Company ID: 128390

Evercom Systems, Inc. 8201 Tristar Drive Irving, TX 75063

BEFORE THE TENNESSEE REGULATORY AUTHORITY
Nashville, TN
August 1, 2000

IN RE: CASE NUMBER: 00-00177

Application for Authority to Provide Operator Services and/or Resell Telecommunications Services in Tennessee Pursuant to Rule 1220-4-2-.57.

---ORDER---

This matter is before the Tennessee Regulatory Authority upon the application of the above-mentioned company for certification as a reseller or telecommunication operator service provider in Tennessee. The TRA considered this application at a Conference held on August 1, 2000 and concluded that the applicant has met all the requirements for certification and should be authorized to provide operator services and/or resell telecommunications services on an intrastate basis.

IT IS THEREFORE ORDERED:

- 1. That the above-mentioned company is issued a Certificate of Convenience and Necessity as an operator service provider and/or reseller of telecommunications services for state-wide service in Tennessee as specified in its application on file with the Authority.
- That said company shall comply with all applicable state laws and TRA rules and regulations.
- That this order shall be retained as proof of certification with this Authority, and may be used to obtain appropriately tariffed service and billing arrangements from Authority authorized telecommunications service providers.

Chairman

ATTEST:

Executive Secretary

Director

Directo

APPLICATION FOR CERTIFICATE O PROVIDE OPERATOR SERVICES AND/OR

TELECOMMUNICATION SERVICES IN TENNESSEE **SECTION A**

| PA | ID T.R.A. |
|------------|-----------|
| Chk # _ | 128696 |
| • | 50.00 |
| to acovide | <i>L</i> |

| communications services in the State | icate of authority pursuant to Rule 1220-4-2-,57 to of Tennessee. | nevarby |
|--|---|--|
| II: General Information | | Date |
| Name of Applicant Ever | rcom Systems, Inc. | Sharla |
| Full exact res | me of person, corporation, partnership, sole proprietorship, or other | entity, for which application is made |
| | \bigcirc | 0-00177 |
| Legal matte o | ni applicant, il different from above. | 1283 |
| Tenn. Secretary of State Ce | ertificate of Authority ID 0336848 | 1403 |
| Federal Taxpayer ID Number | er | |
| Social Security Number for Applying as Individuals | Applicants n/a | |
| Any trade name(s), assume | d name(s) or fictitious name(s) used by a | pplicant: |
| n/a | | |
| | | |
| | in providing telecommunications services, | provide the above |
| ested information for the affiliat | e(s), as well as for the applicant. | |
| | e(s), as well as for the applicant. | |
| ested information for the affiliat Address 8201 Tristar Driv | e(s), as well as for the applicant. | |
| Address 8201 Trister Driv State Texas Zip Code | e(s), as well as for the applicant. City_Irvi | |
| Address 8201 Tristar Drives State Texas Zip Code (Use additions PORTANT INFORMATION*** If applicant has affiliate(s) engaged in providing telections requested information on a | ce(s), as well as for the applicant. City Irvi 75063 Phone No. (800, 947, 0899) | porations, inder any trade e the above |
| Address 8201 Tristar Drives State Texas Zip Code (Use additions PORTANT INFORMATION*** If applicant has affiliate(s) engaged in providing telectorism, assumed name or fit requested information on a Provide this information on | re(s), as well as for the applicant. City Irvi 75063 Phone No. (800 947 0899 al pages if nocossary) or parent company, or constituency cor communications services, or operating used by the above, provid- ill parts of this application as well as for | porations, inder any trade e the above |
| Address 8201 Tristar Drives State Texas Zip Code (Use additions PORTANT INFORMATION*** If applicant has affiliate(s) engaged in providing telectorism, assumed name or fit requested information on a Provide this information on | 75063 Phone No. (800 947 0899 or parent company, or constituency corromnunications services, or operating uncitious name used by the above, provided a separate attachment, if necessary. | porations, inder any trade e the above the applicant. |
| Address 8201 Tristar Drives State Texas Zip Code (Use additions PORTANT INFORMATION*** If applicant has affiliate(s) engaged in providing telectorism, assumed name or fice requested information on a Provide this information on THIS Number | City Irvi 75063 Phone No. (800 947 0899 al pages if nocossary) or parent company, or constituency corrommunications services, or operating unctitious name used by the above, provided in parts of this application as well as for a separate attachment, if necessary. SECTION FOR TRA USE ONLY Company ID Number Date Approved Evaluator | porations, inder any trade e the above the applicant. |

