	1				Diagnostic
B.1.2.15	O-7	Other Non-Design/TN (%)	Diagnostic			33.77%	231				Diagnostic
B.1.2.16	O-7	INP Standalone/TN (%)	Diagnostic								Diagnostic
B.1.2.17	O-7	LNP Standalone/TN (%)	Diagnostic			33.33%	153				Diagnostic
B.1.2.18	O-7	Digital Loop < DS1/TN (%)	Diagnostic			8.00%	25				Diagnostic
B.1.2.19	O-7	Digital Loop >= DS1/TN (%)	Diagnostic			25.83%	240				Diagnostic
B.1.2.20	O-7	EELs/TN (%)	Diagnostic			14.29%	14				Diagnostic
B.1.2.21	O-7	Line Splitting/TN (%)	Diagnostic								Diagnostic

% Rejected Service Requests - Non-Mechanized

B.1.3.1	O-7	Switch Ports/TN (%)	Diagnostic								Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/TN (%)	Diagnostic								Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/TN (%)	Diagnostic			39.92%	511				Diagnostic
B.1.3.4	O-7	Combo Other/TN (%)	Diagnostic			40.00%	15				Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/TN (%)	Diagnostic			15.79%	38				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/TN (%)	Diagnostic								Diagnostic
B.1.3.7	O-7	Line Sharing/TN (%)	Diagnostic			14.29%	7				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/TN (%)	Diagnostic			70.00%	10				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/TN (%)	Diagnostic			28.00%	25				Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.3.10	O-7	2W Analog Loop w/INP Design/TN (%)	Diagnostic								Diagnostic
B.1.3.11	O-7	2W Analog Loop w/INP Non-Design/TN (%)	Diagnostic								Diagnostic
B.1.3.12	O-7	2W Analog Loop w/LNP Design/TN (%)	Diagnostic			50.00%	22				Diagnostic
B.1.3.13	O-7	2W Analog Loop w/LNP Non-Design/TN (%)	Diagnostic			100.00%	3				Diagnostic
B.1.3.14	O-7	Other Design/TN (%)	Diagnostic								Diagnostic
B.1.3.15	O-7	Other Non-Design/TN (%)	Diagnostic			30.30%	1,023				Diagnostic
B.1.3.16	O-7	INP Standalone/TN (%)	Diagnostic			28.57%	21				Diagnostic
B.1.3.17	O-7	LNP Standalone/TN (%)	Diagnostic			14.03%	278				Diagnostic
B.1.3.18	O-7	Digital Loop < DS1/TN (%)	Diagnostic			16.67%	36				Diagnostic
B.1.3.19	O-7	Digital Loop >= DS1/TN (%)	Diagnostic			21.15%	104				Diagnostic
B.1.3.20	O-7	EELs/TN (%)	Diagnostic			30.77%	26				Diagnostic
B.1.3.21	O-7	Line Splitting/TN (%)	Diagnostic								Diagnostic
		Reject Interval - Mechanized									
B.1.4.1	O-8	Switch Ports/TN (%)	>= 97% w in 1 hr								
B.1.4.2	O-8	Local Interoffice Transport/TN (%)	>= 97% w in 1 hr								
B.1.4.3	O-8	Loop + Port Combinations/TN (%)	>= 97% w in 1 hr			98.32%	4,937				YES
B.1.4.4	O-8	Combo Other/TN (%)	>= 97% w in 1 hr								
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 97% w in 1 hr			100.00%	43				YES
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/TN (%)	>= 97% w in 1 hr			100.00%	16				YES
B.1.4.7	O-8	Line Sharing/TN (%)	>= 97% w in 1 hr			100.00%	3				YES
B.1.4.8	O-8	2W Analog Loop Design/TN (%)	>= 97% w in 1 hr			86.76%	68				NO
B.1.4.9	O-8	2W Analog Loop Non-Design/TN (%)	>= 97% w in 1 hr								
B.1.4.10	O-8	2W Analog Loop w/INP Design/TN (%)	>= 97% w in 1 hr								
B.1.4.11	O-8	2W Analog Loop w/INP Non-Design/TN (%)	>= 97% w in 1 hr								
B.1.4.12	O-8	2W Analog Loop w/LNP Design/TN (%)	>= 97% w in 1 hr			100.00%	6				YES
B.1.4.13	O-8	2W Analog Loop w/LNP Non-Design/TN (%)	>= 97% w in 1 hr								
B.1.4.14	O-8	Other Design/TN (%)	>= 97% w in 1 hr			100.00%	2				YES
B.1.4.15	O-8	Other Non-Design/TN (%)	>= 97% w in 1 hr			82.81%	64				NO
B.1.4.16	O-8	INP Standalone/TN (%)	>= 97% w in 1 hr								
B.1.4.17	O-8	LNP Standalone/TN (%)	>= 97% w in 1 hr			100.00%	27				YES
B.1.4.18	O-8	Digital Loop < DS1/TN (%)	>= 97% w in 1 hr			100.00%	49				YES
B.1.4.19	O-8	Digital Loop >= DS1/TN (%)	>= 97% w in 1 hr			88.57%	35				NO
B.1.4.20	O-8	EELs/TN (%)	>= 97% w in 1 hr			100.00%	7				YES
B.1.4.21	O-8	Line Splitting/TN (%)	>= 97% w in 1 hr								
		Reject Interval - Partially Mechanized - 10 hours									
B.1.7.1	O-8	Switch Ports/TN (%)	>= 95% w in 10 hrs								
B.1.7.2	O-8	Local Interoffice Transport/TN (%)	>= 95% w in 10 hrs								
B.1.7.3	O-8	Loop + Port Combinations/TN (%)	>= 95% w in 10 hrs			96.30%	1,566				YES
B.1.7.4	O-8	Combo Other/TN (%)	>= 95% w in 10 hrs								
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% w in 10 hrs			50.00%	2				NO
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/TN (%)	>= 95% w in 10 hrs			100.00%	2				YES
B.1.7.7	O-8	Line Sharing/TN (%)	>= 95% w in 10 hrs			100.00%	1				YES
B.1.7.8	O-8	2W Analog Loop Design/TN (%)	>= 95% w in 10 hrs			76.19%	21				NO
B.1.7.9	O-8	2W Analog Loop Non-Design/TN (%)	>= 95% w in 10 hrs			100.00%	2				YES
B.1.7.10	O-8	2W Analog Loop w/INP Design/TN (%)	>= 95% w in 10 hrs								
B.1.7.11	O-8	2W Analog Loop w/INP Non-Design/TN (%)	>= 95% w in 10 hrs								
B.1.7.12	O-8	2W Analog Loop w/LNP Design/TN (%)	>= 95% w in 10 hrs			86.67%	45				NO
B.1.7.13	O-8	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95% w in 10 hrs								
B.1.7.14	O-8	Other Design/TN (%)	>= 95% w in 10 hrs								
B.1.7.15	O-8	Other Non-Design/TN (%)	>= 95% w in 10 hrs			96.15%	78				YES
B.1.7.16	O-8	INP Standalone/TN (%)	>= 95% w in 10 hrs								
B.1.7.17	O-8	LNP Standalone/TN (%)	>= 95% w in 10 hrs			80.77%	52				NO
B.1.7.18	O-8	Digital Loop < DS1/TN (%)	>= 95% w in 10 hrs			100.00%	3				YES
B.1.7.19	O-8	Digital Loop >= DS1/TN (%)	>= 95% w in 10 hrs			91.94%	62				NO
B.1.7.20	O-8	EELs/TN (%)	>= 95% w in 10 hrs			100.00%	2				YES
B.1.7.21	O-8	Line Splitting/TN (%)	>= 95% w in 10 hrs								
		Reject Interval - Non-Mechanized									

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.8.1	O-8	Switch Ports/TN (%)	>= 95% w in 24 hrs								
B.1.8.2	O-8	Local Interoffice Transport/TN (%)	>= 95% w in 24 hrs								
B.1.8.3	O-8	Loop + Port Combinations/TN (%)	>= 95% w in 24 hrs			97.16%	211				YES
B.1.8.4	O-8	Combo Other/TN (%)	>= 95% w in 24 hrs			66.67%	6				NO
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% w in 24 hrs			100.00%	6				YES
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/TN (%)	>= 95% w in 24 hrs								
B.1.8.7	O-8	Line Sharing/TN (%)	>= 95% w in 24 hrs			100.00%	1				YES
B.1.8.8	O-8	2W Analog Loop Design/TN (%)	>= 95% w in 24 hrs			100.00%	7				YES
B.1.8.9	O-8	2W Analog Loop Non-Design/TN (%)	>= 95% w in 24 hrs			100.00%	8				YES
B.1.8.10	O-8	2W Analog Loop w/INP Design/TN (%)	>= 95% w in 24 hrs								
B.1.8.11	O-8	2W Analog Loop w/INP Non-Design/TN (%)	>= 95% w in 24 hrs								
B.1.8.12	O-8	2W Analog Loop w/LNP Design/TN (%)	>= 95% w in 24 hrs			100.00%	11				YES
B.1.8.13	O-8	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95% w in 24 hrs			100.00%	3				YES
B.1.8.14	O-8	Other Design/TN (%)	>= 95% w in 24 hrs								
B.1.8.15	O-8	Other Non-Design/TN (%)	>= 95% w in 24 hrs			96.49%	313				YES
B.1.8.16	O-8	INP Standalone/TN (%)	>= 95% w in 24 hrs			100.00%	6				YES
B.1.8.17	O-8	LNP Standalone/TN (%)	>= 95% w in 24 hrs			100.00%	41				YES
B.1.8.18	O-8	Digital Loop < DS1/TN (%)	>= 95% w in 24 hrs			100.00%	6				YES
B.1.8.19	O-8	Digital Loop >= DS1/TN (%)	>= 95% w in 24 hrs			95.45%	22				YES
B.1.8.20	O-8	EELs/TN (%)	>= 95% w in 24 hrs			100.00%	9				YES
B.1.8.21	O-8	Line Splitting/TN (%)	>= 95% w in 24 hrs								

FOC Timeliness - Mechanized

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.9.1	O-9	Switch Ports/TN (%)	>= 95% w in 3 hrs								
B.1.9.2	O-9	Local Interoffice Transport/TN (%)	>= 95% w in 3 hrs								
B.1.9.3	O-9	Loop + Port Combinations/TN (%)	>= 95% w in 3 hrs			98.95%	28,066				YES
B.1.9.4	O-9	Combo Other/TN (%)	>= 95% w in 3 hrs								
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% w in 3 hrs			96.62%	148				YES
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/TN (%)	>= 95% w in 3 hrs			97.12%	104				YES
B.1.9.7	O-9	Line Sharing/TN (%)	>= 95% w in 3 hrs			100.00%	110				YES
B.1.9.8	O-9	2W Analog Loop Design/TN (%)	>= 95% w in 3 hrs			98.81%	421				YES
B.1.9.9	O-9	2W Analog Loop Non-Design/TN (%)	>= 95% w in 3 hrs			100.00%	25				YES
B.1.9.10	O-9	2W Analog Loop w/INP Design/TN (%)	>= 95% w in 3 hrs								
B.1.9.11	O-9	2W Analog Loop w/INP Non-Design/TN (%)	>= 95% w in 3 hrs								
B.1.9.12	O-9	2W Analog Loop w/LNP Design/TN (%)	>= 95% w in 3 hrs			92.31%	13				NO
B.1.9.13	O-9	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95% w in 3 hrs								
B.1.9.14	O-9	Other Design/TN (%)	>= 95% w in 3 hrs								
B.1.9.15	O-9	Other Non-Design/TN (%)	>= 95% w in 3 hrs			99.03%	718				YES
B.1.9.16	O-9	INP Standalone/TN (%)	>= 95% w in 3 hrs								
B.1.9.17	O-9	LNP Standalone/TN (%)	>= 95% w in 3 hrs			100.00%	297				YES
B.1.9.18	O-9	Digital Loop < DS1/TN (%)	>= 95% w in 3 hrs			97.07%	205				YES
B.1.9.19	O-9	Digital Loop >= DS1/TN (%)	>= 95% w in 3 hrs			98.18%	274				YES
B.1.9.20	O-9	EELs/TN (%)	>= 95% w in 3 hrs			50.00%	2				NO
B.1.9.21	O-9	Line Splitting/TN (%)	>= 95% w in 3 hrs								

