

BellSouth Telecommunications, Inc.Suite 2101

615 214-6301 Fax 615 214-7406 Guy M. Hicks General Counsel

333 Commerce Street

Nashville, Tennessee 37201-3300

April 27, 2000

VIA HAND DELIVERY

Mr. David Waddell, Executive Secretary Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, Tennessee 37245

Re:

Discount Communications, Inc.

Docket No. 00-00230

Dear Mr. Waddell:

Enclosed are the original and thirteen copies of BellSouth Telecommunications, Inc.'s Late-Filed Exhibits in the above-referenced matter. A copy of the enclosed is being provided to counsel of record.

Very-truly yours,

Guv.M. Hicks

GMH/jem

Enclosure



CERTIFICATE OF SERVICE

I hereby certify that on April 27, 2000, a copy of the foregoing document was served on the parties of record, via the method indicated:

Hand Mail Facsimile Overnight	Richard Collier, Esquire Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, Tennessee 37243-0500
[] Hand[] Mail[] Facsimile[] Overnight	Henry Walker, Esquire Boult, Cummings, Conners & Berry 414 Union Avenue, #1600 Post Office Box 198062 Nashville, Tennessee 37219-8062
[] Hand[] Mail[] Facsimile[] Overnight	Vance Broemel, Esquire Consumer Advocate Division 426 Fifth Avenue North Nashville, Tennessee 37243-0500

BellSouth Telecommunications, Inc. TN Docket 00-00230 TRA's First Request April 12, 2000 Item No. 1 - Late Filed Exhibit Page 1

REQUEST:

Provide an itemized bill to Discount showing all charges, credits and wholesale discount for Discount's Lifeline customers.

RESPONSE:

Attached is a page from the March 4, 2000 bill BellSouth sent to Discount Communications which shows the charges, credits, and discounts BellSouth applied with regard to one of Discount Communications' Lifeline customers. Certain end-user identifying information has been redacted from this page in light of the CPNI rules.

The entire March 4, 2000 bill from BellSouth to Discount Communications is approximately 2,000 pages long and contains a great deal of end-user information that is CPNI. Because the attached page provides the information requested by the Authority, and because there is no protective order in this agreement, BellSouth has not filed a copy of the entire bill with the TRA. If necessary, BellSouth will file a copy of the bill with the TRA and make a copy of the bill available to the parties for copying and inspection upon entry of an appropriate protective order.

BELLSOUTH TELECOMMUNICATIONS CHARGES FOR EARNING NUMBER 901 272 CHARGES FOR EARNING NUMBER 901 272 HOUTHLY SERVICE 1923.MONTHLY SERVICE - MAR 04 THROUGH APR 03 1924.FCC CHARGE FOR NETWORK ACCESS 1925.IFELINE CREDIT TOTAL MONTHLY SERVICE ITEMIZED CALLS TOTAL ITEMIZED CALLS FOR 901 272 TAXES AND FRANCHISE	NUMBEI 1 LOCA 1 LOCA	NUMBER 615 Q84 1 LOCAL CALLS 1 LOCAL CALLS	BILLING NUMBER 615 Q84-5343 343 10.07 1 LOCAL CALLS 1 LOCAL CALLS 1 LOCAL CALLS	ញ្ញ
1926. FRANCHISE CHARGE TOTAL TAX APPLIED TOTAL FOR EARNING NUMBER 901 272			.77	

BellSouth Telecommunications, Inc.
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Attachment to Item No. 1 – Late Filed Exhibit
Page 1

.77

PAGE 00455

BellSouth Telecommunications, Inc. TN Docket 00-00230 TRA's First Request April 12, 2000 Item No. 2 - Late Filed Exhibit Page 1

REQUEST: Provide an itemized bill to its Lifeline customers showing all charges and credits.

RESPONSE: Attached is the itemized billing information BellSouth sends to its end-user Lifeline customers in the Memphis area which shows the charges and credits BellSouth applied. Certain end-user identifying information has been redacted from this bill in light of the CPNI rules.

** BELLSOUTH TELECOMMUNICATIONS ***

901 527 APR 13 2000 MPMA PAGE

R 1 BST

CURRENT CHARGES

ITEM CODES AMOUNT CURRENT TOTAL AMOUNT OF CHARGES LESS CURRENT **AMOUNT** DUE BFR LAST BILL PAYMENTS ADJUSTMENTS CHARGES DUE May 3 \$8.46 \$8.46 \$0.00 \$8.46 \$8.46 Helpful Numbers BellSouth Telecommunications, Inc. (BST) NOTE: Numbers for other companies are listed on their bill pages. RightTouch» Service 557-7777 A quick, convenient, automated, 24 hour customer service. (See "Messages" section for details.) Please protect your RightTouch> Personal Access Code (PAC): Billing Questions or to Place an Order: If calling from within the Tennessee BellSouth service area 557-6500 If calling from outside Tennessee or outside the Tennessee BellSouth service area 1 800 753-0223 (continued on page 2)