TENNESSEE REGULATORY AUTHORITY

MAR 1 0 2000

VOUCHER NO. <u>777/608</u> cc \$386963RC. <u>28/.03</u>

PERCEIT DATE 3

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APPLICATION FOR CERTIFICATE TO PROVIDE OPERATOR SERVICES AND/OR RESELL

TELECOMMUNICATION SERVICES IN TENNESSEE **SECTION A**

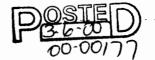
telecommunications services in the State of Tennessee.

|--|

Chk # <u>028696</u> Amount <u>50.60</u> REVITBy JR

Application is hereby made for a certificate of authority pursuant to Rule 1220-4-2-57 to provide By

| Part I · Gen | eral Information | | | | Date | |
|---|--|--|--|--|---|---------------------|
| GILL. OCH | | | _ | | 11 | 1-00 |
| Name | | | stems, Inc. | | -UU | |
| | Full exa | or name of person, o | corporation, partnership, s | ose proprietorship, or off | her entity, for which | th application is m |
| | | | | | | |
| | i.egai n | me of applicant, if | different from above. | | | |
| Tenn | Secretary of State | Certificate | of Authority ID | 0336848 | | |
| Feder | al Taxpayer ID Nu | mber 75- 2 | 2722144 | | | |
| | Security Number ing as Individuals | for Applicant | ts n/a | | | |
| Any tr | ade namc(s), assu | med name(s | s) or fictitious na | me(s) used by | applicant: | |
| n/a | | | | | | |
| | | | | | | |
| | es affiliate(s) engagormation for the aff | • | - | | es, provide ti | ne above |
| quested info | ormation for the aff | iliate(s), as v | well as for the ap | oplicant. City_ Ir | ving | ne above |
| quested info | ormation for the afformation for the afformati | iliate(s), as v Drive e_ 75063 | - | oplicant. City_ Ir | ving | ne above |
| Addre: State_ State_ Standard State_ | ormation for the afformation for the afformati | Prive e 75063 onal pages ** s) or paren lecommunic r fictitious r n all parts o | Phone No. (80 if necessary) It company, or cations service name used by the of this applications. | constituency const | orporations under any | s, trade |
| Addre: State_ State_ SIMPORTAN If appli engag name, reques | Texas Zip Cod (Use addit IT INFORMATION' icant has affiliate(ed in providing te assumed name of sted information of e this information | Prive e 75063 onal pages s) or parentecommunical fictitious rational parts of the contractions on a separ | Phone No. (80 if necessary) It company, or cations service name used by the of this applications. | constituency const | orporations under any | s, trade |
| Addrested info Addrestate_ State_ *IMPORTAN If appli engag name, request | Texas Zip Cod (Use addit IT INFORMATION icant has affiliate) ed in providing te assumed name of sted information of e this information | Prive e 75063 onal pages s) or parentecommunical fictitious rational parts of the contractions on a separ | Phone No. (80 if necessary) It company, or cations service name used by the of this application at attachment | constituency const | orporations under any ide the abo or the appli | s, trade |
| Addrested info Addrestate_ State_ *IMPORTAN If appli engag name, request | Texas Zip Cod (Use addit IT INFORMATION' icant has affiliate(ed in providing te assumed name of sted information of e this information | Prive e 75063 onal pages s) or parentecommunical fictitious rational parts of the contractions on a separ | Phone No. (80 if necessary) It company, or cations service name used by the of this application attachment FOR TRA USE Of Company II Date Approver | constituency const | orporations under any ide the abo or the appli | s, trade |