FOC Timeliness - Partially Mechanized - 10 hours

			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.12.1	O-9	Switch Ports/TN (%)	>= 95% w in 10 hrs								
B.1.12.2	O-9	Local Interoffice Transport/TN (%)	>= 95% w in 10 hrs								
B.1.12.3	O-9	Loop + Port Combinations/TN (%)	>= 95% w in 10 hrs			94.78%	2,224				NO
B.1.12.4	O-9	Combo Other/TN (%)	>= 95% w in 10 hrs								
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% w in 10 hrs			94.12%	17				NO
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/TN (%)	>= 95% w in 10 hrs			80.00%	10				NO
B.1.12.7	O-9	Line Sharing/TN (%)	>= 95% w in 10 hrs			100.00%	11				YES
B.1.12.8	O-9	2W Analog Loop Design/TN (%)	>= 95% w in 10 hrs			90.00%	70				NO
B.1.12.9	O-9	2W Analog Loop Non-Design/TN (%)	>= 95% w in 10 hrs			64.71%	17				NO
B.1.12.10	O-9	2W Analog Loop w/INP Design/TN (%)	>= 95% w in 10 hrs								
B.1.12.11	O-9	2W Analog Loop w/INP Non-Design/TN (%)	>= 95% w in 10 hrs								
B.1.12.12	O-9	2W Analog Loop w/LNP Design/TN (%)	>= 95% w in 10 hrs			74.76%	103				NO
B.1.12.13	O-9	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95% w in 10 hrs								
B.1.12.14	O-9	Other Design/TN (%)	>= 95% w in 10 hrs			0.00%	1				NO

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.12.15	O-9	Other Non-Design/TN (%)	>= 95% w in 10 hrs			94.90%	157				NO
B.1.12.16	O-9	INP Standalone/TN (%)	>= 95% w in 10 hrs								
B.1.12.17	O-9	LNP Standalone/TN (%)	>= 95% w in 10 hrs			94.23%	104				NO
B.1.12.18	O-9	Digital Loop < DS1/TN (%)	>= 95% w in 10 hrs			90.91%	22				NO
B.1.12.19	O-9	Digital Loop >= DS1/TN (%)	>= 95% w in 10 hrs			94.76%	191				NO
B.1.12.20	O-9	EELs/TN (%)	>= 95% w in 10 hrs			93.33%	15				NO
B.1.12.21	O-9	Line Splitting/TN (%)	>= 95% w in 10 hrs								
		FOC Timeliness - Non-Mechanized									
B.1.13.1	O-9	Switch Ports/TN (%)	>= 95% w in 24 hrs								
B.1.13.2	O-9	Local Interoffice Transport/TN (%)	>= 95% w in 24 hrs								
B.1.13.3	O-9	Loop + Port Combinations/TN (%)	>= 95% w in 24 hrs			97.59%	291				YES
B.1.13.4	O-9	Combo Other/TN (%)	>= 95% w in 24 hrs			88.89%	9				NO
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/TN (%)	>= 95% w in 24 hrs			96.88%	32				YES
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/TN (%)	>= 95% w in 24 hrs								
B.1.13.7	O-9	Line Sharing/TN (%)	>= 95% w in 24 hrs			100.00%	6				YES
B.1.13.8	O-9	2W Analog Loop Design/TN (%)	>= 95% w in 24 hrs			100.00%	3				YES
B.1.13.9	O-9	2W Analog Loop Non-Design/TN (%)	>= 95% w in 24 hrs			100.00%	16				YES
B.1.13.10	O-9	2W Analog Loop w/INP Design/TN (%)	>= 95% w in 24 hrs								
B.1.13.11	O-9	2W Analog Loop w/INP Non-Design/TN (%)	>= 95% w in 24 hrs								
B.1.13.12	O-9	2W Analog Loop w/LNP Design/TN (%)	>= 95% w in 24 hrs			100.00%	9				YES
B.1.13.13	O-9	2W Analog Loop w/LNP Non-Design/TN (%)	>= 95% w in 24 hrs								
B.1.13.14	O-9	Other Design/TN (%)	>= 95% w in 24 hrs								
B.1.13.15	O-9	Other Non-Design/TN (%)	>= 95% w in 24 hrs			98.88%	712				YES
B.1.13.16	O-9	INP Standalone/TN (%)	>= 95% w in 24 hrs			100.00%	14				YES
B.1.13.17	O-9	LNP Standalone/TN (%)	>= 95% w in 24 hrs			100.00%	239				YES
B.1.13.18	O-9	Digital Loop < DS1/TN (%)	>= 95% w in 24 hrs			96.67%	30				YES
B.1.13.19	O-9	Digital Loop >= DS1/TN (%)	>= 95% w in 24 hrs			94.74%	76				NO
B.1.13.20	O-9	EELs/TN (%)	>= 95% w in 24 hrs			92.86%	14				NO
B.1.13.21	O-9	Line Splitting/TN (%)	>= 95% w in 24 hrs								
		FOC & Reject Response Completeness - Mechanized									
B.1.14.1.1	O-11	Switch Ports/EDI/TN (%)	>= 95%								
B.1.14.1.2	O-11	Switch Ports/TAG/TN (%)	>= 95%								
B.1.14.2.1	O-11	Local Interoffice Transport/EDI/TN (%)	>= 95%								
B.1.14.2.2	O-11	Local Interoffice Transport/TAG/TN (%)	>= 95%								
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/TN (%)	>= 95%			99.93%	26,126				YES
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/TN (%)	>= 95%			99.55%	6,918				YES
B.1.14.4.1	O-11	Combo Other/EDI/TN (%)	>= 95%								
B.1.14.4.2	O-11	Combo Other/TAG/TN (%)	>= 95%								
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/TN (%)	>= 95%			98.13%	160				YES
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/TN (%)	>= 95%			100.00%	32				YES
B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/TN (%)	>= 95%			91.20%	125				NO
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/TN (%)	>= 95%			100.00%	6				YES
B.1.14.7.1	O-11	Line Sharing/EDI/TN (%)	>= 95%			100.00%	93				YES
B.1.14.7.2	O-11	Line Sharing/TAG/TN (%)	>= 95%			100.00%	20				YES
B.1.14.8.1	O-11	2W Analog Loop Design/EDI/TN (%)	>= 95%			99.69%	326				YES
B.1.14.8.2	O-11	2W Analog Loop Design/TAG/TN (%)	>= 95%			100.00%	159				YES
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/TN (%)	>= 95%								
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAG/TN (%)	>= 95%			96.15%	26				YES
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDI/TN (%)	>= 95%								
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAG/TN (%)	>= 95%								
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/TN (%)	>= 95%								
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/TN (%)	>= 95%								
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDI/TN (%)	>= 95%								
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/TN (%)	>= 95%			95.00%	20				YES
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/TN (%)	>= 95%			0.00%	2				NO
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/TN (%)	>= 95%								
B.1.14.14.1	O-11	Other Design/EDI/TN (%)	>= 95%								
B.1.14.14.2	O-11	Other Design/TAG/TN (%)	>= 95%			100.00%	2				YES

BellSouth Monthly State Summary

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.14.15.1	O-11	Other Non-Design/EDI/TN (%)	>= 95%			100.00%	426				YES
B.1.14.15.2	O-11	Other Non-Design/TAG/TN (%)	>= 95%			99.16%	356				YES
B.1.14.16.1	O-11	INP Standalone/EDI/TN (%)	>= 95%								
B.1.14.16.2	O-11	INP Standalone/TAG/TN (%)	>= 95%								
B.1.14.17.1	O-11	LNP Standalone/EDI/TN (%)	>= 95%			99.25%	267				YES
B.1.14.17.2	O-11	LNP Standalone/TAG/TN (%)	>= 95%			100.00%	59				YES
B.1.14.18.1	O-11	Digital Loop < DS1/EDI/TN (%)	>= 95%			94.65%	243				NO
B.1.14.18.2	O-11	Digital Loop < DS1/TAG/TN (%)	>= 95%			100.00%	23				YES
B.1.14.19.1	O-11	Digital Loop >= DS1/EDI/TN (%)	>= 95%			99.43%	175				YES
B.1.14.19.2	O-11	Digital Loop >= DS1/TAG/TN (%)	>= 95%			100.00%	132				YES
B.1.14.20.1	O-11	EELs/EDI/TN (%)	>= 95%			100.00%	7				YES
B.1.14.20.2	O-11	EELs/TAG/TN (%)	>= 95%								
B.1.14.21.1	O-11	Line Splitting/EDI/TN (%)	>= 95%								
B.1.14.21.2	O-11	Line Splitting/TAG/TN (%)	>= 95%								

FOC & Reject Response Completeness - Partially Mechanized

B.1.15.1.1	O-11	Switch Ports/EDI/TN (%)	>= 95%								
B.1.15.1.2	O-11	Switch Ports/TAG/TN (%)	>= 95%								
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/TN (%)	>= 95%								
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/TN (%)	>= 95%								
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/TN (%)	>= 95%			100.00%	1,954				YES
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/TN (%)	>= 95%			99.94%	1,568				YES
B.1.15.4.1	O-11	Combo Other/EDI/TN (%)	>= 95%								
B.1.15.4.2	O-11	Combo Other/TAG/TN (%)	>= 95%								
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/TN (%)	>= 95%			100.00%	17				YES
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/TN (%)	>= 95%								
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/TN (%)	>= 95%			84.62%	13				NO
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/TN (%)	>= 95%								
B.1.15.7.1	O-11	Line Sharing/EDI/TN (%)	>= 95%			100.00%	9				YES
B.1.15.7.2	O-11	Line Sharing/TAG/TN (%)	>= 95%			100.00%	3				YES
B.1.15.8.1	O-11	2W Analog Loop Design/EDI/TN (%)	>= 95%			100.00%	59				YES
B.1.15.8.2	O-11	2W Analog Loop Design/TAG/TN (%)	>= 95%			96.43%	28				YES
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/TN (%)	>= 95%								
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/TN (%)	>= 95%			100.00%	19				YES
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/TN (%)	>= 95%								
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAG/TN (%)	>= 95%								
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/TN (%)	>= 95%								
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/TN (%)	>= 95%								
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/TN (%)	>= 95%			100.00%	76				YES
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/TN (%)	>= 95%			100.00%	68				YES
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/TN (%)	>= 95%								
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/TN (%)	>= 95%								
B.1.15.14.1	O-11	Other Design/EDI/TN (%)	>= 95%			100.00%	1				YES
B.1.15.14.2	O-11	Other Design/TAG/TN (%)	>= 95%								
B.1.15.15.1	O-11	Other Non-Design/EDI/TN (%)	>= 95%			100.00%	59				YES
B.1.15.15.2	O-11	Other Non-Design/TAG/TN (%)	>= 95%			97.09%	172				YES
B.1.15.16.1	O-11	INP Standalone/EDI/TN (%)	>= 95%								
B.1.15.16.2	O-11	INP Standalone/TAG/TN (%)	>= 95%								
B.1.15.17.1	O-11	LNP Standalone/EDI/TN (%)	>= 95%			100.00%	138				YES
B.1.15.17.2	O-11	LNP Standalone/TAG/TN (%)	>= 95%			100.00%	15				YES
B.1.15.18.1	O-11	Digital Loop < DS1/EDI/TN (%)	>= 95%			92.00%	25				NO
B.1.15.18.2	O-11	Digital Loop < DS1/TAG/TN (%)	>= 95%								
B.1.15.19.1	O-11	Digital Loop >= DS1/EDI/TN (%)	>= 95%			100.00%	112				YES
B.1.15.19.2	O-11	Digital Loop >= DS1/TAG/TN (%)	>= 95%			100.00%	128				YES
B.1.15.20.1	O-11	EELs/EDI/TN (%)	>= 95%			100.00%	14				YES
B.1.15.20.2	O-11	EELs/TAG/TN (%)	>= 95%								
B.1.15.21.1	O-11	Line Splitting/EDI/TN (%)	>= 95%								
B.1.15.21.2	O-11	Line Splitting/TAG/TN (%)	>= 95%								

