

Company ID: 00128513  
New South Phone Connect  
715 South Highland  
Jackson, TN 38301

BEFORE THE TENNESSEE REGULATORY AUTHORITY  
Nashville, TN February 29, 2000

IN RE: CASE NUMBER: 00-00063

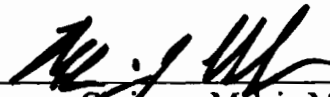
Application for Authority to Provide Operator Services and/or Resell Telecommunications Services in Tennessee Pursuant to Rule 1220-4-2-.57.

---ORDER---

This matter is before the Tennessee Regulatory Authority upon the application of the above-mentioned company for certification as a reseller or telecommunication operator service provider in Tennessee. The TRA considered this application at a Conference held on February 29, 2000 and concluded that the applicant has met all the requirements for certification and should be authorized to provide operator services and/or resell telecommunications services on an intrastate basis.

IT IS THEREFORE ORDERED:

1. That the above-mentioned company is issued a Certificate of Convenience and Necessity as an operator service provider and/or reseller of telecommunications services for state-wide service in Tennessee as specified in its application on file with the Authority.
2. That said company shall comply with all applicable state laws and TRA rules and regulations.
3. That this order shall be retained as proof of certification with this Authority, and may be used to obtain appropriately tariffed service and billing arrangements from Authority authorized telecommunications service providers.




Chairman Melvin Malone



Director Sara Kyle

ATTEST:



Executive Secretary



Director Lynn Greer

# TENNESSEE REGULATORY AUTHORITY

Lynn Greer, Chairman  
Sara Kyle, Director  
Melvin Malone, Director



60 James Robertson Parkway  
Nashville, Tennessee 37243-0505

## APPLICATION FOR CERTIFICATE TO PROVIDE OPERATOR SERVICES AND/OR RESELL TELECOMMUNICATION SERVICES IN TENNESSEE [RULE 1220-4-2-.57]

### SECTION A

#### Part 1: General Information

A. Name of Applicant NEW SOUTH PHONE CONNECT  
Address 715 SOUTH HIGHLAND City JACKSON  
State TN. Zip Code 38301 Phone No. (901) 427-5511

B. Owner, Partners, or Corporate Officer

NAME	ADDRESS	CITY	STATE	ZIP CODE
GARY D. FRAZIER	715 S. HIGHLAND	JACKSON	TN.	38301

C. Name and telephone number of contact person authorized to respond to Authority inquiries regarding company operations Monday through Friday.  
GARY D. FRAZIER (901) 427-5511 (901) 424-8777  
Name Phone No. Fax No.

Name and telephone number of contact person authorized to respond to Authority inquiries regarding this filing Monday through Friday.  
ED FRAZIER (901) 427-5511 (901) 424-8777  
Name Phone No. Fax No.

D. List a toll-free telephone number that consumers can call to report service problems and/or request refunds or adjustments. 1-800-840-9959

E. Check the type of telecommunication services you plan to provide in Tennessee.  
☐ Resell Interexchange long distance services  
☐ Operator Services  
☒ Resell local services  
☐ Other (describe) \_\_\_\_\_

**VOUCHER NO.** 117160554  
**CC #** 3502 **SRC.** 281.03  
**AMT. REC.** 50.00  
**DEPOSIT DATE** 1/26/00  
00-00063

(To be filled out by TRA)  
Company ID Number \_\_\_\_\_  
Date Approved \_\_\_\_\_  
Evaluator \_\_\_\_\_

Mail the completed application and a check for \$50.00 to: Tennessee Regulatory Authority, P.O. Box 198907, Nashville, TN 37219-8907. Should you have any questions, call (615) 741-7489, ext. 163.