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| В. | Describe other but sses or business transactions, if any, at same location as the principal business address: n/a | | | | | | |
|-------------------|--|--|--|--|--|--|--|
| | | | | | | | |
| C. | Provide the name, business and home address of and a chronological summary of the employment history and business experience over the preceding eight years of: | | | | | | |
| | (a) The proprietor, if the applicant is an individual; (b) Every member, if the applicant is a partnership; (c) Each Executive Officer, Director and each Key Stockholder if the applicant is a joint stock association or a corporation. (Note: If the applicant is a publicly traded corporation or a subsidiary of such a corporation it does not need to provide this information) (d) Any person in a position to exercise control over or direction of, the business of the applicant, regardless of the form of organization of the applicant. | | | | | | |
| NAM BUS HOM | mation to be included: IE TITLE DATE OF BIRTH SOCIAL SECURITY NUMBER INESS ADDRESS PHONE No. IE ADDRESS PHONE No. LOYMENT HISTORY | | | | | | |
| | Provide the above requested information on separate attachments. See Attached | | | | | | |
| D. | Has the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners, LLC members, directors, officers, five percent (5%) more shareholders or beneficiaries (of a trust) been associated with a business whose authority to transact business was denied, revoked or suspended by a state or federal regulatory or law enforcement entity? YesX No If yes, please explain fully. | | | | | | |
| E. | Has the Tennessee Regulatory Authority, or any other agency of the State of Tennessee, any federal agency or any agency of any other state ever initiated a regulatory action or order against the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners, LLC members, directors, officers, five percent (5%) more shareholders or beneficiaries (of a trust)? Yes No It yes, please explain fully. | | | | | | |
| | (1) Has the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners, LLC members, directors, officers, five percent (5%) more shareholders or beneficiaries (of a trust), been enjoined or restrained by order by any court or state or federal regulatory or law enforcement entity from engaging in any conduct or practice related to the telecommunications business? Yes X No If yes, please explain fully | | | | | | |
| ÷. | Has the applicant or any of its parent companies, subsidiaries, affiliates, owners, partners, LLC members, directors, officers, five percent (5%) more shareholders or beneficiaries (of a trust) been associated with a business who has ceased providing telecommunications services in any state, describe the circumstances. (Use additional pages if necessary) | | | | | | |
| | Ameritel Payphones, Inc., Talton Telecommunications, Talton STC, and MOG, we merged into Talton Invision, Inc. Talton Invision's name was changed to Evercol Systems, Inc. | | | | | | |

00-00/77

| G. | L.L.C. members, director (of a trust) been convict dishonest acts in any trasuch persons, give detail necessary) | rs, officers, five percer ed of any crime or crim nsaction of any kind, o | it (5%) or mo es, or charge r confined in | re shared in co any per | eholde urt wit nal ins | ers or benefic h any fraudul titution? If so | iaries ent or |
|----------------|--|--|---|----------------------------|------------------------------|--|------------------|
| | partners, L.L.C. n or beneficiaries (c contendre to a fel | t or any of its parent conembers, directors, office of a trust) been indicted lony in Tennessee or e | cers, five pe , convicted, p sewhere? | rcent (5 pled gui | ilty or | more shareh pled nolo | s, olders |
| H. | Name and telephone nur Authority inquiries regard | | | | | | |
| | Mike Smith | - , , , | 4123 | rougii i | • | 641-2169 | |
| | Name | Phone No. | | | Fax | No. | |
| | (800) 947-0899 | e-mail Addres | _S msmith@e | 10019V | n.net | | |
| | | one number of contact regarding this filing Mo | person autho | rized to | respo | ond to | |
| | Same | () | | (|) | | |
| | Name | Phone No. | | | Fax | No. | |
| | (800) | e-mail Addres | s | | | | |
| I. | List a toll-free telephone r report service problems a | | | | s can | call or write to | 0 |
| | 1-800-844-6591 | | 00-947-089 | | | | |
| | PHONE NUMBER | | ALTERNAT | | | | 040 |
| | P. O. Drawer 1019 | Selma | | ST | AL | 36702-1 | UTY |
| | ADDRESS | CITY | | | | | |
| (J) | Provide the name and add | dress of the registered | agent for ser | vice of | proce | SS: | |
| | Corporation Ser | vice Company | | | | | |
| | 500 Tallan Build | ling, Two Union Squa | re, Chattan | ooga, 1 | FN 37 | 402-2571 | |
| (K) | | ther businesses condu | cted by the a | agent a | t the s | ame location | : |
| Part II: A. | Check the type of telecome. Resell Interexchange legacy. Operator Services Resell local services X Other (describe) Can | ong distance services rying and billing Inma | • | ımunic | ations | s Services | |