FOC & Reject Response Completeness - Non-Mechanized

BellSouth Monthly State Summary

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				Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.16.1	O-11	Switch Ports/TN (%)		>= 95%								
B.1.16.2	O-11	Local Interoffice Transport/TN (%)		>= 95%								
B.1.16.3	O-11	Loop + Port Combinations/TN (%)		>= 95%			96.28%	511				YES
B.1.16.4	O-11	Combo Other/TN (%)		>= 95%			100.00%	15				YES
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/TN (%)		>= 95%			100.00%	38				YES
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/TN (%)		>= 95%								
B.1.16.7	O-11	Line Sharing/TN (%)		>= 95%			100.00%	7				YES
B.1.16.8	O-11	2W Analog Loop Design/TN (%)		>= 95%			100.00%	10				YES
B.1.16.9	O-11	2W Analog Loop Non-Design/TN (%)		>= 95%			92.00%	25				NO
B.1.16.10	O-11	2W Analog Loop w/INP Design/TN (%)		>= 95%								
B.1.16.11	O-11	2W Analog Loop w/INP Non-Design/TN (%)		>= 95%								
B.1.16.12	O-11	2W Analog Loop w/LNP Design/TN (%)		>= 95%			90.91%	22				NO
B.1.16.13	O-11	2W Analog Loop w/LNP Non-Design/TN (%)		>= 95%			100.00%	3				YES
B.1.16.14	O-11	Other Design/TN (%)		>= 95%								
B.1.16.15	O-11	Other Non-Design/TN (%)		>= 95%			99.80%	1,023				YES
B.1.16.16	O-11	INP Standalone/TN (%)		>= 95%			95.24%	21				YES
B.1.16.17	O-11	LNP Standalone/TN (%)		>= 95%			98.92%	278				YES
B.1.16.18	O-11	Digital Loop < DS1/TN (%)		>= 95%			100.00%	36				YES
B.1.16.19	O-11	Digital Loop >= DS1/TN (%)		>= 95%			96.15%	104				YES
B.1.16.20	O-11	EELs/TN (%)		>= 95%			96.15%	26				YES
B.1.16.21	O-11	Line Splitting/TN (%)		>= 95%								
		Unbundled Network Elements - Provisioning										
		Order Completion Interval										
B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/TN (days)		R&B (POTS)	6.30	13,450			7.559			
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/TN (days)		R&B (POTS)	0.94	253,389			1.354			
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/TN (days)		R&B (POTS)	13.30	53			15.962			
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)		R&B (POTS)	0.76	7			0.630			
B.2.1.2.1.1	P-4	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)		DS1/ DS3 - Interoffice	14.10	422			12.879			
B.2.1.2.1.2	P-4	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)		DS1/ DS3 - Interoffice								
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)		DS1/ DS3 - Interoffice								
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)		DS1/ DS3 - Interoffice								
B.2.1.3.1.1	P-4	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)		R&B	6.25	13,806	3.94	406	7.540	0.37969	6.0739	YES
B.2.1.3.1.2	P-4	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)		R&B	0.95	254,597	0.97	9,207	1.406	0.01491	-1.6072	YES
B.2.1.3.1.3	P-4	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)		R&B	0.33	131,106	0.33	3,729	0.000	0.00000		YES
B.2.1.3.1.4	P-4	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)		R&B	1.60	123,491	1.41	5,478	1.801	0.02486	7.8202	YES
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)		R&B	12.81	68	4.00	2	14.634	10.49894	0.8390	YES
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)		R&B	6.25	62	7.73	10	9.698	3.30490	-0.4480	YES
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)		R&B	0.33	20	0.33	1	0.000	0.00000		YES
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)		R&B	9.07	42	8.56	9	10.710	3.93391	0.1311	YES
B.2.1.4.1.1	P-4	Combo Other/<10 circuits/Dispatch/TN (days)		R&B&D - Disp	7.40	14,966	10.00	4	10.883	5.44210	-0.4771	YES
B.2.1.4.1.4	P-4	Combo Other/<10 circuits/Dispatch In/TN (days)		R&B&D - Disp	7.40	14,966			10.883			
B.2.1.4.2.1	P-4	Combo Other/>=10 circuits/Dispatch/TN (days)		R&B&D - Disp	18.66	218			15.660			
B.2.1.4.2.4	P-4	Combo Other/>=10 circuits/Dispatch In/TN (days)		R&B&D - Disp	18.66	218			15.660			
B.2.1.5.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/TN (days)		ISDN - BRI	12.89	152	10.81	37	8.485	1.55540	1.3398	YES
B.2.1.5.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/TN (days)		ISDN - BRI	2.97	299			6.475			
B.2.1.5.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/TN (days)		ISDN - BRI	15.00	1			0.000			
B.2.1.5.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/TN (days)		ISDN - BRI	0.33	1			0.000			
B.2.1.5.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/TN (days)		ISDN - BRI								
B.2.1.5.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/TN (days)		ISDN - BRI								
B.2.1.6.3.1	P-4	Line Sharing/<6 circuits/Dispatch/TN (days)		ADSL to Retail	3.09	1,809	2.50	6	1.464	0.59847	0.9876	YES
B.2.1.6.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/TN (days)		ADSL to Retail	2.93	2,805	2.63	24	1.011	0.20719	1.4750	YES
B.2.1.6.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/TN (days)		ADSL to Retail	2.50	2			0.707			
B.2.1.6.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/TN (days)		ADSL to Retail	6.00	1			0.000			
B.2.1.6.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/TN (days)		ADSL to Retail								
B.2.1.6.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/TN (days)		ADSL to Retail								
B.2.1.7.1.1	P-4	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)		R&B - Disp	6.25	13,806	5.40	60	7.540	0.97557	0.8700	YES
B.2.1.7.1.2	P-4	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)		R&B - Disp	6.25	13,806			7.540			

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.1.7.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	12.81	68			14.634			
B.2.1.7.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	12.81	68			14.634			
B.2.1.8.1.1	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	6.30	13,450	4.67	15	7.559	1.95273	0.8360	YES
B.2.1.8.1.4	P-4	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.58	122,702			1.727			
B.2.1.8.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	13.30	53			15.962			
B.2.1.8.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.33	3			0.577			
B.2.1.9.1.1	P-4	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	6.25	13,806			7.540			
B.2.1.9.1.2	P-4	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	6.25	13,806			7.540			
B.2.1.9.2.1	P-4	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	12.81	68			14.634			
B.2.1.9.2.2	P-4	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	12.81	68			14.634			
B.2.1.10.1.1	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	6.30	13,450			7.559			
B.2.1.10.1.4	P-4	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.58	122,702			1.727			
B.2.1.10.2.1	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	13.30	53			15.962			
B.2.1.10.2.4	P-4	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.33	3			0.577			
B.2.1.11.1.1	P-4	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	6.25	13,806	6.35	26	7.540	1.48018	-0.0658	YES
B.2.1.11.1.2	P-4	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	6.25	13,806			7.540			
B.2.1.11.2.1	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	12.81	68			14.634			
B.2.1.11.2.2	P-4	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	12.81	68			14.634			
B.2.1.12.1.1	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	6.30	13,450			7.559			
B.2.1.12.1.4	P-4	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.58	122,702			1.727			
B.2.1.12.2.1	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	13.30	53			15.962			
B.2.1.12.2.4	P-4	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.33	3			0.577			
B.2.1.13.1.1	P-4	Other Design/<10 circuits/Dispatch/TN (days)	Design	21.15	1,160			25.438			
B.2.1.13.1.2	P-4	Other Design/<10 circuits/Non-Dispatch/TN (days)	Design	11.47	233			17.959			
B.2.1.13.2.1	P-4	Other Design/>=10 circuits/Dispatch/TN (days)	Design	21.31	150			15.434			
B.2.1.13.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Design	11.08	13			8.411			
B.2.1.14.1.1	P-4	Other Non-Design/<10 circuits/Dispatch/TN (days)	R&B	6.25	13,806			7.540			
B.2.1.14.1.2	P-4	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	R&B	0.95	254,597			1.406			
B.2.1.14.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/TN (days)	R&B	12.81	68			14.634			
B.2.1.14.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	R&B	6.25	62			9.698			
B.2.1.15.1.1	P-4	INP (Standalone)/<10 circuits/Dispatch/TN (days)	R&B (POTS)	6.30	13,450			7.559			
B.2.1.15.1.2	P-4	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	0.94	253,389			1.354			
B.2.1.15.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	13.30	53			15.962			
B.2.1.15.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	0.76	7			0.630			
B.2.1.16.1.1	P-4	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	R&B (POTS)	6.30	13,450			7.559			
B.2.1.16.1.2	P-4	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	0.94	253,389	0.49	476	1.354	0.06213	7.2315	YES
B.2.1.16.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	13.30	53			15.962			
B.2.1.16.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	0.76	7	0.33	2	0.630	0.50508	0.8485	YES
B.2.1.17.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Digital Loop < DS1	4.84	2,117	7.22	89	5.714	0.61830	-3.8568	NO
B.2.1.17.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Digital Loop < DS1	3.02	3,324			3.487			
B.2.1.17.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Digital Loop < DS1	2.50	2			0.707			
B.2.1.17.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Digital Loop < DS1	6.00	1			0.000			
B.2.1.18.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Digital Loop >= DS1	16.56	260	6.05	140	38.974	4.08556	2.5729	YES
B.2.1.18.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Digital Loop >= DS1	10.10	281			14.103			
B.2.1.18.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Digital Loop >= DS1	23.60	55			11.125			
B.2.1.18.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Digital Loop >= DS1	9.04	36			11.401			
B.2.1.19.1.1	P-4	Line Splitting/<10 circuits/Dispatch/TN (days)	ADSL to Retail	3.09	1,811			1.464			
B.2.1.19.1.2	P-4	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	ADSL to Retail	2.92	2,820			1.024			
B.2.1.19.2.1	P-4	Line Splitting/>=10 circuits/Dispatch/TN (days)	ADSL to Retail	2.50	2			0.707			
B.2.1.19.2.2	P-4	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	ADSL to Retail	6.00	1			0.000			
B.2.1.20.1.1	P-4	EELs/<10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice	14.10	422	11.43	49	12.879	1.94372	1.3758	YES
B.2.1.20.1.2	P-4	EELs/<10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.1.20.2.1	P-4	EELs/>=10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.1.20.2.2	P-4	EELs/>=10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								
		Average Order Completion and Completion Notice Interval - Mechanized									
B.2.2.1.1.1	P-4A	Switch Ports/<10 circuits/Dispatch/TN (days)	R&B (POTS)	6.32	11,993			5.698			
B.2.2.1.1.2	P-4A	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	1.15	250,739			1.353			
B.2.2.1.2.1	P-4A	Switch Ports/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	7.68	35			6.771			
B.2.2.1.2.2	P-4A	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	1.76	8			2.185			

