

Telegiobe

Business

Solutions

3900 Skyhawk Drive

Chantilly, Virginia 20151 USA

David Waddell, Secretary Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37243-0505 01-00094

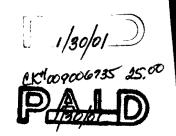
Re: Notification of Name Change of Teleglobe Business Solutions to eMeritus Communications, Inc.

Dear Mr. Waddell:

On behalf of Teleglobe Business Solutions, ("TBS" or "Company"), this letter is to notify the Tennessee Regulatory Authority ("TRA") of the Company's intention to change its name to eMeritus Communications, Inc. ("eMeritus"). A copy of the Amended Certificate of Authority to Transact Business in the State of Tennessee is attached hereto as Exhibit A. Also enclosed as Exhibit B for the TRA's reference is a copy of the notice that TBS will provide to each of its customers to advise them of the name change.

By way of background, TBS provides telecommunications services in the State of Tennessee pursuant to certification issued in Case No. 95-02455 (July, 18, 1995), and Case No. 96-00982 (August 13, 1996). TBS does not currently provide local services in Tennessee. Including Tennessee, TBS authorized to provide intrastate interexchange and/or exchange telecommunications services in 48 jurisdictions, pursuant to certification, registration, or (where appropriate) deregulation. TBS is also authorized by the Federal Communications Commission ("FCC") to provide resold and facilities-based international message telecommunications services between the United States and various international points.

TBS has determined that the name change from Teleglobe Business Solutions to eMeritus Communications, Inc. will be a valuable step in developing the Company's telecommunications services and in implementing its ongoing business plan. The name change will not in any way inconvenience or cause harm to TBS' customers. Attached as Exhibit C is TBS' revised tariff indicating the name change. Consumers will continue to be provided high quality, affordable services by the Company under the name eMeritus Communications, Inc.



Secretary of State Division of Business Services 312 Eighth Avenue North 6th Floor, William R. Snodgrass Tower Nashville, Tennessee 37243

DATE: 12/27/00 REQUEST NUMBER: 4077-0714
TELEPHONE CONTACT: (615) 741-2286
FILE DATE/TIME: 12/27/00 0958
EFFECTIVE DATE/TIME: 12/27/00 1630
CONTROL NUMBER: 0331383

C T CORPORATION SYSTEM SUITE 400 1025 VERMONT AVE, NW WASHINGTON, DC 20005

RE: EMERITUS COMMUNICATIONS, INC. APPLICATION FOR AMENDED CERTIFICATE OF AUTHORITY - FOR PROFIT

THIS WILL ACKNOWLEDGE THE FILING OF THE ATTACHED DOCUMENT WITH AN EFFECTIVE DATE AS INDICATED ABOVE.

WHEN CORRESPONDING WITH THIS OFFICE OR SUBMITTING DOCUMENTS FOR FILING, PLEASE REFER TO THE CORPORATION CONTROL NUMBER GIVEN ABOVE.

FOR: APPLICATION FOR AMENDED CERTIFICATE OF AUTHORITY - FOR PROFIT

ON DATE: 12/27/00

FROM: C T CORPORATION SYSTEM (DC-1025 VERMONT 1025 VERMONT AVE NW SUITE 400

' RECEIVED: \$20.00 \$0.00

WASHINGTON, DC 20005-0000

TOTAL PAYMENT RECEIVED: \$20.00

RECEIPT NUMBER: 0000277769 ACCOUNT NUMBER: 00070922



RILEY C. DARNELL SECRETARY OF STATE \$13 P. P. 13 P. C.

APPLICATION FOR AMENDED CERTIFICATE OF AUTHORITY

Teleglobe Busin	ness Solutions Inc.
To the Secretary of State of the State of Tennessee:	
Pursuant to the provisions of Section 48-25-104 of corporation hereby applies for an amended certificate of for that purpose sets forth:	f the Tennessee Business Corporation Act, the undersigned f authority to transact business in the State of Tennessee, and
1. The name of the corporation is <u>eMeritus Commun</u>	nications, Inc.
If different, the name under which the certificate of auth	ority is to be obtained is
2. The state or country under whose law it is incorporal	cd is Delaware
The date of its incorporation is <u>December 20, 19</u> of duration, if other than perpetual, is	(must be month, day, and year), and the period
4. The complete street address (including zip code) of it	ts principal office is
8750 North Central Expressway, Suite 20	000, Dallas, Texas 75231 .
Street City	State/Country Zip Code
 The complete street address (including the county and c/o C T Corporation System, 530 Gay Str 37902 	d the zip code) of its registered office in Tennessee is reat, Knoxville, Tennessee, County of Knox
Street City/State	County Zip Code
The name of its registered agent at that office is <u>C_T</u>	Corporation System
7. The names and complete business addresses (includi separate sheet if necessary.) Kenny A. Troutt. 8750 North Central Ex	
Christina Gold. 8750 North Central Exp	
8. The corporation is a corporation for profit.	
N/A , 19	ng by the Secretary of State, the delayed effective date/time is
authenticated by the Secretary of State or other offic	a certificate of existence (or a document of similar import) duitial having custody of corporate records in the state or countill not bear a date of more than one (1) month prior to the date
December 2 . 2000 Signature Date Vice President Signer's Capacity	Name of Corporation Signature Christopher P. Kelly Name (typed or printed)
	ramic (typed of printed)