| _ | |
|----|---|
| B. | If providing operator services, list company name, address and contact person for all reseller carriers you serve in Tennessee. Provide the above information on Appendix I. Open |
| C. | List the state(s) where the applicant, its parent company, and all affiliates is authorized to operate in at this time. For each such state, describe applicant's current activities along with a history of operations there. (Use additional pages if necessary.) Inmate telecommunication services - AL, AK, AZ, AR, CA, CO, DC, FL, GA, ID, IL, IN, IMD, MA, MI, MS, MO, MN, MT, NE, NV, NJ, NM, NY, NC, ND, OH, OK, OR, PA, SC, SD, TO, VA, WA, WI, WY Evercom Systems is certified as a COCOT in TN. For the above states, list the number and types of complaint(s) filed against applicant, and the complaint(s)' current status. Provide this information on a separate attachment, if necessary. |
| | If applicant has affiliate(s) or parent company, or constituency corporations, engaged in providing telecommunications services, or operating under any trade name, assumed name or fictitious name used by the above, provide the above requested information for all as well as for the applicant. Provide this information on a separate attachment, if necessary. |
| D. | List any states that the applicant or any affiliate, parent company, or constituency corporation operating under any trade name, assumed name, or fictitious name, has been denied authority to provide service. (Use additional pages if necessary) n/a |
| E | Areas in Tennessee to be served. Entire state |
| F | What type of customers will the applicant serve? a. Business b. Residential c. Aggregators (e.g. Hotels, Payphones) d. Other (specify)_Correctional facility inmates |
| G | Does the applicant allow a property imposed fee (PIF) to be added to the price of intrastate telephone calls over its network? If yes, specify amount |
| Н | Are your prices for intrastate services plus any PIF equal to or less than the dominant carriers' price for similar services? Yes_xNo |

'Applicant is required to fill out an Informational Tariff form. Failure to fill out this form will cause the

What is the applicant's 10XXX or 800 access code, if applicable? n/a

(e.g. switches, fiber lines) in Tennessee? No

Does the applicant now have or plan to have any telecommunication's facilities

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Κ

Describe the type of services and price that the applicant will be offering in Tennessee on the Informational Tariff Form found in Appendix II¹.

| Will the applica customers dire | ant be utilizin | ng the local telep | hone compar | ıy's billir here p o | ng system o ssible, an | or billing ad direct bill if n |
|---------------------------------|-----------------|--|----------------|--------------------------------|---------------------------|-----------------------------------|
| Describe briefly | y how the ap | pplicant plans to | market their s | ervices | in Tennes: | see? |
| | | al facility teleco | | | tracts. Su | bcontract |
| with other ca | rriers to ha | andle their traff | ic and billing | g. ———— | | |
| | | rs are to be used taxpayer ID for e | | | ct person, | address |
| I/A COMPANY NAME | CONTACT | ADDRESS | CITY | ST | ZIP | PHONE |
| COMPANY NAME | CONTACT | ADDRESS | CITY | ST | ZIP | PHONE |
| OMPANY NAME | CONTACT | ADDRESS | CITY | ST | ZIP . | PHONE |
| OMPANY NAME | CONTACT | ADDRESS | CITY | ST | ZIP | PHONE |
| onsumer's pref | erred intere | procedures by when the control of th | if applicable | . Use ac | lditional pa | ges if |
| | | | | | | |

applicant's request to be rejected.

²A copy of a bill is required if the applicant is going to bill the customer directly.

| a perio | odic s | ample | | е ге | seller's | intrastat | e toll call | s. The | pu | se of | this a | analysi | s is to |
|---------|---------|--------|--------|------|----------|-----------|-------------|---------|------|--------|--------|-----------|---------|
| audit f | the res | seller | s rate | s to | assure | they are | e at or be | low the | domi | nant c | arrie | r's tarif | fed |
| rates. | Yes | • | No : | X | | | | | | | | | |