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.2.2.1.1	P-4A	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice	12.77	175			6.999			
B.2.2.2.1.2	P-4A	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.2.2.2.1	P-4A	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.2.2.2.2	P-4A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.2.3.1.1	P-4A	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	R&B	6.27	12,328	4.69	329	5.668	0.31661	4.9744	YES
B.2.2.3.1.2	P-4A	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	R&B	1.16	251,920	1.28	8,892	1.404	0.01515	-7.4697	NO
B.2.2.3.1.3	P-4A	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	R&B	0.42	130,256	0.39	3,495	0.524	0.00899	3.0200	YES
B.2.2.3.1.4	P-4A	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	R&B	1.96	121,664	1.85	5,397	1.596	0.02220	5.0518	YES
B.2.2.3.2.1	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	R&B	8.23	48	4.51	2	6.732	4.85825	0.7652	YES
B.2.2.3.2.2	P-4A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	R&B	5.81	60	1.33	1	9.393	9.47051	0.4726	YES
B.2.2.3.2.3	P-4A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	R&B	0.68	21			1.429			
B.2.2.3.2.4	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	R&B	8.57	39	1.33	1	10.655	10.79064	0.6707	YES
B.2.2.4.1.1	P-4A	Combo Other/<10 circuits/Dispatch/TN (days)	R&B&D - Disp	6.75	13,055			6.319			
B.2.2.4.1.4	P-4A	Combo Other/<10 circuits/Dispatch In/TN (days)	R&B&D - Disp	6.75	13,055			6.319			
B.2.2.4.2.1	P-4A	Combo Other/>=10 circuits/Dispatch/TN (days)	R&B&D - Disp	13.59	138			7.136			
B.2.2.4.2.4	P-4A	Combo Other/>=10 circuits/Dispatch In/TN (days)	R&B&D - Disp	13.59	138			7.136			
B.2.2.5.3.1	P-4A	UNE ISDN/<6 circuits/Dispatch/TN (days)	ISDN - BRI	15.44	125	11.35	36	7.954	1.50455	2.7205	YES
B.2.2.5.3.2	P-4A	UNE ISDN/<6 circuits/Non-Dispatch/TN (days)	ISDN - BRI	3.20	294			6.773			
B.2.2.5.4.1	P-4A	UNE ISDN/6-13 circuits/Dispatch/TN (days)	ISDN - BRI	16.04	1			0.000			
B.2.2.5.4.2	P-4A	UNE ISDN/6-13 circuits/Non-Dispatch/TN (days)	ISDN - BRI	0.33	1			0.000			
B.2.2.5.5.1	P-4A	UNE ISDN/>=14 circuits/Dispatch/TN (days)	ISDN - BRI								
B.2.2.5.5.2	P-4A	UNE ISDN/>=14 circuits/Non-Dispatch/TN (days)	ISDN - BRI								
B.2.2.6.3.1	P-4A	Line Sharing/<6 circuits/Dispatch/TN (days)	ADSL to Retail	3.69	1,770			1.538			
B.2.2.6.3.2	P-4A	Line Sharing/<6 circuits/Non-Dispatch/TN (days)	ADSL to Retail	3.35	2,759			1.090			
B.2.2.6.4.1	P-4A	Line Sharing/6-13 circuits/Dispatch/TN (days)	ADSL to Retail	4.36	2			1.094			
B.2.2.6.4.2	P-4A	Line Sharing/6-13 circuits/Non-Dispatch/TN (days)	ADSL to Retail	6.26	1			0.000			
B.2.2.6.5.1	P-4A	Line Sharing/>=14 circuits/Dispatch/TN (days)	ADSL to Retail								
B.2.2.6.5.2	P-4A	Line Sharing/>=14 circuits/Non-Dispatch/TN (days)	ADSL to Retail								
B.2.2.7.1.1	P-4A	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	6.27	12,328	6.67	48	5.668	0.81965	-0.4863	YES
B.2.2.7.1.2	P-4A	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	6.27	12,328			5.668			
B.2.2.7.2.1	P-4A	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	8.23	48			6.732			
B.2.2.7.2.2	P-4A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	8.23	48			6.732			
B.2.2.8.1.1	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	6.32	11,993	5.11	12	5.698	1.64556	0.7374	YES
B.2.2.8.1.4	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.94	120,902			1.514			
B.2.2.8.2.1	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	7.68	35			6.771			
B.2.2.8.2.4	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.72	3			0.529			
B.2.2.9.1.1	P-4A	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	6.27	12,328			5.668			
B.2.2.9.1.2	P-4A	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	6.27	12,328			5.668			
B.2.2.9.2.1	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	8.23	48			6.732			
B.2.2.9.2.2	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	8.23	48			6.732			
B.2.2.10.1.1	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	6.32	11,993			5.698			
B.2.2.10.1.4	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.94	120,902			1.514			
B.2.2.10.2.1	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	7.68	35			6.771			
B.2.2.10.2.4	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.72	3			0.529			
B.2.2.11.1.1	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	R&B - Disp	6.27	12,328	6.22	18	5.668	1.33687	0.0373	YES
B.2.2.11.1.2	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	R&B - Disp	6.27	12,328			5.668			
B.2.2.11.2.1	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	R&B - Disp	8.23	48			6.732			
B.2.2.11.2.2	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	R&B - Disp	8.23	48			6.732			
B.2.2.12.1.1	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	6.32	11,993			5.698			
B.2.2.12.1.4	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.94	120,902			1.514			
B.2.2.12.2.1	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	R&B (POTS) excl SB Or	7.68	35			6.771			
B.2.2.12.2.4	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (days)	R&B (POTS) excl SB Or	1.72	3			0.529			
B.2.2.13.1.1	P-4A	Other Design/<10 circuits/Dispatch/TN (days)	Design	14.92	727			10.090			
B.2.2.13.1.2	P-4A	Other Design/<10 circuits/Non-Dispatch/TN (days)	Design	9.03	209			7.763			
B.2.2.13.2.1	P-4A	Other Design/>=10 circuits/Dispatch/TN (days)	Design	16.45	90			5.541			
B.2.2.13.2.2	P-4A	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Design	8.93	9			5.716			
B.2.2.14.1.1	P-4A	Other Non-Design/<10 circuits/Dispatch/TN (days)	R&B	6.27	12,328			5.668			
B.2.2.14.1.2	P-4A	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	R&B	1.16	251,920			1.404			
B.2.2.14.2.1	P-4A	Other Non-Design/>=10 circuits/Dispatch/TN (days)	R&B	8.23	48			6.732			

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.2.14.2.2	P-4A	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	R&B	5.81	60			9.393			
B.2.2.15.1.1	P-4A	INP (Standalone)/<10 circuits/Dispatch/TN (days)	R&B (POTS)	6.32	11,993			5.698			
B.2.2.15.1.2	P-4A	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	1.15	250,739			1.353			
B.2.2.15.2.1	P-4A	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	7.68	35			6.771			
B.2.2.15.2.2	P-4A	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	1.76	8			2.185			
B.2.2.16.1.1	P-4A	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	R&B (POTS)	6.32	11,993			5.698			
B.2.2.16.1.2	P-4A	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	1.15	250,739	0.66	296	1.353	0.07868	6.3311	YES
B.2.2.16.2.1	P-4A	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	R&B (POTS)	7.68	35			6.771			
B.2.2.16.2.2	P-4A	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	R&B (POTS)	1.76	8			2.185			
B.2.2.17.1.1	P-4A	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Digital Loop < DS1	5.24	2,009	8.18	74	5.165	0.61133	-4.8184	NO
B.2.2.17.1.2	P-4A	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Digital Loop < DS1	3.32	3,259			2.448			
B.2.2.17.2.1	P-4A	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Digital Loop < DS1	4.36	2			1.094			
B.2.2.17.2.2	P-4A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Digital Loop < DS1	6.26	1			0.000			
B.2.2.18.1.1	P-4A	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Digital Loop >= DS1	6.82	181	7.13	127	11.776	1.36311	-0.2252	YES
B.2.2.18.1.2	P-4A	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Digital Loop >= DS1	9.61	268			8.509			
B.2.2.18.2.1	P-4A	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Digital Loop >= DS1	16.95	10			8.703			
B.2.2.18.2.2	P-4A	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Digital Loop >= DS1	7.70	32			10.991			
B.2.2.19.1.1	P-4A	Line Splitting/<10 circuits/Dispatch/TN (days)	ADSL to Retail	3.69	1,772			1.540			
B.2.2.19.1.2	P-4A	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	ADSL to Retail	3.34	2,772			1.114			
B.2.2.19.2.1	P-4A	Line Splitting/>=10 circuits/Dispatch/TN (days)	ADSL to Retail	4.36	2			1.094			
B.2.2.19.2.2	P-4A	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	ADSL to Retail	6.26	1			0.000			
B.2.2.20.1.1	P-4A	EELs/<10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice	12.77	175	12.73	15	6.999	1.88304	0.0217	YES
B.2.2.20.1.2	P-4A	EELs/<10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.2.20.2.1	P-4A	EELs/>=10 circuits/Dispatch/TN (days)	DS1/ DS3 - Interoffice								
B.2.2.20.2.2	P-4A	EELs/>=10 circuits/Non-Dispatch/TN (days)	DS1/ DS3 - Interoffice								

Average Order Completion and Completion Notice Interval - Non-Mechanized

B.2.3.1.1.1	P-4A	Switch Ports/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.1.1.2	P-4A	Switch Ports/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.1.2.1	P-4A	Switch Ports/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.1.2.2	P-4A	Switch Ports/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.2.1.1	P-4A	Local Interoffice Transport/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.2.1.2	P-4A	Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.2.2.1	P-4A	Local Interoffice Transport/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.2.2.2	P-4A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.3.1.1	P-4A	Loop + Port Combinations/<10 circuits/Dispatch/TN (days)	Diagnostic			4.11	68				Diagnostic
B.2.3.3.1.2	P-4A	Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			1.45	193				Diagnostic
B.2.3.3.1.3	P-4A	Loop + Port Combinations/<10 circuits/Switch Based Orders/TN (days)	Diagnostic			0.74	156				Diagnostic
B.2.3.3.1.4	P-4A	Loop + Port Combinations/<10 circuits/Dispatch In/TN (days)	Diagnostic			4.43	37				Diagnostic
B.2.3.3.2.1	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.3.2.2	P-4A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			9.89	9				Diagnostic
B.2.3.3.2.3	P-4A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/TN (days)	Diagnostic			1.87	1				Diagnostic
B.2.3.3.2.4	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch In/TN (days)	Diagnostic			10.89	8				Diagnostic
B.2.3.4.1.1	P-4A	Combo Other/<10 circuits/Dispatch/TN (days)	Diagnostic			11.75	4				Diagnostic
B.2.3.4.1.4	P-4A	Combo Other/<10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.4.2.1	P-4A	Combo Other/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.4.2.4	P-4A	Combo Other/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.5.3.1	P-4A	UNE ISDN/<6 circuits/Dispatch/TN (days)	Diagnostic			13.81	1				Diagnostic
B.2.3.5.3.2	P-4A	UNE ISDN/<6 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.5.4.1	P-4A	UNE ISDN/6-13 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.5.4.2	P-4A	UNE ISDN/6-13 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.5.5.1	P-4A	UNE ISDN/>=14 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.5.5.2	P-4A	UNE ISDN/>=14 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.6.3.1	P-4A	Line Sharing/<6 circuits/Dispatch/TN (days)	Diagnostic			3.89	7				Diagnostic
B.2.3.6.3.2	P-4A	Line Sharing/<6 circuits/Non-Dispatch/TN (days)	Diagnostic			3.25	24				Diagnostic
B.2.3.6.4.1	P-4A	Line Sharing/6-13 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.6.4.2	P-4A	Line Sharing/6-13 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.6.5.1	P-4A	Line Sharing/>=14 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.6.5.2	P-4A	Line Sharing/>=14 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.7.1.1	P-4A	2W Analog Loop Design/<10 circuits/Dispatch/TN (days)	Diagnostic			6.53	4				Diagnostic

