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BellSouth Telecommunications, Inc.
Suite 2104
333 Commerce Street
Nashville, TN 37201-3300

2003 APR 11 PM 3:48

T.R.A. DOCKET ROOM

Charles L. Howorth, Jr.
Regulatory Vice President

615 214-6520
Fax 615 214-8858

April 11, 2003

Chairman Sara Kyle
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee

RE: Customer Notice Letter, TRA No. 00-00702

Dear Chairman Kyle:

This is in response to the Initial Order of the Hearing Officer in TRA Docket No. 00-00702, issued September 13, 2002, and action taken by the Authority during the Directors' Conference on April 7, 2003.

In compliance with that Initial Order, BellSouth is submitting copies of the customer notice letters that have been sent to all customers with special contracts which were addressed during the Authority's April 7, 2003 Conference.

Copies are also being provided to the counsel of record in this proceeding. Please contact Paul Stinson at 214-3839 if there are any questions.

Paul Stinson /for

Attachments



BellSouth Telecommunications, Inc. Tel 615 214-3839
Suite 2106 Fax 615 214-8867
333 Commerce Street
Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

April 11, 2003

St. Thomas Health Systems
2000 Church Street
Nashville, TN 37236

Re: Contract Service Arrangement No. TN02-9720-02
TRA No. 03-00193

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-9720-02 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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1. If your CSA is approved, no further action will be taken, and you will continue to receive the benefits of the agreement;
2. If the CSA is denied, then you will be notified that the agreement and the associated discounts will cease at that time. Please note, however, that none of the discounts you have already received will be subject to refund;
3. If the CSA is modified or changed, you will be notified of these changes and have the option to either
 - A. continue the agreement under the changes ordered by the TRA; or
 - B. terminate the CSA; such termination, however, will not trigger the termination liability charges set forth in the agreement.

No specific date has been set by the TRA for future action on your CSA. However, we believe the TRA intends to proceed promptly to determine the appropriate action. Please note that any actions by the TRA will only affect discounts and terms of your CSA with respect to services provided within the state of Tennessee. Action by the TRA will not affect the discounts or terms of your CSA with respect to services provided by BellSouth in other states.

In the event that you have questions regarding the foregoing, please contact your BellSouth Account Team.

Paul Stinson

cc: BellSouth Account Team
Tennessee Regulatory Authority



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333 Commerce Street
Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

April 11, 2003

Shelby County Schools
160 S. Hollywood
Memphis, TN 38112

Re: Contract Service Arrangement No. TN00-8548-01
TRA No. 03-00200

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN00-8548-01 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Paul Stinson

cc: BellSouth Account Team
Tennessee Regulatory Authority



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Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

April 11, 2003

Ryan Homes
216 Centerview Drive
Brentwood, TN 37027

Re: Contract Service Arrangement No. TN03-1948-00
TRA No. 03-00201

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN03-1948-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Ryan Homes
03-00201
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Paul Stinson

cc: BellSouth Account Team
Tennessee Regulatory Authority



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Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

April 11, 2003

Cato Corp
393 East Main Street
Hendersonville, TN 37075

Re: Contract Service Arrangement No. TN02-N402-02
TRA No. 03-00202

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-N402-02 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Paul Stinson

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Tennessee Regulatory Authority



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333 Commerce Street
Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

April 11, 2003

Armstrong Allen, PPC
80 Monroe Ave Ste 700
Memphis, TN 38103

Re: Contract Service Arrangement No. TN02-B777-01
TRA No. 03-00203

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-B777-01 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Armstrong Allen, PPC

03-00203

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Paul Stinson, P.E.
Manager
Regulatory

April 11, 2003

ProHealth Rural Health Services, Inc.
1325 W Main St
Franklin, TN 37067

Re: Contract Service Arrangement No. TN02-0046-00
TRA No. 03-00204

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-0046-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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ProHealth Rural Health Services, Inc.

03-00204

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Paul Stinson, P.E.
Manager
Regulatory

April 11, 2003

Robert Orr Sysco
1 Hermitage Plz
Nashville, TN 37209

Re: Contract Service Arrangement No. TN03-0945-00
TRA No. 03-00205

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN03-0945-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Robert Orr Sysco
03-00205
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Paul Stinson, P.E.
Manager
Regulatory

April 11, 2003

American Medical Response
2821 South Parker Rd
Aurora, CO 80014

Re: Contract Service Arrangement No. GA00-6407-00
TRA No. 03-00206

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. GA00-6407-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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American Medical Response

03-00206

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Paul Stinson

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Tennessee Regulatory Authority



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Paul Stinson, P.E.
Manager
Regulatory

April 11, 2003

America's Home Place
2144 Hilton Drive
Gainesville, GA 30501

Re: Contract Service Arrangement No. GA03-1955-C0
TRA No. 03-00207

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. GA03-1955-C0 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Paul Stinson, P.E.
Manager
Regulatory

April 11, 2003

Xerox Corporation
800 Phillips Rd 0205-99P
Webster, NY 14580

Re: Contract Service Arrangement No. GA02-Q814-10
TRA No. 03-00208

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. GA02-Q814-10 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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