Part III: Organization Structure

| | Add the control of the control | |
|-----------|--|---|
| A. Ap | plicant's organizational structi | ure . |
| | X Corporation | |
| | Publicly Traded | Corporation |
| | Subsidiary of a f | Publicly Traded Corporation |
| | Limited Liability | Corporation Attach a copy of the articles of organization and operating agreement along with amendments. |
| | Other Form of C | Corporation |
| | List type C Attach a copy of the charter, byla | (Example S Corporation) aws and/or certificate of incorporation. |
| | Association | Attach a copy of the charter, bylaws and/or certificate of incorporation and Letter of Authorization from Tennessee Secretary of State |
| | Joint Stock Association | Attach a copy of the charter, bylaws and/or certificate of incorporation. and Letter of Authorization from Tennessee Secretary of State. |
| | Trust | Attach a copy of the trust agreement and Letter of Authorization from Tennessee Secretary of State. |
| | Individual | Attach a copy of the Letter of Authorization from Tennessee Secretary of State |
| SECTION (| a)-(g) is to be completed if a | pplicant is a Corporation Association or Trust |
| (a) | The date and state of form | nation/incorporation: August 20, 1997 - Delaware |
| ı | (1) Parent Company, if | f applicable |
| (b) | Attach a certificate of good incorporated/formed. Atta | d standing from the state in which the applicant was ached |
| (c) | The date admitted into Ter | nnessee, if a foreign corporation: 1/25/99 |
| | | ication of Authority issued by Tennessee Secretary of State nority to engage in business in Tennessee. Attached |
| (d) | parent or subsidiary of the | acture of the applicant, including the identity of any applicant. Disclose whether any parent or subsidiary ock exchange. Evercom Systems is a subsidiary of Evercom Correctional Billing Services is a subsidiary of Evercom |

00-00/77

| | (e) | | tive officer, or k | sey shareholder of the | applicant for the ten-year | |
|---------------|---------------------------|---|--|---|---|-------------------|
| | (f) | If applicable, at thereto: N/A | ttach a copy of | the instrument creating | the trust and all amendn | nents |
| B. | | Proprietorship | | | | |
| | | Partnership | | | | |
| | | General | Attach a copy of t | he partnership agreement a | ong with any amendments. | |
| | | Limited | | the certificate of limited par with any amendments. | mership and the partnership | |
| | | Other (Ex | plain on separa | ate sheet) | | |
| Allo | f the at | oove will be require | d to submit a v | alid business license. | | |
| | (a) | Identify the place telecommunicate | | he applicant's qualifica this state. | tions to provide | |
| | (b) | proprietorship, d | or all partners ic | ty number and address lentifying the percenta S AS NECESSARY | s of the owners, if a sole ge of ownership: | |
| C. | Num | ber of employees: | 280, 3 in TN | | | |
| | Empl | loyer Identification | Number (E.I. N | .) _75-2722144 | | - |
| Part I | V: Fina | ancial Information | | | | |
| Α. | | | s records are k | ept: 8201 Tristar Dr | ive | |
| | | | TX | 75063 | eet 800-947-0899 | - |
| _ Irvir Cl | TY | | STATE | ZIP CODE | PHONE NUMBER | |
| В. | stater period incom | ments for the cum d. Provide in det ne statement, or a c | ent year and i ail the applica copy of IRS for | f available, for the in nt's financial condition n 1120 or 1065 filed b | consolidated audited fi mediately preceding thro n, including balance she y your business for the p or stockholder reports. | ee-yea eet and |
| | (1) | Fiscal year end: | Month Dec | ember Day | 31 | |
| | (2) | Date of most rec | ent audited, un | consolidated financial | statement of Applicant: | |
| | (3) | If applicable, nam Deloitte & Tou 2200 Ross Ave Chase Tower, Dallas, TX 750 | iche enue Suite 1600 | of independent certifi | ed public accountant: | |

00-20177

| | (4) | Period covered by financial statement attached: 1998 |
|--------------------|-------------------------------|--|
| C. | | the applicant currently have an internal auditor and/or internal audit |
| | If so, f | Name of internal auditor |
| D. | ten-ye litigatio a pers | icable, provide a history of applicant's material litigation and criminal convictions for the ar period prior to the date this application is made. Material litigation is defined as any on that, according to generally accepted accounting principles, is deemed significant to on's financial health and would be required to be referenced in annual audited financial nents, reports to shareholders or similar documents. |
| Part V | l: Rule | Compliance Agreement |
| | A. | Have you received, read, and understand the Tennessee Regulatory Authority's (TRA) Reseller Rules and Regulations, (Appendix III) in its entirety? YesNo |
| | B. | Do you understand the penalties for non-compliance, and all associated fees to provide such service? YesNo |
| Mail the Nashvi | comple | eted application and a check for \$50.00 to: Tennessee Regulatory Authority, P.O. Box 198907, 37219-8907. Should you have any questions, call (615) 741-7489, ext. 163. |

The Reseller or Operator Service Provider applicant, hereby, affirms the following:

Will comply with the TRA Reseller Rules and all other applicable Authority Rules and state laws, including T.C.A. Section 65-5-206 (Appendix IV),

Having been duly swom, and under the penalties of perjury, I hereby certify that the representations in this RESELLER APPLICATION and all attachments and appendices are true and correct to the best of my knowledge and belief. I further understand that omissions or inaccuracies may result in denial of the APPLICATION and grounds for revocation of Certificate of Authority.