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.3.7.1.2	P-4A	2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.7.2.1	P-4A	2W Analog Loop Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.7.2.2	P-4A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.8.1.1	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.8.1.4	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.8.2.1	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.8.2.4	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.9.1.1	P-4A	2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.9.1.2	P-4A	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.9.2.1	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.9.2.2	P-4A	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.10.1.1	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.10.1.4	P-4A	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.10.2.1	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.10.2.4	P-4A	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.11.1.1	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days)	Diagnostic			6.62	3				Diagnostic
B.2.3.11.1.2	P-4A	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.11.2.1	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.11.2.2	P-4A	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.12.1.1	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.12.1.4	P-4A	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.12.2.1	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.12.2.4	P-4A	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch In/TN (days)	Diagnostic								Diagnostic
B.2.3.13.1.1	P-4A	Other Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.13.1.2	P-4A	Other Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.13.2.1	P-4A	Other Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.13.2.2	P-4A	Other Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.14.1.1	P-4A	Other Non-Design/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.14.1.2	P-4A	Other Non-Design/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.14.2.1	P-4A	Other Non-Design/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.14.2.2	P-4A	Other Non-Design/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.15.1.1	P-4A	INP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.15.1.2	P-4A	INP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.15.2.1	P-4A	INP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.15.2.2	P-4A	INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.16.1.1	P-4A	LNP (Standalone)/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.16.1.2	P-4A	LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.61	180				Diagnostic
B.2.3.16.2.1	P-4A	LNP (Standalone)/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.16.2.2	P-4A	LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic			0.33	2				Diagnostic
B.2.3.17.1.1	P-4A	Digital Loop < DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			7.14	13				Diagnostic
B.2.3.17.1.2	P-4A	Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.17.2.1	P-4A	Digital Loop < DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.17.2.2	P-4A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.18.1.1	P-4A	Digital Loop >= DS1/<10 circuits/Dispatch/TN (days)	Diagnostic			9.36	12				Diagnostic
B.2.3.18.1.2	P-4A	Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.18.2.1	P-4A	Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.18.2.2	P-4A	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.19.1.1	P-4A	Line Splitting/<10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.19.1.2	P-4A	Line Splitting/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.19.2.1	P-4A	Line Splitting/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.19.2.2	P-4A	Line Splitting/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.20.1.1	P-4A	EELs/<10 circuits/Dispatch/TN (days)	Diagnostic			12.76	27				Diagnostic
B.2.3.20.1.2	P-4A	EELs/<10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.20.2.1	P-4A	EELs/>=10 circuits/Dispatch/TN (days)	Diagnostic								Diagnostic
B.2.3.20.2.2	P-4A	EELs/>=10 circuits/Non-Dispatch/TN (days)	Diagnostic								Diagnostic
		Order Completion Interval within X days									
B.2.4.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/TN (days)	<= 12 days								
B.2.4.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/TN (days)	<= 5 days			4.73	60				YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
		Average Order Completion and Completion Notice Interval - Mechanized									
B.2.5.1	P-4A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/TN (days)	<= 12 days								
B.2.5.2	P-4A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/TN (days)	<= 5 days			5.28	45				NO
		Average Order Completion and Completion Notice Interval - Non-Mechanized									
B.2.6.1	P-4A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/TN (days)	<= 12 days								
B.2.6.2	P-4A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/TN (days)	<= 5 days			6.63	13				NO
		Held Orders									
B.2.7.1.1.1.1	P-1	Switch Ports/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	7.56	50			5.887			
B.2.7.1.1.1.2	P-1	Switch Ports/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.1.1.3	P-1	Switch Ports/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	5.67	6			1.862			
B.2.7.1.1.2.1	P-1	Switch Ports/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.1.2.2	P-1	Switch Ports/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.1.2.3	P-1	Switch Ports/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	1.00	1			0.000			
B.2.7.1.2.1.1	P-1	Switch Ports/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.2.1.2	P-1	Switch Ports/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.2.1.3	P-1	Switch Ports/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.2.2.1	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.2.2.2	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.1.2.2.3	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	0.00	0						
B.2.7.2.1.1.1	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.7.2.1.1.2	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.7.2.1.1.3	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.7.2.1.2.1	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.7.2.1.2.2	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.7.2.1.2.3	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice	0.00	0						
B.2.7.2.2.1.1	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.2.2.1.2	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.2.2.1.3	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.2.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.2.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.2.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.3.1.1.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Facility/TN (days)	R&B	7.56	50	15.00	1	5.887	5.94582	-1.2513	YES
B.2.7.3.1.1.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.1.1.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Other/TN (days)	R&B	5.67	6	0.00	0	1.862			YES
B.2.7.3.1.2.1	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.1.2.2	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.1.2.3	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Other/TN (days)	R&B	1.00	1	0.00	0	0.000			YES
B.2.7.3.2.1.1	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.2.1.2	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.2.1.3	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.2.2.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.2.2.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.2.2.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Other/TN (days)	R&B	1.00	1	0.00	0	0.000			YES
B.2.7.3.3.1.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.3.1.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.3.1.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.4.1.1	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.4.1.2	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.4.1.3	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.4.2.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Facility/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.4.2.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Equipment/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.3.4.2.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Other/TN (days)	R&B	0.00	0	0.00	0				YES
B.2.7.4.1.1.1	P-1	Combo Other/<10 circuits/Dispatch/Facility/TN (days)	R&B&D - Disp	10.29	55			22.529			
B.2.7.4.1.1.2	P-1	Combo Other/<10 circuits/Dispatch/Equipment/TN (days)	R&B&D - Disp								

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B.2.7.4.1.1.3	P-1	Combo Other/<10 circuits/Dispatch/Other/TN (days)	R&B&D - Disp	6.20	10			2.486			
B.2.7.4.1.2.1	P-1	Combo Other/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B&D - Disp	10.29	55			22.529			
B.2.7.4.1.2.2	P-1	Combo Other/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B&D - Disp								
B.2.7.4.1.2.3	P-1	Combo Other/<10 circuits/Non-Dispatch/Other/TN (days)	R&B&D - Disp	6.20	10			2.486			
B.2.7.4.2.1.1	P-1	Combo Other/>=10 circuits/Dispatch/Facility/TN (days)	R&B&D - Disp								
B.2.7.4.2.1.2	P-1	Combo Other/>=10 circuits/Dispatch/Equipment/TN (days)	R&B&D - Disp								
B.2.7.4.2.1.3	P-1	Combo Other/>=10 circuits/Dispatch/Other/TN (days)	R&B&D - Disp								
B.2.7.4.2.2.1	P-1	Combo Other/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B&D - Disp								
B.2.7.4.2.2.2	P-1	Combo Other/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B&D - Disp								
B.2.7.4.2.2.3	P-1	Combo Other/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B&D - Disp								
B.2.7.5.1.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	9.67	3	0.00	0	7.371			YES
B.2.7.5.1.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.5.1.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.5.1.2.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.5.1.2.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.5.1.2.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.5.2.1.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	0.00	0						
B.2.7.5.2.1.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0						
B.2.7.5.2.1.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	0.00	0						
B.2.7.5.2.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail	0.00	0						
B.2.7.5.2.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0						
B.2.7.5.2.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail	0.00	0						
B.2.7.6.1.1.1	P-1	UNE ISDN/<10 circuits/Dispatch/Facility/TN (days)	ISDN - BRI	59.00	3	0.00	0	95.310			YES
B.2.7.6.1.1.2	P-1	UNE ISDN/<10 circuits/Dispatch/Equipment/TN (days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.7.6.1.1.3	P-1	UNE ISDN/<10 circuits/Dispatch/Other/TN (days)	ISDN - BRI	7.33	3	0.00	0	4.041			YES
B.2.7.6.1.2.1	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Facility/TN (days)	ISDN - BRI	14.33	3	0.00	0	11.590			YES
B.2.7.6.1.2.2	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.7.6.1.2.3	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Other/TN (days)	ISDN - BRI	0.00	0	0.00	0				YES
B.2.7.6.2.1.1	P-1	UNE ISDN/>=10 circuits/Dispatch/Facility/TN (days)	ISDN - BRI								
B.2.7.6.2.1.2	P-1	UNE ISDN/>=10 circuits/Dispatch/Equipment/TN (days)	ISDN - BRI								
B.2.7.6.2.1.3	P-1	UNE ISDN/>=10 circuits/Dispatch/Other/TN (days)	ISDN - BRI								
B.2.7.6.2.2.1	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Facility/TN (days)	ISDN - BRI								
B.2.7.6.2.2.2	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN - BRI								
B.2.7.6.2.2.3	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Other/TN (days)	ISDN - BRI								
B.2.7.7.1.1.1	P-1	Line Sharing/<10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	9.67	3	0.00	0	7.371			YES
B.2.7.7.1.1.2	P-1	Line Sharing/<10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.7.1.1.3	P-1	Line Sharing/<10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.7.1.2.1	P-1	Line Sharing/<10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.7.1.2.2	P-1	Line Sharing/<10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.7.1.2.3	P-1	Line Sharing/<10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail	0.00	0	0.00	0				YES
B.2.7.7.2.1.1	P-1	Line Sharing/>=10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	0.00	0						
B.2.7.7.2.1.2	P-1	Line Sharing/>=10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0						
B.2.7.7.2.1.3	P-1	Line Sharing/>=10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	0.00	0						
B.2.7.7.2.2.1	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail	0.00	0						
B.2.7.7.2.2.2	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail	0.00	0						
B.2.7.7.2.2.3	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail	0.00	0						
B.2.7.8.1.1.1	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	7.56	50	0.00	0	5.887			YES
B.2.7.8.1.1.2	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.8.1.1.3	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Other/TN (days)	R&B - Disp	5.67	6	0.00	0	1.862			YES
B.2.7.8.1.2.1	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	7.56	50	0.00	0	5.887			YES
B.2.7.8.1.2.2	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.8.1.2.3	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	5.67	6	0.00	0	1.862			YES
B.2.7.8.2.1.1	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	0.00	0						
B.2.7.8.2.1.2	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.7.8.2.1.3	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Other/TN (days)	R&B - Disp	0.00	0						
B.2.7.8.2.2.1	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	0.00	0						
B.2.7.8.2.2.2	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.7.8.2.2.3	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	0.00	0						
B.2.7.9.1.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	7.56	50	0.00	0	5.887			YES

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.7.9.1.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.9.1.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	5.67	6	0.00	0	1.862			YES
B.2.7.9.1.2.1	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.9.1.2.2	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.9.1.2.3	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	1.00	1	0.00	0	0.000			YES
B.2.7.9.2.1.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.9.2.1.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.9.2.1.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.9.2.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.9.2.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.9.2.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.10.1.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	7.56	50			5.887			
B.2.7.10.1.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.1.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Other/TN (days)	R&B - Disp	5.67	6			1.862			
B.2.7.10.1.2.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	7.56	50			5.887			
B.2.7.10.1.2.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.1.2.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	5.67	6			1.862			
B.2.7.10.2.1.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.2.1.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.2.1.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Other/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.2.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.2.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0						
B.2.7.10.2.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	0.00	0						
B.2.7.11.1.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	7.56	50			5.887			
B.2.7.11.1.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.1.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	5.67	6			1.862			
B.2.7.11.1.2.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.1.2.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.1.2.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	1.00	1			0.000			
B.2.7.11.2.1.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.2.1.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.2.1.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.2.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.2.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.11.2.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.12.1.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	7.56	50	0.00	0	5.887			YES
B.2.7.12.1.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.12.1.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Other/TN (days)	R&B - Disp	5.67	6	0.00	0	1.862			YES
B.2.7.12.1.2.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	7.56	50	0.00	0	5.887			YES
B.2.7.12.1.2.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.12.1.2.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	5.67	6	0.00	0	1.862			YES
B.2.7.12.2.1.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.12.2.1.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.12.2.1.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Other/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.12.2.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.12.2.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.12.2.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	0.00	0	0.00	0				YES
B.2.7.13.1.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	7.56	50	0.00	0	5.887			YES
B.2.7.13.1.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.13.1.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	5.67	6	0.00	0	1.862			YES
B.2.7.13.1.2.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.13.1.2.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES
B.2.7.13.1.2.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	1.00	1	0.00	0	0.000			YES
B.2.7.13.2.1.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.2.1.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.2.1.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.2.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.2.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	0.00	0						
B.2.7.13.2.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	0.00	0						