CONTINUED

** BELLSOUTH TELECOMMUNICATIONS ***

CURRENT CHARGES

901 527 APR 13 2000 PAGE

CODES

1 BST

AMOUNT

ITEM

Please make check payable to BellSouth in U.S. funds. PAST DUE

CURR CHGS DUE BEFORE May 3

AMOUNT

\$0.00

85 ANNEX ATLANTA GA 30385-0001

TOTAL AMOUNT DUE

\$8.46

901 527-AMOUNT PAID

Apr 13, 2000

0606 R26

MEMPHIS TN 38105-5037

** BELLSOUTH TELECOMMUNICATIONS ***

901 527 APR 13 2000 MPMA PAGE

R 2 BST

CURRENT CHARGES

Optional Services

ITEM

Helpful Numbers (continued)

CODES AMOUNT

BellSouth Telecommunications, Inc. (BST)

NOTE: Numbers for other companies are listed on their bill pages.

Repair - If calling from within the Tennessee BellSouth service area

557-6111

Internet: www.bellsouth.com

Detailed Statement of Charges

Monthly Service Charges Amount Monthly Service - Apr 13 thru May 12 Basic Services Quantity 1. Residential Line 1 ... 12.15 2. Emergency 911 Service 125 3. LifeLine Credit # ... 10.50C 4. FCC Charge for Network Access 3.50 # Quantity may not apply to this service. Total Basic Services 5.40

Quantity

CONTINUED

** BELLSOUTH TELECOMMUNICATIONS ***	901 52		
CURRENT CHARGES	APR 1: MPMA	PAGE	R 2 BST
ITEM 5. Touch-Tone Total Optional Services Total Monthly Service Charges Taxes 6. Federal Tax 7. State/Local Tax 8. Franchise Charge	• • • • • • • • • • • • • • • • • • • •	•	AMOUNT 1.00 1.00 6.40 Amount .41 1.10
Total Taxes			.55 2.06 8.46

BellSouth Telecommunications, Inc. TN Docket 00-00230 TRA's First Request April 12, 2000 Item No. 3 - Late Filed Exhibit Page 1

REQUEST:

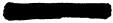
Provide a copy of an annual notice sent to all customers advising them of Lifeline

and Link-Up Service.

RESPONSE: Please see the attached annual notice as it appeared in a recent BellSouth bill.

Demodule refeconfindingations, me. TN Docket 00-00230 TRA's First Request April 12,200 Attachment to Item No. 3 - Late Filed Exhibit Page 1





Page 5

Account Number:

615 356

Bill Period Date: Feb 11, 2000

Messages

BellSouth is making your life simpler!

BellSouth® RightTouch® service, our automated, 24-hour customer service system, is an easy way to do business with us. Use any touch-tone phone to confirm receipt of your last payment, make bill payments, order services like Call Waiting and Caller ID, request a copy of your bill, order local telephone directories, disconnect your service, or check your account balance.

To perform many of the functions listed above, you will need your four-digit Personal Access Code (PAC) located in the Helpful Numbers section of your bill or the last four digits of the social security number associated with your account.

We even provide help on how to use telephone features. To use RightTouch® service, call 557-7777.

You May Be Eligible For Low-Income Assistance

Low-income assistance for phone service is available to qualified residential telephone subscribers. You may be eligible for the BellSouth® Lifeline assistance plan if you currently receive income-based benefits from a plan such as Food Stamps, Medicaid, Supplemental Security Income (SSI), or Temporary Assistance to Needy Families (TANF).

The purpose is to make telephone service more accessible to customers whom otherwise might not be able to afford it. Qualified residential subscribers who apply for the Lifeline plan will receive a credit on their monthly telephone bill.

Lifeline is available for one telephone line per household at your principal place of residence. For more information, call 557-6500. Proof of eligibility will be required.

> AV E026000

(continued)▶

BellSouth Telecommunications, Inc. TN Docket 00-00230 TRA's First Request April 12, 2000 Item No. 4 - Late Filed Exhibit Page 1

REQUEST:

Provide copies of any brochures or similar information advertising or promoting

Lifeline or Link-Up Service.

RESPONSE: Attached is the text of a letter BellSouth sent to all BellSouth Lifeline end-users

on January 16, 1998.

NOTICE TO BELLSOUTH'S TENNESSEE LIFELINE CUSTOMERS

As a result of recent changes in the Lifeline assistance program, effective January 1, 1998 eligible low income customers will receive an additional \$3.50 in assistance, to a maximum of \$10.50 in assistance, on their monthly BellSouth telephone bill. The increase will be applied automatically to the message rate service plan that you currently subscribe to, and no action is required by you.

Under the new program, however, you may now subscribe to any type of residential service, including standard flat-rate service, Complete Choicesm service and Area Plussm service. Each of these plans feature unlimited local calling. You may be able to save money by ordering one of BellSouth's flat-rate calling plans:

- 1) If you make an average of 3 or more local calls a day, or
- 2) If you have several optional services such as Call Waiting, Caller Id or, Three Way Calling, or
- 3) If you make numerous long distance calls to neighboring communities in Tennessee.