00-0017

| For Individual and Partners: | • |
|---|--|
| Signature | Signature |
| PRINTED NAME | PRINTED NAME |
| Signature | Signature |
| PRINTED NAME | PRINTED NAME |
| For Corporations and Other Organizations | Evercom Systems, Inc. (NAME OF CORPORATION) |
| BY: | Mille Smut SIGNATURE |
| | Mike Smith |
| | PRINTED NAME |
| | Director, Regiatory Affairs |
| | Title |
| ATTEST: | |
| | Title |
| On this the 3rd day of 1 | bruary 2000 before me, a Notary Public |
| application, being duly sworn acco | amed in, and who executed the foregoing ording to law, deposes and says that the statements above application are true and correct to the best |
| MONICA D. HARRIS Notary Public, State of Texas My Commission Expires September 24, 2003 | Notary Public Seal |

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PAGE 1

State of Delaware

Office of the Secretary of State

I, EDWARD J. FREEL, SECRETARY OF STATE OF THE STATE OF
DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT
COPY OF THE CERTIFICATE OF INCORPORATION OF "TALTON INVISION,
INC.", FILED IN THIS OFFICE ON THE TWENTY-SECOND DAY OF AUGUST,
A.D. 1997, AI 9 O. CLOCK A.M.

A CERTIFIED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE NEW CASTLE COUNTY RECORDER OF DEEDS FOR RECORDING.



Edward J. Freel. Secretary of State

2788631 8100

AUTHENTICATION:

8621754

971283500

DATE:

08-25-97

CERTIFICATE OF INCORPORATION

FOR

TALTON INVISION, INC.

THE UNDERSIGNED, in order to form a corporation for the purposes hereinafter stated under and pursuant of the provisions of the General Corporation Law of the State of Delaware, does hereby certify as follows:

ARTICLE I

The name of the corporation is TALTON INVISION, INC.

ARTICLE II

The address of the registered office of the Corporation in the State of Delaware is 1013 Centre Road, in the City of Wilmington, County of New Castle. The name of the Corporation's registered agent at such registered office is CORPORATION SERVICE COMPANY.

ARTICLE III

The purpose of the Corporation is to engage in any lawful act or activity for which corporations may be organized under the General Corporation Law of the State of Delaware. The Corporation is to have a perpetual existence.

ARTICLE IV

The total number of shares of stock which the Corporation shall have authority to issue is 1000 shares of Common Stock, \$1.00 par value per share.

ARTICLE V

The following provisions are inserted for the management of the business and the conduct of the affairs of the Corporation, and for further definition, limitation and regulation of the powers of the Corporation and of its directors and stockholders:

- A. The business and affairs of the Corporation shall be managed by or under the direction of the Board of Directors.
- The Board of Directors shall have concurrent power with the stockholders to make, alter, amend, change, add to or repeal the Bylaws of the Corporation.
- The number of directors of the Corporation shall be as from time to time fixed by, or in the manner provided in, the Bylaws of the Corporation. Election of directors need not be by written ballot unless the Bylaws so provide.
- In addition to the powers and authority expressly conferred upon them herein or by statute, the directors are hereby empowered to exercise all such powers and do all such acts and things as may be exercised done by the Corporation, subject, ornevertheless, to the provisions of the Delaware General Corporation Law, this Certificate of Incorporation, and any Bylaws adopted by the stockholders; provided, however, that no Bylaws hereafter adopted by stockholders shall invalidate any prior act of the

directors which would have been valid if such Bylaws had not been adopted.

No director shall be personally liable to the Corporation or its stockholders for monetary damages for any breach of fiduciary duty by such director as a director. Notwithstanding the foregoing sentence, a director shall be liable to the extent provided by applicable law (i) for breach of the director's duty of loyalty to the Corporation or its stockholders, (ii) for acts or omissions not in good faith or which involve intentional misconduct or a knowing violation of law, (iii) pursuant to Section 174 of the Delaware General Corporation Law, or (iv) for any transaction from which the director derived an improper personal benefit. amendment to or repeal of this Subsection (E) to Article V shall apply to or have any effect on the liability or alleged liability of any director of the Corporation for or with respect to any acts or omissions of such director occurring prior to such amendment.