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.7.14.1.1.1	P-1	Other Design/<10 circuits/Dispatch/Facility/TN (days)	Design	37.60	5			73.497			
B.2.7.14.1.1.2	P-1	Other Design/<10 circuits/Dispatch/Equipment/TN (days)	Design	0.00	0						
B.2.7.14.1.1.3	P-1	Other Design/<10 circuits/Dispatch/Other/TN (days)	Design	7.00	4			3.367			
B.2.7.14.1.2.1	P-1	Other Design/<10 circuits/Non-Dispatch/Facility/TN (days)	Design	14.33	3			11.590			
B.2.7.14.1.2.2	P-1	Other Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	Design	0.00	0						
B.2.7.14.1.2.3	P-1	Other Design/<10 circuits/Non-Dispatch/Other/TN (days)	Design	0.00	0						
B.2.7.14.2.1.1	P-1	Other Design/>=10 circuits/Dispatch/Facility/TN (days)	Design	0.00	0						
B.2.7.14.2.1.2	P-1	Other Design/>=10 circuits/Dispatch/Equipment/TN (days)	Design	0.00	0						
B.2.7.14.2.1.3	P-1	Other Design/>=10 circuits/Dispatch/Other/TN (days)	Design	0.00	0						
B.2.7.14.2.2.1	P-1	Other Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	Design	0.00	0						
B.2.7.14.2.2.2	P-1	Other Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Design	0.00	0						
B.2.7.14.2.2.3	P-1	Other Design/>=10 circuits/Non-Dispatch/Other/TN (days)	Design	0.00	0						
B.2.7.15.1.1.1	P-1	Other Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B	7.56	50			5.887			
B.2.7.15.1.1.2	P-1	Other Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B								
B.2.7.15.1.1.3	P-1	Other Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B	5.67	6			1.862			
B.2.7.15.1.2.1	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B								
B.2.7.15.1.2.2	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.7.15.1.2.3	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B	1.00	1			0.000			
B.2.7.15.2.1.1	P-1	Other Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B								
B.2.7.15.2.1.2	P-1	Other Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B								
B.2.7.15.2.1.3	P-1	Other Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B								
B.2.7.15.2.2.1	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B								
B.2.7.15.2.2.2	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.7.15.2.2.3	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B								
B.2.7.16.1.1.1	P-1	INP (Standalone)/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	7.56	50			5.887			
B.2.7.16.1.1.2	P-1	INP (Standalone)/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.16.1.1.3	P-1	INP (Standalone)/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	5.67	6			1.862			
B.2.7.16.1.2.1	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0						
B.2.7.16.1.2.2	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.16.1.2.3	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	1.00	1			0.000			
B.2.7.16.2.1.1	P-1	INP (Standalone)/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0						
B.2.7.16.2.1.2	P-1	INP (Standalone)/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.16.2.1.3	P-1	INP (Standalone)/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	0.00	0						
B.2.7.16.2.2.1	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0						
B.2.7.16.2.2.2	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0						
B.2.7.16.2.2.3	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	0.00	0						
B.2.7.17.1.1.1	P-1	LNP (Standalone)/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	7.56	50	0.00	0	5.887			YES
B.2.7.17.1.1.2	P-1	LNP (Standalone)/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.1.1.3	P-1	LNP (Standalone)/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	5.67	6	0.00	0	1.862			YES
B.2.7.17.1.2.1	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.1.2.2	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.1.2.3	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	1.00	1	0.00	0	0.000			YES
B.2.7.17.2.1.1	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.2.1.2	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.2.1.3	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.2.2.1	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.2.2.2	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.17.2.2.3	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	0.00	0	0.00	0				YES
B.2.7.18.1.1.1	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Facility/TN (days)	Digital Loop < DS1	30.00	7	0.00	0	61.530			YES
B.2.7.18.1.1.2	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Equipment/TN (days)	Digital Loop < DS1	0.00	0	0.00	0				YES
B.2.7.18.1.1.3	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Other/TN (days)	Digital Loop < DS1	7.33	3	0.00	0	4.041			YES
B.2.7.18.1.2.1	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop < DS1	14.33	3	0.00	0	11.590			YES
B.2.7.18.1.2.2	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop < DS1	0.00	0	0.00	0				YES
B.2.7.18.1.2.3	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop < DS1	0.00	0	0.00	0				YES
B.2.7.18.2.1.1	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Facility/TN (days)	Digital Loop < DS1	0.00	0						
B.2.7.18.2.1.2	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Equipment/TN (days)	Digital Loop < DS1	0.00	0						
B.2.7.18.2.1.3	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Other/TN (days)	Digital Loop < DS1	0.00	0						
B.2.7.18.2.2.1	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop < DS1	0.00	0						
B.2.7.18.2.2.2	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop < DS1	0.00	0						

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B.2.7.18.2.2.3	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop < DS1	0.00	0						
B.2.7.19.1.1.1	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Facility/TN (days)	Digital Loop >= DS1	7.00	1	0.00	0	0.000			YES
B.2.7.19.1.1.2	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Equipment/TN (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.7.19.1.1.3	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Other/TN (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.7.19.1.2.1	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.7.19.1.2.2	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.7.19.1.2.3	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES
B.2.7.19.2.1.1	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Facility/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.7.19.2.1.2	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Equipment/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.7.19.2.1.3	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Other/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.7.19.2.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.7.19.2.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.7.19.2.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop >= DS1	0.00	0						
B.2.7.20.1.1.1	P-1	Line Splitting/<10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	9.67	3			7.371			
B.2.7.20.1.1.2	P-1	Line Splitting/<10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.7.20.1.1.3	P-1	Line Splitting/<10 circuits/Dispatch/Other/TN (days)	ADSL to Retail								
B.2.7.20.1.2.1	P-1	Line Splitting/<10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.7.20.1.2.2	P-1	Line Splitting/<10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.7.20.1.2.3	P-1	Line Splitting/<10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail								
B.2.7.20.2.1.1	P-1	Line Splitting/>=10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.7.20.2.1.2	P-1	Line Splitting/>=10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.7.20.2.1.3	P-1	Line Splitting/>=10 circuits/Dispatch/Other/TN (days)	ADSL to Retail								
B.2.7.20.2.2.1	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.7.20.2.2.2	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.7.20.2.2.3	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail								
B.2.7.21.1.1.1	P-1	EELs/<10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.1.1.2	P-1	EELs/<10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.1.1.3	P-1	EELs/<10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.1.2.1	P-1	EELs/<10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.1.2.2	P-1	EELs/<10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.1.2.3	P-1	EELs/<10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.2.1.1	P-1	EELs/>=10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.2.1.2	P-1	EELs/>=10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.2.1.3	P-1	EELs/>=10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.2.2.1	P-1	EELs/>=10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.2.2.2	P-1	EELs/>=10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.7.21.2.2.3	P-1	EELs/>=10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
		Mean Held Order Interval & Distribution Intervals									
B.2.8.1.1.1.1	P-1	Switch Ports/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	12.10	360			10.722			
B.2.8.1.1.1.2	P-1	Switch Ports/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	1.00	4			0.000			
B.2.8.1.1.1.3	P-1	Switch Ports/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	1.75	338			2.277			
B.2.8.1.1.2.1	P-1	Switch Ports/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)								
B.2.8.1.1.2.2	P-1	Switch Ports/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.1.1.2.3	P-1	Switch Ports/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	2.23	30			2.956			
B.2.8.1.2.1.1	P-1	Switch Ports/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)								
B.2.8.1.2.1.2	P-1	Switch Ports/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.1.2.1.3	P-1	Switch Ports/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	2.50	2			0.707			
B.2.8.1.2.2.1	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)								
B.2.8.1.2.2.2	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.1.2.2.3	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)								
B.2.8.2.1.1.1	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.1.1.2	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.1.1.3	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice	13.83	6			10.284			
B.2.8.2.1.2.1	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.1.2.2	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.1.2.3	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.2.1.1	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.2.1.2	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.2.1.3	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.8.2.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.2.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.3.1.1.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Facility/TN (days)	R&B	12.10	360	7.80	5	10.722	4.82833	0.8912	YES
B.2.8.3.1.1.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Equipment/TN (days)	R&B	1.00	4	1.00	1	0.000	0.00000		YES
B.2.8.3.1.1.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Other/TN (days)	R&B	1.75	341	2.09	11	2.268	0.69485	-0.4853	YES
B.2.8.3.1.2.1	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B								
B.2.8.3.1.2.2	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.8.3.1.2.3	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Other/TN (days)	R&B	2.23	30	1.75	4	2.956	1.57335	0.3072	YES
B.2.8.3.2.1.1	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Facility/TN (days)	R&B								
B.2.8.3.2.1.2	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Equipment/TN (days)	R&B								
B.2.8.3.2.1.3	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Other/TN (days)	R&B								
B.2.8.3.2.2.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Facility/TN (days)	R&B								
B.2.8.3.2.2.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Equipment/TN (days)	R&B								
B.2.8.3.2.2.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Other/TN (days)	R&B	2.23	30	1.75	4	2.956	1.57335	0.3072	YES
B.2.8.3.3.1.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Facility/TN (days)	R&B								
B.2.8.3.3.1.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Equipment/TN (days)	R&B								
B.2.8.3.3.1.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Other/TN (days)	R&B	2.50	2	11.00	1	0.707	0.86603	-9.8150	NO
B.2.8.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B								
B.2.8.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.8.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B								
B.2.8.3.4.1.1	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Facility/TN (days)	R&B								
B.2.8.3.4.1.2	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Equipment/TN (days)	R&B								
B.2.8.3.4.1.3	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Other/TN (days)	R&B								
B.2.8.3.4.2.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Facility/TN (days)	R&B								
B.2.8.3.4.2.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Equipment/TN (days)	R&B								
B.2.8.3.4.2.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Other/TN (days)	R&B								
B.2.8.4.1.1.1	P-1	Combo Other/<10 circuits/Dispatch/Facility/TN (days)	R&B&D - Disp	12.47	369			13.488			
B.2.8.4.1.1.2	P-1	Combo Other/<10 circuits/Dispatch/Equipment/TN (days)	R&B&D - Disp	1.00	4			0.000			
B.2.8.4.1.1.3	P-1	Combo Other/<10 circuits/Dispatch/Other/TN (days)	R&B&D - Disp	1.98	363			2.528			
B.2.8.4.1.2.1	P-1	Combo Other/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B&D - Disp	12.47	369			13.488			
B.2.8.4.1.2.2	P-1	Combo Other/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B&D - Disp	1.00	4			0.000			
B.2.8.4.1.2.3	P-1	Combo Other/<10 circuits/Non-Dispatch/Other/TN (days)	R&B&D - Disp	1.98	363			2.528			
B.2.8.4.2.1.1	P-1	Combo Other/>=10 circuits/Dispatch/Facility/TN (days)	R&B&D - Disp								
B.2.8.4.2.1.2	P-1	Combo Other/>=10 circuits/Dispatch/Equipment/TN (days)	R&B&D - Disp								
B.2.8.4.2.1.3	P-1	Combo Other/>=10 circuits/Dispatch/Other/TN (days)	R&B&D - Disp	2.50	2			0.707			
B.2.8.4.2.2.1	P-1	Combo Other/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B&D - Disp								
B.2.8.4.2.2.2	P-1	Combo Other/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B&D - Disp								
B.2.8.4.2.2.3	P-1	Combo Other/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B&D - Disp	2.50	2			0.707			
B.2.8.5.1.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	8.95	21	9.00	1	7.839	8.02332	-0.0059	YES
B.2.8.5.1.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.5.1.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	1.28	18			0.575			
B.2.8.5.1.2.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.5.1.2.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.5.1.2.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail								
B.2.8.5.2.1.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.5.2.1.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.5.2.1.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Other/TN (days)	ADSL to Retail								
B.2.8.5.2.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.5.2.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.5.2.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail								
B.2.8.6.1.1.1	P-1	UNE ISDN/<10 circuits/Dispatch/Facility/TN (days)	ISDN - BRI	47.00	4			81.437			
B.2.8.6.1.1.2	P-1	UNE ISDN/<10 circuits/Dispatch/Equipment/TN (days)	ISDN - BRI								
B.2.8.6.1.1.3	P-1	UNE ISDN/<10 circuits/Dispatch/Other/TN (days)	ISDN - BRI	6.80	5			4.604			
B.2.8.6.1.2.1	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Facility/TN (days)	ISDN - BRI	13.86	7			15.148			
B.2.8.6.1.2.2	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN - BRI								
B.2.8.6.1.2.3	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Other/TN (days)	ISDN - BRI	2.00	1			0.000			
B.2.8.6.2.1.1	P-1	UNE ISDN/>=10 circuits/Dispatch/Facility/TN (days)	ISDN - BRI								
B.2.8.6.2.1.2	P-1	UNE ISDN/>=10 circuits/Dispatch/Equipment/TN (days)	ISDN - BRI								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.8.6.2.1.3	P-1	UNE ISDN/>=10 circuits/Dispatch/Other/TN (days)	ISDN - BRI								
B.2.8.6.2.2.1	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Facility/TN (days)	ISDN - BRI								
B.2.8.6.2.2.2	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ISDN - BRI								
B.2.8.6.2.2.3	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Other/TN (days)	ISDN - BRI								
B.2.8.7.1.1.1	P-1	Line Sharing/<10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	8.95	21			7.839			
B.2.8.7.1.1.2	P-1	Line Sharing/<10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.7.1.1.3	P-1	Line Sharing/<10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	1.28	18			0.575			
B.2.8.7.1.2.1	P-1	Line Sharing/<10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.7.1.2.2	P-1	Line Sharing/<10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.7.1.2.3	P-1	Line Sharing/<10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail								
B.2.8.7.2.1.1	P-1	Line Sharing/>=10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.7.2.1.2	P-1	Line Sharing/>=10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.7.2.1.3	P-1	Line Sharing/>=10 circuits/Dispatch/Other/TN (days)	ADSL to Retail								
B.2.8.7.2.2.1	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.7.2.2.2	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.7.2.2.3	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail								
B.2.8.8.1.1.1	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	12.10	360	5.33	3	10.722	6.21625	1.0890	YES
B.2.8.8.1.1.2	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	1.00	4			0.000			
B.2.8.8.1.1.3	P-1	2W Analog Loop Design/<10 circuits/Dispatch/Other/TN (days)	R&B - Disp	1.75	341	1.00	1	2.268	2.27159	0.3318	YES
B.2.8.8.1.2.1	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	12.10	360			10.722			
B.2.8.8.1.2.2	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	1.00	4			0.000			
B.2.8.8.1.2.3	P-1	2W Analog Loop Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	1.75	341			2.268			
B.2.8.8.2.1.1	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B - Disp								
B.2.8.8.2.1.2	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp								
B.2.8.8.2.1.3	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Other/TN (days)	R&B - Disp	2.50	2			0.707			
B.2.8.8.2.2.1	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp								
B.2.8.8.2.2.2	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp								
B.2.8.8.2.2.3	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	2.50	2			0.707			
B.2.8.9.1.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	12.10	360	3.00	1	10.722	10.73715	0.8478	YES
B.2.8.9.1.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	1.00	4			0.000			
B.2.8.9.1.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	1.75	338			2.277			
B.2.8.9.1.2.1	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or								
B.2.8.9.1.2.2	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.9.1.2.3	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	2.23	30			2.956			
B.2.8.9.2.1.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or								
B.2.8.9.2.1.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.9.2.1.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	2.50	2			0.707			
B.2.8.9.2.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or								
B.2.8.9.2.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.9.2.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or								
B.2.8.10.1.1.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	12.10	360			10.722			
B.2.8.10.1.1.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	1.00	4			0.000			
B.2.8.10.1.1.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Dispatch/Other/TN (days)	R&B - Disp	1.75	341			2.268			
B.2.8.10.1.2.1	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	12.10	360			10.722			
B.2.8.10.1.2.2	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	1.00	4			0.000			
B.2.8.10.1.2.3	P-1	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	1.75	341			2.268			
B.2.8.10.2.1.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B - Disp								
B.2.8.10.2.1.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp								
B.2.8.10.2.1.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/Other/TN (days)	R&B - Disp	2.50	2			0.707			
B.2.8.10.2.2.1	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp								
B.2.8.10.2.2.2	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp								
B.2.8.10.2.2.3	P-1	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	2.50	2			0.707			
B.2.8.11.1.1.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	12.10	360			10.722			
B.2.8.11.1.1.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	1.00	4			0.000			
B.2.8.11.1.1.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	1.75	338			2.277			
B.2.8.11.1.2.1	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or								
B.2.8.11.1.2.2	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.11.1.2.3	P-1	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	2.23	30			2.956			
B.2.8.11.2.1.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or								

