

BEFORE THE TENNESSEE REGULATORY AUTHORITY

NASHVILLE, TENNESSEE

December 7, 2007

IN RE:

**TENNESSEE REGULATORY AUTHORITY
TELEPHONE SERVICE STANDARD RULES**

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**DOCKET NO.
00-00873**

ORDER CLOSING DOCKET

This docket came before Chairman Eddie Roberson, Director Pat Miller, Director Sara Kyle and Director Ron Jones of the Tennessee Regulatory Authority (the "Authority" or "TRA"), under section one business, at a regularly scheduled Authority Conference held on October 22, 2007 to consider closing this docket.

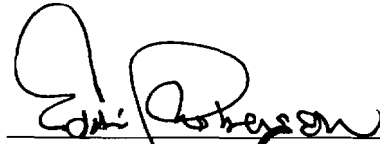
On September 29, 2000, the TRA filed a *Notice of Rulemaking* to amend Tenn. Comp. R. & Regs. 1220-4-2 by deleting Rules 1220-4-2-.01 through .42 in their entirety and substitute new rules pertaining to telephone service standards. A Rulemaking Hearing was held on November 16, 2000. Over the next three years the TRA conducted workshops for industry input and made several additional requests for public comment regarding the proposed rule amendments.

On November 10, 2003, during a regularly scheduled Authority Conference, a previous Chairman of the Authority requested that proposed Rule 1220-4-2-.07, Termination of Local Service to a Reseller or Cessation of Service by a Local Telecommunications Service Provider, be examined separate from the rest of the proposed rules in this docket. On February 18, 2007, proposed Rule 1220-4-2-.07 went into effect as Rule 1220-4-2-.40.¹

¹ During presentation of proposed rule subsection 1220-4-2-.07 for review by the Office of the Attorney General, it was concluded that the proposed rule would conflict with the number of the current existing rule, 1220-4-2-.07 Meter Reading Equipment. Therefore, during a regularly scheduled Authority Conference held on June 27, 2005, the Directors voted unanimously to re-designate the proposed rule as 1220-4-2-.40 (this was a vacant rule, having been previously repealed by Public Chapter 440, effective July 1, 1985).

The balance of this docket has remained open to allow consideration of the remainder of the proposed rules. Since market conditions and technology have significantly evolved over the last seven years, much of the information is stale and in need of updating. Therefore, during the October 22, 2007 Authority Conference, the Directors agreed that it would be a more prudent approach to close this docket and open a new docket as needed in the future, and voted unanimously to close this docket.

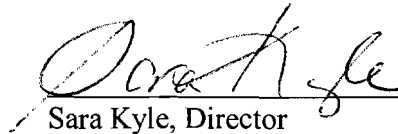
IT IS SO ORDERED.



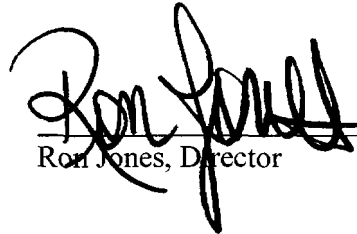
Eddie Roberson, Chairman



Pat Miller, Director



Sara Kyle, Director



Ron Jones, Director