ARTICLE VI

Meetings of stockholders may be held within or without the State of Delaware, as the Bylaws may provide. The books of the Corporation may be kept (subject to any provision contained in the Delaware General Corporation Law) outside the State of Delaware at such place or places as may be designated from time to time by the Board of Directors or in the Bylaws of the Corporation.

ARTICLE VII

Whenever a compromise or arrangement is proposed between this Corporation and its creditors or any class of them and/or between this Corporation and its stockholders or any class of them, any court of equitable jurisdiction within the State of Delaware may, on the application in a summary way of this Corporation or of any creditor or stockholder thereof or on the application of any receiver or receivers appointed for this Corporation under the provisions of Section 291 of the Delaware General Corporation Law or on the application of trustees in dissolution or of any receiver or receivers appointed for this Corporation under the provisions of Section 279 of the Delaware General Corporation Law, order a meeting of the creditors or class of creditors, and/or of the stockholders or class of stockholders of this Corporation, as the case may be, to be summoned in such manner as the said court directs. If a majority in number representing three-fourths in value of the creditors or class of creditors, and/or of the stockholders or class of stockholders of this Corporation, as the case may be, agree to any compromise or arrangement and to any reorganization of this Corporation as a consequence of such compromise or arrangement, the said compromise or arrangement and the said reorganization shall, if sanctioned by the court to which the said application has been made, be binding on all the creditors or class of creditors, and/or on all the stockholders or class of stockholders, of this Corporation, as the case may be, and also on this Corporation.

ARTICLE VIII

The Corporation reserves the right to amend, alter, change or this Certificate repeal any provision contained in ο£ Incorporation, in the manner now or hereafter prescribed by statute and this Certificate of Incorporation, and all rights conferred upon stockholders herein are granted subject to this reservation.

ARTICLE IX

The amount of the authorized stock of the Corporation of any class or classes may be increased or decreased by the affirmative vote of the holders of a majority of the stock of the Corporation entitled to vote.

ARTICLE X

Elections of directors need not be by ballot unless the By-Laws of the Corporation shall so provide.

ARTICLE XI

- The incorporator of the Corporation is Sherry K. Nicholson, whose mailing address is 2323 Bryan Street, Suite 2200, Dallas, Texas 75201.
- The names and mailing addresses of the persons who are to serve as directors of the Corporation until the first annual meeting of stockholders and until their successors are elected and qualified are as follows:

Name

Address

Todd W. Follmer

3811 Turtle Creek Boulevard Suite 1300 Dallas, Texas 75219

IN WITNESS WHEREOF, I have hereunto set my hand this 22nd day of August, 1997.

Incorporator

In the Presence of:

Carol Smith

State of Delaware

Office of the Secretary of State PAGE 1

I, EDWARD J. FREEL, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF MERGER, WHICH MERGES:

"AMERITEL PAY PHONES, INC.", A MISSOURI CORPORATION,

"MOG COMMUNICATIONS, INC.", A ALABAMA CORPORATION,

"TALTON STC, INC.", A DELAWARE CORPORATION,

"TALTON TELECOMMUNICATIONS CORPORATION", A ALABAMA CORPORATION,

"TALTON TELECOMMUNICATIONS OF CAROLINA, INC.", A ALABAMA CORPORATION,

WITH AND INTO "TALTON INVISION, INC." UNDER THE NAME OF "EVERCOM SYSTEMS, INC.", A CORPORATION ORGANIZED AND EXISTING UNDER THE LAWS OF THE STATE OF DELAWARE, AS RECEIVED AND FILED IN THIS OFFICE THE THIRTIETH DAY OF DECEMBER, A.D. 1998, AT 9 O'CLOCK A.M.

AND I DO HEREBY FURTHER CERTIFY THAT THE EFFECTIVE DATE OF THE AFORESAID CERTIFICATE OF MERGER IS THE THIRTY-FIRST DAY OF DECEMBER, A.D. 1998.

A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE NEW CASTLE COUNTY RECORDER OF DEEDS.