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.8.11.2.1.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.11.2.1.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	2.50	2			0.707			
B.2.8.11.2.2.1	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or								
B.2.8.11.2.2.2	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.11.2.2.3	P-1	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or								
B.2.8.12.1.1.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Facility/TN (days)	R&B - Disp	12.10	360			10.722			
B.2.8.12.1.1.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp	1.00	4			0.000			
B.2.8.12.1.1.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/Other/TN (days)	R&B - Disp	1.75	341	1.00	1	2.268	2.27159	0.3318	YES
B.2.8.12.1.2.1	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp	12.10	360			10.722			
B.2.8.12.1.2.2	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp	1.00	4			0.000			
B.2.8.12.1.2.3	P-1	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	1.75	341			2.268			
B.2.8.12.2.1.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B - Disp								
B.2.8.12.2.1.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B - Disp								
B.2.8.12.2.1.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/Other/TN (days)	R&B - Disp	2.50	2			0.707			
B.2.8.12.2.2.1	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B - Disp								
B.2.8.12.2.2.2	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B - Disp								
B.2.8.12.2.2.3	P-1	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B - Disp	2.50	2			0.707			
B.2.8.13.1.1.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or	12.10	360			10.722			
B.2.8.13.1.1.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or	1.00	4			0.000			
B.2.8.13.1.1.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	1.75	338			2.277			
B.2.8.13.1.2.1	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or								
B.2.8.13.1.2.2	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.13.1.2.3	P-1	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	2.23	30			2.956			
B.2.8.13.2.1.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or								
B.2.8.13.2.1.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.13.2.1.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS) excl SB Or	2.50	2			0.707			
B.2.8.13.2.2.1	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS) excl SB Or								
B.2.8.13.2.2.2	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS) excl SB Or								
B.2.8.13.2.2.3	P-1	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS) excl SB Or								
B.2.8.14.1.1.1	P-1	Other Design/<10 circuits/Dispatch/Facility/TN (days)	Design	27.33	9			54.353			
B.2.8.14.1.1.2	P-1	Other Design/<10 circuits/Dispatch/Equipment/TN (days)	Design								
B.2.8.14.1.1.3	P-1	Other Design/<10 circuits/Dispatch/Other/TN (days)	Design	5.45	22			3.661			
B.2.8.14.1.2.1	P-1	Other Design/<10 circuits/Non-Dispatch/Facility/TN (days)	Design	13.86	7			15.148			
B.2.8.14.1.2.2	P-1	Other Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	Design								
B.2.8.14.1.2.3	P-1	Other Design/<10 circuits/Non-Dispatch/Other/TN (days)	Design	2.00	1			0.000			
B.2.8.14.2.1.1	P-1	Other Design/>=10 circuits/Dispatch/Facility/TN (days)	Design								
B.2.8.14.2.1.2	P-1	Other Design/>=10 circuits/Dispatch/Equipment/TN (days)	Design								
B.2.8.14.2.1.3	P-1	Other Design/>=10 circuits/Dispatch/Other/TN (days)	Design								
B.2.8.14.2.2.1	P-1	Other Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	Design								
B.2.8.14.2.2.2	P-1	Other Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Design								
B.2.8.14.2.2.3	P-1	Other Design/>=10 circuits/Non-Dispatch/Other/TN (days)	Design								
B.2.8.15.1.1.1	P-1	Other Non-Design/<10 circuits/Dispatch/Facility/TN (days)	R&B	12.10	360			10.722			
B.2.8.15.1.1.2	P-1	Other Non-Design/<10 circuits/Dispatch/Equipment/TN (days)	R&B	1.00	4			0.000			
B.2.8.15.1.1.3	P-1	Other Non-Design/<10 circuits/Dispatch/Other/TN (days)	R&B	1.75	341			2.268			
B.2.8.15.1.2.1	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B								
B.2.8.15.1.2.2	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.8.15.1.2.3	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Other/TN (days)	R&B	2.23	30			2.956			
B.2.8.15.2.1.1	P-1	Other Non-Design/>=10 circuits/Dispatch/Facility/TN (days)	R&B								
B.2.8.15.2.1.2	P-1	Other Non-Design/>=10 circuits/Dispatch/Equipment/TN (days)	R&B								
B.2.8.15.2.1.3	P-1	Other Non-Design/>=10 circuits/Dispatch/Other/TN (days)	R&B	2.50	2			0.707			
B.2.8.15.2.2.1	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B								
B.2.8.15.2.2.2	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B								
B.2.8.15.2.2.3	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B								
B.2.8.16.1.1.1	P-1	INP (Standalone)/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	12.10	360			10.722			
B.2.8.16.1.1.2	P-1	INP (Standalone)/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	1.00	4			0.000			
B.2.8.16.1.1.3	P-1	INP (Standalone)/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	1.75	338			2.277			
B.2.8.16.1.2.1	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)								
B.2.8.16.1.2.2	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.16.1.2.3	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	2.23	30			2.956			

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B.2.8.16.2.1.1	P-1	INP (Standalone)/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)								
B.2.8.16.2.1.2	P-1	INP (Standalone)/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.16.2.1.3	P-1	INP (Standalone)/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	2.50	2			0.707			
B.2.8.16.2.2.1	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)								
B.2.8.16.2.2.2	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.16.2.2.3	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)								
B.2.8.17.1.1.1	P-1	LNP (Standalone)/<10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)	12.10	360			10.722			
B.2.8.17.1.1.2	P-1	LNP (Standalone)/<10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)	1.00	4			0.000			
B.2.8.17.1.1.3	P-1	LNP (Standalone)/<10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	1.75	338			2.277			
B.2.8.17.1.2.1	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)								
B.2.8.17.1.2.2	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.17.1.2.3	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)	2.23	30			2.956			
B.2.8.17.2.1.1	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Facility/TN (days)	R&B (POTS)								
B.2.8.17.2.1.2	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.17.2.1.3	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Other/TN (days)	R&B (POTS)	2.50	2			0.707			
B.2.8.17.2.2.1	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Facility/TN (days)	R&B (POTS)								
B.2.8.17.2.2.2	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/TN (days)	R&B (POTS)								
B.2.8.17.2.2.3	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Other/TN (days)	R&B (POTS)								
B.2.8.18.1.1.1	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Facility/TN (days)	Digital Loop < DS1	14.62	26	9.00	1	32.315	32.93037	0.1705	YES
B.2.8.18.1.1.2	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Equipment/TN (days)	Digital Loop < DS1								
B.2.8.18.1.1.3	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Other/TN (days)	Digital Loop < DS1	2.48	23			3.088			
B.2.8.18.1.2.1	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop < DS1	13.86	7			15.148			
B.2.8.18.1.2.2	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop < DS1								
B.2.8.18.1.2.3	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop < DS1	2.00	1			0.000			
B.2.8.18.2.1.1	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Facility/TN (days)	Digital Loop < DS1								
B.2.8.18.2.1.2	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Equipment/TN (days)	Digital Loop < DS1								
B.2.8.18.2.1.3	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Other/TN (days)	Digital Loop < DS1								
B.2.8.18.2.2.1	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop < DS1								
B.2.8.18.2.2.2	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop < DS1								
B.2.8.18.2.2.3	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop < DS1								
B.2.8.19.1.1.1	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Facility/TN (days)	Digital Loop >= DS1	4.50	2	1.00	1	3.536	4.33013	0.8083	YES
B.2.8.19.1.1.2	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Equipment/TN (days)	Digital Loop >= DS1			2.00	1				
B.2.8.19.1.1.3	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Other/TN (days)	Digital Loop >= DS1	1.50	2	1.75	4	0.707	0.61237	-0.4082	YES
B.2.8.19.1.2.1	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop >= DS1								
B.2.8.19.1.2.2	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop >= DS1								
B.2.8.19.1.2.3	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop >= DS1								
B.2.8.19.2.1.1	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Facility/TN (days)	Digital Loop >= DS1								
B.2.8.19.2.1.2	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Equipment/TN (days)	Digital Loop >= DS1								
B.2.8.19.2.1.3	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Other/TN (days)	Digital Loop >= DS1								
B.2.8.19.2.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Facility/TN (days)	Digital Loop >= DS1								
B.2.8.19.2.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Equipment/TN (days)	Digital Loop >= DS1								
B.2.8.19.2.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Other/TN (days)	Digital Loop >= DS1								
B.2.8.20.1.1.1	P-1	Line Splitting/<10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail	8.95	21			7.839			
B.2.8.20.1.1.2	P-1	Line Splitting/<10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.20.1.1.3	P-1	Line Splitting/<10 circuits/Dispatch/Other/TN (days)	ADSL to Retail	1.28	18			0.575			
B.2.8.20.1.2.1	P-1	Line Splitting/<10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.20.1.2.2	P-1	Line Splitting/<10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.20.1.2.3	P-1	Line Splitting/<10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail								
B.2.8.20.2.1.1	P-1	Line Splitting/>=10 circuits/Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.20.2.1.2	P-1	Line Splitting/>=10 circuits/Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.20.2.1.3	P-1	Line Splitting/>=10 circuits/Dispatch/Other/TN (days)	ADSL to Retail								
B.2.8.20.2.2.1	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Facility/TN (days)	ADSL to Retail								
B.2.8.20.2.2.2	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Equipment/TN (days)	ADSL to Retail								
B.2.8.20.2.2.3	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Other/TN (days)	ADSL to Retail								
B.2.8.21.1.1.1	P-1	EELs/<10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.1.1.2	P-1	EELs/<10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.1.1.3	P-1	EELs/<10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice	13.83	6			10.284			
B.2.8.21.1.2.1	P-1	EELs/<10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.1.2.2	P-1	EELs/<10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								