Again, no action is required to automatically receive the maximum assistance applicable to you. For more information about the options available to Lifeline subscribers, call your BellSouth service representative at 557-6500 and press 2 when the call is answered.

BellSouth Telecommunications, Inc. TN Docket 00-00230 TRA's First Request April 12, 2000 Item No. 5 - Late Filed Exhibit Page 1

REQUEST: Provide five (5) copies of the DABS Demo CD provided by BellSouth to Discount Communications, including instruction manuals.

RESPONSE: See attached CD and Documents.

BellSouth Telecommunications, Inc. TN Docket 00-00230 TRA's First Request April 12, 2000 Item No. 6 - Late Filed Exhibit Page 1

REQUEST:

Provide five (5) copies of DABS CD containing an actual bill of Discount

Communications as referenced in the Hearing.

RESPONSE: These CDs have CPNI related to many of Discount Communications' end-user customers. BellSouth is working with the Hearing Officer and the parties to have an appropriate protective order entered in this docket, and BellSouth will file these CDs upon the entry of that protective order.

BellSouth Telecommunications, Inc. TN Docket 00-00230 TRA's First Request April 12, 2000 Item No. 7 - Late Filed Exhibit Page 1 of 2

REQUEST: Provide the number of BellSouth LifeLine customers at the following points in time:

- a. Beginning of 1993 BellSouth Earnings Investigation (January 31, 1992, Docket 97-13527)
- b. Completion of 1993 BellSouth Earnings Investigation (August 20, 1993, Final Order, Docket 92-013527)
- c. Date of BellSouth's Application for Price Regulation Plan (June 6, 1995, Docket 95-02614)
- d. Date rates were determined to be reasonable, just and affordable (June, 1995 and December, 1998)
- e. Current Date (most recent available)

RESPONSE: The following data is the number of Lifeline accounts for BellSouth's end user customers as of the end of the month immediately preceding the date requested. In addition, BellSouth is providing data for other dates discussed during the hearing.

Jan, 92	0 (Beginning of 1993 BellSouth Earnings Investigation)
Mar, 92	0 (Initial Lifeline program, tariff effective April 1, 1992)
Aug, 93	15,641 (Completion of 1993 BellSouth Earnings Inv.)
May, 95	12,892 (Initial Price Regulation Rates)
Jun, 95	12,903 (Initial Price Regulation Rates)
Dec, 97	10,409 (New Lifeline tariff effective January 1, 1998)
Dec, 98	17,069 (Price Regulation Order)
Jan, 00	23,341 (Most Recent 3.01 Report)
Mar,00	25,782 (Most Recent Data)

BellSouth Telecommunications, Inc. TN Docket 00-00230 TRA's First Request April 12, 2000 Item No. 7 - Late Filed Exhibit Page 2 of 2

These are "end of the month" numbers, and they do <u>not</u> include Lifeline services BellSouth sells to resellers. BellSouth notes that these numbers reflect BellSouth end-user Lifeline accounts -- BellSouth has no way of knowing how many persons have access to each account. Assuming that four members of a household have access to each account, for instance, the 25,782 number for March 2000 represents more than 103,000 persons with access to BellSouth end-user Lifeline accounts.

If resold Lifeline accounts were included in these figures, the December 1998 number would be 17,072; the January 2000 number would be 24,055; and the March 2000 number would be 26,644.

BellSouth Telecommunications, Inc. TN Docket 00-00230 TRA's First Request April 12, 2000 Item No. 8 - Late Filed Exhibit Page 1

REQUEST: Provide BellSouth revenue and expense data at the same points in time as referenced in Item 7. (Use TPSC Form 3.01 Report)

RESPONSE: The following information was taken from BellSouth's PSC Form 3.01 as filed with the Tennessee Public Service Commission and the Tennessee Regulatory Authority. The dollar amounts are in thousands.

	Month Ending	TN Intrastate	
a.	Jan-92		
	Total Operating Revenu	e \$76,087	
	Total Operating Expens	e \$63,059	
b.	Mar-92		
	Total Operating Revenu	e \$74,624	
	Total Operating Expens	e \$64,020	
с.	Aug-93		
	Total Operating Revenu		
	Total Operating Expens	e \$70,732	
d.	May-95		
	Total Operating Revenue		
	Total Operating Expens	e \$79,715	
e.	Jun-95		
	Total Operating Revenue	•	
	Total Operating Expense	e \$79,274	
f.	Dec-97		
	Total Operating Revenue		
	Total Operating Expense	e \$93,413	
g.	Dec-98		
	Total Operating Revenue	+ j	
	Total Operating Expense	e \$83,113	
h.	Jan-00		
	Total Operating Revenue		
	Total Operating Expense	\$85,263	