AUTHENTICATION:

2788631 8100M

9496447

981508410

DATE:

12-30-98

CERTIFICATE OF MERGER

OF

TALTON STC, INC.
AND
AMERITEL PAY PHONES, INC.
AND
TALTON TELECOMMUNICATIONS CORPORATION
AND
TALTON TELECOMMUNICATIONS OF CAROLINA, INC.
AND
MOG COMMUNICATIONS, INC.
AND

TALTON INVISION, INC.

(to be known after merger as Evercom Systems, Inc.)

It is hereby certified that:

- 1. The constituent business corporations participating in the merger herein certified are:
 - (i) Talton STC, Inc., which is incorporated under the laws of the State of Delaware;
 - (ii) AmeriTel Pay Phones, Inc., which is incorporated under the laws of the State of Missouri;
 - (iii) Talton Telecommunications Corporation, which is incorporated under the laws of the State of Alabama;
 - (iv) Talton Telecommunications of Carolina, Inc., which is incorporated under the laws of the State of Alabama;
 - (v) MOG Communications, Inc., which is incorporated under the laws of the State of Alabama; and
 - (vi) Talton Invision, Inc., which is incorporated under the laws of the State of Delaware.
- 2. An Agreement of Merger has been approved, adopted, certified, executed and acknowledged by each of the aforesaid constituent corporations in accordance with the provisions

of subsection (c) of Section 251 and subsection (c) of Section 252 of the General Corporation Law of the State of Delaware. The aforesaid constituent corporations acknowledge that the Agreement of Merger shall be governed by and the merger shall be effectuated in accordance with the General Corporation Law of the State of Delaware.

- The name of the surviving corporation in the merger herein certified is Talton invision, Inc., which will continue its existence as said surviving corporation under the name EVERCOM SYSTEMS, INC. upon the effective date of said merger pursuant to the provisions of the General Corporation Law of the State of Delaware.
- 4. The Certificate of Incorporation of Talton Invision, Inc. is to be amended and changed by reason of the merger herein certified by striking out Article I thereof, and by substituting in lieu thereof the following Article:

"ARTICLE I

The name of the corporation is EVERCOM SYSTEMS, INC."

and said Certificate of Incorporation as so amended and changed shall continue to be the Certificate of Incorporation of said surviving corporation until further amended and changed in accordance with the provisions of the General Corporation Law of the State of Delaware.

5. The executed Agreement of Merger between the aforesaid constituent corporations is on file at the principal place of business of the aforesaid surviving corporation, the address of which is as follows:

8201 Tristar Drive Irving, Texas 75063

- 6. A copy of the aforesaid Agreement of Merger will be furnished by the aforesaid surviving corporation, on request, and without cost, to any stockholder of each of the aforesaid constituent corporations.
- 7. The authorized capital stock of Talton STC, Inc. consists of 1,000 shares of a value of \$1.00 each. The authorized capital stock of AmeriTel Pay Phones, Inc. consists of 10,000,000 shares of a value of \$0.01 each. The authorized capital stock of Talton Telecommunications Corporation consists of 5,000 shares of a value of \$1.00 each. The authorized capital stock of Talton Telecommunications of Carolina, Inc. consists of 5,000 shares of a value of \$1.00 each. The authorized capital stock of MOG Communications, Inc. consists of 100 shares of a value of \$10.00 each.
- 8. The Agreement of Merger between the aforesaid constituent corporations provides that the merger herein certified shall be effective on December 31, 1998 at 11:59 p.m. Eastern Standard Time.

Dated: December 22-1, 1998

TALTON INVISION, INC., a Delaware corporation

By:

Jeffrey O Lushman, Vice President

TALTON STC, INC. a Delaware corporation

By

Jeffrey D. Cushman, Vice President

AMERITEL PAY PHONES, INC., a Missouri corporation

By:

Jeffrey D. Cushman, Vice President

TALTON TELECOMMUNICATIONS CORPORATION, an Alabama corporation

Bv:

effreyo. Cushman, Vice President

[SEE FOLLOWING PAGE FOR ADDITIONAL SIGNATURES]

TALTON TELECOMMUNICATIONS OF CAROLINA, INC., an Alabama corporation

Bv.

Jestre & Cushman, Vice President

MOG COMMUNICATIONS, INC., an Alabama corporation

By

Jettrey Cushman, Vice President