SS-4435 (Rev. 10/89)

Filing Fee: \$10.00

Directors and Officers
of
eMeritus Communications, Inc.

Name	Title 1993	Address A
Kenny Troutt	Chairman of the Board	
Christina A. Gold	Chief Executive Officer and Director	8750 North Central Expressway, Dallas, TX 75231
Selby A. Shaver	President and Chief Operating Officer	8751 North Central Expressway, Dalias, TX 75231
Christopher P. Kelly	Vice President, General Counsel and Secretary	8752 North Central Expressway, Dallas, TX 75231
Jim G. Timmer	Executive Vice President and Chief Financial Officer	8753 North Central Expressway, Dallas, TX 75231
Scott Rowswell	Executive Vice President and Chief Information Officer	8754 North Central Expressway, Dallas, TX 75231
Maicolm Aylett	Executive Vice President and Chief Operating Officer, International	8755 North Central Expressway, Dallas, TX 75231
Jacques Deforges	Vice President and Treasurer	8756 North Central Expressway, Dallas, TX 75231
Kevin Pennington	Executive Vice President, Administration	8757 North Central Expressway, Dallas, TX 75231
Robert Keil	Executive Vice President, Operations	8758 North Central Expressway, Dallas, TX 75231
Steve Richards	Senior Executive Vice President, North American Marketing and Soles	8759 North Central Expressway, Dallas, TX 75231
Margaret Osborne McKain	Executive Vice President, Marketing and Product Management	8760 North Central Expressway, Dallas, TX 75231
Randy McNeal	Vice President and General Manager	8761 North Central Expressway, Dallas, TX 75231
Andre Baurbonnais	Assistant Secretary	8762 North Central Expressway, Dallas, TX 75231

State of Delaware

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Office of the Secretary of State

I, EDWARD J. FREEL, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY "EMERITUS COMMUNICATIONS, INC." IS DULY INCORPORATED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL CORPORATE EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE TWENTIETH DAY OF DECEMBER, A.D. 2000.

Edward J. Freel, Secretary of State

AUTHENTICATION: 0867699

DATE: 12-20-00

EXHIBIT B

Customer Notification





January 15, 2001

Teleglobe Business Solutions 3900 Skyhawk Drive Chantilly, VA 20151

Dear Valued Customer:

I am writing to inform you of an exciting new change at Teleglobe Business Solutions, your current telecommunications provider. After many months of hard work, Teleglobe Communications Corporation and BCE, Inc. have completed their merger, creating one of the world's largest and most advanced communications companies. Teleglobe and BCE have merged in a transaction that will create additional value not only for our shareholders, but also for our business customers. BCE is a world leader in telecommunications with over 60,000 employees, \$14 billion in annual revenue, and most importantly, a track record of superior customer service and cutting edge products that is unrivaled in the ever-changing telecommunications industry.

As a result of our merger, we have decided to implement a change in our business's name to better reflect the high level of service that Teleglobe Business Solutions works to provide you everyday.

As of February 1, 2001, Teleglobe Business Solutions will be named. . .

eMeritus Communications, Inc.

This change does not require any action on your part.

- Our merger will ultimately benefit, you, our customer. **eMeritus** will remain focused on our business customers in North America.
- Your communications service will neither be disrupted in any way, nor will you see any change in the support teams you currently rely on for service.
- Your future communications invoices will bear the eMeritus name.
- If you are a voice customer, please be assured that your carrier has not been changed by a competitor [slammed] without your permission.

eMeritus' mission, as part of the BCE global family, is to continue to improve the quality and depth of the communications services you use today. Please be on the lookout for more **eMeritus** news in the near future. If you have any questions or concerns, please contact your current support representative, our Business Customer Service Department at **1-800-871-0999**, or Dedicated Access Support at **1-877-827-7371**.

Thank you for your continued business.

Sincerely,

Thomas Beahn

Vice President, Product Marketing