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- R. Describe briefly how the applicant plans to market their services in Tennessee? If an independent telemarketer is going to be used, state company name and address.  
EXTENSIVE ADVERTISING WILL BE DONE IN LOCAL AND STATEWIDE  
NEWSPAPERS. TELEVISION COMMERCIALS WILL BE USED TO TARGET  
FUTURE CUSTOMERS.
- S. Describe the procedures the applicant will use to switch a consumer's preferred interexchange service, if applicable. NEW SOUTH PHONE CONNECT WILL BE  
WORKING WITH CUSTOMERS UNABLE TO GET HOME TELEPHONE  
SERVICE DUE TO A PAST BILL OR HAVE NO CREDIT HISTORY.
- T. Applicant has the ability and agrees to honor the form of call blocking that the consumer has subscribed to with their local telephone company. Yes X No
- U. Applicant gives permission to the local telephone company to provide the Authority a periodic sample of the reseller's intrastate toll calls. The purpose of this analysis is to audit the reseller's rates to assure they are at or below the dominant carrier's tariffed rates. Yes X No

Part II: Organization Structure

A. Type of Organization

  X   Individual                             Corporation  
       Partnership                             Other (Explain on separate sheet)

B. If partnership and/or Non-resident

- (1) Attach a copy of Articles of Incorporation and current by-laws.
- (2) Attach a copy of Certification of Authority issued by Tennessee Secretary of State showing corporation's authority to engage in business in Tennessee.

Part III: Financial Information

- A. Attach a current financial statement showing in detail the applicant's financial condition, including balance sheet and income statement, or a copy of IRS form 1120 or 1065 filed by your business for the previous year. Attach, if available, a copy of your company's 10K and/or stockholder reports.

Part IV: Display Card

If applicable, attach a copy of the display card to be placed on the aggregators telephone which shows what operator services are to be provided. The card must contain all required information listed in the attached Rule (1220-4-2-.57, B)<sup>3</sup>, which includes a toll-free number consumers can call for service problems and refunds.

<sup>3</sup>It is the responsibility of the reseller or operator service provider to assure that the appropriate display card is affixed to the aggregates telephones.

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<sup>2</sup> A copy of a bill is required if the applicant is going to bill the customer directly.

Part V: Rule Compliance Agreement

A. The Reseller or Operator Service Provider applicant, hereby, affirms the following:

- Has received, read, and understands the Tennessee Regulatory Authority's (TRA) Reseller Rules and Regulations, (Appendix III)
- Understands the penalties for non-compliance, and all associated fees to provide such service.
- Will comply with the TRA Reseller Rules and all other applicable Authority Rules and state laws, including T.C.A. Section 65-5-206 (Appendix IV),
- That all information provided in the attached registration document is true to the best of my knowledge.

NEW SOUTH PHONE CONNECT 1/21/2000  
Company Name Date

Larry R. Frazier OWNER  
Company Official Title

Subscribed and sworn  
before me this 21<sup>st</sup> day  
of January, 2000

Janette Jumper  
Notary Public

Sept. 16, 2001  
Commission expires

seal

POST IN A  
CONSPICUOUS  
PLACE

**MINIMUM BUSINESS LICENSE and  
GROSS RECEIPT TAX for  
CITY OF JACKSON**

ACCT# 10611

THIS LICENSE EXPIRES

06/30/2000

N<sup>o</sup>

39577

THIS LICENSE DOES NOT RELIEVE YOU OF COMPLYING WITH ALL CITY, COUNTY, AND STATE ORDINANCES

NEW SOUTH PHONE CONNECT  
715 S HIGHLAND AVE  
JACKSON, TN 38301

This is to certify that the person named herein is licensed to exercise the  
business of

HOME PHONE CONNECT

Classification **3** Beginning **12/20/1999**

**GROSS RECEIPTS TAX**

Tax Period To

Retail Rate of Tax **1/8 OF 1%**

Wholesale Sales Tax No. **1-007058370-000-0**

Date of Issue **12/20/1999**

MARY HARDIN 425-8214 / FRANK BAILEY 425-8298

Gross Rec. Tax	
Less Credit	
Total	
Penalty	
Interest	
Total	5.00
Recording Fee	15.00
Minimum Tax	
Penalty	
Interest	
Total Received	20.00

**A Final Return Must Be Made Within 15 Days After Closing of Business**