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B.2.8.21.1.2.3	P-1	EELs/<10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.2.1.1	P-1	EELs/>=10 circuits/Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.2.1.2	P-1	EELs/>=10 circuits/Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.2.1.3	P-1	EELs/>=10 circuits/Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.2.2.1	P-1	EELs/>=10 circuits/Non-Dispatch/Facility/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.2.2.2	P-1	EELs/>=10 circuits/Non-Dispatch/Equipment/TN (days)	DS1/ DS3 - Interoffice								
B.2.8.21.2.2.3	P-1	EELs/>=10 circuits/Non-Dispatch/Other/TN (days)	DS1/ DS3 - Interoffice								
		% Jeopardies - Mechanized									
B.2.9.1.1	P-2	Switch Ports/Dispatch/TN (%)	R&B (POTS)	6.63%	15,796						
B.2.9.1.2	P-2	Switch Ports/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	286,320						
B.2.9.2.1	P-2	Local Interoffice Transport/Dispatch/TN (%)	DS1/ DS3 - Interoffice	58.82%	425						
B.2.9.2.2	P-2	Local Interoffice Transport/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
B.2.9.3.1	P-2	Loop + Port Combinations/Dispatch/TN (%)	R&B	6.57%	16,172	6.09%	509		0.01116	0.4327	YES
B.2.9.3.2	P-2	Loop + Port Combinations/Non-Dispatch/TN (%)	R&B	0.00%	287,589	0.00%	26,553		0.00000		YES
B.2.9.3.3	P-2	Loop + Port Combinations/Switch Based Orders/TN (%)	R&B	0.00%	131,263	0.00%	3,563		0.00000		YES
B.2.9.3.4	P-2	Loop + Port Combinations/Dispatch In/TN (%)	R&B	0.00%	156,326	0.00%	22,990		0.00000		YES
B.2.9.4.1	P-2	Combo Other/Dispatch/TN (%)	R&B&D - Disp	7.70%	17,683						
B.2.9.4.2	P-2	Combo Other/Non-Dispatch/TN (%)	R&B&D - Disp	7.70%	17,683						
B.2.9.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	ADSL to Retail	8.20%	2,011	0.00%	59		0.03625	2.2635	YES
B.2.9.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	2,903						
B.2.9.6.1	P-2	UNE ISDN/Dispatch/TN (%)	ISDN - BRI	18.07%	166	18.75%	48		0.06306	-0.1075	YES
B.2.9.6.2	P-2	UNE ISDN/Non-Dispatch/TN (%)	ISDN - BRI	4.30%	442						
B.2.9.7.1	P-2	Line Sharing/Dispatch/TN (%)	ADSL to Retail	8.20%	2,011						
B.2.9.7.2	P-2	Line Sharing/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	2,903						
B.2.9.8.1	P-2	2W Analog Loop Design/Dispatch/TN (%)	R&B - Disp	6.57%	16,172	9.32%	118		0.02290	-1.2006	YES
B.2.9.8.2	P-2	2W Analog Loop Design/Non-Dispatch/TN (%)	R&B - Disp	6.57%	16,172						
B.2.9.9.1	P-2	2W Analog Loop Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.63%	15,796	14.81%	27		0.04792	-1.7085	NO
B.2.9.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB Or	0.00%	155,492						
B.2.9.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/TN (%)	R&B - Disp	6.57%	16,172						
B.2.9.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	R&B - Disp	6.57%	16,172						
B.2.9.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.63%	15,796						
B.2.9.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB Or	0.00%	155,492						
B.2.9.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/TN (%)	R&B - Disp	6.57%	16,172	5.45%	55		0.03347	0.3342	YES
B.2.9.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	R&B - Disp	6.57%	16,172						
B.2.9.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	R&B (POTS) excl SB Or	6.63%	15,796						
B.2.9.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	R&B (POTS) excl SB Or	0.00%	155,492						
B.2.9.14.1	P-2	Other Design/Dispatch/TN (%)	Design	19.79%	1,511						
B.2.9.14.2	P-2	Other Design/Non-Dispatch/TN (%)	Design	8.80%	250						
B.2.9.15.1	P-2	Other Non-Design/Dispatch/TN (%)	R&B	6.57%	16,172						
B.2.9.15.2	P-2	Other Non-Design/Non-Dispatch/TN (%)	R&B	0.00%	287,589						
B.2.9.16.1	P-2	INP (Standalone)/Dispatch/TN (%)	R&B (POTS)	6.63%	15,796						
B.2.9.16.2	P-2	INP (Standalone)/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	286,320						
B.2.9.17.1	P-2	LNP (Standalone)/Dispatch/TN (%)	R&B (POTS)	6.63%	15,796						
B.2.9.17.2	P-2	LNP (Standalone)/Non-Dispatch/TN (%)	R&B (POTS)	0.00%	286,320	0.00%	295		0.00000		YES
B.2.9.18.1	P-2	Digital Loop < DS1/Dispatch/TN (%)	Digital Loop < DS1	9.38%	2,336	9.47%	95		0.03051	-0.0323	YES
B.2.9.18.2	P-2	Digital Loop < DS1/Non-Dispatch/TN (%)	Digital Loop < DS1	0.56%	3,405						
B.2.9.19.1	P-2	Digital Loop >= DS1/Dispatch/TN (%)	Digital Loop >= DS1	31.92%	426	61.22%	245		0.03738	-7.8384	NO
B.2.9.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/TN (%)	Digital Loop >= DS1	0.31%	325						
B.2.9.20.1	P-2	Line Splitting/Dispatch/TN (%)	ADSL to Retail	8.20%	2,011						
B.2.9.20.2	P-2	Line Splitting/Non-Dispatch/TN (%)	ADSL to Retail	0.00%	2,903						
B.2.9.21.1	P-2	EELs/Dispatch/TN (%)	DS1/ DS3 - Interoffice	58.82%	425	73.68%	19		0.11540	-1.2877	YES
B.2.9.21.2	P-2	EELs/Non-Dispatch/TN (%)	DS1/ DS3 - Interoffice								
		% Jeopardies - Non-Mechanized									
B.2.10.1.1	P-2	Switch Ports/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.1.2	P-2	Switch Ports/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.2.1	P-2	Local Interoffice Transport/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.2.2	P-2	Local Interoffice Transport/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.3.1	P-2	Loop + Port Combinations/Dispatch/TN (%)	Diagnostic			4.43%	158				Diagnostic

BellSouth Monthly State Summary

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			Benchmark/ Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.10.3.2	P-2	Loop + Port Combinations/Non-Dispatch/TN (%)	Diagnostic			0.00%	282				Diagnostic
B.2.10.3.3	P-2	Loop + Port Combinations/Switch Based Orders/TN (%)	Diagnostic			0.00%	179				Diagnostic
B.2.10.3.4	P-2	Loop + Port Combinations/Dispatch In/TN (%)	Diagnostic			0.00%	103				Diagnostic
B.2.10.4.1	P-2	Combo Other/Dispatch/TN (%)	Diagnostic			20.00%	5				Diagnostic
B.2.10.4.2	P-2	Combo Other/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%)	Diagnostic			0.00%	20				Diagnostic
B.2.10.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.6.1	P-2	UNE ISDN/Dispatch/TN (%)	Diagnostic			0.00%	1				Diagnostic
B.2.10.6.2	P-2	UNE ISDN/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.7.1	P-2	Line Sharing/Dispatch/TN (%)	Diagnostic			28.57%	7				Diagnostic
B.2.10.7.2	P-2	Line Sharing/Non-Dispatch/TN (%)	Diagnostic			0.00%	75				Diagnostic
B.2.10.8.1	P-2	2W Analog Loop Design/Dispatch/TN (%)	Diagnostic			0.00%	19				Diagnostic
B.2.10.8.2	P-2	2W Analog Loop Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.9.1	P-2	2W Analog Loop Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/TN (%)	Diagnostic			0.00%	8				Diagnostic
B.2.10.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/TN (%)	Diagnostic			33.33%	3				Diagnostic
B.2.10.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.14.1	P-2	Other Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.14.2	P-2	Other Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.15.1	P-2	Other Non-Design/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.15.2	P-2	Other Non-Design/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.16.1	P-2	INP (Standalone)/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.16.2	P-2	INP (Standalone)/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.17.1	P-2	LNP (Standalone)/Dispatch/TN (%)	Diagnostic			0.00%	190				Diagnostic
B.2.10.17.2	P-2	LNP (Standalone)/Non-Dispatch/TN (%)	Diagnostic			0.00%	19				Diagnostic
B.2.10.18.1	P-2	Digital Loop < DS1/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.18.2	P-2	Digital Loop < DS1/Non-Dispatch/TN (%)	Diagnostic			54.55%	22				Diagnostic
B.2.10.19.1	P-2	Digital Loop >= DS1/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.20.1	P-2	Line Splitting/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.20.2	P-2	Line Splitting/Non-Dispatch/TN (%)	Diagnostic			56.10%	41				Diagnostic
B.2.10.21.1	P-2	EELs/Dispatch/TN (%)	Diagnostic								Diagnostic
B.2.10.21.2	P-2	EELs/Non-Dispatch/TN (%)	Diagnostic								Diagnostic

Average Jeopardy Notice Interval - Mechanized

B.2.11.1.1	P-2	Switch Ports/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.1.2	P-2	Switch Ports/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.2.1	P-2	Local Interoffice Transport/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.2.2	P-2	Local Interoffice Transport/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.3.1	P-2	Loop + Port Combinations/Dispatch/TN (hours)	>= 48 hrs			164.03	28				YES
B.2.11.3.2	P-2	Loop + Port Combinations/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.3.3	P-2	Loop + Port Combinations/Switch Based Orders/TN (hours)	>= 48 hrs								
B.2.11.3.4	P-2	Loop + Port Combinations/Dispatch In/TN (hours)	>= 48 hrs								
B.2.11.4.1	P-2	Combo Other/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.4.2	P-2	Combo Other/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (hours)	>= 48 hrs			343.88	9				YES
B.2.11.6.1	P-2	UNE ISDN/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.6.2	P-2	UNE ISDN/Non-Dispatch/TN (hours)	>= 48 hrs								
B.2.11.7.1	P-2	Line Sharing/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.7.2	P-2	Line Sharing/Non-Dispatch/TN (hours)	>= 48 hrs			343.32	11				YES
B.2.11.8.1	P-2	2W Analog Loop Design/Dispatch/TN (hours)	>= 48 hrs								
B.2.11.8.2	P-2	2W Analog Loop Design/Non-Dispatch/TN (hours)	>= 48 hrs			90.38	2				YES
B.2.11.9.1	P-2	2W Analog Loop Non-Design/Dispatch/TN (hours)	>= 48 hrs								